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### **Cisco Unified Border Element Configuration Guide**

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CHAPTER

### **Read Me First**

#### **Important Information about Cisco IOS XE 16**

Effective Cisco IOS XE Release 3.7.0E (for Catalyst Switching) and Cisco IOS XE Release 3.17S (for Access and Edge Routing) the two releases evolve (merge) into a single version of converged release—the Cisco IOS XE 16—providing one release covering the extensive range of access and edge products in the Switching and Routing portfolio.

#### **Feature Information**

Use Cisco Feature Navigator to find information about feature support, platform support, and Cisco software image support. An account on Cisco.com is not required.

#### **Related References**

• Cisco IOS Command References, All Releases

#### **Obtaining Documentation and Submitting a Service Request**

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see What's New in Cisco Product Documentation.

To receive new and revised Cisco technical content directly to your desktop, you can subscribe to the What's New in Cisco Product Documentation RSS feed. RSS feeds are a free service.



# **New and Changed Information**

• New and Changed Information, page 3

### **New and Changed Information**

This section provides the details of new and changed information in Cisco Unified Border Element (CUBE) Configuration Guide.



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For detailed information on CUBE features supported on Cisco IOS Releases, Cisco IOS XE 3S Releases, and Cisco IOS XE Denali 16 Releases, refer to CUBE Cisco IOS Feature Roadmap, CUBE Cisco IOS-XE Feature Roadmap, and CUBE Cisco IOS XE 16 Feature Roadmap respectively.

Description	Documented at
Support for DTMF interworking between sip-info and rtp-nte for sip-sip calls on Cisco IOS XE Everest Release 16.6.1.	DTMF Relay, on page 36



# **Supported Platforms**

CUBE is supported on various platforms running on Cisco IOS Software Releases and Cisco IOS XE Software Releases.



For information on migrating from existing Cisco IOS XE 3S releases to the Cisco IOS XE Denali 16.3 release, see Cisco IOS XE Denali 16.3 Migration Guide for Access and Edge Routers

Cisco Router Platforms	Cisco Router Models	Cisco IOS Software Releases	
Cisco Integrated Services Generation 2 Routers (ISR G2)	Cisco 2900 Series Integrated Services Routers Cisco 3900 Series Integrated Services Routers	Cisco IOS 12 M and T Cisco IOS 15 M and T	
Cisco 4000 Series Integrated Services Routers (ISR G3)	Cisco 4321 Integrated Services Routers Cisco 4331 Integrated Services Routers Cisco 4351 Integrated Services Routers Cisco 4431 Integrated Services Routers Cisco 4451 Integrated Services Routers	Cisco IOS XE 3S Cisco IOS XE Denali 16.3.1 onwards 1	
Cisco Aggregated Services Routers (ASR)	Cisco 1001-X Aggregated Services Routers Cisco 1002-X Aggregated Services Routers Cisco 1004 Aggregated Services Routers with RP2 Cisco 1006 Aggregated Services Routers with RP2		

The following table provides details of supported platforms:

Cisco Router Platforms	Cisco Router Models	Cisco IOS Software Releases
Cisco Cloud Services Routers (CSR)	Cisco Cloud Services Router 1000V series	Cisco IOS XE 3.15 onwards Cisco IOS XE Denali 16.3.1 onwards

<sup>1</sup> All CUBE features from 11.5.0 (Cisco IOS XE Release 3.17) and earlier versions along with the features introduced in CUBE 11.5.1 on Cisco Integrated Services Generation 2 Routers (ISR G2) are included in CUBE release 11.5.2 for the Cisco IOS XE based platforms from Cisco IOS XE Denali 16.3.1 onwards.

- <sup>2</sup> Cisco IOS XE 16 requires a minimum of ASR1001-X, 1002-X, 1004/1006 RP2, ESP20 (Embedded Service Processor), and SIP40 (SPA Interface processor).
  - Feature Comparison on Supported Platforms, page 6

### **Feature Comparison on Supported Platforms**

The following table provides high level details of CUBE features supported in different platforms.



For collaboration features' support on Cisco ISR 4000 Series Routers, Cisco IOS XE Release 3.13.1S or later is recommended. Cisco Cloud Services Routers 1000V Series support is available from Cisco IOS XE Release 3.15S onwards.

Features	Cisco ASR 1000 Series Routers	Cisco ISR G2 Series Routers	Cisco ISR 4000 Series Routers	Cisco CSR 1000V Series Routers
High Availability Implementation	Redundancy Group Infrastructure	Hot Standby Router Protocol (HSRP) Based	Redundancy Group Infrastructure	Redundancy Group Infrastructure
Media Forking	Yes (Cisco IOS XE Release 3.8S onwards)	Yes (Cisco IOS Release 15.2(1)T onwards)	Yes (Cisco IOS XE Release 3.10S onwards)	Yes
Software MTP registered to CUCM (Including HA Support)	Yes (Cisco IOS XE Release 3.6S onwards)	Yes	Yes	Yes
DSP Card Type	SPA-DSP	PVDM2/PVDM3	PVDM4	No

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Features	Cisco ASR 1000 Series Routers	Cisco ISR G2 Series Routers	Cisco ISR 4000 Series Routers	Cisco CSR 1000V Series Routers
Transcoder registered to CUCM	No	Yes (Exists via SCCP)	Yes (Exists via SCCP - Cisco IOS XE Release 3.11S onwards)	No
Transcoder—LTI	Yes	Yes	Yes	No
Cisco UC Gateway Services API	Yes (Cisco IOS XE Release 3.8S onwards)	Yes (Cisco IOS Release 15.2(2)T onwards)	Yes	Yes
Noise Reduction & ASP	Yes	Yes (Cisco IOS Release 15.2(3)T onwards)	Yes	No
Call Progress Analysis	Yes (Cisco IOS XE Release 3.9S onwards ; Recommended - Cisco IOS XE Release 3.15S)	Yes (Cisco IOS Release 15.3(2)T onwards ; Recommended -Cisco IOS Release 15.5(2)T onwards)	Yes Recommended - Cisco IOS XE Release 3.15S	No
SRTP-RTP Interworking	Yes - No DSP resources required (Cisco IOS XE Release 3.7S onwards)	Yes - DSP resources required (Cisco IOS Release 12.4(22)YB onwards)	Yes - No DSP resources required Cisco IOS XE Release 3.12S onwards	Yes - No DSP resources required (Cisco IOS XE Release 3.15S onwards)
CUBE for SP Managed and Hosted Services	No	Yes	No	No
Unified SRST colocation with CUBE	Not supported	SCCP SRST is supported SIP SRST is not supported	Yes (Cisco IOS XE Fuji 16.7.1 Release onwards)	Not supported

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For more information on Unified SRST and Unified Border Element Co-location, see Unified SRST and Unified Border Element Co-location.



### PART

# **CUBE Fundamentals and Basic Setup**

- Overview of Cisco Unified Border Element, page 11
- Virtual CUBE, page 21
- Dial-Peer Matching, page 29
- DTMF Relay, page 35
- Introduction to Codecs, page 49
- SIP Binding, page 63
- Media Path, page 81
- SIP Profiles, page 89
- VoIP for IPv6, page 117



# **Overview of Cisco Unified Border Element**

Cisco Unified Border Element (CUBE) is a unified communications border element that bridges voice and video connectivity between two separate VoIP networks. It is similar to a traditional voice gateway, except for the replacement of physical voice trunks with an IP connection. Traditional gateways connect VoIP networks to telephone companies using a circuit-switched connection, such as PRI. The CUBE connects VoIP networks to other VoIP networks and is often used to connect enterprise networks to Internet telephony service providers (ITSPs).

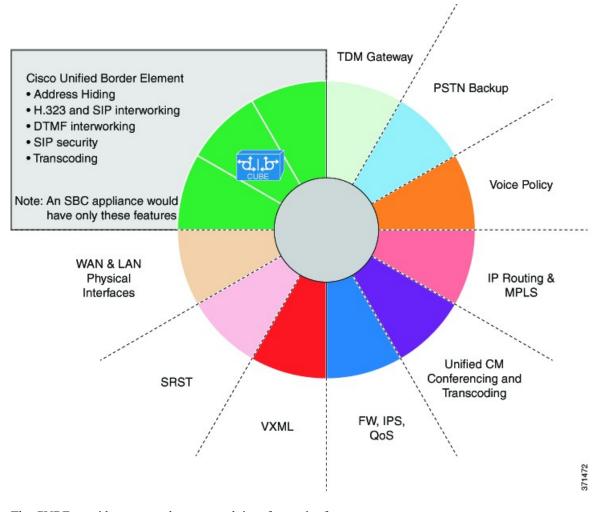
- Information About Cisco Unified Border Element, page 11
- How to Configure Basic CUBE Features, page 16

# **Information About Cisco Unified Border Element**

Cisco Unified Border Element (CUBE) can terminate and originate signaling (H.323 and Session Initiation Protocol [SIP]) and media streams (Real-Time Transport Protocol [RTP] and RTP Control Protocol [RTCP]).

CUBE extends the functionality provided by conventional session border controllers (SBCs) in terms of protocol interworking, especially on the enterprise side. As shown in the chart below, the CUBE provides the following additional features:

#### Figure 1: Cisco Unified Border Element—More Than an SBC



The CUBE provides a network-to-network interface point for:

- Signaling interworking-H.323 and SIP.
- Media interworking-dual-tone multifrequency (DTMF), fax, modem, and codec transcoding.
- · Address and port translations-privacy and topology hiding.
- Billing and call detail record (CDR) normalization.
- Quality-of-service (QoS) and bandwidth management—QoS marking using differentiated services code point (DSCP) or type of service (ToS), bandwidth enforcement using Resource Reservation Protocol (RSVP), and codec filtering.

CUBE functionality is implemented on devices using a special IOS feature set, which allows CUBE to route a call from one VoIP dial peer to another.

Protocol interworking is possible for the following combinations:

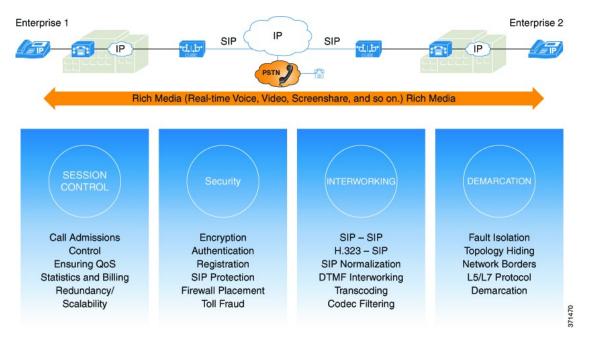
- H.323-to-SIP interworking
- H.323-to-H.323 interworking
- SIP-to-SIP interworking

The CUBE provides a network-to-network demarcation interface for signaling interworking, media interworking, address and port translations, billing, security, quality of service, call admission control, and bandwidth management.

The CUBE is used by enterprise and small and medium-sized organizations to interconnect SIP PSTN access with SIP and H.323 enterprise unified communications networks.

A CUBE interoperates with several different network elements including voice gateways, IP phones, and call-control servers in many different application environments, from advanced enterprise voice and/or video services with Cisco Unified Communications Manager or Cisco Unified Communications Manager Express, as well as simpler toll bypass and voice over IP (VoIP) transport applications. The CUBE provides organizations with all the border controller functions integrated into the network layer to interconnect unified communications voice and video enterprise-to-service-provider architectures.



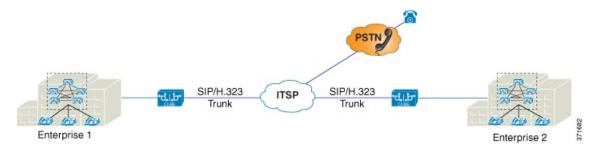


If an enterprise subscribes to VoIP services offered by an ITSP, connecting the enterprise CUCM through a CUBE provides network demarcation capabilities, such as security, topology hiding, transcoding, call admission control, protocol normalization and SIP registration, none of which is possible if CUCM connects directly to the ITSP. Another use case involves mergers or acquisitions in an enterprise and the need to integrate voice equipment, such as CUCMs, IP PBXs, VM servers, and so on. If the networks in the two organizations have overlapping IP addresses, CUBE can be used to connect the two distinct networks until the acquired organization can be migrated into the enterprise addressing plan.

# SIP/H.323 Trunking

The Session Initiation Protocol (SIP) is a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks. SIP (or H.323) trunking is the use of VoIP to facilitate the connection of a private branch exchange (PBX) to other VoIP endpoints across the Internet. To use SIP trunking, an enterprise must have a PBX (internal VoIP system) that connects to all internal end users, an Internet telephony service provider (ITSP) and a gateway that serves as the interface between the PBX and the ITSP. One of the most significant advantages of SIP and H.323 trunking is the ability to combine data, voice, and video in a single line, eliminating the need for separate physical media for each mode.

### Figure 3: SIP/H.323 Trunking

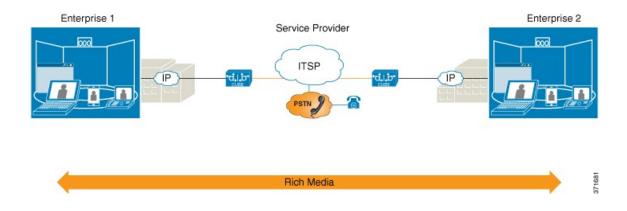


SIP trunking overcomes TDM barriers, in that it:

- Improves efficiency of interconnection between networks
- · Simplifies PSTN interconnection with IP end-to-end
- · Enables rich media services to employees, customers, and partners
- · Carries converged voice, video, and data traffic

### Figure 4: SIP Trunking Overcomes TDM Barriers

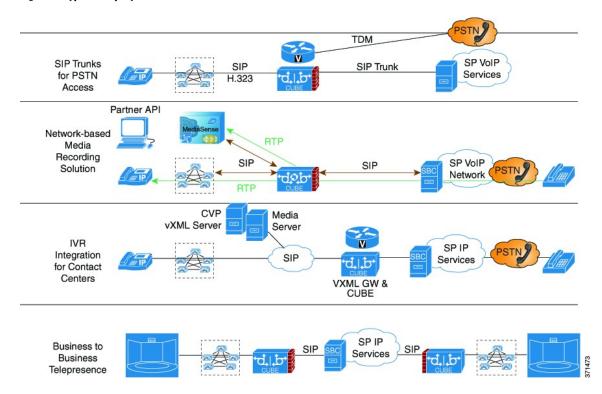




# **Typical Deployment Scenarios for CUBE**

CUBE in an enterprise environment serves two main purposes:

- External Connections—CUBE is the demarcation point within a unified communications network and provides interconnectivity with external networks. This includes H.323 and SIP voice and video connections.
- Internal Connections—When used within a VoIP network, CUBE increases flexibility and interoperability between devices.

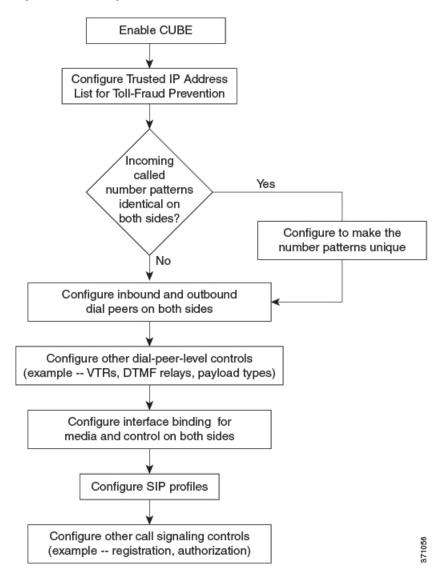


### Figure 5: Typical Deployment Scenarios

# **How to Configure Basic CUBE Features**

Consider a scenario where XYZ corporation uses a VoIP network to provide phone services and uses a PRI connection for telecommunications services, and the PRI trunk is controlled by MGCP. Migration from MGCP PRI to SIP trunk is provided by ITSP telecommunications. CUCM sends the telephone number, as 10 digits, to CUBE. CUCM may send only the extension (4 digits) to the CUBE. When the call is diverted (using call-forward), the requirement of the ITSP is that they need the full 10-digit number in the SIP Diversion field.

#### Figure 6: CUBE Configuration Workflow



The following sections describe the basic setup of CUBE through the steps involved in migrating the XYZ corporation to CUBE using a SIP trunk.

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# **Enabling the CUBE Application on a Device**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3**. voice service voip
- 4. mode border-element license capacity sessions
- **5**. allow-connections *from-type* to *to-type*
- 6. end

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters global VoIP configuration mode.
	Example:	
	Device(config) # voice service voip	
Step 4	mode border-element license capacity sessions	Enables the set of commands used in the CUBE.
	Example:	• You can configure the number of licenses (capacity) to be enabled for the CUBE.
	Device(conf-voi-serv)# mode border-element license capacity 200	
Step 5	allow-connections from-type to to-type	Allows connections between specific types of endpoints in a VoIP network.
	Example:	• The two protocols (endpoints) refer to the VoIP
	<pre>Device(conf-voi-serv)# allow-connections sip   to sip</pre>	protocols (SIP or H.323) on the two call legs.
Step 6	end	Returns to privileged EXEC mode.
	Example:	
	Device(conf-voi-serv)# end	

### Verifying the CUBE Application on the Device

### **SUMMARY STEPS**

- 1. enable
- 2. show cube status

### **DETAILED STEPS**

### Step 1 enable

Enables privileged EXEC mode.

#### Example:

Device> enable

### **Step 2** show cube status

Displays the CUBE status, the software version, the license capacity, the image version, and the platform name of the device. The CUBE status display is enabled only if the **mode border-element** command is configured with call license capacity.

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#### Example:

Device# show cube status

CUBE-Version : 10.0.1 SW-Version : 15.4.2.T, Platform 3845 HA-Type : none Licensed-Capacity : 200

# **Configuring a Trusted IP Address List for Toll-Fraud Prevention**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. ip address trusted list
- 5. ipv4 ipv4-address [network-mask]
- 6. ipv6 ipv6-address
- 7. end

# **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice service voip	Enters global VoIP configuration mode.
	<b>Example:</b> Device(config)# voice service voip	
Step 4	ip address trusted list	Enters IP address trusted list mode and enables the addition of valid IP addresses.
	<pre>Example: Device(conf-voi-serv)# ip address trusted list</pre>	
Step 5	<pre>ipv4 ipv4-address [network-mask]</pre>	Allows you to add up to 100 IPv4 addresses in the IP address trusted list. Duplicate IP addresses are not allowed.
	<b>Example:</b> Device(cfg-iptrust-list)# ipv4 192.0.2.1 255.255.255.0	• The <i>network-mask</i> argument allows you to define a subnet IP address.
Step 6	ipv6 ipv6-address	Allows you to add IPv6 addresses to the trusted IP address list.
	<pre>Example: Device(cfg-iptrust-list)# ipv6 2001:DB8:0:ABCD::1/48</pre>	
Step 7	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device(cfg-iptrust-list)# end	

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# **Virtual CUBE**

Cisco Unified Border Element (CUBE) has been traditionally supported as an installation on physical routers such as Cisco Aggregation Services Router Series (ASR) and Cisco Integration Services Router Series (ISR). With the introduction of virtualization, CUBE will also be supported as a virtualized form factor from Cisco IOS XE 3.15S release. As part of the enhancement, CUBE features are integrated into Cisco CSR 1000V Series Cloud Services Routers (Cisco CSR 1000V router).

CUBE virtualization enables cloud-based data center deployment strategies.

- Feature Information for Virtual CUBE, page 21
- Prerequisites for Virtual CUBE, page 22
- Features Supported with Virtual CUBE, page 23
- Restrictions, page 23
- Information about Virtual CUBE Support on Cisco CSR 1000V Series Routers, page 24
- Installation, page 27
- How to Enable Virtual CUBE on Cisco CSR 1000V Series Router, page 28
- Troubleshooting Virtual CUBE Support, page 28

# **Feature Information for Virtual CUBE**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

### Table 1: Feature Information for Virtual CUBE Support

Feature Name	Releases	Feature Information
Virtual CUBE Feature Support	Cisco IOS XE Release 3.15S	Provides support for virtual CUBE on Cisco Cloud Services Router, Cisco CSR 1000V Series.

# **Prerequisites for Virtual CUBE**

Virtual CUBE has the following prerequisites:

## Hardware

• Virtual CUBE integrated into the Cisco CSR 1000V routers runs on a hypervisor on the Cisco UCS. Virtual CUBE works with the ESXi hypervisors supported by Cisco CSR 1000V Series router. Virtual CUBE is supported on the following configurations.

Cisco UCS	Hypervisor	Virtual CUBE Form Factor	
		CPU	Memory (GB)
UCSC-Base-M2-C460	ESXi 5.5.0	1	2.5
UCSC-C220-M3S UCSC-C220-M3S	ESXi 5.5.0 ESXi 5.1.0	1	4
		4	4
		4	8

### Table 2: Virtual CUBE Hardware and Hypervisor Support

- We recommend that you to disable hyper threading while configuring Virtual CUBE on Cisco UCS.
- A minimum of two network interfaces are required for configuring Virtual CUBE.

### Software

- Obtain the relevant license for the Cisco CSR 1000V router. For details on the licensing package support, see Licensing Package Support, on page 26.
- Install the appropriate Cisco IOS image on the Cisco CSR 1000V router and configure a working VoIP network. For details on installation, see Installation, on page 27.

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For details on the ESXi hypervisor support, see the section on Hardware, on page 22.

# **Features Supported with Virtual CUBE**

Virtual CUBE supports most of the features available in CUBE. Any feature that manages the media plane is not expected to work in the Cisco CSR 1000V router. The following features are not supported in virtual CUBE:

- All DSP based features
  - ° Codec Transcoding, Transrating
  - DTMF interworking
  - ° CPA
  - ° Noise Reduction (NR), Acoustic Shock Protection (ASP), and Audio Gain
- Limited Voice Class Codec (VCC) support
  - ° Codec supported on peer leg will be included in offer. Other codecs will be filtered out.
- IOS Gatekeeper
- H.323 Interworking
- IOS based Hardware MTP

# **Restrictions**

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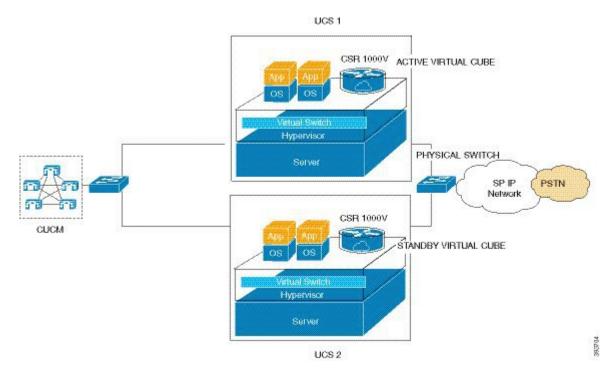
All caveats, restrictions, and limitations of Cisco ASR IOS-XE 3.15 Release are applicable to virtual CUBE.

# Information about Virtual CUBE Support on Cisco CSR 1000V Series Routers

# **High Availability**

Virtual CUBE uses Redundancy Group infrastructure for HA. HA is between two virtual CUBE CSR instances running on either the same host or across different hosts connected through a switch. Geographic stateful switchover is not supported.

#### Figure 7: Virtual CUBE High Availability



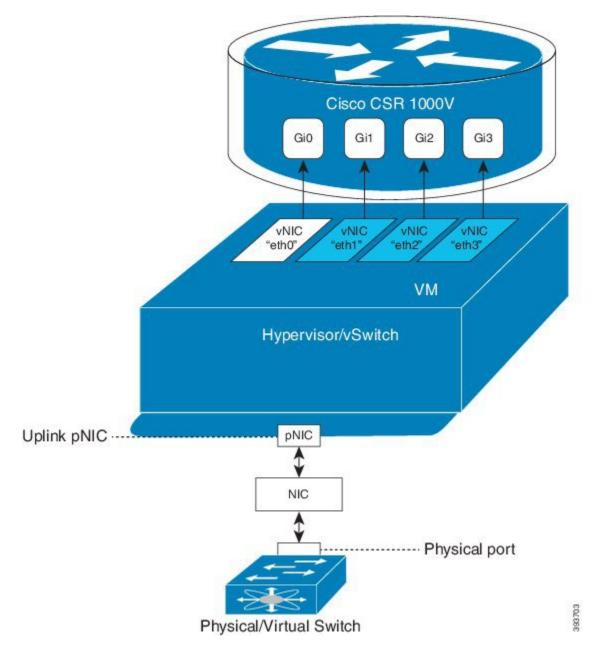
On the Cisco CSR 1000V, box-to-box redundancy option uses the Redundancy Group (RG) Infrastructure to form an Active and Standby pair of routers. The Active and Standby pair share the same virtual IP address (VIP) and continually exchange status messages. Virtual CUBE session information is check-pointed across the Active and Standby pair of routers enabling the Standby router to take over immediately all Virtual CUBE call processing responsibilities if the Active router should go out of service. Standby router sends and receives all redundancy-related traffic (protocol packets, configuration data, keepalives, and peer status). Calls in the transient state at the time of failover are disconnected.

#### Introduction of CSR 1000V Network Interfaces for HA Interaction

Cisco CSR 1000V can run on the VMware ESXi hypervisor. To do this, install the Cisco CSR 1000V .iso file on your host and manually create the virtual machine (VM) using your hypervisor software. VMware ESXi runs on any x86 hardware that the virtualization platform supports. You can use the same hypervisor to run several VMs. The ESXi host is connected to a port on the physical switch. In this environment, VMware

ESXi provides the virtual switch (vSwitch) functionality where it routes traffic internally between virtual machines and link to external networks.

#### Figure 8: vNICs Mapped to Cisco CSR 1000V Router Interfaces



### Stateful Switchover for Virtual CUBE

Stateful switchover (SSO) occurs when the Cisco CSR 1000V Active router crashes and reload happens. A switchover from the active to the standby router occurs when the active Route Processor fails, or when the keepalive messages between the active and standby router is lost. In a usual scenario, the Standby router sends RG Infra keepalive message to the Active router and expects an acknowledgment within 100 msec as per the default timer. If there is no acknowledgment of keepalive within 100 msec, the Standby router immediately

sends a message to the Active router to check the HA status. If there is no keepalive message response, the Standby router declares the Active router (it goes into reload state) is dead and assumes the role of the Active router.

### Key Considerations for Deploying HA on Virtual CUBE

The following are some of the key points to consider while deploying a Virtual CUBE instance in HA mode on the Cisco CSR 1000V router:

- Virtual CUBE stateful switchover will only occur due to software failures—The Active router reloads during when the Cisco CSR 1000V crashes due to software faults. When a software fault causes the active router to go to the reload state, the Standby router assumes the role of the new Active router.
- Virtual CUBE tracks only the next vSwitch interface—Virtual CUBE HA supports tracking of the
  interface link status. It does not support any other tracking objects. In the case of virtual CUBE, the
  interface is always connected to the hypervisor's vSwitch. The interface link status of the Virtual CUBE
  shows that it is up even when the physical link of the server is down as the vSwitch link is still active.
  It may be possible to configure the hypervisor vSwitch to propagate the physical link status to the Virtual
  CUBE interface. Here, the interface tracking will correctly reflect status of the physical interface. Refer
  to the software documentation of the hypervisor you are using.
- High Availability Connectivity using vSwitch Redundancy—It is recommended to use vSwitch redundancy as suggested by the Cisco CSR 1000V reference documents. See Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide.

In a scenario where the physical switch is down, this results in both the Active and Standby routers becoming the active router. Here, the Active router is still up and running whereas the Standby router assumes that the Active router has gone down as it does not receive any keepalive messages or peer information from the Active router. Hence, the Standby Router also turns to the Active router. Though Virtual CUBE continues to maintain existing calls and also receive new calls while both routers are active, HA checkpointing fails.

 Virtual CUBE should never track uplink failures—Switches that are used to connect non-networking end devices or LAN should not be tracked to determine uplink failures. Basically, switches used in the aggregation layers is not tracked.

For more information on High Availability, see CUBE High Availability Overview, on page 541.

### Media

Virtual CUBE media performance is dependent on the underlying VM platform consistently providing packet switching latency of less than 5 ms. Latency and jitter values observed on a virtual CUBE are same as the values obtained on CUBE running on a hardware platform with recommended hardware configuration and identical software configuration, under the same network conditions.

### Licensing Package Support

Virtual CUBE is enabled with the APPX and AX license packages. The AX license package provides access to all features supported in virtual CUBE. When the license is installed, the virtual CUBE related CLI commands such as voice and dial-peer configurations are visible. Also, relevant CUBE processes are instantiated.

The following table details the license package support for a virtual CUBE.

Virtual CUBE Session License	CSR Package	Features	Throughput
Same CUBE Licensing SKUs as Cisco ASR 1000	АРРХ	No TLS / SRTP support	session count * (signaling + media bandwidth)
Series	AX	All vCUBE features	, , , , ,

For detailed information on licensing, see Cisco CSR 1000V Series Cloud Services Router Configuration Guide.

# Installation

Virtual CUBE can be installed in two ways:

- Install using an OVA file
- · Install using an ISO image

# Installation using OVA File

The following file type is used to install virtual CUBE on Cisco UCS:

• .ova

You can use the OVA file included in the Cisco CSR 1000V router software image package to install virtual CUBE. The file is used for deploying the OVA template on the VM (in TAR format).



Explicit subscription of CPUs and Memory is required while deploying OVA provided by Cisco CSR 1000V.

For details on how to perform the deployment, see Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide.

# Installation using ISO Image

The following file type is used to install virtual CUBE on Cisco UCS:

• .iso

You can use the .iso file to install virtual CUBE. This file is used for installing the software image on the VM (requires manually creating the VM).

For details on how to perform the installation, see Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide.

# How to Enable Virtual CUBE on Cisco CSR 1000V Series Router

For details on the steps to enable virtual CUBE on a CSR 1000V router, see Enabling the CUBE Application on a Device.

# **Troubleshooting Virtual CUBE Support**

To troubleshoot virtual CUBE, follow the same procedure as that of Cisco ASR routers. This includes crash file decoding, decoding traceback, and so on. For more details, see http://www.cisco.com/c/en/us/support/ docs/routers/asr-1000-series-aggregation-services-routers/109723-asr-crash.html .

To troubleshoot Virtual Machine (VM) issues, see Cisco CSR 1000V Series Cloud Services Router Software Configuration Guide



# **Dial-Peer Matching**

CUBE allows VoIP-to-VoIP connection by routing calls from one VoIP dial peer to another. As VoIP dial peers can be handled by either SIP or H.323, CUBE can be used to interconnect VoIP networks of different signaling protocols. VoIP interworking is achieved by connecting an inbound dial peer with an outbound dial peer.

- Dial Peers in CUBE, page 29
- Configuring Inbound and Outbound Dial-Peer Matching for CUBE, page 31
- Preference for Dial-Peer Matching, page 33

# **Dial Peers in CUBE**

A dial peer is a static routing table, mapping phone numbers to interfaces or IP addresses.

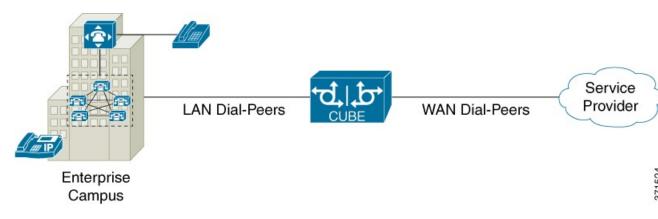
A call leg is a logical connection between two routers or between a router and a VoIP endpoint. A dial peer is associated or matched to each call leg according to attributes that define a packet-switched network, such as the destination address.

Voice-network dial peers are matched to call legs based on configured parameters, after which an outbound dial peer is provisioned to an external component using the component's IP address. For more information, refer to the Dial Peer Configuration Guide.

Dial-peer matching can also be done based on the VRF ID associated with a particular interface. For more information, see Inbound Dial-Peer Matching based on Multi-VRF, on page 269.

In CUBE, dial peers can also be classified as LAN dial peers and WAN dial peers based on the connecting entity from which CUBE sends or receives calls.

### Figure 9: LAN and WAN Dial Peers



A LAN dial peer is used to send or receive calls between CUBE and the Private Branch Exchange (PBX)—a system of telephone extensions within an enterprise. Given below are examples of inbound and outbound LAN dial peers.

### Figure 10: LAN Dial Peers

## Inbound Dial-Peer for calls from CUCM to CUBE

session target ipv4:<CUCM\_Address>

codec g711ulaw

dtmf-relay rtp-nte

dial-peer voice 100 voip description *** Inbound LAN side dial-peer *** incoming called-number 9T ← session protocol sipv2 codec g711ulaw dtmf-relay rtp-nte	CUCM sending 9 + All digits dialed (Outgoing calls) Incoming call number used to match the
Outbound Dial-Peer for calls from CUBE to CUCM	inbound LAN dial peer
dial-peer voice 200 voip description *** Outbound LAN side dial-peer *** destination-pattern [2-9] session protocol sipv2	SP will be sending 10 digits inbound (Incoming Calls)

Destination pattern used to match the outbound LAN dial peer

A WAN dial peer is used to send or receive calls between CUBE and the SIP trunk provider. Given below are examples of inbound and outbound WAN dial peers.

### Figure 11: WAN Dial Peers

# Inbound Dial-Peer for calls from SP to CUBE

dial-peer voice 100 voip description *** Inbound WAN side dial-peer *** incoming called-number [2-9] ◄ session protocol sipv2 codec g711ulaw dtmf-relay rtp-nte	Catch-all for all inbound PSTN calls. (Incoming Calls)	
Outbound Dial-Peer for calls from CUBE to SP	inbound WAN dial peer	
dial-peer voice 200 voip description *** Outbound WAN side dial-peer ***		

translation-profile outgoing Digitstrip destination-pattern 9[2-9]	Dial-peer for making long distance calls to
session protocol sipv2 voice-class sip bind control source gig0/1	SP (Outgoing Calls)
voice-class sip bind media source gig0/1 session target ipv4: <sip_trunk_ip_address></sip_trunk_ip_address>	Destination pattern used to match the outbound WAN dial peer
codec g711ulaw dtmf-relay rtp-nte	outbound wan dial peer

# **Configuring Inbound and Outbound Dial-Peer Matching for CUBE**

The following commands can be used for inbound and outbound dial peer matching in the CUBE:

Table 3: Incoming Dial-Peer Matching

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Command in Dial-Peer Configuration	Description	Call Setup Element
<b>incoming called-number</b> DNIS-string	This command uses the destination number that was called to match the incoming call leg to an inbound dial peer. This number is called the dialed number identification service (DNIS) number.	DNIS number

Command in Dial-Peer Configuration	Description	Call Setup Element
answer-address ANI-string	This command uses the calling number to match the incoming call leg to an inbound dial peer. This number is called the originating calling number or automatic number identification (ANI) string.	ANI string
destination-pattern ANI-string	This command uses the inbound call leg to the inbound dial peer.	ANI string for inbound
{incoming called   incoming calling} e164-pattern-map pattern-map-group-id	This command uses a group of incoming called (DNIS) or incoming calling (ANI) number patterns to match the inbound call leg to an inbound dial peer. The command calls a globally defined voice class identifier where the E.164 pattern groups are configured.	E.164 Patterns
voice class uri URI-class-identifier with incoming uri {from   request   to   via} URI-class-identifier	This command uses the directory URI (Uniform Resource Identifier) number of an incoming INVITE from a SIP entity to match an inbound dial peer. This directory URI is part of the SIP address of a device.	Directory URI
	The command calls a globally defined voice class identifier where the directory URI is configured. It requires the configuration of session protocol sipv2	
<b>incoming uri</b> { <b>called</b>   <b>callling</b> } URI-class-identifier	This command uses the directory URI (Uniform Resource Identifier) number to match the outgoing H.323 call leg to an outgoing dial peer. The command calls a globally defined voice class identifier where the directory URI is configured.	Directory URI

Dial-Peer Command	Description	Call Setup Element
destination-pattern DNIS-string	This command uses DNIS string to match the outbound call leg to the outbound dial peer.	DNIS string for outbound ANI string for inbound
destination URI-class-identifier	This command uses the directory URI (Uniform Resource Identifier) number to match the outgoing call leg to an outgoing dial peer. This directory URI is part of the SIP address of a device. The command actually refers to a globally defined voice class identifier where the directory URI is configured.	Directory URI
destination e164-pattern-map pattern-map-group-id	This command uses a group of destination number patterns to match the outbound call leg to an outbound dial peer.	E.164 patterns
	The command calls a globally defined voice class identifier where the E.164 pattern groups are configured.	

### Table 4: Outgoing Dial-Peer Matching

# **Preference for Dial-Peer Matching**

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The following is the order in which inbound dial-peer is matched for SIP call-legs:

- voice class uri URI-class-identifier with incoming uri {via} URI-class-identifier
- voice class uri URI-class-identifier with incoming uri {request} URI-class-identifier
- voice class uri URI-class-identifier with incoming uri {to} URI-class-identifier
- voice class uri URI-class-identifier with incoming uri {from} URI-class-identifier
- incoming called-number DNIS-string
- answer-address ANI-string

The following is the order in which inbound dial-peer is matched for H.323 call-legs:

- incoming uri {called} URI-class-identifier
- incoming uri {callling} URI-class-identifier
- incoming called-number DNIS-string

• answer-address ANI-string

The following is the order in which outbound dial-peer is matched for SIP call-legs:

- destination route-string
- destination URI-class-identifier with target carrier-id string
- destination-pattern with target carrier-id string
- destination URI-class-identifier
- destination-pattern
- target carrier-id string



# **DTMF** Relay

The DTMF Relay feature allows CUBE to send dual-tone multi-frequency (DTMF) digits over IP.

This chapter talks about DTMF tones, DTMF relay mechanisms, how to configure DTMF relays, and interoperability and priority with multiple relay methods.

- Feature Information for DTMF Relay, page 35
- Information About DTMF Relay, page 36
- Verifying DTMF Relay, page 45

# **Feature Information for DTMF Relay**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
DTMF Relay	Cisco IOS 12.1(2)T Cisco IOS XE 2.1	The DTMF Relay feature allows CUBE to send DTMF digits over IP.
		The <b>dtmf-relay</b> command was added.
Support for <b>sip-info</b> to <b>rtp-nte</b> DTMF relay mechanism for SIP-SIP calls	Cisco IOS XE Everest 16.6.1	This feature adds support for <b>sip-info</b> to <b>rtp-nte</b> DTMF relay mechanism for SIP-SIP calls.

Table 5: Feature Information for DTMF Relay

# Information About DTMF Relay

## **DTMF** Tones

DTMF tones are used during a call to signal to a far-end device; these signals maybe for navigating a menu system, entering data, or for other types of manipulation. They are processed differently from the DTMF tones sent during call setup as part of the call control. TDM interfaces on Cisco devices support DTMF by default. Cisco VoIP dial-peers do not support DTMF relay by default and require DTMF relay capabilities to be enabled.

Note

DTMF tones sent by phones do not traverse the CUBE.

# **DTMF** Relay

Dual-tone multi-frequency (DTMF) relay is the mechanism for sending DTMF digits over IP. The VoIP dial peer can pass the DTMF digits either in band or out of band.

In-band DTMF-Relay passes the DTMF digits using the RTP media stream and uses a special payload type identifier in the RTP header to distinguish DTMF digits from actual voice communication. This method is more likely to work on lossless codecs, such as G.711.



The main advantage of DTMF relay is that low bandwidth codecs like G.729 and G.723 is sent with greater fidelity when sent using in-band DTMF relay. Without the use of DTMF relay, calls established with low-bandwidth codecs may have trouble accessing automated DTMF-based systems, such as voice mail, menu-based Automatic Call Distributor (ACD) systems, and automated banking systems.

Out-of-band DTMF-Relay passes DTMF digits using a signaling protocol (SIP or H.323) instead of using the RTP media stream.

DTMF relay prevents loss of integrity of DTMF digits caused by VoIP compressed codecs. The relayed DTMF is then regenerated transparently on the peer side.

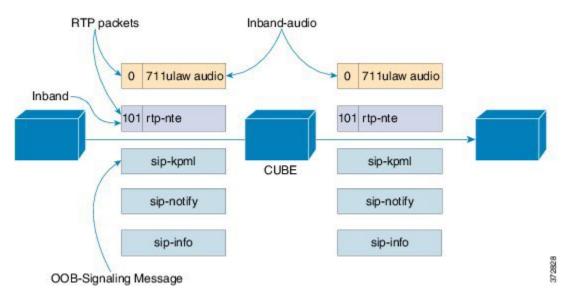


Figure 12: DTMF Relay Mechanism

DTMF relay mechanisms supported on VoIP dial-peers are listed below based on the keywords used to configure them. The DTMF relay mechanism can be either out-of-band (H.323 or SIP) or inband (RTP).

• h245-alphanumeric and h245-signal—These two methods are available only on H.323 dial peers. This is an out-of-band DTMF relay mechanism that transports the DTMF signals using H.245, which is the media control protocol of the H.323 protocol suite.

The H245-signal method carries more information about the DTMF event (such as its actual duration) than the H245-Alphanumeric method. This addresses a potential problem with the alphanumeric method when interworking with other vendors' systems.

• **sip-notify**—This method is available on SIP dial peers only. This is a Cisco proprietary out-of-band DTMF relay mechanism that transports DTMF signals using SIP-Notify message. The SIP Call-Info header is used to indicate the use of the SIP-Notify DTMF relay mechanism. The message is acknowledged with a 18x or 200 response message containing a similar SIP Call-Info header. The Call-Info header for NOTIFY-based out-of-band relay is as follows:

Call-Info: <sip: address>; method="NOTIFY;Event=telephone-event;Duration=msec" DTMF relay digits are sent as 4 bytes in a binary encoded format.

This mechanism is useful for communicating with SCCP IP phones that do not support inband DTMF digits and analog phones attached to analog voice ports (FXS) on the router.

If multiple DTMF relay mechanisms are enabled on a SIP dial peer and are negotiated successfully, NOTIFY-based out-of-band DTMF relay takes precedence.

• **sip-kpml**—This method is available only on SIP dial peers. This is an out-of-band DTMF relay mechanism defined by RFC 4730 that registers the DTMF signals using SIP-Subscribe messages and transports the DTMF signals using SIP-Notify messages containing an XML-encoded body. This method is also known as Key Press Markup Language.

If you configure KPML on the dial peer, the gateway sends INVITE messages with kpml in the Allow-Events header.

This method is mostly used for SIP endpoints registered to CUCM or CME. This method is useful for non-conferencing calls and for interoperability between SIP products and SIP phones.

If you configure rtp-nte, sip-notify, and sip-kpml, the outgoing INVITE contains an SDP with rtp-nte payload, a SIP Call-Info header, and an Allow-Events header with KPML.

The following SIP-Notify message is a sample taken after the subscription has taken place. The endpoints transmit digits using SIP-Notify messages with KPML events through XML. In the following example, the digit "1" is being transmitted:

```
NOTIFY sip:192.168.105.25:5060 SIP/2.0
Event: kpml
<?xml version="1.0" encoding="UTF-8"?>
<kpml-response version="1.0" code="200" text="OK" digits="1" tag="dtmf"/>
```

sip-info—The sip-info method is available only on SIP dial peers. This is an out-of-band DTMF relay
mechanism that registers the DTMF signals using SIP-Info messages. The body of the SIP message
consists of signaling information and uses the content-type application/dtmf-relay.
The method is always enabled for SIP dial peers, and is invoked when a SIP INFO message is received

with DTMF relay content.

This following sample message shows a SIP INFO message received by the gateway with specifics about the DTMF tone to be generated. The combination of the From, To, and Call-ID headers identifies the call leg. The signal and duration headers specify the digit, in this case 1, and duration, 160 milliseconds in the example, for DTMF tone play.

```
INFO sip:2143302100@172.17.2.33 SIP/2.0
Via: SIP/2.0/UDP 172.80.2.100:5060
From: <sip:9724401003@172.80.2.100>;tag=43
To: <sip:2143302100@172.17.2.33>;tag=9753.0207
Call-ID: 984072_15401962@172.80.2.100
CSeq: 25634 INFO
Supported: 100rel
Supported: timer
Content-Length: 26
Content-Type: application/dtmf-relay
Signal= 1
Duration= 160
```

• **rtp-nte**—Real-Time Transport Protocol (RTP) Named Telephone Events (NTE). This is an in-band DTMF relay mechanism defined by RFC2833. RFC2833 defines formats of NTE-RTP packets used to transport DTMF digits, hook flash, and other telephony events between two peer endpoints. DTMF tones are sent as packet data after call media has been established using the RTP stream and are distinguished from the audio by the RTP payload type field, preventing compression of DTMF-based RTP packets. For example, the audio of a call can be sent on a session with an RTP payload type that identifies it as G.711 data, and the DTMF packets are sent with an RTP payload type that identifies them as NTEs. The consumer of the stream utilizes the G.711 packets and the NTE packets separately. The SIP NTE DTMF relay feature provides reliable digit relay between Cisco VoIP gateways when a low-bandwidth codec is used.

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Note

Payload type 96 and 97 are used for fax by default in Cisco devices. A third party device may use payload type 96 and 97 for dtmf. In such scenarios, we recommend you to perform one of the following:

- Change the payload type for fax in both incoming and outgoing dial-peers using **rtp payload-type** command
- Use assymetric payload dtmf command

For more information on configuring rtp payload-type and assymetric payload dtmf, see Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls .

Payload types and attributes of this method are negotiated between the two ends at call setup using the Session Description Protocol (SDP) within the body section of the SIP message.



Note

This method should not be confused with the "Voice in-band audio/G711" transport because the latter is just the audible tones being passed as normal audio without any relay signaling method being "aware" or involved in the process. This is just plain audio passing through end-to-end using the G711Ulaw/Alaw codec.

• **cisco-rtp**—This is an in-band DTMF relay mechanism that is Cisco proprietary, where the DTMF digits are encoded differently from the audio and are identified as payload type 121. The DTMF digits are part of the RTP data stream and distinguished from the audio by the RTP payload type field. This method is not supported by CUCM and its use has been discontinued.



Note

The cisco-rtp operates only between two Cisco 2600 series or Cisco 3600 series devices. Otherwise, the DTMF relay feature does not function, and the gateway sends DTMF tones in-band.

• **G711 audio**—This is an inband DTMF relay mechanism that is enabled by default and requires no configuration. Digits are transmitted within the audio of the phone conversation, that is, it is audible to the conversation partners; therefore, only uncompressed codecs like g711 alaw or ulaw can carry inband DTMF reliably. Female voices are known to, sometimes, trigger the recognition of a DTMF tone. Digits are passed along just like the rest of your voice as normal audio tones with no special coding or markers using the same codec as your voice does and are generated by your phone.

### **Configuring DTMF Relays**

You can configure DTMF relay using the dtmf-relay method1 [...[method6]] command in the VoIP dial peer.

DTMF negotiation is performed based on the matching inbound dial-peer configuration. .

The method variable used here can be any of the following:

- h245-alphanumeric
- h245-signal

- sip-notify
- sip-kpml
- sip-info
- rtp-nte [digit-drop]
- ciso-rtp

Multiple DTMF methods may be configured on CUBE simultaneously in order to minimize MTP requirements. If you configure more than one out-of-band DTMF method, preference goes from highest to lowest in the order of configuration. If an endpoint does not support any of the DTMF relay mechanism configured on CUBE, an MTP or transcoder is required.

The following table lists the DTMF relay types supported on a SIP and H.322 gateway.

	H.323 Gateway	SIP Gateway
In-band	cisco-rtp, rtp-nte	rtp-nte
Out-of-band	h245-alphanumeric, h245-signal	sip-notify, sip-kpml, sip-info

## Interoperability and Priority with Multiple DTMF Relay Methods

- CUBE negotiates both **rtp-nte** and **sip-kpml** if both are supported and advertised in the incoming INVITE. However, CUBE relies on the **rtp-nte** DTMF method to receive digits and a SUBSCRIBE if **sip-kpml** is not initiated. CUBE still accepts SUBSCRIBEs for KPML. This prevents double-digit reporting problems at CUBE.
- CUBE negotiates to one of the following:
  - cisco-rtp
  - rtp-nte
  - rtp-nte and kpml
  - kpml
  - ° sip-notify
- If you configure rtp-nte, sip-notify, and sip-kpml, the outgoing INVITE contains a SIP Call-Info header, an Allow-Events header with KPML, and an sdp with rtp-nte payload.
- If you configure more than one out-of-band DTMF method, preference goes from highest to lowest in the order of configuration.

- CUBE selects DTMF relay mechanisms using the following priority:
  - **sip-notify** or **sip-kpml** (highest priority)
  - rtp-nte
  - ° None-Send DTMF in-band

H.323 gateways select DTMF relay mechanisms using the following priority:

- ∘ cisco-rtp
- h245-signal
- h245-alphanumeric
- ∘ rtp-nte
- ° None-Send DTMF in-band

# **DTMF Interoperability Table**

This table provides the DTMF interoperability information between various DTMF relay types in different call flow scenarios. For instance, if you need to configure sip-kpml on an inbound dial peer and h245-signaling on an outbound dial peer in an RTP-RTP Flow through configuration, you will refer to table 1 and the corresponding cell indicates that the combination is supported (as image information is present) and the required image is IOS 12.4(15)T or IOS XE Supported or above. The call scenarios provided are as follows:

- RTP-RTP Flow-Through
- RTP-RTP with transcoder Flow-Through
- RTP-RTP Flow Around
- RTP-RTP with high-density transcoder Flow Through
- SRTP-RTP Flow Through

### Table 7: RTP-RTP Flow-Through

	dial-peer protocol DTMF Relay Type				SIP	Inband			
dial-peer protocol		h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
Н.323	h245-alpha numeric	Supported		Supported	Supported	Supported	Supported		
	h245-signal		Supported	Supported	Supported	Supported	Supported		
	rtp-nte	Supported	Supported	Supported	Supported		Supported		Supported*
SIP	rtp-nte	Supported	Supported	Supported	Supported	Supported	Supported		Supported*
	sip-kpml	Supported	Supported		Supported	Supported			
	sip-notify	Supported	Supported	Supported	Supported		Supported		
	sip-info				Supported 3				

	dial-peer protocol	-			SIP	Inband			
dial-peer protocol	DTMF Relay Type	h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
Inband	Voice Inband (G.711)			Supported*	Supported*				Supported

<sup>3</sup> Supported from Cisco IOS XE Everest 16.6.1 onwards for calls that do not involve DSP resources.

\* media resource is required (Transcoder) for IOS versions

Table 8: RTP-RTP with DSP involved Flow-Through Calls

	dial-peer protocol	H.323	H.323 SIP						Inband
dial-peer protocol	DTMF Relay Type	h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
H.323	h245-alpha numeric	Supported		Supported	Supported	Supported	Supported		
	h245-signal		Supported	Supported	Supported	Supported	Supported		
	rtp-nte	Supported	Supported	Supported	Supported				Supported
SIP	rtp-nte	Supported	Supported	Supported	Supported				Supported
	sip-kpml	Supported	Supported			Supported			
	sip-notify	Supported	Supported	Supported			Supported		
	sip-info								
Inband	Voice Inband (G.711)			Supported	Supported				

dial-peer protocol	dial-peer protocol	H.323			SIP	Inband			
	DTMF Relay Type	h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
Н.323	h245-alpha numeric	Supported							
	h245-signal		Supported						
	rtp-nte			Supported					Supported*
SIP	rtp-nte				Supported				Supported*
	sip-kpml					Supported			
	sip-notify						Supported		
	sip-info								
Inband	Voice Inband (G.711)			Supported*	Supported*				Supported

### Table 9: RTP-RTP Flow Around

\* media resource is required (Transcoder) for IOS versions. CUBE falls back to flow-through mode if media resource is unavailable.

Table 10: RTP-RTP with high-density transcoder Flow Through

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dial-peer protocol	dial-peer protocol DTMF Relay Type	H.323			SIP	Inband			
		h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
Н.323	h245-alpha numeric	Supported				Supported	Supported		
	h245-signal		Supported			Supported	Supported		
	rtp-nte			Supported	Supported				Supported

dial-peer protocol	dial-peer protocol	H.323			SIP	Inband			
	DTMF Relay Type	h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
SIP	rtp-nte			Supported	Supported	Supported			Supported
	sip-kpml	Supported	Supported			Supported			
	sip-notify	Supported	Supported				Supported		
	sip-info								
Inband	Voice Inband (G.711)			Supported	Supported				

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### Table 11: SRTP-RTP Flow Through

dial-peer protocol	dial-peer protocol	H.323			SIP	Inband			
	DTMF Relay Type	h245- alpha numeric	h245- signal	rtp-nte	rtp-nte	sip-kpml	sip- notify	sip-info	Voice Inband (G.711)
Н.323	h245-alpha numeric								
	h245-signal								
	rtp-nte								
SIP	rtp-nte				Supported				Supported
	sip-kpml					Supported			
	sip-notify						Supported		
	sip-info								
Inband	Voice Inband (G.711)				Supported				Supported

# **Verifying DTMF Relay**

#### SUMMARY STEPS

- 1. show sip-ua calls
- 2. show sip-ua calls dtmf-relay sip-info
- 3. show sip-ua history dtmf-relay kpml
- 4. show sip-ua history dtmf-relay sip-notify

### **DETAILED STEPS**

**Step 1** show sip-ua calls The following sample output shows that the DTMF method is SIP-KPML.

#### **Example:**

#### Device# show sip-ua calls

```
SIP UAC CALL INFO
Call 1
SIP Call ID
                             : 57633F68-2BE011D6-8013D46B-B4F9B5F6@172.18.193.251
   State of the call
   State of the call : STATE_ACTIVE (7)
Substate of the call : SUBSTATE_NONE (0)
Calling Number :
   Called Number
                             : 8888
                             : 0xD44018 0x100 0x0
   Bit Flags
   CC Call ID
                             : 6
   Source IP Address (Sig ): 192.0.2.1
   Destn SIP Req Addr:Port : 192.0.2.2:5060
   Destn SIP Resp Addr:Port: 192.0.2.3:5060
   Destination Name
                             : 192.0.2.4.250
   Number of Media Streams : 1
   Number of Active Streams: 1
   RTP Fork Object : 0x0
   Media Mode
                            : flow-through
   Media Stream 1
     State of the stream : STREAM_ACTIVE
     Stream Call ID: 6Stream Type: voice-only (0)Negotiated Codec: g711ulaw (160ec Payload Type: 0
                                 : g711ulaw (160 bytes)
 Codec Payload Type
     Negotiated Dtmf-relay : sip-kpml
Dtmf-relay Payload Type : 0
     Media Source IP Addr:Port: 192.0.2.5:17576
     Media Dest IP Addr:Port : 192.0.2.6:17468
     Orig Media Dest IP Addr:Port : 0.0.0.0:0
   Number of SIP User Agent Client(UAC) calls: 1
SIP UAS CALL INFO
   Number of SIP User Agent Server(UAS) calls: 0
```

### **Step 2** show sip-ua calls dtmf-relay sip-info

The following sample output displays active SIP calls with INFO DTMF Relay mode.

