

Current List of Certifications, Standards, and Regulations

Adobe Service Offering	Completed Certifications and Attestations
Adobe Captivate Prime	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready¹, FERPA-Ready¹
Adobe Connect	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹
Adobe Creative Cloud for enterprise	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA- Ready¹, FERPA-Ready¹
Adobe Document Cloud - Adobe Sign	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, HIPAA-compliant ¹ , GLBA-Ready ¹ , FERPA-Ready ¹ , PCI DSS V3.2 compliant merchant and service provider
Adobe Document Cloud - PDF Services	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹ , FERPA-Ready ¹ , PCI DSS V3.2 compliant merchant and service provider
Adobe Managed Services (Connect, Adobe Experience Manager (AEM) ² & Creative Cloud for enterprise)	FedRAMP, SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA-Ready ¹ , FERPA-Ready ¹ , HIPAA-compliant ¹
Adobe Marketing Cloud (all solutions) ^{3,4}	SOC 2–Type 2 (Security & Availability), ISO 27001:2013, GLBA- Ready¹
Adobe.com eCommerce	PCI DSS 3.2 compliant merchant

¹ An Adobe service that is GLBA–Ready, FERPA-Ready, or HIPAA compliant means that the service can be used in a way that enables the customer to help meet its legal obligations related to the use of service providers. Ultimately, the customer is responsible for ensuring compliance with legal obligations, that the Adobe service meet its compliance needs, and that the customer secures the service appropriately. Under FERPA guidelines, Adobe can contractually agree to act as a "school official" when it comes to handling regulated student data and therefore to enable our education customers to comply with FERPA requirements.



Information in this document is subject to change without notice. For more information on Adobe solutions and controls, please contact Adobe. Further details on the Adobe solution, including SLAs, change approval processes, access control procedures, and disaster recovery processes are available.

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² AEM Mobile and AEM Livefyre are recent acquisitions and are not currently part of the AEM Managed Services offering.

³ AEM Livefyre and AMO TubeMogul are recent acquisitions and are not included in the 2016 SOC 2–Type 2 report. They are currently being integrated into Adobe's Information Security and Compliance Program.

⁴ Adobe Marketing Cloud includes Adobe Analytics, Adobe Audience Manager, Adobe Campaign, Adobe Experience Manager, Adobe Media Optimizer, Adobe Prime Time, Adobe Social, Adobe Target