

# Frequently Asked Questions

## General Information

### **What is Sage Transform?**

Sage Transform is designed to bring together our Sage Intacct community of customers, partners, and industry experts to share in inspiration, education, and experiences.

### **When and where is Sage Transform 2024?**

Sage Transform 2024 will take place from February 26-29 at the MGM Grand, Las Vegas, NV.

- The main event kicks off mid-day on Tuesday, February 27<sup>th</sup>, and ends on Thursday, February 29<sup>th</sup>.
- Programming for our partner/value-added reseller (VAR) community will run from mid-day on Monday, February 26 through the morning of Tuesday, February 27.
- Pre-conference training courses (available for Sage Intacct customers or prospects for an additional cost) are available starting mid-day on Sunday, February 25<sup>th</sup>.

### **Why should I attend?**

Sage Transform is designed for our Sage Intacct customer and partner communities looking to:

- maximize your use of our products
- gain greater industry insights
- connect with your peers, industry or product experts
- learn about solutions to expand your use of our platform

### **Who should attend Sage Transform?**

Sage Transform is open to all Sage Intacct customers, prospective customers, and partners.

### **Can I get CPE credits for attending sessions?**

Yes, attendees can earn CPE credits for attending specific in-person sessions during the conference. CPE credits are provided for all pre-conference training classes, as well as hands-on training classes and lecture-style classes on Sage products during the main conference. Customer panel sessions and Partner Day sessions are not eligible for CPE credits. CPE certificates will be emailed approximately 4-6 weeks following the event.

To obtain CPE credits, you must scan your badge upon entering and leaving each eligible session and also complete the conference session surveys.

### **Will there be a CFO Summit program this year?**

The CFO Summit program is being retired as we reimagine our approach for the future.

### **Will there be a virtual component offered at Sage Transform 2024?**

At this time, we are not offering Sage Transform as a digital broadcast. Stay tuned for ways to access digital content from Sage Transform following the event.

**Is there a co-located Partner Day program?**

Yes! A Partner Day program is being planned for our Sage Intacct partners (Business Partners/VARs, Accountant Partners, Tech Partners, and Service Delivery Partners). More information will be posted to the Sage Transform website when available.

**Who do I contact to find out about sponsorship opportunities?**

Sponsorship opportunities are by invitation only. For more information, please contact our sponsorship team at [\*\*sagesponsorship@sage.com\*\*](mailto:sagesponsorship@sage.com).

**How do I book my hotel room and what are the room rates available for Sage Transform attendees?**

Sage has secured discounted rates for attendees at the MGM Grand and The Signature at MGM Grand in Las Vegas. To receive the discounted room rate, attendees must reserve a room **using this link**. Reservations must be made by February 1, 2024.

**What sessions are being offered at Sage Transform?**

Our session catalog is scheduled to be unveiled in early January. An email will be sent out to registered attendees when the session details are available to review.

**When will I be able to sign up for sessions?**

We will open session registration in late January. Registered attendees will receive an email letting you know when it's time to build your agenda.

**Will there be high-speed Internet access?**

High-speed WiFi access is available in guest rooms and throughout the meeting space.

**Is there a shuttle between the airport and the MGM Grand?**

We do not provide transportation to or from Harry Reid International Airport and the MGM Grand. Taxi and rideshares are easily accessible outside of the airport baggage claim area and airport. UberX and Lyft rides are also available and cost approximately \$25.

**What if I have special considerations?**

There is an opportunity to indicate special considerations (dietary restrictions, etc.) during the registration process.

**What is the weather like in Las Vegas?**

During the day, temperatures will be in the mid 60's and will drop to the mid 40's in the evening. Find more information on **average temperatures in Las Vegas in February**.

**What is the dress code for Sage Transform?**

The dress code for Transform is business casual. The meeting space is very large and air-conditioned, so please wear comfortable shoes and plan to dress in layers for the greatest comfort.

**Who do I contact for more information?**

Questions? We're here to help! Please reach out to [\*\*sagetransform@sage.com\*\*](mailto:sagetransform@sage.com).



## **Registration**

### **How much does it cost to attend?**

Registration will open on November 7, 2023. You can book your spot by clicking [here](#). See below for rates.

