# Sage 100 ERP | Customer Success

# Kodiak Northwest Plows Through Driftsand Data

Your plane is circling over the airport in a blizzard, unable to land because of heavy snow buildup. Fortunately, the airport has invested in a mammoth runway sweeper from Kodiak Northwest. The sweeper's huge brooms cut swaths up to 18 feet wide at a time, blasting away 35,000 cubic feet of snow per minute. When you're finally able to descend, you owe your safe arrival to the big orange machines that cleared your way.

Kodiak Northwest is one of the world's foremost snow removal equipment firms, manufacturing snow blowers, plows, sweepers, and blades. Units vary from truck-chassis models to loader-mount self-contained snow blowers. None of Kodiak Northwest's products come off an assembly line. They're each custom-made, designed to the buyer's unique specifications. After more than 30 years in the snow removal business, the company now boasts customers in almost every state (including Hawaii), as well as in countries like Australia, Chile, Germany, Iceland, Norway, Russia, and Sweden.

#### **Buried Under the Avalanche**

For years, Kodiak Northwest relied on Sage DacEasy, an easy-to-use accounting package designed for small businesses. But as the company grew eight-fold in just five years, so did its accounting needs. Volumes increased, and processes became much more complex.

As often happens, Kodiak didn't realize just how big the company was growing. But over time, it discovered that it had outgrown its trusty, well-loved Sage DacEasy package. It was time to upgrade to Sage 100 ERP.\*

"Here we were, running a multimillion-dollar business with the same tools we used when we started out," says Carol Badger, Kodiak's office manager. "We're under a lot of pressure all the time. That's why I was so relieved to find out that there was a logical fix. And since I didn't want to switch products in the first place, it was great news to learn how much we could accomplish just by doing a simple migration."

\*Sage 100 ERP was named Sage ERP MAS 90 when Kodiak Northwest, Inc. initially implemented this solution. The product names have been updated in this case study to reflect current naming.

# Challenge

Acquire an accounting package that can handle the growth issues and accommodate increasingly complex business processes.

#### Solution

Sage 100 ERP core accounting modules.

#### Customer

Kodiak Northwest, Inc.

#### Industry

Manufacturing snow removal equipment

#### Location

Paul, Idaho

#### **Number of Locations**

One

### **Number of Locations**

46

## System Sage 100 Standard ERP



## Results

Data migration accomplished in one day; streamlined accounting systems; more effective business management.

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Carol had her hands full running the administrative department. The last thing she needed was a complicated software project to supervise. She was especially worried about the integrity of data. What would happen when files were transferred from the flat Sage DacEasy database to the modular Sage 100 ERP version? She simply couldn't afford to lose any financial information.

#### **Clearing the Way for Success**

Carol contacted her Sage authorized reseller, who was familiar with manufacturing enterprises. He was also an expert in system conversions. In just one day, all of Kodiak's data was exported safely from Sage DacEasy, first to Microsoft Excel<sup>®</sup> files, and then, using Visual Integrator, to Sage 100 ERP. The reseller described it as "a piece of cake."

"We were up and running almost instantly after the migration," says Carol. "There was only one tiny glitch with the banking portion of the program, which our vendor fixed in about three minutes. He saved us literally thousands of hours by moving all of the data for us. Now the new system is doing exactly what we wanted, and everyone is quite pleased."

Today all core accounting functions are handled smoothly by Sage 100 ERP. The software takes care of general ledger, payables, reporting, banking, trial balance, and cash disbursement duties. It also tracks parts and supplies and calculates payroll.

Sage 100 ERP performs invoicing and cuts checks. "Our invoices are so much prettier than they ever were before, with a very nice design on them, and we can have the triple copies that we need, too," Carol reports. She likes the convenience of being able to turn out invoices on her laser printer as well, with processing taking place in record time. She is also pleased with

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> Carol Badger Office Manager Kodiak Northwest, Inc.

the way that wire transfers and other payment transactions are easily accounted for. "The extra features that we have with Sage 100 ERP are allowing us to manage our business much more effectively."

Carol is convinced that the timing was perfect for changing accounting software packages. "The Sage DacEasy product allowed us to grow our business to where we are today. Now, with help from Sage, we have taken our company to the next level with Sage 100 ERP."

#### **About Sage**

Sage North America is part of The Sage Group plc, a leading global supplier of business management software and services. At Sage, we live and breathe business every day. We are passionate about helping our customers achieve their ambitions. Our range of business software and services is continually evolving as we innovate to answer our customers' needs. Our solutions support accounting, operations, customer relationship management, human resources, time tracking, merchant services, and the specialized needs of the construction, distribution, manufacturing, nonprofit, and real estate industries. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs 12,300 people and supports more than 6 million customers worldwide. For more information, please visit the website at www.SageNorthAmerica.com or call 866-996-7243. Follow Sage North America on Facebook at: http://www.facebook.com/SageNorthAmerica and Twitter at: http://twitter.com/#!/sagenamerica.

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