#### Example:

Device# show sip-ua calls dtmf-relay sip-info

Total SIP call legs:2, User Agent Client:1, User Agent Server:1 SIP UAC CALL INFO Call 1 : 9598A547-5C1311E2-8008F709-2470C996@172.27.161.122 SIP Call ID : STATE\_ACTIVE (7) : sipp State of the call Calling Number : 3269011111 Called Number CC Call ID : 2 No. Timestamp Digit Duration 01/12/2013 17:23:25.615 2 0 250 01/12/2013 17:23:25.967 5 01/12/2013 17:23:26.367 6 1 300 2 300 Call 2 : 1-29452@172.25.208.177 SIP Call ID State of the call : STATE ACTIVE (7) Calling Number : sipp Called Number : 3269011111 : 1 CC Call ID Timestamp No. Digit Duration 0 01/12/2013 17:23:25.615 2 250 1 01/12/2013 17:23:25.967 5 300 01/12/2013 17:23:26.367 6 300 2 Number of SIP User Agent Client(UAC) calls: 2 SIP UAS CALL INFO Call 1 : 1-29452@172.25.208.177 SIP Call ID : STATE\_ACTIVE (7) State of the call Calling Number : sipp Called Number : 3269011111 CC Call ID : 1 Timestamp No. Digit Duration 01/12/2013 17:23:25.615 2 01/12/2013 17:23:25.967 5 0 250 1 300 2 01/12/2013 17:23:26.367 6 300 Call 2 : 9598A547-5C1311E2-8008F709-2470C996@172.27.161.122 SIP Call ID State of the call : STATE\_ACTIVE (7) Calling Number : sipp Called Number : 3269011111 : 2 Digit CC Call ID No. Timestamp Duration 01/12/2013 17:23:25.615 2 0 250 1 01/12/2013 17:23:25.967 5 300 01/12/2013 17:23:26.367 6 2 300

Number of SIP User Agent Server(UAS) calls: 2

**Step 3** show sip-ua history dtmf-relay kpml

The following sample output displays SIP call history with KMPL DTMF Relay mode.

#### **Example:**

Device# show sip-ua history dtmf-relay kpml

```
Total SIP call legs:2, User Agent Client:1, User Agent Server:1

SIP UAC CALL INFO

Call 1

SIP Call ID : D0498774-F01311E3-82A0DE9F-78C438FF@10.86.176.119

State of the call : STATE_ACTIVE (7)

Calling Number : 2017

Called Number : 1011
```

```
: 257
  CC Call ID
No. Timestamp
                                  Duration
                      Digit
_____
Call 2
                    : 22BC36A5-F01411E3-81808A6A-5FE95113@10.86.176.142
SIP Call ID
  State of the call
                  : STATE_ACTIVE (7)
  Calling Number
                    : 2017
                    : 1011
  Called Number
  CC Call ID
                    : 256
        Timestamp
No.
                      Digit
                                   Duration
_____
  Number of SIP User Agent Client(UAC) calls: 2
SIP UAS CALL INFO
Call 1
SIP Call ID
                    : 22BC36A5-F01411E3-81808A6A-5FE95113@10.86.176.142
                  : STATE_ACTIVE (7)
: 2017
  State of the call
  Calling Number
  Called Number
                    : 1011
                  : 256
  CC Call ID
No.
     Timestamp
                      Digit
                                   Duration
Call 2
                 : D0498774-F01311E3-82A0DE9F-78C438FF@10.86.176.119
: STATE_ACTIVE (7)
: 2017
SIP Call ID
  State of the call
  Calling Number
                    : 1011
  Called Number
                   : 257
  CC Call ID
No.
        Timestamp
                      Digit
                                   Duration
_____
               ______
```

Number of SIP User Agent Server(UAS) calls: 2

Device# show sip-ua history dtmf-relay sip-notify

#### **Step 4** show sip-ua history dtmf-relay sip-notify

The following sample output displays SIP call history with SIP Notify DTMF Relay mode.

#### Example:

```
Total SIP call legs:2, User Agent Client:1, User Agent Server:1
SIP UAC CALL INFO
Call 1
SIP Call ID
                       : 29BB98C-F01311E3-8297DE9F-78C438FF@10.86.176.119
  State of the call
                     : STATE_ACTIVE (7)
  Calling Number
                       : 2017
                      : 1011
  Called Number
                     : 252
  CC Call ID
No.
      Timestamp
                         Digit
                                        Duration
_____
Call 2
SIP Call ID
                       : 550E973B-F01311E3-817A8A6A-5FE95113@10.86.176.142
  State of the call
                       : STATE ACTIVE (7)
  Calling Number
                       : 2017
                       : 1011
  Called Number
  CC Call ID
                       : 251
No.
         Timestamp
                          Digit
                                        Duration
_____
  Number of SIP User Agent Client(UAC) calls: 2
SIP UAS CALL INFO
Call 1
  Call ID : 550E973B-F01311E3-817A8A6A-5FE95113@10.86.176.142
State of the call : STATE_ACTIVE (7)
SIP Call ID
```

Calling Number Called Number CC Call ID		: 2017 : 1011 : 251		
No.	Timestamp	Digit	Duration	
Call 2 SIP Call	LID	: 29BB98C-F01	311E3-8297DE9F-78C438FF@10.86.176	5.119
Calli Calle	e of the call ing Number ed Number all ID	: STATE_ACTIV : 2017 : 1011 : 252	E (7)	
No.	Timestamp	Digit	Duration	
			===========	

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Number of SIP User Agent Server(UAS) calls: 2



# **Introduction to Codecs**

A codec is a device or software capable of encoding or decoding a digital data stream or signal. Audio codecs can code or decode a digital data stream of audio and video codecs enable compression or decompression of digital video.

CUBE uses codecs to compress digital voice samples to reduce bandwidth usage per call. This chapter describes the basics of encoding of digital voice samples using codecs and how to configure them.

- Why CUBE Needs Codecs, page 49
- Voice Media Transmission, page 50
- Voice Activity Detection, page 51
- VoIP Bandwidth Requirements, page 52
- Supported Audio and Video Codecs, page 54
- How to Configure Codecs, page 56
- Configuration Examples for Codecs, page 61

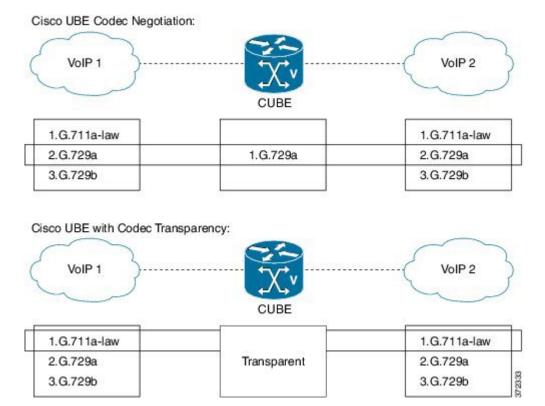
## Why CUBE Needs Codecs

CUBE uses codecs to compress digital voice samples to reduce bandwidth usage per call. Refer to Table 13: Codec and Bandwidth Information, on page 52 to see the relationship between codec and bandwidth utilization.

Configuring codecs on a device (configured as CUBE) allows the device to act as a demarcation point on a VoIP network and allows a dial peer to be established only if the desired codec criteria are satisfied. Additionally, preferences can be used to determine which codecs are selected over others.

If codec filtering is not required, CUBE also supports transparent codec negotiations. This enables negotiations between endpoints with CUBE leaving the codec information untouched.

The illustrations below show how codec negotiation is performed on CUBE. Two VoIP clouds need to be interconnected. In this scenario, both VoIP 1 and VoIP 2 networks have G.711 a-law configured as the preferred codec.



#### Figure 13: Codec Negotiation on CUBE

In the first example, the CUBE router is configured to use the G.729a codec. This can be done by using the appropriate codec command on both VoIP dial peers. When a call is set up, CUBE will accept only G.729a calls, thus influencing the codec negotiation.

In the second example, the CUBE dial peers are configured with a transparent codec and this leaves the codec information contained within the call signaling untouched. Because both VoIP 1 and VoIP 2 have G.711 a-law as their first choice, the resulting call will be a G.711 a-law call.

## **Voice Media Transmission**

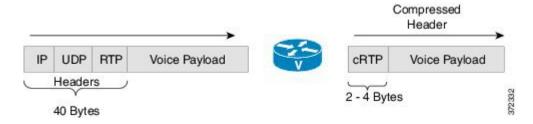
When a VoIP call is established, using the signaling protocols, the digitized voice samples need to be transmitted. These voice samples are often called the voice media. Voice media protocols found in a VoIP environment are the following:

- Real-Time Transport Protocol (RTP)—RTP is a Layer 4 protocol that is encapsulated inside UDP segments. RTP carries the actual digitized voice samples in a call.
- Real-Time Control Protocol (RTcP)—RTcP is a companion protocol to RTP. Both RTP and RTcP operate at Layer 4 and are encapsulated in UDP. RTP and RTCP typically use UDP ports 16384 to 32767, though these ranges may vary according to hardware platform. However, RTP uses the even port

numbers in that range, whereas RTcP uses the odd port numbers. While RTP is responsible for carrying the voice stream, RTcP carries information about the RTP stream such as latency, jitter, packets, and octets sent and received.

• Compressed RTP (cRTP)—One of the challenges with RTP is its overhead. Specifically, the combined IP, UDP, and RTP headers are approximately 40 bytes in size, whereas a common voice payload size on a VoIP network is only 20 bytes, which includes 20 ms of voice by default. In that case, the header is twice the size of the payload. cRTP is used for RTP header compression and can reduce the 40-byte header to 2 or 4 bytes in size (depending on whether UDP checksums are in use), as shown in the figure below.

#### Figure 14: Compressed RTP



 Secure RTP (sRTP)—To help prevent an attacker from intercepting and decoding or possibly manipulating voice packets, sRTP supports encryption of RTP packets. In addition, sRTP provides message authentication, integrity checking, and protection against replay attacks.

VPN technology like IP Security (IPSec) may be used to protect traffic between sites. Encrypting sRTP traffic at the source of transmission results in encrypting already encrypted traffic, adding significant overhead and bandwidth needs. So it is recommended that sRTP is used for voice traffic, and that this traffic is excluded from IPSec encapsulation. sRTP uses lesser bandwidth, has the same level of security, and can be used by devices at any location because the payload is originated and terminated at the voice endpoint. Because endpoints can be mobile, the security follows the phone.

## **Voice Activity Detection**

Voice Activity Detection (VAD) is a technology that works with the human nature of voice conversations, mainly that one person listens while the other talks. VAD classifies traffic as speech, unknown, and silence. Speech and unknown payloads are transported, but silence is dropped. This accounts for approximately 30 percent savings in bandwidth over time.

VAD can significantly reduce the amount of bandwidth required by a media stream. However, VAD has a few negative attributes that need to be considered. Because no packets are sent during silence, the listener can get the impression that the talker has been disconnected. Another characteristic is that it takes a moment for VAD to recognize the speech as having started again, and as a result, the first part of the sentence can be clipped. This can be annoying to the listening party. Music on Hold (MoH) and fax can also cause VAD to become ineffective because the media stream is constant.

VAD is enabled by default in CUBE dial peers as long as the codec selected supports it. VAD can be disabled at the VoIP dial peer using the **no vad** command. Some codecs, such as G.729b and G.729ab, support Comfort Noise Generation (CNG). When VAD is enabled, white noise is played to the listener during times when no packets are received. This leads the listener to believe that background noise is being heard. Cisco IP Phones and most gateways support CNG.

G.729 Annex-B and G.723.1 Annex-A include an integrated VAD function, but otherwise performs the same as G.729 and G.723.1, respectively.

## **VoIP Bandwidth Requirements**

The amount of bandwidth required varies by the codec and the transmission media. Two events require bandwidth. The media stream itself requires bandwidth between 17 to 106 kbps depending on codec, header compression, and Layer 2 and 3 headers. In addition, call signaling must be taken into account. While bandwidth required by call signaling is much smaller, it can cause problems on a network due to irregular requirements.

**Table 12: Protocol Header Size Assumptions** 

Protocol	Header size
IP	20 bytes
UDP	8 bytes
RTP	12 bytes
cRTP	Reduces size of IP, UDP, RTP to 2 or 4 bytes

The table below gives calculations for the default voice payload sizes in Cisco CallManager or CUBE. For additional calculations, including different voice payload sizes and other protocols, use the TAC Voice Bandwidth Codec Calculator (registered customers only). For an explanation of each of the column headings, see the table below.

Table 13: Codec and Bandwidth Information

Codec & Bit Rate (kbps)	Codec Sample Size (Bytes)	Codec Sample Interval (ms)	Mean Opinion Score (MOS)	Voice Payload Size (Bytes)	Voice Payload Size (ms)	Payload Size (ms) Packets Per Second (PPS)	Bandwidih MP or FRF.12 (kbps)	Bandwidth w/cRTP MP or FRF.12 (kbps)	Bandwidth Ethernet (kbps)
G.711 (64 kbps)	80	10	4.1	160	20	50	82.8	67.6	87.2
G.729 (8 kbps)	10	10	3.92	20	20	50	26.8	11.6	31.2
G.723.1 (6.3 kbps)	24	30	3.9	24	30	33.3	18.9	8.8	21.9
G.723.1 (5.3 kbps)	20	30	3.8	20	30	33.3	17.9	7.7	20.8
G.726 (32 kbps)	20	5	3.85	80	20	50	50.8	35.6	55.2
G.726 (24 kbps)	15	5		60	20	50	42.8	27.6	47.2

Codec & Bit Rate (kbps)	Codec Sample Size (Bytes)	Codec Semple Interval (ms)	Mean Opinion Score (MOS)	Voice Payload Size (Bytes)	Voice Payload Size (ms)	Payload Size (ms) Packets Per Second (PPS)	Bandwidin MP or FRF.12 (kbps)	Bandwidth w/cRTP MP or FRF.12 (kbps)	Bandwidth Ethernet (kbps)
G.728 (16 kbps)	10	5	3.61	60	30	33.3	28.5	18.4	31.5
G722_64k(64 kbps)	80	10	4.13	160	20	50	82.8	67.6	87.2
ilbc_mode_20(15.2 kbps)	38	20	NA	38	20	50	34.0	18.8	38.4
ilbc_mode_30(13.33 kbps)	50	30	NA	50	30	33.3	25.867	15.73	28.8

### Table 14: Explanation of Terms

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Codec Bit Rate (kbps)	Based on the codec, this is the number of bits per second that need to be transmitted to deliver a voice call. (codec bit rate = codec sample size / codec sample interval).
Codec Sample Size (Bytes)	Size (Bytes) Based on the codec, this is the number of bytes captured by the digital signal processor (DSP) at each codec sample interval. For example, the G.729 coder operates on sample intervals of 10 ms, corresponding to 10 bytes (80 bits) per sample at a bit rate of 8 kbps. (codec bit rate = codec sample size / codec sample interval).
Codec Sample Interval (ms)	This is the sample interval at which the codec operates. For example, the G.729 coder operates on sample intervals of 10 ms, corresponding to 10 bytes (80 bits) per sample at a bit rate of 8 kbps. (codec bit rate = codec sample size / codec sample interval).
MOS	MOS is a system of grading the voice quality of telephone connections. With MOS, a wide range of listeners judge the quality of a voice sample on a scale of one (bad) to five (excellent). The scores are averaged to provide the MOS for the codec.
Voice Payload Size (Bytes)	The voice payload size represents the number of bytes (or bits) that are filled into a packet. The voice payload size must be a multiple of the codec sample size. For example, G.729 packets can use 10, 20, 30, 40, 50, or 60 bytes of voice payload size.

Voice Payload Size (ms)	Payload Size (ms) The voice payload size can also be represented in terms of the codec samples. For example, a G.729 voice payload size of 20 ms (two 10 ms codec samples) represents a voice payload of 20 bytes [ (20 bytes * 8) / (20 ms) = 8 kbps ]
PPS	PPS represents the number of packets that need to be transmitted every second in order to deliver the codec bit rate. For example, for a G.729 call with voice payload size per packet of 20 bytes (160 bits), 50 packets need to be transmitted every second [50 pps = (8 kbps) / (160 bits per packet)]

## **Supported Audio and Video Codecs**

CUBE is required to support the codec used between endpoints. g729r8 is supported by default. All other codecs have to be configured. The following codecs can be supported:

Codec Keyword	Codec
aacld	AACLD 90000 bps
clear-channel	Clear Channel 64000 bps (No voice capabilities: data transport only)
g711alaw	G.711 A Law 64000 bps
g711ulaw	G.711 u Law 64000 bps
g722-48	G722-48K 64000 bps - Only supported for H.320<->H.323 calls
g722-56	G722-56K 64000 bps - Only supported for H.320<->H.323 calls
g722-64	G722-64K 64000 bps
g723ar53	G.723.1 ANNEX-A 5300 bps (contains built-in VAD that cannot be disabled)
	Not supported on PVDM3.
g723ar63	G.723.1 ANNEX-A 6300 bps (contains built-in VAD that cannot be disabled)
	Not supported on PVDM3.
g723r53	G.723.1 5300 bps
	Not supported on PVDM3.

Table 15: Audio Codecs Supported on CUBE

Codec Keyword	Codec
g723r63	G.723.1 6300 bps
	Not supported on PVDM3.
g726r16	G.726 16000 bps
g726r24	G.726 24000 bps
g726r32	G.726 32000 bps
g728	G.728 16000 bps
g729br8	G.729 ANNEX-B 8000 bps (contains built-in VAD that cannot be disabled)
g729r8	G.729 8000 bps
gsmamr-nb	GSM AMR-NB 4750 to 12200 bps (contains built-in VAD that cannot be disabled)
ilbc	iLBC 13330 or 15200 bps
isac	iSAC 10 to 32 kbps (variable bit-rate)
mp4a-latm	MP4A-LATM upto 128 kbps
transparent	Transparent; uses the endpoint codec

### Table 16: Video Codecs Supported on CUBE

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Codec Keyword	Codec
h261	Video Codec H261
h263	Video Codec H263
h263+	Video Codec H263+
h264	Video Codec H264
mpeg4	Video Codec MPEG-4 ISO/IES 14496-2

## **How to Configure Codecs**

### **Configuring Audio and Video Codecs at the Dial Peer Level**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice number voip
- 4. Enter one of the following to configure an audio codec:
  - codec codec [bytes payload-size fixed-bytes ]
  - codec isac [mode {adaptive | independent} [bit-rate value framesize { 30 | 60 } [fixed] ]
  - codec ilbc [mode frame-size [bytes payload-size]]
  - codec mp4-latm [profile tag]
- 5. Do the following to configure a video codec:
  - video codec codec
- 6. (Optional) Do one of the following to configure RTP payload type:
  - rtp payload-type cisco-codec-isac value
  - rtp payload-type cisco-codec-ilbc value
  - rtp payload-type cisco-codec-video-h263+ value
  - rtp payload-type cisco-codec-video-h264 value
- 7. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device> configure terminal	

	Command or Action	Purpose		
Step 3	dial-peer voice number voip	Enters dial peer configuration mode for the specified VoIP dial peer.		
	<pre>Example: Device(config)# dial-peer voice 1 voip</pre>			
Step 4	Enter one of the following to configure an audio codec:	Configures an audio codec at the dial peer		
	• codec codec [bytes payload-size fixed-bytes ]	level.		
	<ul> <li>codec isac [mode {adaptive   independent} [bit-rate value framesize { 30   60 } [fixed] ]</li> </ul>	• g729r8, 20-byte payload is configure by default.		
	• codec ilbc [mode frame-size [bytes payload-size]]			
	• codec mp4-latm [profile tag]			
	<b>Example:</b> For g711alaw Codec Device(config-dial-peer)# codec g711alaw			
	<pre>Example: For ISAC Codec Device(config-dial-peer)# codec isac mode independent</pre>			
Step 5	Do the following to configure a video codec:	Configures a video codec at the dial peer level		
	• video codec			
	<b>Example:</b> For Video Codec Device(config-dial-peer)# video codec h261			
Step 6	Do one of the following to configure RTP payload type:	(Optional)		
	• rtp payload-type cisco-codec-isac value	Configures the RTP payload type.		
	• rtp payload-type cisco-codec-ilbc value			
	• rtp payload-type cisco-codec-video-h263+ value			
	• rtp payload-type cisco-codec-video-h264 value			
Step 7	end	Returns to privileged EXEC mode.		
	<pre>Example: Device(config-dial-peer)# end</pre>			

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### **Configuring Audio Codecs Using a Codec Voice Class and Preference Lists**

Preferences can be used to determine which codecs will be selected over others.

A codec voice class is a construct within which a codec preference order can be defined. A codec voice class can then be applied to a dial peer, which then follows the preference order defined in the codec voice class.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class codec tag
- 4. Do the following for each audio codec you want to configure in the voice class:
  - codec preference value codec-type[bytes payload-size fixed-bytes ]
  - codec preference value isac [mode {adaptive | independent} [bit-rate value framesize { 30 | 60 } [fixed] ]

- codec preference value ilbc [mode frame-size [bytes payload-size]]
- codec preference value mp4-latm [profile tag]
- 5. exit
- 6. dial-peer voice number voip
- 7. voice-class codec tag offer-all
- 8. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device> configure terminal	
Step 3	voice class codec tag	Enters voice-class configuration mode for the specified codec voice class.
	<b>Example:</b> Device(config)# voice class codec 10	
Step 4	<ul> <li>Do the following for each audio codec you want to configure in the voice class:</li> <li>codec preference value codec-type[bytes payload-size fixed-bytes ]</li> </ul>	a preference for the codec. This becomes part of a preference list

	Command or Action	Purpose
	• codec preference <i>value</i> isac [mode {adaptive   independent} [bit-rate <i>value</i> framesize { 30   60 } [fixed] ]	
	• codec preference value ilbc [mode frame-size [bytes payload-size]]	
	• codec preference value mp4-latm [profile tag]	
Step 5	exit	Exits the current mode.
	<b>Example:</b> Device(config-class)# exit	• Enter your password if prompted.
Step 6	dial-peer voice number voip	Enters dial peer configuration mode for the specified VoIP dial peer.
	<pre>Example:   Device(config)# dial-peer voice 1 voip</pre>	
Step 7	voice-class codec <i>tag</i> offer-all	Applies the previously configured voice class and associated codecs to a dial peer.
	<pre>Example: Device(config-dial-peer)# voice-class codec 10</pre>	• The <b>offer-all</b> keyword allows the device to offer all codecs configured in a codec voice class.
Step 8	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device(config-dial-peer)# end	

## **Configuring Video Codecs Using Codec Voice Class**

### **SUMMARY STEPS**

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- 1. enable
- 2. configure terminal
- 3. voice class codec tag
- 4. video codec codec
- 5. exit
- 6. dial-peer voice number voip
- 7. voice-class codec tag offer-all
- 8. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device> configure terminal	
Step 3	voice class codec tag	Enters voice-class configuration mode for the specified codec voice class.
	<b>Example:</b> Device(config)# voice class codec 10	
Step 4	video codec codec	Configures a video codec within the voice class.
	<b>Example:</b> video codec h261	
Step 5	exit	Exits the current mode.
	<b>Example:</b> Device(config-class)# exit	• Enter your password if prompted.
Step 6	dial-peer voice number voip	Enters dial peer configuration mode for the specified VoIP dial peer.
	<pre>Example: Device(config)# dial-peer voice 1 voip</pre>	
Step 7	voice-class codec <i>tag</i> offer-all	Applies the previously configured codec voice class and associated codecs to a dial peer.
	<pre>Example: Device(config-dial-peer)# voice-class codec 10</pre>	• The <b>offer-all</b> keyword allows the device to offer all codecs configured in the codec voice class.
Step 8	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device(config-dial-peer)# end	

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## Verifying an Audio Call

### **SUMMARY STEPS**

1. show call active voice [compact]

#### **DETAILED STEPS**

#### show call active voice [compact]

Displays a compact version of call information for voice calls in progress.

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Device# show call active voice compact

<callid> A/O FAX T<sec< th=""><th>&gt; Codec</th><th>type</th><th>Peer Address</th><th>IP R<ip>:<udp></udp></ip></th></sec<></callid>	> Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>
Total call-legs: 2				
23 ANS T3	mp4a-latm	VOIP	Psipp	9.45.33.11:57210
24 ORG T3	mp4a-latm	VOIP	P123	9.45.33.11:57210

#### **Example:**

Device# show call active voice compact

<callid></callid>	A/O FAX T <se< th=""><th>c&gt; Codec</th><th>type</th><th>Peer Address</th><th>IP R<ip>:<udp></udp></ip></th></se<>	c> Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>
Total call	-legs: 2				
58 ANS	Т11	g711ulaw	VOIP	Psipp 2001:	:230A:6080
59 ORG	T11	g711ulaw	VOIP	P5000110011	10.13.37.150:6090

## **Configuration Examples for Codecs**

**Example: Configuring a Codec at Dial-Peer Level** 

```
Device(config)# dial-peer voice 5550199 voip
Device(config-dial-peer)# incoming called-number 5550199
Device(config-dial-peer)# codec g711ulaw
Device(config-dial-peer)# end
```

Example: Configuring a Codec Preference List and Applying it to a Dial Peer

```
Device(config)# voice class codec 100
Device(config-dial-peer)# codec preference 1 g711ulaw
Device(config-dial-peer)# exit
Device(config)# dial-peer voice 10 voip
Device(config-dial-peer)# voice-class codec 100
Device(config-dial-peer)# end
```

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# **SIP Binding**

The SIP Binding feature enables you to configure a source IP address for signaling packets and media packets.

- Feature Information for SIP Binding, page 63
- Information About SIP Binding, page 64
- Configuring SIP Binding, page 72
- Verifying SIP Binding, page 74

## **Feature Information for SIP Binding**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
SIP Gateway Support for the bind Command	Cisco IOS 12.2(2)XB, 12.2(2)XB2, 12.2(8)T, 12.2(11)T, and 12.3(4)T Cisco IOS XE 3.1.0S	The SIP Gateway Support for the <b>bind</b> Command feature allows you to configure the source IP address of signaling packets and media packets.
		In 12.2(2)XB, this feature was introduced.
		In 12.3(4)T, this feature was expanded to provide the flexibility to specify different source interfaces for signaling and media, and allow network administrators a finer granularity of control on the network interfaces used for voice traffic.
		The following commands were introduced or modified: <b>bind</b> , <b>show</b> <b>dial-peer voice</b> , <b>show ip sockets</b> , <b>show sip-ua connections</b> , and <b>show sip-ua status</b> .
Support for Ability to Configure Source IP Address for Signaling and Media per SIP Trunk	15.1(2)T	This feature allows you to configure a separate source IP address per SIP trunk. This source IP address is embedded in all SIP signaling and media packets that traverse the SIP trunk. This feature enables service providers for better profiling and billing policies. It also enables greater security for enterprises by the use of distinct IP addresses within and outside the enterprise domain.
		The following command was introduced or modified: <b>voice-class sip bind</b> .

#### Table 17: Feature Information for SIP Binding

## **Information About SIP Binding**

When you configure SIP on a router, the ports on all its interfaces are open by default. This makes the router vulnerable to malicious attackers who can execute toll fraud across the gateway if the router has a public IP address and a public switched telephone network (PSTN) connection. To eliminate the threat, you should bind an interface to an IP address so that only those ports are open to the outside world. In addition, you should

protect any public or untrusted interface by configuring a firewall or an access control list (ACL) to prevent unwanted traffic from traversing the router.

### **Benefits of SIP Binding**

- SIP signaling and media paths can advertise the same source IP address on the gateway for certain applications, even if the paths used different addresses to reach the source. This eliminates confusion for firewall applications that may have taken action on source address packets before the use of binding.
- Firewalls filter messages based on variables such as the message source, the target address, and available ports. Normally a firewall opens only certain addresses or port combination to the outside world and those addresses can change dynamically. Because VoIP technology requires the use of more than one address or port combination, the **bind** command adds flexibility by assigning a gateway to a specific interface (and therefore the associated address) for the signaling or media application.
- You can obtain a predefined and separate interface for both signaling and media traffic. After a **bind** command is in effect, the interface it limits is bound solely to that purpose. Administrators can therefore dictate the use of one network to transport the signaling and another network to transport the media. The benefits of administrator control are:
  - Administrators know the traffic that runs on specific networks, thereby making debugging easier.
  - Administrators know the capacity of the network and the target traffic, thereby making engineering and planning easier.
  - Traffic is controlled, allowing Qualtiy of Service (QoS) to be monitored.
- The **bind media** command relaxes the constraints imposed by the **bind control** and **bind all** commands, which cannot be set during an active call. The **bind media** command works with active calls.

### Source Address

In early releases of Cisco IOS software with SIP functionality, the source address of a packet going out of the gateway was never deterministic. That is, the session protocols and VoIP layers always depended on the IP layer to give the *best local address*. The best local address was then used as the source address (the address showing where the SIP request came from) for signaling and media packets. Using this non-deterministic address occasionally caused confusion for firewall applications, because a firewall could not be configured with an exact address and would take action on several different source address packets.

However, the **bind** command enables you to configure the source IP address of signaling and media packets to a specific interface's IP address. Thus, the address that goes out on the packet is bound to the IP address of the interface specified with the **bind** command. Packets that are not destined to the bound address are discarded.

When you do not want to specify a bind address or if the interface is down, the IP layer still provides the best local address.

The Support Ability to Configure Source IP Address for Signaling and Media per SIP Trunk feature extends the global bind functionality to support the SIP signaling Transport Layer Socket (TLS) with UDP and TCP. The source address at the dial peer is the source address in all the signaling and media packets between the gateway and the remote SIP entity for calls using the dial-peer. Multiple SIP listen sockets with specific source address handle the incoming SIP traffic from each selected SIP entity. The order of preference for retrieving the SIP signalling and media source address for inbound and outbound calls is as follows:

Bind configuration at dial peer level

- Bind configuration at global level
- Best local IP address to reach the destination

The table below describes the state of the system when the **bind** command is applied in the global or dial peer level:

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Table 18: State of the System for the bind Address

Bind State	System Status
No global bind	The best local address is used in all outbound SIP messages.
	Only one SIP listen socket with a wildcard source address.
Global bind	Global bind address used in all outbound SIP messages.
	Only one SIP listen socket with global bind address.
No global bind Dial peer bind	Dial peer bind address is used in outbound SIP messages of this dial peer. The remaining SIP messages use the best local address.
	One SIP listen socket with a wildcard source address.
	Additional SIP listen socket for each different dial peer bind listening on the specific dial peer bind address.
Global bind Dial peer bind	Dial peer bind address is used in outbound SIP messages of this dial peer. The remaining SIP messages use the global bind address.
	One SIP listen socket with global bind address.
	Additional SIP listen socket for each different dial peer bind command listening on the specific dial peer bind address.

The bind command performs different functions based on the state of the interface (see the table below).

Interface State	Result Using Bind Command
Shut down With or without active calls	TCP, TLS, and User Datagram Protocol (UDP) socket listeners are initially closed. (Socket listeners receive datagrams addressed to the socket.)
	Then the sockets are opened to listen to any IP address.
	If the outgoing gateway has the <b>bind</b> command enabled and has an active call, the call becomes a one-way call with media flowing from the outgoing gateway to the terminating gateway.
	The dial peer bind socket listeners of the interface are closed and the configuration turns inactive for all subsequent SIP messages.
No shut down No active calls	TCP, TLS, and UDP socket listeners are initially closed. (Socket listeners receive datagrams addressed to the socket.)
	Then the sockets are opened and bound to the IP address set by the <b>bind</b> command.
	The sockets accept packets destined for the bound address only.
	The dial peer bind socket listeners of the interface are reopened and the configuration turns active for all subsequent SIP messages.
No shut down Active calls	TCP, TLS, and UDP socket listeners are initially closed.
	Then the sockets are opened to listen to any IP address.
	The dial peer bind socket listeners of the interface are reopened and the configuration turns active for all subsequent SIP messages.

Table 19: State of the Interface for the bind Command

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Interface State	Result Using Bind Command
Bound-interface IP address is removed.	TCP, TLS, and UDP socket listeners are initially closed.
	Then the sockets are opened to listen to any address, because the IP address has been removed. This happens even when SIP was never bound to an IP address.
	A message stating that the IP address has been deleted from the SIP bound interface is printed.
	If the outgoing gateway has the <b>bind</b> command enabled and has an active call, the call becomes a one-way call with media flowing from the outgoing gateway to the terminating gateway.
	The dial peer bind socket listeners of the interface are closed and the configuration turns inactive for all subsequent SIP messages.
The physical cable is pulled on the bound port or the interface layer is down.	TCP, TLS, and UDP socket listeners are initially closed.
	Then the sockets are opened and bound to listen to any address.
	When the pulled cable is replaced, the result is as documented for <b>no shutdown</b> interfaces.
	The dial peer bind socket listeners of the interface are closed and the configuration turns inactive for all subsequent SIP messages.
A bind interface is shut down or its IP address is changed or the physical cable is pulled while SIP calls are active.	The call becomes a one-way call with media flowing in only one direction. It flows from the gateway where the change or shutdown took place, to the gateway where no change occurred. Thus, the gateway with the status change no longer receives media.
	The call is then disconnected, but the disconnected message is not understood by the gateway with the status change, and the call is still assumed to be active.
	If the bind interface is shutdown, the dial peer bind socket listeners of the interface are closed. If the IP address of the interface is changed, the socket listeners representing the bind command is opened with the available IP address of the interface and the configuration turns active for all subsequent SIP messages.

Interface State		Result Using Bind Command
Note	If there are active calls, the <b>bind</b> command does not take effect if it is issued for the first time or if another <b>bind</b> command is in effect. A message reminds you that there are active calls and that the change cannot take effect.	

The **bind** command applied at the dial peer level can be modified only in the following situations:

- Dial peer bind is disabled in the supported IOS configuration options.
- Dial peer bind is removed when the bound interface is removed.
- Dial peer bind is removed when the dial peer is removed.

### **Voice Media Stream Processing**

The SIP Gateway Support Enhancements to the bind Command feature extends the capabilities of the **bind** command by supporting a deterministic network interface for the voice media stream. Before the voice media stream addition, the **bind** command supported a deterministic network interface for control (signaling) traffic or all traffic. With the SIP Gateway Support Enhancements to the bind Command feature, a finer granularity of control is achieved on the network interfaces used for voice traffic.

If multiple **bind** commands are issued in sequence—that is, if one **bind** command is configured and then another **bind** command is configured—a set interaction happens between the commands. The table below describes the expected command behavior.

Interface State	bind Command	<b>Result Using bind Command</b>
Without active calls	bind all	Generated <b>bind control</b> and <b>bind</b> <b>media</b> commands to override existing <b>bind control</b> and <b>bind</b> <b>media</b> commands.
	bind control	Overrides existing <b>bind control</b> command.
	bind media	Overrides existing <b>bind media</b> command.

Interface State	bind Command	Result Using bind Command
With active calls	bind all or bind control	Blocks the command, and the following messages are displayed:
		• 00:16:39: There are active calls
		• 00:16:39: configure_sip_bind_command: The bind command change will not take effect
	bind media	Succeeds and overrides any existing <b>bind media</b> command.

The bind all and bind control commands perform different functions based on the state of the interface.

Note

The **bind all** command only applies to global level, whereas the **bind control** and **bind media** command apply to global and dial peer. The table below applies to **bind media** only if the media interface is the same as the **bind control** interface. If the two interfaces are different, media behavior is independent of the interface state.

Interface State	<b>Result Using bind all or bind control Commands</b>
Shut down With or without active calls	TCP, TLS, and UDP socket listeners are initially closed. (Socket listeners receive datagrams addressed to the socket.)
	Then the sockets are opened to listen to any IP address.
	If the outgoing gateway has the <b>bind</b> command enabled and has an active call, the call becomes a one-way call with media flowing from the outgoing gateway to the terminating gateway.
	The dial peer bind socket listeners of the interface are closed and the configuration turns inactive for all subsequent SIP messages.

Interface State	Result Using bind all or bind control Commands	
Not shut down Without active calls	TCP, TLS, and UDP socket listeners are initially closed. (Socket listeners receive datagrams addressed to the socket.)	
	Then the sockets are opened and bound to the IP address set by the <b>bind</b> command.	
	The sockets accept packets destined for the bound address only.	
	The dial peer bind socket listeners of the interface are reopened and the configuration turns active for all subsequent SIP messages.	
Not shut down With active calls	TCP, TLS, and UDP socket listeners are initially closed.	
	Then the sockets are opened to listen to any IP address.	
	The dial peer bind socket listeners of the interface are reopened and the configuration turns active for all subsequent SIP messages.	
Bound interface's IP address is removed.	TCP, TLS, and UDP socket listeners are initially closed.	
	Then the sockets are opened to listen to any address because the IP address has been removed.	
	A message is printed that states the IP address has been deleted from the bound SIP interface.	
	If the outgoing gateway has the <b>bind</b> command enabled and has an active call, the call becomes a one-way call with media flowing from the outgoing gateway to the terminating gateway.	
	The dial peer bind socket listeners of the interface are closed and the configuration turns inactive for all subsequent SIP messages.	
The physical cable is pulled on the bound port, or the interface layer goes down.	TCP, TLS, and UDP socket listeners are initially closed.	
	Then the sockets are opened and bound to listen to any address.	
	When the pulled cable is replaced, the result is as documented for interfaces that are not shut down.	
	The dial peer bind socket listeners of the interface are closed and the configuration turns inactive for all subsequent SIP messages.	

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Interface State	Result Using bind all or bind control Commands	
A bind interface is shut down, or its IP address is changed, or the physical cable is pulled while SIP calls are active.	The call becomes a one-way call with media flowin in only one direction. The media flows from the gateway where the change or shutdown took place t the gateway where no change occurred. Thus, the gateway with the status change no longer receives media.	
	The call is then disconnected, but the disconnected message is not understood by the gateway with the status change, and the call is still assumed to be active.	
	If the bind interface is shutdown, the dial peer bind socket listeners of the interface are closed. If the IP address of the interface is changed, the socket listeners representing the bind command is opened with the available IP address of the interface and the configuration turns active for all subsequent SIP messages.	

## **Configuring SIP Binding**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. interface type number
- 4. ip address ip-addressmask [secondary]
- 5. exit
- 6. Use one of the following commands to configure SIP binding:
  - bind {control | media | all} source-interface *interface-id* [ipv6-address *ipv6-address*] in SIP configuration mode.
  - voice-class sip bind {control | media} source interface interface-id [ipv6-address ipv6-address] in dial-peer configuration mode.

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7. end

### **DETAILED STEPS**

Command or Action		Purpose	
Step 1	enable	Enables privileged EXEC mode.	

	Command or Action	Purpose	
		Enter your password if prompted.	
	Example:		
	Router> enable		
Step 2	configure terminal	Enters global configuration mode.	
	Example:		
	Router# configure terminal		
Step 3	interface type number	Configures an interface type and enters the interface configuration mode.	
	Example:	• <i>type number</i> — Type of interface to be configured	
	Router(config)# interface fastethernet0/0	and the port, connector, or interface card number.	
Step 4	ip address ip-addressmask [secondary]	Configures a primary or secondary IP address for an interface.	
	Example:	<b>Note</b> Secondary IP address on an interface with SIP	
	Router(config-if)# ip address 192.168.200.33 255.255.255.0	binding is not supported for CUBE.	
Step 5	exit	Exits the current mode.	
	Example:		
	Router(config-if)# exit		
Step 6	Use one of the following commands to configure SIP binding: • bind {control   media   all} source-interface	Sets a source interface for signaling and media packets. The binding applies to the specified interfaces only. SIP must be configured globally or at a dial peer level.	
	<ul> <li>• bind {control   media   an} source-interface interface-id [ipv6-address ipv6-address] in SIP configuration mode.</li> <li>• voice-class sip bind {control   media} source interface interface-id [ipv6-address ipv6-address] in dial-peer configuration mode.</li> </ul>	• control —Binds signaling packets.	
		• media —Binds media packets.	
		• all —Binds signaling and media packets.	
		• <b>source interface</b> <i>interface-id</i> — Type of interface and its ID.	
	<b>Example:</b> SIP binding in SIP configuration mode:	• <b>ipv6-address</b> <i>ipv6-address</i> —Configures the IPv6 address. Ensure that the IPv6 address has been applied to an interface.	
	<pre>Device(config)# voice service voip Device(conf-voi-serv)# sip Device(conf-serv-sip)# bind control source-interface FastEthernet0/0 Device(conf-serv-sip)# exit</pre>		
	Example:		

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	Command or Action	Purpose
	SIP binding in dial-peer configuration mode:	
	<pre>Device(config)# dial-peer voice 100 voip Device(config-dial-peer)# session protocol sipv2 Device(config-dial-peer)# voice-class sip bind control source-interface fastethernet0/0 Device(config-dial-peer)# exit</pre>	
Step 7	end	Exits to privileged EXEC mode.

## **Verifying SIP Binding**

#### **SUMMARY STEPS**

- 1. show ip sockets
- 2. show sip-ua status
- **3**. show sip-ua connections {tcp [tls] | udp} {brief | detail}
- 4. show dial-peer voice
- 5. show running-config

### **DETAILED STEPS**

#### **Step 1** show ip sockets

Use this command to display IP socket information and indicate whether the bind address of the receiving gateway is set.

The following sample output indicates that the bind address of the receiving gateway is set:

#### Example:

Device# show ip sockets

```
Proto Remote Port Local Port In Out Stat TTY OutputIF
17 0.0.0.0 0--any-- 2517 0 0 9 0
17 --listen-- 172.18.192.204 1698 0 0 1 0
17 0.0.0.0 0 172.18.192.204 67 0 0 489 0
17 0.0.0.0 0 172.18.192.204 5060 0 0 A1 0
```

#### **Example:**

**Step 2** show sip-ua status

Use this command to display SIP user-agent status and indicate whether bind is enabled.

The following sample output indicates that signaling is disabled and media on 172.18.192.204 is enabled:

#### Example:

Device# show sip-ua status SIP User Agent Status SIP User Agent for UDP : ENABLED SIP User Agent for TCP : ENABLED SIP User Agent for TLS over TCP : ENABLED SIP User Agent bind status(signaling): DISABLED SIP User Agent bind status (media): ENABLED 172.18.192.204 SIP early-media for 180 responses with SDP: ENABLED SIP max-forwards : 70 SIP DNS SRV version: 2 (rfc 2782) NAT Settings for the SIP-UA Role in SDP: NONE Check media source packets: DISABLED Maximum duration for a telephone-event in NOTIFYs: 2000 ms SIP support for ISDN SUSPEND/RESUME: ENABLED Redirection (3xx) message handling: ENABLED Reason Header will override Response/Request Codes: DISABLED Out-of-dialog Refer: DISABLED Presence support is DISABLED protocol mode is ipv4 SDP application configuration: Version line (v=) required Owner line (o=) required Timespec line (t=) required Media supported: audio video image Network types supported: IN Address types supported: IP4 IP6 Transport types supported: RTP/AVP udptl

#### **Step 3** show sip-ua connections {tcp [tls] | udp} {brief | detail}

Use this command to display the connection details for the UDP transport protocol. The command output looks identical for TCP and TLS.

#### Example:

Device# show sip-ua connections udp detail

```
Total active connections
                            : 0
No. of send failures
                            : 0
No. of remote closures
                           : 0
                            : 0
No. of conn. failures
No. of inactive conn. ageouts : 10
   -----Printing Detailed Connection Report------
Note:
   Tuples with no matching socket entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port>'
     to overcome this error condition
 ++ Tuples with mismatched address/port entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port> id <connid>'
     to overcome this error condition
No Active Connections Found
----- SIP Transport Layer Listen Sockets -----
 Conn-Id
                     Local-Address
               _____
 _____
               [9.42.28.29]:5060
  2
```

#### **Step 4** show dial-peer voice

Use this command, for each dial peer configured, to verify that the dial-peer configuration is correct. The following is sample output from this command for a VoIP dial peer:

#### **Example:**

```
Device# show dial-peer voice 101
VoiceOverIpPeer1234
        peer type = voice, system default peer = FALSE, information type = voice,
         description = `',
         tag = 1234, destination-pattern = `',
         voice reg type = 0, corresponding tag = 0,
         allow watch = FALSE
         answer-address = `', preference=0,
         CLID Restriction = None
         CLID Network Number =
         CLID Second Number sent
         CLID Override RDNIS = disabled,
         rtp-ssrc mux = system
         source carrier-id = `', target carrier-id = `',
                                       `', target trunk-group-label = `',
         source trunk-group-label =
         numbering Type = `unknown'
        group = 1234, Admin state is up, Operation state is down,
incoming called-number = `', connections/maximum = 0/unlimited,
         DTMF Relay = disabled,
         modem transport = system,
         URI classes:
             Incoming (Request) =
             Incoming (Via) =
             Incoming (To) =
             Incoming (From) =
             Destination =
         huntstop = disabled,
         in bound application associated: 'DEFAULT'
         out bound application associated: ''
         dnis-map =
        permission :both
         incoming COR list:maximum capability
         outgoing COR list:minimum requirement
         outgoing LPCOR:
         Translation profile (Incoming):
         Translation profile (Outgoing):
         incoming call blocking:
        translation-profile = `'
disconnect-cause = `no-service'
         advertise 0x40 capacity update timer 25 addrFamily 4 oldAddrFamily 4
        advertise UX4U capacity_____
mailbox selection policy: none
         type = voip, session-target =
         technology prefix:
         settle-call = disabled
         ip media DSCP = ef, ip media rsvp-pass DSCP = ef
         ip media rsvp-fail DSCP = ef, ip signaling DSCP = af31,
         ip video rsvp-none DSCP = af41, ip video rsvp-pass DSCP = af41
         ip video rsvp-fail DSCP = af41,
         ip defending Priority = 0, ip preemption priority = 0
         ip policy locator voice:
         ip policy locator video:
         UDP checksum = disabled,
         session-protocol = sipv2, session-transport = system,
         req-qos = best-effort, acc-qos = best-effort,
         req-qos video = best-effort, acc-qos video = best-effort,
         req-qos audio def bandwidth = 64, req-qos audio max bandwidth = 0,
         req-qos video def bandwidth = 384, req-qos video max bandwidth = 0,
         RTP dynamic payload type values: NTE = 101
        Cisco: NSE=100, fax=96, fax-ack=97, dtmf=121, fax-relay=122
CAS=123, TTY=119, ClearChan=125, PCM switch over u-law=0,
                A-law=8, GSMAMR-NB=117 iLBC=116, AAC-ld=114, iSAC=124
                lmr tone=0, nte tone=0
                h263+=118, h264=119
                G726r16 using static payload G726r24 using static payload
         RTP comfort noise payload type = 19
```

```
fax rate = voice,
                    payload size = 20 bytes
fax protocol = system
fax-relay ecm enable
Fax Relay ans enabled
Fax Relay SG3-to-G3 Enabled (by system configuration)
fax NSF = 0xAD0051 (default)
                  payload size = 20 bytes,
codec = g729r8,
video codec = None
voice class codec = `'
voice class sip session refresh system
voice class sip rsvp-fail-policy voice post-alert mandatory keep-alive interval 30
voice class sip rsvp-fail-policy voice post-alert optional keep-alive interval 30
voice class sip rsvp-fail-policy video post-alert mandatory keep-alive interval 30
voice class sip rsvp-fail-policy video post-alert optional keep-alive interval 30
text relay = disabled
Media Setting = forking (disabled) flow-through (global)
Expect factor = 10, Icpif = 20,
Playout Mode is set to adaptive,
Initial 60 ms, Max 1000 ms
Playout-delay Minimum mode is set to default, value 40 ms
Fax nominal 300 ms
Max Redirects = 1, signaling-type = cas,
VAD = enabled, Poor QOV Trap = disabled,
Source Interface = NONE
voice class sip url = system,
voice class sip tel-config url = system,
voice class sip rel1xx = system,
voice class sip anat = system,
voice class sip outbound-proxy = "system",
voice class sip associate registered-number =
                 system,
voice class sip asserted-id system,
voice class sip privacy system
voice class sip e911 = system,
voice class sip history-info = system,
voice class sip reset timer expires 183 = system,
voice class sip pass-thru headers = system,
voice class sip pass-thru content unsupp = system,
voice class sip pass-thru content sdp = system,
voice class sip copy-list = system,
voice class sip g729 annexb-all = system,
voice class sip early-offer forced = system,
voice class sip negotiate cisco = system,
voice class sip block 180 = system,
voice class sip block 183 = system,
voice class sip block 181 = system,
voice class sip preloaded-route = system,
voice class sip random-contact = system,
voice class sip random-request-uri validate = system,
voice class sip call-route p-called-party-id = system,
voice class sip call-route history-info = system,
voice class sip privacy-policy send-always = system,
voice class sip privacy-policy passthru = system,
voice class sip privacy-policy strip history-info = system,
voice class sip privacy-policy strip diversion = system,
voice class sip map resp-code 181 = system,
voice class sip bind control = enabled, 9.42.28.29,
voice class sip bind media = enabled, 9.42.28.29,
voice class sip bandwidth audio = system,
voice class sip bandwidth video = system,
voice class sip encap clear-channel = system,
voice class sip error-code-override options-keepalive failure = system,
voice class sip calltype-video = false
voice class sip registration passthrough = System
voice class sip authenticate redirecting-number = system,
redirect ip2ip = disabled
local peer = false
probe disabled,
Secure RTP: system (use the global setting)
voice class perm tag =
Time elapsed since last clearing of voice call statistics never
```

```
Connect Time = 0, Charged Units = 0,
Successful Calls = 0, Failed Calls = 0, Incomplete Calls = 0
Accepted Calls = 0, Refused Calls = 0,
Last Disconnect Cause is "",
Last Disconnect Text is "",
Last Setup Time = 0.
Last Disconnect Time = 0.
```

**Note** If the bind address is not configured at the dial-peer, the output of the **show dial-peer voice** command remains the same except for the values of the **voice class sip bind control** and **voice class sip bind media**, which display "system," indicating that the bind is configured at the global level.

#### **Step 5** show running-config

Although the bind all command is an accepted configuration, it does not appear in **show running-config** command output. Because the **bind all** command is equivalent to issuing the commands **bind control** and **bind media**, those are the commands that appear in the **show running-config** command output.

#### Example:

```
The following sample output shows that bind is enabled on router 172.18.192.204:
Building configuration..
Current configuration : 2791 bytes
version 12.2
service config
no service single-slot-reload-enable
no service pad
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
service internal
service udp-small-servers
ip subnet-zero
ip ftp source-interface Ethernet0
voice service voip
 sip
 bind control source-interface FastEthernet0
interface FastEthernet0
ip address 172.18.192.204 255.255.255.0
 duplex auto
 speed auto
 fair-queue 64 256 1000
 ip rsvp bandwidth 75000 100
I
voice-port 1/1/1
no supervisory disconnect lcfo
dial-peer voice 1 pots
application session
destination-pattern 5550111
port 1/1/1
dial-peer voice 29 voip
application session
destination-pattern 5550133
session protocol sipv2
session target ipv4:172.18.200.33
codec g711ulaw
gateway
line con 0
line aux 0
line vty 0 4
```

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# **Media Path**

The Media Path feature allows you to configure the path taken by media after a call is established. You can configure media path in the following modes:

- Media flow-through
- · Media flow-around
- Media anti-trombone
- Feature Information for Media Path, page 81
- Media Flow-Through, page 82
- Media Flow-Around, page 84
- Media Anti-Trombone, page 85

## **Feature Information for Media Path**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

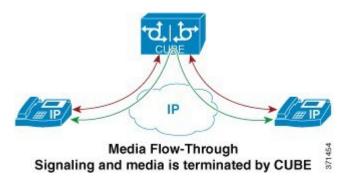
Feature Name	Releases	Feature Information
Configuring Media Path	12.4(3), 12.4(24)T, 15.0(1)M	The Media Path feature allows you to configure the path taken by media after a call is established. The following commands were introduced by this feature:
		media-flow around, media flow-through, media anti-trombone.

Table 22: Feature	Information for	or Confiaurina	Path of Media

## **Media Flow-Through**

Media Flow-Through is a media path mode where media and signaling packets terminate and originate on CUBE. As CUBE is an active participant of the call, this mode is recommended when connected outside an enterprise (untrusted endpoints).

#### Figure 15: Media Flow-Through Mode



### **Restrictions for Media Flow-Through**

- Video codecs are not supported for Media Flow-Through.
- Media flow-around for Delayed-Offer to Early-Offer audio and video calls is not supported.

# **Configuring Media Flow-Through**

# **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Use one of the following commands to configure media flow-through:
  - media flow-through in dial-peer configuration mode
  - media flow-through in global VoIP configuration mode
- 4. end

# **DETAILED STEPS**

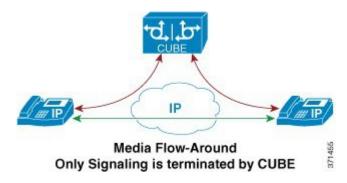
I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	<ul><li>Use one of the following commands to configure media flow-through:</li><li>media flow-through in dial-peer configuration mode</li></ul>	endpoints, without the intervention of the
	• media flow-through in global VoIP configuration mode	CUBE.
	<b>Example:</b> In dial-peer configuration mode	
	! Applying SIP profiles to one dial peer only Device (config) <b>dial-peer voice 10 voip</b> Device (config-dial-peer) <b>media flow-through</b> Device (config-dial-peer) <b>end</b>	
	<b>Example:</b> In global VoIP SIP mode	
	<pre>! Applying SIP profiles globally Device(config) # voice service voip Device(config-voi-serv)#media flow-through Device(config-voi-serv)#end</pre>	
Step 4	end	Exits to privileged EXEC mode.

# **Media Flow-Around**

Media Flow-Around is a media path mode where signaling packets terminate and originate on CUBE. As media bypasses CUBE and flows directly between endpoints, this mode is recommended when connected within an enterprise (trusted endpoints). Media Flow-Around is supported for both audio and video calls.

### Figure 16: Media Flow-Around



# **Configuring Media Flow-Around**

# **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. Use one of the following commands to configure media flow-around:
  - media flow-around in dial-peer configuration mode
  - media flow-around in global VoIP configuration mode
- 4. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Use one of the following commands to configure media flow-around:	
	• media flow-around in dial-peer configuration mode	the endpoints, without the intervention of the CUBE. The media packet is to flow around the
	• media flow-around in global VoIP configuration mode	gateway.
	Example:	
	In dial-peer configuration mode	
	<pre>! Applying SIP profiles to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# media flow-around Device (config-dial-peer)# end</pre>	
	Example:	
	In global VoIP SIP mode	
	! Applying SIP profiles globally Device(config)# voice service voip Device(config-voi-serv)#media flow-around Device(config-voi-serv)#end	
Step 4	end	Exits to privileged EXEC mode.

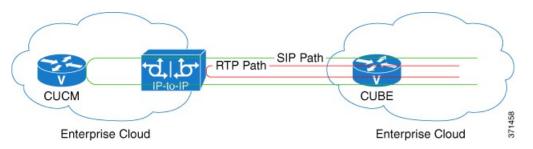
# **Media Anti-Trombone**

Media Anti-Tromboning is a media path mode that allows CUBE to detect and avoid loops created by call transfers or call forwards. Loops are restricted to the SIP signaling path and removed from the RTP media path.

The user agent may initiate call forwards and call transfers that are sent towards CUBE as a new SIP INVITE dialog. CUBE considers the original call and the forwarded call as separate unrelated calls. Media anti-tromboning allows CUBE to detect the relation between the calls and resolve the media loop by sending SDP packets back to the sender.

The figure below illustrates how CUBE needlessly loops RTP packets towards the User Agent because it fails to detect the loop.





The figure below illustrates how CUBE detects and avoids the loop with the anti-tromboning feature.

