Customer Tips

… for the user

Plug-ins for HP Web Jetadmin to Use with Xerox Multifunction Devices

Introduction

HP Web Jetadmin is an administrative tool used to manage peripherals on a network. HP Web Jetadmin uses a standard Web browser to install, configure, and manage a wide variety of printers including both HP and non-HP printers.

This document describes new Xerox common and product specific plug-ins for HP Web Jetadmin that enhance its capability to manage Xerox devices and provide additional information to the network administrator. The Xerox product specific plug-ins are certified by HP and designed for Xerox customers who use HP Web Jetadmin as their device management software. The HP generic plug-in for Xerox devices is also discussed. A table at the end of this document outlines the differences between the HP Web Jetadmin generic plug-in and HP Web Jetadmin utilizing the Xerox common and product specific plug-ins.

This document does not provide installation or configuration information about either HP Web Jetadmin or the Xerox plug-ins. Documentation for Web Jetadmin is available from www.hp.com and installation instructions and documentation are included with the Xerox plug-in download.

HP Web Jetadmin Generic Plug-in for Xerox Devices

The information provided to the Web Jetadmin user interface varies depending on a number of factors including the device, the printer MIBs and the plug-in used. HP Web Jetadmin returns standard printer MIB data on many devices without the use of a plug-in. The HP Web Jetadmin generic plug-in for Xerox devices delivers enhanced MIB information related to basic capabilities and status of Xerox devices.

This document applies to these Xerox products:

x	WC Pro 232/238/245/255/265/275
x	WC 232/238/245/255/265/275
x	WC Pro C2128/C2636/C3545
x	WC M20/M20i
x	WC Pro 123/128
x	WC Pro 35/45/55
x	WC M35/M45/M55

Jetadmin Plug-in for Xerox WorkCentres and WorkCentre Pros

Xerox has released the first in a series of product specific plug-ins for HP Web Jetadmin. These plug-ins provide information for Jetadmin, tailored to allow use of additional features and information Jetadmin contains specific to the devices listed in the products supported table on Page 1 of this document.

The Xerox Web Jetadmin plug-in is an HP certified software plug-in designed for Xerox customers who use HP Web Jetadmin as their device management software. Product specific plug-ins enable system or device administrators to easily integrate Xerox networked products into their device management work process using HP Web Jetadmin. Check the information on the Xerox Plug-ins for HP Web Jetadmin page of Xerox.com to ensure that the Xerox plug-in for HP Web Jetadmin is compatible with the version of HP Web Jetadmin you currently use.

Click here to access Xerox Plug-ins for HP Web Jetadmin on Xerox.com. Scroll down to display the Product Information section on the right side and download these plug-ins free of charge.

Additional functionality provided by the plug-in includes brand specific icons and graphics, capabilities list, consumable levels and detailed error and status messages. More detailed feature additions specific to the Xerox Plug-ins are listed in a table at the end of this document.

Plug-ins Available

Several plug-ins are available for HP Web Jetadmin that work with Xerox devices. Each plug-in provides a different level of detail and functionality.

HP Web Jetadmin provides a generic plug-in for Xerox devices. This plug-in provides the most basic functionality for Xerox devices within the Jetadmin application.

The Xerox plug-in for HP Web Jetadmin available from the Xerox Web site contains common and product-specific plug-ins.

Note: To ensure proper behavior, it is important that all Xerox plug-ins downloaded from Xerox.com are installed as a set. All required plug-ins are provided in a single file when downloaded from Xerox.com. Refer to the installation instructions provided with the Xerox plug-ins for HP Web JetAdmin for further installation information.

Wjadev_xerox.fpm is the new Xerox common plug-in. This plug-in is almost identical to the HP generic plug-in, but adds Xerox icons for discovered Xerox devices which do not have a product specific plug-in associated with them. This plug-in provides little additional functionality.

Wjadev_xerox_workcentre.fpm is the new Xerox WorkCentre common plug-in. This plug-in provides Xerox icons and additional functionality for Xerox WorkCentre products that do not have a product specific plug-in.

Also provided with the Xerox download are product specific plug-ins (for example: Wjadev_xerox_workcentre_m35.fpm). These product specific plug-ins provide additional functionality and detail for the device indicated.

Plug-in Feature Comparison

The following table outlines the features available for Xerox products using HP Web Jetadmin, Jetadmin with the Generic Plug-in, and Web Jetadmin with the Xerox WorkCentre and WorkCentre Pro Plug-in available from www.xerox.com.

	HP Web Jetadmin generic plug-in for Xerox device	*Xerox common plug-in for Xerox devices except WC/WCP devices*	*Xerox common plug-in for Xerox WC/WCP devices*	*Xerox HP certified plug-in for Xerox WC/WCP devices*
Device Discovery	Handled by Web Jetadmin	Same	Same	Same
Device List Icon	Displays generic printer icon	Improved - Xerox MFD or printer icon	Improved - Xerox WorkCentre icon	Improved - Xerox device-specific icon
Status Page	Limited - generic device image, unformatted and occasionally truncated status messages, no consumables.	Improved - Xerox MFD or printer icon displayed. Other information is the same.	Further Improved - Xerox MFD or printer image displayed. More status messages presented and correctly formatted.	Most Improved - Adds device specific image with configuration, status zones within image, status messages correctly formatted, and consumable gauges.
Configuration Page	Limited - few configuration settings available.	Same	Same	Same
Diagnostics Page	Limited - device, network, and TCP/IP information.	Same	Same	Improved - Adds consumables, interpreter languages, and usage meters.
Device Web Service	Link to Web UI and CentreWare Internet Services	Same	Same	Same
Reset Options Page	Power cycle device.	Same	Same	Same
Alerts Page	N/A	N/A	Improved - Alert subscriptions for most common supplies, media path, and service alerts.	Further Improved - Alert subscriptions for all device specific supplies, media path, and service alerts.

	HP Web Jetadmin generic plug-in for Xerox device	Xerox common plug-in for Xerox devices except WC/WCP devices	Xerox common plug-in for Xerox WC/WCP devices	Xerox HP certified plug-in for Xerox WC/WCP devices
Queue Management	Not supported	Not supported	Not supported	Not supported
Firmware Upgrade	Not supported	Not supported	Not supported	Not supported

Additional Information

Xerox Customer Support welcomes feedback on all documentation - send feedback via e-mail to: USA.DSSC.Doc.Feedback@mc.usa.xerox.com.

You can reach Xerox Customer Support at 1-800-821-2797 (USA), TTY 1-800-855-2880 or at http://www.xerox.com.

Other Tips about Xerox multifunction devices are available at the following URL: http://www.office.xerox.com/support/dctips/dctips.html.

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