



Ezio Bluetooth Reader User Guide for PC and MAC



Contents

Device Overview	3
Bluetooth Connected Mode Usage	4
Windows 7 and Windows 8	4
Prerequisites	4
Software installation and PC hardware setup	4
Pairing Mode (Connecting for the first time):	5
Normal Connection Mode (when the device and PC were already paired):	7
Windows 10	9
Prerequisites	9
Installing the Gemalto Bluetooth Device Manager:	9
Pairing (Connecting for the first time):	10
Normal Connection Mode (when the device and PC were already paired):	12
OS X (10.10 and later)	14
Installing on Mac	14
Pairing (first time connection) instructions	14
Normal Connection Mode (when the device and Mac were already paired):	16
USB Connected Mode Usage	17
Windows 7, Windows 8 and Windows 10	17
OS X	18
Troubleshooting	19
Windows 7 and Windows 8	19
Windows 10	20

Device Overview



Power ON/OFF:

To start the device press on the [OK] button.

(Card insertion or turning on the Bluetooth switch will also start the device)

To power off the device, press on the [OK] button for more than two seconds (not applicable in USB connect mode)

In Unconnected mode, the device will power off automatically after 60 seconds without any user activity.

Device Operating Modes:

Bluetooth connected mode



In Bluetooth connected mode the USB cable is only used for charging the internal battery

USB connected mode





Unconnected mode





Charging the Battery:

The internal battery is charged every time a USB cable is connected.

A battery symbol indicating the current battery level is located at the top left corner of the display.



Battery level is full



Battery level is low -> charge the device



Battery is charging

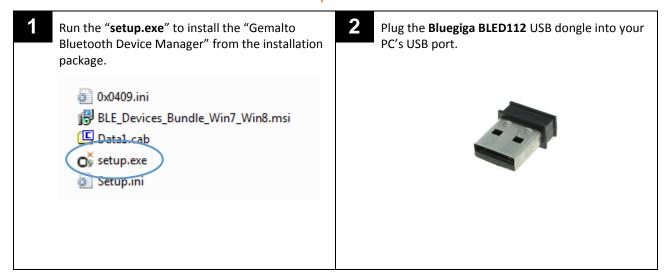
Bluetooth Connected Mode Usage

Windows 7 and Windows 8

Prerequisites

A Bluegiga BLED112 USB dongle.

Software installation and PC hardware setup

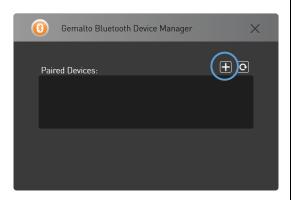


Pairing Mode (Connecting for the first time):

Open the "Gemalto Bluetooth Device Manager" application.



2 Click on the [+] button.



Start the device (press on the **[OK]** button) and ensure the device is set in Bluetooth mode (i.e. the Bluetooth switch is in the upper position).

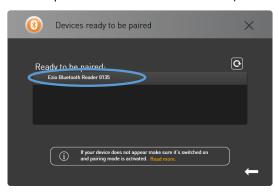


Press on the [MENU] button followed by key [1] to enter Bluetooth pairing mode.

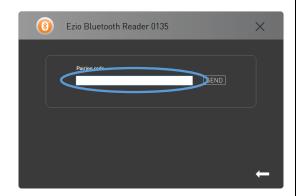




Click on the reader name "Ezio Bluetooth Reader XXXX" (XXXX is the last 4 digits of the S/N number printed on the back of the device).



Enter the pairing code shown on the device's display in the "Pairing code" field.





Normal Connection Mode (when the device and PC were already paired):

Auto Connect activated



Auto Connect inactivated:

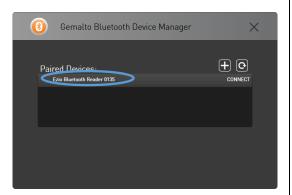




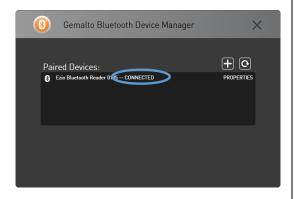
Open the "Gemalto Bluetooth Device Manager" application.



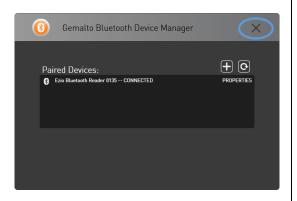
3 Click on the device name to connect.



Ensure "CONNECTED" is shown after the reader name.



Click on the 'X' to close the Gemalto Bluetooth Device Manager" application.



