



Cray Chilled Door Operator Guide

H-2007 (Rev A)

Contents

About the Chilled Door Operator Guide.....	3
Chilled-Water Door System.....	4
ChilledDoor.....	4
CDU.....	5
ChilledDoor Controller Display	7
ChilledDoor Screen and Menu Map.....	8
ChilledDoor Home Menu Screens.....	9
ChilledDoor Programming Menu Screens.....	10
Water Detection System.....	19
CDU Controller Display.....	21
CDU Screen and Menu Map.....	22
CDU Home Menu Screens.....	23
CDU Programming Menu Screens.....	25
Alarms.....	30
Troubleshooting Alarms.....	31
Maintenance.....	36
Routine Inspection.....	36
Add Treated Water to CDU.....	36
Bleed Air from a ChilledDoor.....	39
Check Water Control Valve Operation.....	40
Motivair ChilledDoor and CDU Spare Parts.....	42

About the Chilled Door Operator Guide

The *Cray Chilled Door Operator Guide* describes the Motivair® ChilledDoor® and CDU that are used with Cray® CS™ cluster supercomputers, Sonexion® storage systems, and other rack systems. It describes the control and monitoring systems, programming display, and set points and alarms. This guide also includes maintenance and operation procedures. A list of spare parts is included at the end of the document.

Document Revisions

H-2007 (Rev A)

May 2017. Correction to the last sentence regarding the position of the white tab in this section: [Check the Valve Actuator](#).

H-2007

March 2016. Original version of the guide.

Scope and Audience

This document is written for service personnel who maintain Cray CS cluster supercomputers and Sonexion storage systems. It assumes the user has attended Cray hardware training courses or is experienced in maintaining HPC equipment.

Feedback

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Chilled-Water Door System

Cray® CS™ cluster supercomputers and Sonexion storage systems provide the option of using chilled-water doors to cool server/blade/switch/drive exhaust heat as it exits the rear of the rack. The chilled-water doors monitor the rack exhaust air temperature, ambient room temperature, the door outlet temperature, and other variables. This enables the chilled-water door system to actively adjust to changes at the rack level. The chilled-water door system is dynamic and able to provide the exact cooling capacity, airflow, and water flow for changing heat loads up to their rated capacity. The chilled-water doors are able to return air to the data center at or below the temperature of the air entering the racks.

The chilled door cooling system operates above the dew point of the data center. In the event the facility chilled water temperature is low enough to create condensation, a Cooling Distribution Unit (CDU) is required with the system. A CDU has pumps and a heat exchanger which takes the cold facility water and creates a warmer secondary water loop that flows to the chilled doors.

The Chilled Door® and CDU are supplied by Motivair Corporation. They are described in more detail in the following sections.

ChilledDoor

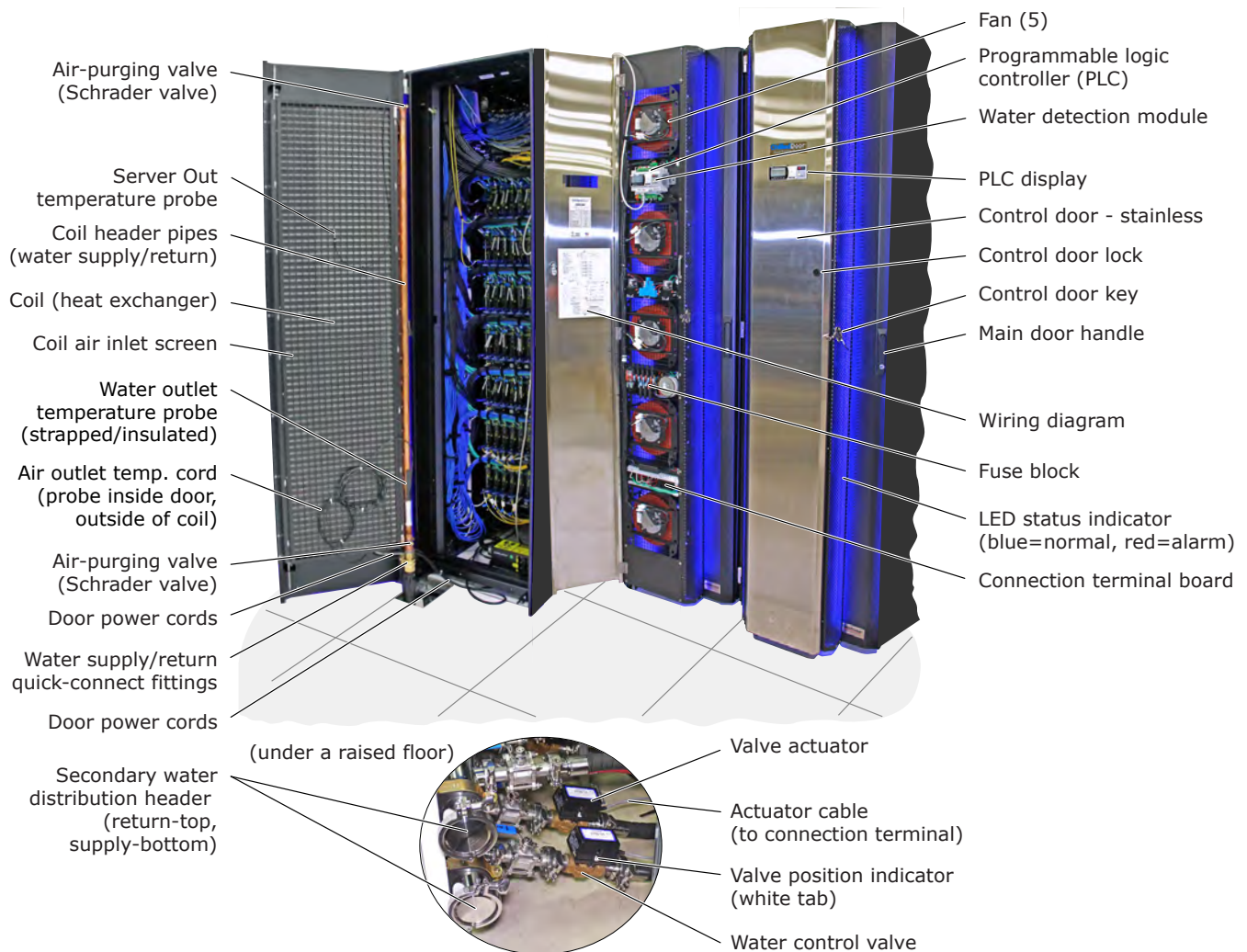
The ChilledDoor is equipped with variable speed EC (electronically commutated) fans, a chilled water coil (air-to-water heat exchanger), a water control valve, and an integrated programmable control system. The EC fans assist the rack device fans in moving air across the water coil. Chilled water flows through the coil, absorbing the heat. The water control valve modulates the water flow. Refer to the following figure.

The ChilledDoor has LED strips mounted inside and behind the mesh screening of the door. These LEDs provide a status indicator for the operation of the Chilled Door system. The LEDs light blue to indicate a normal operating system. They light red to indicate the ChilledDoor system is in an alarm state. Numerous temperature, pressure, and flow rate variables are constantly monitored and controlled by a custom programmable logic controller (PLC) to ensure that the Chilled Door is actively adjusting to conditions inside the data center and the rack.

The stainless steel door provides instant access to all electrical components and controls. It covers the door fans, PLC, and wiring/connection terminal block. The entire door opens to reveal the inlet face of the water coil. The flexible water connections to the coil are typically located at the bottom of the door for raised floor installations. Fans are hot-swappable in complete safety while the others remain fully operational with the ChilledDoor closed. Safety fuses and terminal connections are all easily accessible. A key lock entry system allows the ChilledDoor to be easily opened and closed safely and securely.

An optional water detection system is available. Refer to [Water Detection System](#) on page 19.

Figure 1. ChilledDoor Components



CDU

A Coolant Distribution Unit (CDU) is enclosed in a rack-type enclosure. It is designed for use with Motivair ChilledDoors.

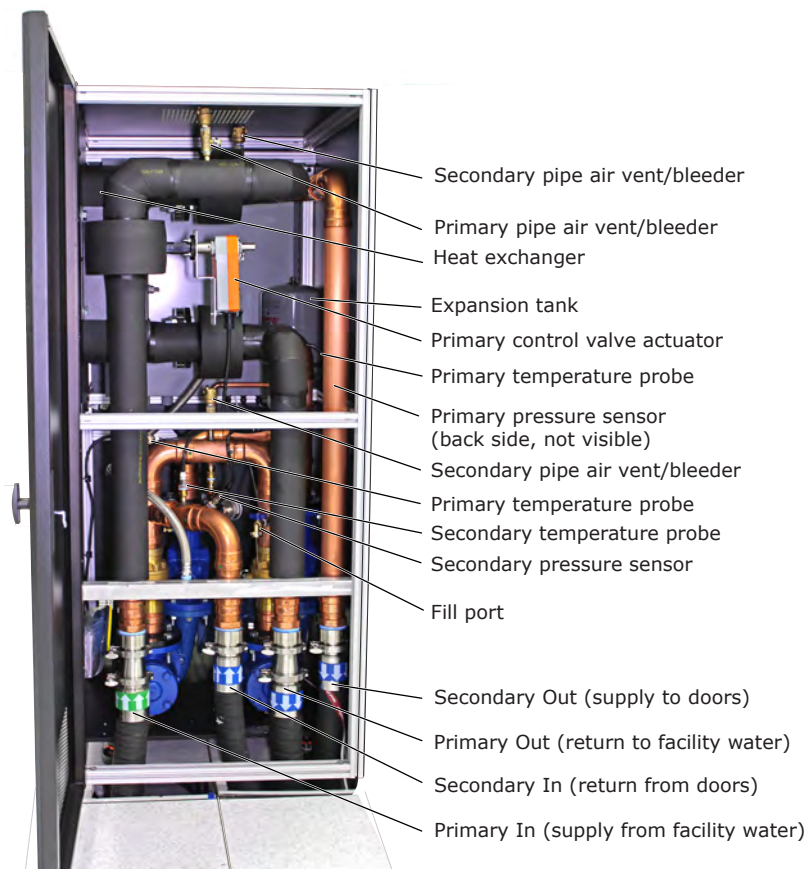
The CDU connects to a facility supplied cold water source (Primary loop). The CDU includes a heat exchanger (water-to-water) that transfers heat from a separate cooling loop (Secondary loop) to the ChilledDoors. Secondary loop flow and pressure is created by the CDU pumps and temperature is controlled by the primary water control valve. The Secondary loop is always controlled to operate above room dew point to avoid condensation on the ChilledDoor coils. Various set points and alarms can be monitored and controlled through the PLC display.

The CDU includes a stainless steel heat exchanger, primary and backup pumps, control panel, and all necessary piping, valves, and its own PLC control and alarm system with an optional water detection system. Components of the CDU are shown in the following figure.

Figure 2. CDU Components



Rear View



ChilledDoor Controller Display

Each ChilledDoor has a graphic display with a backlit screen and 6 button keypad as shown in the following figure. This display is used to display and control set points, alarms, temperatures, pressures, and other values of the supply and return water lines. The ChilledDoor display is similar to the CDU display.

The display provides two main sets of screens/menus:

- **Home Screen.** This is a menu style screen that displays current ChilledDoor readings and settings. It has three separate screens to scroll through to display all the current values.
- **Programming Menu.** This menu has three submenus to control the ChilledDoor system and modify alarm set points.