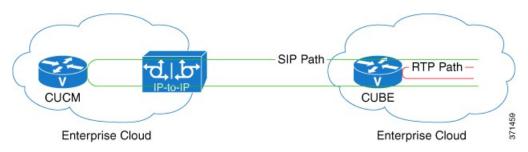


Figure 18: Anti-Tromboning - Avoiding Media Loops

# **Restrictions for Media Anti-Tromboning**

- When Media Anti-Tromboning media path mode is activated, CUBE does not perform supplementary services such as handling REFER-based call transfers or media services such as Secure Real-Time Transport Protocol (SRTP) and SNR.
- Anti-Tromboning does not work if one call leg is media flow-through and the other call leg is Media Flow-Around. Similarly, anti-tromboning does not work if one call leg is Session Description Protocol (SDP) passthrough and another call leg is SDP normal.

• H.323 is not supported.

# **Configuring Media Anti-Tromboning**

# **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands to configure media anti-tromboning:
  - media anti-trombone in dial-peer configuration mode
  - media anti-trombone in global VoIP configuration mode
- 4. end

# **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Enter one of the following commands to configure media anti-tromboning:	Enables media anti-trombone for all calls.
	• media anti-trombone in dial-peer configuration mode	
	• media anti-trombone in global VoIP configuration mode	
	<b>Example:</b> In dial-peer configuration mode	
	<pre>! Applying SIP profiles to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# media anti-trombone Device (config-dial-peer)# end</pre>	
	<b>Example:</b> In global VoIP SIP mode	
	<pre>! Applying SIP profiles globally Device(config)#voice service voip Device(config-voi-serv)#media anti-trombone Device(config-voi-serv)#end</pre>	
Step 4	end	Exits to privileged EXEC mode.

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CHAPTER

# **SIP** Profiles

Session Initiation Protocol (SIP) profiles change SIP incoming or outgoing messages so that interoperability between incompatible devices can be ensured.

SIP profiles can be configured with rules to add, remove, copy, or modify the SIP, Session Description Protocol (SDP), and peer headers that enter or leave CUBE. The rules in a SIP profile configuration can also be tagged with a unique number. Tagging the rules allows you to insert or delete rules at any position of the existing SIP profile configuration without deleting and reconfiguring the entire voice-class sip profile.

#### Figure 19: Incoming and Outgoing messages where SIP Profiles can be applied



You can use the following tool to test your SIP profile on an incoming message: https://cway.cisco.com/tools/SipProfileTest/.

- Feature Information for SIP Profiles, page 89
- Information About SIP Profiles, page 91
- Restrictions for SIP Profiles, page 94
- How to Configure SIP Profiles, page 94

# **Feature Information for SIP Profiles**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
SIP Profiles (for inbound messages)	Cisco IOS 15.4(2)T Cisco IOS XE 3.12S	This feature extends support to inbound messages.
		This feature modifies the following commands:
		The <b>inbound</b> keyword was added to the <b>sip-profiles</b> and <b>voice-class</b> <b>sip profiles</b> commands.
Support for Rotary calls and Media Forking	Cisco IOS 15.3(1)T	With CSCty41575, this feature was enhanced to support forked and rotary calls.
Configuring SIP Profile (Add,	Cisco IOS 12.4(15)XZ	This feature allows users to change
Delete or Modify)	Cisco IOS 12.4(20)T	(add, delete, or modify) the standard SIP messages that are sen
	Cisco IOS XE 2.5	or received for better interworking with different SIP entities.
		This feature introduces the following commands: <b>voice class sip-profiles</b> , <b>response</b> , <b>request</b> .
Support for Non-Standard SIP Headers	Cisco IOS 15.5(2)T	This feature allows users to add, copy, delete, or modify non-standard (for example, X-Cisco-Recording-Participant) using SIP profiles. The <b>word</b> keyword was added to the <b>sip-profiles</b> command to allow the user to configure any non-standard SIP header.

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## Table 23: Feature Information for SIP Profiles

Feature Name	Releases	Feature Information
Support for tagging rules in a SIP profile configuration	Cisco IOS 15.5(2)T Cisco IOS XE 3.15S	This feature allows users to tag the rules in a SIP profile configuration. Tagging the rules allows users to insert or delete rules at any position of the existing SIP profile configuration without deleting and reconfiguring the entire voice-class sip profile.
		The following command is introduced in voice class sip profiles configuration mode to tag and insert rules: <b>rule</b>
		This feature also allows users to upgrade or downgrade all the existing SIP profile configurations to rule-format and non-rule format.
		The following commands are introduced in global configuration mode: voice sip sip-profiles upgrade, voice sip sip-profiles downgrade
Support for Copying Unsupported SDP Headers	Cisco IOS 15.6(1)T Cisco IOS XE 3.17S	This feature allows for unsupported SDP headers to be copied into a SIP Profile and traverse through CUBE, for all m-lines.
		The feature introduces the following command: <b>pass-thru content custom-sdp</b> .

# **Information About SIP Profiles**

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Protocol translation and repair is a key Cisco Unified Border Element (CUBE) function. CUBE can be deployed between two devices that support the same VoIP protocol (For example. SIP), but do not interwork because of differences in how the protocol is implemented or interpreted. CUBE can customize the SIP messaging on either side to what the devices in that segment of the network expects to see by normalizing the SIP messaging on the network border, or between two non-interoperable devices within the network.

Service providers may have policies for which SIP messaging fields should be present (or what constitutes valid values for the header fields) before a SIP call enters their network. Similarly, enterprises and small

businesses may have policies for the information that can enter or exit their networks for policy or security reasons from a service provider SIP trunk.

#### Figure 20: SIP Profile

	Outgoing
INVITE sip: 5551000@sip.com:5060 SIP/2.0	INVITE sip: 5551000@sip.com:5060 user=phone SIP/2.0
oice class sip-profiles 100 request INVITE sip-header SIP-Req-URI mod request REINVITE sip-heade SIP-Req-URI m	
Indity a "sin" URI to a "tel:" URI in INVITES.	
Incoming	Outgoing
Addify a "sip:" URI to a "tel:" URI in INVITEs	Outgoing

In order to customize SIP messaging in both directions, you can place and configure a CUBE with a SIP profile at the boundary of these networks.

In addition to network policy compliance, the CUBE SIP profiles can be used to resolve incompatibilities between SIP devices inside the enterprise network. These are the situations in which incompatibilities can arise:

- A device rejects an unknown header (value or parameter) instead of ignoring it
- · A device sends incorrect data in a SIP message
- A device does not implement (or implements incorrectly) protocol procedures
- A device expects an optional header value or parameter, or an optional protocol procedure that can be implemented in multiple ways
- A device sends a value or parameter that must be changed or suppressed before it leaves or enters the network
- Variations in the SIP standards on how to achieve certain functions

The SIP profiles feature on CUBE provides a solution to these incompatibilities and customization issues.

SIP profiles can also be used to change a header name from the long form to the compact form. For example, From to f. This can be used as a way to reduce the length of a SIP message. By default, the device never sends the compact form of the SIP messages although it receives either the long or the short form.

# Important Characteristics of SIP Profiles

Given below are a few important notes for SIP Profiles:

- Copy Variables u01 to u99 are shared by inbound and outbound SIP Profiles.
- Session Initiation Protocol (SIP) and Session Description Protocol (SDP) headers are supported. SDP
  can be either a standalone body or part of a Multipurpose Internet Mail Extensions (MIME) message.

- The rules configured for an INVITE message are applied only to the first INVITE of a call. A special REINVITE keyword is used to manipulate subsequent INVITEs of a CALL.
- Manipulation of SIP headers by outbound SIP profiles occurs as the last step before the message leaves the CUBE device; that is, after destination dial-peer matching has taken place. Changes to the SIP messages are not remembered or acted on by the CUBE application. The Content-length field is recalculated after the SIP Profiles rules are applied to the outgoing message.
- If the **ANY** keyword is used in place of a header, it indicates that a rule must be applied to any message within the specified category.
- SIP header modification can be cryptic. It is easier to remove a header and add it back (with the new value), rather than modifying it.
- To include '?' (question-mark) character as part of match-pattern or replace-pattern, you need to press "Ctrl+v" keys and then type '?'. This is needed to treat '?' as a input character itself instead of usual device help prompt.
- For header values used to add, modify or copy a header:
  - If a whitespace occurs, the entire value must be included between double quotes. For example, "User-Agent: CISCO CUBE"
  - If double quotes occurs, a back slash must prefix the double quotes. For example, "User-Agent: \"CISCO\" CUBE"

Regular expressions are supported.

- If an incoming SIP message contains certain proprietary attributes, CUBE can copy these unsupported SDP attributes or lines from incoming leg to outgoing leg using a SIP profile rule.
- The copy variable can be used in outbound profile to add or modify the outgoing message.

### **Inbound SIP Profile:**

- If the incoming message contains multiple instances of same header, the header values are stored as a comma separated list, and this needs to be considered while modifying it.
- Modification by an inbound SIP profile takes place before regular SIP call processing happens so that behavior of CUBE would be as if it received the message directly without modification.

If inbound dial peer matching fails as required information could not be extracted from headers (like Request-URI, Via, From or To) due to issues in them, global dial peers are applied. An example is a request with invalid SIP-Req-URI.

- After modification by inbound SIP Profiles, the parameters in SIP message might change, which might change the inbound dial-peer matched when actual dial-peer lookup is done.
- In the register pass-through feature, there is only one dial-peer for register and response. So both register from phone and response from registrar would go through the same inbound sip profile under the dial-peer if any.

# **Restrictions for SIP Profiles**

- Removal or addition of mandatory headers is not supported. You can only modify mandatory headers Mandatory SIP headers include To, From, Via, CSeq, Call-Id, and Max-Forwards. Mandatory SDP headers include v, o, s, t, c, and m.
- Addition or removal of entire Multipurpose Internet Mail Extensions (MIME) or (Session Description Protocol) SDP bodies from SIP messages is not supported.
- Syntax checking is not performed on SIP messages after SIP profile rules have been applied. Changes
  specified in the SIP profile should result in valid SIP protocol exchanges.
- The header length (including header name) after modification should not exceed 300 characters. Max header length for add value is approximately 220 characters. Max SDP length is 2048 characters. If any header length exceeds this maximum value after applying SIP profiles, then the profile is not applied.
- If a header-name is changed to its compact form, SIP profile rules cannot be applied on that header. Thus a SIP profile rule modifying a header name to its compact form must be the last rule on that header.
- We cannot modify the "image" m-line attributes (m=image 16850 udptl t38) using SIP profiles. SIP profiles can be applied only on audio and video m-lines in SDP.
- In a high-availability (HA) scenario, SIP profiles copy variable data is not check-pointed to standby.
- Existing limitations and restrictions of outbound SIP profiles apply to inbound SIP profiles as well.
- You cannot configure more than 99 variables for the SIP profiles copy option.
- Once a SIP profile is configured using rule tag, you cannot add rules without tags in the same profile and vice-versa.

# **How to Configure SIP Profiles**

To configure SIP Profiles, you must first configure the SIP Profile globally, and apply it at either to all dial peers (globally) or to a single dial peer (dial-peer level). After a SIP profile is configured, it can be applied as an inbound or outbound profile.

# **Configuring a SIP Profile to Manipulate SIP Request or Response Headers**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class sip-profiles profile-id
- 4. Enter one of the following to add, remove, modify SIP headers:
  - request message {sip-header | sdp-header} header-to-add add header-value-to-add
  - request message {sip-header | sdp-header} header-to-remove remove
  - request message {sip-header | sdp-header} header-to-modify modify header-value-to-match header-value-to-replace
- 5. Enter one of the following to add, remove, or modify SIP response headers:
  - response message [method method-type] {sip-header | sdp-header} header-to-add add header-value-to-add
  - response message [method method-type] {sip-header | sdp-header} header-to-remove remove
  - response message [method method-type] {sip-header | sdp-header} header-to-modify modify header-value-to-match header-value-to-replace
- 6. end

## **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	voice class sip-profiles profile-id	Creates a SIP Profiles and enters voice class configuration mode
	Example:	
	Device(config)# voice class sip-profiles 10	
Step 4	Enter one of the following to add, remove, modify SIP	According to your choice, this step does one of the following:
	headers:	• Adds a SIP or SDP header to a SIP request.
	<ul> <li>request message {sip-header   sdp-header} header-to-add add header-value-to-add</li> </ul>	• Removes a SIP or SDP header to a SIP request.
	• request message {sip-header   sdp-header} header-to-remove remove	• Modifies a SIP or SDP header to a SIP request.

	Command or Action	Purpose
	• request message {sip-header   sdp-header} header-to-modify modify header-value-to-match header-value-to-replace	• If <b>ANY</b> is used in place of a header, it indicates that a rule must be applied to any message within the specified category.
		• For <i>header-value-to-add</i> used to add a header, <i>header-value-to-match</i> or <i>header-value-to-replace</i> used to modify a header:
		<ul> <li>If a whitespace occurs, the entire value must be included between double quotes. For example, "User-Agent: CISCO CUBE"</li> </ul>
		<ul> <li>If double quotes occurs, a back slash must prefix the double quotes. For example, "User-Agent: \"CISCO\" CUBE"</li> </ul>
		• Regular expressions are supported.
Step 5	Enter one of the following to add, remove, or modify SIP response headers: • response message [method method-type] {sip-header   sdp-header} header-to-add add	<ul> <li>According to your choice, this step does one of the following:</li> <li>Adds a SIP or SDP header to a SIP response.</li> <li>Removes a SIP or SDP header to a SIP response.</li> </ul>
	<pre>header-value-to-add • response message [method method-type] {sip-header   sdp-header} header-to-remove remove</pre>	<ul><li>Modifies a SIP or SDP header to a SIP response.</li><li>All notes from the previous step are applicable here.</li></ul>
	• response message [method method-type] {sip-header   sdp-header} header-to-modify modify header-value-to-match header-value-to-replace	
Step 6	end	Exits to privileged EXEC mode

# **Configuring SIP Profiles for Copying Unsupported SDP Headers**

CUBE can pass across SDP attributes by defining SIP profile rules. The following steps are involved:

- 1 Configure CUBE to pass-through custom SDP on in-leg.
- 2 Define rule to Copy relevant attributes from peer SDP on out-leg.
- 3 Define rule to Add or Modify attributes in outbound SDP with copied data.

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** To enable copying of unsupported SDP attribute from incoming leg to outbound leg, you need to enable one of the following commands:
  - In Global VoIP SIP configuration mode
  - pass-thru content custom-sdp
  - In dial-peer configuration mode (The configuration is applied on the incoming dial-peer)

voice-class sip pass-thru content custom-sdp

- 4. voice class sip-profiles profile-id
- **5.** Enter one of the following to copy an unsupported SDP line or attribute from peer leg's SDP and add, modify, or remove in the outgoing SDP:
  - request/response ANY peer-header sdp mline-index index COPY match-pattern copy-variable
  - request/response ANY sdp-header mline-index indexheader-name ADD copy-variable
  - request/response ANY sdp-header mline-index indexheader-name MODIFY copy-variable + replace-pattern
  - request/response ANY sdp-header mline-index indexheader-name REMOVE
- 6. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	To enable copying of unsupported SDP attribute from incoming leg to outbound leg, you need to enable one of the following commands: • In Global VoIP SIP configuration mode pass-thru content custom-sdp	Enables copying of unsupported SDP attributes per m-line to the peer leg so that it can be used in outgoing SIP messages. <b>Note</b> Enabling this command does not enable the SDP Passthrough feature.
	<ul> <li>In dial-peer configuration mode (The configuration is applied on the incoming dial-peer)</li> </ul>	

	Command or Action	Purpose
	voice-class sip pass-thru content custom-sdp	
	<pre>Example: In Global VoIP SIP configuration mode: Device(config) # voice service voip Device(conf-voi-serv) # sip Device(conf-serv-sip) # pass-thru content custom-sdp</pre>	
	Example: In Dial-peer configuration mode: Device(config) # dial-peer voice 2 voip Device(config-dial-peer) # voice-class sip pass-thru content custom-sdp	
Step 4	voice class sip-profiles profile-id	Voice class sip-profile is configured on the outbound dial-peer or as a global configuration.
	<b>Example:</b> Device(config)# voice class sip-profiles 10	Creates a SIP Profile and enters voice class configuration mode.
Step 5	Enter one of the following to copy an unsupported SDP line or attribute from peer leg's SDP and add, modify, or remove in the outgoing SDP:	<ul><li>M-line Index values:</li><li>• 0 - A value of zero represents the session level.</li></ul>
	• request/response ANY peer-header sdp mline-index index COPY match-pattern copy-variable	• 1 to 6 - A value in the range of one to six represents the m-line number in SDP.
	• request/response ANY sdp-header mline-index indexheader-name ADD copy-variable	Copy: Enables copying of SDP line or attribute from peer leg SDP.
	• request/response ANY sdp-header mline-index indexheader-name MODIFY copy-variable +	Add: Enables adding the copied SDP line or attribute in the outgoing SDP.
	replace-pattern <ul> <li>request/response ANY sdp-header mline-index</li> </ul>	Modify: Enables modifying SDP line or attribute in the outgoing SDP.
	indexheader-name <b>REMOVE</b>	Remove: Enables removing SDP line or attribute in the outgoing SDP.
Step 6	end	Exits to privileged EXEC mode.

### **Example: Configuring SIP Profile Rules (Attribute Passing)**

response ANY peer-header sdp mline-index 4 copy "(a=ixmap:0.\*)" u01 response ANY sdp-header mline-index 4 a=ixmap add "\u01"

### **Example: Configuring SIP Profile Rules (Parameter Passing)**

response ANY peer-header sdp mline-index 2 copy "a=fmtp:126 .\*(max-fps=...)" u04
response ANY sdp-header mline-index 2 a=fmtp:126 modify ";" ";\u04;"

#### **Example: Configuration to Remove an Attribute**

response ANY sdp-header mline-index 4 a=test REMOVE

# **Configuring SIP Profile Using Rule Tag**

Configure SIP profile rules using the rule tag, enables you to performing the following tasks:

- Add SIP profile request and response headers with a rule tag.
- Modify the existing SIP profile configurations by inserting a rule at any position of the SIP profile without deleting and reconfiguring the entire SIP profile.
- Remove a rule by specifying only rule tag.

Below are the rule tag behaviors that needs to be considered while using rule tag in SIP profile configurations:

- If a rule is added with the tag of an existing rule, then the existing rule is overwritten with the new rule.
- For inserting a rule at the desired position, the SIP profile configuration should be in rule format. In case the SIP profile is in non-rule format, upgrade the SIP profiles to rule format before inserting a rule.
- If a new rule is inserted, the new rule takes the position specified in **before** *tag*. The subsequent rules are incremented sequentially.
- Once the rule is removed, the tag belonging to the removed rule remains vacant. The tags associated with the subsequent rules remain unchanged.
- If a rule is added to a vacant tag, the new rule gets associated with the vacant tag and the subsequent rules remain unchanged.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class sip-profiles profile-id
- **4.** Enter one of the following to add, copy, modify, or remove a SIP request or response headers to a SIP profile configuration:
  - rule tag request method sdp-header | sip-header header-name add|copy|modify|remove string
  - rule tag response method sdp-header | sip-header header-name add|copy|modify|remove string
- **5.** Enter one of the following to insert a rule in between the existing set of rules to add, remove, or modify SIP request or response headers:
  - rule before tag request method sdp-header | sip-header header-name add|copy|modify|remove string
  - rule before tag response method sdp-header | sip-header header-name add|copy|modify|remove string

- 6. Enter the following to delete a rule:
  - no rule tag
- 7. end

### **DETAILED STEPS**

Command or Action	Purpose
enable	Enables privileged EXEC mode.
	• Enter your password if prompted.
configure terminal	Enters global configuration mode.
voice class sip-profiles profile-id	Creates a SIP Profile and enters voice class configuration mode.
Example:	
Device(config) # voice class sip-profiles 10	
Enter one of the following to add, copy, modify, or remove a SIP request or response headers to a SIP profile configuration:	According to your choice, this step tags the SIP request or response header with a unique number
• rule tag request method sdp-header   sip-header header-name add copy modify remove string	
• rule tag response method sdp-header   sip-header header-name add copy modify remove string	
	enable         configure terminal         voice class sip-profiles profile-id         Example:         Device (config) # voice class sip-profiles 10         Enter one of the following to add, copy, modify, or remove a         SIP request or response headers to a SIP profile configuration:         • rule tag request method sdp-header   sip-header         header-name add copy modify remove string         • rule tag response method sdp-header   sip-header

	Command or Action	Purpose
Step 5	<ul> <li>Enter one of the following to insert a rule in between the existing set of rules to add, remove, or modify SIP request or response headers:</li> <li>rule before tag request method sdp-header   sip-header header-name add copy modify remove string</li> <li>rule before tag response method sdp-header   sip-header   sip-header header-name add copy modify remove string</li> </ul>	the position specified in the <b>before</b> <i>tag</i> . The subsequent rules in the existing SIP profile configuration is incremented sequentially.
Step 6	Enter the following to delete a rule: • no rule <i>tag</i>	According to your choice, this step tags the SIP request or response with a unique number.
Step 7	end	Exits voice class sip-profiles configuration mode.

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# **Configuring a SIP Profile for Non-standard SIP Header**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class sip-profiles profile-id
- 4. Enter one of the following to add, copy, remove, or modify non-standard SIP request headers:
  - request message {sip-header } non-standard-header-to-add add non-standard-header-value-to-add
  - request message {sip-header } non-standard-header-to-copy copy non-standard-header-value-to-match copy-variable
  - request message {sip-header } non-standard-header-to-remove remove
  - request message {sip-header } non-standard-header-to-modify modify non-standard-header-value-to-match non-standard-header-value-to-replace
- 5. Enter one of the following to add, copy, remove, or modify non-standard SIP response headers:
  - **response** *message* [**method** *method-type*] {**sip-header** } *non-standard-header-to-add* **add** *non-standard-header-value-to-add*
  - **response** *message* [**method** *method-type*] {**sip-header**} *non-standard-header-to-copy* **copy** *non-standard-header-value-to-match copy-variable*
  - response message [method method-type] {sip-header} non-standard-header-to-remove remove
  - response message [method method-type] {sip-header} non-standard-header-to-modify modify non-standard-header-value-to-match non-standard-header-value-to-replace

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6. end

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	voice class sip-profiles profile-id	Creates a SIP Profiles and enters voice class configuration mode.
	Example:	
	<pre>Device(config)# voice class sip-profiles 10</pre>	
Step 4	Enter one of the following to add, copy, remove, or modify non-standard SIP request headers:	According to your choice, this step does one of the following:
		• Adds a non-standard SIP header to a SIP request.

	Command or Action	Purpose
	<ul> <li>request message {sip-header } non-standard-header-to-add add non-standard-header-value-to-add</li> <li>request message {sip-header } non-standard-header-to-copy copy non-standard-header-value-to-match copy-variable</li> <li>request message {sip-header } non-standard-header-to-remove remove</li> <li>request message {sip-header } non-standard-header-to-modify modify non-standard-header-value-to-match non-standard-header-value-to-replace</li> </ul>	<ul> <li>Copies contents from a non-standard SIP header to a SIP request.</li> <li>Removes a non-standard SIP header to a SIP request.</li> <li>Modifies a non-standard SIP header to a SIP request.</li> <li>If ANY is used in place of a header, it indicates that a rule must be applied to any message within the specified category.</li> <li>For <i>non-standard-header-value-to-add</i> used to add a non-standard-header-value-to-match or non-standard-header-value-to-replace used to modify a non-standard header: <ul> <li>If a whitespace occurs, the entire value must be included between double quotes. For example, "User-Agent: CISCO CUBE"</li> <li>If double quotes occurs, a back slash must prefix the double quotes. For example, "User-Agent: \"CISCO\" CUBE"</li> <li>Regular expressions are supported.</li> </ul> </li> </ul>
Step 5	<ul> <li>Enter one of the following to add, copy, remove, or modify non-standard SIP response headers:</li> <li>response message [method method-type] {sip-header } non-standard-header-to-add add non-standard-header-value-to-add</li> <li>response message [method method-type] {sip-header} non-standard-header-to-copy copy non-standard-header-value-to-match copy-variable</li> <li>response message [method method-type] {sip-header} non-standard-header-to-remove cemove</li> <li>response message [method method-type] {sip-header} non-standard-header-to-remove</li> <li>response message [method method-type] {sip-header} non-standard-header-to-remove</li> <li>response message [method method-type] {sip-header} non-standard-header-to-remove</li> </ul>	<ul> <li>Adds a non-standard SIP to a SIP response.</li> <li>Copies contents from a non-standard SIP header to a SIP response.</li> <li>Removes a non-standard header to a SIP response.</li> <li>Modifies a non-standard SIP header to a SIP response.</li> <li>All notes from the previous step are applicable here.</li> </ul>
Step 6	end	Exits to privileged EXEC mode

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# **Upgrading or Downgrading SIP Profile Configurations**

You can upgrade or downgrade all the SIP Profile configurations to rule-format or non-rule format automatically.

Note

We recommend that you downgrade the SIP profiles to non-rule format configuration before migrating to a version below Cisco IOS Release 15.5(2)T or Cisco IOS-XE Release 3.15S. If you migrate without downgrading the SIP profile configurations, then all the SIP profile configurations is lost after migration.

## **SUMMARY STEPS**

- 1. enable
- 2. Enter the following to upgrade SIP profiles configurations to rule-format:
  - voice sip sip-profiles upgrade
- 3. Enter the following to downgrade SIP profiles configurations to non-rule format:
  - voice sip sip-profiles downgrade
- 4. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	Enter the following to upgrade SIP profiles configurations to rule-format:	Upgrades all SIP Profiles to rule-format configurations.
	<ul> <li>voice sip sip-profiles upgrade</li> </ul>	
	<b>Example:</b> In EXEC(#) mode: Device# <b>voice sip sip-profiles upgrade</b>	
Step 3	Enter the following to downgrade SIP profiles configurations to non-rule format:	Downgrades all SIP Profiles from rule-format configurations to non-rule format configurations.
	<ul> <li>voice sip sip-profiles downgrade</li> </ul>	
	<b>Example:</b> In EXEC(#) mode: Device# <b>voice sip sip-profiles downgrade</b>	

	Command or Action	Purpose
Step 4	end	Exits privileged EXEC mode.

# What to Do Next

Now apply the SIP Profile as an inbound or outbound SIP profile.

# **Configuring a SIP Profile as an Outbound Profile**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Apply the SIP profile to a dial peer:
  - voice-class sip profiles profile-id in the dial-peer configuration mode.
  - sip-profiles profile-id in the global VoIP configuration mode
- 4. end

## **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	Apply the SIP profile to a dial peer:	
	• voice-class sip profiles <i>profile-id</i> in the dial-peer configuration mode.	
	• sip-profiles <i>profile-id</i> in the global VoIP configuration mode	
	<b>Example</b> : In dial-peer configuration mode	
	<pre>Applying SIP profiles to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip profiles 30 Device (config-dial-peer)# end</pre>	
	Example:	

	Command or Action	Purpose
	In global VoIP SIP mode	
	<pre>! Applying SIP profiles globally Device(config)# voice service voip Device (config-voi-serv)# sip Device (config-voi-sip)# sip-profiles 20 Device (config-voi-sip)# end</pre>	
Step 4	end	Exits to privileged EXEC mode .

# **Configuring a SIP Profile as an Inbound Profile**

You can configure a SIP profile as an inbound profile applied globally or to a single inbound dial peer. Inbound SIP profiles feature must be enabled before applying it to dial peers.

# **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. sip-profiles inbound
- **6.** Apply the SIP profile to a dial peer:
  - voice-class sip profiles profile-id inbound in the dial-peer configuration mode.
  - sip-profiles profile-id inbound in the global VoIP configuration mode
- 7. end

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	voice service voip	Enters global VoIP configuration mode.
	Example:	
	Device(config)# voice service voip	

	Command or Action	Purpose
Step 4	sip	Enters global VoIP SIP configuration mode.
	Example:	
	Device(config-voi-serv)# sip	
Step 5	sip-profiles inbound	Enables inbound SIP profiles feature.
	Example:	
	Device(config-voi-sip)# sip-profiles inbound	
Step 6	Apply the SIP profile to a dial peer:	
	• <b>voice-class sip profiles</b> <i>profile-id</i> <b>inbound</b> in the dial-peer configuration mode.	
	• <b>sip-profiles</b> <i>profile-id</i> <b>inbound</b> in the global VoIP configuration mode	
	Example:	
	In dial-peer configuration mode	
	<pre>!Applying SIP profiles to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip profiles 30 inbound Device (config-dial-peer)# end</pre>	
	<b>Example:</b> In global VoIP SIP mode	
	<pre>! Applying SIP profiles globally Device(config)# voice service voip Device (config-voi-serv)# sip Device (config-voi-sip)# sip-profiles 20 inbound Device (config-voi-sip)# end</pre>	
Step 7	end	Exits to privileged EXEC mode

# Verifying SIP Profiles

# **SUMMARY STEPS**

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1. show dial-peer voice *id* | include profile

#### **DETAILED STEPS**

#### show dial-peer voice *id* | include profile

Displays information related to SIP profiles configured on the specified dial peer.

#### Example:

Device# show dial-peer voice 10 | include profile

```
Translation profile (Incoming):
Translation profile (Outgoing):
translation-profile = `'
voice class sip profiles = 11
voice class sip profiles inbound = 10
```

# **Troubleshooting SIP Profiles**

## **SUMMARY STEPS**

1. debug ccsip all

### **DETAILED STEPS**

debug ccsip all

This command displays the applied SIP profiles.

#### Example:

Applied SIP profile is highlighted in the example below.

```
Device# debug ccsip all
```

This command also displays the modifications performed by the SIP profile configuration, by preceding the modification information with the word sip\_profiles, as highlighted in the example below.

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#### Example:

Device# debug ccsip all
...
Oct 12 06:51:53.647: //-1/xxxxxxxx/SIP/Info/
 sip\_profiles application change sdp line:

```
New SDP header is added : b=AS: 1600
Oct 12 06:51:53.647: //-1/xxxxxxxxx/SIP/Info/
sip_profiles_update_content_length:
Content length header before modification :
Content-Length: 290
Oct 12 06:51:53.647: //-1/xxxxxxxxx/SIP/Info/
sip_profiles_update_content_length:
Content length header after modification :
Content-Length: 279
```

# Examples: Adding, Modifying, Removing SIP Profiles

#### Example: Adding a SIP, SDP, or Peer Header

Example: Adding "b=AS:4000" SDP header to the video-media Header of the INVITE SDP Request Messages

```
Device (config) # voice class sip-profiles 10
Device (config-class) # request INVITE sdp-header Video-Bandwidth-Info add "b=AS:4000"
Device (config-class) # end
```

# Example: Adding "b=AS:4000" SDP header to the video-media Header of the INVITE SDP Request Messages in rule format

Device (config) # voice class sip-profiles 10 Device (config-class) # rule 1 request INVITE sdp-header Video-Bandwidth-Info add "b=AS:4000" Device (config-class) # end

#### Example: Adding the Retry-After Header to the SIP 480 Response Messages

```
Device (config) # voice class sip-profiles 20
Device (config-class) # response 480 sip-header Retry-After add "Retry-After: 60"
Device (config-class) # end
```

#### Example: Adding the Retry-After Header to the SIP 480 Response Messages in rule format

```
Device(config)# voice class sip-profiles 20
Device(config-class)# rule 1 response 480 sip-header Retry-After add "Retry-After: 60"
Device(config-class)# end
```

#### Example: Adding "User-Agent: SIP-GW-UA" to the User-Agent Field of the 200 Response SIP Messages

```
Device (config) # voice class sip-profiles 40
Device (config-class) # response 200 sip-header User-Agent add "User-Agent: SIP-GW-UA"
Device (config-class) # end
```

# Example: Adding "User-Agent: SIP-GW-UA" to the User-Agent Field of the 200 Response SIP Messages in rule format

```
Device (config) # voice class sip-profiles 40
Device (config-class) # rule 1 response 200 sip-header User-Agent add "User-Agent: SIP-GW-UA"
Device (config-class) # end
```

#### Example: Adding "a=ixmap:0 ping" in M-Line number 4 of the INVITE SDP Request Messages

Device(config)# voice class sip-profiles 10
Device(config-class)# request INVITE sdp-header mline-index 4 a=ixmap add "a=ixmap:0 ping"
Device(config-class)# end

#### **Applying the SIP Profiles**

```
! Applying SIP profiles globally
Device(config)#voice service voip
Device(config-voi-serv)#sip
Device(config-voi-sip)#sip-profiles 20
Device(config-voi-sip)#end
! Applying SIP profiles to one dial peer only
Device(config) dial-peer voice 10 voip
Device(config-dial-peer)#voice-class sip profiles 30
Device(config-dial-peer)#end
```

## Example: Modifying a SIP, SDP, or Peer Header

Example: Modifying SIP-Req-URI of the Header of the INVITE and RE-INVITE SIP Request Messages to include "user=phone"

Device(config)# voice class sip-profiles 30
Device(config-class)# request INVITE sip-header SIP-Req-URI modify "; SIP/2.0" ";user=phone
SIP/2.0"
Device(config-class)# request RE-INVITE sip-header SIP-Req-URI modify "; SIP/2.0" ";user=phone
SIP/2.0"
Device(config-class)# end

# Example: Modifying SIP-Req-URI of the Header of the INVITE and RE-INVITE SIP Request Messages to include "user=phone" in rule format

```
Device(config)# voice class sip-profiles 30
Device(config-class)# rule 1 request INVITE sip-header SIP-Req-URI modify "; SIP/2.0"
";user=phone SIP/2.0"
Device(config-class)# rule 2 request RE-INVITE sip-header SIP-Req-URI modify "; SIP/2.0"
";user=phone SIP/2.0"
Device(config-class)# end
```

#### Modify the From Field of a SIP INVITE Request Messages to "gateway@gw-ip-address" Format

For example, modify 2222000020@10.13.24.7 to gateway@10.13.24.7

Device (config) # voice class sip-profiles 20 Device (config-class) # request INVITE sip-header From modify "(<.\*:)(.\*@)" "\1gateway@"

#### Modify the From Field of a SIP INVITE Request Messages to "gateway@gw-ip-address" Format in rule format

For example, modify 2222000020@10.13.24.7 to gateway@10.13.24.7

Device (config) # voice class sip-profiles 20 Device (config-class) # rule 1 request INVITE sip-header From modify "(<.\*:) (.\*0)" "\1gateway0"

### Replace "CiscoSystems-SIP-GW-UserAgent" with "-" in the Originator Header of the SDP in INVITE Request Messages

```
Device(config)# voice class sip-profiles 10
Device(config-class)# request INVITE sdp-header Session-Owner modify
"CiscoSystems-SIP-GW-UserAgent" "-"
```

### Replace "CiscoSystems-SIP-GW-UserAgent" with "-" in the Originator Header of the SDP in INVITE Request Messages in rule format

```
Device (config) # voice class sip-profiles 10
Device (config-class) # rule 1 request INVITE sdp-header Session-Owner modify
"CiscoSystems-SIP-GW-UserAgent" "-"
```

#### Convert "sip uri" to "tel uri" in Req-URI, From and To Headers of SIP INVITE Request Messages

For example, modify sip:2222000020@9.13.24.6:5060" to "tel:2222000020

```
Device(config)# voice class sip-profiles 40
Device(config-class)# request INVITE sip-header SIP-Req-URI modify "sip:(.*)@[^ ]+" "tel:\1"
Device(config-class)# request INVITE sip-header From modify "<sip:(.*)@.*>" "<tel:\1>"
Device(config-class)# request INVITE sip-header To modify "<sip:(.*)@.*>" "<tel:\1>"
```

#### Convert "sip uri" to "tel uri" in Req-URI, From and To Headers of SIP INVITE Request Messagesin rule format

For example, modify sip:2222000020@9.13.24.6:5060" to "tel:2222000020

```
Device(config) # voice class sip-profiles 40
Device(config-class) # rule 1 request INVITE sip-header SIP-Req-URI modify "sip:(.*)@[^ ]+"
    "tel:\1"
Device(config-class) # rule 2 request INVITE sip-header From modify "<sip:(.*)@.*>" "<tel:\1>"
```

Device (config-class) # rule 3 request INVITE sip-header To modify "<sip:(.\*)@.\*>" "<tel:\1>"

#### Example: Change the Audio Attribute Ptime:20 to Ptime:30

Inbound ptime:

a=ptime:20 Outbound ptime:

a=ptime:30
Device(config)# voice class sip-profiles 103
Device(config-class)# request ANY sdp-header Audio-Attribute modify "a=ptime:20" "a=ptime:30"

#### Example: Modify Audio direction "Audio-Attribute"

Some service providers or customer equipment reply to delay offer invites and or re-invites that contain a=inactive with a=inactive, a=recvonly, or a=sendonly. This can create an issue when trying to transfer or retrieve a call from hold. The result is normally one-way audio after hold or resume or transfer or moh is not heard. To resolve this issue changing the audio attribute to Sendrecv prevents the provider from replaying back with a=inactive, a=recvonly, or a=sendonly.

Case 1: Inbound Audio-Attribute a=inactive Outbound Audio-Attribute a=sendrecv

```
Case 2:
Inbound Audio-Attribute
a=recvonly
Outbound Audio-Attribute
a=sendrecv
Case 3
Inbound Audio-Attribute
a=sendonly
Outbound Audio-Attribute
a=sendrecv
Device(config) # voice class sip-profiles 104
Device (config-class) # request any sdp-header Audio-Attribute modify "a=inactive" "a=sendrecv"
Device (config-class) # request any sdp-header Audio-Attribute modify "a=recvonly" "a=sendrecv"
Device(config-class) # request any sdp-header Audio-Attribute modify "a=sendonly" "a=sendrecv"
Device(config-class) # response any sdp-header Audio-Attribute modify "a=inactive" "a=sendrecv"
Device(config-class) # response any sdp-header Audio-Attribute modify "a=recvonly" "a=sendrecv"
Device (config-class) # response any sdp-header Audio-Attribute modify "a=sendonly" "a=sendrecv"
```

### Example: Modifying Packetization Mode in a=fmtp line of M-line number 2 of the INVITE SDP Request Messages

```
Device(config)# voice class sip-profiles 10
Device(config-class)# request INVITE sdp-header mline-index 2 a=fmtp modify
"packetization-mode=1" "packetization-mode=0"
Device(config-class)# end
```

#### **Applying the SIP Profiles to Dial Peers**

```
! Applying SIP Profiles globally
Device (config)# voice service voip
Device (config-voi-serv) sip-profiles 20
Device (config-voi-serv) sip-profiles 10
Device (config-voi-serv) sip-profiles 40
Device (config-voi-serv) sip-profiles 103
Device (config-voi-serv) sip-profiles 104
Device (config-voi-serv) exit
! Applying SIP Profiles to one dial peer only
Device (config) dial-peer voice 90 voip
Device (config-dial-peer) voice-class sip profiles 30
```

### Example: Remove a SIP, SDP, or Peer Header

**Remove Cisco-Guid SIP header from all Requests and Responses** 

```
Device(config)# voice class sip-profiles 20
Device(config-class)# request ANY sip-header Cisco-Guid remove
Device(config-class)# response ANY sip-header Cisco-Guid remove
Device(config-class)# end
```

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### **Remove Server Header from 100 and 180 SIP Response Messages**

```
Device(config)# voice class sip-profiles 20
Device(config-class)# response 100 sip-header Server remove
Device(config-class)# response 180 sip-header Server remove
Device(config-class)# end
```

#### Removing a SIP Profile rule in rule format configuration

SIP Profile configuration in rule format

```
Device(config)# voice class sip-profiles 10
Device(config-class)# rule 1 request any sdp-header Audio-Attribute modify "a=inactive"
"a=sendrecv"
Device(config-class)# rule 2 request any sdp-header Audio-Attribute modify "a=recvonly"
"a=sendrecv"
Device(config-class)# end
```

Removing the rule using rule tag

```
Device(config)# voice class sip-profiles 10
Device(config-class)# no rule 1
Device(config-class)# end
```

Once the rule is removed, the tag belonging to the removed rule remains vacant. The tags associated with the subsequent rules are unchanged.

The SIP Profile configuration after removing the rule

```
Device(config)# voice class sip-profiles 10
Device(config-class)# rule 2 request any sdp-header Audio-Attribute modify "a=recvonly"
"a=sendrecv"
Device(config-class)# end
```

#### Example: Removing "a=ixmap" in M-Line number 4 of the INVITE SDP Request Messages

```
Device(config)# voice class sip-profiles 10
Device(config-class)# response ANY sdp-header mline-index 4 a=ixmap REMOVE
Device(config-class)# end
```

#### **Example: Inserting SIP Profile Rules**

#### **Example: Inserting a SIP Profile Rule**

Inserting a SIP profile rule to a SIP Profile

```
Device(config)#voice class sip-profiles 1
Device(config-class)#rule 1 request INVITE sip-header Contact Modify "(.*)" "\1;temp=xyz"
Device(config-class)#rule 2 request INVITE sip-header Supported Add "Supported: "
Device(config-class)#rule before 2 request INVITE sip-header To Modify "(.*)" "\1;temp=abc"
```

The SIP Profile after inserting the new rule

```
Device (config) #voice class sip-profiles 1
Device (config-class) #rule 1 request INVITE sip-header Contact Modify "(.*)" "\1;temp=xyz"
Device (config-class) #rule 2 request INVITE sip-header To Modify "(.*)" "\1;temp=abc"
Device (config-class) #rule 3 request INVITE sip-header Supported Add "Supported: "
```

### **Example: Upgrading and Downgrading SIP Profiles automatically**

#### **Upgrading SIP Profiles to rule-format**

The following is a snippet from **show running-config** command showing the SIP profiles in non-rule format:

```
Device#show running-config
!
request INVITE sip-header Contact Modify "(.*)" "\1;temp=xyz"
request INVITE sip-header Supported Add "Supported: "
```

Execute the following command in EXEC (#) mode to upgrade the SIP Profiles to rule-format:

Device **#voice sip sip-profiles upgrade** 

The following is a snippet from **show running-config** command showing the SIP profiles after upgrading to rule-format:

```
Device#show running-config
!
rule 1 request INVITE sip-header Contact Modify "(.*)" "\1;temp=xyz"
rule 2 request INVITE sip-header Supported Add "Supported: "
```

#### **Downgrading SIP Profiles to non-rule format**

The following is a snippet from **show running-config** command showing SIP profiles in rule-format:

```
Device#show running-config
!
rule 1 request INVITE sip-header Contact Modify "(.*)" "\1;temp=xyz"
rule 2 request INVITE sip-header Supported Add "Supported: "
```

Execute the following command in EXEC(#) mode to downgrade SIP Profiles to non-rule format:

Device# voice sip sip-profiles downgrade

The following is a snippet from **show running-config** command showing SIP profiles after downgrading to non-rule format:

```
Device#show running-config
!
request INVITE sip-header Contact Modify "(.*)" "\1;temp=xyz"
request INVITE sip-header Supported Add "Supported: "
!
```

#### Example: Modifying Diversion Headers

#### Example: Modify Diversion Headers from Three-Digit Extensions to Ten Digits.

Most service providers require a ten digit diversion header. Prior to Call manager 8.6, Call manager would only send the extension in the diversion header. A SIP profile can be used to make the diversion header ten digits.

Call manager version 8.6 and above has the field "Redirecting Party Transformation CSS" which lets you expand the diversion header on the call manager.

The SIP profile will look for a diversion header containing "<sip:5...", where ... stands for the three-digit extension and then concatenates 9789365 with these three digits.

Original Diversion Header:

```
Diversion:<sip:5100@161.44.77.193>;privacy=off;reason=unconditional;counter=1;screen=no
Modified Diversion Header:
```

Diversion: <sip:9789365100@10.86.176.19>;privacy=off;reason=unconditional;counter=1;screen=no

```
Device(config) # voice class sip-profiles 101
Device(config-class) # request Invite sip-header Diversion modify "<sip:5(...)@"
"<sip:9789365\10"
Device(config-class) # end</pre>
```

#### Example: Create a Diversion header depending on the area code in the From field

Most service providers require a redirected call to have a diversion header that contains a full 10 digit number that is associated with a SIP trunk group. Sometimes, a SIP trunk may cover several different area codes, states, and geographic locations. In this scenario, the service provider may require a specific number to be placed in the diversion header depending on the calling party number.

In the below example, if the From field has an area code of 978 "<sip:978", the SIP profile leaves the From field as is and adds a diversion header.

```
Device(config) # voice class sip-profiles 102
Device(config-class) # request INVITE sip-header From modify "From:(.*)<sip:978(.*)@(.*)"
"From:\l<sip:978\2@\3\x0ADiversion:
<sip:9789365000@10.86.176.19:5060;privacy=off;reason=unconditional;counter=1;screen=no"</pre>
```

The below diversion header is added. There was no diversion header before this was added:

```
Diversion: <sip:9789365000@10.86.176.19:5060;transport=udp>"
```

#### Example: Sample SIP Profile Application on SIP Invite Message

The SIP profile configured is below:

```
voice class sip-profiles 1
request INVITE sdp-header Audio-Bandwidth-Info add "b=AS:1600"
request ANY sip-header Cisco-Guid remove
request INVITE sdp-header Session-Owner modify "CiscoSystems-SIP-GW-UserAgent" "-"
The SIP INVITE message before the SIP profile has been applied is show below:
INVITE sip:22220002009.13.40.250:5060 SIP/2.0
```

```
Via: SIP/2.0/UDP 9.13.40.249:5060;branch=z9hG4bK1A203F
From: "sipp " <sip:1111000010@9.13.40.249>;tag=F11AE0-1D8D
To: <sip:2222000020@9.13.40.250>
Date: Mon, 29 Oct 2007 19:02:04 GMT
Call-ID: 4561B116-858811DC-804DEF2E-4CF2D71B@9.13.40.249
Cisco-Guid: 1163870326-2240287196-2152197934-1290983195
Content-Length: 290
```

```
v=0
o=CiscoSystemsSIP-GW-UserAgent 6906 8069 IN IP4 9.13.40.249
s=SIP Call
c=IN IP4 9.13.40.249
t=0 0
m=audio 17070 RTP/AVP 0
c=IN IP4 9.13.40.249
a=rtpmap:0 PCMU/8000
a=ptime:20
```

The SIP INVITE message after the SIP profile has been applied is shown below:

• The Cisco-Guid has been removed.

- · CiscoSystemsSIP-GW-UserAgent has been replaced with -.
- The Audio-Bandwidth SDP header has been added with the value b=AS:1600.

```
INVITE sip:2222000020@9.13.40.250:5060 SIP/2.0
Via: SIP/2.0/UDP 9.13.40.249:5060;branch=z9hG4bK1A203F
From: "sipp " <sip:111100001009.13.40.249>;tag=F11AE0-1D8D
To: <sip:222200020@9.13.40.250>
Date: Mon, 29 Oct 2007 19:02:04 GMT
Call-ID: 4561B116-858811DC-804DEF2E-4CF2D71B@9.13.40.249
Content-Length: 279
v=0
o=- 6906 8069 IN IP4 9.13.40.249
s=SIP Call
c=IN IP4 9.13.40.249
t=0 0
m=audio 17070 RTP/AVP 0
c=IN IP4 9.13.40.249
a=rtpmap:0 PCMU/8000
a=ptime:20
b=AS:1600
```

#### **Example: Sample SIP Profile for Non-Standard SIP Headers**

Prior to Cisco IOS Release 15.5(2)T, there was no method to add, copy, delete, or modify any non-standard SIP headers like 'X-Cisco-Recording-Participant' using SIP profiles. The SIP profile will look for the new option "WORD" that allows the user to change any non-standard SIP header.

```
voice class sip-profiles 1
```

```
request INVITE sip-header X-Cisco-Recording-Participant copy "sip:(.*)@" u01
request INVITE sip-header X-Cisco-Recording-Participant modify "sip:sipp@" "sip:1000@"
request INVITE sip-header My-Info add "My-Info: MF Call"
request INVITE sip-header My-Info remove
```



# **VoIP for IPv6**

This document describes VoIP in IPv6 (VoIPv6), a feature that adds IPv6 capability to existing VoIP features. This feature adds dual-stack (IPv4 and IPv6) support on voice gateways and media termination points (MTPs), IPv6 support for Session Initiation Protocol (SIP) trunks, and support for Skinny Client Control Protocol (SCCP)-controlled analog voice gateways. In addition, the Session Border Controller (SBC) functionality of connecting a SIP IPv4 or H.323 IPv4 network to a SIP IPv6 network is implemented on a Cisco UBE to facilitate migration from VoIPv4 to VoIPv6.

- Finding Feature Information, page 117
- Prerequisites for VoIP for IPv6, page 117
- Restrictions for Implementing VoIP for IPv6, page 118
- Information About VoIP for IPv6, page 119
- How to Configure VoIP for IPv6, page 125
- Configuration Examples for VoIP over IPv6, page 151
- Troubleshooting Tips for VoIP for IPv6, page 151
- Verifying and Troubleshooting Tips, page 152
- Feature Information for VoIP for IPv6, page 168

# **Finding Feature Information**

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see **Bug Search** Tool and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

# **Prerequisites for VoIP for IPv6**

· Cisco Express Forwarding for IPv6 must be enabled.

• Virtual routing and forwarding (VRF) is not supported in IPv6 calls.

### **Cisco Unified Border Element**

• Cisco IOS Release 12.4(22)T or a later release must be installed and running on your Cisco UBE.

#### **Cisco Unified Border Element (Enterprise)**

• Cisco IOS XE Release 3.3S or a later release must be installed and running on your Cisco ASR 1000 Series Router.

# **Restrictions for Implementing VoIP for IPv6**

The following are the restrictions for Cisco UBE features:

### **Media Flow-Through**

- Video call flows with Alternative Network Address Types (ANAT) are not supported.
- WebEx call flow with ANAT are not supported (Cisco UBE does not support ANAT on Video and Application media types).

### **SDP Pass-Through**

- Supports only Early Offer (EO)–Early Offer (EO) and Delayed Offer (DO)–Delayed Offer (DO) call flows.
- Delayed Offer-Early Offer call flow falls back to Delayed Offer-Delayed Offer call flow.
- Supplementary services are not supported on SDP Pass-Through.
- Transcoding and DTMF interworking are not supported.



The above SDP Pass–Through restrictions are applicable for both IPv4 and IPv6.

- SDP Pass-Through does not support the dual-stack functionality.
- ANAT call flows does not support IPv4-to-IPv6 and IPv6-to-IPv4 Media interworking.

### **UDP Checksum**

- CEF and process options are not supported on ASR1000 series routers.
- None option is partially supported on ISR-G2.

### Media Anti-Trombone

- Media Anti-Trombone is not enabled if the initial call before tromboning is in Flow-Around (FA) mode.
- Media Anti–Trombone supports only symmetric media address type interworking (IPv4-IPv4 or IPv6-IPv6 media) with or without ANAT.

Does not provide support for IPv4-IPv6 interworking cases with or without ANAT because Cisco UBE cannot operate in FA mode post tromboning.

# Information About VoIP for IPv6

## SIP Features Supported on IPv6

The Session Initiation Protocol (SIP) is an alternative protocol developed by the Internet Engineering Task Force (IETF) for multimedia conferencing over IP.

The Cisco SIP functionality enables Cisco access platforms to signal the setup of voice and multimedia calls over IP networks. SIP features also provide advantages in the following areas:

- Protocol extensibility
- System scalability
- · Personal mobility services
- · Interoperability with different vendors

A SIP User Agent (UA) operates in one of the following three modes:

- IPv4-only: Communication with only IPv6 UA is unavailable.
- IPv6-only: Communication with only IPv4 UA is unavailable.
- Dual-stack: Communication with only IPv4, only IPv6 and dual-stack UAs are available.

Dual-stack SIP UAs use Alternative Network Address Transport (ANAT) grouping semantics:

- Includes both IPv4 and IPv6 addresses in the Session Description Protocol (SDP).
- Is automatically enabled in dual-stack mode (can be disabled if required).
- Requires media to be bound to an interface that have both IPv4 and IPv6 addresses.
- Described in RFC 4091 and RFC 4092 (RFC 5888 describes general SDP grouping framework).

SIP UAs use "sdp-anat" option tag in the Required and Supported SIP header fields:

- Early Offer (EO) INVITE using ANAT semantics places "sdp-anat" in the Require header.
- Delayed Offer (DO) INVITE places "sdp-anat" in the Supported header.

SIP Signaling and Media Address Selection:

- Source address for SIP signaling is selected based on the destination signaling address type configured in the session-target of the outbound dial-peer:
  - If signaling bind is configured, source SIP signaling address is chosen from the bound interface.
  - If signaling bind is not configured, source SIP signaling address is chosen based on the best address in the UA to reach the destination signaling address.

SDP may or may not use ANAT semantics:

• When ANAT is used, media addresses in SDP are chosen from the interface media that is configured. When ANAT is not used, media addresses in SDP are chosen from the interface media that is configured OR based on the best address to reach the destination signaling address (when no media bind is configured).

## SIP Voice Gateways in VoIPv6

Session Initiation Protocol (SIP) is a simple, ASCII-based protocol that uses requests and responses to establish communication among the various components in the network and to ultimately establish a conference between two or more endpoints.

In addition to the already existing features that are supported on IPv4 and IPv6, the SIP Voice Gateways support the following features:

• **History–Info**: The SIP History–info Header Support feature provides support for the history-info header in SIP INVITE messages only. The SIP gateway generates history information in the INVITE message for all forwarded and transferred calls. The history-info header records the call or dialog history. The receiving application uses the history-info header information to determine how and why the call has reached it.

For more information, refer to the "SIP History INFO" section in the Cisco Unified Border Element (Enterprise) SIP Support Configuration Guide.

• Handling 181/183 Responses with/without SDP: The Handling 181/183 Responses with/without SDP feature provides support for SIP 181 (Call is Being Forwarded) and SIP 183 (Session Progress) messages either globally or on a specific dial-peer. Also, you can control when the specified SIP message is dropped based on either the absence or presence of SDP information.

For more information, refer to "SIP–Enhanced 180 Provisional Response Handling" section in the Cisco Unified Border Element Configuration Guide.

- Limiting the Rate of Incoming SIP Calls per Dial-Peer (Call Spike): The call rate-limiting feature for incoming SIP calls starts working after a switch over in a SIP call. The rate-limiting is done for new calls received on the new Active. The IOS timers that track the call rate limits runs on active and standby mode and does not require any checkpoint. However, some statistics for calls rejected requires to be checked for the show commands to be consistent before and after the switchover.
- **PPI/PAI/Privacy and RPID Passing**: For incoming SIP requests or response messages, when the PAI or PPI privacy header is set, the SIP gateway builds the PAI or PPI header into the common SIP stack, thereby providing support to handle the call data present in the PAI or PPI header. For outgoing SIP requests or response messages, when the PAI or PPI privacy header is set, privacy information is sent using the PAI or PPI header.

For more information, refer to the "Support for PAID PPID Privacy PCPID and PAURI Headers on Cisco UBE" section in the Cisco Unified Border Element SIP Support Configuration Guide.

• SIP VMWI for FXS phones: SIP provides visible message waiting indication (VMWI) on FXS phones. This feature provides users with the option to enable one message waiting indication (MWI): audible, visible, or both. The VMWI mechanism uses SIP Subscribe or Notify to get MWI updates from a virtual machine (VM) system, and then forwards updates to the FXS phone on the port.

For more information, refer to the "Configuring SIP MWI Features" section in the SIP Configuration Guide.

