



# THE SOLUTION

CISCO-BASED IP PHONE SYSTEM DELIVERS CLARITY AND OVERCOMES COMMUNICATION BARRIERS.

## THE RESULTS

**MICHAEL PAGE EMPLOYEES IMPROVE RESPONSIVENESS TO CUSTOMER REQUESTS WITH CISCO IP TELEPHONY SOLUTION WHICH ENABLES THEM TO CHECK EMAIL AND PHONE MESSAGES OVER THE INTERNET.**

When Michael Page first cut over to the new digital phone system in August 2003, users were amazed at the clarity of the voice calls, said Mr Tan. "Now, they expect that level of voice quality and stability wherever they go," he quipped.

Cisco Unity unified messaging solution also enables Michael Page employees to listen to their e-mail messages over the phone and check voice messages over the Internet. "The additional channel for retrieving voice and e-mail messages has allowed our employees to return customer calls more promptly. This has raised the level of professionalism at Michael Page. The Cisco solution is a