Figure 3. ChilledDoor Controller Display (sleep mode screen)



Alarm

- Display and clear active alarm messages



Down

- Scroll up to previous screen or menu item
- Go to next value/choice for selected parameter



Program/Main Menu

- Go to Programming Menu (Main menu)



Up

- Scroll down to next screen or menu item
- Go to previous value/choice for selected parameter



Return

- Go to Home Screen (first screen)
- When entering a value, move cursor left



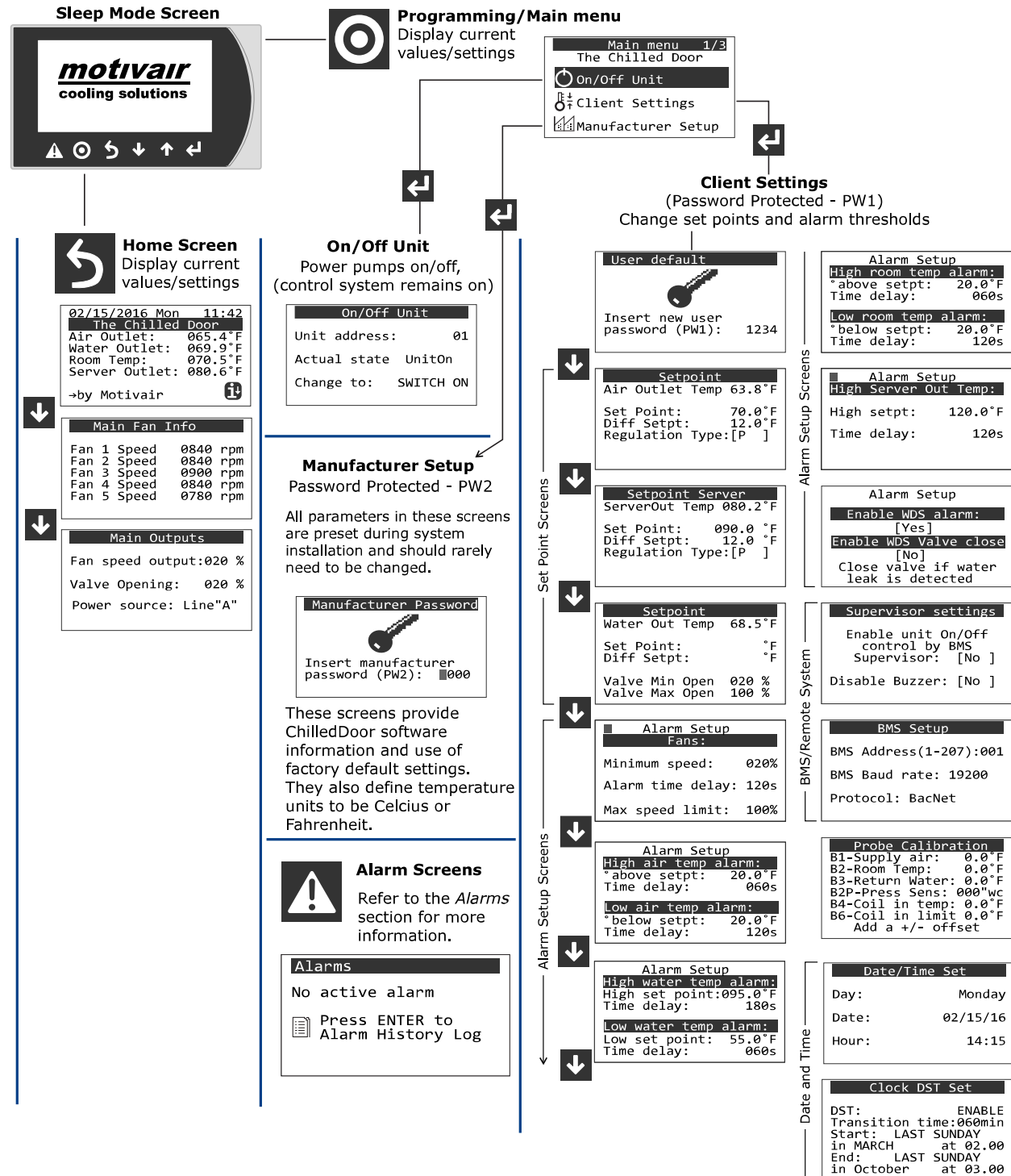
Enter

- Confirm/save selected menu item/parameter
- In Programming Menus, move cursor from the home (top left) position to the next parameter.

ChilledDoor Screen and Menu Map

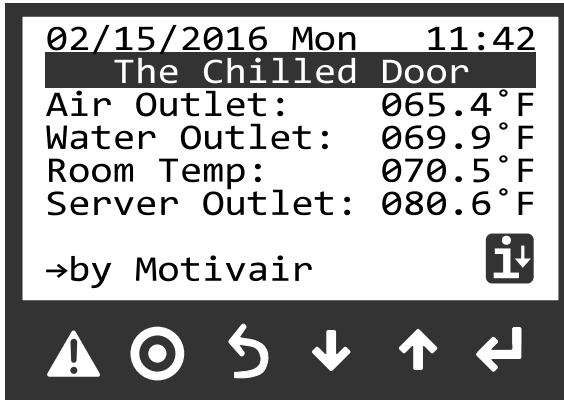
The following figure provides a quick reference of the screens and menus in the ChilledDoor display system. Detailed descriptions of the screens are included on the following pages.

Figure 4. ChilledDoor Screen and Menu Map



ChilledDoor Home Menu Screens


The three screens that make up the Home Menu are described below. Scroll up or down to view these screens by pressing the up and down arrow buttons. Press the Return button at any time to display the first screen.



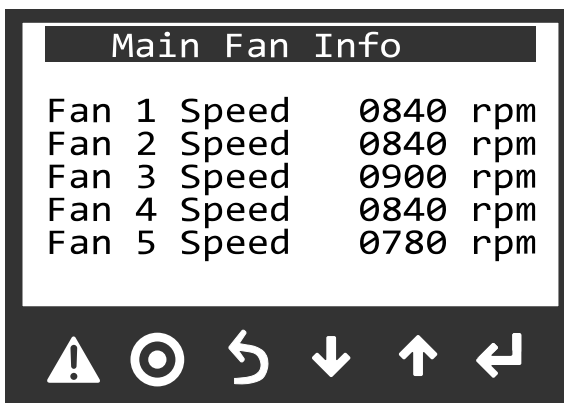
Home Menu. Press  to display this screen.

The first of three screens in the Home Menu.

This screen displays the temperature readings of the ChilledDoor.

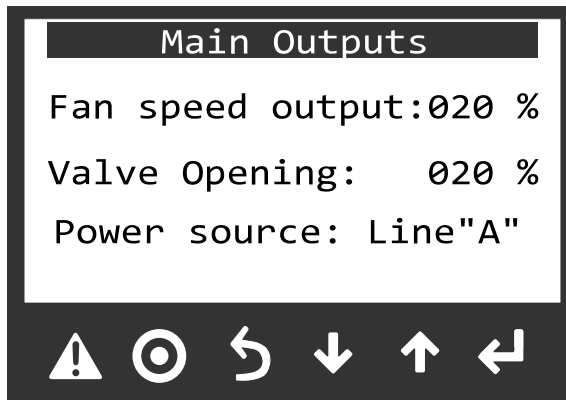
Press  to go to the next screen.

- Air Outlet: Air temperature exiting the door into the room
- Water Outlet: Return water temperature leaving the door/coil
- Room Temp: Air temperature entering the rack
(Ambient temperature of the room)
- Server Outlet: Air temperature entering the door/coil



The speed of each of the fans in the ChilledDoor.

Fan 1 is at the top.




Percent Power Output

These percentages are the power output percentage to the fans and the chilled water valve.

The fan speed modulates to maintain the Server Outlet Temperature set point.

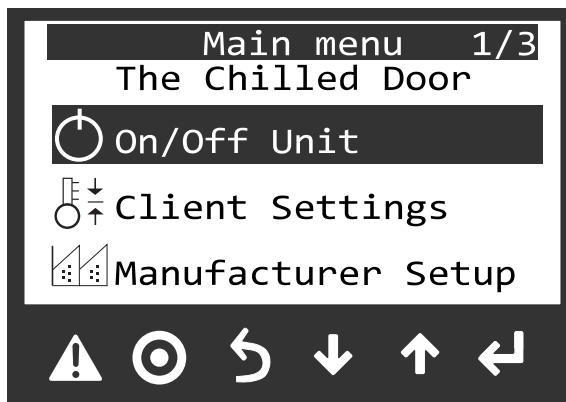
The valve modulates to control the Air Outlet Temperature set point.

Press  to go to the Programming Menu.






ChilledDoor Programming Menu Screens

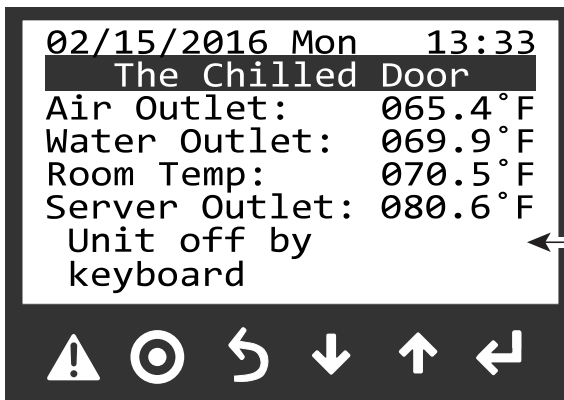
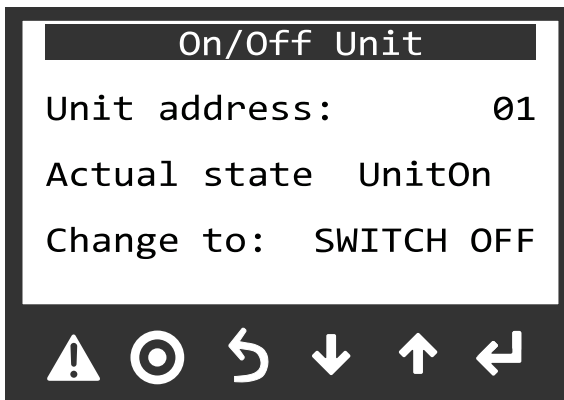
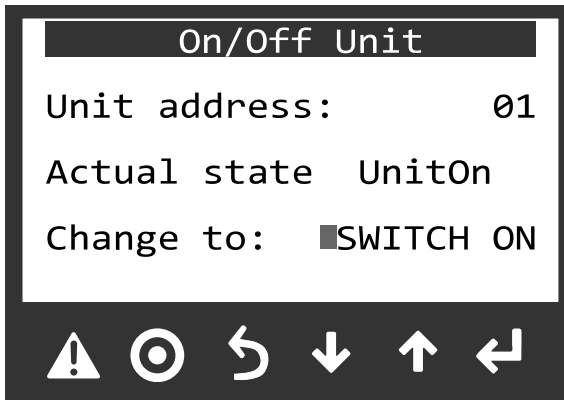
The screens that make up the programming menus are described below.

On-Off Unit Submenu



Programming/Main menu. (Three submenus)

- Press  to display this screen.
- Use the  and  buttons to highlight one of the submenus, then press the  button to confirm your selection.
- When in one of the submenu screens, press the  button to move the cursor from the home (top left) position to the next parameter.



To Shutdown the ChilledDoor

1. Press to move the cursor to the Change to line.
2. Then press the or buttons to change the selection to SWITCH OFF as shown in the next screen.
3. Press to go to the Home Screen.

