

Smart Card service recovery procedure (Windows XP & 2000

Stop the Smart Card service

Right click on "My Computer" icon, then "Manage".



Expand the "Service and Applications" tree and select "Smart Card" service in the right frame.



Double click on the selected line "Smart Card" and stop the service.

Smart Card Properties (Local Computer)	? ×
General Log On Recovery Dependencies	
Service name: SCardSvr	
Display name: Smart Card	
Description: Manages and controls access to a smart card inserted	fi
Path to executable: C:\W/INT\System32\SCardSvr.exe	
Startup type: Automatic	J
Service status: Started	-
Start Stop Pause Resume	
You can specify the start parameters that apply when you start the service from here.	,
Start parameters:	
OK Cancel App	y I



Re-install the service.

Open command interpreter by clicking on Start/Run and writing "cmd".

Run	? ×
7	Type the name of a program, folder, document, or Internet resource, and Windows will open it for you.
Open:	rmd 🔽
	OK Cancel Browse

Then, enter the following commands and validate by "Enter,J":

```
Regsvr32 %windir%\system32\scardssp.dll ↓
Scardsvr reinstall ↓
```

Restore registry settings (only for XP).

Double click on the attached "RestoreRegistry.reg" file. Click on "Yes" button and "Ok"

Restart the Smart Card service.

Reboot your PC. Try to restart the Smart Card service manually by clicking Start/Run and entering the following command.