• SIP Session timer (RFC 4028): This feature allows for a periodic refresh of SIP sessions through a re-INVITE or UPDATE request. The refresh allows both user agents and proxies to determine whether

the SIP session is still active. Two header fields can be defined: Session-Expires, which conveys the lifetime of the session, and Min-SE, which conveys the minimum allowed value for the session timer.

For more information, refer to the "SIP Session Timer Support" section in the Cisco Unified Border Element SIP Support Configuration Guide.

• SIP Media Inactivity Detection: The SIP Media Inactivity Detection Timer feature enables Cisco gateways to monitor and disconnect VoIP calls if no Real-Time Control Protocol (RTCP) packets are received within a configurable time period.

For more information, refer to the SIP Media Inactivity Timer section.

The SIP Voice Gateways feature is supported for analog endpoints that are connected to Foreign Exchange Station (FXS) ports or a Cisco VG224 Analog Phone Gateway and controlled by a Cisco call-control system, such as a Cisco Unified Communications Manager (Cisco Unified CM) or a Cisco Unified Communications Manager Express (Cisco Unified CME).

For more information on SIP Gateway features and information about configuring the SIP voice gateway for VoIPv6, see the Configuring VoIP for IPv6.

## VoIPv6 Support on Cisco UBE

Cisco UBE in VoIPv6 adds IPv6 capability to VoIP features. This feature adds dual-stack support on voice gateways, IPv6 support for SIP trunks, support for SCCP-controlled analog voice gateways, support for real-time control protocol (RTCP) pass-through, and support for T.38 fax over IPv6.

For more information on these features, refer to the following:

- "Configuring Cisco IOS Gateways" section in the Deploying IPv6 in Unified Communications Networks with Cisco Unified Communications Manager
- "Trunks" section in Deploying IPv6 in Unified Communications Networks with Cisco Unified
   Communications Manager
- "SCCP-controlled analog voice gateways" section in the SCCP Controlled Analog (FXS) Ports with Supplementary Features in Cisco IOS Gateways
- "RTCP Pass-Through" section in Cisco UBE RTCP Voice Pass-Through for IPv6
- "T.38 fax over IPv6" section in Fax, Modem, and Text Support over IP Configuration Guide

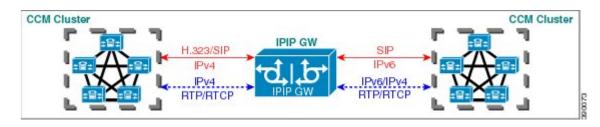
Support has been added for audio calls in media Flow–Through (FT) and Flow–Around (FA) modes, High Density (HD) transcoding, Local Transcoding Interface (LTI), along with Voice Class Codec (VCC) support, support for Hold/Resume, REFER, re-INVITE, 302 based services, and support for media anti-trombone have been added to Cisco UBE.

Cisco UBE being a signaling proxy processes all signaling messages for setting up media channels. This enables Cisco UBE to affect the flow of media packets using the media flow-through and the media flow-around modes.

- Media FT and Media FA modes support the following call flows:
  - ° EO-to-EO
  - ° DO-to-DO
  - ° DO-to-EO

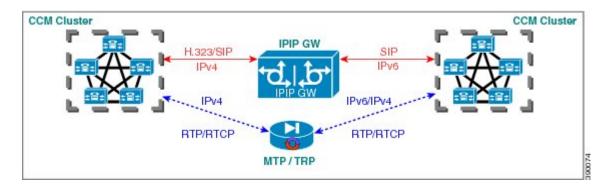
• Media Flow-Through (FT): In a media flow-through mode, between two endpoints, both signaling and media flows through the IP-to-IP Gateway (IPIP GW). The IPIP GW performs both signaling and media interworking between H.323/SIP IPv4 and SIP IPv6 networks.

Figure 21: H.323/SIP IPv4 – SIP IPv6 interworking in media flow-through mode



• Media Flow-Around (FA): Media flow-around provides the ability to have a SIP video call whereby signaling passes through Cisco UBE and media pass directly between endpoints bypassing the Cisco UBE.

Figure 22: H.323/SIP IPv4 - SIP IPv6 interworking in media flow-around mode



 Assisted RTCP (RTCP Keepalive): Assisted Real-time Transport Control Protocol (RTCP) enables Cisco UBE to generate RTCP keepalive reports on behalf of endpoints; however, endpoints, such as second generation Cisco IP phones (7940/7960) and Nortel Media Gateways (MG 1000T) do not generate any RTCP keepalive reports. Assisted RTCPs enable customers to use Cisco UBE to interoperate between endpoints and call control agents, such as Microsoft OCS/Lync so that RTCP reports are generated to indicate session liveliness during periods of prolonged silence, such as call hold or call on mute.

The assisted RTCP feature helps Cisco UBE to generate standard RTCP keepalive reports on behalf of endpoints. RTCP reports determine the liveliness of a media session during prolonged periods of silence, such as a call on hold or a call on mute.

• **SDP Pass-Through**: SDP is configured to pass through transparently at the Cisco UBE, so that both the remote ends can negotiate media independently of the Cisco UBE.

SDP pass-through is addressed in two modes:

• Flow-through—Cisco UBE plays no role in the media negotiation, it blindly terminates and re-originates the RTP packets irrespective of the content type negotiated by both the ends. This supports address hiding and NAT traversal.

• Flow-around—Cisco UBE neither plays a part in media negotiation, nor does it terminate and re-originate media. Media negotiation and media exchange is completely end-to-end.

For more information, refer to the "Configurable Pass-through of SIP INVITE Parameters" section in the Cisco Unified Border Element SIP Support Configuration Guide.

- UDP Checksum for IPv6: User Datagram Protocol (UDP) checksums provide data integrity for addressing different functions at the source and destination of the datagram, when a UDP packet originates from an IPv6 node.
- **IP Toll Fraud**: The IP Toll Fraud feature checks the source IP address of the call setup before routing the call. If the source IP address does not match an explicit entry in the configuration as a trusted VoIP source, the call is rejected.

For more information, refer to the "Configuring Toll Fraud Prevention" section in the Cisco Unified Communications Manager Express System Administrator Guide.

- **RTP Port Range**: Provides the capability where the port range is managed per IP address range. This features solves the problem of limited number of rtp ports for more than 4000 calls. It enables combination of an IP address and a port as a unique identification for each call.
- Hold/Resume: Cisco UBE supports supplementary services such as Call Hold and Resume. An active call can be put in held state and later the call can be resumed.

For more information, refer to the "Configuring Call Hold/Resume for Shared Lines for Analog Ports" section in Supplementary Services Features for FXS Ports on Cisco IOS Voice Gateways Configuration Guide.

• Call Transfer (re-INVITE, REFER): Call transfer is used for conference calling, where calls can transition smoothly between multiple point-to-point links and IP level multicasting.

For more information, refer to the "Configurable Pass-through of SIP INVITE Parameters" section in the Cisco Unified Border Element SIP Support Configuration Guide.

- Call Forward (302 based): SIP provides a mechanism for forwarding or redirecting incoming calls. A Universal Access Servers (UAS) can redirect an incoming INVITE by responding with a 302 message (moved temporarily).
  - Consumption of 302 at stack level is supported for EO-EO, DO-DO and DO-EO calls for all combination of IPv4/IPv6/ANAT.
  - Consumption of 302 at stack level is supported for both FT and FA calls.

For more information, refer to the "Configuring Call Transfer and Forwarding" section in Cisco Unified Communications Manager Express System Administrator Guide.

• Media Antitrombone: Antitromboning is a media signaling service in SIP entity to overcome the media loops. Media Trombones are media loops in a SIP entity due to call transfer or call forward. Media loops in Cisco UBE are not detected because Cisco UBE looks at both call types as individual calls and not calls related to each other.

Antitrombone service has to be enabled only when no media interworking is required in both legs. Media antitrombone is supported only when the initial call is in IPv4 to IPv4 or IPv6 to IPv6 mode only.

For more information, refer to the "Configuring Media Antitrombone" section in the Cisco Unified Border Element Protocol-Independent Features and Setup Configuration Guide. • **RE-INVITE Consumption**: The Re-INVITE/UPDATE consumption feature helps to avoid interoperability issues by consuming the mid-call Re-INVITEs/UPDATEs from Cisco UBE. As Cisco UBE blocks RE-INVITE / mid-call UPDATE, remote participant is not made aware of the SDP changes, such as Call Hold, Call Resume, and Call transfer.

For more information, refer to the "Cisco UBE Mid-call Re-INVITE/UPDATE Consumption" section in the Cisco Unified Border Element Protocol-Independent Features and Setup Configuration Guide.

• Address Hiding: The address hiding feature ensures that the Cisco UBE is the only point of signaling and media entry/exit in all scenarios. When you configure address-hiding, signaling and media peer addresses are also hidden from the endpoints, especially for supplementary services when the Cisco UBE passes REFER/3xx messages from one leg to the other.

For more information, refer to the "Configuring Address Hiding" section in the SIP-to-SIP Connections on a Cisco Unified Border Element.

 Header Passing: Header Pass through enables header passing for SIP INVITE, SUBSCRIBE and NOTIFY messages; disabling header passing affects only incoming INVITE messages. Enabling header passing results in a slight increase in memory and CPU utilization.

For more information, refer to the "SIP-to-SIP Connections on a Cisco Unified Border Element" section in the SIP-to-SIPConnections on Cisco Unified Border Element.

• **Refer-To Passing**: The Refer-to Passing feature is enabled when you configure refer-to-passing in Refer Pass through mode and the supplementary service SIP Refer is already configured. This enables the received refer-to header in Refer Pass through mode to move to the outbound leg without any modification. However, when refer-to-passing is configured in Refer Consumption mode without configuring the supplementary-service SIP Refer, the received Refer-to URI is used in the request-URI of the triggered invite.

For more information, refer to the "Configuring Support for Dynamic REFER Handling on Cisco UBE" section in the Cisco Unified Border Element SIP Configuration Guide.

• Error Pass-through: The SIP error message pass through feature allows a received error response from one SIP leg to pass transparently over to another SIP leg. This functionality will pass SIP error responses that are not yet supported on the Cisco UBE or will preserve the Q.850 cause code across two sip call-legs.

For more information, refer to the "Configuring SIP Error Message Passthrough" section in the Cisco Unified Border Element SIP Support Configuration Guide.

- SIP UPDATE Interworking: The SIP UPDATE feature allows a client to update parameters of a session (such as, a set of media streams and their codecs) but has no impact on the state of a dialog. UPDATE with SDP will support SDP Pass through, media flow around and media flow through. UPDATE with SDP support for SIP to SIP call flows is supported in the following scenarios:
  - · Early Dialog SIP to SIP media changes.
  - Mid Dialog SIP to SIP media changes.

For more information, refer to the "SIP UPDATE Message per RFC 3311" section in the Cisco Unified Border Element SIP Support Configuration Guide.

• **SIP OPTIONS Ping**: The OPTIONS ping mechanism monitors the status of a remote Session Initiation Protocol (SIP) server, proxy or endpoints. Cisco UBE monitors these endpoints periodically.

For more information, refer to the "Cisco UBE Out-of-dialog OPTIONS Ping for Specified SIP Servers or Endpoints" section in the Configuration of SIP Trunking for PSTN Access (SIP-to-SIP) Configuration Guide.

• Configurable Error Response Code in OPTIONS Ping: Cisco UBE provides an option to configure the error response code when a dial peer is busied out because of an Out-of-Dialog OPTIONS ping failure.

For more information, refer to the "Configuring an Error Response Code upon an Out-of-Dialog OPTIONS Ping Failure" section in the Cisco Unified Border Element SIP Support Configuration Guide.

- SIP Profiles: SIP profiles create a set of provisioning properties that you can apply to SIP trunk.
- Dynamic Payload Type Interworking (DTMF and Codec Packets): The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature provides dynamic payload type interworking for dual tone multifrequency (DTMF) and codec packets for Session Initiation Protocol (SIP) to SIP calls. The Cisco UBE interworks between different dynamic payload type values across the call legs for the same codec. Also, Cisco UBE supports any payload type value for audio, video, named signaling events (NSEs), and named telephone events (NTEs) in the dynamic payload type range 96 to 127.

For more information, refer to the "Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls" section in the Cisco Unified Border Element (Enterprise) Protocol-Independent Features and Setup Configuration Guide.

• Audio Transcoding using Local Transcoding Interface (LTI): Local Transcoding Interface (LTI) is an interface created to remove the requirement of SCCP client for Cisco UBE transcoding.

For information, refer to Cisco Unified Border Element 9.0 Local Transcoding Interface (LTI).

• Voice Class Codec (VCC) with or without Transcoding: The Voice Class Codec feature supports basic and all Re-Invite based supplementary services like call-hold/resume, call forward, call transfer, where if any mid-call codec changes, Cisco UBE inserts/removes/modifies the transcoder as needed.

Support for negotiation of an Audio Codec on each leg of a SIP–SIP call on the Cisco UBE feature supports negotiation of an audio codec using the Voice Class Codec (VCC) infrastructure on Cisco UBE.

VCC supports SIP-SIP calls on Cisco UBE and allows mid-call codec change for supplementary services.

## How to Configure VoIP for IPv6

## **Configuring VoIP for IPv6**

SIP is a simple, ASCII-based protocol that uses requests and responses to establish communication among the various components in the network and to ultimately establish a conference between two or more endpoints.

Users in a SIP network are identified by unique SIP addresses. A SIP address is similar to an e-mail address and is in the format of sip:userID@gateway.com. The user ID can be either a username or an E.164 address. The gateway can be either a domain (with or without a hostname) or a specific Internet IPv4 or IPv6 address.

A SIP trunk can operate in one of three modes: SIP trunk in IPv4-only mode, SIP trunk in IPv6-only mode, and SIP trunk in dual-stack mode, which supports both IPv4 and IPv6.

A SIP trunk uses the Alternative Network Address Transport (ANAT) mechanism to exchange multiple IPv4 and IPv6 media addresses for the endpoints in a session. ANAT is automatically enabled on SIP trunks in dual-stack mode. The ANAT Session Description Protocol (SDP) grouping framework allows user agents (UAs) to include both IPv4 and IPv6 addresses in their SDP session descriptions. The UA is then able to use any of its media addresses to establish a media session with a remote UA.

A Cisco Unified Border Element can interoperate between H.323/SIP IPv4 and SIP IPv6 networks in media flow-through mode. In media flow-through mode, both signaling and media flows through the Cisco Unified Border Element, and the Cisco Unified Border Element performs both signaling and media interoperation between H.323/SIP IPv4 and SIP IPv6 networks (see the figure below).

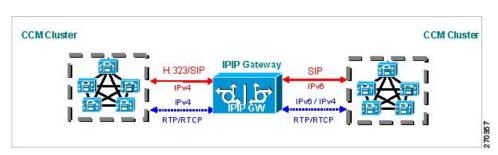


Figure 23: H.323/SIP IPv4--SIP IPv6 Interoperating in Media Flow-Through Mode

### Shutting Down or Enabling VoIPv6 Service on Cisco Gateways

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. shutdown [ forced]

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device (config) # voice service voip	

	Command or Action	Purpose
Step 4	shutdown [ forced]	Shuts down or enables VoIP call services.
	Example:	
	Device(config-voi-serv)# shutdown forced	

## Shutting Down or Enabling VoIPv6 Submodes on Cisco Gateways

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3**. voice service voip
- 4. sip
- 5. call service stop [forced]

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config) # voice service voip	
Step 4	sip	Enters SIP configuration mode.
	Example:	
	Device(config-voi-serv)# <b>sip</b>	

	Command or Action	Purpose
Step 5	call service stop [forced]	Shuts down or enables VoIPv6 for the selected submode.
	Example:	
	<pre>Device(config-serv-sip)# call service stop</pre>	

### **Configuring the Protocol Mode of the SIP Stack**

### **Before You Begin**

SIP service should be shut down before configuring the protocol mode. After configuring the protocol mode as IPv6, IPv4, or dual-stack, SIP service should be reenabled.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. protocol mode ipv4 | ipv6 | dual-stack [preference {ipv4 | ipv6}]}

## **DETAILED STEPS**

Command or Action	Purpose
enable	Enables privileged EXEC mode.
Example:	• Enter your password if prompted.
Device> enable	
configure terminal	Enters global configuration mode.
Example:	
Device# configure terminal	
sip-ua	Enters SIP user agent configuration mode.
Example:	
Device(config)# <b>sip-ua</b>	
	enable Example: Device> enable configure terminal Example: Device# configure terminal sip-ua Example:

	Command or Action	Purpose
Step 4	protocol mode ipv4   ipv6   dual-stack [preference {ipv4   ipv6}]}	Configures the Cisco IOS SIP stack in dual-stack mode.
	Example:	
	<pre>Device(config-sip-ua) # protocol mode dual-stack</pre>	

### **Example: Configuring the SIP Trunk**

This example shows how to configure the SIP trunk to use dual-stack mode, with IPv6 as the preferred mode. The SIP service must be shut down before any changes are made to protocol mode configuration.

```
Device(config)# sip-ua
Device(config-sip-ua)# protocol mode dual-stack preference ipv6
```

### **Disabling ANAT Mode**

ANAT is automatically enabled on SIP trunks in dual-stack mode. Perform this task to disable ANAT in order to use a single-stack mode.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3**. voice service voip
- 4. sip
- 5. no anat

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	

	Command or Action	Purpose
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config) # <b>voice service voip</b>	
Step 4	sip	Enters SIP configuration mode.
	Example:	
	Device(config-voi-serv)# <b>sip</b>	
Step 5	no anat	Disables ANAT on a SIP trunk.
	Example:	
	<pre>Device(conf-serv-sip) # no anat</pre>	

### **Verifying SIP Gateway Status**

### **Before You Begin**

To verify the status of SIP Gateway, use the following commands

### **SUMMARY STEPS**

- 1. show sip-ua calls
- 2. show sip-ua connections
- 3. show sip-ua status

### **DETAILED STEPS**

### **Step 1** show sip-ua calls

The **show sip-ua calls** command displays active user agent client (UAC) and user agent server (UAS) information on SIP calls:

```
Device# show sip-ua calls

SIP UAC CALL INFO

Call 1

SIP Call ID : 8368ED08-1C2A11DD-80078908-BA2972D0@2001::21B:D4FF:FED7:B000

State of the call : STATE_ACTIVE (7)

Substate of the call : SUBSTATE_NONE (0)

Calling Number : 2000

Called Number : 1000

Bit Flags : 0xC04018 0x100 0x0
```

```
CC Call ID
                      : 2
  Source IP Address (Sig ): 2001:DB8:0:ABCD::1
  Destn SIP Req Addr:Port : 2001:DB8:0:0:FFFF:5060
  Destn SIP Resp Addr:Port: 2001:DB8:0:1:FFFF:5060
  Destination Name
                     : 2001::21B:D5FF:FE1D:6C00
  Number of Media Streams : 1
  Number of Active Streams: 1
  RTP Fork Object
                    : 0x0
  Media Mode
                         : flow-through
  Media Stream 1
    State of the stream : STREAM_ACTIVE
    Stream Call ID
                           : 2
    Stream Type
                           : voice-only (0)
    Stream Media Addr Type : 1709707780
    Negotiated Codec
                          : (20 bytes)
                           : 18
    Codec Payload Type
    Negotiated Dtmf-relay
                            : inband-voice
    Dtmf-relay Payload Type : 0
    Media Source IP Addr:Port: [2001::21B:D4FF:FED7:B000]:16504
    Media Dest IP Addr:Port : [2001::21B:D5FF:FE1D:6C00]:19548
Options-Ping ENABLED:NO ACTIVE:NO
  Number of SIP User Agent Client(UAC) calls: 1
SIP UAS CALL INFO
  Number of SIP User Agent Server(UAS) calls: 0
```

### **Step 2** show sip-ua connections

Use the **show sip-ua connections** command to display SIP UA transport connection tables:

#### Example:

```
Device# show sip-ua connections udp brief
Total active connections : 1
No. of send failures
                            : 0
No. of remote closures
                             : 0
No. of conn. failures
                            : 0
No. of inactive conn. ageouts : 0
Router# show sip-ua connections udp detail
Total active connections
                             : 1
No. of send failures
                            : 0
No. of remote closures
                            : 0
No. of conn. failures
                             : 0
No. of inactive conn. ageouts : 0
      --Printing Detailed Connection Report-----
Note:
 ** Tuples with no matching socket entry
    - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port>'
     to overcome this error condition
 ++ Tuples with mismatched address/port entry
    - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port> id <connid>'
     to overcome this error condition
Remote-Agent:2001::21B:D5FF:FE1D:6C00, Connections-Count:1
 Remote-Port Conn-Id Conn-State WriteQ-Size
                     _____
  _____ ____
        5060
                   2 Established
                                          0
```

### **Step 3** show sip-ua status

Use the **show sip-ua status** command to display the status of the SIP UA:

#### **Example:**

```
Device# show sip-ua status
SIP User Agent Status
SIP User Agent for UDP : ENABLED
SIP User Agent for TCP : ENABLED
SIP User Agent for TLS over TCP : ENABLED
SIP User Agent bind status(signaling): DISABLED
SIP User Agent bind status (media): DISABLED
SIP early-media for 180 responses with SDP: ENABLED
SIP max-forwards : 70
SIP DNS SRV version: 2 (rfc 2782)
NAT Settings for the SIP-UA
Role in SDP: NONE
Check media source packets: DISABLED
Maximum duration for a telephone-event in NOTIFYs: 2000 ms
SIP support for ISDN SUSPEND/RESUME: ENABLED
Redirection (3xx) message handling: ENABLED
Reason Header will override Response/Request Codes: DISABLED
Out-of-dialog Refer: DISABLED
Presence support is DISABLED
protocol mode is ipv6
SDP application configuration:
Version line (v=) required
Owner line (o=) required
Timespec line (t=) required
Media supported: audio video image
Network types supported: IN
Address types supported: IP4 IP6
Transport types supported: RTP/AVP udptl
```

## **RTCP Pass-Through**

IPv4 and IPv6 addresses embedded within RTCP packets (for example, RTCP CNAME) are passed on to Cisco UBE without being masked. These addresses are masked on the Cisco UBE ASR 1000.

The Cisco UBE ASR 1000 does not support printing of RTCP debugs.



RTCP is passed through by default. No configuration is required for RTCP pass-through.

### **Configuring IPv6 Support for Cisco UBE**

In Cisco UBE, IPv4-only and IPv6-only modes are not supported when endpoints are dual-stack. In this case, Cisco UBE must also be configured in dual-stack mode.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. protocol mode {ipv4 | ipv6 | dual-stack {preference {ipv4 | ipv6}}
- 5. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> <b>enable</b>	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# <b>configure terminal</b>	
Step 3	sip-ua	Enters SIP user-agent configuration mode.
	<b>Example:</b> Device(config)# <b>sip-ua</b>	
Step 4	<pre>protocol mode {ipv4   ipv6   dual-stack {preference {ipv4   ipv6}} Example: Device(config-sip-ua)# protocol mode ipv6</pre>	<ul> <li>Configures the Cisco IOS SIP stack.</li> <li>protocol mode dual-stack preference {ipv4   ipv6} —Sets the IP preference when the ANAT command is configured.</li> <li>protocol mode {ipv4   ipv6} —Passes the IPv4 or IPv6 address in the SIP invite.</li> <li>protocol mode dual-stack} —Passes both the IPv4 addresses and the IPv6 addresses in the SIP invite and sets priority based on the far-end IP address.</li> </ul>
Step 5	end	Exits SIP user-agent configuration mode.
	<b>Example:</b> Device(conf-voi-serv)# end	

## Verifying RTP Pass-Through

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To enable RTCP packet-related debugging, use the following command

### **SUMMARY STEPS**

1. debug voip rtcp packets

### **DETAILED STEPS**

#### debug voip rtcp packets

Example:

Device# debug voip rtcp packets

\*Feb 14 06:24:58.799: //1/xxxxxxxx/RTP//Packet/voip remote\_rtcp\_packet: Received RTCP packet \*Feb 14 06:24:58.799: (src ip=2001:DB8:C18:5:21B:D4FF:FEDD:35F0, src port=17699, dst ip=2001:DB8:C18:5:21D:A2FF:FE72:4D00, dst port=17103) \*Feb 14 06:24:58.799: SR: ssrc=0x1F7A35F0 sr ntp h=0xD10346B4 sr ntp 1=0x13173D8 F sr\_timestamp=0x0 sr\_npackets=381 sr\_nbytes=62176
\*Feb 14 06:24:58.799: RR: ssrc=0x1A1752F0 rr\_loss=0x0 rr\_ehsr=5748 rr\_jitter=0 r r lsr=0x0 rr dlsr=0x0 \*Feb 14 06:24:58.799: SDES: ssrc=0x1F7A35F0 name=1 len=39 data=0.0.0@2001:DB8:C1 8:5:21B:D4FF:FEDD:35F0 \*Feb 14 06:24:58.799: //2/xxxxxxxxxx/RTP//Packet/voip remote rtcp packet: Send ing RTCP packet \*Feb 14 06:24:58.799: (src ip=2001:DB8:C18:5:21D:A2FF:FE72:4D00, src port=23798, dst ip=2001:DB8:C18:5:21B:D4FF:FED7:52F0, dst port=19416) \*Feb 14 06:24:58.799: SR: ssrc=0x0 sr ntp h=0xD10346B4 sr ntp l=0x13173D8F sr ti mestamp=0x0 sr npackets=381 sr\_nbytes=62176
\*Feb 14 06:24:58.799: RR: ssrc=0x1A1752F0 rr\_loss=0x0 rr\_ehsr=5748 rr\_jitter=0 r r lsr=0x0 rr dlsr=0x0 \*Feb 14 06:24:58.799: SDES: ssrc=0x1F7A35F0 name=1 len=39 data=0.0.0@2001:DB8:C1 8:5:21B:D4FF:FEDD:35F0 \*Feb 14 06:24:58.919:

## **Configuring the Source IPv6 Address of Signaling and Media Packets**

Users can configure the source IPv4 or IPv6 address of signaling and media packets to a specific interface's IPv4 or IPv6 address. Thus, the address that goes out on the packet is bound to the IPv4 or IPv6 address of the interface specified with the **bind** command.

The **bind** command also can be configured with one IPv6 address to force the gateway to use the configured address when the bind interface has multiple IPv6 addresses. The bind interface should have both IPv4 and IPv6 addresses to send out ANAT.

When you do not specify a bind address or if the interface is down, the IP layer still provides the best local address.

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### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. bind {control | media | all} source interface interface-id [ipv6-address ipv6-address]

## **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config) # <b>voice service voip</b>	
Step 4	sip	Enters SIP configuration mode.
	Example:	
	Device(config-voi-serv)# <b>sip</b>	
Step 5	<b>bind</b> {control   media   all} source interface interface-id [ipv6-address ipv6-address]	Binds the source address for signaling and media packets to the IPv6 address of a specific interface
	Example:	
	Device(config-serv-sip)# bind control source-interface FastEthernet 0/0	

## Example: Configuring the Source IPv6 Address of Signaling and Media Packets

Device(config) # voice service voip Device(config-voi-serv) # sip Device(config-serv-sip) # bind control source-interface fastEthernet 0/0

# **Configuring the SIP Server**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. sip-server {dns: host-name] | ipv4: ipv4-address | ipv6: [ipv6-address] :[port-nums]}
- 5. keepalive target {{ipv4: address | ipv6: address}[: port] | dns: hostname} [ tcp [tls]] | udp] [secondary]

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	sip-ua	Enters SIP user agent configuration mode.
	Example:	
	Device(config)# <b>sip-ua</b>	
Step 4	<pre>sip-server {dns: host-name]   ipv4: ipv4-address   ipv6: [ipv6-address] :[port-nums]}</pre>	Configures a network address for the SIP server interface.
	Example:	
	Device(config-sip-ua)# <b>sip-server ipv6:</b> 2001:DB8:0:0:8:800:200C:417A	
Step 5	keepalive target {{ipv4: address   ipv6: address}[: port]   dns : hostname} [ tcp [tls]]   udp] [secondary]	Identifies SIP servers that will receive keepalive packets from the SIP gateway.
	Example:	
	Device(config-sip-ua)# keepalive target ipv6: 2001:DB8:0:0:8:800:200C:417A	

### **Example: Configuring the SIP Server**

```
Device(config)# sip-ua
Device(config-sip-ua)# sip-server ipv6: 2001:DB8:0:0:8:800:200C:417A
```

## **Configuring the Session Target**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3**. dial-peer voice *tag* {mmoip | pots | vofr | voip}
- 4. destination pattern [+ string T
- 5. session target {ipv4: destination-address| ipv6: [ destination-address ]| dns : \$s\$. | \$d\$. | \$e\$. | \$u\$.] host-name | enum:table -num | loopback:rtp | ras| sip-server} [: port

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	dial-peer voice tag {mmoip   pots   vofr   voip}	Defines a particular dial peer, specifies the method of voice encapsulation, and enters dial peer configuration
	Example:	mode.
	Device(config)# dial-peer voice 29 voip	
Step 4	destination pattern [+ string T	Specifies either the prefix or the full E.164 telephone number to be used for a dial peer.
	Example:	
	Device(config-dial-peer)# destination-pattern 7777	
Step 5	session target {ipv4: destination-address  ipv6: [         destination-address ]  dns : \$s\$.   \$d\$.   \$e\$.   \$u\$.] host-name           enum:table -num   loopback:rtp   ras  sip-server} [: port	Designates a network-specific address to receive calls from a VoIP or VoIPv6 dial peer.

 Command or Action	Purpose
Example:	
Device(config-dial-peer)# <b>session target</b> ipv6:2001:DB8:0:0:8:800:200C:417A	

### **Example: Configuring the Session Target**

```
Device(config)# dial-peer voice 29 voip
Device(config-dial-peer)# destination-pattern 7777
Device(config-dial-peer)# session target ipv6:2001:DB8:0:0:8:800:200C:417A
```

## **Configuring SIP Register Support**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. registrar {dns: address | ipv4: destination-address [: port] | ipv6: destination-address : port] } aor-domain expires seconds [tcp tls] ] type [secondary] [scheme string]

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- 5. retry register retries
- 6. timers register milliseconds

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	sip-ua	Enters SIP user agent configuration mode.
	Example:	
	Device(config)# <b>sip-ua</b>	

	Command or Action	Purpose
Step 4	registrar {dns: address   ipv4: destination-address [: port]   ipv6: destination-address : port] } aor-domain expires seconds [tcp tls] ] type [secondary] [scheme string]	Enables SIP gateways to register E.164 numbers on behalf of analog telephone voice ports, IP phone virtual voice ports, and SCCP phones with an external SIP proxy or SIP registrar.
	Example:	
	<pre>Device(config-sip-ua)# registrar ipv6: 2001:DB8::1:20F:F7FF:FE0B:2972 expires 3600 secondary</pre>	
Step 5	retry register retries	Configures the total number of SIP register messages that the gateway should send.
	Example:	
	Device(config-sip-ua)# retry register 10	
Step 6	timers register milliseconds	Configures how long the SIP UA waits before sending register requests.
	Example:	
	Device(config-sip-ua)# <b>timers register 500</b>	

### **Example: Configuring SIP Register Support**

```
Device(config)# sip-ua
Device(config-sip-ua)# registrar ipv6: 2001:DB8:0:0:8:800:200C:417A expires 3600 secondary
Device(config-sip-ua)# retry register 10
Device((config-sip-ua)# timers register 500
```

## **Configuring Outbound Proxy Server Globally on a SIP Gateway**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- **5. outbound-proxy** {**ipv4**: *ipv4-address* | **ipv6**: *ipv6-address* | **dns**: *host* : *domain*} [: *port-number*]

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
		• Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config)# <b>voice service voip</b>	
Step 4	sip	Enters sip configuration mode.
	Example:	
	Device(config-voi-serv)# <b>sip</b>	
Step 5	<b>outbound-proxy</b> { <b>ipv4:</b> <i>ipv4-address</i>   <b>ipv6:</b> <i>ipv6-address</i>   <b>dns:</b> <i>host</i> : <i>domain</i> } [: <i>port-number</i> ]	Specifies the SIP outbound proxy globally for a Cisco IOS voice gateway using an IPv6 address.
	Example:	
	Device(config-serv-sip)#outbound-proxy ipv6: 2001:DB8:0:0:8:800:200C:417A	

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# **Configuring UDP Checksum**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. ipv6 udp checksum [process | cef | none]
- 4. exit

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
		Enter your password if prompted.
	Example:	
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	ipv6 udp checksum [process   cef   none]	Configures UDP checksum for Cisco UBE so that when you enable UDP checksum, it is computed and added for outgoing media packets. Similarly, disable the command to ignore the checksum calculation.
	Example:	Use the following keywords with the <b>ipv6 udp checksum</b> command:
	<pre>Device(config) # ipv6 udp checksum process</pre>	• process: Packets are punted to the process switching path for checksum validation.
		• cef: The UDP checksum validation is done in the CEF path.
		• none: UDP checksum validation is not done for received media packets in the CEF path and there is no UDP checksum computation for transmitted media packets.
Step 4	exit	Exits global configuration mode and returns to privileged EXEC mode.
	Example:	
	Device(config)# exit	

# **Configuring IP Toll Fraud**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. ip address trusted list
- **5. ipv6** *X*:*X*:*X*:*X*:*X*
- 6. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config)# voice service voip	
Step 4	ip address trusted list	Enters IP address trusted list configuration mode. You can add unique and multiple IP addresses for incoming VoIP
	Example:	(H.323/SIP) calls to a list of trusted IP addresses.
	<pre>Device(config-voi-serv)# ip address trusted list</pre>	
Step 5	ipv6 X:X:X:X:X	Enters IPv6 addresses for toll fraud prevention.
	Example:	
	<pre>Device(cfg-iptrust-list)# ipv6 2001:DB8::/48</pre>	
Step 6	end	Exits trusted list configuration mode and returns to global configuration mode.
	Example:	
	Device(cfg-iptrust-list)# end	

# **Configuring the RTP Port Range for an Interface**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. allow-connections sip to sip
- 5. media-address range range
- 6. rtp-port range range
- 7. exit
- 8. dial-peer voice tag voip
- 9. voice-class sip bind media source-interface interface
- 10. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config) # <b>voice service voip</b>	
Step 4	allow-connections sip to sip	Allows sip-to-sip connections under voice service voir configuration mode for Cisco UBE.
	Example:	
	<pre>Device(conf-voi-serv)# allow-connections sip    to sip</pre>	

	Command or Action	Purpose
Step 5	media-address range range	Configures the media-address range, which enables the media gateway to allocate the available free port for a given IP
	Example:	address within the address range.
	<pre>Device(config-voi-serv) # media-address range 2001:DB8::/48</pre>	
Step 6	rtp-port range range	Configures the RTP port range.
	Example:	• Each Cisco UBE can configure ten unique IP address ranges.
	Device(config-voi-serv)# rtp-port range 20000 30000	• The default global RTP port range is from 16384 to 32766.
Step 7	exit	Exits voice service VoIP configuration mode.
	Example:	
	Device(config-voi-ser)# <b>exit</b>	
Step 8	dial-peer voice tag voip	Enters dial peer configuration mode.
	Example:	
	<pre>Device(config)# dial-peer voice 300 voip</pre>	
Step 9	voice-class sip bind media source-interface	Matches the local SIP bind media IP address to the IP address range entries. Binds media packets to the IPv4 or IPv6 address
	interface	of a specific interface and specifies an interface as the source
	Example:	address of SIP packets.
	Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet 0	
Step 10	end	Exits dial peer configuration mode and returns to global configuration mode.
	Example:	
	<pre>Device(config-dial-peer)# end</pre>	
		1

# **Configuring Message Waiting Indicator Server Address**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. mwi-server {ipv4: destination-address | ipv6: destination-address | dns: host-name} peer-tag [output-dial-peer-tag]
- 5. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	sip-ua	Enters SIP user-agent configuration mode.
	Example:	
	Device(config)# <b>sip-ua</b>	
Step 4	mwi-server {ipv4: destination-address   ipv6: destination-address   dns: host–name} peer-tag [output-dial-peer-tag]	Configures voice-mail server settings on a voice gateway or user agent. • ipv4/ ipv6: destination-address—IP address of the voice-mail
	Example:	server.
	<pre>Example: Device(config-sip-ua)# mwi-server ipv6 2001:DB8::/48 peer-tag 3</pre>	• dns: host-name—Host device housing the domain name server that resolves the name of the voice-mail server. The argument should contain the complete hostname to be associated with the target address; for example, dns:test.example.com.
		• peer-tag—Attaches an existing dial peer to SIP MWI service.
Step 5	end	Exits SIP user-agent configuration mode and returns to global configuration mode.
	Example:	
	Device(config-sip-ua)# <b>end</b>	

# **Configuring Voice Ports**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3. voice-port** *port number*
- 4. vmwi [fsk | dc-voltage]
- 5. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice-port port number	Enters voiceport configuration mode.
	Example:	
	Device(config)# voice-port 3	
Step 4	vmwi [fsk   dc-voltage]	Enables either Frequency–Shift Keying (FSK) visible message waiting indication (VMWI) or DC voltage on a Cisco VG224 onboard analog
	Example:	FXS voice port. VMWI is configured automatically when MWI is
	Device(config-voiceport)# vmwi fsk	configured on the voice port.
		• If an FSK phone is connected to the voice port, use the <b>fsk</b> keyword. Similarly, if a DC voltage phone is connected to the voice port, use the <b>dc-voltage</b> keyword.
Step 5	end	Exits voice-port configuration mode and returns to privileged EXEC mode.
	Example:	
	Device(config-voiceport)# end	

## **Configuring Cisco UBE Mid-call Re-INVITE Consumption**

### **Configuring Passthrough of Mid-call Signalling**

Perform this task to configure passthrough of mid-call signaling (as Re-invites) only when bidirectional media is added.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. Configure passthrough of mid-call signaling changes only when bidirectional media is added.
  - In Global VoIP SIP configuration mode

midcall-signaling passthru media-change

• In dial-peer configuration mode

voice-class sip mid-call signaling passthru media-change

4. end

## **DETAILED STEPS**

Command or Action	Purpose
enable	Enables privileged EXEC mode.
<b>Example:</b> Device> enable	• Enter your password if prompted.
configure terminal	Enters global configuration mode.
<b>Example:</b> Device# configure terminal	
Configure passthrough of mid-call signaling changes only when bidirectional media is added.	Re-Invites are passed through only when bidirectional media is added.
In Global VoIP SIP configuration mode	
midcall-signaling passthru media-change	
• In dial-peer configuration mode	
voice-class sip mid-call signaling passthru media-change	
	enable         Example: Device> enable         configure terminal         Example: Device# configure terminal         Configure passthrough of mid-call signaling changes only when bidirectional media is added.         • In Global VoIP SIP configuration mode         midcall-signaling passthru media-change         • In dial-peer configuration mode

	Command or Action	Purpose
	Example:	
	In Global VoIP SIP configuration mode:	
	Device(config) # voice service voip	
	Device(conf-voi-serv)# sip	
	<pre>Device(conf-serv-sip)# midcall-signaling passthru media-change</pre>	
	Example:	
	In Dial-peer configuration mode:	
	Device(config)# dial-peer voice 2 voip	
	Device(config-dial-peer)# voice-class sip mid-call signaling	
	passthru media-change	
Step 4	end	Exits to privileged EXEC mode.

### **Configuring Passthrough SIP Messages at Dial Peer Level**

Perform this task to configure passthrough SIP messages at the dial-peer level. You need to perform this task at the dial-peer level to consume all media-related mid-call Re-INVITEs/UPDATEs.



If the Cisco UBE Mid-call Re-INVITE/UPDATE consumption feature is configured on global and dial-peer level, dial-peer level takes precedence.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice dial-peer tag voip
- 4. voice-class sip mid-call signaling passthru media-change
- 5. exit

### **DETAILED STEPS**

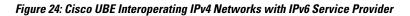
	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	

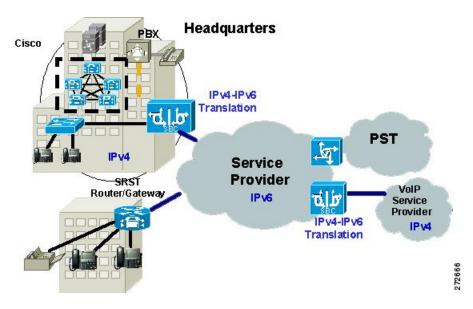
	Command or Action	Purpose
Step 3	dial-peer voice dial-peer tag voip	Enters dial-peer voice configuration mode.
	<pre>Example: Device(config)# dial-peer voice 2 voip</pre>	
Step 4	voice-class sip mid-call signaling passthru media-change	Passes through SIP messages that involve media change.
	<pre>Example: Device(config-dial-peer)# voice-class sip mid-call signaling passthru media-change</pre>	
Step 5	exit	Exits dial-peer voice configuration mode and returns to global configuration mode.
	<pre>Example: Device(config-dial-peer)# exit</pre>	

# Configuring H.323 IPv4-to-SIPv6 Connections in a Cisco UBE

I

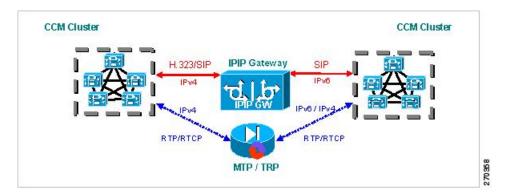
An organization with an IPv4 network can deploy a Cisco UBE on the boundary to connect with the service provider's IPv6 network (see the figure below).





A Cisco UBE can interoperate between H.323/SIP IPv4 and SIP IPv6 networks in media flow-through mode. In media flow-through mode, both signaling and media flows through the Cisco UBE, and the Cisco UBE

performs both signaling and media interoperation between H.323/SIP IPv4 and SIP IPv6 networks (see the figure below).





The Cisco UBE feature adds IPv6 capability to existing VoIP features. This feature adds dual-stack support on voice gateways and MTP, IPv6 support for SIP trunks, and SCCP-controlled analog voice gateways. In addition, the SBC functionality of connecting SIP IPv4 or H.323 IPv4 network to a SIP IPv6 network is implemented on an Cisco UBE to facilitate migration from VoIPv4 to VoIPv6.

### **Before You Begin**

Cisco UBE must be configured in IPv6-only or dual-stack mode to support IPv6 calls.



A Cisco UBE interoperates between H.323/SIP IPv4 and SIP IPv6 networks only in media flow-through mode.

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. allow-connections from type to to type

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	Example:	
	Device(config)# voice service voip	
Step 4	allow-connections from type to to type	Allows connections between specific types of endpoints in a VoIPv6 network.
	Example:	Arguments are as follows:
	Device(config-voi-serv)# allow-connections h323 to sip	• <i>from-type</i> Type of connection. Valid values: <b>h323</b> , <b>sip</b> .
		• <i>to-type</i> Type of connection. Valid values: <b>h323</b> , <b>sip</b> .

Example: Configuring H.323 IPv4-to-SIPv6 Connections in a Cisco UBE

```
Device (config) # voice service voip
Device (config-voi-serv) # allow-connections h323 to sip
```

# **Configuration Examples for VoIP over IPv6**

## **Example: Configuring the SIP Trunk**

This example shows how to configure the SIP trunk to use dual-stack mode, with IPv6 as the preferred mode. The SIP service must be shut down before any changes are made to protocol mode configuration.

```
Device(config)# sip-ua
Device(config-sip-ua)# protocol mode dual-stack preference ipv6
```

# **Troubleshooting Tips for VoIP for IPv6**

### **Media Flow-Through**

To enable all Session Initiation Protocol (SIP)-related debugging, use the **debug ccsip all** command in privileged EXEC mode.

To trace the execution path through the call control application programming interface (CCAPI), use the **debug voip ccapi inout** command.

### **Media Flow-Around**

To enable all Session Initiation Protocol (SIP)-related debugging, use the debug ccsip all command.

To trace the execution path through the call control application programming interface (CCAPI), use the **debug voip ccapi inout** command.

### **SDP Pass-Through**

To enable all Session Initiation Protocol (SIP)-related debugging (when the call is active in Pass through mode), use the **debug ccsip all** command.

### **RTP Port Range**

To enable all Session Initiation Protocol (SIP)-related debugging, use the debug ccsip all command.

To enable debugging for Real-Time Transport Protocol (RTP) named event packets, use the **debug voip rtp** command.

### **VMWI SIP**

To collect debug information only for signaling events, use the **debug vpm signal** command.

To show all Session Initiation Protocol (SIP) Service Provider Interface (SPI) message tracing, use the **debug** ccsip messages command.

# Verifying and Troubleshooting Tips

## Verifying Cisco UBE ANAT Call Flows

To verify that media settings are enabled in the media flowthrough and media flow-around feature, use the following commands:

### SUMMARY STEPS

- 1. show call active voice brief
- 2. show call active voice compact
- 3. show voip rtp connections

### **DETAILED STEPS**

### **Step 1** show call active voice brief

#### Example:

Device# show call active voice brief

```
<ID>: <CallID> <start>ms.<index> (<start>) +<connect> pid:<peer_id> <dir> <addr> <state>
    dur hh:mm:ss tx:<packets>/<bytes> rx:<packets>/<bytes> dscp:<packets violation> media:<packets
violation> audio tos:<audio tos value> video tos:<video tos value>
    IP <ip>:<udp> rtt:<time>ms pl:<play>/<gap>ms lost:<lost>/<early>/<late>
    delay:<last>/<min>/<max>ms <codec> <textrelay> <transcoded</pre>
```

media inactive detected:<y/n> media cntrl rcvd:<y/n> timestamp:<time>

```
long duration call detected:<y/n> long duration call duration :<sec> timestamp:<time>
 LostPacketRate:<%> OutOfOrderRate:<%>
 MODEMPASS <method> buf:<fills>/<drains> loss <overall%> <multipkt>/<corrected>
  last <buf event time>s dur:<Min>/<Max>s
 FR <protocol> [int dlci cid] vad:<y/n> dtmf:<y/n> seq:<y/n>
  <codec> (payload size)
 ATM <protocol> [int vpi/vci cid] vad:<y/n> dtmf:<y/n> seq:<y/n>
  <codec> (payload size)
 Tele <int> (callID) [channel id] tx:<tot>/<v>/<fax>ms <codec> noise:<l> acom:<l> i/o:<l>/<l> dBm
 MODEMRELAY info:<rcvd>/<sent> xid:<rcvd>/<sent> total:<rcvd>/<sent>/<drops>
         speeds(bps): local <rx>/<tx> remote <rx>/<tx>
 Proxy <ip>:<audio udp>,<video udp>,<tcp1>,<tcp2>,<tcp3> endpt: <type>/<manf>
bw: <req>/<act> codec: <audio>/<video>
 tx: <audio pkts>/<audio bytes>,<video pkts>/<video bytes>,<t120 pkts>/<t120 bytes>
 rx: <audio pkts>/<audio bytes>,<video pkts>/<video bytes>,<t120 pkts>/<t120 bytes>
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
     : 987 361904110ms.1 (16:01:10.557 IST Tue May 14 2013) +530 pid:1 Answer 1005 connected
dur 00:00:56 tx:1082/173120 rx:1141/182560 dscp:0 media:0 audio tos:0xB8 video tos:0x0
IP 2001:1111:2222:3333:4444:5555:6666:1012:38356 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms
g711ulaw TextRelay: off Transcoded: No
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
LostPacketRate:0.00 OutOfOrderRate:0.00
     : 988 361904120ms.1 (16:01:10.567 IST Tue May 14 2013) +510 pid:2 Originate 2005 connected
dur 00:00:56 tx:1141/182560 rx:1082/173120 dscp:0 media:0 audio tos:0xB8 video tos:0x0
IP 2001:1111:2222:3333:4444:5555:6666:1012:26827 SRTP: off rtt:Oms pl:0/Oms lost:0/0/0 delay:0/0/Oms
 g711ulaw TextRelay: off Transcoded: No
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
 long duration call detected:n long duration call duration:n/a timestamp:n/a
LostPacketRate:0.00 OutOfOrderRate:0.00
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
```

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#### **Step 2** show call active voice compact

Total call-legs: 2

#### Example:

Device# show call active voice compact

<callid> A/O FAX T<sec> Co</sec></callid>	odec type	Peer Address	IP R <ip>:<udp></udp></ip>
Total call-legs: 2			
987 ANS T61 g7	711ulaw VOIP	P1005 2001::1	.012:38356
988 ORG T61 g7	711ulaw VOIP	P2005 2001::1	012:26827

### **Step 3** show voip rtp connections

#### Example:

Device# show voip rtp connections

VoIP RTP Port Usage Information: Max Ports Available: 24273, Ports Reserved: 303, Ports in Use: 2

Port range not configured, Min: 16384, Max:	32767
Media-Address Range	Ports Ports Ports Available Reserved In-use
Default Address-Range 2001::	8091 101 0
2002::	8091 101 1
9.0.0.0 10.0.0.0	8091 101 1
Found 2 active RTP connections	

## Verifying and Troubleshooting Cisco UBE ANAT Flow-Through Call

To verify and troubleshoot Cisco UBE ANAT Flow-Through calls, use the following commands:

### SUMMARY STEPS

- 1. debug ccsip message
- 2. show voip rtp connections

### **DETAILED STEPS**

Step 1 debug ccsip message

```
Example:
```

Device# show logging

```
*Jun 7 09:17:41.135: //-1/xxxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
INVITE sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060 SIP/2.0
Via: SIP/2.0/UDP [2001:DB8:C18:2:219:2FFF:FE89:7928]:5060;branch=z9hG4bK1CA8CD
Remote-Party-ID: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]>;party=calling;screen=no;privacy=off
From: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]>;tag=6EDAC1D0-F25
To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>
Date: Thu, 07 Jun 2012 10:47:17 GMT
Call-ID: FC36AC29-AFC411E1-8725FA39-34B6D876@2001:DB8:C18:2:219:2FFF:FE89:7928
Supported: 100rel,timer,resource-priority,replaces
Require: sdp-anat
Min-SE: 1800
Cisco-Guid: 4231321369-2948862433-2168455193-0797538600
User-Agent: Cisco-SIPGateway/IOS-12.x
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Max-Forwards: 70
Timestamp: 1339066037
Contact: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]:5060>
Expires: 180
Allow-Events: telephone-event
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 441
v=0
o=CiscoSystemsSIP-GW-UserAgent 4604 5397 IN IP6 2001:DB8:C18:2:219:2FFF:FE89:7928
s=SIP Call
c=IN IP4 9.44.30.10
t=0 0
a=group:ANAT 1 2
m=audio 16970 RTP/AVP 18 19
```

```
c=IN IP4 9.44.30.10
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
m=audio 17066 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:219:2FFF:FE89:7928
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
*Jun 7 09:17:41.159: //31/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 100 Trying
Via: SIP/2.0/UDP [2001:DB8:C18:2:219:2FFF:FE89:7928]:5060;branch=z9hG4bK1CA8CD
From: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]>;tag=6EDAC1D0-F25
To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>
Date: Thu, 07 Jun 2012 09:17:41 GMT
Call-ID: FC36AC29-AFC411E1-8725FA39-34B6D876@2001:DB8:C18:2:219:2FFF:FE89:7928
Timestamp: 1339066037
CSeq: 101 INVITE
Allow-Events: telephone-event
Server: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Content-Length: 0
*Jun 7 09:17:41.159: //32/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Sent:
INVITE sip:600009.44.30.11:5060 SIP/2.0
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK2688E
Remote-Party-ID: <sip:100109.44.30.14>;party=calling;screen=no;privacy=off
From: <sip:100109.44.30.14>;tag=6D0FC0-1428
To: <sip:6000@9.44.30.11>
Date: Thu, 07 Jun 2012 09:17:41 GMT
Call-ID: 7780227E-AFB811E1-8060F4DD-5665AA1B09.44.30.14
Supported: timer, resource-priority, replaces
Require: sdp-anat
Min-SE: 1800
Cisco-Guid: 4231321369-2948862433-2168455193-0797538600
User-Agent: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Timestamp: 1339060661
Contact: <sip:100109.44.30.14:5060>
Expires: 180
Allow-Events: telephone-event
Max-Forwards: 69
Content-Type: application/sdp
Content-Disposition: session; handling=required Phone is offhook
Content-Length: 437
v=0
o=CiscoSystemsSIP-GW-UserAgent 3184 51 IN IP4 9.44.30.14
s=SIP Call
c=IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540
t = 0 \quad 0
a=group:ANAT 1 2
m=audio 16438 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
m=audio 16440 RTP/AVP 18 19
c=IN IP4 9.44.30.14
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
```

```
a=rtpmap:19 CN/8000
a=ptime:20
*Jun 7 09:17:41.179: //32/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Received:
SIP/2.0 100 Trying
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK2688E
From: <sip:100109.44.30.14>;tag=6D0FC0-1428
To: <sip:600009.44.30.11>
Date: Thu, 07 Jun 2012 10:40:14 GMT
Call-ID: 7780227E-AFB811E1-8060F4DD-5665AA1B09.44.30.14
Timestamp: 1339060661
CSeq: 101 INVITE
Allow-Events: telephone-event
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Content-Length: 0
*Jun 7 09:17:41.203: //32/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Received:
SIP/2.0 180 Ringing
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK2688E
From: <sip:100109.44.30.14>;tag=6D0FC0-1428
To: <sip:600009.44.30.11>;tag=93D1F9D4-9E2
Date: Thu, 07 Jun 2012 10:40:14 GMT
Call-ID: 7780227E-AFB811E1-8060F4DD-5665AA1B@9.44.30.14
Timestamp: 1339060661
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:600009.44.30.11>;party=called;screen=no;privacy=off
Contact: <sip:600009.44.30.11:5060>
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Content-Length: 0
*Jun 7 09:17:41.207: //31/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 180 Ringing
Via: SIP/2.0/UDP [2001:DB8:C18:2:219:2FFF:FE89:7928]:5060;branch=z9hG4bK1CA8CD
From: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]>;tag=6EDAC1D0-F25
To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=6D0FF4-14D3
Date: Thu, 07 Jun 2012 09:17:41 GMT
Call-ID: FC36AC29-AFC411E1-8725FA39-34B6D876@2001:DB8:C18:2:219:2FFF:FE89:7928
Timestamp: 1339066037
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=called;screen=no;privacy=off
Contact: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060>
Server: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Content-Length: 0
*Jun 7 09:17:41.219: //32/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Received:
SIP/2.0 200 OK
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK2688E
From: <sip:100109.44.30.14>;tag=6D0FC0-1428
To: <sip:600009.44.30.11>;tag=93D1F9D4-9E2
Date: Thu, 07 Jun 2012 10:40:14 GMT
Call-ID: 7780227E-AFB811E1-8060F4DD-5665AA1B@9.44.30.14
Timestamp: 1339060661
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:600009.44.30.11>;party=called;screen=no;privacy=off
Contact: <sip:600009.44.30.11:5060>
Supported: replaces
Require: sdp-anat
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Supported: timer
Content-Type: application/sdp
```

```
Content-Disposition: session; handling=required
Content-Length: 435
v=0
o=CiscoSystemsSIP-GW-UserAgent 8213 2783 IN IP4 9.44.30.11
s=SIP Call
c=IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898
t.=0 0
a=group:ANAT 1
m=audio 17200 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
m=audio 0 RTP/AVP 18 19
c=IN IP4 9.44.30.11
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
*Jun 7 09:17:41.227: //32/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Sent:
ACK sip:6000@9.44.30.11:5060 SIP/2.0
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK27145B
From: <sip:100109.44.30.14>;tag=6D0FC0-1428
To: <sip:600009.44.30.11>;tag=93D1F9D4-9E2
Date: Thu, 07 Jun 2012 09:17:41 GMT
Call-ID: 7780227E-AFB811E1-8060F4DD-5665AA1B09.44.30.14
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: telephone-event
Content-Length: 0
*Jun 7 09:17:41.235: //31/FC34D7198140/SIP/Msg/ccsipDisplayMsg:
Sent:
SIP/2.0 200 OK
Via: SIP/2.0/UDP [2001:DB8:C18:2:219:2FFF:FE89:7928]:5060;branch=z9hG4bK1CA8CD
From: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]>;tag=6EDAC1D0-F25
To: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=6D0FF4-14D3
Date: Thu, 07 Jun 2012 09:17:41 GMT
Call-ID: FC36AC29-AFC411E1-8725FA39-34B6D876@2001:DB8:C18:2:219:2FFF:FE89:7928
Timestamp: 1339066037
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=called;screen=no;privacy=off
Contact: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060>
Supported: replaces
Require: sdp-anat
Server: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Supported: timer
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 433
v=0
o=CiscoSystemsSIP-GW-UserAgent 8884 4606 IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540
s=SIP Call
c=IN IP4 9.44.30.14
t=0 0
a=group:ANAT 1
m=audio 16436 RTP/AVP 18 19
c=IN IP4 9.44.30.14
a=mid:1
a=rtpmap:18 G729/8000
```

```
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
m=audio 0 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
*Jun 7 09:17:41.251: //-1/xxxxxxxx/SIP/Msg/ccsipDisplayMsg:
Received:
ACK sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060 SIP/2.0
Via: SIP/2.0/UDP [2001:DB8:C18:2:219:2FFF:FE89:7928]:5060;branch=z9hG4bK1CB1E77
From: <sip:1001@[2001:DB8:C18:2:219:2FFF:FE89:7928]>;tag=6EDAC1D0-F25
To: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=6D0FF4-14D3
Date: Thu, 07 Jun 2012 10:47:17 GMT
Call-ID: FC36AC29-AFC411E1-8725FA39-34B6D876@2001:DB8:C18:2:219:2FFF:FE89:7928
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: telephone-event
Content-Length: 0
```