4. Check that the ChilledDoor is powered off (Unit off).

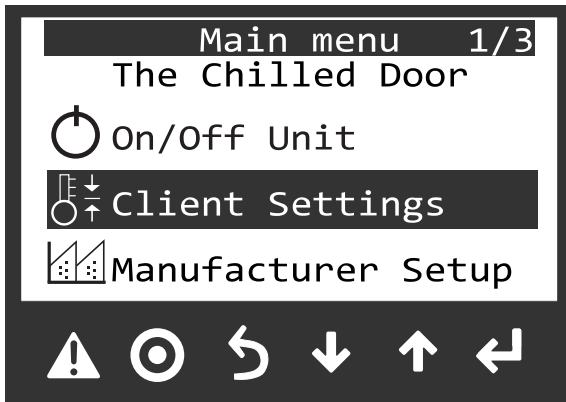
NOTE: In this mode, the fans and actuator valve shutdown, but the control system and the blue LED lights remain powered on.



5. If the ChilledDoor needs to be completely powered off, unplug the two power cords from the extension cords at the bottom of the rack.


The LED lights on the door receive power from only 1 of the 2 power cords, even though all the other door operations are redundant.

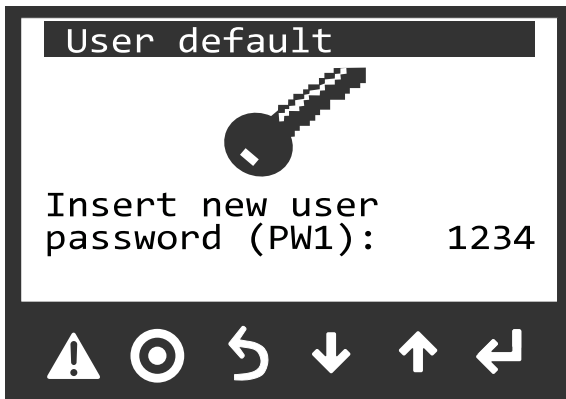
Client Settings Submenu



Client Settings menu.




The screens in this menu are used to change ChilledDoor set points and alarms. Set points for air and water temperatures and all alarm thresholds can be changed through the following screens.

- Select the Client Settings line as shown, and press the  button to go to the password screen.

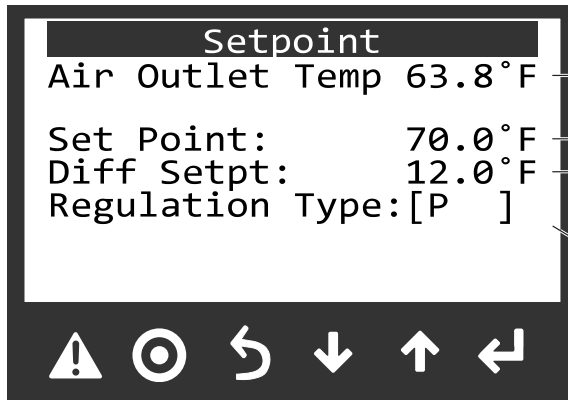


To Enter the Password

(Default password: 1234)

1. Press  to move the first digit of the password.
2. Press the  to select the correct number.
3. Press  to move to the second digit, etc.

The Setpoint screen is displayed next.

**Air Outlet Temperature Setpoint**

Current temperature of the air exiting the ChilledDoor.

Desired temperature of the air exiting the ChilledDoor.

Temperature range for the control loop. The larger this number, the further the exit temperature can stray from set point

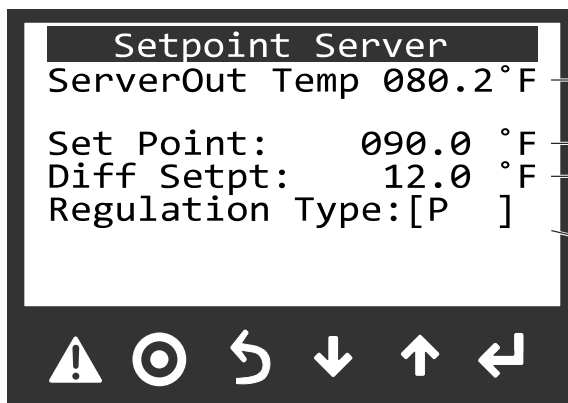
Regulation Type should always be set to P (Proportional)

To change settings:

* This parameter controls the Valve Opening % setting to maintain a constant air temperature at varying loads.

1. Press to move the cursor to the desired parameter.
2. Use the and buttons to adjust the setting.
3. Move the cursor all the way off the screen before the and buttons will index to the next screen.

Press the button to move out of the menu.

**Server Outlet Temperature Set Point**

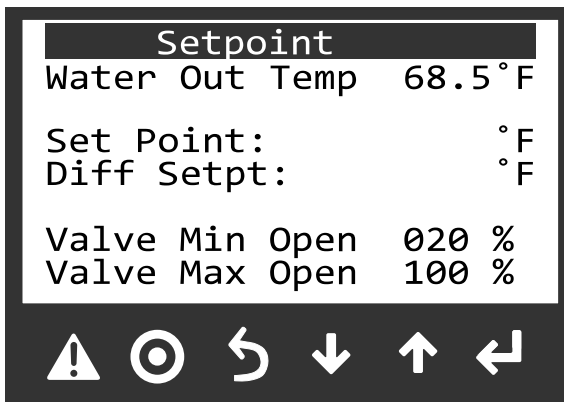
Current temperature of the air entering the ChilledDoor.

Desired temperature of the air entering the ChilledDoor.

Temperature range for the control loop. The larger this number, the more the fan speeds can vary.

Regulation Type should always be set to P (Proportional).

* This parameter controls the Fan speed output % setting to maintain a constant Server Out air temperature at varying loads.



Set Points for Water Valve Opening and Closing Limits

— Current temperature of water leaving the ChilledDoor.

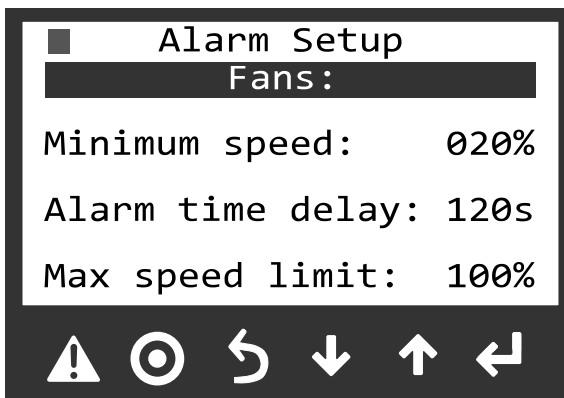
> These temperature set points are not used.

— Minimum open position is typically left at 20%.¹

¹ This minimum prevents deadheading: When the discharge valve is closed and there is no other flow path available to the pump, the impeller keeps churning the same volume of liquid as it rotates inside the pump casing.

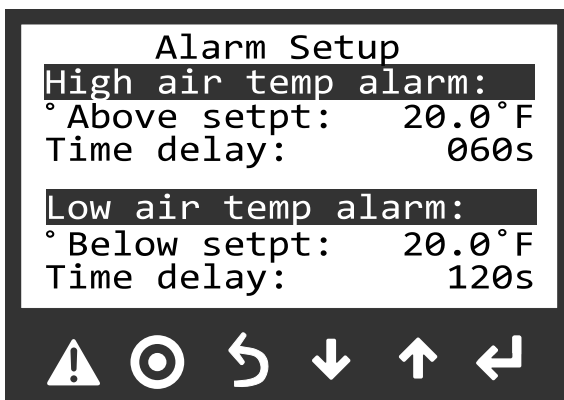
Alarm Setup Screens

The next six screens are used for setting alarm set points and time delays.



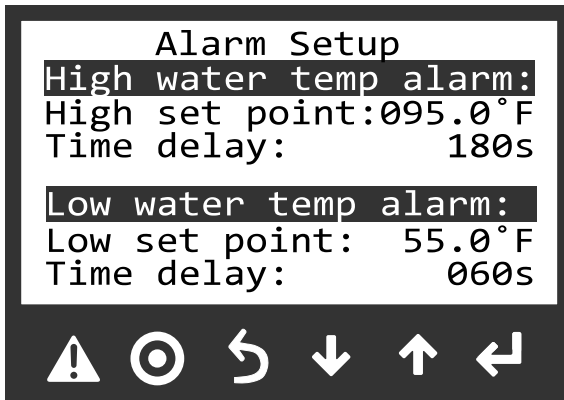
Fan Speed Alarm

The minimum and maximum speed limits for fan operation. The time delay is the number of seconds a fan can run at the minimum speed before an alarm is activated.



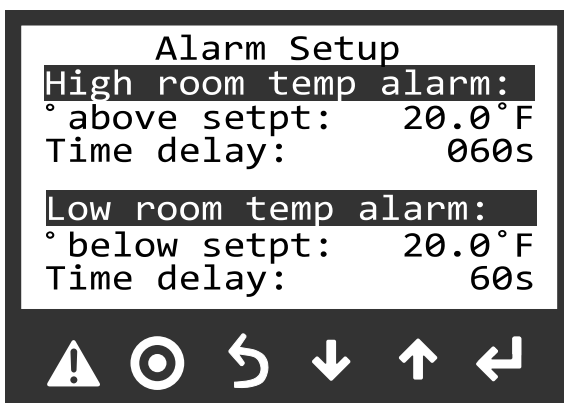
Outlet Air Temperature Alarms

An alarm is activated if the air temperature goes above or below the set point by the defined amount of degrees and stays at that temperature for the defined number of seconds.



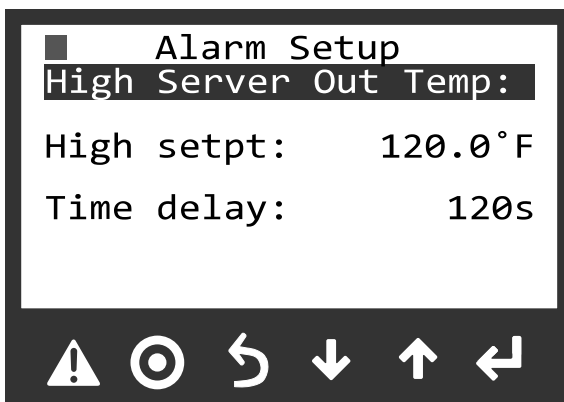
Outlet Water Temperature Alarms

An alarm is activated if the water temperature goes above the high set point for the defined number of seconds. Or if the temperature goes below the low set point for the defined number of seconds.



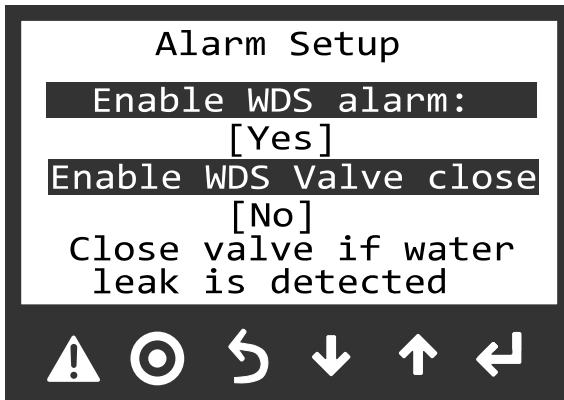
Room Air Temperature Alarms

These alarm settings are for the air temperature entering the front of the rack.



Server Outlet Air Temperature Alarm

This alarm setting is for the air temperature entering the door/coil.