#### **Individual Rates:**

Open – Jan 8 | *Early Bird* - \$1,199

Jan 9 – Feb 5 | *Save* - \$1,399

Feb 6 – Feb 29 | *Standard* - \$1,699

### **Do you offer group passes?**

Yes, group discounts are available for companies registering 5 or more fully paid attendees as long as all passes are purchased in the same transaction. **Please note that group purchases are final. No refunds or changes (either to the number of tickets or the type of ticket) will be allowed.**

#### **Group Rate:**

Through Feb 29 - \$1,049

### **What is included in the registration fees?**

The registration fee includes access to the full Sage Transform experience, including keynote sessions, breakout sessions, networking events, sponsors and exhibitors, meals, and more!

### **What is the guest policy?**

Guest passes are not available for Sage Transform 2024.

### **What are the substitution and cancellation policies?**

Cancellation requests must be requested by sending an email to [sagetransform@sage.com](mailto:sagetransform@sage.com).

- Cancellation requests made by January 26 are eligible for a full refund, less a \$100 processing fee.
- Cancellations received after January 26 are not eligible for a refund.
- Refunds are not allowed for Group Package purchases.
- Refunds will not be given to attendees who do not pick up their badge credentials onsite.
- Substitution requests must be made by sending an email to [sagetransform@sage.com](mailto:sagetransform@sage.com). All substitution requests must be made by February 19<sup>th</sup>.

### **How do I update my registration?**

To view or make changes to your registration details, log in to **your account** with the credentials you created during registration and update your personal information within the “Attendee Information” section.

### **How do I add a registration code after I registered?**

To apply a registration code to your account after you’ve already registered, please email [sagetransform@sage.com](mailto:sagetransform@sage.com) and we’ll be happy to assist you.

### **What is pre-conference training? How can I sign up for pre-conference training if I’m already signed up for the conference?**

We are offering two 2-day pre-conference training courses for Sage Intacct customers to get in-depth training from our expert trainers. Pre-conference training courses start on Sunday, February 25 at 1 PM and end on Tuesday, February 27 at noon. Pre-conference courses are available at an additional cost of \$999.

Sage Intacct customers who didn’t select a pre-conference training course during their initial registration can add one by logging in to **your account** with the credentials you created during registration. Within the “My Orders” section, click the “Add order” link to add a course. You will need a valid credit card to add a training class to your registration.



### **Can I get a receipt for my registration?**

Upon completing the online registration process, you will be sent a confirmation email with an invoice and payment receipt attached. Be sure to check your junk mail folder if you don't see an email in your inbox.

You can also print your invoice by logging into **your account** with the credentials you created during registration. Within the "My Orders" section, click on the "download" icon to download your invoice.

### **Who do I contact if I'm having trouble with my registration?**

Please contact [\*\*sagetransform@sage.com\*\*](mailto:sagetransform@sage.com) if you experience any issues while registering.

### **What are the terms and conditions for registering for the conference?**

Attendees must agree to the [\*\*Sage Transform Registration Policy\*\*](#) and the [\*\*Sage Transform Code of Conduct\*\*](#) during the registration process.

### **What is the Sage Foundation and how is it participating in Sage Transform?**

The Sage Foundation was established to help support charities and non-profit organizations that are meaningful to our people and our communities. We have built a model of action philanthropy via our employees, partners, and customers by giving our time through face-to-face and virtual volunteering.

Join the Sage Foundation for a habitat restoration activity in part of Red Rocks State Park on Monday, February 26 (1:30 – 5:30 PM). Sign up for this activity during registration (capacity limit: 50). *Cannot be selected if also selecting Pre-conference training or Partner Day registration.*

Stay tuned for more information on other Sage Foundation activities planned.

### **What is Sage's commitment to sustainability and society?**

We believe everyone should have the opportunity to thrive. But in today's world, not everyone is given an equal chance. Barriers to success, including discrimination, poverty, and unequal access to education, technology, and data, stack the odds against marginalized communities and under-represented groups.

We know that Sage can make a real difference in many of these areas. Our Sustainability and Society strategy is built on three key pillars founded by strong ESG fundamentals: Protect the Planet, Tech for Good, and Fuel for Business. [Learn more.](#)