### **Step 2** show voip rtp connections

#### **Example:**

#### Device# show voip rtp connections

VoIP RTP Port Usage Information: Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 3 Port range not configured, Min: 16384, Max: 32767 Ports Ports Ports Media-Address Range Available Reserved In-use 8091 101 Default Address-Range 3 VoIP RTP active connections : No. CallId dstCallId LocalRTP RmtRTP LocalIP RemoteIP 1 31 32 16436 16970 9.44.30.14 9.44.30.10 17200 2001:DB8:C18:2:223:4FF:FEAC:4540 32 31 16438 2001:DB8:C18:2:217:59FF:FEDE:8898 Found 2 active RTP connections

## Verifying Cisco UBE ANAT Flow-Around Calls

To verify Cisco UBE ANAT Flow-Around calls, use the debug ccsip message commands:

1

### SUMMARY STEPS

- 1. debug ccsip message
- 2. show voip rtp connections

### **DETAILED STEPS**

Step 1 debug ccsip message

#### Example:

```
Device# Show logging
```

\*Jun 7 17:26:30.681: //-1/xxxxxxxx/SIP/Msg/ccsipDisplayMsg:

Received: INVITE sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060 SIP/2.0 Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK14B25D Remote-Party-ID: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;party=calling;screen=no;privacy=off From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=5569ECC8-C79 To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]> Date: Thu, 07 Jun 2012 17:35:05 GMT Call-ID: F44F5437-AFFD11E1-816CD9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440 Supported: 100rel, timer, resource-priority, replaces Require: sdp-anat Min-SE: 1800 Cisco-Guid: 1170397766-2953384417-2170945561-0797538600 User-Agent: Cisco-SIPGateway/IOS-12.x Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER CSeq: 101 INVITE Max-Forwards: 70 Timestamp: 1339090505 Contact: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]:5060> Expires: 180 Allow-Events: telephone-event Content-Type: application/sdp Content-Disposition: session; handling=required Content-Length: 465 v = 0o=CiscoSystemsSIP-GW-UserAgent 9103 1209 IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440 s=SIP Call c=IN IP4 9.44.30.13  $t = 0 \quad 0$ a=group:ANAT 1 2 m=audio 18706 RTP/AVP 18 0 19 c=IN IP4 9.44.30.13 a=mid:1 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:0 PCMU/8000 a=rtpmap:19 CN/8000 m=audio 16384 RTP/AVP 18 0 19 c=IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440 a=mid:2 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:0 PCMU/8000 a=rtpmap:19 CN/8000 \*Jun 7 17:26:30.705: //106/45C2DA468166/SIP/Msg/ccsipDisplayMsg: Sent: SIP/2.0 100 Trying Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK14B25D From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=5569ECC8-C79 To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]> Date: Thu, 07 Jun 2012 17:26:30 GMT Call-ID: F44F5437-AFFD11E1-816CD9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440 Timestamp: 1339090505 CSeq: 101 INVITE Allow-Events: telephone-event Server: Cisco-SIPGateway/IOS-15.2.20120528.102328. Content-Length: 0

```
*Jun 7 17:26:30.705: //107/45C2DA468166/SIP/Msg/ccsipDisplayMsg:
Sent:
INVITE sip:600009.44.30.11:5060 SIP/2.0
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK90BB
Remote-Party-ID: <sip:100109.44.30.14>;party=calling;screen=no;privacy=off
From: <sip:1001@9.44.30.14>;tag=22C984C-970
To: <sip:6000@9.44.30.11>
Date: Thu, 07 Jun 2012 17:26:30 GMT
Call-ID: C145AF07-AFFC11E1-813EF4DD-5665AA1B09.44.30.14
Supported: timer, resource-priority, replaces
Require: sdp-anat
Min-SE: 1800
Cisco-Guid: 1170397766-2953384417-2170945561-0797538600
User-Agent: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Timestamp: 1339089990
Contact: <sip:100109.44.30.14:5060>
Expires: 180
Allow-Events: telephone-event
Max-Forwards: 69
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 418
v=0
o=CiscoSystemsSIP-GW-UserAgent 9582 2407 IN IP4 9.44.30.14
s=SIP Call
c=IN IP4 9.44.30.13
t=0 0
a=group:ANAT 1 2
m=audio 18706 RTP/AVP 18 19
c=IN IP4 9.44.30.13
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
m=audio 16384 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
a=ptime:20
*Jun 7 17:26:30.729: //107/45C2DA468166/SIP/Msg/ccsipDisplayMsg:
Received:
SIP/2.0 100 Trying
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK90BB
From: <sip:100109.44.30.14>;tag=22C984C-970
To: <sip:600009.44.30.11>
Date: Thu, 07 Jun 2012 18:49:04 GMT
Call-ID: C145AF07-AFFC11E1-813EF4DD-5665AA1B09.44.30.14
Timestamp: 1339089990
CSeq: 101 INVITE
Allow-Events: telephone-event
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Content-Length: 0
*Jun 7 17:26:30.753: //107/45C2DA468166/SIP/Msg/ccsipDisplayMsg:
Received:
SIP/2.0 180 Ringing
Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK90BB
From: <sip:100109.44.30.14>;tag=22C984C-970
To: <sip:6000@9.44.30.11>;tag=959183D0-2073
Date: Thu, 07 Jun 2012 18:49:04 GMT
Call-ID: C145AF07-AFFC11E1-813EF4DD-5665AA1B09.44.30.14
Timestamp: 1339089990
```

CSeq: 101 INVITE Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER Allow-Events: telephone-event Remote-Party-ID: <sip:600009.44.30.11>;party=called;screen=no;privacy=off Contact: <sip:600009.44.30.11:5060> Server: Cisco-SIPGateway/IOS-15.2.2.5.T Content-Length: 0 \*Jun 7 17:26:30.753: //106/45C2DA468166/SIP/Msg/ccsipDisplayMsg: Sent: SIP/2.0 180 Ringing Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK14B25D From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=5569ECC8-C79 To: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=22C9880-150D Date: Thu, 07 Jun 2012 17:26:30 GMT Call-ID: F44F5437-AFFD11E1-816CD9DB-F669887E02001:DB8:C18:2:223:33FF:FEB1:B440 Timestamp: 1339090505 CSeq: 101 INVITE Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER Allow-Events: telephone-event Remote-Party-ID: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=called;screen=no;privacy=off Contact: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060> Server: Cisco-SIPGateway/IOS-15.2.20120528.102328. Content-Length: 0 \*Jun 7 17:26:30.765: //107/45C2DA468166/SIP/Msg/ccsipDisplayMsg: Received: SIP/2.0 200 OK Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK90BB From: <sip:100109.44.30.14>;tag=22C984C-970 To: <sip:6000@9.44.30.11>;tag=959183D0-2073 Date: Thu, 07 Jun 2012 18:49:04 GMT Call-ID: C145AF07-AFFC11E1-813EF4DD-5665AA1B09.44.30.14 Timestamp: 1339089990 CSeq: 101 INVITE Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER Allow-Events: telephone-event Remote-Party-ID: <sip:6000@9.44.30.11>;party=called;screen=no;privacy=off Contact: <sip:600009.44.30.11:5060> Supported: replaces Require: sdp-anat Server: Cisco-SIPGateway/IOS-15.2.2.5.T Supported: timer Content-Type: application/sdp Content-Disposition: session; handling=required Content-Length: 412 v=0o=CiscoSystemsSIP-GW-UserAgent 2764 5975 IN IP4 9.44.30.11 s=SIP Call c=IN IP4 9.44.30.11 t=0 0 a=group:ANAT 1 m=audio 17278 RTP/AVP 18 19 c=IN IP4 9.44.30.11 a=mid:1 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:19 CN/8000 a=ptime:20 m=audio 0 RTP/AVP 18 19 c=IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898 a=mid:2 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:19 CN/8000 a=ptime:20

\*Jun 7 17:26:30.777: //107/45C2DA468166/SIP/Msg/ccsipDisplayMsg: Sent: ACK sip:600009.44.30.11:5060 SIP/2.0 Via: SIP/2.0/UDP 9.44.30.14:5060;branch=z9hG4bK91207D From: <sip:100109.44.30.14>;tag=22C984C-970 To: <sip:600009.44.30.11>;tag=959183D0-2073 Date: Thu, 07 Jun 2012 17:26:30 GMT Call-ID: C145AF07-AFFC11E1-813EF4DD-5665AA1B@9.44.30.14 Max-Forwards: 70 CSeq: 101 ACK Allow-Events: telephone-event Content-Length: 0 \*Jun 7 17:26:30.785: //106/45C2DA468166/SIP/Msg/ccsipDisplayMsg: Sent: SIP/2.0 200 OK Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK14B25D From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=5569ECC8-C79 To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=22C9880-150D Date: Thu, 07 Jun 2012 17:26:30 GMT Call-ID: F44F5437-AFFD11E1-816CD9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440 Timestamp: 1339090505 CSeq: 101 INVITE Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER Allow-Events: telephone-event Remote-Party-ID: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=called;screen=no;privacy=off Contact: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060> Supported: replaces Require: sdp-anat Server: Cisco-SIPGateway/IOS-15.2.20120528.102328. Supported: timer Content-Type: application/sdp Content-Disposition: session; handling=required Content-Length: 421 v=0o=CiscoSystemsSIP-GW-UserAgent 9047 741 IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540 s=SIP Call c=IN IP4 9.44.30.11 t=0 0 a=group:ANAT 1 m=audio 17278 RTP/AVP 18 19 c=IN IP4 9.44.30.11 a=mid:1 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:19 CN/8000 a=ptime:20 m=audio 0 RTP/AVP 18 19 c=IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898 a=mid:2 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:19 CN/8000 \*Jun 7 17:26:30.793: //-1/xxxxxxxxX/SIP/Msg/ccsipDisplayMsg: Received: ACK sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060 SIP/2.0 Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK14C15A2 From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=5569ECC8-C79 To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=22C9880-150D Date: Thu, 07 Jun 2012 17:35:05 GMT Call-ID: F44F5437-AFFD11E1-816CD9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440 Max-Forwards: 70 CSeq: 101 ACK Allow-Events: telephone-event Content-Length: 0

#### **Step 2** show voip rtp connections

Example: Device# show voip rtp connections			
VoIP RTP Port Usage Information: Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 0 Port range not configured, Min: 16384, Max: 32767			
Media-Address Range	Ports Available	Ports Reserved	Ports In-use
Default Address-Range	8091	101	0
No active connections found			

## Verifying VMWI SIP

## **SUMMARY STEPS**

- 1. show sip-ua mwi
- 2. debug vpm signal
- 3. debug ccsip messages

## **DETAILED STEPS**

**Step 1** show sip-ua mwi

#### Example:

```
Device# show sip-ua mwi

MWI type: 2

MWI server: 2001:10:12:1::2006 //IPv6 MWI Server Address//

MWI expires: 3600

MWI port: 5060

MWI dial peer tag: 0 //Shows the MWI-Server binding dial-peer tag. Tag "0" is default.//

MWI solicited //MWI type is solicited by default. Subscription of voice-port is required in this

case only.//

MWI ipaddr cnt 1:

MWI ipaddr idx 0:

MWI server: 2001:10:12:1::2006, port 5060, transport 1 //IPv6 MWI Server Address//

MWI server dns lookup retry cnt: 0
```

## **Step 2** debug vpm signal

```
Example:
```

```
Device# debug vpm signal
```

```
Process vmwi. vmwi state: OFF
The phone is not on hook (1). Delay the vmwi processing. //Phone is offhook//
Process dc-voltage vmwi. State: OFF //VMWI state is off//
*Mar 2 02:33:34.841: [2/0] c2400_dc_volt_mwi: on=0
The phone is not onhook (1). Delay the vmwi processing. Process vmwi. vmwi state: ON //VMWI state
is on//
Voice port 0/2/1 subscribed MWI //Subscription of port for MWI (Solicited)//
```

#### **Step 3** debug ccsip messages

#### Example:

Note debug ccsip messages command shows the SIP Messages, such as Subscribe and Notify.

## **Verifying SDP Passthrough Configuration**

## SUMMARY STEPS

- 1. debug ccsip all
- 2. show voip rtp connection

## **DETAILED STEPS**

Step 1 debug ccsip all

#### Example:

Device# show logging

```
Received:
INVITE sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060 SIP/2.0
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK20277F
Remote-Party-ID: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;party=calling;screen=no;privacy=off
From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=59283684-0
To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>
Date: Fri, 08 Jun 2012 11:01:48 GMT
Call-ID: 2D6EEC84-B09011E1-8235D9DB-F669887E02001:DB8:C18:2:223:33FF:FEB1:B440
Supported: 100rel, timer, resource-priority, replaces
Require: sdp-anat
Min-SE: 1800
Cisco-Guid: 2131649325-2962952673-2175336473-0797538600
User-Agent: Cisco-SIPGateway/IOS-12.x
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Max-Forwards: 70
Timestamp: 1339153308
Contact: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]:5060>
Expires: 180
Allow-Events: telephone-event
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 488
v=0
o=CiscoSystemsSIP-GW-UserAgent 7132 4992 IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440
s=SIP Call
c=IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440
t=0 0
a=group:ANAT 1 2
m=audio 16406 RTP/AVP 18 0 19
c=IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:0 PCMU/8000
a=rtpmap:19 CN/8000
```

m=audio 18024 RTP/AVP 18 0 19 c=IN IP4 9.44.30.13 a=mid:2 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:0 PCMU/8000 a=rtpmap:19 CN/8000 Sent: SIP/2.0 100 Trying Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK20277F From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=59283684-0 To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]> Date: Fri, 08 Jun 2012 10:53:14 GMT Call-ID: 2D6EEC84-B09011E1-8235D9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440 Timestamp: 1339153308 CSeq: 101 INVITE Allow-Events: telephone-event Server: Cisco-SIPGateway/IOS-15.2.20120528.102328. Content-Length: 0 Sent: INVITE sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]:5060 SIP/2.0 Via: SIP/2.0/UDP [2001:DB8:C18:2:223:4FF:FEAC:4540]:5060;branch=z9hG4bK15D1013 Remote-Party-ID: <sip:10010[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=calling;screen=no;privacy=off From: <sip:1001@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE624-253A To: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]> Date: Fri, 08 Jun 2012 10:53:14 GMT Call-ID: FB05CC74-B08E11E1-82C1F4DD-5665AA1B02001:DB8:C18:2:223:4FF:FEAC:4540 Supported: timer, resource-priority, replaces, sdp-anat Min-SE: 1800 Cisco-Guid: 2131649325-2962952673-2175336473-0797538600 User-Agent: Cisco-SIPGateway/IOS-15.2.20120528.102328. Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER CSeq: 101 INVITE Timestamp: 1339152794 Contact: <sip:1001@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060> Expires: 180 Allow-Events: telephone-event Max-Forwards: 69 Content-Type: application/sdp Content-Disposition: session; handling=required Content-Length: 443 v=0o=CiscoSystemsSIP-GW-UserAgent 7132 4992 IN IP6 2001:DB8:C18:2:223:33FF:FEB1:B440 s=SIP Call t=0 0 a=group:ANAT 1 2 m=audio 16712 RTP/AVP 18 0 19 c=IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540 a=mid:1 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:0 PCMU/8000 a=rtpmap:19 CN/8000 m=audio 16714 RTP/AVP 18 0 19 c=IN IP4 9.44.30.14 a=mid:2 a=rtpmap:18 G729/8000 a=fmtp:18 annexb=no a=rtpmap:0 PCMU/8000 a=rtpmap:19 CN/8000 \*Jun 8 10:53:14.137: //243/7F0E632D81A9/SIP/Msg/ccsipDisplayMsg: Received: SIP/2.0 100 Trying Via: SIP/2.0/UDP [2001:DB8:C18:2:223:4FF:FEAC:4540]:5060;branch=z9hG4bK15D1013 From: <sip:1001@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE624-253A To: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]> Date: Fri, 08 Jun 2012 12:15:49 GMT

```
Call-ID: FB05CC74-B08E11E1-82C1F4DD-5665AA1B@2001:DB8:C18:2:223:4FF:FEAC:4540
Timestamp: 1339152794
CSeq: 101 INVITE
Allow-Events: telephone-event
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Content-Length: 0
Received:
SIP/2.0 180 Ringing
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:4FF:FEAC:4540]:5060;branch=z9hG4bK15D1013
From: <sip:1001@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE624-253A
To: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]>;tag=994FD4C0-90B
Date: Fri, 08 Jun 2012 12:15:49 GMT
Call-ID: FB05CC74-B08E11E1-82C1F4DD-5665AA1B02001:DB8:C18:2:223:4FF:FEAC:4540
Timestamp: 1339152794
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:60000[2001:DB8:C18:2:217:59FF:FEDE:8898]>;party=called;screen=no;privacy=off
Contact: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]:5060>
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Content-Length: 0
Sent:
SIP/2.0 180 Ringing
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK20277F
From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=59283684-0
To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE658-2545
Date: Fri, 08 Jun 2012 10:53:14 GMT
Call-ID: 2D6EEC84-B09011E1-8235D9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440
Timestamp: 1339153308
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=called;screen=no;privacy=off
Contact: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060>
Server: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Content-Length: 0
Received:
SIP/2.0 200 OK
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:4FF:FEAC:4540]:5060;branch=z9hG4bK15D1013
From: <sip:1001@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE624-253A
To: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]>;tag=994FD4C0-90B
Date: Fri, 08 Jun 2012 12:15:49 GMT
Call-ID: FB05CC74-B08E11E1-82C1F4DD-5665AA1B@2001:DB8:C18:2:223:4FF:FEAC:4540
Timestamp: 1339152794
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]>;party=called;screen=no;privacy=off
Contact: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]:5060>
Supported: replaces
Require: sdp-anat
Server: Cisco-SIPGateway/IOS-15.2.2.5.T
Supported: timer
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 434
v=0
o=CiscoSystemsSIP-GW-UserAgent 5870 3683 IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898
s=SIP Call
c=IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898
t=0 0
a=group:ANAT 1
m=audio 17424 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
```

```
a=rtpmap:19 CN/8000
m=audio 0 RTP/AVP 18 19
c=IN IP4 9.44.30.11
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
Sent:
ACK sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]:5060 SIP/2.0
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:4FF:FEAC:4540]:5060;branch=z9hG4bK15E99E
From: <sip:1001@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE624-253A
To: <sip:6000@[2001:DB8:C18:2:217:59FF:FEDE:8898]>;tag=994FD4C0-90B
Date: Fri, 08 Jun 2012 10:53:14 GMT
Call-ID: FB05CC74-B08E11E1-82C1F4DD-5665AA1B02001:DB8:C18:2:223:4FF:FEAC:4540
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: telephone-event
Content-Length: 0
Sent:
SIP/2.0 200 OK
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK20277F
From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=59283684-0
To: <sip:60000[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE658-2545
Date: Fri, 08 Jun 2012 10:53:14 GMT
Call-ID: 2D6EEC84-B09011E1-8235D9DB-F669887E@2001:DB8:C18:2:223:33FF:FEB1:B440
Timestamp: 1339153308
CSeq: 101 INVITE
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
Allow-Events: telephone-event
Remote-Party-ID: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;party=called;screen=no;privacy=off
Contact: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060>
Supported: replaces
Supported: sdp-anat
Server: Cisco-SIPGateway/IOS-15.2.20120528.102328.
Supported: timer
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 389
v=0
o=CiscoSystemsSIP-GW-UserAgent 5870 3683 IN IP6 2001:DB8:C18:2:217:59FF:FEDE:8898
s=SIP Call
t = 0 \quad 0
a=group:ANAT 1
m=audio 16710 RTP/AVP 18 19
c=IN IP6 2001:DB8:C18:2:223:4FF:FEAC:4540
a=mid:1
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
m=audio 0 RTP/AVP 18 19
c=IN IP4 9.44.30.14
a=mid:2
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:19 CN/8000
Received:
ACK sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]:5060 SIP/2.0
Via: SIP/2.0/UDP [2001:DB8:C18:2:223:33FF:FEB1:B440]:5060;branch=z9hG4bK203700
From: <sip:1001@[2001:DB8:C18:2:223:33FF:FEB1:B440]>;tag=59283684-0
To: <sip:6000@[2001:DB8:C18:2:223:4FF:FEAC:4540]>;tag=5EAE658-2545
Date: Fri, 08 Jun 2012 11:01:48 GMT
Call-ID: 2D6EEC84-B09011E1-8235D9DB-F669887E02001:DB8:C18:2:223:33FF:FEB1:B440
Max-Forwards: 70
CSeq: 101 ACK
```

Allow-Events: telephone-event Content-Length: 0

### **Step 2** show voip rtp connection

Example:

```
Device# show voip rtp connection
VoIP RTP Port Usage Information:
Max Ports Available: 8091, Ports Reserved: 101, Ports in Use: 2
Port range not configured, Min: 16384, Max: 32767
                                       Ports
                                                   Ports
                                                               Ports
Media-Address Range
                                       Available
                                                   Reserved
                                                               In-use
Default Address-Range
                                        8091
                                                   101
                                                                2
VoIP RTP active connections :
No. CallId
             dstCallId LocalRTP RmtRTP LocalIP
                                                                                RemoteIP
     242
                243
                           16710
                                    16406 2001:DB8:C18:2:223:4FF:FEAC:4540
1
2001:DB8:C18:2:223:33FF:FEB1:B440
                          16712
     243
                242
                                    17424 2001:DB8:C18:2:223:4FF:FEAC:4540
2001:DB8:C18:2:217:59FF:FEDE:8898
Found 2 active RTP connections
```

## Feature Information for VoIP for IPv6

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Cisco UBE support for IPv6	12.4(22)T	Cisco Unified Border Element (Cisco UBE) support for SIP IPv4-IPv6 dual stack and IPv4 and IPv6 capability provides the following functionality:
		• Translation of SIP IPv4 to IPv6 addresses
		• Administration and enforcement of policies for the IPv4/IPv6 mode of operation of each component
		• Supports the following scenarios: H.323 IPv4 to SII IPv6; SIP IPv4 to SIP IPv6, SIP IPv6 to SIP IPv6
		• DTMF: Interworking capability on Cisco UBE (H.245 Signal, RFC 2833, SIP Notify, Key Press Markup Language,H.323 to SIP, RFC 2833 to G.711 Inband)
		• IPv6 topology hiding and demarcation
		• SIP Options-ping
		The VoIP for IPv6 feature describes the Session Border Controller (SBC) functionality of connecting a SIP IPv4 or H.323 IPv4 network to a SIP IPv6 network that is implemented on a Cisco UBE to facilitate migration from VoIPv4 to VoIPv6.

## Table 24: Feature Information for VoIP for IPv6

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Feature Name	Releases	Feature Information
Cisco UBE support for IPv6	15.3(2)T	

Feature Name	Releases	Feature Information
		The following features are supported on Cisco UBE for 15.3(2)T:
		• Assisted RTCP (RTCP Keepalive)
		Audio Transcoding using Local Transcoding Interfac (LTI)
		Address Hiding
		• Call Transfer (re-INVITE, REFER)
		• Call Forward (302 based)
		• IP Toll Fraud
		• Hold/Resume
		Media Flow-Through (FT)
		• Media Flow-Around (FA)
		RE-INVITE Consumption
		RTP Port Range
		• SDP Pass-Through
		• UDP Checksum
		Media Anti-Trombone
		Header Passing
		Refer-To Passing
		• Error Pass-through
		• SIP UPDATE Interworking
		• SIP Session timer (RFC 4028)
		• SIP OPTIONS Ping
		Configurable Error Respon Code in OPTIONS Ping
		• Limiting the Rate of Incoming SIP Calls per Dial-Peer (aka Call Spike)
		• SIP Profiles
		• SIP Media Inactivity Detection

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Feature Name	Releases	Feature Information
		• Dynamic Payload Type Interworking (DTMF and Codec Packets)
		• Voice Class Codec (VCC) with or without Transcoding
		• PPI/PAI/Privacy and RPID Passing
DSCP-Based QoS Support	12.4(22)T	IPv6 supports this feature.
IPv6 Dual Stack	12.4(22)T	Adds IPv6 capability to existing VoIP features on the Cisco UBE. Additionally, the SBC functionality of connecting SIP IPv4 or H.323 IPv4 network to SIP IPv6 network is implemented on a Cisco UBE to facilitate migration from VoIPv4 to VoIPv6.
		The following commands were introduced or modified: None
RTP/RTCP over IPv6	12.4(22)T	RTP stack supports the ability to create IPv6 connections using IPv6 unicast and multicast addresses as well as IPV4 connections.

Feature Name	Releases	Feature Information
TDM-SIP GW for IPv6	12.4(24)T	IPv6 supports this feature.
	15.3(2)T	• Session Initiation Protocol Features Supported on IPv6
		Cisco UBE features     Supported on IPv6
		SIP Gateway Generic Features
		Apart from the SIP Gateway features already supported on IPv and IPv6 for 12.4(24)T release, th following features are also supported on IPv6:
		SIP VMWI for FXS phones
		• History-Info
		Handling 181/183 Response     with/without SDP
		• SIP Session Timer (4028)
		SIP Media Inactivity     Detection
		• PPI/PAI & Privacy (RFC3323/RFC3325) Headers

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# PART

## **Dial Peer Enhancements**

- Matching Inbound Dial Peers by URI, page 177
- URI-Based Dialing Enhancements, page 183
- Multiple Pattern Support on a Voice Dial Peer, page 199
- Outbound Dial-Peer Group as an Inbound Dial-Peer Destination, page 207
- Inbound Leg Headers for Outbound Dial-Peer Matching, page 217
- Server Groups in Outbound Dial Peers, page 227
- Domain-Based Routing Support on the Cisco UBE, page 235
- ENUM Enhancement per Kaplan Draft RFC, page 243



## **Matching Inbound Dial Peers by URI**

The Matching Inbound Dial Peers by URI feature allows you to configure selection of inbound dial peers by matching parts of the URI sent by remote (neighboring) SIP entity. The match can be done on different parts of the URI like hostname, IP address, DNS name. This feature can be used to configure configuration policies, enforcement of specific call-treatment, security, and routing policies on each SIP trunk by originating SIP entity.

In a scenario where multiple SIP hops are involved in a call, there would be multiple via headers involved, and the topmost via header of an incoming SIP invite represents the last hop that forwarded the SIP request, and the bottom-most via header would represent the originator of the SIP request. This feature supports matching by the last hop that forwarded the request (neighboring SIP entity), which is the topmost via header.



Note

For incoming dial-peer match based on URI, if there are multiple dial-peer matches, then the longest matching dial-peer is chosen (similar to multiple dial-peer match based on incoming called number). However for URI pattern match, there is no match length and hence this is the least preferred.

- Feature Information for Matching Inbound Dial Peers by URI, page 177
- Configuring an Inbound Dial Peer to Match on URI, page 178
- Examples for Configuring an Inbound Dial Peer to Match on a URI, page 180

## Feature Information for Matching Inbound Dial Peers by URI

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Inbound Dial-peer Match Based on Remote IP Address on SIP Trunks	15.1(2)T Cisco IOS XE Release 3.8S	The Inbound Dial-peer Match Based on Remote IP Address on SIP Trunks feature supports the expansion of inbound dial-peer matching logic to include matching based on the source IP address of inbound signaling on a SIP trunk. This feature enables enforcement of specific call-treatment, security, and routing policies on each SIP trunk. In Cisco IOS Release 15.1(2)T this feature was implemented on the Cisco Unified Border Element.
		The following commands were introduced or modified: <b>dial-peer</b> <b>voice</b> , <b>voice-class uri</b> .

## **Configuring an Inbound Dial Peer to Match on URI**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class uri voice-class-uri-tag
- 4. Specify a URI field for the voice class:
  - host hostname-pattern
  - host ipv4: ipv4-address
  - host ipv6: *ipv6-address*
  - host dns: dns-address
  - pattern uri-pattern
  - user-id username-pattern
- 5. exit
- 6. dial-peer voice tag voip
- 7. session protocol sipv2
- 8. incoming uri { from | request | to | via} voice-class-uri-tag

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9. end

## **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
-	Example:	
	Device> configure terminal	
Step 3	voice class uri voice-class-uri-tag	Creates a voice class for matching SIP dial peers and enters
	Evenneley	voice URI class configuration mode.
	Example:	
	Device(config) # voice class uri 200	
Step 4	Specify a URI field for the voice class:	• You can specify up to ten instances of the <b>host ipv4:</b> , <b>host ipv6:</b> , and <b>host dns:</b> commands.
	host hostname-pattern	<ul> <li>You can specify only one instance of the host</li> </ul>
	<ul> <li>host ipv4: ipv4-address</li> </ul>	hostname-pattern commands.
	host ipv6: ipv6-address	• Length of uri-pattern, username-pattern, and
	• host dns: dns-address	<i>hostname-pattern</i> should be less than 32.
	• pattern uri-pattern	• <i>username-pattern</i> is matched against the username field of the URI.
	• user-id username-pattern	<ul> <li><i>hostname-pattern</i> is matched against the host field of the URI.</li> </ul>
	Example:	• <i>uri-pattern</i> is matched against the entire URI.
	Device(config-voice-uri-class)# host server1	• Only one instance of the <b>pattern</b> and <b>host</b> commands are possible.
	Example:	
	Device(config-voice-uri-class)# host ipv4:10.0.0.0	
	Example:	
	<pre>Device(config-voice-uri-class) # host dns:xxx.yyy.com</pre>	
Step 5	exit	Enters global configuration mode.
	Example:	
	Device(config-voice-uri-class)# exit	

Command or Action	Purpose
dial-peer voice tag voip	Enters dial peer voice configuration mode.
Example:	
Device(config)# dial-peer voice 6000 voip	
session protocol sipv2	Configures SIP as the session protocol type.
Example:	
Device(config-dial-peer)# session protocol sipv2	
incoming uri { from   request   to   via} voice-class-uri-tag	Configures the voice class with an inbound dial peer, so that it is matches against configured URI fields.
Example:	
Device(config-dial-peer)# incoming uri via 200	
end	Exits dial peer voice configuration mode and enters privileged EXEC mode.
Example:	
Device(config-dial-peer)# end	
	dial-peer voice tag voip         Example:         Device (config) # dial-peer voice 6000 voip         session protocol sipv2         Example:         Device (config-dial-peer) # session protocol sipv2         incoming uri { from   request   to   via} voice-class-uri-tag         Example:         Device (config-dial-peer) # incoming uri via 200         end         Example:

## **Examples for Configuring an Inbound Dial Peer to Match on a URI**

### **Matching Against IPv4 Address and VIA**

CUBE is configured to use incoming dial-peer 101 for incoming SIP calls from remote SIP endpoint having an IP address of 10.10.10.1

```
voice class uri 201 sip
host ipv4:10.10.10.1
dial-peer voice 101 voip
session protocol sipv2
incoming uri via 201
Incoming INVITE that can be matched against this dial peer.
```

```
INVITE sip:12301.2.3.4:5060 SIP/2.0
Via: SIP/2.0/TCP 10.10.10.1:5093;branch=z9hG4bK-17716-1-0
Via: SIP/2.0/TCP 10.10.14.20:5093;branch=z9hG4bK-28280-1-0
```

#### **Matching Against DNS Name and VIA**

CUBE is configured to use incoming dial-peer 102 for incoming SIP calls from sample.com or an IP address that represents one of the resolved IP address of sample.com.

voice class uri 202 sip host dns:sample.com

```
dial-peer voice 101 voip
session protocol sipv2
incoming uri via 202
Incoming INVITE that can be matched against this dial peer.
INVITE sip:12301.2.3.4:5060 SIP/2.0
Via: SIP/2.0/TCP sample.com;branch=z9hG4bK-17716-1-0
INVITE sip:12301.2.3.4:5060 SIP/2.0
Via: SIP/2.0/TCP 10.10.10.25:5093;branch=z9hG4bK-17716-1-0
10.10.10.25 is a resolved IP address of sample.com.
```

### **Matching Against Multiple Attributes and VIA**

CUBE is configured to use incoming dial-peer 103 for incoming SIP calls from xxx.yyy.com, abc.def.com and IP addresses 10.10.10.10, 10.9.10.11 and 10.10.10.10.

```
voice class uri 203 sip
host dns:xxx.yyy.com
host dns:abc.def.com
host ipv4:10.10.10.10
host ipv4:10.9.10.11
host ipv4:10.10.10.10
dial-peer voice 103 voip
session protocol sipv2
incoming uri via 203
Incoming INVITE that can be matched against this dial peer.
```

INVITE sip:12301.2.3.4:5060 SIP/2.0 **Via: SIP/2.0/TCP 10.10.10:5093;branch=z9hG4bK-17716-1-0** Via: SIP/2.0/TCP 10.10.14.20:5093;branch=z9hG4bK-28280-1-0 **10.10.10.25 is a resolved IP address of sample.com**.



## **URI-Based Dialing Enhancements**

The URI-Based Dialing Enhancements feature describes the enhancements made to Uniform Resource Identifier (URI)-based dialing on Cisco Unified Border Element (Cisco UBE) for Session Initiation Protocol (SIP) calls. The URI-Based Dialing Enhancements feature includes support for call routing on Cisco UBE when the user part of the incoming Request-URI is non-E164 (for example, INVITE sip:user@abc.com).

- Finding Feature Information, page 183
- Information About URI-Based Dialing Enhancements, page 183
- How to Configure URI-Based Dialing Enhancements, page 187
- Configuration Examples for URI-Based Dialing Enhancements, page 195
- Additional References for URI-Based Dialing Enhancements, page 197
- Feature Information for URI-Based Dialing Enhancements, page 197

## **Finding Feature Information**

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see **Bug Search Tool** and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

## **Information About URI-Based Dialing Enhancements**

Cisco Unified Communications Manager (CUCM) supports dialing using directory Uniform Resource Identifiers (URIs) for call addressing. Directory URIs follow the username@host format where the host portion is an IPv4 address or a fully qualified domain name. A directory URI is a string of characters that can be used to identify a directory number. If that directory number is assigned to a phone, CUCM can route calls to that phone using the directory URI dialing is available for Session Initiation Protocol (SIP) and Signaling Connection Control Part (SCCP) endpoints that support directory URIs.

The primary use of URI-based dialing is peer-to-peer calling between enterprises using complete URI addresses (that is, 'username@host'). The host part of the URI identifies the destination to which the call should be routed. In earlier Cisco Unified Border Element (Cisco UBE) URI routing, the URI was replaced in the SIP header with the destination server IP address. Then routing of calls was based on the following restrictions:

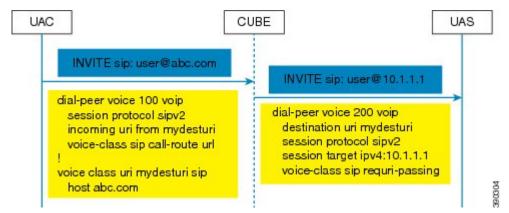
- The user part of the incoming Request-URI must be an E164 number.
- The outgoing Request-URI is always set to the session target information of the outbound dial peer.

The URI-Based Dialing Enhancements feature extends support for Cisco UBE URI-based routing of calls. With these enhancements Cisco UBE supports:

- URI-based routing when the user part of the incoming Request-URI is non-E164 (for example, INVITE sip:user@abc.com).
- URI-based routing when the user part is not present. The user part is an optional parameter in the URI (for example, INVITE sip:abc.com).
- Copying the outgoing Request-URI and To header from the inbound Request-URI and To header respectively.
- Deriving (optionally) the session target for the outbound dial peer from the host portion of the inbound URI.
- URI-based routing for 302, Refer, and Bye Also scenarios.
- Call hunting where the subsequent dial peer is selected based on URI.
- Pass through of 302, with the host part of Contact: unmodified.

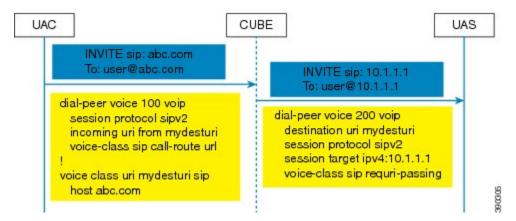
## **Call Flows for URI-Based Dialing Enhancements**

Case1: URI dialing with username being E164 or non-E164 number and Request-URI host copied from the inbound leg.

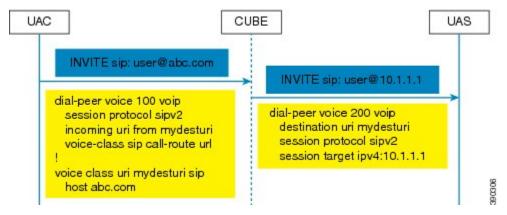


Case 2: Incoming Request-URI does not contain user part. The To: header information is also copied from the peer leg when the **requri-passing** command is enabled.

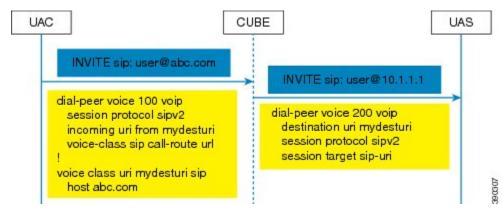
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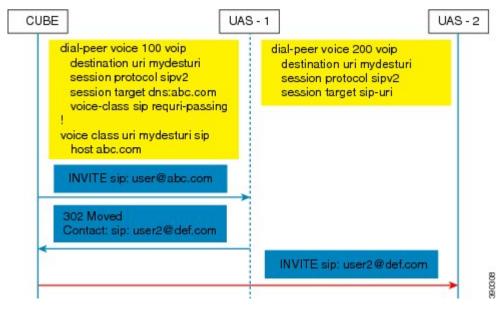
Case 3: The old behavior of setting the outbound Request-URI to session target is retained when the **requri-passing** command is not enabled.



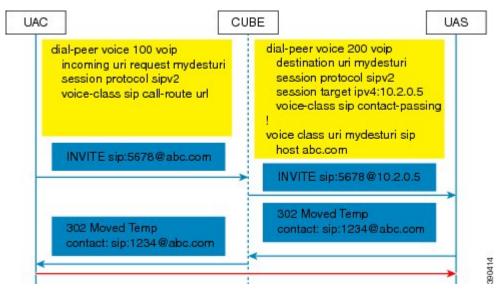
Case 4: The session target derived from the host part of the URI. The outgoing INVITE is sent to resolved IP address of the host part of the URI.



Case 5: Pass through of contact URI to request URI.

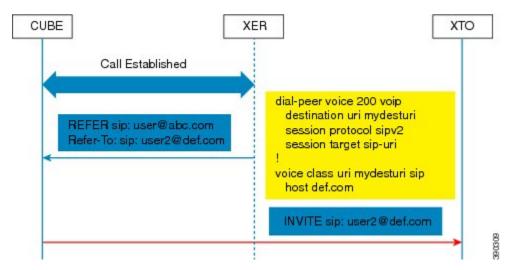


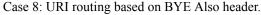
Case 6: In 302 pass-through, contact header can be passed through from one leg to another by using the **contact-passing** command.

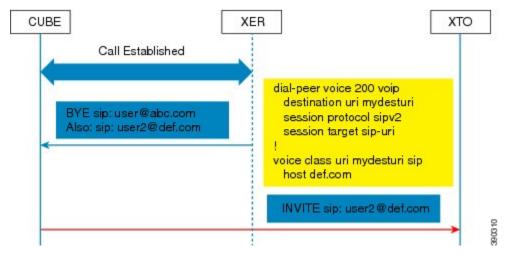


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Case 7: Pass through of refer-to URI to request URI.







## **How to Configure URI-Based Dialing Enhancements**

## **Configuring Pass Through of SIP URI Headers**

Perform these to configure the pass through of the host part of the Request-Uniform Resource Identifier (URI) and To Session Initiation Protocol (SIP) headers. By default, Cisco Unified Border Element (Cisco UBE) sets the host part of the URI to the value configured under the session target of the outbound dial peer. For more information, see Case 1 in the "Call Flows for URI-based Dialing Enhancements" section.

## Configuring Pass Though of Request URI and To Header URI (Global Level)

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. requri-passing
- 6. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice service voip	Specifies VoIP encapsulation and enters voice service configuration mode.
	<b>Example:</b> Device(config)# voice service voip	
Step 4	sip	Enters the Session Initiation Protocol (SIP) configuration mode.
	<b>Example:</b> Device(conf-voi-serv)# sip	
Step 5	requri-passing	Enables pass through of the host part of the Request-URI and To SIP headers. By default, Cisco UBE sets the host part of the URI
	<pre>Example: Router(conf-serv-sip)# requri-passing</pre>	to the value configured under the session target of the outbound dial peer.
Step 6	end	Ends the current configuration session and returns to privileged EXEC mode.
	<b>Example:</b> Router(conf-serv-sip)# end	

## Configuring Pass Though of Request URI and To Header URI (Dial Peer Level)

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class uri tag sip
- 4. host hostname-pattern
- 5. exit
- 6. dial-peer voice tag voip
- 7. session protocol sipv2
- 8. destination uri tag
- 9. session target ipv4:ip-address
- 10. voice-class sip requri-passing [system]
- 11. end

## **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice class uri <i>tag</i> sip	Creates a voice class for matching dial peers to a Session Initiation Protocol (SIP) and enters voice URI class
	<pre>Example: Device(config)# voice class uri mydesturi sip</pre>	configuration mode.
Step 4	host hostname-pattern	Matches a call based on the host field in a SIP Uniform Resource Identifier (URI).
	<pre>Example: Device(config-voice-uri-class)# host example.com</pre>	
Step 5	exit	Exits voice URI class configuration mode.
	<b>Example:</b> Device(config-voice-uri-class)# exit	
Step 6	dial-peer voice tag voip	Defines a VoIP dial peer and enters dial peer configuration mode.
	<pre>Example: Device(config)# dial-peer voice 22 voip</pre>	

	Command or Action	Purpose
Step 7	<pre>session protocol sipv2 Example: Device (config-dial-peer) # session protocol</pre>	Specifies a session protocol for calls between local and remote routers using the Internet Engineering Task Force (IETF) SIP.
	sipv2	
Step 8	destination uri tag	Specifies the voice class used to match a dial peer to the destination URI of an outgoing call.
	<pre>Example:   Device(config)# destination uri mydesturi</pre>	
Step 9	session target ipv4:ip-address	Designates a network-specific address to receive calls from a VoIP.
	<pre>Example: Device(config-dial-peer)# session target ipv4:10.1.1.2</pre>	
Step 10	voice-class sip requri-passing [system]	Enables the pass through of SIP URI headers.
	<b>Example:</b> Device(config-dial-peer)# voice-class sip requri-passing system	
Step 11	end	Ends the current configuration session and returns to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

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## **Configuring Pass Through of 302 Contact Header**

**Configuring Pass Through of 302 Contact Header (Global Level)** 

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. contact-passing
- 6. end

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice service voip	Specifies VoIP encapsulation and enters voice service configuration mode.
	<b>Example:</b> Device(config)# voice service voip	
Step 4	sip	Enters voice service SIP configuration mode.
	<b>Example:</b> Device(conf-voi-serv)# sip	
Step 5	contact-passing	Enables pass through of the contact header from one leg to the other leg in 302 pass through scenario.
	<b>Example:</b> Router(conf-serv-sip)# contact-passing	
Step 6	end	Ends the current configuration session and returns to privileged EXEC mode.
	<b>Example:</b> Router(conf-serv-sip)# end	

#### **Configuring Pass Through of 302 Contact Header (Dial Peer Level)**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class uri destination-tag sip
- 4. user-id *id-tag*
- 5. exit
- 6. voice service voip
- 7. allow-connections sip to sip
- 8. dial-peer voice tag voip
- 9. session protocol sipv2
- **10. destination uri** destination-tag
- 11. voice-class sip contact-passing
- 12. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	<pre>voice class uri destination-tag sip Example: Device(config)# voice class uri mydesturi sip</pre>	Creates a voice class for matching dial peers to a Session Initiation Protocol (SIP) and enters voice URI class configuration mode.
Step 4	user-id <i>id-tag</i>	Matches a call based on the User ID portion of the Uniform Resource Identifier (URI).
	<pre>Example: Device(config-voice-uri-class)# user-id 5678</pre>	
Step 5	exit	Exits voice URI class configuration mode.
	<b>Example:</b> Device(config-voice-uri-class)# exit	
Step 6	voice service voip	Specifies Voice over IP (VoIP) as the voice encapsulation type and enters voice service configuration mode.
	<pre>Example: Device(config)# voice service voip</pre>	

	Command or Action	Purpose
Step 7	allow-connections sip to sip	Allows connections between SIP endpoints in a VoIP network.
	<pre>Example: Device(conf-voi-serv)# allow-connections sip to sip</pre>	
Step 8	dial-peer voice tag voip	Defines a VoIP dial peer and enters dial peer configuration mode.
	<pre>Example: Device(config)# dial-peer voice 200 voip</pre>	
Step 9	session protocol sipv2	Specifies a session protocol for calls between local and remote routers using the Internet Engineering Task Force (IETF)
	<pre>Example: Device(config-dial-peer)# session protocol sipv2</pre>	SIP.
Step 10	destination uri destination-tag	Specifies the voice class used to match a dial peer to the destination URI of an outgoing call.
	<pre>Example: Device(config-dial-peer)# destination uri mydesturi</pre>	
Step 11	voice-class sip contact-passing	Enables pass through of the contact header from one leg to the other leg in 302 pass through scenario.
	<pre>Example: Device(config-dial-peer)# voice-class sip contact-passing</pre>	
Step 12	end	Ends the current configuration session and returns to privileged EXEC mode.
	<pre>Example: Device(config-dial-peer)# end</pre>	

### **Deriving of Session Target from URI**

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Perform this task to derive the session target from the host part of the Uniform Resource Identifier (URI). The outgoing INVITE is sent to the resolved IP address of the host part of the URI. For more information, see Case 4 in the "Call Flows for URI-Based Dialing Enhancements" section.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class uri destination-tag sip
- 4. host hostname-pattern
- 5. exit
- 6. dial-peer voice tag voip
- 7. session protocol sipv2
- 8. destination uri destination-tag
- 9. session target sip-uri
- 10. exit
- 11. voice class uri source-tag sip
- **12.** host hostname-pattern
- 13. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice class uri destination-tag sip	Creates or modifies a voice class for matching dial peers to a Session Initiation Protocol (SIP) or telephone (TEL)
	<b>Example:</b> Device(config)# voice class uri mydesturi sip	Uniform Resource Identifier (URI) and enters voice URI
Step 4	host hostname-pattern	Matches a call based on the host field in a SIP URI.
	<b>Example:</b> Device(config-voice-uri-class)# host destination.com	
Step 5	exit	Exits voice URI class configuration mode.
	<b>Example:</b> Device(config-voice-uri-class)# exit	
Step 6	dial-peer voice tag voip	Defines a VoIP dial peer and enters dial peer configuration mode.
	<b>Example:</b> Device(config)# dial-peer voice 25 voip	

	Command or Action	Purpose
Step 7	<pre>session protocol sipv2 Example: Device(config-dial-peer)# session protocol sipv2</pre>	Specifies a session protocol for calls between local and remote routers using the Internet Engineering Task Force (IETF) SIP.
Step 8	destination uri <i>destination-tag</i> Example: Device(config-dial-peer)# destination uri mydesturi	Specifies the voice class used to match a dial peer to the destination URI of an outgoing call.
Step 9	<pre>session target sip-uri Example: Device(config-dial-peer)# session target sip-uri</pre>	Derives session target from incoming URI.
Step 10	exit Example: Device(config-dial-peer)# exit	Exits dial peer voice configuration mode.
Step 11	<pre>voice class uri source-tag sip Example: Device (config) # voice class uri mysourceuri sip</pre>	Creates or modifies a voice class for matching dial peers to a SIP or TEL URI and enters voice URI class configuration mode.
Step 12	host hostname-pattern Example: Device(config-voice-uri-class)# host abc.com	Matches a call based on the host field in a SIP URI.
Step 13	<pre>end Example: Device(config-voice-uri-class)# end</pre>	Ends the current configuration session and returns to privileged EXEC mode.

## **Configuration Examples for URI-Based Dialing Enhancements**

**Example: Configuring Pass Though of Request URI and To Header URI** 

Example: Configuring Pass Though of Request URI and To Header URI (Global Level)

Device> enable
Device# configure terminal
Device(config)# voice service voip
Device(conf-voi-serv)# sip

Device(conf-serv-sip)# requri-passing
Device(conf-serv-sip)# end

Example: Configuring Pass Though of Request URI and To Header URI (Dial Peer Level)

! Configuring URI voice class destination Device(config)# voice class uri mydesturi sip Device(config-voice-uri-class)# host xyz.com Device(config-voice-uri-class)# exit ! Configuring outbound dial peer Device(config)# dial-peer voice 13 voip Device(config-dial-peer)# session protocol sipv2 Device(config-dial-peer)# destination uri mydesturi Device(config-dial-peer)# session target ipv4:10.1.1.1 Device(config-dial-peer)# voice-class sip requri-passing system Device(config-dial-peer)# end

#### Example: Configuring Pass Through of 302 Contact Header

Example: Configuring Pass Through of 302 Contact Header (Global Level)

```
Device> enable
Device# configure terminal
Device(config)# voice service voip
Device(conf-voi-serv)# sip
Device(conf-serv-sip)# contact-passing
Device(conf-serv-sip)# end
```

#### Example: Configuring Pass Through of 302 Contact Header (Dial Peer Level)

```
! Configuring URI voice class destination
Device> enable
Device# configure terminal
Device(config)# voice class uri mydesturi sip
Device(config-voice-uri-class)# user-id 5678
Device(config-voice-uri-class)# exit
! Configuring outbound dial peer
Device(config)# voice service voip
Device(conf-voi-serv)# allow-connections sip to sip
Device(conf-voi-serv)# dial-peer voice 200 voip
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# destination uri mydesturi
Device(config-dial-peer)# voice-class sip contact-passing
Device(config-dial-peer)# end
```

## **Example: Deriving Session Target from URI**

```
Device> enable
Device# configure terminal
Device(config)# voice class uri mydesturi sip
Device(config-voice-uri-class)# host destination.com
Device(config-voice-uri-class)# exit
!
Device(config)# dial-peer voice 25 voip
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# destination uri mydesturi
Device(config-dial-peer)# session target sip-uri
Device(config-dial-peer)# exit
!
Device(config)# voice class uri mysourceuri sip
```

Device(config-voice-uri-class) # host abc.com
Device(config-voice-uri-class) # end

## **Additional References for URI-Based Dialing Enhancements**

#### **Related Documents**

Related Topic	Document Title
Voice commands	Cisco IOS Voice Command Reference
Cisco IOS commands	Cisco IOS Master Command List, All Releases
SIP configuration tasks	SIP Configuration Guide, Cisco IOS Release 15M&T

#### **Technical Assistance**

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/support
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

## **Feature Information for URI-Based Dialing Enhancements**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
URI-Based Dialing Enhancements		The URI-Based Dialing Enhancements feature includes support for call routing on Cisco UBE when the user-part of the incoming Request-URI is non-E164 (for example, INVITE sip:user@abc.com). The following commands were introduced or modified: contact-passing, requri-passing, session target sip-uri and voice-class sip requri-passing

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#### Table 25: Feature Information for URI-Based Dialing Enhancements



## **Multiple Pattern Support on a Voice Dial Peer**

The Multiple Pattern Support on a Voice Dial Peer feature enables you to configure multiple patterns on a VoIP dial peer using an E.164 pattern map. A dial peer can be configured to match multiple patterns to an incoming calling or called number or an outgoing destination number.

- Feature Information for Multiple Pattern Support on a Voice Dial Peer, page 199
- Restrictions for Multiple Pattern Support on a Voice Dial Peer, page 200
- Information About Multiple Pattern Support on a Voice Dial Peer, page 200
- Configuring Multiple Pattern Support on a Voice Dial Peer, page 201
- Verifying Multiple Pattern Support on a Voice Dial Peer, page 203
- Configuration Examples for Multiple Pattern Support on a Voice Dial Peer, page 204

## Feature Information for Multiple Pattern Support on a Voice Dial Peer

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Configuring Multiple Pattern Support on a Voice Dial Peer (Inbound Calls)	Cisco IOS 15.4 (1)T Cisco IOS XE 3.11S	This feature was extended for inbound VoIP dial peers for incoming calling and called numbers.
		The following commands were introduced or modified: <b>incoming</b> <b>called e164-pattern-map</b> , <b>incoming calling</b> <b>e164-pattern-map</b>
Configuring Multiple Pattern Support on a Voice Dial Peer (Outbound Calls)	Cisco IOS 15.2(4)M Cisco IOS XE 3.7S	This feature allows you to add more than one E.164 destination pattern inside a pattern map and configure that pattern map for one or more VoIP dial peers.
		This feature is supported for outbound peers only.
		The following commands were introduced or modified: destination e164-pattern-map, e164, show voice class e164-pattern-map, url, voice class e164-pattern-map load, voice class e164-pattern-map.

## **Restrictions for Multiple Pattern Support on a Voice Dial Peer**

- This feature is supported only on a VoIP dial peer.
- Duplicate patterns cannot be added to a pattern map.

## Information About Multiple Pattern Support on a Voice Dial Peer

Matching an incoming or outgoing call using a pattern defined in a VoIP dial peer is an existing feature on the Cisco Unified Border Element (Enterprise) and Session Initiation Protocol (SIP) Gateway. You can now support multiple patterns on a VoIP dial peer using an E.164 pattern map. You can create a E.164 pattern map and then link it to one or more VoIP dial peers.