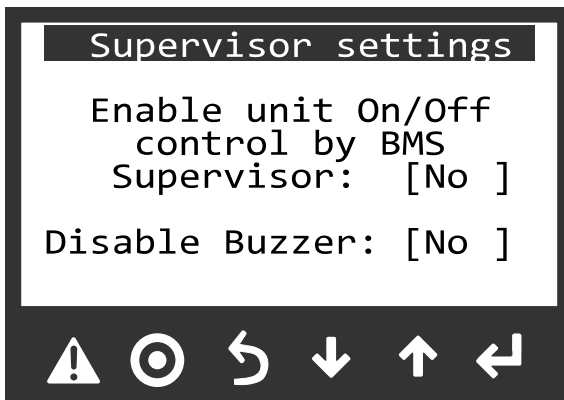


Water Detection Sensor Alarm

Every door can be equipped with a water detection strip. Typically, 1 out of every 4 or 5 doors has a leak strip wired into it.

This screen instructs PLC to monitor the strip if one is connected.

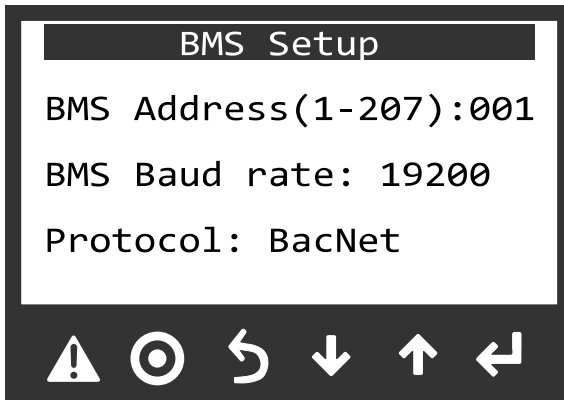
Refer to the *Water Sensor Strip* section for more information.



Door Networked to a Remote Automation System

These supervisor settings are used if the ChilledDoor is networked to a remote automation system.

These first setting enables on/off control through a Building Management System (BMS) or remote automation system. Setting this to No provides a safety layer to prevent accidentally turning the system On/Off through the BMS.



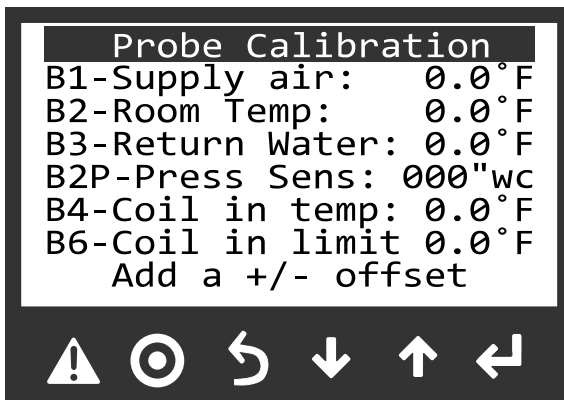
This screen is used to define the BMS communications protocol: BacNet, Modbus, or Lon.

The Baud rate is fixed based on the selected protocol. The BMS address is only used for the Modbus protocol.

BMS Not Reading Pressure/Temperature:

If pressure and temperature values are displaying only as zeros when setting up remote monitoring through the pCOWeb interface card, it be because the interface card is not set up correctly in the PLC controller.

Verify the user/client parameters are set to "pcoweb" and the baud rate is set to 19200. Sometimes when a protocol is changed, the controller doesn't recognize the new setting. If this happens, set the protocol to a different setting, and then change it back to the preferred setting to get the controller to recognize it.

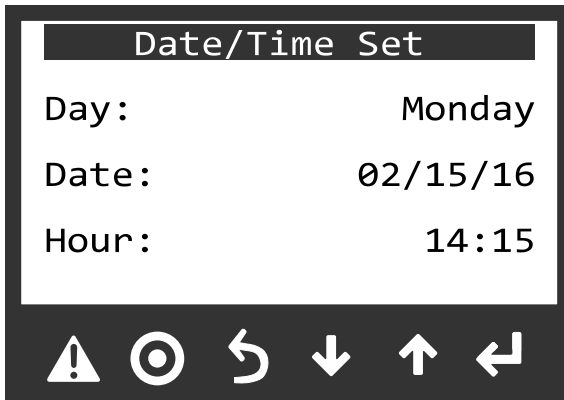


Probe and Transducer Calibration

This screen is used to calibrate temperature and pressure readings. This screen is typically not used.

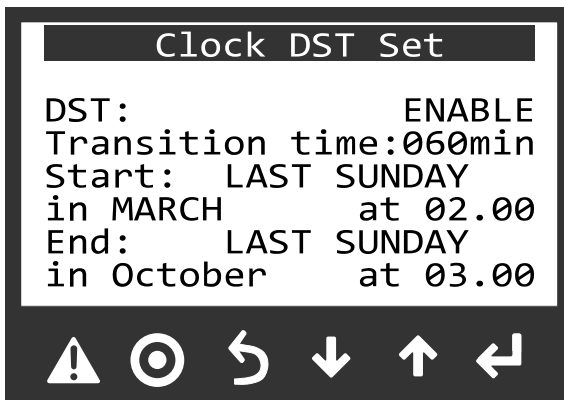
Calibrating a probe requires use of a calibrated testing instrument to take a sample measurement to determine the amount of offset necessary (+/-) to obtain an accurate measurement from the probe. The offset must then be entered and saved.

Replacement temperature probes and pressure transducers are listed in the *Spare Parts List* at the end of this document.



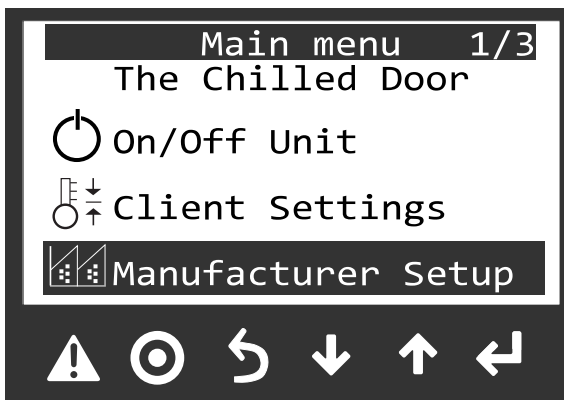
Date and Time Settings

The next two screens are used to set date and time for displaying on the Home Screen and in the Alarm History log.



This is the last screen in the Programming menu. It is used for setting Daylight Savings time.

Manufacturer Setup Submenu



Manufacturer Setup Menu

This menu provides high-level software and hardware settings and other information that rarely need to be changed.

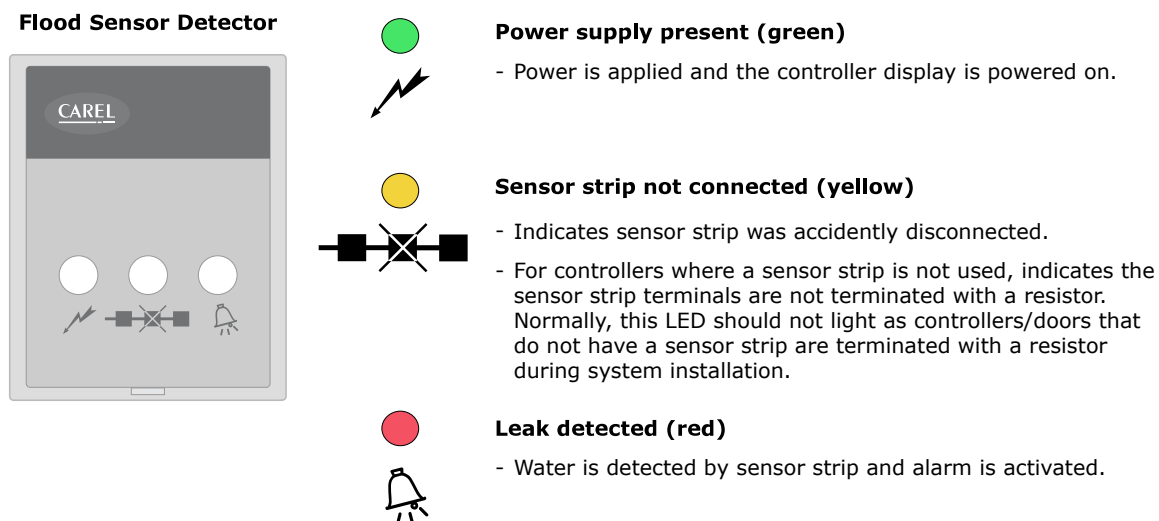
All parameters in this menu are preset during system installation. This menu is protected by a separate password.

Water Detection System

The Water Detection System (WDS) is an optional device that consists of an electronic controller module and a water sensor strip. The WDS is designed to detect the presence of water and then signal the alarm. All chilled-water doors include a WDS controller module next to the controller display, even if the WDS option is not used. The WDS module is installed on the DIN rail of the PLC next to the graphics display.

There are three LEDs on the front panel of the WDS module (Flooding Sensor Detector) that indicate the operating status of the device.

Figure 5. WDS Status LEDs



Water Sensor Strip

The water sensor strip (grey-red) is made from polyester fiber and contains two stainless steel electrodes. The sensor strip can detect water along the entire length of the strip. If an alarm is activated, and the water is no longer present, the strip can be reused after it dries without needing to be replaced.

The water sensor strip and wiring is installed during system installation under the raised floor below the doors. The strip is secured to the floor using a suitable non-conductive adhesive (Silicone) at the low point around the piping and hoses. The WDS kit includes 10 ft. of sensor tape and 10 ft. of lead wire for routing back through the lower raceway to the customer connections terminal strip inside the door. Wires from this terminal strip are connected to the appropriate terminals of the PLC terminal block.

WDS Alarm Setup

The alarm setup for the WDS option must be enabled through a PLC display menu as shown below. For example, if water is detected by the water sensor strip, the alarm LED on the WDS module will light red. However, the chilled-water door does not go into an alarm state (the door LEDs don't change from blue to red and an ALARM alert is not shown on the display) unless the WDS Alarm is enabled on the PLC graphics display.

Figure 6. WDS Alarm Setup

Alarm Setup	
Enable WDS alarm:	[Yes]
Stop Pump on WDS alarm	[Yes]

Water Detection System Alarm

The water detection system (WDS) alarm setup uses an On/Off parameter to enable the alarm function and define the action the pump should take.

Setting Enable WDS alarm to Yes instructs the PLC to monitor the water detection strip.

A strip is included with every CDU, but they are typically wired only to the doors. Refer to the *Water Detection System* section for more information.

CDU Controller Display

The CDU has a graphic display with a backlit screen and 6 button keypad as shown in the following figure. This display is used to display and control CDU set points, alarms, temperatures, pressures, and other values of the supply and return water lines. The CDU display is similar to the ChilledDoor display.

The display provides two main sets of screens/menus:

- **Home Screen.** This is a menu style screen that displays current CDU readings and settings. It has five separate screens to scroll through to display all the current values.
- **Programming Menu.** This menu has three submenus to control the CDU system and modify alarm set points.

All the screens and menus are described in detail in the following section. Refer to the CDU Screen and Menu Map.

Figure 7. CDU Controller Display (sleep mode screen)



Alarm

- (Flashes red when there is an active alarm)
- Display and clear active alarm messages



Program/Main Menu

- Go to Programming Menu (Main menu 1/3)



Escape/Return

- Go to Home Screen (first screen)
- When entering value, move cursor left



Up

- Scroll up to previous screen or menu item
- Go to next value/choice for selected parameter



Enter

- Confirm selected menu item/parameter
- In Programming Menus, move cursor from the home (top left) position to the next parameter.