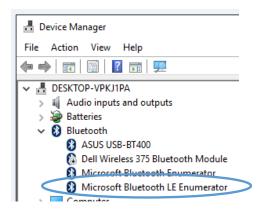
Windows 10

Prerequisites

The PC hardware must support Bluetooth Low Energy (BLE), which is part of the Bluetooth 4.0 standards either natively integrated in the PC or by using a standard Bluetooth 4.0 supported USB dongle.

This can be verified in the Device Manager:

A "Microsoft Bluetooth LE Enumerator" must be present under the Bluetooth section.



Installing the Gemalto Bluetooth Device Manager:



Pairing (Connecting for the first time):

Start the device (press on the **[OK]** button) and ensure the device is set in Bluetooth mode (i.e. the Bluetooth switch is in the upper position).



Press on the [MENU] button followed by key [1] to enter Bluetooth pairing mode.





3 Open the "Gemalto Bluetooth Device Manager".

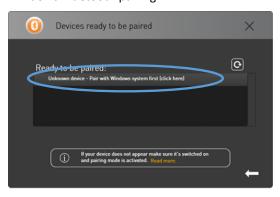


Click on the [+] button.

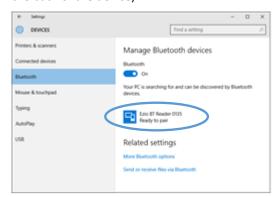




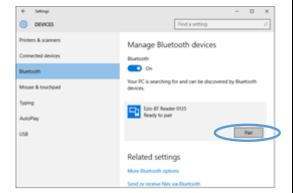
Click on the "Unknown device – Pair with Windows System first" message to open the Windows Bluetooth pairing.



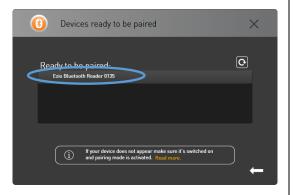
Click on the device you want to connect (where the 4 last digits are the last 4 digits of the S/N on the back of the device).



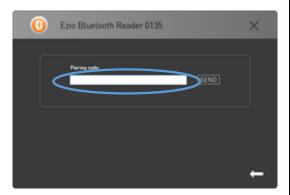
Click on the [Pair] button.



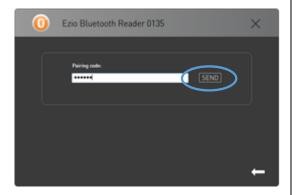
Go back to the "Gemalto Bluetooth Device Manager" and wait until the device name is shown and then click on that device name.



Enter the pairing code shown on the device's display in the "Pairing code" field.



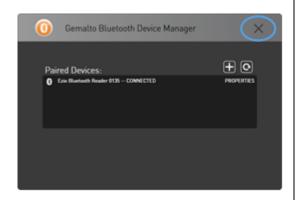
10 Click on the [SEND] button.



Ensure a "CONNECTED" message is shown after the reader name.

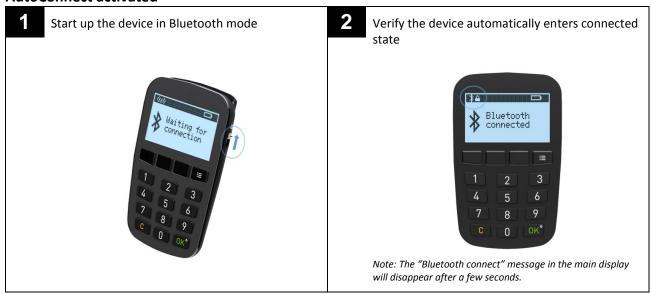


Click on the 'X' to close the Gemalto Bluetooth Device Manager" application.



Normal Connection Mode (when the device and PC were already paired):

AutoConnect activated



Auto Connect not activated

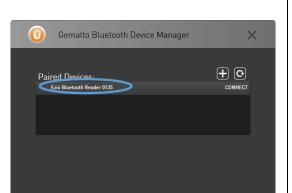
Start up the device in Bluetooth mode



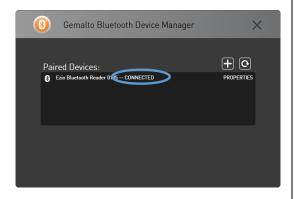
Open the "Gemalto Bluetooth Device Manager" application



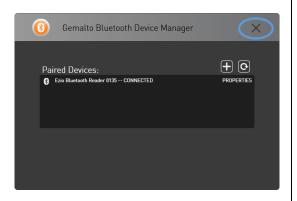
Click on the device name to connect



4. Ensure "CONNECTED" is shown after the reader name.



Click on the 'X' to close the Gemalto Bluetooth Device Manager" application.