When a pattern is the only source to enable a dial peer, a valid E.164 pattern map enables the linked dial peers, whereas an invalid E.164 pattern map disables the linked dial peers. Additionally, whenever an E.164 pattern map is created or reloaded, one or more dial peers linked with an E.164 pattern map is enabled or disabled based on the validation of a pattern map.

You can match a pattern map to an incoming calling or called number or an outgoing destination number. When a dial peer has multiple patterns, the pattern with the longest prefix is considered as the matching criteria.

## **Configuring Multiple Pattern Support on a Voice Dial Peer**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class e164-pattern-map pattern-map-id
- 4. Do one of the following:
  - e164 pattern-map-tag
  - url url
- 5. (Optional) description string
- 6. exit
- 7. dial-peer voice dial-peer-id voip
- 8. {destination | incoming called | incoming calling} e164-pattern-map pattern-map-group-id
- 9. end
- 10. (Optional) voice class e164-pattern-map load pattern-map-group-id
- 11. show dial-peer voice [summary | dial-peer-id]

#### **Command or Action Purpose** Step 1 enable Enters privileged EXEC mode. • Enter your password if prompted. Example: Device> enable Step 2 configure terminal Enters global configuration mode. **Example:** Device# configure terminal Step 3 voice class e164-pattern-map pattern-map-id Creates a pattern map for configuring one or multiple E.164 patterns on a dial peer and enters voice class configuration mode. Example: Device(config) # voice class e164-pattern-map

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 4	Do one of the following: • e164 pattern-map-tag • url url	Configure one or more E.164 telephone number prefix match patterns for the pattern map. • Repeat this step for each pattern if you are using the <b>e164</b>
	<b>Example:</b> Using URL text file: Device (voice-class) # <b>url</b>	<ul> <li>vou can specify a file URL containing the patterns for this dial peer using the url url command. You must then load the E.164 telephone prefixes using Step 10. The file can be internal (on the device) or external.</li> </ul>
	http://http-host/config-files/pattern-map.cfg Directly specifying match patterns:	
Step 5	Device (voice-class) # e164 5557123 description string	(Optional)
Sich 2		Provides a description for the pattern map.
	Example:	
	Device(voice-class)# description It has 1 entry	
Step 6	exit	Exits voice class configuration mode and enters global configuration mode.
	Example:	
	Device(voice-class)# <b>exit</b>	
Step 7	dial-peer voice dial-peer-id voip	Defines a VoIP dial peer and enters dial peer configuration mode.
	Example:	
	Device(config)# dial-peer voice 2222 voip	
Step 8	{destination   incoming called   incoming calling}	Links a pattern-map group with a dial peer.
	e164-pattern-map pattern-map-group-id	• Use the <b>destination</b> keyword for outbound dial peers.
	Example:	• Use the <b>incoming called</b> or <b>incoming calling</b> keywords for inbound dial peers using called or calling numbers.
	<pre>Device(config-dial-peer)# incoming calling e164-pattern-map 1111</pre>	
Step 9	end	Exits dial peer configuration mode and enters privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

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	Command or Action	Purpose
Step 10	voice class e164-pattern-map load pattern-map-group-id	(Optional) Loads the specified pattern map with E.164 match patterns from a text file configured in the pattern map.
	<b>Example:</b> Device# <b>voice class e164-pattern-map load 1111</b>	• This step is required only if patterns have been defined for the specified pattern map using a file URL in Step 4.
Step 11	<b>show dial-peer voice</b> [ <b>summary</b>   <i>dial-peer-id</i> ]	Displays the status of a pattern map when the pattern map is associated with a dial peer.
	Example:	
	Device# show dial-peer voice 1111	

## Verifying Multiple Pattern Support on a Voice Dial Peer

#### **SUMMARY STEPS**

- 1. show voice class e164-pattern-map [summary | pattern-map-id]
- 2. show dial-peer voice [summary | dial-peer-id]
- 3. show dialplan incall {sip | h323} {calling | called} e164-pattern

#### **DETAILED STEPS**

Step 1show voice class e164-pattern-map [summary | pattern-map-id]Displays the status and contents of a specified pattern map or a status summary of all pattern maps.

#### Example:

Device# show voice class e164-pattern-map 200

```
e164-pattern-map 200
It has 1 entries
It is not populated from a file.
Map is valid.
E164 pattern
200
```

Step 2show dial-peer voice [summary | dial-peer-id]Displays the status of pattern maps associated with all or a specified dial peer.

#### Example:

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Device# show dial-peer voice | include e164-pattern-map

```
incoming calling e164-pattern-map tag = `200' status = valid,
destination e164-pattern-map tag = 3000 status = valid,
```

Device# show dial-peer voice 2222| include e164-pattern-map

incoming calling e164-pattern-map tag = `200' status = valid,

Step 3show dialplan incall {sip | h323} {calling | called} e164-patternDisplays inbound dial peer details and associated pattern maps based on an incoming calling or called number.

```
Example:
Device# show dialplan incall voip calling 23456
VoiceOverIpPeer1234567
    peer type = voice, system default peer = FALSE, information type = voice,
    description = `',
    tag = 1234567, destination-pattern = `',
    destination el64-pattern-map tag = 200 status = valid,
    destination dpg tag = 200 status = valid,
    voice reg type = 0, corresponding tag = 0,
    allow watch = FALSE
    answer-address = `', preference=0,
    incoming calling el64-pattern-map tag = `200' status = valid,
    CLID Restriction = None
```

### **Configuration Examples for Multiple Pattern Support on a Voice Dial Peer**

Example: Configuring Multiple Patterns for Outbound Dial Peers Using a File URL

```
Device# voice class el64-pattern-map 1111
Device(voice-class)# url http://http-host/config-files/pattern-map.cfg
Device(voice-class)# description For Outbound Dial Peer
Device(voice-class)# exit
Device(config)# dial-peer voice 2222 voip
Device(voice-dial-peer)# destination el64-pattern-map 1111
Device(voice-dial-peer)# exit
Device(config)# voice class el64-pattern-map load 1111
Device(config)# end
```

Example: Configuring Multiple Patterns for Outbound Dial Peers by Specifying Each E164 Pattern

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```
Device# voice class e164-pattern-map 1112
Device(voice-class)# e164 5557456
Device(voice-class)# e164 5557455
Device(voice-class)# e164 5557454
Device(voice-class)# e164 5557453
Device(voice-class)# e164 5557452
Device(voice-class)# description For Outbound Dial Peer
Device(voice-class)# exit
Device(config)# dial-peer voice 2222 voip
Device(voice-dial-peer)# destination e164-pattern-map 1112
Device(voice-dial-peer)# end
!
```

#### **Example: Configuring Multiple Patterns for Inbound Dial Peer**

Device# voice class el64-pattern-map 1113
Device(voice-class)# url http://http-host/config-files/pattern-map.cfg
Device(voice-class)# description For Inbound Dial Peer
Device(voice-class)# exit
Device(config)# dial-peer voice 2222 voip
Device(voice-dial-peer)# incoming calling el64-pattern-map 1113
Device(voice-dial-peer)# exit
Device(config)# voice class el64-pattern-map load 1113
Device(config)# end

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# Outbound Dial-Peer Group as an Inbound Dial-Peer Destination

This feature can group multiple outbound dial peers into a dial-peer group and configure this dial-peer group as the destination of an inbound dial peer.

- Feature Information for Outbound Dial-Peer Group as an Inbound Dial-Peer Destination, page 207
- Restrictions, page 208
- Information About Outbound Dial-Peer Group as an Inbound Dial-Peer Destination, page 208
- Configuring Outbound Dial-Peer Group as an Inbound Dial-Peer Destination, page 209
- Verifying Outbound Dial-Peer Groups as an Inbound Dial-Peer Destination, page 212
- Troubleshooting Tips, page 212
- Configuration Examples for Outbound Dial Peer Group as an Inbound Dial-Peer Destination, page 214

## Feature Information for Outbound Dial-Peer Group as an Inbound Dial-Peer Destination

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

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Feature Name	Releases	Feature Information
Support for POTS dial-peer	Cisco IOS 15.5(1)T Cisco IOS XE 3.14S	An outgoing POTS dial peer can be part of a dial-peer group. An inbound POTS dial peer can have a dial-peer group as the destination.

Feature Name	Releases	Feature Information
Outbound Dial-Peer Group as an Inbound Dial-Peer Destination	Cisco IOS 15.4(1)T Cisco IOS XE 3.11S	This feature groups multiple outbound dial-peers into a dial-peer group and configures this dial-peer group as a destination of an inbound dial peer. The following commands were introduced or modified: voice class dpg, description, dial-peer preference, destination dpg, show voice class dpg.

## **Restrictions**

- If a dial-peer group is in the shutdown state, regular dial-peer search occurs.
- If all dial peers in an active dial-peer group are unavailable, call is disconnected.
- The number of matched digits is zero.
- The **destination-pattern** command is required on the outbound dial peer even matching is not done based on this command.
- The outgoing call setup is deferred until inter-digit timer expires or a terminator is entered.

#### For POTS dial peers:

- Two-stage dialing is not supported.
- Overlapping dialing is not supported.
- TCL and VXML routing changes are not supported.
- Digit-stripping is not supported.

## Information About Outbound Dial-Peer Group as an Inbound Dial-Peer Destination

You can group up to 20 outbound (H.323, SIP or POTS) dial peers into a dial-peer group and configure this dial-peer group as the destination of an inbound dial peer. Once an incoming call is matched by an inbound dial peer with an active destination dial-peer group, dial peers from this group are used to route the incoming call. No other outbound dial-peer provisioning to select outbound dial peers is used.

A preference can be defined for each dial peer in a dial-peer group. This preference is used to decide the order of selection of dial peers from the group for the setup of an outgoing call.

You can also specify various dial-peer hunt mechanism using the existing dial-peer hunt command.

## **Configuring Outbound Dial-Peer Group as an Inbound Dial-Peer Destination**

Perform this task to configure a dial-peer group with multiple outbound peers and an inbound dial peer referencing this dial-peer group as a destination.

#### **Before You Begin**

- Configure SIP, H.323 or POTS outbound dial peers to be associated with a dial-peer group.
- For an outbound POTS dial peer, ensure that **destination-pattern**. **T** and **no digit-strip** are configured to avoid unexpected dialed digit strip.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice *outbound-dial-peer-id* [voip | pots]
- 4. destination-pattern pattern
- 5. no digit-strip for POTS dial peers.
- 6. exit
- 7. (Optional) dial-peer hunt hunt-order-number
- 8. voice class dpg dial-peer-group-id
- 9. dial-peer outbound-dial-peer-id [preference preference-order]
- **10.** (Optional) description string
- **11**. exit
- **12.** dial-peer voice *inbound-dial-peer-id* [voip | pots]
- 13. destination dpg dial-peer-group-id
- 14. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enters privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	

	Command or Action	Purpose
Step 3	dial-peer voice outbound-dial-peer-id [voip   pots]	Defines a dial peer and enters dial peer configuration mode
	<b>Example:</b> For VoIP dial peer:	
	Device(config) # dial-peer voice 123 voip	
	<b>Example:</b> For POTS dial peer:	
	Device(config) # dial-peer voice 345 pots	
Step 4	destination-pattern pattern	Configures a destination pattern. This step is required ever though the value is not used for dial-peer matching.
	Example: For VoIP Dial Peers Device(config-dial-peer)# destination-pattern 1004	
	Example: For POTS Dial Peers Device (config-dial-peer) # destination-pattern .T	
Step 5	no digit-strip for POTS dial peers.	Disable unexpected dialed digit strip.
	Example:	
	Device(config-dial-peer)# no digit-strip	
Step 6	exit	Exits to global configuration mode.
	Example:	
	Device(config-dial-peer)# exit	
Step 7	dial-peer hunt hunt-order-number	(Optional) Specifies a hunt selection mechanism for dial peers.
	Example:	• The default mechanism is random selection.
	Device(config)# dial-peer hunt 0	
Step 8	voice class dpg dial-peer-group-id	Creates a dial-peer group for grouping multiple outbound dial peers and enters voice class configuration mode.
	Example:	• You can use the <b>shutdown</b> command to resume
	Device(config) # <b>voice class dpg 181</b>	regular outbound dial-peer provisioning in dial-peers with this dial-peer group as destination.
Step 9	<b>dial-peer</b> outbound-dial-peer-id [ <b>preference</b> preference-order]	Associates a configured outbound dial peer with this dial-peer group and configures a preference value.

	Command or Action	Purpose
	Example:	• Repeat this step for all outbound dial-peers that need to be added to this dial-peer group.
	Device(config-class)# dial-peer 123 preference 1	• If preference is not specified, the order of selection is random or as specified by the <b>dial-peer hunt</b> command.
Step 10	description string	(Optional) Provides a description for the dial-peer group.
	Example:	
	Device(config-class)# description Boston Destination	
Step 11	exit	Exits voice class configuration mode and enters global configuration mode.
	Example:	
	Device(config-class)# <b>exit</b>	
Step 12	dial-peer voice inbound-dial-peer-id [voip   pots]	Defines a dial peer and enters dial peer configuration mode.
	<b>Example:</b> For VoIP dial peer:	
	Device(config)# dial-peer voice 789 voip	
	<b>Example:</b> For POTS dial peer:	
	Device(config)# dial-peer voice 678 pots	
Step 13	destination dpg dial-peer-group-id	Specifies a dial peer group from which an outbound dial peer can be chosen.
	Example: Device(config-dial-peer)# destination dpg 181	
Step 14	end	Exits dial peer configuration mode and enters privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

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## Verifying Outbound Dial-Peer Groups as an Inbound Dial-Peer Destination

#### **SUMMARY STEPS**

- 1. show voice class dpg dial-peer-group-id
- 2. show dial-peer voice inbound-dial-peer-id

#### **DETAILED STEPS**

Step 1	show voice class dpg dial-peer-group-id
	Displays the configuration of an outbound dial-peer group.

#### Example:

Device# show voice class dpg 200

```
Voice class dpg: 200 AdminSta
Description: Boston Destination
                        AdminStatus: Up
 Total dial-peer entries: 4
Peer Tag
               Pref
 _____
                ____
 1001
                1
 1002
                2
 1004
                0
 1003
                1
              _____
```

#### **Step 2 show dial-peer voice** *inbound-dial-peer-id* Displays the referencing of destination dial-peer group from an inbound dial peer.

#### Example:

Device# show dial-peer voice 100 | include destination dpg destination dpg tag = 200 status = valid,

## **Troubleshooting Tips**

#### **SUMMARY STEPS**

- **1.** Enter the following:
  - debug voip dialpeer inout

debug voip ccapi inout

#### **DETAILED STEPS**

Enter the following:

- · debug voip dialpeer inout
- · debug voip ccapi inout

Displays the configuration of an outbound dial-peer group.

#### **Example:**

```
*Jul 19 10:15:53.310 IST: //-1/ED647BD1B0F9/DPM/dpMatchCore:
    Dial String=4001, Expanded String=4001, Calling Number=
    Timeout=TRUE, Is Incoming=TRUE, Peer Info Type=DIALPEER_INFO_SPEECH
*Jul 19 10:15:53.310 IST: //-1/xxxxxxxxx/DPM/vepm_match_pattern_map:
    DEPM 1000 use caching dialstring 4001 status 0
*Jul 19 10:15:53.310 IST: //-1/ED647BD1B0F9/DPM/MatchNextPeer:
```

Incoming dial peer is first matched:

```
Result=Success(0); Incoming Dial-peer=600 Is Matched
*Jul 19 10:15:53.310 IST: //-1/ED647BD1B0F9/DPM/dpMatchPeertype:exit@6602
*Jul 19 10:15:53.310 IST: //-1/ED647BD1B0F9/DPM/dpAssociateIncomingPeerCore:
    Result=Success(0) after DP MATCH INCOMING DNIS; Incoming Dial-peer=600
*Jul 19 10:15:53.310 IST: //-1/ED647BD1B0F9/DPM/dpMatchSafModulePlugin:
    dialstring=NULL, saf_enabled=0, saf_dndb_lookup=0, dp_result=0
*Jul 19 10:15:53.310 IST: //-1/ED647BD1B0F9/DPM/dpAssociateIncomingPeerSPI:exit@7181
*Jul 19 10:15:53.311 IST: //-1/ED647BD1B0F9/DPM/dpMatchPeersCore:
    Calling Number=, Called Number=4001, Peer Info Type=DIALPEER INFO SPEECH
```

The dial-peer group associated with a dial peer is selected:

```
*Jul 19 10:15:53.311 IST: //-1/ED647BD1B0F9/DPM/dpMatchPeersCore:
Outbound Destination DPG Group Request; Destination DPG=1
*Jul 19 10:15:53.311 IST: //-1/ED647BD1B0F9/DPM/dpMatchDestDPGroup:
    Result=0
*Jul 19 10:15:53.311 IST: //-1/ED647BD1B0F9/DPM/dpMatchPeersCore:
    Result=SUCCESS(0) after DestDPGroup
*Jul 19 10:15:53.311 IST: //-1/ED647BD1B0F9/DPM/dpMatchSafModulePlugin:
    dialstring=4001, saf_enabled=0, saf_dndb_lookup=1, dp_result=0
```

List of active Dial-peers configured within the DPG, sorted by preference:

```
*Jul 19 10:15:53.311 IST: //-1/ED647BD1B0F9/DPM/dpMatchPeersMoreArg:
    Result=SUCCESS(0)
List of Matched Outgoing Dial-peer(s):
    1: Dial-peer Tag=1004
    2: Dial-peer Tag=1001
    3: Dial-peer Tag=1003
    4: Dial-peer Tag=1002
```

Device> enable

## Configuration Examples for Outbound Dial Peer Group as an Inbound Dial-Peer Destination

```
Device# configure terminal
! Configuring outbound dial peers that are to be grouped.
Device (config) # dial-peer voice 1001 voip
Device(config-dial-peer)# destination-pattern 1001
Device (config-dial-peer) # session protocol sipv2
Device(config-dial-peer) # session target ipv4:10.1.1.1
Device(config-dial-peer)# exit
Device(config) # dial-peer voice 1002 voip
Device(config-dial-peer)# destination-pattern 1002
Device (config-dial-peer) # session protocol sipv2
Device(config-dial-peer)# session target ipv4:10.1.1.2
Device (config-dial-peer) # exit
Device (config) # dial-peer voice 1003 voip
Device (config-dial-peer) # destination-pattern 1003
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer) # session target ipv4:10.1.1.3
Device (config-dial-peer) # exit
Device(config) # dial-peer voice 1004 pots
Device(config-dial-peer) # destination-pattern 5...
Device(config-dial-peer) # no digit-strip
Device(config-dial-peer) # direct-inward-dial
Device (config-dial-peer) # port 1/0/0:23
Device(config-dial-peer) # forward-digits all
Device(config-dial-peer)# exit
!Grouping outbound dial peers and configuring preferences if needed.
Device(config) # voice class dpg 200
Device (config-class) # dial-peer 1001 preference 1
Device (config-class) # dial-peer 1002 preference 2
Device (config-class) # dial-peer 1003 preference 3
Device (config-class) # dial-peer 1004 preference 4
Device (config-class) # description Boston Destination
Device(config-class)# exit
!Associating outbound dial peer group with an inbound dial peer group.
Device (config) # dial-peer voice 100 voip
Device(config-dial-peer) # incoming called-number 13411
Device(config-dial-peer) # destination dpg 200
Device (config-dial-peer) # end
!Associating outbound dial peer group with an inbound POTS dial peer group.
Device(config) # dial-peer voice 600 pots
Device (config-dial-peer) # incoming called-number 4T
Device (config-dial-peer) # destination dpg 200
Device(config-dial-peer)# end
```

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#### **Verifying Outbound Dial-Peer Group Configuration**

Device# show voice class dpg 200

```
Voice class dpg: 200 AdminStatus: Up
Description: Boston Destination
Total dial-peer entries: 4
```

Peer Tag Pref

	1001	1
	1002	2
	1004	0
	1003	1
_		

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#### Verifying Inbound Dial-Peer Referencing Outbound Dial-Peer Group

Device# show dial-peer voice 100 | include destination dpg

destination dpg tag = 200 status = valid,

Device# show dial-peer voice 600 | include destination dpg

destination dpg tag = 200 status = valid,



## Inbound Leg Headers for Outbound Dial-Peer Matching

The Inbound Leg Headers for Outbound Dial-Peer Matching feature allows you to match and provision an outbound dial peer for an outbound call leg using the headers from an inbound call leg. The following headers of an incoming call leg can be used for outbound dial-peer matching:

- VIA (SIP Header)
- FROM (SIP Header)
- TO (SIP Header)
- DIVERSION (SIP Header)
- REFERRED BY (SIP Header)
- Called Number
- Calling Number
- Carrier ID
- Feature Information for Inbound Leg Headers for Outbound Dial-Peer Matching, page 217
- Prerequisites for Inbound Leg Headers for Outbound Dial-Peer Matching, page 218
- Restrictions for Inbound Leg Headers for Outbound Dial-Peer Matching, page 218
- Information About Inbound Leg Headers for Outbound Dial-Peer Matching, page 219
- Configuring Inbound Leg Headers for Outbound Dial-Peer Matching, page 219
- Verifying Inbound Leg Headers for Outbound Dial-Peer Matching, page 223
- Configuration Example: Inbound Leg Headers for Outbound Dial-Peer Matching, page 225

## Feature Information for Inbound Leg Headers for Outbound Dial-Peer Matching

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

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Feature Name	Releases	Feature Information
Inbound Leg Headers for Outbound Dial-Peer Matching	15.4(2)T, Cisco IOS XE Release 3.12S	TheInbound Leg Headers for Outbound Dial-Peer Matching feature allows you to match and provision an outbound call leg using the headers of an inbound call leg.
		The following commands were introduced by this feature: destination provision-policy, destination uri-via, destination uri-to, destination uri-from, destination uri-diversion, destination uri-referred-by, show voice class dial-peer provision-policy
		The following commands were modified.
		show command incall, show dialplan dialpeer.

Table 28: Feature Information for Inbound Leg Headers for Outbound Dial-Peer Matching

## Prerequisites for Inbound Leg Headers for Outbound Dial-Peer Matching

• CUBE or Voice Gateway must be configured.

## **Restrictions for Inbound Leg Headers for Outbound Dial-Peer Matching**

- The existing **header-passing** command supports modification of SIP headers of INVITE message by the Tool Command Language (TCL) application. If the above SIP headers are modified by the TCL application, they cannot be used for outbound dial-peer provisioning.
- If multiple SIP via headers and diversion headers are found in an incoming INVITE or REFER message, only the top-most via header and top-most diversion header of an incoming INVITE or REFER message are used for outbound dial-peer provisioning.
- When an incoming call is matched to an inbound dial peer with an associated provision profile without rules, outbound dial-peer provisioning is disabled and the incoming call is disconnected by CUBE or voice gateway with cause code "unassigned number (1)".

## Information About Inbound Leg Headers for Outbound Dial-Peer Matching

This feature allows you to match headers of an inbound call leg and provision an outbound dial peer for an outbound call leg. The following SIP headers of an incoming call leg can be used for outbound dial-peer matching

- VIA (SIP Header)
- FROM (SIP Header)
- TO (SIP Header)
- DIVERSION (SIP Header)
- REFERRED BY (SIP Header)
- Called Number
- Calling Number
- Carrier ID

The above headers are retrieved from an incoming INVITE or REFER message and used for outbound dial-peer provisioning.

SIP headers of an INVITE message are saved to an associated call leg. For example, an INVITE message is received for a new call leg A. Then, SIP headers are saved to call leg A itself for outbound dial-peer lookup.

On the other hand, SIP headers of a REFER message are saved to the peer call leg of the associated call leg. For example, call leg A and call leg B are connected in CUBE. The party at Call Leg B makes a blind transfer to the party at Call Leg C. A REFER message is received in CUBE for call leg B (transferor). But, SIP headers of the REFER message are saved under call leg A (transferee) for an outbound dial-peer lookup for Party C.

## **Configuring Inbound Leg Headers for Outbound Dial-Peer Matching**

#### **Before You Begin**

Necessary pattern maps have been configured.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class dial-peer provision-policy tag
- 4. (Optional) description string
- 5. preference preference-order first-attribute second-attribute
- 6. exit
- 7. dial-peer voice inbound-dial-peer-tag voip
- 8. destination provision-policy tag
- 9. exit
- 10. dial-peer voice outbound-dial-peer-tag voip
- **11.** Configure a match command for an outbound dial peer according to the provision policy rule attribute configured.
- 12. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enters privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice class dial-peer provision-policy tag	Creates a provision policy profile in which a set of attributes for dial-peer matching can be defined.
	<b>Example:</b> Device(config)# voice class dial-peer provision-policy 200	• You can use the <b>shutdown</b> command to deactivate the provision policy and allow normal outbound dial-peer provisioning.
Step 4	description string	(Optional) Provides a description for the provision policy profile.
	Example:	
	Device(voice-class)# description match both calling and called	
Step 5	preference preference-order first-attribute second-attribute	Configures a provision policy rule.

	Command or Action	DN	Purpose
	First Attribute Second Attribute	Second Attribute	• You can configure up to two rules. This means up to four attributes can be configured for
	diversion	from, referred-by, to, uri, via	matching outbound dial peers.
	from	diversion, referred-by, to, uri, via	• If rules are not configured, outbound dial-peer
	referred-by	diversion, from, to, uri, via	<ul> <li>provisioning is disabled, and an incoming call matched to an inbound dial peer associated with</li> </ul>
	to	diversion, referred-by, from, uri, via	<ul> <li>this profile is disconnected by CUBE or voice</li> <li>gateway with cause code "unassigned number</li> </ul>
	uri	diversion, referred-by, to, from, via, carrier-id	(1)".
	via	diversion, referred-by, to, uri, from	_
	called	calling, carrier-id	
	calling	called	_
	carrier-id	called, uri	
	<b>Example:</b> Device(voice-cl	ass)# preference 2 calling called	
Step 6	exit		Exits voice class configuration mode and enters globa configuration mode.
	Example:		configuration mode.
	Device(voice-class)# exit		
Step 7	dial-peer voice in	bound-dial-peer-tag voip	Enters dial peer configuration mode for an inbound dia peer.
Step 8	destination provision-policy tag		Associates a provision policy profile with an inbound dial peer.
	<pre>Example: Device(config)# dial-peer voice 100 voip Device(config-dial-peer)# destination provision-policy 200 Device(config)# exit</pre>		
Step 9	exit		Exits dial peer configuration mode.
Step 10	dial-peer voice or	utbound-dial-peer-tag voip	Enters dial peer configuration mode for an outbound dial peer.

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	Command or Actio	on	Purpose
Step 11	Configure a match command for an outbound dial peer according to the provision policy rule attribute configured.		Configure a match command based on any of the four attributes defined in the provision policy rule.
	Provision Policy Rule Attribute	Dial-peer Match command	
	called	destination-pattern pattern	-
		destination e164-pattern-map pattern-map-class-id	
	calling	destination calling e164-pattern-map pattern-map-class-id	-
	carrier-id	carrier-id target	-
	uri	destination uri uri-class-tag	-
	via	destination uri-via uri-class-tag	-
	to	destination uri-to uri-class-tag	-
	from	destination uri-from uri-class-tag	-
	diversion	destination uri-diversion uri-class-tag	-
	referred-by	<b>destination uri-referred-by</b> <i>uri-class-tag</i>	-
		dial-peer voice 300 voip ial-peer)# destination uri-from 200 exit	
Step 12	end		Exits dial peer configuration mode and enters privileged EXEC mode.
	Example:		
	Device(config-dial-peer)# end		

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## Verifying Inbound Leg Headers for Outbound Dial-Peer Matching

#### **SUMMARY STEPS**

- 1. show dialplan incall {sip | h323} {calling | called} *e164-pattern* | include voice
- 2. show dialplan dialpeer inbound-dial-peer-id number e164-pattern [timeout] | include Voice
- 3. show voice class dial-peer provision-policy

#### **DETAILED STEPS**

```
show dialplan incall {sip | h323} {calling | called} e164-pattern | include voice
Step 1
           Displays inbound dial peers based on an incoming calling or called number. Once you have the dial peer number, you
           can use it to search for the complete dial-peer details in the running-config.
           Example:
           Device# show dialplan incall sip calling 3333 | include Voice
           VoiceOverIpPeer1
           Device# show dialplan incall sip calling 4444 | include Voice
           VoiceOverIpPeer1
           Device# show running-config | section dial-peer voice 1 voip
           dial-peer voice 1 voip
            destination dpg 10000
            incoming calling e164-pattern-map 100
            dtmf-relay rtp-nte
            codec g711ulaw
           Device# show dialplan incall sip called 6000 timeout | include Voice
           VoiceOverTpPeer100
           Device# show running-config | section dial-peer voice 100 voip
           dial-peer voice 100 voip
            incoming called e164-pattern-map 1
            incoming calling e164-pattern-map 1
            dtmf-relay rtp-nte
            codec g711ulaw
           Device# show dialplan incall voip calling 23456
           VoiceOverIpPeer1234567
                   peer type = voice, system default peer = FALSE, information type = voice,
description = `',
                   tag = 1234567, destination-pattern = `',
                   destination e164-pattern-map tag = 200 status = valid,
                   destination dpg tag = 200 status = valid,
                   voice reg type = 0, corresponding tag = 0,
                   allow watch = FALSE
                   answer-address = `', preference=0,
                   incoming calling e164-pattern-map tag = `200' status = valid,
                   CLID Restriction = None
Step 2
           show dialplan dialpeer inbound-dial-peer-id number e164-pattern [timeout] | include Voice
```

Displays a list of outbound dial peers based on a specified inbound dial peer. This command line will be helpful find a list of outbound dial peer of a destination dial-peer group.

#### Example:

Device# show dialplan dialpeer 1 number 23457 timeout | include Voice

```
VoiceOverIpPeer100013
VoiceOverIpPeer100012
```

#### Example:

```
voice class dial-peer provision-policy 2000
preference 2 diversion to
!
. . .
dial-peer voice 32555 voip
session protocol sipv2
 session target ipv4:1.5.14.9
destination uri-diversion 1
destination uri-to test2
dial-peer voice 32991 voip
destination provision-policy 2000
incoming called-number 1234
1
Device# show dialplan dialpeer 32991 number 2234 timeout
Macro Exp.: 2234
Enter Diversion header:sip:1234@cisco.com
Enter To header:sip:2234@10.0.0.0
```

```
VoiceOverIpPeer32134
peer type = voice, system default peer = FALSE, information type = voice,
description = `',
```

#### **Step 3** show voice class dial-peer provision-policy

Displays a list of configured provision policies and associated rules.

#### **Example:**

Device# show voice class dial-peer provision-policy

```
Voice class dial-peer provision-policy: 100 AdminStatus: Up
Description: match only called
Pref Policy Rule
 ____
      _____
1
      called
Voice class dial-peer provision-policy: 101 AdminStatus: Up
Description: match both calling and called
Pref Policy Rule
1
      called calling
Voice class dial-peer provision-policy: 102 AdminStatus: Up
Description: match calling first; if no match then match called
Pref Policy Rule
       _ _ _ _ _
            _ _ _ _ _ _
1 calling
2 called
Voice class dial-peer provision-policy: 200 AdminStatus: Up
Description: match referred-by and via uri; if no match then match request- uri
```

```
Pref Policy Rule
 ____
      _____
1 referred-by via
2 uri
voice class dial-peer provision-policy: 300 AdminStatus: Up
Description: match only request-uri
Pref Policy Rule
1 uri
Voice class dial-peer provision-policy: 400 AdminStatus: Up
Description: match only request uri; if no match then match called
Pref Policy Rule
 ____
       ____
 1 uri
2 called
```

## Configuration Example: Inbound Leg Headers for Outbound Dial-Peer Matching

Example: Configuring Inbound Called or Calling Numbers Used for Outbound Dial-Peer Matching

```
Device> enable
Device# configure terminal
Device (config) # voice class dial-peer provision-policy 200
Device(voice-class) # description match both calling and called
Device(voice-class) # preference 2 calling called
Device(voice-class) # exit
Device (config) # voice class e164-pattern-map 300
Device (voice-class) # description patterns
Device(voice-class)# e164 5557123
Device (voice-class) # e164 5558123
Device(voice-class)# e164 5559123
Device(voice-class) # exit
!Associating the Provision Policy with an Inbound Dial Peer
Device (config) # dial-peer voice 100 voip
Device(config-dial-peer) # destination provision-policy 200
Device(config-dial-peer) # end
!Associates a Pattern Map with an Outbound Dial Peer.
! The called number in the SIP headers of the inbound leg is matched to select the below
outbound dial peer.
Device (config) # dial-peer voice 200 voip
Device(config-dial-peer) # destination e164-pattern-map 300
Device(config-dial-peer) # end
Example: Configuring Inbound SIP Headers for Outbound Dial-Peer Matching
```

```
Device> enable
Device# configure terminal
Device(config)# voice class dial-peer provision-policy 200
Device(voice-class)# description match both calling and called
Device(voice-class)# preference 2 via from
Device(voice-class)# exit
```

!Associating the Provision Policy with an Inbound Dial Peer

Device(config)# dial-peer voice 100 voip Device(config-dial-peer)# destination provision-policy 200 Device(config-dial-peer)# end

Device(config)# voice class uri 200 sip Device(config-voice-uri-clas)# pattern 25054..

!Associates a Provision Policy with an Outbound Dial Peer. The FROM SIP headers of the inbound leg is matched to select the below outbound dial peer. Device(config)# dial-peer voice 200 voip Device(config-dial-peer)# destination uri-from 200 Device(config-dial-peer)# end



# **Server Groups in Outbound Dial Peers**

This feature configures a server group (group of server addresses) that can be referenced from an outbound dial peer.

- Feature Information for Configuring Server Groups in Outbound Dial Peers, page 227
- Information About Server Groups in Outbound Dial Peers, page 228
- How to Configure Server Groups in Outbound Dial Peers, page 228
- Configuration Examples for Server Groups in Outbound Dial Peers, page 231

# Feature Information for Configuring Server Groups in Outbound Dial Peers

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Configuring Server Groups in Outbound Dial Peers	Cisco IOS XE Release 3.11S 15.4(1)T	This feature configures server groups (groups of IPv4 and IPv6 addresses) which can be referenced from an outbound SIP dial peer. The following commands were introduced or modified: voice class server-group, description, ipv4 port preference, ipv6 port preference, hunt-scheme, show voice class server-group, shutdown (Server Group).

Table 29: Feature Information for Configuring Server Groups in Outbound Dial Peers

# **Information About Server Groups in Outbound Dial Peers**

You can now group IPv4 and IPv6 addresses of servers and configure it as in an outbound SIP dial-peer destination. A server group is first created and associated with a SIP outbound dial peer. When a call matches an outbound dial peer, a connection is made to one of the servers of the group, which can then route the call to the destination.

You can associate a preference with each of the servers in the group, which decides the order of selection for outgoing call setup.

You can also configure the round-robin selection of servers in the group.

You can configure up to five servers per server group.

If neither round robin nor preference order is configured, the selection of servers is random.

If the specified server-group is in shutdown mode, the referenced dial peers are not selected to route outgoing calls.

# How to Configure Server Groups in Outbound Dial Peers

#### **Configuring Server Groups in Outbound Dial Peers**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class server-group server-group-id
- 4. {ipv4 | ipv6} address [port port] [preference preference-order]
- 5. (Optional) hunt-scheme round-robin
- 6. (Optional) description string
- 7. exit
- 8. dial-peer voice dial-peer-id voip
- 9. session protocol sipv2
- **10. destination-pattern** [+] *string* [T]
- 11. session server-group server-group-id
- 12. end
- 13. show voice class server-group server-group-id

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enters privileged EXEC mode.

	Command or Action	Purpose
		Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice class server-group server-group-id	Configures a voice class server group and enters voice class configuration mode.
	Example:	• You can use the <b>shutdown</b> command to make the server group
	Device(config)# voice class server-group 171	inactive.
Step 4	{ <b>ipv4</b>   <b>ipv6</b> } address [ <b>port</b> port] [ <b>preference</b> preference-order]	Configures a server IP address as a part of this server group along with an optional port number and preference order.
		• Repeat this step to add up to five servers to the server group.
	Example: Device(config-class)# ipv4 10.1.1.1 preference 3	• The servers are not selected by the preference value if round robin is configured in the next step.
		• Default and highest value of preference is zero.
Step 5	hunt-scheme round-robin	(Optional)
	Example:	Defines a hunt method for the order of selection of target server IP addresses (from the IP addresses configured for this server group) for the setting up of outgoing calls.
	Device(config-class)# hunt-scheme round-robin	• If a hunt scheme is not defined, an available IP address of
		highest preference value is selected. If neither a round-robin hunt scheme nor a preference values is configured, the selection of servers is random.
Step 6	description string	(Optional) Provides a description for the server group.
	Example:	
	Device(config-class)# description It has 3 entries	
Step 7	exit	Exits voice class mode and enters global configuration mode.
	Example:	
	Device(config-class)# exit	

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	Command or Action	Purpose
Step 8	dial-peer voice dial-peer-id voip	Defines a VoIP dial peer and enters dial peer configuration mode.
	Example:	
	Device(config) # dial-peer voice 123 voip	
Step 9	session protocol sipv2	Specifies SIP version 2 as the session protocol for calls between local and remote routers using the packet network.
	<pre>Example: Device(config-dial-peer)# session protocol sipv2</pre>	
Step 10	destination-pattern [+] string [T]	Specifies either the prefix or the full E.164 telephone number to be used for a dial peer.
	<pre>Example: Device(config-dial-peer)# destination-pattern +5550179</pre>	
Step 11	session server-group server-group-id	Configures the specified server group as the destination of the dial peer.
	<pre>Example: Device(config-dial-peer)# session</pre>	• This command is available for SIP dial peers only.
	server-group 171	• If the specified server group is in shutdown mode, the dial peer is not selected to route outgoing calls.
Step 12	end	Exits dial peer configuration mode and enters privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	
Step 13	show voice class server-group server-group-id	Displays information about the voice class server group.
	Example:	
	Device# show voice class server-group 171	

## Verifying Server Groups in Outbound Dial Peers

#### **SUMMARY STEPS**

- 1. show voice class server-group [server-group-id]
- 2. show voice class server-group dialpeer dial-peer-id

#### **DETAILED STEPS**

```
Step 1show voice class server-group [server-group-id]Displays the configurations for all configured server groups or a specified server group.
```

#### Example:

Device# show voice class server-group 171

```
Voice class server-group: 171
AdminStatus: Up
                                  OperStatus: Up
Hunt-Scheme: preference
                                  Last returned server: 10.1.1.1
Description:
Total server entries: 3
        Type IP Address
Pref
                                                          TP Port
 ____
                                                           ____
1
        ipv4 10.1.1.1
        ipv4 10.1.1.2
ipv4 2001:DB8:12:1::26
 2
                                                          34515
 3
```

Step 2show voice class server-group dialpeer dial-peer-idDisplays the configurations for dial peers associated with server groups.

#### Example:

Device# show voice class server-group dialpeer 181

# **Configuration Examples for Server Groups in Outbound Dial Peers**

Server Groups in Outbound Dial Peers (Preference-Based Selection)

```
! Configuring the Server Group
Device(config) # voice class server-group 171
Device(config-class) # ipv4 10.1.1.1 preference 1
Device(config-class) # ipv4 10.1.1.2 preference 2
Device(config-class) # ipv4 10.1.1.3 preference 3
Device(config-class) # description It has 3 entries
Device(config-class) # description It has 3 entries
Device(config-class) # exit
! Configuring an outbound SIP dial peer.
Device(config) # dial-peer voice 181 voip
!Associate a destination pattern
Device(config-dial-peer) # destination-pattern 3001
Device(config-dial-peer) # session protocol sipv2
!Associate a server group with the dial peer
```

Device(config-dial-peer) # session server-group 171 Device (config-dial-peer) # end ! Displays the configurations made for the outbound dial peer 181 associated with a server group Device# show voice class server-group dialpeer 181 Voice class server-group: 171 AdminStatus: Up Hunt-Scheme: preference Total Remote Targets: 3 IP Address IP Port Pref Туре \_\_\_\_ 1 ipv4 10.1.1.1 ipv4 10.1.1.2 2 3 ipv4 10.1.1.3 ! Displays the configurations made for the server group. Device# show voice class server-group 171 Voice class server-group: 171 AdminStatus: Up OperStatus: Up Hunt-Scheme: preference Last returned server: 10.1.1.1 Description: It has 3 entries Total server entries: 3 t

Pref T	ype IP Addı	ress	IP H	Port
1 ip	ov4 10.1.1	.1		
	ov4 10.1.1	.2		
3 i	ov4 10.1.1	.3		

#### Server Groups in Outbound Dial Peers (Round-Robin-Based Selection)

```
! Configuring the Server Group
Device(config) # voice class server-group 171
Device(config-class) # ipv4 10.1.1.1
Device(config-class) # ipv4 10.1.1.2
Device(config-class) # ipv4 10.1.1.3
Device(config-class) # hunt-scheme round-robin
Device(config-class) # description It has 3 entries
Device(config-class) # exit
! Configuring an outbound SIP dial peer.
Device(config) # dial-peer voice 181 voip
```

```
! Associate a destination pattern
Device(config-dial-peer)# destination-pattern 3001
Device(config-dial-peer)# session protocol sipv2
! Associate a server group with the dial peer
Device(config-dial-peer)# session server-group 171
Device(config-dial-peer)# end
```

! Displays the configurations made for the outbound dial peer 181 associated with a server group

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Device# show voice class server-group dialpeer 181

Voice class server-group: 171 AdminStatus: Up Hunt-Scheme: round-robin Total Remote Targets: 3 Pref Туре IP Address IP Port \_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ 0 ipv4 10.1.1.1 0 ipv4 10.1.1.2 0 ipv4 10.1.1.3

! Displays the configurations made for the server group.

#### Device# show voice class server-group 171

AdminStatus:	round-robin	OperStatus: Up
Hunt-Scheme:	It has 3 entries	Last returned server: 10.1.1.1
0 ipv4	IP Address  10.1.1.1 10.1.1.2 10.1.1.3	IP Port

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# **Domain-Based Routing Support on the Cisco UBE**

First Published: June 15, 2011

Last Updated: July 22, 2011

The Domain-based routing feature provides support for matching an outbound dial peer based on the domain name or IP address provided in the request URI of the incoming SIP message or an inbound dial peer.

Domain-based routing enables for calls to be routed on the outbound dialpeer based on the domain name or IP address provided in the request Uniform Resource Identifier (URI) of incoming Session IP message.

- Feature Information for Domain-Based Routing Support on the Cisco UBE, page 235
- Restrictions for Domain-Based Routing Support on the Cisco UBE, page 236
- Information About Domain-Based Routing Support on the Cisco UBE, page 236
- How to Configure Domain-Based Routing Support on the Cisco UBE, page 237
- Configuration Examples for Domain-Based Routing Support on the Cisco UBE, page 242

# Feature Information for Domain-Based Routing Support on the Cisco UBE

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn . An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Domain Based Routing Support on the Cisco UBE	15.2(1)T	The domain-based routing enables for calls to be routed on the outbound dial peer based on the domain name or IP address provided in the request URI (Uniform Resource Identifier) of incoming SIP message.
		The following commands were introduced or modified: <b>call-route</b> , <b>voice-class sip call-route</b> .
Domain Based Routing Support on the Cisco UBE	Cisco IOS XE Release 3.8S	The domain-based routing enables for calls to be routed on the outbound dial peer based on the domain name or IP address provided in the request URI (Uniform Resource Identifier) of incoming SIP message.
		The following commands were introduced or modified: <b>call-route</b> , <b>voice-class sip call-route</b> .

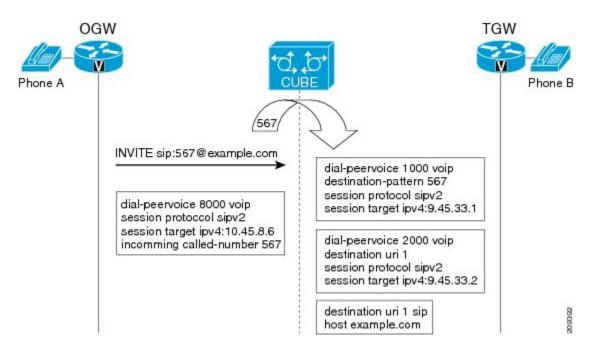
Any Internet Protocol (IP) addresses used in this document are not intended to be actual addresses. Any examples, command display output, and figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses in illustrative content is unintentional and coincidental. <sup>©</sup> 2011 Cisco Systems, Inc. All rights reserved

# **Restrictions for Domain-Based Routing Support on the Cisco UBE**

Domain-based routing support is available only for SIP-SIP call flows.

# Information About Domain-Based Routing Support on the Cisco UBE

When a dial peer has an application configured as a session application, then only the user parameter of the request URI is used and is sent from the inbound SIP SPI to the application. The session application performs a match on an outbound dial peer based on the user parameter of the request URI sent from the inbound dial peer. In the figure below, 567 is the user portion of the request-URI that is passed from the inbound dial peer to the application and the matching outbound dial-peer found is 1000.



With the introduction of the domain-based routing feature, all parameters including the domain name of the request URI will be sent to the application and the outbound dial peer can be matched with any parameter. In Figure 1, when the domain name example.com is used to match an outbound dial peer the resulting dial peer is 2000. The **call route url** command is used for configuring domain-based routing.

# How to Configure Domain-Based Routing Support on the Cisco UBE

#### **Configuring Domain-Based Routing at Global Level**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3**. voice service voip
- 4. sip
- 5. call-route url
- 6. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice service voip	Enters voice service configuration mode.
	<b>Example:</b> Device(config)# voice service voip	
Step 4	sip	Enters voice service SIP configuration mode.
	<b>Example:</b> Device(conf-voi-serv)# sip	
Step 5	call-route url	Routes calls based on the URL.
	<pre>Example: Device(conf-serv-sip)# call-route url</pre>	
	Example:	
Step 6	exit	Exits the current mode.
	<b>Example:</b> Device(conf-serv-sip)# exit	

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## **Configuring Domain-Based Routing at Dial Peer Level**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice dial-peer tag voip
- 4. voice-class sip call-route url
- 5. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	dial-peer voice dial-peer tag voip	Enter dial peer voice configuration mode.
	<pre>Example: Device(config) # dial-peer voice 2 voip</pre>	
Step 4	voice-class sip call-route url	
	<pre>Example: Device(config-dial-peer)#</pre>	
	<b>Example:</b> Routes calls based on the URL	
Step 5	exit	Exits the current mode.
	<b>Example:</b> Device(config-dial-peer)# exit	

# Verifying and Troubleshooting Domain-Based Routing Support on the Cisco UBE

#### **SUMMARY STEPS**

- 1. enable
- 2. debug ccsip all
- **3**. debug voip dialpeer inout

#### **DETAILED STEPS**

I

Step 1 enable Enables privileged EXEC mode.

#### Example:

Device> enable

#### Step 2 debug ccsip all

Enables all SIP-related debugging.

#### Example:

```
Device# debug ccsip all
Received:
INVITE sip:5555555556[2208:1:1:1:1:1:1:1:1]:5060 SIP/2.0
Via: SIP/2.0/UDP [2208:1:1:1:1:1:115]:5060;branch=z9hG4bK83AE3
Remote-Party-ID: <sip:2222222222[2208:1:1:1:1:1:1:1:1]>;party=calling;screen=no;privacy=off
From: <sip:222222222@[2208:1:1:1:1:1:1:1:1]>;tag=627460F0-1259
To: <sip:5555555556[2208:1:1:1:1:1:1:1:1]>
Date: Tue, 01 Mar 2011 08:49:48 GMT
Call-ID: B30FCDEB-431711E0-8EDECB51-E9F6B1F1@2208:1:1:1:1:1:1:1115
Supported: 100rel, timer, resource-priority, replaces
Require: sdp-anat
Min-SE: 1800
Cisco-Guid: 2948477781-1125585376-2396638033-3925258737
User-Agent: Cisco-SIPGateway/IOS-15.1(3.14.2)PIA16
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Max-Forwards: 70
Timestamp: 1298969388
Contact: <sip:222222222@[2208:1:1:1:1:1:1:1:1:5]:5060>
Expires: 180
Allow-Events: telephone-event
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 495
v=0
o=CiscoSystemsSIP-GW-UserAgent 7880 7375 IN IP6 2208:1:1:1:1:1:1:1115
s=SIP Call
c=IN IP6 2208:1:1:1:1:1:1:1115
t=0 0
a=group:ANAT 1 2
m=audio 17836 RTP/AVP 0 101 19
c=IN IP6 2208:1:1:1:1:1:1:1115
a=mid:1
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=rtpmap:19 CN/8000
a=ptime:20
m=audio 18938 RTP/AVP 0 101 19
c=IN IP4 9.45.36.111
a=mid:2
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=rtpmap:19 CN/8000
a=ptime:20
"Received:
INVITE sip:222222222@[2208:1:1:1:1:1:1:1:1]:5060 SIP/2.0
Via: SIP/2.0/UDP [2208:1:1:1:1:1:1:1:1:5060;branch=z9hG4bK38ACE
Remote-Party-ID: <sip:55555555556[2208:1:1:1:1:1:1:1:1]>;party=calling;screen=no;privacy=off
From: <sip:5555555556[2208:1:1:1:1:1:1:1]>;tag=4FE8C9C-1630
To: <sip:222222222@[2208:1:1:1:1:1:1:1:1]>;tag=1001045C-992
Date: Thu, 10 Feb 2011 12:15:08 GMT
Call-ID: 5DEDB77E-ADC11208-808BE770-8FCACF34@2208:1:1:1:1:1:1:1117
Supported: 100rel, timer, resource-priority, replaces, sdp-anat
Min-SE: 1800
Cisco-Guid: 1432849350-0876876256-2424621905-3925258737
User-Agent: Cisco-SIPGateway/IOS-15.1(3.14.2)PIA16
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
```

```
CSeq: 101 INVITE
Max-Forwards: 70
Timestamp: 1297340108
Contact: <sip:5555555556[2208:1:1:1:1:1:1:1:16]:5060>
Expires: 180
Allow-Events: telephone-event
Content-Type: application/sdp
Content-Length: 424
v=0
o=CiscoSystemsSIP-GW-UserAgent 8002 7261 IN IP6 2208:1:1:1:1:1:1:1116
s=SIP Call
c=IN IP6 2208:1:1:1:1:1:1:1116
t=0 0
m=image 17278 udptl t38
c=IN IP6 2208:1:1:1:1:1:1:1116
a=T38FaxVersion:0
a=T38MaxBitRate:14400
a=T38FaxFillBitRemoval:0
a=T38FaxTranscodingMMR:0
a=T38FaxTranscodingJBIG:0
a=T38FaxRateManagement:transferredTCF
a=T38FaxMaxBuffer:200
a=T38FaxMaxDatagram:320
a=T38FaxUdpEC:t38UDPRedundancy"
```

#### **Step 3** debug voip dialpeer inout

The **debug ccsip all** and **debug voip dialpeer inout** commands can be entered in any order and any of the commands can be used for debugging depending on the requirement.

#### **Example:**

Displays information about the voice dial peers Device# **debug voip dialpeer inout** 

voip dialpeer inout debugging is on

The following event shows the calling and called numbers:

#### **Example:**

```
*May 1 19:32:11.731: //-1/6372E2598012/DPM/dpAssociateIncomingPeerCore:
Calling Number=4085550111, Called Number=3600, Voice-Interface=0x0,
Timeout=TRUE, Peer Encap Type=ENCAP_VOIP, Peer Search Type=PEER_TYPE_VOICE,
Peer Info Type=DIALPEER_INFO_SPEECH
```

The following event shows the incoming dial peer:

#### **Example:**

```
*May 1 19:32:11.731: //-1/6372E2598012/DPM/dpAssociateIncomingPeerCore:
  Result=Success(0) after DP MATCH INCOMING DNIS; Incoming Dial-peer=100
*May
     1 19:32:11.731: //-1/6372E2598012/DPM/dpAssociateIncomingPeerCore:
   Calling Number=4085550111, Called Number=3600, Voice-Interface=0x0,
  Timeout=TRUE, Peer Encap Type=ENCAP_VOIP, Peer Search Type=PEER_TYPE_VOICE, Peer Info Type=DIALPEER_INFO_SPEECH
*May 1 19:32:11.731: //-176372E2598012/DPM/dpAssociateIncomingPeerCore:
  Result=Success(0) after DP MATCH INCOMING DNIS; Incoming Dial-peer=100
*May 1 19:32:11.735: //-1/6372E2598012/DPM/dpMatchPeersCore:
   Calling Number=, Called Number=3600, Peer Info Type=DIALPEER_INFO_SPEECH
*May 1 19:32:11.735: //-1/6372E2598012/DPM/dpMatchPeersCore:
  Match Rule=DP MATCH DEST; Called Number=3600
*May 1 19:32:11.735: //-1/6372E2598012/DPM/dpMatchPeersCore:
  Result=Success(0) after DP MATCH DEST
*May 1 19:32:11.735: //-1/6372E2598012/DPM/dpMatchPeersMoreArg:
  Result=SUCCESS(0)
```

The following event shows the matched dial peers in the order of priority:

#### **Example:**

```
List of Matched Outgoing Dial-peer(s):
1: Dial-peer Tag=3600
2: Dial-peer Tag=36
```

# **Configuration Examples for Domain-Based Routing Support on the Cisco UBE**

#### **Example Configuring Domain-Based Routing Support on the Cisco UBE**

The following example shows how to enable domain-based routing support on the Cisco UBE:

```
Device> enable
Device# configure terminal
Device(config)# voice service voip
Device(conf-voi-serv)# sip
Device(conf-serv-sip)# call-route url
Device(conf-serv-sip)# exit
Device(config)# dial-peer voice 2 voip
Device(config-dial-peer)# voice-class sip call-route url
Device(config-dial-peer)# exit
```



# **ENUM Enhancement per Kaplan Draft RFC**

The Cisco Unified Border Element (CUBE) facilitates the mapping of E.164 called numbers to Session Initiation Protocol (SIP) Uniform Resource Identifiers (URIs). The SIP ENUM technology allows the traditional telephony part of the network (using E.164 numbering to address destinations) to interwork with the SIP telephony part of the network, generally using SIP URIs. From the Public Switched Telephone Network (PSTN) network, if an end user dials an E.164 called party, the number can be translated by an ENUM gateway into the corresponding SIP URI. This SIP URI is then used to look up the Domain Name System (DNS) Naming Authority Pointer (NAPTR) Resource Records (RR). The NAPTR RR (as defined in RFC 2915) describes how the call should be forwarded or terminated and records information, such as email addresses, a fax number, a personal website, a VoIP number, mobile telephone numbers, voice mail systems, IP-telephony addresses, and web pages. Alternately, when the calling party is a VoIP endpoint and dials an E.164 number, then the originator's SIP user agent (UA) converts it into a SIP URI to be used to look up at the ENUM gateway DNS and fetch the NAPTR RR.

The ENUM enhancement per Kaplan draft RFC provides source-based routing, that is, SIP-to-SIP calls can be routed based on the source SIP requests. To provide source-based routing and to interact with the Policy Server, an EDNS0 OPT pseudo resource record with source URI, incoming SIP call ID, outbound SIP call ID, and Call Session Identification are added to the ENUM DNS query, according to **draft-kaplan-enum-sip-routing-04**. The incoming SIP call ID, outbound SIP call ID, and Call Session Identification are automatically included with an EDNS0 OPT pseudo resource record in the ENUM DNS query only if "source-uri no-cache" is enabled and XCC service is registered. This feature also provides the

flexibility to disable route caching.

- Feature Information for ENUM Enhancement per Kaplan Draft RFC, page 244
- Restrictions for ENUM Enhancement per Kaplan Draft RFC, page 244
- Information About ENUM Enhancement per Kaplan Draft RFC, page 245
- How to Configure ENUM Enhancement per Kaplan Draft RFC, page 245
- Troubleshooting Tips, page 248
- Configuration Examples for ENUM Enhancement per Kaplan Draft RFC, page 249

# Feature Information for ENUM Enhancement per Kaplan Draft RFC

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
ENUM Enhancement per Kaplan Draft RFC	Cisco IOS XE 3.14S Cisco IOS 15.5(1)T	The ENUM enhancement per Kaplan draft RFC provides source-based routing, that is, SIP-to-SIP calls can be routed based on the source SIP requests. To provide this source-based routing, an EDNS0 OPT pseudo resource record with source URI is added to the ENUM DNS query, according to <b>draft-kaplan-enum-sip-routing-04</b> . This feature also provides the flexibility to disable route caching.
Support to include inbound call ID, outbound call ID and Call Session Identification to ENUM DNS query	Cisco IOS 15.5(2)T Cisco IOS XE 3.15S	This feature allows you to add incoming SIP call ID, outbound SIP call ID, and Call Session Identification to an EDNS0 OPT pseduo resource record in the ENUM DNS query.

Table 31: Feature Information for ENUM Enhancement per Kaplan Draft RFC

# **Restrictions for ENUM Enhancement per Kaplan Draft RFC**

- Supported only for SIP-to-SIP calls.
- The full command of **voice enum-match-table**, including the options, needs to be specified whenever being referenced by its subcommand. If not, the defaults, **no source-uri** and no no-cached (or caching) will take effect.
- As the maximum number of characters of the host shown in the **show host** command is 25, the source URI may not be displayed completely.
- The source URI is displayed in a separate line below, starting with "source-uri=". Refer to the **show** command outputs in this chapter.
- If **no-cache** is configured in the **voice enum-match-table**, no cache table look-up would be made and hence an ENUM query would be made regardless of what is in the cache table.

- Both the target and source, where the source can be null/undefined or defined, need to be matched when looking up the cache table.
- The OPT RR will be added to the query for a SIP-to-SIP call only if the **source-uri** is configured for the outbound **enum-match-table**.
- The route will not be cached if the server does not support the OPT RR (it is recommended to remove the **source-uri** for this scenario if caching is preferred).
- The source URL can be prefixed with a host/target in the host name field in a double quote in the **show** host host command to display routes for the host specific with this source.
- A wild card, "\*", can be used to denote "all" hosts in the **show host** command. It can be by itself or any host matched with its prefix. The prefix can be a host name, partial or complete, or a domain name with partial or complete source URL.

Refer to the document titled *Unified Border Element ENUM Support Configuration Example* for a detailed message format.

# Information About ENUM Enhancement per Kaplan Draft RFC

SIP-to-SIP calls can be routed based on the source SIP requests, using the ENUM enhancement feature. To provide source-based routing and to interact with Policy Server, an EDNS0 OPT pseudo resource record with source URI, incoming SIP call ID, outbound SIP call ID, and Call session Identification are added to the ENUM DNS query. The DNS server filters its response based on the source URI and call ID information and returns the appropriate NAPTR entries. To enable this feature, you must use the **source-uri** option in the **voice enum-match-table** *<table-number>* command. In addition, you can use the **no-cache** option to disable caching.

Refer to RFC 3761 and **draft-kaplan-enum-sip-routing-04** for more information about routing SIP requests with ENUM.

# How to Configure ENUM Enhancement per Kaplan Draft RFC

#### **Enabling Source-Based Routing**

#### **SUMMARY STEPS**

- 1. enable
- **2**. configure terminal
- 3. voice enum-match-table match-table-index [source-uri] [no-cache]
- 4. end

#### **DETAILED STEPS**

Command or Action		Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
		• Enter your password if prompted.
	<b>Example:</b> Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice enum-match-table <i>match-table-index</i> [source-uri] [no-cache]	Enables source URI filtering for the enum match table entry. You can use the <b>no-cache</b> option to disable the caching to the <b>voice enum</b> command.
	<b>Example:</b> Device(config)# voice enum-match-table 5 source-uri no-cache	
Step 4	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device(config-enum)# end	

## **Testing the ENUM Request**

To test the ENUM request, you can use the **source-url** option so that the source-based routing enum can be tested.

1

#### **SUMMARY STEPS**

- 1. enable
- 2. test enum match-table-index input -pattern source-url source-url more parameter
- **3**. end

#### **DETAILED STEPS**

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	<b>Example:</b> Device> enable	• Enter your password if prompted.	
Step 2test enum match-table-index input -pattern source-un source-unl more parameter		<ul><li>Tests the source-based routing ENUM.</li><li>The source routing or no caching features depend on</li></ul>	
	<b>Example:</b> Device# test enum 1117777 source sip:1116666@10.1.50.16 more	the voice enum-match-table command. If the source-uri command is not configured, the source-uri source-uri in the test command is ignored.	

	Command or Action	Purpose
	"ibcall-id=1-23735010.1.50.16; obcall-id=7190DF-F1AA3CF1010.1.110.222;sbc-id=1	
Step 3	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device# end	

#### **Verifying the ENUM Request**

The following **show** commands can be used to verify the operation of the test command. If the **no-cache** option is enabled, the **show host** command does not display the enum entry. Some sample outputs of the **show** command are shown below. The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. show host \*
- 2. show host 1.0.9.3.e164-test\*
- 3. show host 1\*
- 4. show host "1.0.9.3.e164-test sip\*"

#### **DETAILED STEPS**

Step 1 show host \*

#### Example:

Device# show host \*

Host	Port	Flag	S	Age	Type	Address(es)
ns.e164-test	None	(temp,	OK)	Ō	IP	127.0.0.1
1.0.9.3.e164-test sip:54	) NA	(temp,	OK)	0	NAPTR	0 0 U sip+E2U /^.*\$/sip:3901@10.1.18.28/
Source-uri="sip:5403@1.4	.65.5"					
1.1.9.3.e164-test sip:54	) NA	(temp,	OK)	0	NAPTR	0 0 U sip+E2U /^.*\$/sip:3901@10.1.18.28/
Source-uri="sip:5403@1.4	.65.5"					
1.0.9.3.e164-test sip:54	) NA	(temp,	OK)	0	NAPTR	0 0 U sip+E2U /^.*\$/sip:3901@10.1.18.28/
Source-uri="sip:3401@1.4	.65.5"					

#### Step 2 show host 1.0.9.3.e164-test\*

#### Example:

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Device# show host 1.0.9.3.e164-test\*

Host	Port	Flags	Age Type	Address(es)
1.0.9.3.e164-test sip:540 NA	(temp, OK)	0	NAPTR 0 0 U sip+E2U /	^.*\$/sip:3901010.1.18.28/
Source-uri="sip:5403@1.4.65.5"				

Step 3

1.0.9.3.e164-test sip:540 NA (temp, OK) 0 NAPTR 0 0 U sip+E2U /^.\*\$/sip:3901@10.1.18.28/ Source-uri="sip:3401@1.4.65.5" show host 1\* Example:

Device# show host 1\*

Age Type Flags Address(es) Host Port NAPTR 0 0 U sip+E2U /^.\*\$/sip:3901@10.1.18.28/ 1.0.9.3.e164-test sip:540 NA (temp, OK) 0 Source-uri="sip:5403@1.4.65.5" 1.1.9.3.e164-test sip:540 NA (temp, OK) NAPTR 0 0 U sip+E2U /^.\*\$/sip:3901@10.1.18.28/ 0 Source-uri="sip:540301.4.65.5" NAPTR 0 0 U sip+E2U /^.\*\$/sip:3901@10.1.18.28/ 1.0.9.3.e164-test sip:540 NA 0 (temp, OK) Source-uri="sip:3401@1.4.65.5"

#### Step 4 show host "1.0.9.3.e164-test sip\*"

#### Example:

Device# show host "1.0.9.3.e164-test sip\*"

Age Type Autor 127.0.0.1 Port Flags Address(es) Host ns.e164-test None (temp, OK) 0 ΙP NAPTR 0 0 U sip+E2U /^.\*\$/sip:3901@10.1.18.28/ 1.0.9.3.e164-test sip:540 NA (temp, OK) 0 Source-uri="sip:540301.4.65.5" NAPTR 0 0 U sip+E2U /^.\*\$/sip:3901@10.1.18.28/ 1.0.9.3.e164-test sip:540 NA (temp, OK) 0 Source-uri="sip:3401@1.4.65.5"

# **Troubleshooting Tips**

Use the following commands for debugging information:

- debug voip enum detail
- · debug ip domain
- debug ccsip message
- debug voip ccapi inout
- clear voip fpi session *correlator-id*—This command is used to clear the hung FPI sessions. After the hung session is identified using the existing **show** commands and its correlator is obtained, the **clear voip fpi session** *correlator-id* command can be used to clear the session.

Use the following **show** command that is helpful for debugging:

• show host [all | \* | host-name | partial -host -name\*]

Below is an extract of a sample ENUM DNS query containing the EDNS0 OPT psedo resource record fields as per Kaplan Draft that is helpful in debugging. In the below query the values corresponding to ibcall-id, obcall-id, and sbc-id represent the incoming SIP call ID, outbound SIP call ID and Call Session Identification respectively.

```
7.7.7.7.1.1.1.e164.arpa sip:1116666010.1.50.16enum_dns_query: name = 7.7.7.7.1.1.1.e164.arpa sip:1116666010.1.50.16 type = 35, ns_server = 0x0 no_cache 1 more_data
```

```
;ibcall-id=1-23735@10.1.50.16;
obcall-id=7190DF-39DD11E4-8008EDAD-F1AA3CF1@10.1.110.222;sbc-id=1
```

# **Configuration Examples for ENUM Enhancement per Kaplan Draft RFC**

incoming called-number 1116666

```
voice enum-match-table 1 source-uri //The source URI is sent to the DNS server to filter
the route.//
description enable source-uri
rule 2 1 /^\(.*\)$/ /\1/ e164.arpa
voice enum-match-table 2 source-uri no-cache
rule 1 1 /^\(.*\)$/ /\1/ e164-test
voice enum-match-table 3 no-cache //The cache table is not looked up and the route is not
cached.//
rule 1 1 /^\(.*\)$/ /\1/ e164-test
The following is a sample configuration for the ENUM enhancement feature:
dial-peer voice 1 voip
description ENUM Inbound dialpeer
session protocol sipv2
```

```
dial-peer voice 2 voip
description ENUM Outbound dialpeer
destination-pattern 1117777
session protocol sipv2
session target enum:1 //Session target configured to look up ENUM table 1.//
```

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# PART

# **Multi-Tenancy**

- Support for Multi-VRF, page 253
- Configuring Multi-Tenants on SIP Trunks, page 289



# **Support for Multi-VRF**

Virtual Routing and Forwarding (VRF) feature allows Cisco Unified Border Element (CUBE) to have multiple instances of routing and forwarding table to co-exist on the same device at the same time.

With multi-VRF feature, each interface or sub-interface can be associated with a unique VRF.

Note

The information in this chapter is specific to Multi-VRF feature beginning in Cisco IOS Release 15.6(2)T. However, there is some information on Single-VRF feature for reference purpose only. For detailed information on Single-VRF feature, see http://www.cisco.com/c/en/us/td/docs/ios/12\_4t/12\_4t15/vrfawvgw.html.

- Feature Information for VRF, page 254
- Information About Single-VRF, page 254
- Information About Multi-VRF, page 255
- Restrictions, page 255
- Recommendations, page 256
- Configuring VRF, page 256
- Configure VRF Specific RTP Port Ranges, page 262
- Directory Number (DN) Overlap across Multiple-VRFs, page 265
- IP Overlap with VRF, page 267
- Using Server Groups with VRF, page 269
- Inbound Dial-Peer Matching based on Multi-VRF, page 269
- VRF Aware DNS for SIP Calls, page 271
- High Availability with VRF, page 272
- Configuration Examples, page 272

# **Feature Information for VRF**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for Single-VRF (VRF-Aware)	Cisco IOS 12.4(11)XJ	This feature provides support to configure a VRF specific to voice traffic.
Support for Multi-VRF	Cisco IOS 15.6(2)T	This feature allows CUBE to have multiple instances of VRF to co-exist on the same device at the same time. The following commands are introduced: <b>media-address</b> <b>voice-vrf</b> <i>name</i> <b>port-range</b> <i>min-max</i> , <b>show voice vrf</b>
Enhancement to support up to 54 VRF instances	Cisco IOS 15.6(3)M Cisco IOS XE Denali 16.3.1	This feature enhancement provides support for up to 54 VRFs. Each of the VRFs supports up to 10 different RTP port ranges.
Support for Inbound Dial-peer Matching using VRF-ID	Cisco IOS 15.6(3)M Cisco IOS XE Denali 16.3.1	This feature supports inbound dial-peer matching using VRF ID.

Table 32: Feature Information for VRF

# Information About Single-VRF

Support for single-VRF (also known as VRF-Aware) was introduced in Cisco IOS Release 12.4(11)XJ to provide support for configuring a VRF specific to voice traffic. Single-VRF can be configured using **voice vrf***vrf-name* command. For more information on Single-VRF, see http://www.cisco.com/c/en/us/td/docs/ios/ 12\_4t/12\_4t15/vrfawvgw.html.

If you are currently using single-VRF feature on CUBE and intend to upgrade to multi-VRF feature, you must perform the following:

- · Remove the configurations specific to single-VRF
- Configure Multi-VRF support

# Information About Multi-VRF

The Multi-VRF feature allows you to configure and maintain more than one instance of routing and forwarding tables within the same CUBE device and segregate voice traffic based on the VRF.

Multi-VRF uses input interfaces to distinguish calls for different VRFs and forms VRF tables by associating with one or more Layer 3 interfaces. Interface can be physical interface (such as FastEthernet ports, Gigabit Ethernet ports) or sub-interface. CUBE supports bridging calls on both intra-VRF and inter-VRF.

Note

One physical interface or sub-interface can be associated with one VRF only. One VRF can be associated with multiple interfaces.

As per the Multi-VRF feature, the dial-peer configuration must include the use of the interface bind functionality. This is mandatory. It allows dial-peers to be mapped to a VRF via the interface bind.

The calls received on a dial-peer are processed based on the interface to which it is associated with. The interface is in turn associated with the VRF. So, the calls are processed based on the VRF table associated with that particular interface.

# **Restrictions**

- Supports only SIP-SIP calls.
- · Cisco Unified Communications Manager Express (Unified CME) and CUBE co-located with VRF is not supported.
- · Cisco Unified Survivability Remote Site Telephony (Unified SRST) and CUBE co-location is not supported prior to IOS XE Fuji 16.7.1 Release.
- Multi-VRF call across CUBE is supported in Flow-through mode only.
- IPv6 on VRF is not supported.
- SDP pass-through is not supported prior to IOS Release 15.6(3)M and IOS XE Denali 16.3.1.
- Calls are not supported when incoming dial-peer matched is default dial-peer (dial-peer 0).
- Media Anti-trombone is not supported with VRF.
- Cisco UC Services API with VRF is not supported.
- Multi-VRF is not supported on TDM-SIP gateway.
- Single-VRF (configuring VRF using voice vrf vrf-name) and Multi-VRF cannot co-exist. You must remove voice vrf vrf-name command in order to use Multi-VRF feature.
- VRF aware matching is applicable only for inbound dial-peer matching and not for outbound dial-peer matching.

# Recommendations

- For new deployments, we recommend a reboot of the router once all VRFs' are configured under interfaces.
- No VRF Route leaks are required on CUBE to bridge VoIP calls across different VRFs.
- High Availability(HA) with VRF is supported where VRF IDs are check-pointed in the event of fail-over. Ensure that same VRF configuration exists in both the HA boxes.
- Whenever destination server group is used with VRF, ensure that the server group should have the session targets, belonging to the same network as that of sip bind on the dial-peer, where the server-group is configured. This is because, dial-peer bind is mandatory with VRF and only one sip bind can be configured on any given dial-peer.
- If there are no VRF configuration changes at interface level, then reload of the router is not required.

# **Configuring VRF**



We recommend you NOT to modify VRF settings on the interfaces in a live network as it requires CUBE reload to resume VRF functionality.

This section provides the generic configuration steps for creating a VRF. For detailed configuration steps specific to your network scenario (Multi-VRF and Multi-VRF with HA), refer to Configuration Examples section.

#### Create a VRF

#### SUMMARY STEPS

- 1. enable
- **2**. configure terminal
- 3. ip vrf vrf-name
- 4. rd route-distinguisher
- 5. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode
	<b>Example:</b> Device> enable	• Enter your password if prompted.

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	ip vrf vrf-name	Creates a VRF with the specified name. In the example, VRF name is VRF1.
	<pre>Example: Device(config)# ip vrf VRF1</pre>	Note Space is not allowed in VRF name.
Step 4	rd route-distinguisher	Creates a VRF table by specifying a route distinguisher. Enter either an AS number and an arbitrary number (xxx:y) or an IP
	<pre>Example: Device(config)# rd 1:1</pre>	address and arbitrary number (A.B.C.D:y)
Step 5	exit	Exits present mode.
	<b>Example:</b> Device(config)# <b>exit</b>	

## **Assign Interface to VRF**



If an IP address is already assigned to an interface, then associating a VRF with interface will disable the interface and remove the existing IP address. An error message (sample error message shown below) is displayed on the console. Assign the IP address to proceed further.

% Interface GigabitEthernet0/1 IPv4 disabled and address(es) removed due to enabling VRF VRF1

#### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. interfaceinterface-name
- 4. ip vrf forwarding vrf-name
- 5. ip address ip address subnet mask
- 6. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	interfaceinterface-name	Enters the interface configuration mode.
	Example: Device(config)# interface GigabitEthernet 0/1	
Step 4	<pre>ip vrf forwarding vrf-name Example: Device(config-if)# ip vrf forwarding VRF1</pre>	Associates VRF with the interface. <b>Note</b> If there is an IP address associated with the interface, it will be cleared and you will be prompted to assign the IP address again.
Step 5	ip address ip address subnet mask	IP address is assigned to the interface.
	Example: Device(config-if)# ip address 10.0.0.1 255.255.255.0	
Step 6	exit	Exits present mode.
	<b>Example:</b> Device(config-if)# <b>exit</b>	

### **Create Dial-peers**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice number voip
- 4. session protocol protocol
- **5.** Create dial-peer:
  - To create inbound dial-peer:

#### incoming called number number

• To create outbound dial-peer:

destination pattern number

- 6. codec codec-name
- 7. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	dial-peer voice number voip	Creates the dial-peer with the specified number
	Example: Device(config)# dial-peer voice 1111 voip	
Step 4	session protocol protocol	Specifies the protocol associated with the dial-peer.
	<pre>Example: Device(config-dial-peer)# session protocol sipv2</pre>	
Step 5	Create dial-peer:	Creates inbound and outbound dial-peer.
	• To create inbound dial-peer:	
	incoming called number number	

	Command or Action	Purpose
	• To create outbound dial-peer:	
	destination pattern number	
	<b>Example:</b> Inbound dial-peer:	
	Device(config-dial-peer)# incoming called-number 1111	
	<b>Example:</b> Outbound dial-peer: Device (config-dial-peer) # destination pattern 3333	
tep 6	codec codec-name	Specifies the codec associated with this dial-peer.
	<b>Example:</b> Device(config-dial-peer)# <b>codec</b> <i>g711ulaw</i>	
Step 7	exit	Exits present mode.
	<b>Example:</b> Device(config-dial-peer)# <b>exit</b>	

#### **Bind Dial-peers**

You can configure SIP binding at global level as well as at dial-peer level.

- Control and Media on a dial-peer have to bind with same VRF. Else, while configuring, the CLI parser will display an error
- Whenever global sip bind interface associated with a VRF is added, modified, or removed, you should restart the sip services under 'voice service voip > sip' mode so that the change in global sip bind comes into effect with associated VRF ID.

```
CUBE(config)# voice service voip
CUBE(conf-voi-serv)# sip
CUBE(conf-serv-sip)# call service stop
CUBE(conf-serv-sip)# no call service stop
CUBE(conf-serv-sip)# end
```

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Bind control and media to the interface
  - At dial-peer level:
    - dial-peer voice number voip

voice-class sip bind control source-interface interface-name

- voice-class sip bind media source-interface interface-name
- At global configuration level

voice service voip sip bind control source-interface interface-name bind media source-interface interface-name

4. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	Bind control and media to the interface	Interface bind associates VRF to the
	• At dial-peer level:	specified dial-peer.
	dial-peer voice number voip	
	voice-class sip bind control source-interface interface-name	
	voice-class sip bind media source-interface interface-name	
	• At global configuration level	
	voice service voip	
	sip	
	bind control source-interface interface-name	
	bind media source-interface interface-name	

	Command or Action	Purpose
	<b>Example:</b> At dial-peer level:	
	<pre>Device(config)#dial-peer voice 1111 voip Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/1 Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet0/1</pre>	
	<b>Example:</b> At global configuration level:	
	Device (config) # voice service voip Device (conf-voi-serv) # sip Device (conf-voi-sip) # bind control source-interface GigabitEthernet0/1 Device (conf-voi-sip) # bind media source-interface GigabitEthernet0/1	
Step 4	exit	Exits present mode.
	<b>Example:</b> Device (config-dial-peer) # <b>exit</b>	

# **Configure VRF Specific RTP Port Ranges**

You can configure each VRF to have its own set of RTP port range for VoIP RTP connections under voice service voip. A maximum of ten VRF port ranges are supported. Different VRFs can have overlapping RTP port range. VRF based RTP port range limits (min, max port numbers) are same as global RTP port range. All three port ranges (global, media-address, VRF based) can coexist on CUBE and the preference order of RTP port allocation is as follows:

1

- VRF based port range
- · Media-address based port range
- Global RTP port range

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. media-address voice-vrf vrf-name port-range min max
- 5. exit

### **DETAILED STEPS**

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	Command or Action	Purpose
p 1	enable	Enables privileged EXEC mode
	Example: Device> enable	• Enter your password if prompted.
p 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
p 3	voice service voip	Enters voice service voip mode.
	Example: Device(config)# voice service voip	
p 4	media-address voice-vrf vrf-name port-range min max	Associates the RTP Port range with the VRF.
	Example: Example 1 Device(conf-voi-serv)#media-address voice-vrf VRF1 port 16000 32000	If the RTP port range is not configured per each VRF, the default RTP port range is used across the VRFs used. You can configure up to ten port ranges per media address.
	The output: Device# show run   section voice voice-card 0/3	The default port range is 8000-48198 for ASR and ISR G3 platforms, and 16384-32766 for ISR G2 platforms.
	dsp services dspfarm voice service voip no ip address trusted authenticate <b>media-address voice-vrf VRF1 port 16000 32000</b> *Here, the port-range is configured on the same line as the media address.	Note From Cisco IOS 15.6(3)M and Cisco IOS XE Denali Release 16.3.1 onwards, you can configure 54 VRFs for up to 10 different RTP port ranges (that is, 10 different port ranges per each VRF).
	Example: Example 2 Device (conf-voi-serv) #media-address voice-vrf VRF1 Device (cfg-media-addr-vrf) #port-range 6000 7000 Device (cfg-media-addr-vrf) #port-range 8000 10000 Device (cfg-media-addr-vrf) #port-range 11000 20000	
	The output: Device# show run   section voice voice-card 0/3 dsp services dspfarm voice service voip no ip address trusted authenticate media-address voice-vrf VRF1 port-range 6000 7000 port-range 8000 10000 port-range 11000 20000 *In this case, multiple port range lines are configured under the media address.	
	<b>Example:</b> Example 3	

	Command or Action	Purpose
	CUBE supports a maximum of 54 VRFs. Hence, you can configure up to 54 media address instances, that is, one instance per voice-vrf.	
	Device(conf-voi-serv)# media-address voice-vrf VRF1 port-range 8000 48000 media-address voice-vrf VRF2 port-range 8000 48000	
	media-address voice-vrf VRF53 port-range 8000 48000 media-address voice-vrf VRF54 port-range 8000 48000	
Step 5	exit	Exits present mode.
	<b>Example:</b> Device(conf-voi-serv)# <b>exit</b>	

### Example: VRF with overlapping and non-overlapping RTP Port Range

### **Example 1 - Non-overlapping Port Range**

The following is example shows two VRFs with non-overlapping RTP port range:

```
Device(conf)# voice service voip
Device(conf-voi-serv)# no ip address trusted authenticate
Device(conf-voi-serv)# media bulk-stats
Device(conf-voi-serv)# media-address voice-vrf vrf1 port-range 25000 28000
Device(conf-voi-serv)# media-address voice-vrf vrf2 port-range 29000 32000
Device(conf-voi-serv)# allow-connections sip to sip
Device(conf-voi-serv)# allow-connections sip to sip
Device(conf-voi-serv)# redundancy-group 1
Device(conf-voi-serv)# sip
```

The output for command show voip rtp connections shows as follows:

Device# show voip rtp connections

VoIP RTP Port Usage Info Max Ports Available: 2300		ved: 10	)1, Poi	rts in Use Min	: 2 Max Poi	rts	Ports	
Ports Media-Address Range		Port	Port	Available	Reserved	In-use		
Global Media Pool VRF ID Based Media Pool		8000	48198	19999	101	0		
vrf1 vrf2				1501 1501		1		
VoIP RTP active connectio	ons :							
No. CallId dstCallId	LocalRTP R	mtRTP	Local	lIP	RemoteIP	M	PSS	VRF
1 1001 1002	25000	16400	10.0	0.0.1	10.0.0.2	1	NO.	vrf1
2 1002 1001	29000	16392	11.0	0.0.1	11.0.0.2	]	NO	vrf2

Found 2 active RTP connections

In the above output, you can observe that for both the VRF's having non-overlapping rtp port ranges, the local RTP port allocated for vrf1 and vrf2 are different.

**Example 2 - Overlapping Port Range** 

The following is example shows two VRFs with overlapping RTP port range:

```
Device(conf)# voice service voip
Device(conf-voi-serv)# no ip address trusted authenticate
Device(conf-voi-serv)# media bulk-stats
Device(conf-voi-serv)# media-address voice-vrf vrf1 port-range 25000 28000
Device(conf-voi-serv)# media-address voice-vrf vrf2 port-range 25000 28000
Device(conf-voi-serv)# allow-connections sip to sip
Device(conf-voi-serv)# allow-connections sip to sip
Device(conf-voi-serv)# redundancy-group 1
Device(conf-voi-serv)# sip
```

The output for command **show voip rtp connections** shows as follows:

Device# show voip rtp connections

		Usage Info lable: 2300		served: 10	)1, Po:	rts in Use Min	: 2 Max Po	rts	Ports	
Ports		_						-		
Media	-Address	kange 		Port	Port	Available	Reserved	in-use		
	l Media P D Based M			8000	48198	19999	101	0		
vrf1				25000	28000	1501	0	1		
vrf2				25000	28000	1501	0	1		
		e connectio dstCallId		RmtRTP	L	ocalIP	RemoteIP		MPSS	VRF
1	1001	1002	25000	16400	10	.0.0.1	10.0.0.2		NO	vrfl
2	1002	1001	25000	16392	11	.0.0.1	11.0.0.2		NO	vrf2
	<b>•</b> • •									

Found 2 active RTP connections

In the above output, you can observe that for both the VRF's having overlapping rtp port ranges, the local RTP port allocated for vrf1 and vrf2 is same.

## Directory Number (DN) Overlap across Multiple-VRFs

CUBE has the capability to bridge calls across VRFs without the need for route leaks to be configured.

If multiple dial-peers on two different VRFs have the same destination-pattern and preference, CUBE will randomly choose a dial-peer and route the call using the session target of the selected dial-peer. Due to this, the call intended for one VRF may be routed to another VRF.

Dial-peer group feature allows you to route calls within the same VRF and not across VRFs. Configuring dial-peer group, routes the call to a specific VRF even if multiple dial-peers on two different VRFs have the same destination-pattern and preference.

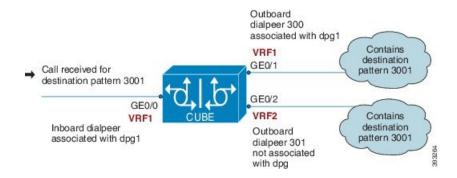
To use dial-peer group feature, configure dial-peers such that there is a unique inbound dial-peer match for calls related to each VRF. Configuring dial-peer group, limits the outbound dial-peer search within the VRF.

### Example: Associating Dial-peer Groups to overcome DN overlap

If a call is received on VRF1 and there are two dial-peers with same destination-pattern (one dial-peer bind to VRF1 and second dial-peer bind to VRF2), then by default, CUBE picks the VRF in random to route the call.

If you intended to route this call only to VRF1 dial-peer, then dial-peer group can be applied on inbound dial-peer which will restrict the CUBE to route the call only across the dial-peers within the dial-peer group and not pick a dial-peer bind to a different VRF.

#### Figure 26: Associating Dial-peer Group to overcome DN overlap



The following scenario is considered in the below example:

- VRF1 associated with Gigabitethernt Interface 0/0 and 0/1
- VRF 2 associated with Gigabitethernet Inetrface 0/2
- Dial-peer Group: dpg1
- VRF1 is associated with dial-peer group dpg 1
- Outbound dial-peer 300 is selected as preference 1
- Inbound dial-peer 3000 associated with VRF 1 and dial-peer group 1 (dpg1)
- Outbound Dial-peer: 300 destination pattern "3001" associated with VRF1
- Outbound dial-peer: 301 destination pattern "3001" associated with VRF2

Configure a dial-peer group and set the outbound dial-peer preference.

```
Device# enable
Device# configure terminal
Device(config)# voice class dpg 1
Device(voice-class)# dial-peer 300 preference 1
```

Create inbound dial-peer and associated with dial-peer group 1 (dpg1)

```
Device(config)# dial-peer voice 3000 voip
Device(config-dial-peer)# video codec h264
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# session transport udp
Device(config-dial-peer)# destination dpg 1
Device(config-dial-peer)# incoming called-number 3001
Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/1
Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet0/1
Device(config-dial-peer)# dtmf-relay sip-kpml
Device(config-dial-peer)# srtp fallback
Device(config-dial-peer)# codec g71lulaw
```

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Creating outbound dial-peer with destination pattern '3001' associated with VRF1.

```
Device(config)# dial-peer voice 300 voip
Device(config-dial-peer)# destination-pattern 3001
```

```
Device (config-dial-peer) # video codec h264
Device (config-dial-peer) # session protocol sipv2
Device (config-dial-peer) # session target ipv4:10.0.0.1
Device (config-dial-peer) # voice-class sip bind control source-interface GigabitEthernet0/1
Device (config-dial-peer) # voice-class sip bind media source-interface GigabitEthernet0/1
Device (config-dial-peer) # dtmf-relay sip-kpml
Device (config-dial-peer) # codec g711ulaw
Creating outbound dial-peer with destination pattern '3001' associated with VRF2.
```

Device(config)# dial-peer voice 301 voip Device(config-dial-peer)# destination-pattern 3001 Device(config-dial-peer)# video codec h264 Device(config-dial-peer)# session protocol sipv2 Device(config-dial-peer)# session target ipv4:11.0.0.1 Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/2 Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet0/2 Device(config-dial-peer)# dtmf-relay sip-kpml Device(config-dial-peer)# codec g711ulaw

With above dial-peer group configuration, whenever dial-peer "3000" is matched as inbound dial-peer, CUBE will always route call using dial-peer "300" (VRF1). Without dial-peer group, CUBE would have picked dial-peers "300" (VRF1) and "301" (VRF2) in random to route the call.

Device	e# show	vrf	brief								
Name	e			Defau	ilt RD		Protoco	ls I	nterfaces		
VRF1	VRF1 1:1						ipv4 Gi0/0 Gi0/1				
VRF2	2			2:	:2		ipv	4	Gi0/2		
	e# <b>show</b> beer hu		-peer	voice s	summary						
-			AD			PRE	PASS			OUT	
TAG	TYPE	MIN	OPER	PREFIX	DEST-PATTERN	FER	THRU	SESS	-TARGET	STAT	PORT
KEEPAI	IVE	VRF									
3000	voip	up	up	)		0	syst				
	VRF	1									
300	voip	up	up	)	3001	0	syst	ipv4:	10.0.0.1		
	VRF	1									
301	voip	up			3001	0	syst	ipv4:	11.0.0.1		
	VRF	2									

### **IP Overlap with VRF**

Generally, on a router, two interfaces cannot be configured with the same IP address. With VRF feature, you can configure two or more interfaces with the same IP address. This is possible because, each interface having the same IP address belongs to a unique VRF and hence belongs to a different routing domain. However, for successful call processing, you must ensure that appropriate call routing protocols are configured on the VRFs.

The following is a sample configuration:

Configure GigbitEthernet 0/0 that belongs to VRF1 with IP address 10.0.0.0.

```
Device# enable
Device# configure terminal
Device(config)# ip vrf VRF1
Device(config)# rd 1:1
Device(config)# exit
```

```
Device> enable
Device# configure terminal
Device(config)# interface GigabitEthernet0/0
Device(config-if)# ip vrf forwarding VRF1
Device(config-if)# ip address 10.0.0.0 255.255.255.0
Device(config-if)# speed auto
Device(config-if)# exit
```

Configure GigabitEthernet 0/1 that belongs to VRF2 with IP address 10.0.0.0

```
Device# enable
Device# configure terminal
Device(config)# ip vrf VRF2
Device(config)# rd 1:1
Device(config)# exit
Device* configure terminal
Device* configure terminal
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF2
Device(config-if)# ip address 10.0.0.0 255.255.255.0
Device(config-if)# speed auto
Device(config-if)# exit
```

For call routing on VRF1 and VRF2, ensure that appropriate routing entries are configured for both VRF1 and VRF2

Note

The above configurations are specific to VRF support only. For call routing, appropriate routing protocols needs to be configured in the network.

Even though GigabitEthernet 0/0 and GigabitEthernet 0/1 have overlapping IP address, the call processing is not overlapped as they belong to different VRFs.

**show ip interface brief** command shows that GigabitEthernet 0/0 and GigabitEthernet 0/1 have overlapping IP address:

Device# show ip interface brief												
Interface	IP-Address	OK?	Method	Status	Proto	ocol						
Embedded-Service-Engine0/0	unassigned	YES	NVRAM	administratively	down	down						
GigabitEthernet0/0	10.0.0.0	YES	NVRAM	up		up						
GigabitEthernet0/1	10.0.0.0	YES	NVRAM	up		up						
GigabitEthernet0/1.1	unassigned	YES	NVRAM	up		up						
GigabitEthernet0/2	unassigned	YES	NVRAM	up		up						

**show voip rtp connections** command shows a video call established on CUBE across different interfaces belonging to different VRF's having Overlap IP address:

Device# show voip rtp connections VoIP RTP Port Usage Information: Max Ports Available: 11700, Ports Reserved: 303, Ports in Use: 4 Min Max Ports Ports Ports											
Media-Address H	2		P	ort	Port	Available	Resei	rved	In-use		
Global Media Po						900					
VRF ID Based Media Pool											
POD2 POD1 POD3			2	0000	30000	1000 4900 4900	101		2		
VoIP RTP active	e connectio	ns :									
No. CallId         dstCallId         LocalRTP         RmtRTP         LocalIP         RemoteIP         MPSS         VRF           1         37         39         20000         18164         10.0.0.0         11.0.0.3         NO         VRF1           2         38         40         20002         18166         10.0.0.0         11.0.0.3         NO         VRF1           3         39         37         20002         16388         10.0.0.0         11.0.0.3         NO         VRF2           4         40         38         20000         16390         10.0.0.0         11.0.0.3         NO         VRF2           Found 4 active RTP connections         4											

## Using Server Groups with VRF

Whenever destination server group is used with VRF, ensure that the server group should have the session targets, belonging to the same network as that of sip bind on the dial-peer, where the server-group is configured. This is because the dial-peer bind is mandatory with VRF and only one sip bind can be configured on any given dial-peer.

The following scenario is considered in the below example:

Interfaces and associated IP address

- GigabitEthernet0/0/2 12.0.0.1
- GigabitEthernet0/0/1 11.0.0.1

Device# show ip interi	ace brief				
Interface	IP-Address	OK?	Method	Status	Protocol
GigabitEthernet0/0/0	10.0.0.1	YES	NVRAM	up	up
GigabitEthernet0/0/1	11.0.0.1	YES	NVRAM	up	up
GigabitEthernet0/0/2	12.0.0.1	YES	NVRAM	up	up

- dial-peer 200 is bind to GigabitEthernet0/0/1
- server-group 1 (belonging to VRF1) is applied to dial-peer 200

```
Device(config) # dial-peer voice 200 voip
Device(config-dialpeer) # destination-pattern 4.....
Device(config-dialpeer) # session protocol sipv2
Device(config-dialpeer) # session transport udp
Device(config-dialpeer) # session server-group 1
Device(config-dialpeer) # voice-class sip bind control source-interface GigabitEthernet0/0/1
Device(config-dialpeer) # voice-class sip bind media source-interface GigabitEthernet0/0/1
Device(config-dialpeer) # codec g711ulaw
```

As dial-peer 200 is bind to GigabitEthernet0/0/1, the session targets configured in the "server-group 1" should belong to the network which is reachable by the bind source interface GigabitEthernet0/0/1 as shown below:

```
Device(config)# voice class server-group 1
Device(config-class)# ipv4 11.0.0.22
Device(config-class)# ipv4 11.0.0.8 preference 2
```

## Inbound Dial-Peer Matching based on Multi-VRF

From Cisco IOS Release 15.6(3)M and Cisco IOS XE Denali 16.3.1 onwards, dial-peer matching is done based on the VRF ID associated with a particular interface.

### Example: Inbound Dial-Peer Matching based on Multi-VRF

Prior to Cisco IOS 15.6(3)M and Cisco IOS XE Denali 16.3.1 releases, when an incoming out-of-dialog message such as INVITE, REGISTER, OPTIONS, NOTIFY, and so on are received on a particular VRF bound interface, inbound dial-peer matching was done using the complete set of inbound dial-peers regardless of the VRF association. The response would be sent based on this matched dial-peer. Since the inbound dial-peer selected could have a different VRF bound to it, the response was sent to the wrong VRF.

To overcome this issue, the inbound dial-peers are filtered based on the incoming VRF and then followed by the regular inbound dial-peer matching. Now, the response is sent to the same VRF on which the request was received.

Consider the following configuration example output to understand the inbound dial-peer matching criteria used in multi-VRF:

#### interface GigabitEthernet0/0

ip address 8.39.18.37 255.255.0.0
duplex auto
ip vrf forwarding VRF ID1
speed auto

#### interface GigabitEthernet0/1

ip address 9.39.18.55 255.255.0.0 duplex auto ip vrf forwarding VRF ID2 speed auto

#### interface GigabitEthernet0/2

ip address 10.39.18.68 255.255.0.0
duplex auto
ip vrf forwarding VRF ID3
speed auto

#### dial-peer voice 1000 voip

description "Inbound dial-peer bound to VRF ID2"
session protocol sipv2
session target sip-server
session transport udp
incoming called-number 5678
voice-class sip bind control source-interface GigabitEthernet0/1
voice-class sip bind media source-interface GigabitEthernet0/1
codec g711ulaw

#### dial-peer voice 2000 voip

description "Inbound dial-peer bound to VRF ID1"
session protocol sipv2
session target sip-server
session transport udp
incoming called-number 5678
voice-class sip bind control source-interface GigabitEthernet0/0
voice-class sip bind media source-interface GigabitEthernet0/0
codec g711ulaw

#### dial-peer voice 3000 voip

description "Inbound dial-peer bound to VRF ID3"
session protocol sipv2
session target sip-server
session transport udp
incoming called-number 8000
voice-class sip bind control source-interface GigabitEthernet0/2
voice-class sip bind media source-interface GigabitEthernet0/2
codec g711ulaw

#### dial-peer voice 4000 voip description "Inbound dial-peer bound to VRF ID1"

session protocol sipv2 session target sip-server session transport udp incoming called-number 2000 voice-class sip bind control source-interface GigabitEthernet0/0 voice-class sip bind media source-interface GigabitEthernet0/0 codec g711ulaw

Prior to Cisco IOS 15.6(3)M and Cisco IOS XE Denali 16.3.1 releases, when an incoming call is received for the dialed number 5678 on GigabitEthernet0/0 (VRF ID1), inbound dial-peer matching was done based on the called-number 5678. In this case, dial-peer 1000 which is bound to GigabitEthernet0/1 (VRF ID2) was considered to be the first matched dial-peer for this call. And, the response was sent incorrectly to VRF ID2 instead of VRF ID1.

With the introduction of VRF aware inbound dial-peer matching, the initial filtering is done based on the VRF ID and then based on the called-number. For the above example, a call with called-number of 5678 that is received on GigabitEthernet 0/0 with VRF ID 1 configured, the dial-peers will first be filtered to those that are bound to GigabitEthernet 0/0 before selection of the inbound dial-peer is performed. Now, the response is sent successfully on VRF ID1.



Note

Whenever the VRF ID is added, modified, or removed under the interface, it is mandatory to execute the following command before making any calls: **clear interface** <*interface*>. If the **clear interface** <*interface*> command is not executed, the dial-peer is bound to the old VRF ID and not to the new VRF ID.



Inbound dial-peer matching based on VRF ID is selected in the following order of preference:

- 1 Dial-peer based configuration
- 2 Tenant based configuration
- **3** Global based configuration

#### Example: Tenant based Inbound Dial-Peer Matching

```
voice class tenant 1
bind control source-interface GigabitEthernet0/0
bind media source-interface GigabitEthernet0/0
dial-peer voice 2000 voip
description "Inbound dial-peer bound to VRF-ID 1"
session protocol sipv2
session target sip-server
session transport udp
incoming called-number 5678
voice-class sip tenant 1
codec g711ulaw
```

Example: Global based Inbound Dial-Peer Matching

```
voice service voip
sip
bind control source-interface GigabitEthernet0/0
bind media source-interface GigabitEthernet0/0
```

## VRF Aware DNS for SIP Calls

The VRF Aware DNS for SIP Calls feature enables you to specify the Virtual Routing and Forwarding (VRF) table so that the domain name system (DNS) can forward queries to name servers using the VRF table.

Because the same IP address can be associated with different DNS servers in different VRF domains, a separate list of name caches for each VRF is maintained. The DNS looks up the specific VRF name cache before

sending a query to the VRF name server. All IP addresses obtained from a VRF-specific name cache are routed using the VRF table.

While processing a SIP call, if a hostname has to be resolved, only the VRF associated with the SIP call is used during DNS resolutions.

Note

Ensure that the name-server is configured using **ip name-server vrf** command. For configuration details, see Name Server Configuration.

## High Availability with VRF

CUBE supports VRF in both HSRP and RG Infra high availability mode. VRF is supported on CUBE box-to-box and inbox high availability types.

For box-to-box high availability in Aggregation Services Routers 1000 Series and Integrated Services Routers 4000 Series, RG interface must not be associated with VRF where as the inbound and outbound interfaces (meant for handling VoIP traffic) can be associated with VRF's depending upon the deployment.

For box-to-box high availability in Integrated Services Routers Generation 2, HSRP interface must not be associated with VRF where as the inbound and outbound interfaces (meant for handling VoIP traffic) can be associated with VRFs depending upon the deployment

All the configurations including the VRF based RTP port range has to be identical on active and standby routers. VRF IDs will be check pointed before and after the switchover.

## **Configuration Examples**



Note

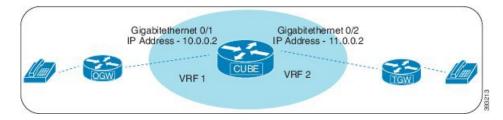
The steps in the following configuration example is for a new network and hence it is assumed that there is no existing configuration.

### Example: Configuring Multi-VRF in Standalone Mode

The configuration in this scenario is as shown below where the Gigabitethernet 0/1 is assigned to VRF1 and GigabitEthernet 0/2 is assigned to VRF2.

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### **Configuring VRF**

Device# enable Device# configure terminal Device(config)# ip vrf VRF1 Device(config)# rd 1:1 Device(config)# ip vrf VRF2 Device(config)# rd 2:2 Device(config)# exit

#### Associating interfaces with VRF

```
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF1
Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip vrf forwarding VRF2
```



If an IP address is already assigned to an interface, then associating a VRF with interface will disable the interface and remove the existing IP address. An error message (sample error message shown below) is displayed on the console. Assign the IP address to proceed further.

% Interface GigabitEthernet0/1 IPv4 disabled and address(es) removed due to enabling VRF VRF1

Configure Interface GigabitEthernet0/1

```
Device> enable
Device# configure terminal
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip address 10.0.0.2 255.255.255.0
Device(config-if)# speed auto
Device(config-if)# exit
```

Configure Interface GigabitEthernet0/2

```
Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip address 11.0.0.2 255.255.255.0
Device(config-if)# speed auto
Device(config-if)# exit
```

#### **Creating Dial-peer**

Creating Inbound Dial-peer:

```
Device(config)# dial-peer voice 1111 voip
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# incoming called-number 1111
Device(cofig-dial-peer)# codec g711ulaw
```

#### Creating Outbound Dial-peer:

Device (config) # dial-peer voice 2222 voip Device (config-dial-peer) # destination pattern 1111 Device (config-dial-peer) # session protocol sipv2

Execute the following command to verify the dial-peer association with interface:

Device# show dial-peer voice summary

AD						PRE	PASS			OUT		
TAG	TYPE	MIN	OPER	PREFIX	DEST-PATTERN	FER	THRU	SESS-TARGET	STAT	PORT	KEEPALIVE	VRF
1111	voip	up	up		-	0	syst	ipv4:10.0.0.2				
VRF1												

2222 voip up up - 0 syst ipv4:11.0.0.2 VRF2

#### **Configure Binding**



- Control and Media on a dial-peer have to bind with same VRF. Else, while configuring, the CLI
  parser will display an error.
- Whenever global sip bind interface associated with a VRF is added, modified, or removed, you should restart the sip services under voice service voip sip mode so that the change in global sip bind comes into effect with associated VRF ID.

```
Device(config)# voice service voip
Device(conf-voi-serv)# sip
Device(conf-serv-sip)# call service stop
Device(conf-serv-sip)# no call service stop
Device(conf-serv-sip)# end
```

```
Device (config) # dial-peer voice 1111 voip
Device (config-dial-peer) # voice-class sip bind control source-interface GigabitEthernet0/1
Device (config-dial-peer) # voice-class sip bind media source-interface GigabitEthernet0/1
```

```
Device(config)# dial-peer voice 2222 voip
Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/2
Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet0/2
```

Execute the following command to verify the interface association with VRF:

```
Device# show ip vrf brief
```

Name	Default RD	Interfaces
Mgmt-intf	<not set=""></not>	GiO
VRF1	1:1	Gi0/1
VRF2	2:2	Gi0/2

Execute the following command to verify a successful and active calls:

For a single call, you should be able to see two RTP connections as shown in the below example.

```
Device# show voip rtp connections
```

VOIP RTP POI	2								
Max Ports Av	vailable: 2	3001, Port	ts Rese			Ports in Ports		ts	Ports
Media-Addres	ss Range	Port	Port	t Availa	ble Res	erved	In-use		
Global Media	a Pool			8000	4819	98 19999	101		0
VoIP RTP act	tive connec	tions :							
No. CallId	dstCallId	LocalRTP	RmtRTP	LocalI	P I	RemoteIP	MPSS	VRF	
1 1	2	25000	16390	10.0.0	.1 1	10.0.0.2	NO	VRF1	
2 2	1	25002	16398	11.0.0	.1	11.0.0.2	NO	VRF2	
Device# show	w call acti	ve voice 1	orief	-					
Perf-AR1006	#show call .	active vo:	ice bri	ef					
<id>: <call:< td=""><td>ID&gt; <start></start></td><td>ms.<index:< td=""><td>&gt; (<sta< td=""><td>rt&gt;) +&lt;</td><td>conne</td><td>ect&gt; pid:</td><td><peer i<="" td=""><td>d&gt; <di< td=""><td>r&gt; <addr< td=""></addr<></td></di<></td></peer></td></sta<></td></index:<></td></call:<></id>	ID> <start></start>	ms. <index:< td=""><td>&gt; (<sta< td=""><td>rt&gt;) +&lt;</td><td>conne</td><td>ect&gt; pid:</td><td><peer i<="" td=""><td>d&gt; <di< td=""><td>r&gt; <addr< td=""></addr<></td></di<></td></peer></td></sta<></td></index:<>	> ( <sta< td=""><td>rt&gt;) +&lt;</td><td>conne</td><td>ect&gt; pid:</td><td><peer i<="" td=""><td>d&gt; <di< td=""><td>r&gt; <addr< td=""></addr<></td></di<></td></peer></td></sta<>	rt>) +<	conne	ect> pid:	<peer i<="" td=""><td>d&gt; <di< td=""><td>r&gt; <addr< td=""></addr<></td></di<></td></peer>	d> <di< td=""><td>r&gt; <addr< td=""></addr<></td></di<>	r> <addr< td=""></addr<>
dur hh:mm	:ss tx: <pac< td=""><td>kets&gt;/<by< td=""><td>tes&gt; rx</td><td>:<packe< td=""><td>ts&gt;/</td><td><bytes> d</bytes></td><td>.scp:<pa< td=""><td>ckets</td><td>violatio</td></pa<></td></packe<></td></by<></td></pac<>	kets>/ <by< td=""><td>tes&gt; rx</td><td>:<packe< td=""><td>ts&gt;/</td><td><bytes> d</bytes></td><td>.scp:<pa< td=""><td>ckets</td><td>violatio</td></pa<></td></packe<></td></by<>	tes> rx	: <packe< td=""><td>ts&gt;/</td><td><bytes> d</bytes></td><td>.scp:<pa< td=""><td>ckets</td><td>violatio</td></pa<></td></packe<>	ts>/	<bytes> d</bytes>	.scp: <pa< td=""><td>ckets</td><td>violatio</td></pa<>	ckets	violatio
			+ ~ ~ . < ~				- + · ·	tri do o	+

media:<packets violation> audio tos:<audio tos value> video tos:<video tos value>

I

IP <ip>:<udp> rtt:<time>ms pl:<play>/<gap>ms lost:<lost>/<early>/<late>

delay:<last>/<min>/<max>ms <codec> <textrelay> <transcoded</pre>

```
media inactive detected:<y/n> media cntrl rcvd:<y/n> timestamp:<time>
 long duration call detected:<y/n> long duration call duration :<sec> timestamp:<time>
 LostPacketRate:<%> OutOfOrderRate:<%>
 VRF:<%>
 MODEMPASS <method> buf:<fills>/<drains> loss <overall%> <multipkt>/<corrected>
  last <buf event time>s dur:<Min>/<Max>s
 FR <protocol> [int dlci cid] vad:<y/n> dtmf:<y/n> seq:<y/n>
 <codec> (payload size)
 ATM <protocol> [int vpi/vci cid] vad:<y/n> dtmf:<y/n> seq:<y/n>
  <codec> (payload size)
Tele <int> (callID) [channel id] tx:<tot>/<v>/<fax>ms <codec> noise:<l> acom:<l> i/o:<l>/<l>
 dBm
 MODEMRELAY info:<rcvd>/<sent> xid:<rcvd>/<sent> total:<rcvd>/<sent>/<drops>
         speeds(bps): local <rx>/<tx> remote <rx>/<tx>
 Proxy <ip>:<audio udp>,<video udp>,<tcp1>,<tcp1>,<tcp2>,<tcp3> endpt: <type>/<manf>
 bw: <req>/<act> codec: <audio>/<video>
 tx: <audio pkts>/<audio bytes>,<video pkts>/<video bytes>,<t120 pkts>/<t120 bytes>
 rx: <audio pkts>/<audio bytes>,<video pkts>/<video bytes>,<t120 pkts>/<t120 bytes>
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
11FF : 8565722 511605450ms.1 (*16:21:53.676 IST Tue Aug 4 2015) +30 pid:400001
Answer 777412373 active
 dur 00:00:22 tx:1110/66600 rx:1111/66660 dscp:0 media:0 audio tos:0xB8 video tos:0x0
 IP 10.0.0.2:30804 SRTP: off rtt:Oms pl:0/Oms lost:0/0/0 delay:0/0/Oms g729r8 TextRelay:
off Transcoded: No ICE: Off
 media inactive detected:n media contrl rcvd:n/a timestamp:n/a
 long duration call detected:n long duration call duration:n/a timestamp:n/a
 LostPacketRate:0.00 OutOfOrderRate:0.00
 VRF: VRF1
11FF : 8565723 511605470ms.1 (*16:21:53.696 IST Tue Aug 4 2015) +0 pid:400000 Originate
777512373 active
 dur 00:00:22 tx:1111/66660 rx:1110/66600 dscp:0 media:0 audio tos:0xB8 video tos:0x0
 IP 11.0.0.2:30804 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay:
off Transcoded: No ICE: Off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
 long duration call detected:n long duration call duration:n/a timestamp:n/a
 LostPacketRate:0.00 OutOfOrderRate:0.00
VRF: VRF2
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
Device# show sip-ua connections udp brief
                               : 2
Total active connections
                               : 0
No. of send failures
                               : 0
No. of remote closures
No. of conn. failures
                               : 0
No. of inactive conn. ageouts : 2
       ----- SIP Transport Layer Listen Sockets -------
  Conn-Id
               Local-Address
   2
                [10.0.0.1]:5060:VRF1
                [11.0.0.1]:5060:VRF2
   3
Device# show call active voice compact
```

<callid></callid>	A/O FA	X T <sec< th=""><th>&gt; Code</th><th>ec</th><th>type</th><th>Peer Ad</th><th>dress</th><th>IP R<i< th=""><th>p&gt;:<udp< th=""><th>&gt; VRF</th></udp<></th></i<></th></sec<>	> Code	ec	type	Peer Ad	dress	IP R <i< th=""><th>p&gt;:<udp< th=""><th>&gt; VRF</th></udp<></th></i<>	p>: <udp< th=""><th>&gt; VRF</th></udp<>	> VRF
Total call	-legs: 2									
8565722	ANS	Т12	q711u	law	VOIP	P777412	373	10.0.0.	2:30804	1 VRF1
8565723		Т12	q711u		VOIP	P777512	373	11.0.0.	2:30804	1 VRF2
0000720	0110		9/110.	2011		1,,,010	0,0		2.00000	
Device# <b>sh</b>		<b>.</b>								
				-						
MVRF-CUBE1	#show ca	ll acti <sup>.</sup>	ve vide	eo compa	act					
<callid></callid>	A/O FAX	T <sec></sec>	Codec	type	Pee	r Address	IP I	R <ip>:<u< td=""><td>dp&gt;</td><td>VRF</td></u<></ip>	dp>	VRF
Total call	-legs: 2									
10193983	ANS	т30	H264	VOIP-V	IDEO	P2005	10.0	0.0.2:18	078	VRF1
10193985	ORG	т30	H264	VOIP-VI	IDEO	P3001	11.0	0.0.2:27	042	VRF2

### **Example: Configuring RG Infra High Availability with VRF**

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. . . . .

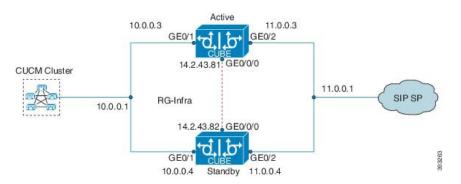
**Note** Below configuration example is applicable for Cisco ASR 1000 Series Aggregated Services Routers (ASR) and Cisco 4000 Series Integrated Services Routers (ISR G3).

Note

Do not configure VRF on the interface that is used for RG Infra. Traffic of VRF and RG Infra should be on different interfaces.

I

#### Figure 28: Multi-VRF in High Availability Mode (RG Infra)



#### **Configuration on Active Router**

Note

The configurations of Active Router and Stand By Router should be identical.

Configuring VRF

```
Device> enable
Device# configure terminal
Device(config)# ip vrf VRF1
Device(config)# rd 1:1
Device(config)# ip vrf VRF2
Device(config)# rd 2:2
Device(config)# voice service voip
Device(config)# no ip address trusted authenticate
Device(config)# media bulk-stats
```

```
Device(config)# allow-connections sip to sip
Device(config)# redundancy-group 1
Device(config)# sip
Device(config)# redundancy
Device(config)# mode none
Device(config)# application redundancy
Device(config)# group 1
Device(config)# group 1
Device(config)# priority 1
Device(config)# priority 1
Device(config)# timers delay 30 reload 60
Device(config)# control GigabitEthernet0/0/0 protocol 1
Device(config)# data GigabitEthernet0/0/0
```

Associating interfaces with VRF

Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip vrf forwarding vrf2



If an IP address is already assigned to an interface, then associating a VRF with interface will disable the interface and remove the existing IP address. An error message (sample error message shown below) is displayed on the console. Assign the IP address to proceed further.

% Interface GigabitEthernet0/1 IPv4 disabled and address(es) removed due to enabling VRF VRF1

GigabitEthernet0/0/0 is used for configuring RG Infra and therefore do not configure any VRF with this interface.