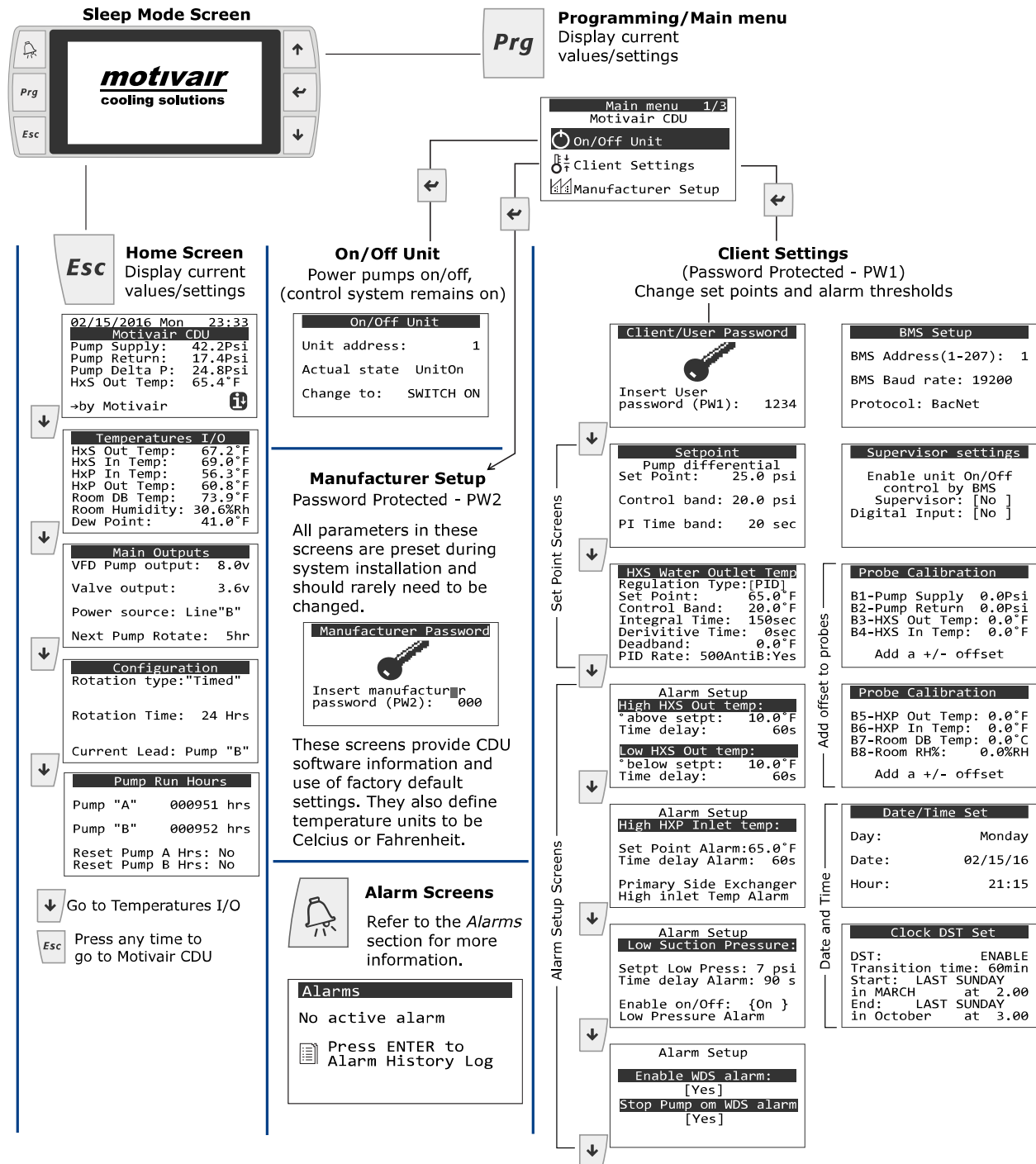
Down

- Scroll down to next screen or menu item
- Go to previous value/choice for selected parameter

CDU Screen and Menu Map

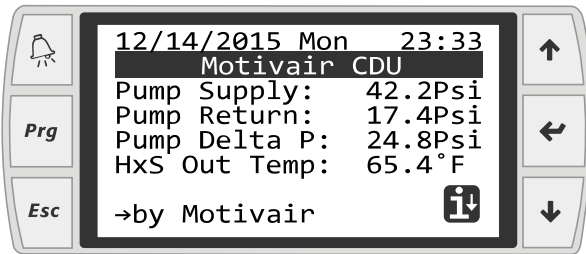
The following figure provides a quick reference of the screens and menus in the CDU display system. Detailed descriptions of the screens are included on the following pages.

Figure 8. CDU Screen and Menu Map



CDU Home Menu Screens

The five screens that make up the Home Menu are described below. Scroll up or down to view these screens by pressing the up and down arrow buttons. Press the Esc button at any time to display the first screen.

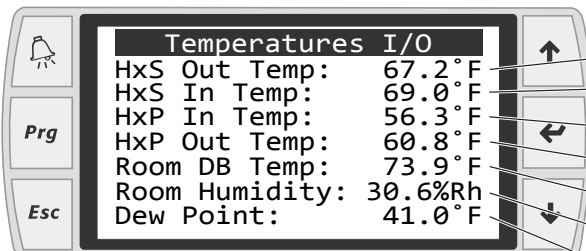


Home Menu. Press to display this screen.

The first of five screens in the Home Menu.

The Home Menu displays pressure and temperature from each of the CDU probes. This series of screens also displays pump speed, control valve position, power source, and the pump rotation schedule.

Press to go to the next screen.



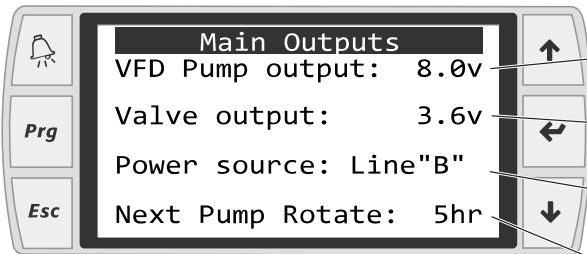
Used for monitoring and alarm functions

- Repeats the Secondary loop supply (Out) temperature
- Secondary loop return (In) temperature
- Primary loop supply (In) temperature
- Primary loop supply (Out) temperature
- Room dry bulb (DB) temperature
- Room relative humidity (Rh)
- Room dew point ¹

HxP = Heat Exchanger Primary loop

HxS = Heat Exchanger Secondary loop

¹ Data center humidity is monitored to ensure the Secondary loop temperature remains above the dew point. This is necessary to prevent condensation on the coils inside the ChilledDoors. The CDU automatically adjusts Secondary loop out (HxS Out) temperature to stay 3°F above room dew point.



↑ Variable-frequency drive (VFD) pump speed on a 0-10 V scale.²

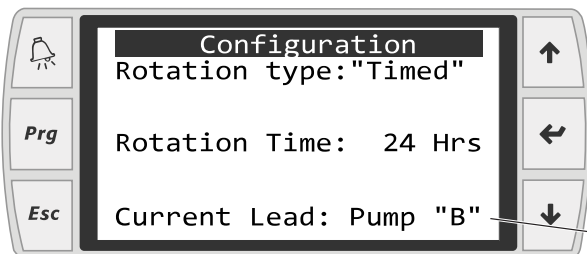
← Primary control valve position on a 0-10 V scale.³

↓ Power source currently being used.

↓ Pump rotation schedule. Number of hours before the CDU switches to using the other secondary loop pump.

² As the pressure difference between the Pump Supply and Pump Return changes (Pump Delta P), the voltage output to the pump changes. This causes the pump speed to increase/decrease in order to maintain flow volume to the doors, based on the set points and inputs from probes. The pump runs at the proper speed needed to maintain the pump differential pressure set point.

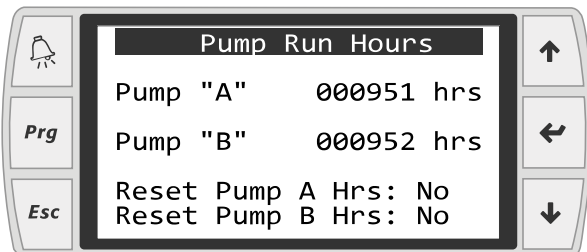
³ As the temperature of water leaving the pump changes (HxS Out), the voltage output to the actuator valve changes. This causes the valve on the Primary loop to modulate (open/close) in order to maintain water temperature going to the doors, based on the set points and inputs from probes.



Pump Rotation Configuration

To enable manual pump switching and rotation by hours or timed pump switching for a specific day and time each week.

↓ The pump that will operate first.



Pump Runtime Log

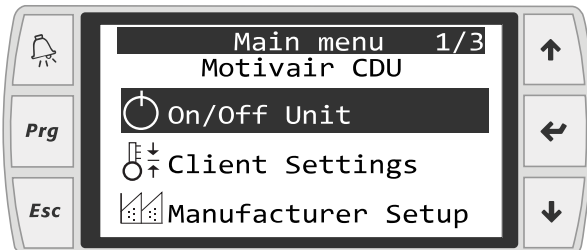
The number of hours each of the Secondary loop pumps have run.

No - the counters keep adding to the total hours
Yes - restarts the counter to 0 (zero).

CDU Programming Menu Screens

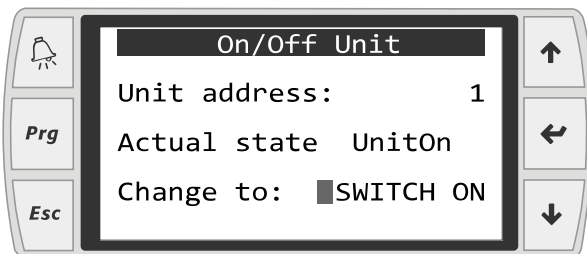
The screens that make up the programming menus are described below.

On-Off Unit Submenu



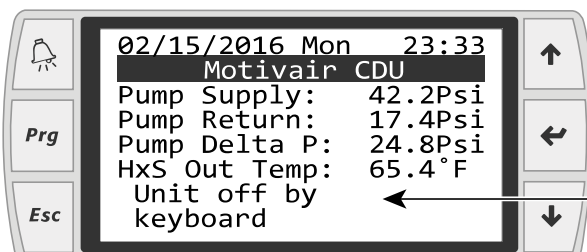
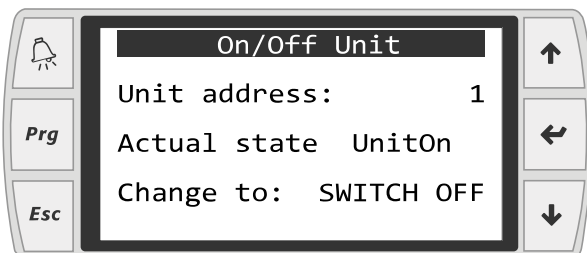
Programming/Main menu. (Three submenus)

- Press **Prg** to display this screen.
- Use the **↓** and **↑** buttons to highlight one of the submenus, then press the **←** button to confirm your selection.
- When in one of the submenu screens, press the **←** button to move the cursor from the home (top left) position to the next parameter.



To Shutdown the CDU Pumps

1. Press **←** to move the cursor to the Change to line.
2. Then press the **↓** or **↑** buttons to change the selection to SWITCH OFF as shown in the next screen.
3. Press **Esc** to go to the Home Screen.