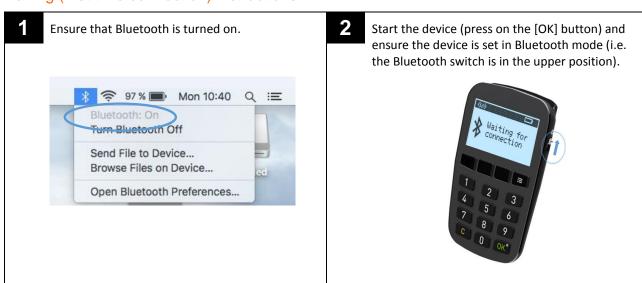


OS X (10.10 and later)

Installing on Mac



Pairing (first time connection) instructions



Press on the [MENU] button followed by key [1] to enter Bluetooth pairing mode.



Open the Bluetooth Devices Manager under the Launchpad.



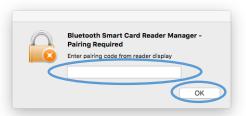
Click the Gemalto icon in the top right corner of the system.



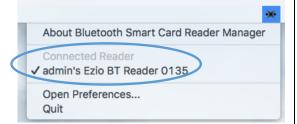
Click on the reader name "Ezio BT Reader XXXX" (XXXX is the last 4 digits of the S/N number printed on the back of the device).



Enter the pairing code shown on the device's display in the "Pairing code" field and click on the [OK] button.



Ensure that the device is listed under "Connected Reader".



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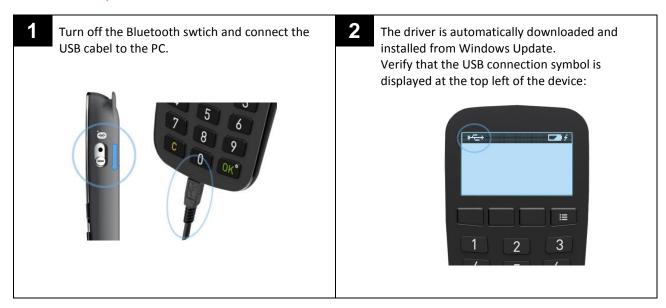
8

Normal Connection Mode (when the device and Mac were already paired):



USB Connected Mode Usage

Windows 7, Windows 8 and Windows 10



If the the device shows two black squares on the display more than approximatly 1 minute:



It means that the USB driver download process from Windows update may have been blocked due to a proxy limitation or simliar. Instead, download the USB driver manually from: http://support.gemalto.com/index.php?id=ezio shield pro#.VpUj-U2FNZQ

OS X

For OS X 10.10 (Yosemite) and later



Verify that the USB connection symbol is displayed at the top left of the device:



For OS X 10.9 (Mavericks) and earlier

Download and install the drivers from:

http://support.gemalto.com/index.php?id

eezio shield pro#.VpUj-U2FNZQ (Note: these drivers may have already been installed by other applications, if so, ignore this step.

Turn off the Bluetooth swtich and connect the USB cable to your Mac.



Verify that the USB connection symbol is displayed at the top left of the device.



Troubleshooting

Windows 7 and Windows 8

During the Bluetooth pairing process, the device name pops up

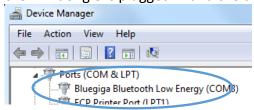
1. Ensure the device is set in Bluetooth mode.



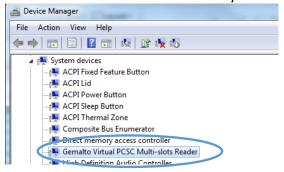
2. Ensure the device is set in pairing mode.



3. Ensure the BLE dongle is plugged in and the driver is correctly install.



4. Ensure a Gemalto Virtual driver is correctly installed.



Windows 10

During the Bluetooth pairing process, the device name pops up

1. Ensure the device is set in Bluetooth mode.



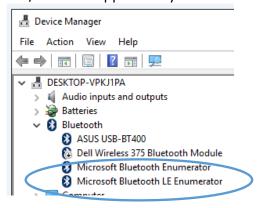
2. Ensure the Bluetooth pairing mode is activated.



3. Ensure Bluetooth is activated on the PC.



4. Ensure BLE/BT4.0 is supported by the PC HW.



5. Ensure the Gemalto Virtual driver is installed correctly.

