valid—and painful.

Another area for cost savings can be found in the hardware connection between your PBX and voice mail. In a traditional telephony set-up, connecting an existing voice mail server to PBX typically requires two E1 cards, which, at a combined cost of US$6,000, provide a 2

robust and flexible back-end. What its 400-strong Singapore office wanted was a new phone system that can integrate voice with data networks so that management and resource sharing between both networks becomes one. For such a system, it turned to

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