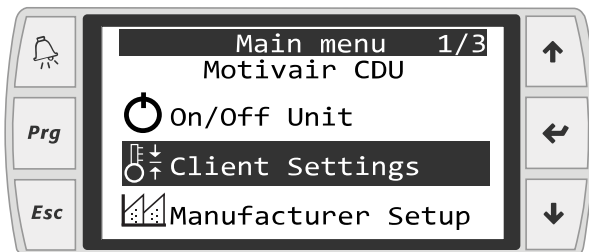
4. Check that the CDU is powered off (Unit off).

NOTE: In this mode, the pumps shutdown, but the control system remains powered up and active.



5. If the CDU needs to be completely powered off, turn both of the disconnect switches on the control panel cover to the off position.

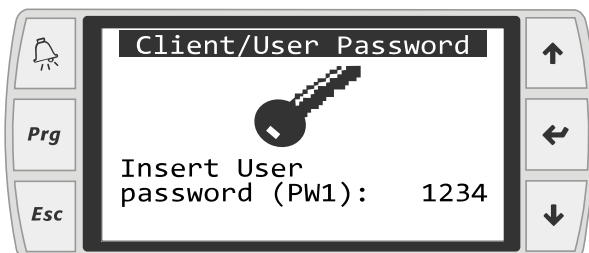
Client Settings Submenu



Client Settings menu.

The screens in this menu are used to change CDU set points and alarms. Set points for Primary and Secondary loop temperatures, differential pump pressure, and all alarm thresholds can be changed through the following screens.

- Select the Client Settings line as shown, and press the button to go to the Client/User Password screen.

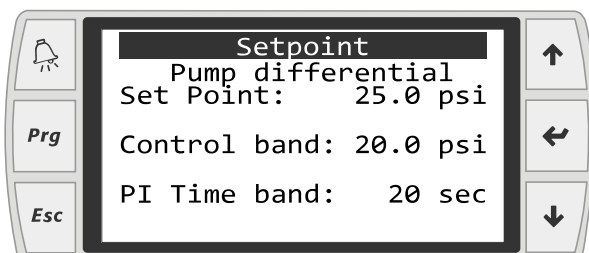


To Enter the Password

(Default password: 1234)

1. Press to move the first digit of the password.
2. Press to select the correct number.
3. Press to move to the second digit, etc.

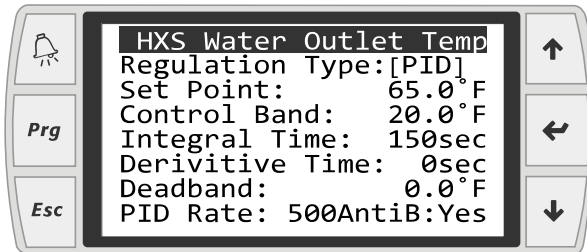
The Setpoint screen is displayed next.



Pump Differential Set Point

Set Point - This is the difference between the pump supply and return pressures. The current pressure difference is provided as Pump Delta P on the Home Menu.

Control band and PI Time band - these values should rarely need to be changed.



Secondary Water (HXS) Temperature Control

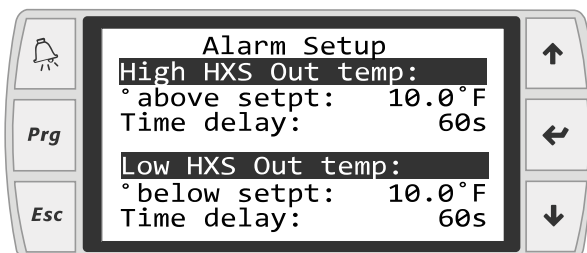
The HXS outlet temperature set point is a PID loop setup (default). The set point and other parameters can be adjusted on this screen.

The temperature set point varies depending on the facility water temperature (primary) and the rack/door configuration. The CDUs typically operate in PID mode and the variables are set during system installation.

The Regulation Type (control mode) can be changed from Proportional-Integral-Derivative (PID) to Proportional (P) control if needed.

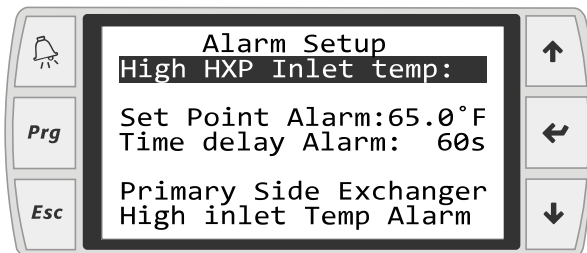
Alarm Setup Screens

The next four screens are used for setting alarm set points and time delays.



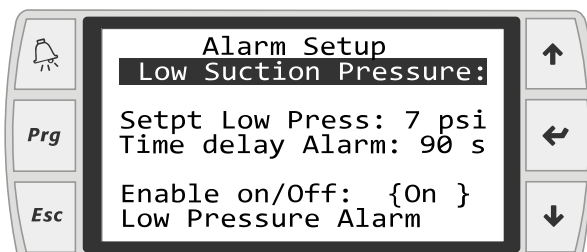
Secondary Water Temperature Alarms

An alarm is activated if the water temperature goes above or below the set point by the defined amount of degrees and stays at that temperature for the defined number of seconds.



Primary Water High Temperature Alarm

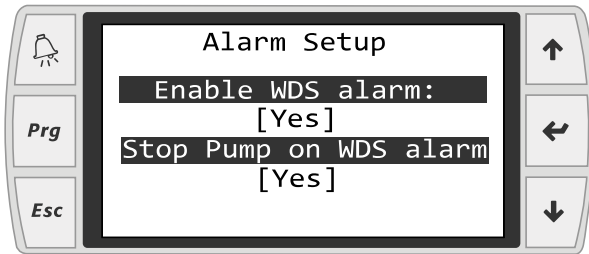
This Primary In (supply) high temperature alarm will be activated if the water reaches the set point temperature and stays at that temperature for the defined number of seconds.



Low Suction Pressure (Secondary Loop Return)

This set point should be 7 psi.

If this alarm activates, plans need to be made to add water to the secondary loop. Instructions for adding water can be found later in this document.

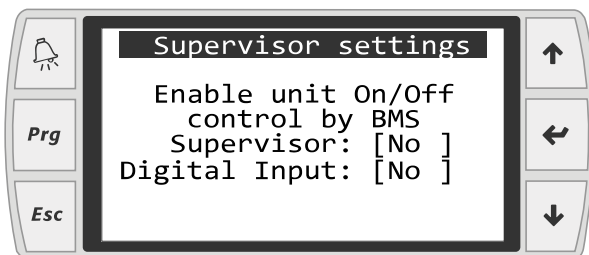


Water Detection System Alarm

The water detection system (WDS) alarm setup uses an On/Off parameter to enable the alarm function and define the action the pump should take.

Setting Enable WDS alarm to Yes instructs the PLC to monitor the water detection strip.

A strip is included with every CDU, but they are typically wired only to the doors. Refer to the *Water Detection System* section for more information.

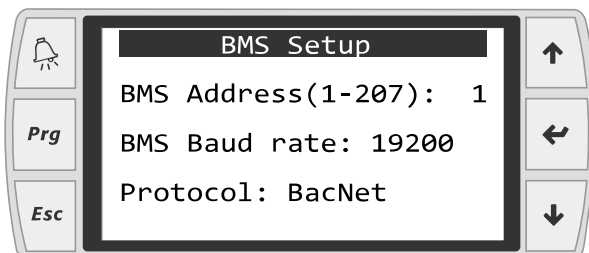


CDU Networked to a Remote System

These supervisor settings are used when the CDU is networked to a remote system.

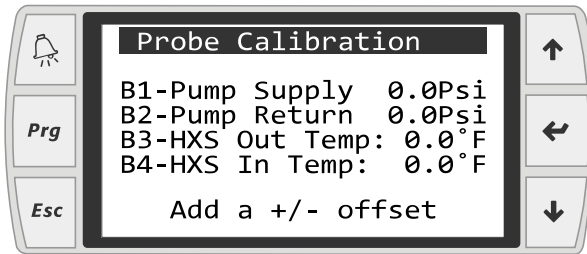
These setting provide a safety layer to prevent accidentally turning the system On/Off through a Building Management System (BMS) or remote automation system.

To use these functions they must be set to Yes.



This screen is used to define the BMS communications protocol: BacNet, Modbus, or Lon.

The Baud rate is fixed based on the selected protocol. The BMS address is only used for the Modbus protocol.

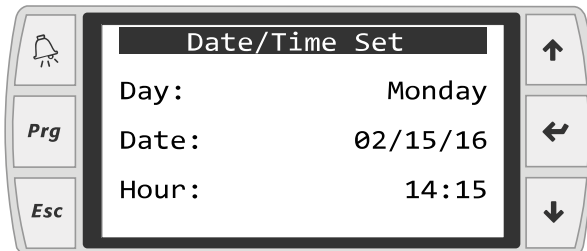
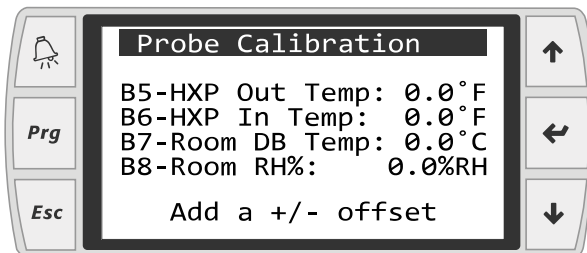


Probe and Transducer Calibration

The next two screens are used to calibrate temperature/pressure readings.

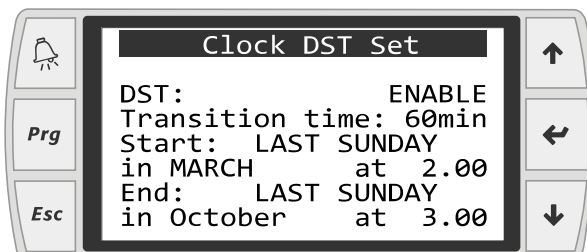
Calibrating a probe requires use of a calibrated testing instrument to take a sample measurement to determine the amount of offset necessary (+/-) to obtain an accurate measurement from the probe. The offset must then be entered and saved into one of these screens.

Replacement temperature probes and pressure transducers are listed in the *Spare Parts List* at the end of this document.



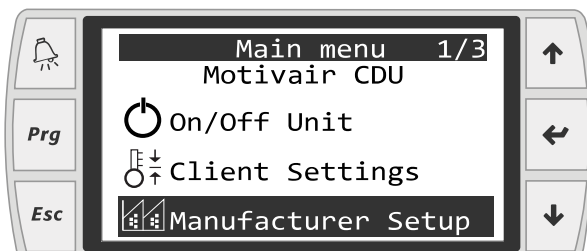
Date and Time Settings

The next two screens are used to set date and time for displaying on the Home Screen and in the Alarm History log.



This is the last screen in the Programming menu. It is used for setting Daylight Savings time.

Manufacturer Setup Submenu



Manufacturer Setup Menu

This menu provides high-level software and hardware settings and other information that rarely need to be changed.

All parameters in this menu are preset during system installation. This menu is protected by a separate password.

Alarms

The operation of the alarm screen systems for both the CDU and ChilledDoor are explained below. Alarms signal a problem or issue with the system. Refer to the Alarm Troubleshooting section for information on alarm causes and suggestions for resolving issues.

