

# Delivering the 99.999 percent uptime promise

## Cisco Smart Net Total Care minimises downtime to

dfcj ]XY 'U'dc]bhcZX] YfYbh]Uh]cb"  
C Yf]b[ 'W gha Yfg'U'--"- -- 'dYfWbhi dh]a Y'gYfj ]W! 'Yj Y''U[ fYYa YbhfG@5E'  
[ ]j Yg'BYch''U'ghfcb[ 'gY''b[ 'dfcdcg]h]cbžk \]W 'g''YUX]b[ 'rc'g][ b] WUbhWca dUbm  
success. Cisco Smart Net Total Care is essential to delivering this commitment.

The Cisco Smart Net Total Care service *JLROB*

# Proactive network management and reduced costs support additional investment

## 9b\UbWX'cdYfUjcbU`Y WYbWm

With the Cisco Smart Net Total Care service, Neotel has immediate access to view all devices' network status. Neotel operators are able to identify and solve problems faster, identify last day of services on devices, reduce Xck bhja Y`fg\_g`k \]Y`Yb\UbWj[ `cdYfUjcbU`Y WYbWm

