## Watch Dogs 2 - PC Adaptation Success Story with NVIDIA

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### November 2016...

The Watch Dogs 2 PC port is great

[...] it runs well, has a ton of graphical options, and comes with a complete set of qualityof-life adjustments for mouse and keyboard players.



[T]here is a wide range of options that will allow you to cater the experience to your style, which is **just what a PC port should offer.** 



#### The PC version is superb,

and the game is one of the bright spots in this fall's slate of games.



#### 14 out of 14 PC-specific mentions in critic reviews on Metacritic are positive



#### "Very Positive" - 82% on Steam







### Success PC Platform









## Game Ready Quality Program Partnering with Watch Dogs 2 PC - Through The Numbers Ubisoft PC Quality, and working with NVIDIA Technical Case Study: Eliminating Stutter Learnings









# Game Ready Quality Program

Jaakko Haapasalo (NVIDIA)



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### **Program Overview**



1. PC Technical Requirements Checklist



2. Stability, Performance & Stutter Analysis



#### 3. Minimum & Recommended Specs



### (see also)



**Optimal Performance Settings** 



#### Game Ready Drivers



GTM



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## Title Engagement









## 1. TRC (Technical Requirements Checklist)

PC platform requirements to validate your game against

Focused on technical quality and readiness, such as resolution support, UI scaling, frame rate, smoothness, settings, and correctness of various effects.

Review involves several playthroughs at different settings, significant investment in QA time 3 review milestones

40 requirements

16 titles tested in 2016 pilot



## **Requirement Categories**

•Required (P0)

•Core

•Recommended (P1)

•Quality of Life

•Advised (P2)

Forward-looking





## **Requirements and Rating**

Description

Additional information (context, intent and failure modes)
Criteria for Full, Partial and Failed compliance

•Overall TRC rating as a weighted average (0..100)







## Timeline







### 2. Stability, Performance and Stutter









## Timeline







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## 3. Minimum & Recommended Specs





## Timeline





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## WD2 Game Ready: The Numbers

Jaakko Haapasalo (NVIDIA)



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## PC Testing

#### **TWIMTBP Labs:**

•7 months

•26 builds

GDC

•10 Stutter & performance tests

DX11

GTX 970 (4GB)

•5 Min & Rec Spec tests

•3 TRC reviews



## **TRC Progression**

#### **TRC** Rating





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### Min & Recommended Specs: 1K & 2K





## **Partnering with NVIDIA** *Marius Tudorache (Ubisoft)*



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## New NVIDIA-Ubisoft collaboration process

- Transparent communication
- •Smoke-tested builds
- •Delivery of builds and performance reports
- •TRC simulations
- •Post-Mortem and learnings across projects
- •Dedicated JIRA for each project tracking bugs outside of e-mails

## ! Think co-dev instead of tech support !



## PC Testing - UBI PC Requirements

- •13 months (1st check October 2015)
- •320+ builds (WD2-GAME-PC2->PC15x + RAW)
- •~28 performance/TRC tests
- •~28 Min & Rec Spec tests
- •7 TRC official reviews (Alpha/Beta/Master/D1P)





## Ubisoft - Winning PC gamers

After 20 years of PC releases:

Knowledge & Information Sharing Management for PC
Internal PC Summits
Improving PC Technical Requirements
Developing PC Communities - internally, externally, E-Sports

Improving communication with PC gamers



## Current UBI TRC Structure (WD2 proto.)

101 Tech. requirements

Short title - for easy referencing
Requirement description
Terminology

Remarks

Intent

Exemption

•TRC Rating per requirement different for each milestone

•Overall Rating - work in progress



## Using target TRCs as tech design

Clarity

- Transparency
- Conformity

Predictability

Continuity

Major Challenge: Public Tech Requirements (open-sourced to communities)





### WD2 communicated Min & Reco

We wanted to express:

Performance-based specs split per GPU series
Coverage (old to new gen)
Clarity for casual gamers





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## **Detecting and Eliminating Stutter**

Farid Rzaev (NVIDIA) and Oleh Kuznetsov (Ubisoft)



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# Agenda

- Stutter overview
- Stutter detection
- Stutter analysis
- Fixing stutter
- Results





## **Stutter? Hitches?**

Everybody knows what it is....











## Let's Define

What stutter/hitches are?

- Inconsistency in performance between frames

#### FrameTimes





# **Player's Point of View**

Occasional freezes

Uncomfortable feeling under **recommended specs** 





# Stutter is a Huge Thing

Focus on our experience with Watch Dogs 2

Catching up issues

- Tools

Fixing issues

- Methods / Approaches





# **Finding Stutter Cases**

Watch Dogs 2 is an open world action-adventure game

- Each stutter case should be covered by a benchmark





# In-game Benchmark



We had an internal in-game benchmark, but it didn't cover all of the cases.