Figure 9. Alarm Screen Operation



CDU Display

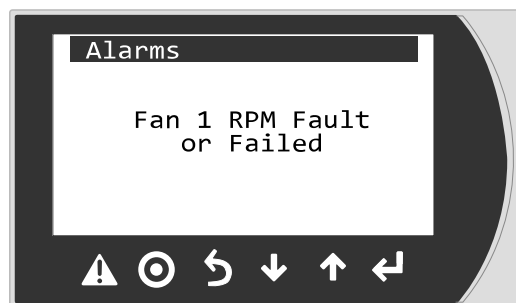
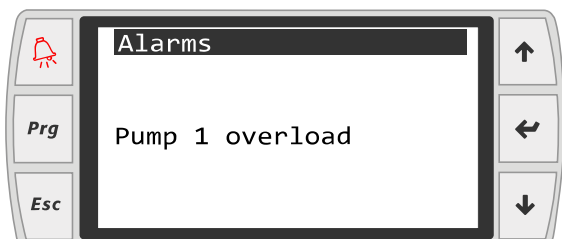
- These ALARM screens appear when any alarm is triggered.



ChilledDoor Display



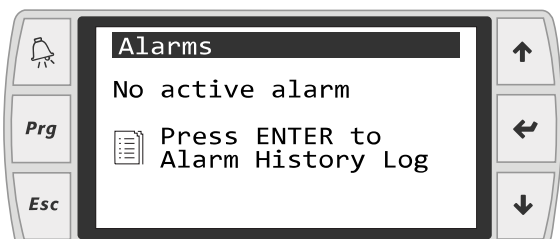
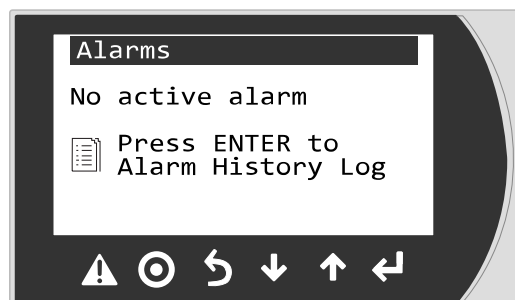
- Press   once to display the current alarm.



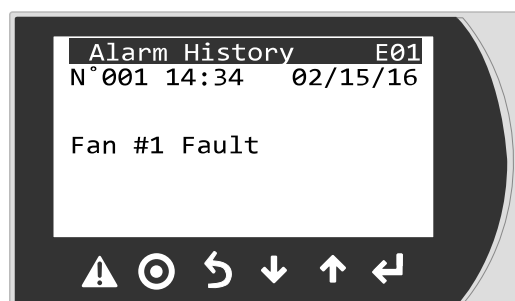
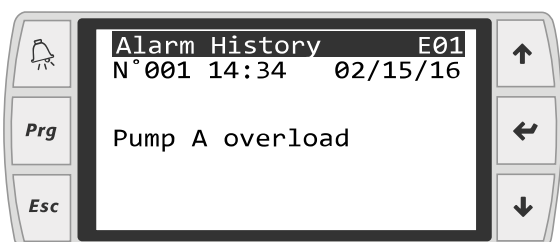
Continued below

*Alarm Screen Operation (continued)***CDU Display**

- Press again to acknowledge and clear the alarm (if the alarm condition is no longer present).
- The "No active alarm" screen is displayed and provides access to the Alarm History log.
- If the alarm condition has not been cleared, the alarm screen will redisplay the same alarm message.

**ChilledDoor Display**

- Press to enter the alarm log.
- A log entry is created and stored for every alarm. The log records the alarm number sequence 001, 2, 3..., time, date, and the alarm description.



Troubleshooting Alarms

This table shows alarm messages and the event that triggered each a recommended action.

Table 1. Alarm Events and Corrective Actions

Alarm Message	Event and Check/Corrective Action
ChilledDoor and CDU	
<div style="border: 1px solid black; padding: 10px; text-align: center;"> WDS alarm Water Detected by WDS </div>	Event: <ul style="list-style-type: none"> Water on sensor or open sensor circuit. Check:

Alarm Message	Event and Check/Corrective Action
	<ul style="list-style-type: none"> • Check for leak or wet sensor strip. • Check for open circuit wire or end resistor.
<div data-bbox="152 365 535 508">Probe Bx fault or disconnected</div>	<p>Event: All probe alarms are triggered by a failed or disconnected probe (electrically open or shorted).</p> <p>Check:</p> <ul style="list-style-type: none"> • Check probe connection to PLC connector. • Replace probe.
<div data-bbox="152 644 535 787">Clock Board fault or not connected</div>	<p>Event: Failed clock board.</p> <p>Action:</p> <ul style="list-style-type: none"> • Replace PLC.
ChilledDoor	
<div data-bbox="152 896 535 1039">Fan 1-5 RPM Fault or Failed</div>	<p>Event: Fan RPM reading dropped below 50% of minimum fan speed set point and remained low for the alarm time delay period.</p> <p>Check:</p> <ul style="list-style-type: none"> • Fan not turning - check F3 fuse and Molex plug. • Swap out fan with known good spare fan. • Fan turning - check fan # wiring and input connector at PLC. • Check fan Molex plug connection at fan motor. • To test PLC input, swap input tach wire with known good input. Replace fan or PLC per results.
<div data-bbox="152 1341 535 1484">High Return Water Temperature</div>	<p>Event: Outlet water temperature is higher than the alarm set point and exceeds the delay time.</p> <p>Check:</p> <ul style="list-style-type: none"> • Building primary chilled water supply too warm. • Insufficient chilled water pump/flow to doors. • CWV valve restricting flow or stuck. • Room temperature too high causing overload of chilled door coil capacity.

Alarm Message	Event and Check/Corrective Action
<div>High Room Air Temperature</div> <div>Low Room Air Temperature</div>	<p>Event:</p> <p>Data room temperature is higher/lower than the set point +/- the alarm differential set point also exceeding the delay time.</p> <p>Check:</p> <ul style="list-style-type: none"> • High room temperatures are caused by insufficient cooling by the chilled coolant loop or other room cooling sources. • Low room temps are due to low load operation or over cooling by other room located cooling units.
<div>High Server Outlet Temperature</div>	<p>Event:</p> <p>Outlet server temperature is higher than the alarm set point.</p> <p>Check:</p> <ul style="list-style-type: none"> • Low or no air flow from ChilledDoor fans. • Excessive server loads or very high room temperature.
<div>High Supply Air Temperature</div>	<p>Event:</p> <p>Outlet air temperature higher than the set point + the alarm differential set point also exceeds the delay time. (Example: 75°F + 10°F = 85°F).</p> <p>Check:</p> <ul style="list-style-type: none"> • Check chilled coolant supply loop flow and temperature for min 65F. • Check 24V power or failed actuator/valve. • Check PLC 0-10V output to CWV (10V = 0% open). • Check loop or door coil for trapped air (re-vent).
<div>Low Supply Air Temperature</div>	<p>Event:</p> <p>Outlet air temperature lower than the set point.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check chilled coolant supply loop temperature for temperature too low. • Check minimum valve % set point too high for low load.
<div>Low Return Water Temperature</div> <div>Condensation Warning</div>	<p>Event:</p> <p>Outlet water temperature lower than the alarm set point.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check chilled coolant supply loop temperature for below 50°F. • Water probe in a too low ambient (underfloor).
CDU	

Alarm Message	Event and Check/Corrective Action
High HXS out temperature	<p>Event:</p> <p>Secondary loop supply outlet temperature exceeded set point.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check primary HXP inlet temp is below 55°F. • Check cooling valve actuator is open (10 VDC signal to actuator). • Check pump pressures and flow for both primary and secondary loops.
Low HXS out temperature	<p>Event:</p> <p>Secondary loop supply outlet temperature below set point.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check valve minimum position setting at 0% (default). • Check if actuator/cooling valve failed to open. • Check probe B3 calibration/accuracy.
B1/B2 pressure fault	<p>Event:</p> <p>Pressure transducer failed, is out of range, or is disconnected.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check probe connection to PLC connector and connection at the transducer. • Replace probe transducer. • Replace PLC.
High HXP in temperature	<p>Event:</p> <p>Primary loop supply inlet water temperature exceeded set point.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check if building primary chilled water supply is too warm. • Check if building chilled water pump/flow stopped. • Check if primary two-way valve was closed for an extended time.
VFD Pump fault	<p>Event:</p> <p>Alarm originated in VFD pump and opening alarm contacts.</p> <p>Action:</p> <ul style="list-style-type: none"> • Check VFD screen alarm code or history. • Consult VFD pump manual.
High Dew Point Temperature	<p>Event:</p> <p>Room dew point has increased to within 2°F of set point.</p> <p>Action:</p> <ul style="list-style-type: none"> • Set point will be reset + 3°F above dew point.

Alarm Message	Event and Check/Corrective Action
	<ul style="list-style-type: none"> Lower room humidity levels - vapor barrier.
Pump A/B low flow	<p>Event: Pressure differential across pump dropped 50% below set point and exceeded time delay of 10 sec during running mode.</p> <p>Action:</p> <ul style="list-style-type: none"> Check VFD screen for power/display or alarm. Check pump/VFD overload switch. Check pumps rotation direction and operation. Check for loop flow blockage/all valves closed. Check for loss of system pressure/water/air.
Low Suction Pressure	<p>Event: Suction pressure fell below alarm set point 5 psi for 90 sec.</p> <p>Action:</p> <ul style="list-style-type: none"> Check for loss of system pressure/water/air. Check for closed suction isolation valve.
Pump 1/2 overload	<p>Event: The VFD alarm was triggered.</p> <p>Action:</p> <ul style="list-style-type: none"> Check VFD screen alarm code or history. Consult VFD pump manual.

Maintenance

The following procedures are included in this section:

- Routine System Monitoring
- Add Water to a CDU
- Bleed Air From a ChilledDoor

Routine Inspection

The following items should be checked at regular intervals.

ChilledDoors

- Check all ChilledDoors for active alarms. Attempt to acknowledge/reset any alarm. If an alarm persists, evaluate troubleshooting steps in [Troubleshooting Alarms](#) on page 31.
- Verify Supply Air and Server Outlet temperatures are within their normal ranges.

CDU

- Check the PLC display for active alarms. Attempt to acknowledge/reset any alarm. If an alarm persists, evaluate troubleshooting steps in [Troubleshooting Alarms](#) on page 31.
- Verify CDU pressures and water temperatures are within in their normal ranges.
- Add water to secondary loop if required

Add Treated Water to CDU

Equipment Needed:

- Treated water supply (drum or 5 gallon container)
- Transfer pump (manual)
- Feed pump (manual)

Instructional Video

An instructional video of this procedure is available: [Add Treated Water to CDU](#).

Procedure

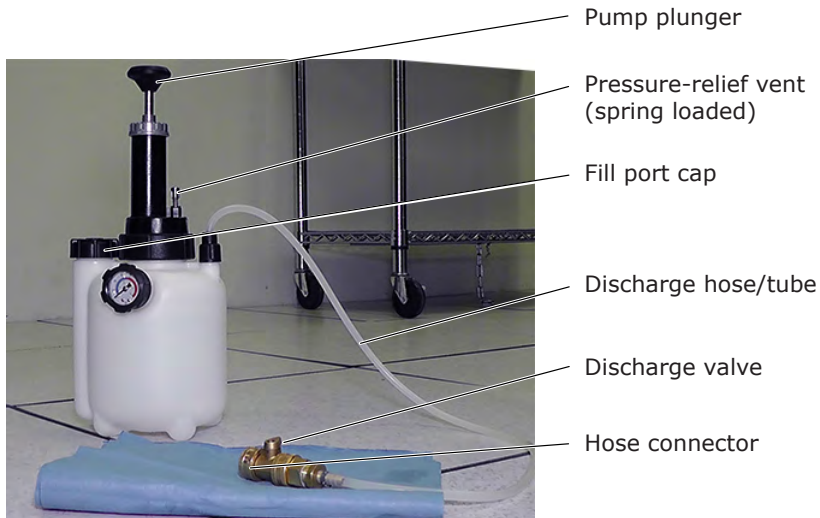
1. Find the fill port inside the back of the CDU.



