



PowerScribe® 360 Reporting

Support for Microsoft and Third Party Software Updates



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Support for Third Party Software Updates

Nuance Healthcare recognizes the importance of installing third party software updates for applications that your organization uses with PowerScribe 360 Reporting.

“Third party software updates” refers to patches, hot fixes, and service packs for third party software. For example, installing Microsoft Windows 7 Service Pack 1 as opposed to upgrading from Microsoft Windows XP to Windows 7.

The quality assurance team at Nuance routinely tests third party software updates in QA lab test environments to ensure the updates are compatible with PowerScribe 360 Reporting. If any incompatible software updates are found, Nuance Healthcare will update Article 6384: PowerScribe 360 Reporting Third Party Updates available from logging on the [Nuance Healthcare Support Platform](#).

Nuance fully supports all third party software updates related to critical security fixes Immediately upon release. PowerScribe 360 Reporting customers are encouraged to apply third party updates to PowerScribe 360 Reporting systems consistent with their internal security policies.

Customers who have identified a requirement to apply a third party update previously found to be incompatible with PowerScribe 360 Reporting, per Article 16345, should contact Nuance Healthcare Technical Services to discuss implementation workarounds and/or alternatives.

Tested Third Party Software Updates

- Microsoft SQL Server 2008, 2012, 2014, and 2016
- Microsoft Windows Server 2008, 2012, and 2016
- Microsoft Windows 7 and 8, 8.1, 10
- .NET Framework