## Two Benchmarks

#### In-game



#### Fast Car





# Frametime graph (ms)



Frames



## Tools

- GPUView
- Concurrency visualizer (CV)





## Stutter issues





# **GPU Memory consumption**

- Running out of the video memory
- Didn't account some video memory for the driver (~10%)

Tools:

- GPUView eviction events
- GPUView reference charts





# GPU Memory Usage (MB)





www.gameworks.nvidia.com



## **UBI - Memory Consumption**

#### Approaches

- •Check VRAM usage (lighting, models, textures, post effects, ...)
- Give artists the possibility to tune MIP maps skipping on a per texture basis
- Look for the allocated but not used resources.
- •WD2: For the low settings we skipped Global Illumination probes for Far Away objects

#### Challenges

- Visual quality on the low settings
- •Textures in RAM if not enough VRAM





## **CPU Utilization Inconsistency**

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## **UBI - CPU Utilization Inconsistency**

WD2: We use all CPU threads, but leave some idle time for a driver and other processes

Frame structure:





## **UBI - CPU Utilization Inconsistency**

• Multithread rendering (Using deferred context)

•Use Present time to do engine jobs





## Bursts of creates / destroys

Too many of creates / destroys of resources on the render thread





#### Creating resources on the main render thread:







#### Creating resources on the worker threads:





#### Resource jobs between the frames:





Approaches

•Avoid resource creation on the main render thread





## Bursts of creates / destroys

Too many of creates / destroys of resources on multiple threads



## **UBI - Bursts of creates / destroys**

Approaches

- Limit resource creation per frame
- •The lower minimum limits you set the less spikes you have
- •Use texture pool to decrease Release calls
- •Use typeless formats in texture pool

Challenges

•Resource Release can take significant amount of time but is hard to be measured





# Page Faults - HDD specific

- HDD specific Page Faults that lead to stutter
- Windows cache's HDD reads
  - Page Faults were only seen on the FIRST run of the game





# Page Faults - CV

		Api = Page Fault Delay = 91.6444 ms
5140	Thread Pool	
9188	Main Thread	
6036	Worker Thread	
10056	Worker Thread	
5660	Worker Thread	
10100	Worker Thread	
10164	Worker Thread	
10180	Worker Thread	
9836	Worker Thread	
10124	Worker Thread	
9868	Worker Thread	
10168	Worker Thread	
9344	Worker Thread	
6056	Worker Thread	
9892	Worker Thread	





## **UBI - Using the System File Cache**

Approaches

- •Any free memory on Windows PC may be used as the file cache
- Fill windows file cache by game data files before they are requested
- •Use logos/intro videos and idle menu time to fill the cache
- Cache the most important files first

Challenges

- •Not enough time to cache the entire game
- •Not enough free memory to cache the entire game





## Result

• It took us 4-5 months: Start 08/2016 - End 12/2016

•Weekly meetings

•Weekly builds with updates and summaries

• During the week: local skype chats and DAILY calls

• Super fast responses on both sides:

- 1. NVIDIA: catching and reporting issues, suggestions
- 2. UBI: fixing and sending new builds in a short time





## Result

#### Feel comfortable under **recommended specs**





www.gameworks.nvidia.com



## **GPU** Memory eviction

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## **GPU Memory Reference Charts**





www.gameworks.nvidia.com

## **CPU Workload Inconsistency**

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6940	Worker Thread			
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6190	Worker Inread			
6188	worker Inread			
6200	worker Thread			

### References

- •Stuttering in Game Graphics: Detection and Solutions Cem Cebenoyan
- •Analyzing Stutter Mining More from Percentiles Iain Cantlay
- •SLI and Stutter Avoidance Jain Cantlay, Lars Nordskog







## Learnings



developer.nvidia.com



### Take Home

Apply technical validation criteria before designing
Adapt code as well as design for best results
Playtest your game with casual AND enthusiast hardware
UBI PC Requirements and NVIDIA TRCs are aligned



## Take Home

•NVIDIA Technical Requirements Checklist is a great way to get started focusing on the PC as a Platform

•Low performance and Stutter still pose major risks for games today; isolate them early, and iterate aggressively (come talk to us!)

•Partnering with the Game Ready Quality Program will help us support your vision for superior PC Quality





### Email jhaapasalo@nvidia.com for a sneak peek

# Look out for more information on <a href="http://developer.nvidia.com">http://developer.nvidia.com</a> soon!