2. Use the transfer pump to add treated water to the feed pump.
Lightly pump/pulse the transfer pump so treated water slowly flows into the feed pump.



3. After you have enough water in the feed pump, disconnect the transfer pump supply hose to the feed pump.
4. Screw the fill port cap on to the feed pump.



5. Open the feed pump discharge valve and slowly pump all the air out of the hose.
6. Connect the feed pump hose connector to the CDU fill port.

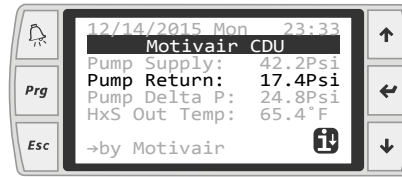


7. Add treated water to the CDU.
 - a. Make sure the feed pump fill port cap is closed.
 - b. Open the CDU fill port and the pump discharge valve.
 - c. Start pumping the feed pump to overcome pressure in the loop and begin adding treated water.
 - d. If alone, occasionally close the CDU fill port and check the Pump Return pressure on the PLC display. Add treated water until the pressure is between 14 and 18 psi.



Pump the feed pump and slowly add water.

Add water until Pump Return pressure is between 14-18 psi.



8. After enough treated water is added to the CDU:
 - a. Close the CDU fill port and the feed pump discharge valve.
 - b. Press the pressure-relief vent to release pressure in the pump tank.
 - c. Disconnect the feed pump hose connector from the CDU port.
 - d. Replace the cap on the CDU fill port.
 - e. Empty any remaining treated water from the feed pump back into the main treated water container.
9. If the CDU pressure becomes too high and water needs to be returned to the feed pump:
 - a. Connect the feed pump hose connector to the CDU fill port.
 - b. Open the feed pump and fill port valves.
 - c. Press the pressure-relief vent to release pressure and allow water to flow back into the pump tank.
 - d. When done, close the valves, disconnect the feed pump from the CDU, and discard the water.

Bleed Air from a ChilledDoor

The following procedure describes how to release air that may be trapped in the ChilledDoor or to lower water pressure from a ChilledDoor.

During filling and venting, the system pressure needs to be constantly monitored and maintained to provide pressure to purge air from the closed loop while also avoiding over-pressurization of the system.

ChilledDoors that are bottom feed, use a 1/4" Schrader bleed valve at the top of each door to purge air. Top feed ChilledDoors use valves in the customer piping at the highest point of the water supply loop.

Equipment Needed:

- Treated water collection/bleed bag
- Refrigeration charging hose with shut-off valve

Procedure

1. Remove the safety cap from the Schrader vent on the top of the coil header pipe.



Charging hose with shut-off valve



Schrader valve
(with safety cap)

2. Place the end of the refrigeration charging hose without the shut-off valve into a bucket/bleed bag to catch the water that may escape while venting the coil header.
3. Attach the valve end of the hose to one of the Schrader vents.

As the charging hose connector is screwed onto the valve, air will begin to vent out.

Water will spray or spit into the bucket during this procedure.



4. Once there is a constant stream of water (no air) leaving the hose, disconnect the hose.
5. If water drips from the Schrader valve, reattach the hose and disconnect it again to reseal the Schrader valve.
6. If air remains in the coil it will cause a splashing or gurgling sound. If this happens, repeat the bleeding procedure on the other Schrader valve.

Check Water Control Valve Operation

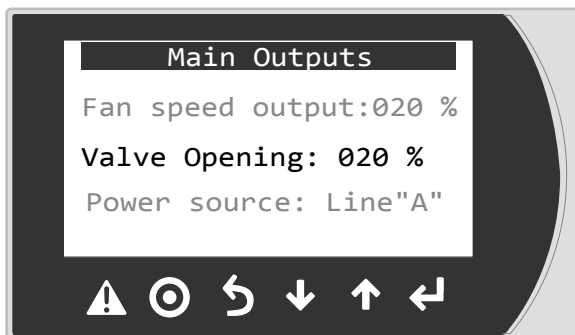
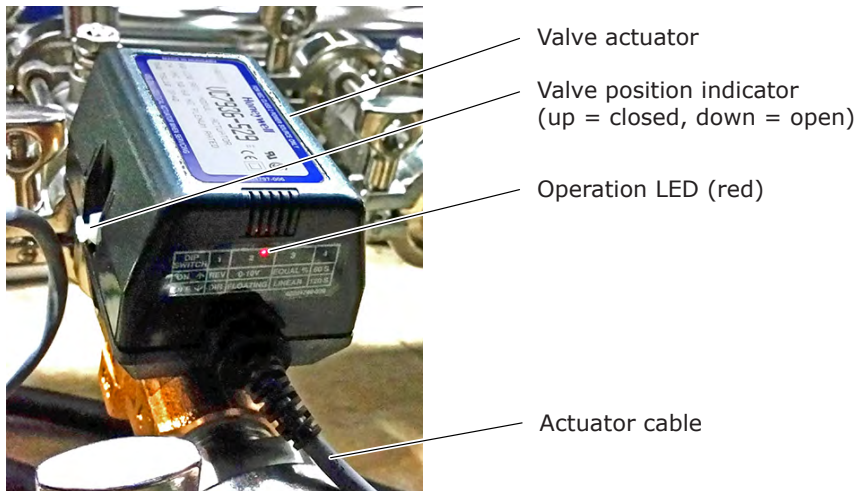
Daily Automatic Calibration Process

On initial power-up of the ChilledDoor, the capacitors take about 60 seconds to charge. Once they are charged, the water control valve performs a calibration process and drives its actuator valve through one full cycle to calibrate its position and exercise the valve cartridge. This calibration process takes approximately 60 seconds. If

anything interferes with the calibration process, the red LED will flash rapidly and the actuator will not respond to control signals.

Check the Valve Actuator

During normal operation, the LED should be lit a solid red. The red LED blinks to indicate the valve was not able to complete its daily calibration process. If the LED is blinking, unplug power to the ChilledDoor and wait 60 seconds. Then plug it back in. The valve should go through a calibration cycle with the valve position indicator (white tab) moving up and down. It will then reposition to the operating position set by the PLC. If the white tab doesn't return to its normal position, the valve actuator may need to be replaced. Check the **Main Output** screen on the PLC display for the **Valve Opening** value which is typically set to 20% and compare it to the approximate position of the white tab.



Compare this 20% valve opening to the approximate position of the white tab on the valve actuator. The white tab should be between the middle and all the way up (fully closed).

Motivair ChilledDoor and CDU Spare Parts

Cray P/N	Vendor P/N	Part
101093000	SPKC002310	Cable, 6.6 ft. Transducer
101030700	3-BC8259	Coil, Motivair M12 ChilledDoor(R)
101030714	3-PCOXCON0B0	Connector, Plug-In Screw
101219700	4-S90CONN000	Connector, phone 6 wire, 5 ft.
101220400	4V-XTRM10A22T	Contact, 12 A IEC 460 V coil
101220300	4V-XTCE009B10C	Contact, 12 A IEC 480 VAC non-rev 1NO 3P (Motivair 5 HP CDU)
101222500	4V-XTRM10A22T	Contact, 12 A IEC 480 VAC non-rev 1NO 3P (Motivair 7.5 HP CDU)
101030713	3-PCOX000DB0	Controller, PCO compact, with built-in display
101221800	3-FLOE000010	Controller module, flood/leak detection
101223200	4-PCO3000AM0	Controller, medium board, 4 MB flash
101220000	4V-OT25F3	Disconnect, 25 A non-fused
101223300	4-PGD1000FX0	Display board, white LED + buzzer flush remote mount
101221100	4V-CIMR-JU4A0009BAA	Drive, variable speed 460 V 7.5 hp (for Motivair 5 hp CDU)
101222800	4-CIMR-JU4A0011BAA	Drive, variable speed 460 V 7.5 hp (for Motivair 7.5 hp CDU)
101030710	3-EMAF-230-BM	Fan Assy, 230 V, black frame
101221300	4V-11611151055	Fan, cooling cabinet
101221200	4V-FS22801-12-B	Filter, line EMC C3 (for Motivair 5 hp CDU)
101223000	4V-FS22801-16-B	Filter, line EMC C3 (for Motivair 7.5 hp CDU)
101030704	3-S2138	Fitting, strain relief, 3/8" NPT (requires 101030703 nut)
101221600	3-HKP-HH-R	Fuse holder, 1.25 x .25
101030706	3-ABC15	Fuse, 15 A 250V 1.25" x .25"
101030707	3-AGC2	Fuse, 2 A 250 V 1.25" x .25"
101030708	3-AGC3.5	Fuse, 3.5 A 250 V 1.25" x .25"
101220800	4V-LP-CC-1.5	Fuse, 1.5 A CC
101220900	4V-FNM001	Fuse, midget 1 A
101221000	4V-FNM005	Fuse, midget 5 A

Cray P/N	Vendor P/N	Part
101030702	3-5FHAR	Harness, 5-Fan (Rev B)
101282100	CL2875/215 Booster Pack	Kit, booster pack CL2875/215 (used to boost chemistry in CDU water loops. SS of 2 in L5 & L1)
101092500	E3-7-1	Key, door
101030709	3-DOOR KEY	Key, tri-key, for chilled door
101220200	4V-XTPR016BC1	Motor protector, manual, 6.3-10 A
101030703	3-911370	Nut, Strain Relief, 3/8" NPT (requires 101030704 fitting)
101030712	3-NTC060WH00	Probe, temperature
101221700	3-NTC015WH00	Probe, temperature
101092200	4-JM184 5.25	Pump, 5.25" impeller, BN-CM seal, 5 hp, 3/60/208-230/460V
101281200	Z3110002	Pump, transfer, 115 V
101222300	4-JM-184 5.88	Pump, 5.88" impeller, model 53F SF, 2.5" X 2.5" flange, BN-CM seal, 3/60/230/460V, 3500 RPM.
101030701	3-40.51.7.012.000	Relay, PCB plug-in, 12 V DC
101030711	3-MY3-AC24	Relay, 3PDT, 24 V
101030705	3-95.05SPA	Relay, base/socket with retaining clip
101220500	4V-D65PAR480	Relay, phase monitor
101093500	CM00009107	Sensor Kit, Water Detection, CDU
101221900	3-CM00009107	Sensor Kit, Water Detection, Door
101093100	NTC060WH00	Sensor, temperature (15 ft.) [for ChilledDoor water out and room air in]
101223100	4-DPWC110000	Sensor, dew point, 4-20 mA, remote wall mount, 5 hp/7.5 hp CDU
101030715	4-THERMOWELL	Thermowell
101092800	SPKT0021C0	Transducer, SS 316L 4-20MA, -0.5BAR to 7BAR
101030716	3-Y236301	Transformer, 63 VA, Toroidal
101220700	4V-MT0150J	Transformer, 150 VA, 460-120-24
101222000	3-DPTA-20-P25B	Transmitter, differential pressure, -0.25", 4-20 mA
101221400	4-AFX24-MFT-X1	Valve actuator, butterfly (used with 4-F665HDU 2.5" butterfly valve)
999-00185A	3-VC7936- AR1100	Valve, control, 2-Way, 24 V, 50/60 Hz (with 10 ft. non-plenum cable)
101221500	3-VC7936- AR110016	Valve, control, 2-Way, 24 V, 50/60 Hz (with 16 ft. plenum cable)
100948800	WTCI5A	Water, treated, 5 gallons