```
Device(config)# interface GigabitEthernet0/0/0
Device(config-if)# ip address 14.2.43.81 255.255.0.0
Device(config-if)# negotiation auto
Device(config-if)# cdp enable
```

Inbound interface - GigabitEthernet0/1 is used for voice traffic configured with VRF1.

```
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF1
Device(config-if)# ip address 10.0.0.3 255.0.0.0
Device(config-if)# negotiation auto
Device(config-if)# bfd interval 50 min_rx 50 multiplier 3
Device(config-if)# cdp enable
Device(config-if)# redundancy rii 1
Device(config-if)# redundancy group 1 ip 10.0.0.1 exclusive
```

Outbound interface - GigabitEthernet0/2 is used for voice traffic configured with VRF2.

```
Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip vrf forwarding VRF2
Device(config-if)# ip address 11.0.0.3 255.0.0.0
Device(config-if)# negotiation auto
Device(config-if)# bfd interval 50 min_rx 50 multiplier 3
Device(config-if)# cdp enable
Device(config-if)# redundancy rii 2
Device(config-if)# redundancy group 1 ip 11.0.0.1 exclusive
```

#### Creating Dial-peer

Creating Inbound Dial-peer:

```
Device (config) # dial-peer voice 1111 voip
Device (config-dial-peer) # destination pattern 1111
Device (config-dial-peer) # session protocol sipv2
Device (config-dial-peer) # session target ipv4:10.0.0.2
```

Device (config-dial-peer) # incoming called-number 1111

Creating Outbound Dial-peer:

Device (config) # dial-peer voice 3333 voip Device (config) # destination-pattern 2222 Device (config-dial-peer) # session protocol sipv2 Device (config-dial-peer) # session target ipv4:11.0.0.2

**Configuring Binding** 

```
Note
```

Control and Media on a dial-peer have to bind with same VRF. Else, while configuring, the CLI parser will display an error.

```
Device (config) # dial-peer voice 1111 voip
Device (config-dial-peer) # voice-class sip bind control source-interface GigabitEthernet0/1
Device (config-dial-peer) # voice-class sip bind media source-interface GigabitEthernet0/1
Device (config) # dial-peer voice 3333 voip
Device (config-dial-peer) # voice-class sip bind control source-interface GigabitEthernet0/2
```

Device (config-dial-peer) # voice-class sip bind media source-interface GigabitEthernet0/2

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#### **Configuration on Standby Router**

Note

The configurations of Active and Stand By should be identical.

Configuring VRF

```
Device> enable
Device# configure terminal
Device(config) # ip vrf VRF1
Device (config) # rd 1:1
Device(config)# ip vrf
                         VRF2
Device(config) # rd 2:2
Device(config) # voice service voip
Device (config) # no ip address trusted authenticate
Device (config) # media bulk-stats
Device(config) # allow-connections sip to sip
Device(config) # redundancy-group 1
Device (config) # sip
Device (config) # redundancy
Device(config) # mode none
Device (config) # application redundancy
Device (config) # group 1
Device(config) # name raf-b2b
Device(config)# priority 1
Device (config) # timers delay 30 reload 60
Device(config) # control GigabitEthernet0/0/0 protocol 1
Device(config) # data GigabitEthernet0/0/0
```

#### Associating interfaces with VRF

```
Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip vrf forwarding VRF2
```



If an IP address is already assigned to an interface, then associating a VRF with interface will disable the interface and remove the existing IP address. An error message (sample error message shown below) is displayed on the console. Assign the IP address to proceed further.

% Interface GigabitEthernet0/1 IPv4 disabled and address(es)removed due to enabling VRF VRF1

GigabitEthernet0/0/0 is used for configuring RG Infra and therefore do not configure any VRF with this interface.

```
Device(config)# interface GigabitEthernet0/0/0
Device(config-if)# ip address 14.2.43.81 255.255.0.0
Device(config-if)# negotiation auto
Device(config-if)# cdp enable
```

Inbound interface - GigabitEthernet0/1 is used for voice traffic configured with VRF1.

```
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF1
Device(config-if)# ip address 10.0.0.4 255.0.0.0
Device(config-if)# negotiation auto
Device(config-if)# bfd interval 50 min_rx 50 multiplier 3
Device(config-if)# cdp enable
Device(config-if)# redundancy rii 1
Device(config-if)# redundancy group 1 ip 10.0.0.1 exclusive
```

Outbound interface - GigabitEthernet0/2 is used for voice traffic configured with VRF2.

```
Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip vrf forwarding VRF2
Device(config-if)# ip address 11.0.0.4 255.0.0.0
Device(config-if)# negotiation auto
Device(config-if)# bfd interval 50 min_rx 50 multiplier 3
Device(config-if)# cdp enable
Device(config-if)# redundancy rii 2
Device(config-if)# redundancy group 1 ip 11.0.0.1 exclusive
```

#### **Creating Dial-peer**

Creating Inbound Dial-peer:

```
Device (config) # dial-peer voice 1111 voip
Device (config-dial-peer) # destination pattern 1111
Device (config-dial-peer) # session protocol sipv2
Device (config-dial-peer) # session target ipv4:10.0.0.2
Device (config-dial-peer) # incoming called-number 1111
```

Creating Outbound Dial-peer:

```
Device(config)# dial-peer voice 3333 voip
Device(config)# destination-pattern 2222
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# session target ipv4:11.0.0.2
```

**Configuring Binding** 



Control and Media on a dial-peer have to bind with same VRF. Else, while configuring, the CLI parser will display an error.

```
Device(config)# dial-peer voice 1111 voip
Device(config-dial-peer)# voice-class sip bind control source-interface
GigabitEthernet0/1
Device(config)# voice-class sip bind media source-interface
GigabitEthernet0/1
Device(config)# dial-peer voice 3333 voip
Device(config)# voice-class sip bind control source-interface GigabitEthernet0/2
```

Device (config) # voice-class sip bind media source-interface GigabitEthernet0/2

#### Verification of Calls Before and After Switchover

RTP Connections on Active router:

Device# show voip rtp connections

VoIP RTP Port	2								
Max Ports Avai	lable: 19999	, Ports Re							
			Min		Ports		Ports	Port	
Media-Address	Range		Port	Port	Availa	able	Reserve	d In-ı	ıse
Global Media F	ool		8000	48198	19999		101	2	
VoIP RTP activ	e connection	s:							
No. CallId	dstCallId	LocalRTP	RmtRTP	Local	IP	Remo	oteIP	MPSS	VRF
1 5	6	8008	16388	10.0.	0.1	10.0	0.0.2	NO	VRF1
2 6	5	8010	16388	11.0.	0.1	11.0	0.0.2	NO	VRF2
Found 2 active	RTP connect	ions							

#### RTP Connections on Standby Router after switchover

Device# show voip rtp connections

	Usage Inform			~ -				
Max Ports Ava	ailable: 19999	), Ports Re						
Media-Address	s Range		Min Port			Ports Reserved	Ports In-use	
Global Media	Pool		8000	48198	19999	101	2	
VoIP RTP act	ive connection	ns :						
No. CallId 1 7	dstCallId 8	LocalRTP 8012	RmtRTP 16390	Loca 10.0		emoteIP 0.0.0.2	MPSS NO	VRF VRF1
2 8	7	8014	16390	11.0	.0.1 1	1.0.0.2	NO	VRF2

Found 2 active RTP connections

#### Active calls on Active Router

Device# show call active voice brief

11F3 : 5 243854170ms.1 (\*11:48:43.972 UTC Mon May 25 2015) +6770 pid:0 Answer active dur 00:00:14 tx:843/50551 rx:1028/61680 dscp:0 media:0 audio tos:0xB8 video tos:0x0 IP 10.0.0.2:16388 SRTP: off rtt:1ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a

1

11F3 : 6 243854170ms.2 (\*11:48:43.972 UTC Mon May 25 2015) +6770 pid:3333 Originate 2222
active
dur 00:00:14 tx:1028/61680 rx:843/50551 dscp:0 media:0 audio tos:0xB8 video tos:0x0
IP 11.0.0.2:16388 SRTP: off rtt:65522ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay:
off Transcoded: No ICE: Off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
LostPacketRate:0.00 OutOfOrderRate:0.00

```
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
```

Device#show sip-ua connections udp brief

Total	active connections	: 2
No. of	send failures	: 0
No. of	remote closures	: 0
No. of	conn. failures	: 0
No. of	inactive conn. ageouts	: 2

 Conn-Id
 Local-Address

 2
 [10.0.0.1]:5060:VRF1

 3
 [11.0.0.1]:5060:VRF2

Active calls on Standby router after switchover:

Device# show call active voice brief

11F9 : 8 245073830ms.1 (\*12:16:18.094 UTC Mon May 25 2015) +26860 pid:3333 Originate 2222 connected

dur 00:03:37 tx:6757/405420 rx:6757/405420 dscp:0 media:0 audio tos:0x0 video tos:0x0
IP 11.0.0.2:16390 SRTP: off rtt:65531ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay:
off Transcoded: No ICE: Off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
LostPacketRate:0.00 OutofOrderRate:0.00

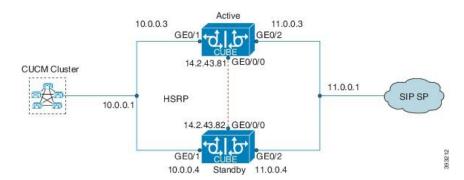
11F9 : 7 245073850ms.1 (\*12:16:18.114 UTC Mon May 25 2015) +26840 pid:0 Answer connected dur 00:03:37 tx:6757/405420 rx:6757/405420 dscp:0 media:0 audio tos:0x0 video tos:0x0 IP 10.0.0.2:16390 SRTP: off rtt:65523ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutOfOrderRate:0.00

```
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
```

### **Example: Configuring HSRP High Availability with VRF**

Note Below configuration example is applicable for Cisco Integrated Services Routers Generation 2 (ISR G2) Platforms. [Cisco 2900 Series Integrated Services Routers and Cisco 3900 Series Integrated Services Routers]

**Note** Do not configure VRF on the interface that is used for HSRP. Traffic of VRF and HSRP should be on different interfaces.



### Figure 29: Multi-VRF in High Availability Mode (HSRP)

#### **Configuration on Active Router**

Note The co

The configurations of Active Router and Stand By Router should be identical.

#### Configuring VRF

Device> enable Device# configure terminal Device(config)# ip vrf VRF1 Device(config)# rd 1:1 Device(config)# ip vrf VRF2 Device(config)# rd 2:2

Associating interfaces with VRF

```
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF1
```

```
Device(config)# interface GigabitEthernet0/2
Device(config-if)# ip vrf forwarding VRF2
```



If an IP address is already assigned to an interface, then associating a VRF with interface will disable the interface and remove the existing IP address. An error message (sample error message shown below) is displayed on the console. Assign the IP address to proceed further.

% Interface GigabitEthernet0/1 IPv4 disabled and address(es) removed due to enabling VRF VRF1

The interface used for HSRP should not be configured with any VRF. In this example, GigabitEthernet0/0/0 is used for configuring HSRP and therefore no VRF is associated with this interface.

```
Device(config)# interface GigabitEthernet0/0/0
Device(config-if)# ip address 14.2.43.81 255.255.0.0
Device(config-if)# standby version 2
Device(config-if)# standby 93 ip 14.2.43.82
Device(config-if)# standby 93 priority 50
Device(config-if)# standby 93 preempt
Device(config-if)# standby 93 name cubeha
Device(config-if)# standby 93 track 1 decrement 5
Device(config-if)# standby 93 track 2 decrement 5
Device(config-if)# duplex auto
Device(config-if)# speed auto
```

Inbound interface - GigabitEthernet0/1 is used for voice traffic configured with VRF1.

```
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF1
Device(config-if)# ip address 10.0.0.3 255.0.0.0
Device(config-if)# standby version 2
Device(config-if)# standby 63 ip 10.0.0.4
Device(config-if)# standby 63 priority 50
Device(config-if)# standby 63 preempt
Device(config-if)# standby 63 track 1 decrement 5
Device(config-if)# duplex auto
Device(config-if)# speed auto
Device(config-if)# speed auto
```

Outbound interface - GigabitEthernet0/2 is used for voice traffic configured with VRF2.

```
Device (config) # interface GigabitEthernet0/2
Device (config-if) # ip vrf forwarding VRF2
Device (config-if) # ip address 11.0.0.3 255.0.0.0
Device (config-if) # standby version 2
Device (config-if) # standby 36 ip 11.0.0.4
Device (config-if) # standby 36 priority 50
Device (config-if) # standby 36 preempt
Device (config-if) # standby 36 track 1 decrement 5
Device (config-if) # duplex auto
Device (config-if) # speed auto
Device (config-if) # speed auto
Device (config-if) # media-type rj45
```

```
Device(config)# ipc zone default
Device(config-ipczone)# association 1
Device(config-ipczone-assoc)# no shutdown
Device(config-ipc-protocol-sctp)# local port 5000
Device(config-ipc-local-sctp)# local-ip 14.2.43.81
Device(config-ipc-protocol-sctp)# exit
Device(config-ipc-protocol-sctp)# remote port 5000
Device(config-ipc-remote-sctp)# remote port 5000
```

Creating Dial-peer

#### Creating Inbound Dial-peer:

Device (config) # dial-peer voice 1111 voip Device (config-dial-peer) # destination pattern 1111 Device (config-dial-peer) # session protocol sipv2 Device (config-dial-peer) # session target ipv4:10.0.0.2 Device (config-dial-peer) # incoming called-number 1111

Creating Outbound Dial-peer:

```
Device (config) # dial-peer voice 3333 voip
Device (config) # destination-pattern 2222
Device (config-dial-peer) # session protocol sipv2
Device (config-dial-peer) # session target ipv4:11.0.0.2
```

**Configuring Binding** 



Control and Media on a dial-peer have to bind with same VRF. Else, while configuring, the CLI parser will display an error.

```
Device(config)# dial-peer voice 1111 voip
Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/1
Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet0/1
Device(config)# dial-peer voice 3333 voip
Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/2
Device(config-dial-peer)# voice-class sip bind media source-interface GigabitEthernet0/2
```

**Configuration on Standby Router** 



The configurations of Active and Stand By should be identical.

Configuring VRF

```
Device> enable
Device# configure terminal
Device(config)# ip vrf VRF1
Device(config)# rd 1:1
Device(config)# ip vrf VRF2
Device(config)# rd 2:2
```

Associating interfaces with VRF

```
Device(config)# interface GigabitEthernet0/1
Device(config-if)# ip vrf forwarding VRF1
Device(config)# interface GigabitEthernet0/2
```

Device (config-if) # ip vrf forwarding VRF2

Note

If an IP address is already assigned to an interface, then associating a VRF with interface will disable the interface and remove the existing IP address. An error message (sample error message shown below) is displayed on the console. Assign the IP address to proceed further.

% Interface GigabitEthernet0/1 IPv4 disabled and address(es) removed due to enabling VRF VRF1

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The interface used for HSRP should not be configured with any VRF. In this example, GigabitEthernet0/0/0 is used for configuring HSRP and therefore no VRF is associated with this interface.

```
Device(config)# interface GigabitEthernet0/0/0
Device(config-if)# ip address 14.2.43.82 255.255.0.0
Device(config-if)# standby version 2
Device(config-if)# standby 93 ip 14.2.43.81
Device(config-if)# standby 93 priority 50
Device(config-if)# standby 93 preempt
Device(config-if)# standby 93 name cubeha
Device(config-if)# standby 93 track 1 decrement 5
Device(config-if)# standby 93 track 2 decrement 5
Device(config-if)# duplex auto
Device(config-if)# speed auto
```

Inbound interface - GigabitEthernet0/1 is used for voice traffic configured with VRF1.

```
Device (config) # interface GigabitEthernet0/1
Device (config-if) # ip vrf forwarding VRF1
Device (config-if) # ip address 10.0.0.4 255.0.0.0
Device (config-if) # standby version 2
Device (config-if) # standby 63 ip 10.0.0.3
Device (config-if) # standby 63 priority 50
Device (config-if) # standby 63 preempt
Device (config-if) # standby 63 track 1 decrement 5
Device (config-if) # duplex auto
Device (config-if) # speed auto
Device (config-if) # speed auto
Device (config-if) # media-type rj45
```

Outbound interface - GigabitEthernet0/2 is used for voice traffic configured with VRF2.

```
Device (config) # interface GigabitEthernet0/2
Device (config-if) # ip vrf forwarding VRF2
Device (config-if) # ip address 11.0.0.4 255.0.0.0
Device (config-if) # standby version 2
Device (config-if) # standby 36 ip 11.0.0.3
Device (config-if) # standby 36 priority 50
Device (config-if) # standby 36 preempt
Device (config-if) # standby 36 track 1 decrement 5
Device (config-if) # duplex auto
Device (config-if) # speed auto
Device (config-if) # media-type rj45
```

```
Device(config)# ipc zone default
Device(config-ipczone)# association 1
Device(config-ipczone-assoc)# no shutdown
Device(config-ipc-protocol-sctp)# local port 5000
Device(config-ipc-local-sctp)# local-ip 14.2.43.82
Device(config-ipc-local-sctp)# exit
Device(config-ipc-protocol-sctp)# remote port 5000
Device(config-ipc-remote-sctp)# remote-ip 14.2.43.81
```

#### **Creating Dial-peer**

Creating Inbound Dial-peer:

```
Device(config)# dial-peer voice 1111 voip
Device(config-dial-peer)# destination pattern 1111
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# session target ipv4:10.0.0.2
Device(config-dial-peer)# incoming called-number 1111
```

#### Creating Outbound Dial-peer:

```
Device(config)# dial-peer voice 3333 voip
Device(config)# destination-pattern 2222
Device(config-dial-peer)# session protocol sipv2
Device(config-dial-peer)# session target ipv4:11.0.0.2
```

#### **Configuring Binding**

```
Note
```

Control and Media on a dial-peer have to bind with same VRF. Else, while configuring, the CLI parser will display an error.

```
Device(config)# dial-peer voice 1111 voip
Device(config-dial-peer)# voice-class sip bind control source-interface GigabitEthernet0/1
Device(config)# voice-class sip bind media source-interface GigabitEthernet0/1
Device(config)# dial-peer voice 3333 voip
```

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Device (config) # voice-class sip bind control source-interface GigabitEthernet0/2 Device (config) # voice-class sip bind media source-interface GigabitEthernet0/2

#### Verification of redundancy States

#### On Active Router

```
Device (config) # show redundancy status
```

my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit ID = 0

```
Maintenance Mode = Disabled
Manual Swact = enabled
Communications = Up
```

```
client count = 17
client_notification_TMR = 120000 milliseconds
RF debug mask = 0x0
```

#### On Standby Router

Device (config) # show redundancy status

```
my state = 8 -STANDBY HOT
peer state = 13 ACTIVE
Mode = Duplex
Unit ID = 0
```

Maintenance Mode = Disabled Manual Swact = enabled Communications = Up

```
client count = 17
client_notification_TMR = 120000 milliseconds
RF debug mask = 0x0
```

#### Verification of Calls Before and After Switchover

RTP Connections on Active router:

```
Device# show voip rtp connections
VoIP RTP Port Usage Information:
```

Max Ports Avai Media-Address		, Ports Re	served: 1 Min Port	Max	rts in Use Ports Available	Ports	Por d In-	
Global Media P			8000	48198	19999	101	2	
VoIP RTP activ No. CallId 1 5	e connection dstCallId 6	LocalRTP	RmtRTP 16388	Local: 10.0.0		oteIP 0.0.2	MPSS NO	VRF VRF1
2 6 Found 2 active	5 RTP connect	8010 ions	16388	11.0.0	0.1 11.	0.0.2	NO	VRF2

RTP Connections on Standby Router after switchover

Device# show voip rtp connections

VoIP RTP Port Usage Information: Max Ports Available: 19999, Ports Reserved: 101, Ports in Use: 2 Min Max Ports Ports Ports Port Port Available Reserved In-use Media-Address Range \_\_\_\_\_ ------Global Media Pool 8000 48198 19999 101 2 \_\_\_\_\_ VoIP RTP active connections : No. CallId dstCallId LocalRTP RmtRTP LocalIP RemoteIP MPSS VRF 1 7 8 8012 16390 10.0.0.1 10.0.0.2 NO VRF1 7 8014 16390 11.0.0.1 11.0.0.2 2 8 NO VRF2 Found 2 active RTP connections

Active calls on Active Router

Device# show call active voice brief

11F3 : 5 243854170ms.1 (\*11:48:43.972 UTC Mon May 25 2015) +6770 pid:0 Answer active dur 00:00:14 tx:843/50551 rx:1028/61680 dscp:0 media:0 audio tos:0xB8 video tos:0x0 IP 10.0.0.2:16388 SRTP: off rtt:1ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutOfOrderRate:0.00 11F3 : 6 243854170ms.2 (\*11:48:43.972 UTC Mon May 25 2015) +6770 pid:3333 Originate 2222 active dur 00:00:14 tx:1028/61680 rx:843/50551 dscp:0 media:0 audio tos:0xB8 video tos:0x0 IP 11.0.0.2:16388 SRTP: off rtt:65522ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutOfOrderRate:0.00 Telephony call-legs: 0 SIP call-legs: 2 H323 call-legs: 0 Call agent controlled call-legs: 0 SCCP call-legs: 0 Multicast call-legs: 0 Total call-legs: 2

Device#show sip-ua connections udp brief

Total active connections : 2 No. of send failures : 0

No. of remote closures No. of conn. failures No. of inactive conn. ageouts	: 0 : 0 : 2
SIP Transport I	Layer Listen Sockets
Conn-Id Local-	Address
=======================================	
2 [10.0.0.1]:506	50:VRF1
3 [11.0.0.1]:506	50 : VRF2

Active calls on Standby router after switchover:

Device# show call active voice brief

11F9 : 8 245073830ms.1 (\*12:16:18.094 UTC Mon May 25 2015) +26860 pid:3333 Originate 2222 connected dur 00:03:37 tx:6757/405420 rx:6757/405420 dscp:0 media:0 audio tos:0x0 video tos:0x0 IP 11.0.0.2:16390 SRTP: off rtt:65531ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay: off Transcoded: No ICE: Off

media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
LostPacketRate:0.00 OutOfOrderRate:0.00

11F9 : 7 245073850ms.1 (\*12:16:18.114 UTC Mon May 25 2015) +26840 pid:0 Answer connected dur 00:03:37 tx:6757/405420 rx:6757/405420 dscp:0 media:0 audio tos:0x0 video tos:0x0 IP 10.0.0.2:16390 SRTP: off rtt:65523ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g729r8 TextRelay: off Transcoded: No ICE: Off media inactive detected:n media contrl rcvd:n/a timestamp:n/a long duration call detected:n long duration call duration:n/a timestamp:n/a LostPacketRate:0.00 OutOfOrderRate:0.00

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```
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
```



# **Configuring Multi-Tenants on SIP Trunks**

The feature allows specific global configurations for multiple tenants on SIP trunks that allow differentiated services for tenants. Configuring Multi-Tenants on SIP Trunks allows each tenant to have their own individual configurations. The configurations include timers, credentials, bind requests, and other parameters which are available under sip-ua and voice service voip/sip configurations. Multi-tenant functionality helps to create multiple configurations with ease and provides support for scalable and flexible mix of typical enterprise services.

- Feature Information for Configuring Multi-Tenants on SIP Trunks, page 289
- Information About Configuring Multi-Tenants on SIP Trunks, page 290
- How to Configure Multi-Tenants on SIP Trunks, page 294
- Example: SIP Trunk Registration in Multi-Tenant Configuration, page 296

## Feature Information for Configuring Multi-Tenants on SIP Trunks

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for Configuring Multi Tenants on SIP Trunks	Cisco IOS 15.6(2)T Cisco IOS XE Denali 16.3.1	This feature allows the provision to configure specific global configurations for multiple tenants on SIP trunks. The following commands were introduced: <b>voice class tenant</b> < <i>tag</i> > and <b>voice-class sip tenant</b> < <i>tag</i> >.

## Information About Configuring Multi-Tenants on SIP Trunks

In the previous releases of Cisco IOS software, CUBE supported only single tenancy, with sip-specific attributes configured either globally or under dial-peer. With the introduction of multi-tenancy support on CUBE, the sip-specific attributes can now be configured at per tenant basis in addition to the existing global or dial-peer levels.

The voice class tenant  $\langle tag \rangle$  command allows sip-specific attributes to be configured at per tenant basis. The command voice class tenant  $\langle tag \rangle$  can be then applied to individual dial-peers, thereby associating them to a particular tenant. See the following table "Table 33: Multi-Tenant Configuration List" for information on the complete list of configurations present under the voice class tenant  $\langle tag \rangle$ .

If tenants are configured under dial-peer, then configurations are applied in the following order of preference.

- Dial-peer configuration
- Tenant configuration
- · Global configuration

That is, if the value of the attribute under dial-peer configuration is system, then the value is taken from the tenant configuration. And, if the value under the tenant configuration is also system, then the global configuration is used.

If there are no tenants configured under dial-peer, then the configurations are applied using the default behavior in the following order:

- Dial-peer configuration
- Global configuration

The following table lists the various configurations present under voice class tenant  $\langle tag \rangle$ . For more information on specific configurations, see the Voice and Video command reference guide lists.



Note

Attributes that are not available under **voice class tenant** *<tag>* use the default behavior—With preference of dial-peer followed by the global configuration.

Command	Description
aaa	SIP-UA AAA related configuration
anat	Allow alternative network address types IPv4 and IPv6
asserted-id	Configure SIP UA privacy identity settings
associate	Associate a RCB for outgoing calls
asymmetric	Configure global SIP asymmetric payload support

#### Table 33: Multi-Tenant Configuration List

Command	Description
authenticate	Call authentication policy
authentication	Digest Authentication Configuration
bandwidth	Allow SIP SDP bandwidth-related options
bind	SIP bind command
block	Block 18X response to INVITE
call-route	Configure call routing options
conn-reuse	Reuse the sip registration tcp connection for the end-point behind a Firewall
connection-reuse	Use listener port for sending requests over UDP
contact-passing	302 contact to be passed through for CFWD
content	Content carried as part of SIP message
copy-list	Configure list of entities to be sent to peer leg
credentials	User credentials for registration
disable-early-media	Disable early-media cut through
dns -a-override	Skip DNS A/AAAA query when SRV query timesout
dscp -profile	DSCP Profile global config
early-media	Configure method to handle early-media Update Request
early-offer	Configure sending Early-Offer
encap	Configure SDP encapsulation
error-code-override	Configure sip error code
error- passthru	SIP error response pass-thru functionality

exit	Exits from the voice class configuration mode
g729	G729 codec interoperability settings
handle-replaces	Handle INVITE with REPLACES header at SIP spi

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header-passing	SIP Headers need to be passed to Applications
help	Description of the interactive help system
history-info	History Info header support
host-registrar	Use sip-ua registrar value in Diversion and Contact header for 3xx messages
interop-handling	Enable interop-handling
localhost	Specify the DNS name for the localhost
map	Mapping options
max-forwards	Change number of max-forwards for SIP Methods
midcall -signaling	Configure method to handle mid-call signaling
nat	SIP nat global config
no	Negate a command or set its defaults
notify	SIP Signaling Notify Configuration
offer	Configure settings for Offers made from the Gateway
options-ping	Send OPTION pings to remote end
outbound-proxy	Configure an Outbound Proxy Server
pass-thru	SIP pass-through global config
permit	Permit hostname for this gateway
preloaded-route	Use pre-loaded route header for outgoing calls, if available
privacy	Configure SIP UA privacy settings
privacy-policy	Set privacy behavior for outgoing SIP messages
random-contact	Use Random Contact for outgoing calls, if available
random-request- uri	Configure options for Request-URI having random value

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reason-header	Configure settings for supporting SIP Reason Header

redirection	Enable call redirection (3xx) handling
refer- ood	Configure maximum number of out-of-dialog refer made to the Gateway
referto -passing	Refer-To needs to be passed through for transfer
registrar	Configure SIP registrar VoIP Interface
registration	Enable registration options
rel1xx	Type of reliable provisional response support
remote-party-id	Enable Remote-Party-ID support in SIP User Agent
requri -passing	Request URI needs to be passed through
reset	SIP Reset Options
retry	Change default retries for each SIP Method
send	Configure outgoing message options
session	SIP Voice Protocol session config
sip-profiles	SIP Profiles global config
sip-server	Configure a SIP Server Interface
srtp	Allow SIP related SRTP options
srtp-auth	Allow to set preferred suites
tel-config	Tel format cfg for headers other than req -line in
timers	SIP Signaling Timers Configuration
update- callerid	Enable sending updates for callerid
url	Url configuration for request-line url in outgoing INVITE
video	Video related config for sip
warn-header	SIP Warning-Header global config

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## How to Configure Multi-Tenants on SIP Trunks

## **Configuring Multi-Tenants on SIP Trunks**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Use the following commands to configure multi-tenants:
  - voice class tenant <tag> in the global configuration mode Once you configure the voice class tenant <tag> command in the global mode, the configuration will move to the voice class tenant <tag> submode. You can configure all the sip-specific attributes in this submode.

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- voice-class sip tenant <tag> in the dial-peer configuration mode
- 4. authenticate
- 5. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	<ul> <li>Use the following commands to configure multi-tenants:</li> <li>voice class tenant <tag> in the global configuration mode Once you configure the voice class tenant <tag> command in the global mode, the configuration will move to the voice class tenant <tag> submode. You can configure all the sip-specific attributes in this submode.</tag></tag></tag></li> <li>voice-class sip tenant <tag> in the dial-peer configuration mode</tag></li> </ul>	Use the voice-class sip tenant <tag command in the global configuratio mode to configure a tenant with sip-specific attributes. This comman tag can then be applied to one or mor dial-peers using the voice-class sip tenant <tag> command under the dial-peers.</tag></tag 
	<b>Example:</b> In global configuration mode	
	In grobal configuration mode	
	! Configuring tenant 1	

	Command or Action	Purpose
	Device(config)# voice class tenant 1 Device (config-class)# ? aaa - sip-ua AAA related configuration	
	anat - Allow alternative network address types IPV4 and IPV6 asserted-id - Configure SIP-UA privacy identity settings	
	 Video - video related function Warn-header - SIP related config for SIP. SIP warning-header global config. Device (config-voi-tenant)# end	
	<pre>! Configuring tenant 2 Device(config)# voice class tenant 2 Device (config-class)# ?</pre>	
	<pre>aaa - sip-ua AAA related configuration anat - Allow alternative network address types IPV4 and IPV6 asserted-id - Configure SIP-UA privacy identity settings </pre>	
	 outbound-proxy - Configure an Outbound Proxy Server pass-thru - SIP pass-through global config 	
	 srtp - Allow SIP related SRTP options Warn-header - SIP related config for SIP. SIP warning-header global config.	
	Evenale	
	<b>Example:</b> In dial-peer configuration mode	
	<pre>!Configuring tenant 1 under dial-peer 10 Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip tenant 1 Device (config-dial-peer)# authenticate Device (config-dial-peer)# end</pre>	
	<pre>!Configuring tenant 2 under dial-peer 20 Device (config)# dial-peer voice 20 voip Device (config-dial-peer)# voice-class sip tenant 2 Device (config-dial-peer)# authenticate Device (config-dial-peer)# end</pre>	
	<pre>!An example for the use of the "no" form of command voice-class sip tenant Router(config) # dial-peer voice 3000 voip Router(config-dial-peer) # voice-class sip tenant 1 Router(config-dial-peer) # no voice-class sip tenant 1 When the no form is configured, the dial-peer is no longer associated with the tenant</pre>	
	tag configuration. The attributes are now applied using the default order of dial-peer followed by the global configuration.	
p 4	authenticate	Commits the configuration.
	Example:	

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	Command or Action	Purpose
Step 5	end	Returns to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

## **Example: SIP Trunk Registration in Multi-Tenant Configuration**

For SIP trunk registration, the **voice class tenant <tag>** command is not associated with any dial-peer configuration. All outgoing registrations are triggered to the Registrars when credentials are configured under **voice class tenant <tag>**.

Router# show run | sec tenant

```
Voice class tenant 1
registrar 1 ipv4:10.64.86.35:9051 expires 3600
credentials username aaaa password 7 06070E204D realm aaaa.com
outbound-proxy ipv4:10.64.86.35:9057
bind control source-interface GigabitEthernet0/0
```

```
Voice class tenant 2
registrar 1 ipv4:9.65.75.45:9052 expires 3600
credentials username bbbb password 7 110B1B0715 realm bbbb.com
outbound-proxy ipv4:10.64.86.40:9040
bind control source-interface GigabitEthernet0/1
```





# Codecs

- Codec Support and Restrictions, page 299
- Codec Preference Lists, page 303



# **Codec Support and Restrictions**

This chapter provides advanced information about the support of and restrictions for certain codecs on CUBE. For basic information on how to configure codecs, refer to the Introduction to Codecs section.

- Feature Information for Codec Support on CUBE, page 299
- ISAC Codec Support on CUBE, page 300
- AAC-LD MP4A-LATM Codec Support on Cisco UBE, page 300

### Feature Information for Codec Support on CUBE

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
AAC-LD MP4A-LATM Codec Support on Cisco UBE	15.4(1)T Cisco IOS XE Release 3.12S	The AAC-LD MP4A-LATM codec is a wideband audio codec used by video endpoints. MP4A-LATM is an MPEG4 audio coding standard, where LATM is Low-Overhead MPEG-4 Audio Transport Multiplex. The Cisco Unified Border Element (Cisco UBE) supports MP4A-LATM to enable call flows involving endpoints that use this codec, especially for media recording.
		The following commands were introduced or modified: <b>codec</b> <b>mp4a-latm</b> , <b>codec preference tag</b> <b>mp4a-latm</b>
ISAC Codec Support on CUBE	15.1(1)T	The ISAC Codec Support on CUBE The following commands were introduced by this feature: <b>codec</b> <b>isac</b> , <b>codec preference tag isac</b> .

#### Table 34: Feature Information for Codec Support on CUBE

### ISAC Codec Support on CUBE

The iSAC codec is an adaptive VoIP codec specially designed to deliver wideband sound quality in both lowand high-bit rate applications. The iSAC codec automatically adjusts the bit-rate for the best quality or a fixed bit rate can be used if the network characteristics are known. This codec is designed for wideband VoIP communications. The iSAC codec offers better quality with reduced bandwidth for sideband applications.

#### **Restrictions for ISAC Codec Support on CUBE**

• Low complexity is not supported for the iSAC codec.

### AAC-LD MP4A-LATM Codec Support on Cisco UBE

As part of this feature, Cisco UBE supports the following:

- Accept and send MP4A-LATM codec and corresponding FMTP profiles
- · Configure MP4A-LATM under dial-peer or under voice-class codec as preferred codec
- · Pass across real-time transport protocol (RTP) media for MP4A-LATM codec without any interworking

- Offer pre-configured FMTP profile for MP4A-LATM for DO-EO (Delayed-Offer to Early-Offer) calls
- Offer more than one FMTP profile (each with different payload type number) as mentioned by the offering endpoint, so that the answering endpoint can choose the best option.
- Offer only one instance of MP4A-LATM if media forking is applicable. The offered instance is the first one received in the offer.
- Calculate bandwidth for MP4A-LATM on the basis of either "b=TIAS" attribute or "bitrate" parameter in the FMTP attribute. If none of them are present in the session description protocol (SDP), the default maximum bandwidth, that is, 128 Kbps will be used for calculation.
- The following Cisco UBE features are supported with the MP4A-LATM codec:
  - Basic call (audio and video) flow-around and flow-through (FA and FT).
  - $\circ$  Voice Class Codec support in Cisco UBE with codec filtering
  - ° SRTP and SRCTP passthrough for SIP-to-SIP calls
  - Supplementary services
  - $\circ RSVP$
  - Dynamic payload type interworking for DTMF and codec packets for SIP-to-SIP calls
  - Media Anti-Trombone with SIP signaling control on CUBE
  - Support for SIP UPDATE message per RFC 3311
  - ° RTP Media Loopback
  - · Media forking for IP based calls using Zephyr recording server
  - ° Cisco UBE Mid-call Re-INVITE consumption
  - Signaling forking (Fastweb multile SIP Early Dialog Support, FA and FT)
  - ° Maximum bandwidth-based CAC
  - Media Policing
  - ° Box-to-Box High Availability (B2B HA)
  - Inbox High Availability (Inbox HA)

#### Restrictions for AAC-LD MP4A-LATM Codec Support on Cisco UBE

Cisco UBE does not support the following:

- Codec transcoding between MP4A-LATM and other codecs
- Dual-tone Multifrequency (DTMF) interworking with MP4A-LATM codec
- Non-SIP-SIP, that is, SIP to other service provider interface (SPI) interworking with MP4A-LATM codec



# **Codec Preference Lists**

This chapter describes how to negotiate an audio codec from a list of codec associated with a preference. This chapter also describes how to disable codec filtering by configuring CUBE to send an outgoing offer with all configured audio codecs in the list assuming that the dspfarm supports all these codecs.

- Feature Information for Negotiation of an Audio Codec from a List of Codecs, page 303
- Codecs configured using Preference Lists, page 304
- Prerequisites for Codec Preference Lists, page 305
- Restrictions for Codecs Preference Lists, page 305
- How to Configure Codec Preference Lists, page 306
- Troubleshooting Negotiation of an Audio Codec from a List of Codecs, page 309
- Verifying Negotiation of an Audio Codec from a List of Codecs, page 309

### Feature Information for Negotiation of an Audio Codec from a List of Codecs

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call on the Cisco Unified Border Element	n a List of Codecs on Each Leg SIP-to-SIP Call on the Cisco	
		The following command was introduced or modified: <b>voice-class</b> <b>codec (dial peer).</b>
Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call on the Cisco Unified Border Element	Cisco IOS XE Release 3.8S	The Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call on the Cisco Unified Border Element feature supports negotiation of an audio codec using the Voice Class Codec and Codec Transparent infrastructure on the Cisco UBE.
		The following command was introduced or modified: <b>voice-class codec (dial peer)</b> .
Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call on the Cisco Unified Border Element.	15.3(2)T	This feature provides high availability support for negotiation of an audio codec from a list of codecs on each leg of a SIP-to-SIP call on the Cisco Unified Border Element under the Voice Class Codec.

Table 35: Feature Information for Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call
on the Cisco Unified Border Element

## **Codecs configured using Preference Lists**

SIP-to-SIP calls configured using codecs using preference lists have the following features:

- Incoming and outgoing dial-peers can be configured with different preference lists.
- Both normal transcoding and high-density transcoding are supported with preference lists.
- Mid-call codec changes for supplementary services are supported with preference lists. Transcoder resources are dynamically inserted or deleted when there is a codec or RTP-NTE to inband DTMF interworking required.

- Reinvite-based supplementary services invoked from the Cisco Unified Communications Manager (CUCM), like call hold, call resume, music on hold (MOH), call transfer, and call forward are supported with preference lists.
- T.38 fax and fax passthrough switchover with preference lists are supported.
- Reinvite-based call hold and call resume for Secure Real-Time Transfer protocol (SRTP) and Real-Time Transport Protocol (RTP) interworking on CUBE is supported with preference lists.
- High availability is supported for calls that use codecs with preference lists. But calls requiring the transcoder to be invoked are not checkpointed. During mid-call renegotiation, if the call releases the transcoder, then the call is checkpointed.

### **Prerequisites for Codec Preference Lists**

- Transcoding configuration on the CUBE.
- The digital signal processor (DSP) requirements to support the transcoding feature on the CUBE.

### **Restrictions for Codecs Preference Lists**

#### For All Calls (SIP-to-SIP, H323-to-H323, SIP-to-H323 calls)

- Video codecs are not supported with preference lists.
- Multiple audio streams are not supported.
- High-density transcoding is not supported when delayed offer to early offer is configured. Only low
  density transcoding is supported.
- Codec re-packetization feature is not supported when preference lists are configured.

#### For H323-to-H323 and SIP-to-H323 Calls

The below restrictions do not exist for SIP-to-SIP calls from 15.1(2)T and Cisco IOS XE Release 3.8S onwards.

- · You can configure dissimilar preference lists on the incoming and outgoing dial peers.
- Incoming and outgoing dial-peers cannot be configured with the different preference lists.
- Transcoding is not supported when preference lists are used.
- Mid-call codec changes and supplementary services (call-hold / resume, call forward) do not work when a preference list is configured.
- Mid-call insertion or deletion of transcoder is not supported with preference lists.
- Rotary dial peers are not supported when preference lists are used.
- Both incoming and outgoing dial-peers need to be configured with the same codec voice classes.
- The preference of codecs configured in a codec voice classes is not be applied to the outgoing call-leg. Basically codec filtering is applied first and only the filtered codecs will be sent out in the outgoing offer from CUBE.

- T.38 fax, fax-passthru and modem-passthru is not be supported with preference lists.
- SRTP<->RTP is not supported with preference lists.
- When a codec voice class is configured, call establishment is un-predictable when a transcoder is involved in the call. The call succeeds only if the end points choose the first codec in the list of offered codecs.

### **How to Configure Codec Preference Lists**

#### **Configuring Audio Codecs Using a Codec Voice Class and Preference Lists**

Preferences can be used to determine which codecs will be selected over others.

A codec voice class is a construct within which a codec preference order can be defined. A codec voice class can then be applied to a dial peer, which then follows the preference order defined in the codec voice class.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class codec tag
- 4. Do the following for each audio codec you want to configure in the voice class:
  - codec preference value codec-type[bytes payload-size fixed-bytes ]
  - codec preference value isac [mode {adaptive | independent} [bit-rate value framesize { 30 | 60 } [fixed] ]

- codec preference value ilbc [mode frame-size [bytes payload-size]]
- codec preference value mp4-latm [profile tag]
- 5. exit
- 6. dial-peer voice number voip
- 7. voice-class codec tag offer-all
- 8. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device> configure terminal	

	Command or Action	Purpose		
Step 3	voice class codec tag	Enters voice-class configuration mode for the specific codec voice class.		
	<pre>Example:   Device(config)# voice class codec 10</pre>			
Step 4	Do the following for each audio codec you want to configure in the voice class:	a preference for the codec. This becomes part of a		
	• codec preference value codec-type[bytes payload-size fixed-bytes ]	preference list		
	<ul> <li>codec preference value isac [mode {adaptive   independent} [bit-rate value framesize { 30   60 } [fixed] ]</li> </ul>			
	• codec preference value ilbc [mode frame-size [bytes payload-size]]			
	• codec preference value mp4-latm [profile tag]			
Step 5	exit	Exits the current mode.		
	<b>Example:</b> Device(config-class)# exit	• Enter your password if prompted.		
Step 6	dial-peer voice number voip	Enters dial peer configuration mode for the specified VoIP dial peer.		
	<pre>Example:   Device(config)# dial-peer voice 1 voip</pre>			
Step 7	voice-class codec <i>tag</i> offer-all	Applies the previously configured voice class and associated codecs to a dial peer.		
	<pre>Example: Device(config-dial-peer)# voice-class codec 10</pre>	• The <b>offer-all</b> keyword allows the device to offer all codecs configured in a codec voice class.		
Step 8	end	Returns to privileged EXEC mode.		
	<b>Example:</b> Device(config-dial-peer)# end			

### **Disabling Codec Filtering**

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Cisco UBE is configured to filter common codecs for the subsets, by default. The filtered codecs are sent in the outgoing offer. You can configure the Cisco UBE to offer all the codecs configured on an outbound leg instead of offering only the filtered codecs.



This configuration is applicable only for early offer calls from the Cisco UBE. For delayed offer calls, by default all codecs are offered irrespective of this configuration.

Perform this task to disable codec filtering and allow all the codecs configured on an outbound leg.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. voice-class codec tag offer-all
- 5. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	dial-peer voice tag voip	Enters dial peer voice configuration mode.
	Example:	
	Device(config)# dial-peer voice 10 voip	
Step 4	voice-class codec tag offer-all	Adds all the configured voice class codec to the outgoing offer from the Cisco UBE.
	Example:	
	Device(config-dial-peer)# voice-class codec 10 offer-all	
Step 5	end	Exits the dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# <b>end</b>	

### **Troubleshooting Negotiation of an Audio Codec from a List of Codecs**

Use the following commands to debug any errors that you may encounter when you configure the Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call on the Cisco Unified Border Element feature:

- debug ccsip all
- debug voip ccapi input
- debug sccp messages
- debug voip rtp session

For DSP-related debugs, use the following commands:

- debug voip dsmp all
- · debug voip dsmp rtp both payload all
- debug voip ipipgw

### Verifying Negotiation of an Audio Codec from a List of Codecs

Perform this task to display information to verify Negotiation of an Audio Codec from a List of Codecs on Each Leg of a SIP-to-SIP Call on the Cisco Unified Border Element configuration. These **show** commands need not be entered in any specific order.

#### **SUMMARY STEPS**

- 1. enable
- 2. show call active voice brief
- 3. show voip rtp connections
- 4. show sccp connections
- 5. show dspfarm dsp active

#### **DETAILED STEPS**

Step 1 enable Enables privileged EXEC mode.

Step 2show call active voice briefDisplays a truncated version of call information for voice calls in progress.

#### Example:

```
Device# show call active voice brief
<ID>: <CallID> <start>ms.<index> +<connect> pid:<peer_id> <dir> <addr> <state>
dur hh:mm:ss tx:<packets>/<bytes> rx:<packets>/<bytes>
IP <ip>:<udp> rtt:<time>ms pl:<play>/<gap>ms lost:<lost>/<early>/<late>
delay:<last>/<min>/<max>ms <codec>
```

```
media inactive detected:<y/n> media cntrl rcvd:<y/n> timestamp:<time>
 long duration call detected:<y/n> long duration call duration :<sec> timestamp:<time>
 MODEMPASS <method> buf:<fills>/<drains> loss <overall%> <multipkt>/<corrected>
  last <buf event time>s dur:<Min>/<Max>s
 FR <protocol> [int dlci cid] vad:<y/n> dtmf:<y/n> seq:<y/n>
  <codec> (payload size)
ATM <protocol> [int vpi/vci cid] vad:<y/n> dtmf:<y/n> seq:<y/n>
  <codec> (payload size)
 Tele <int> (callID) [channel id] tx:<tot>/<v>/<fax>ms <codec> noise:<l> acom:<l> i/o:<l>/<l> dBm
 MODEMRELAY info:<rcvd>/<sent> xid:<rcvd>/<sent> total:<rcvd>/<sent>/<drops>
        speeds(bps): local <rx>/<tx> remote <rx>/<tx>
Proxy <ip>:<audio udp>,<video udp>,<tcp0>,<tcp1>,<tcp2>,<tcp3> endpt: <type>/<manf>
bw: <reg>/<act> codec: <audio>/<video>
 tx: <audio pkts>/<audio bytes>,<video pkts>/<video bytes>,<t120 pkts>/<t120 bytes>
rx: <audio pkts>/<audio bytes>,<video pkts>/<video bytes>,<t120 pkts>/<t120 bytes>
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 2
Multicast call-legs: 0
Total call-legs: 4
1243 : 11 971490ms.1 +-1 pid:1 Answer 1230000 connecting
dur 00:00:00 tx:415/66400 rx:17/2561
IP 192.0.2.1:19304 SRTP: off rtt:Oms pl:0/Oms lost:0/0/0 delay:0/0/Oms g711ulaw TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
 long duration call detected:n long duration call duration:n/a timestamp:n/a
1243 : 12 971500ms.1 +-1 pid:2 Originate 3210000 connected
dur 00:00:00 tx:5/10 rx:4/8
IP 9.44.26.4:16512 SRTP: off rtt:Oms pl:O/Oms lost:O/O/O delay:O/O/Oms g729br8 TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
     : 13 971560ms.1 +0 pid:0 Originate connecting
dur 00:00:08 tx:415/66400 rx:17/2561
IP 192.0.2.2:2000 SRTP: off rtt:Oms pl:0/Oms lost:0/0/0 delay:0/0/Oms g711ulaw TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
     : 15 971570ms.1 +0 pid:0 Originate connecting
dur 00:00:08 tx:5/10 rx:3/6
IP 192.0.2.3:2000 SRTP: off rtt:Oms pl:O/Oms lost:O/O/O delay:O/O/Oms g729br8 TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 2
Multicast call-legs: 0
Total call-legs: 4
```

#### **Step 3** show voip rtp connections

Displays Real-Time Transport Protocol (RTP) connections.

#### Example:

		<b>roip rtp con</b> re connectio			
No. C	allId	dstCallId	LocalRTP H	RmtRTP	LocalIP
1	11	12	16662	19304	192.0.2.1
192.0					
-	12	11	17404	16512	192.0.2.2
192.0	.2.3				
3	13	14	18422	2000	192.0.2.4
9.44.	26.3				
4	15	14	16576	2000	192.0.2.6

RemoteTP

192.0.2.5 Found 4 active RTP connections

#### **Step 4** show sccp connections

Displays information about the connections controlled by the Skinny Client Control Protocol (SCCP) transcoding and conferencing applications.

#### Example:

Device# show sccp connections sess\_id conn\_id stype mode codec sport rport ripaddr 5 5 xcode sendrecv g729b 16576 2000 192.0.2.3 5 6 xcode sendrecv g711u 18422 2000 192.0.2.4 Total number of active session(s) 1, and connection(s) 2

#### **Step 5** show dspfarm dsp active

Displays active DSP information about the DSP farm service.

#### **Example:**

Devi	ce# :	show dspfa	arm dsp	acti	ve									
SLOT	DSP	VERSION	STATUS	CHNL	USE	TYPE	RSC I	ΙD	BRIDGE	ID	PKTS	TXED	PKTS	RXED
0	1	27.0.201	UP	1	USED	xcode	1 -		0x9	-	5	_	8 -	_
0	1	27.0.201	UP	1	USED	xcode	1		0x8		255	58	17	
Tota	l nur	mber of DS	SPFARM 1	DSP cl	hannel	(s) 1								





# **DSP Services**

- Transcoding, page 315
- Transrating, page 335
- Call Progress Analysis Over IP-to-IP Media Session, page 337



# Transcoding

Transcoding is a process of converting one voice codec to another. For example, transcoding iLBC-G.711 or iLBC-G.729.

#### LTI based Transcoding

- Internal API is used to access Digital Signaling Processor (DSP) resources for transcoding.
- Transcoding resources (DSPFARM) and CUBE need to be on the same platform.
- Only DSPFARM profile configuration is required. Skinny Client Control Protocol (SCCP) configuration configuration is not required.
- No TCP socket is opened and no registration is used.
- DSPFARM profile is associated to a new application type CUBE. Device(config)# dspfarm profile 1 transcode Device(config-dspfarm-profile)# associate application CUBE
- With LTI transcoding, higher performance is achieved since there is no need for extra SCCP legs and associated RTP streams. The performance will be in line high density mode offered with SCCP based transcoding.
- **crypto pki trustpoint** configuration is not required for Secure Real-time Transport Protocol (SRTP) to Real-time Transport Protocol (RTP) calls.



Cisco Aggregated Services Routers 1000 Series (ASR 1K), Cisco Integrated Services Generation 2 Routers (ISR G2), and Cisco 4000 Series Integrated Services Routers (ISR G3) support LTI-based Transcoding.

#### **SCCP based Transcoding**

- Skinny Client Control Protocol (SCCP) protocol is used for controlling Digital Signaling Processor (DSP) resources used for transcoding.
- Transcoding resources (DSPFARM) and CUBE can be on different platforms.
- SCCP client (For example, **sccp ccm** configuration and SCCP server (telephony service) configuration is required apart from DSPFARM profile configuration.
- DSPFARM registers with Cisco Unified Border Element over TCP Socket, using SCCP.

- DSPFARM profile is associated to SCCP using the following commands: Device(config)# dspfarm profile 1 transcode Device(config-dspfarm-profile)# associate application SCCP
- High density transcoding needs to be enabled for higher performance. High density transcoding will flow-around through the transcoder
- Secure Real-time Transport Protocol (SRTP) to Real-time Transport Protocol (RTP) using transcoder requires **crypto pki trustpoint** configuration to establish the Transport Layer Security (TLS) connection with SCCP server.



Integrated Services Routers Generation 1 series and Integrated Services Routers Generation 2 Series devices support SCCP-based Transcoding only.

- Configuring LTI-based Transcoding, page 316
- Configuration Examples for LTI Based Transcoding, page 317
- Configuring SCCP-based Transcoding (ISR-G2 devices only), page 320
- TLS for SCCP Connection for DSP Services, page 322
- Configuring Secure Transcoding, page 323
- Configuration Examples for SCCP Based Transcoding, page 332

### **Configuring LTI-based Transcoding**

Note

We recommend you to configure LTI-based Transcoding for Cisco Aggregated Services Routers (ASR), Cisco Integrated Services Generation 2 Routers (ISR G2), and Cisco 4000 Series Integrated Services Routers (ISR G3).

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#### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. voice-card voice-interface-slot-number
- 4. dspfarm services dspfarm
- 5. exit
- 6. dsp service dspfarm
- 7. codec codec
- 8. maximum sessions sessions
- 9. associate application CUBE
- 10. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device> configure terminal	
Step 3	voice-card voice-interface-slot-number	Configures a voice card and enters voice-card configuration mode.
	<b>Example:</b> Device(config)# voice-card 1	
Step 4	dspfarm services dspfarm	Enable voice-only DSPFARM services on the Voice Card.
Step 5	exit	Exits the voice-card configuration mode.
Step 6	dsp service dspfarm	Configures a Transcoding profile and enters DSP profile configuration mode.
	<b>Example:</b> Device(config)# dsp service dspfarm	• You can specify just the codec type, and the DSP uses the default codec parameter, such as independent mode, 32 kbps bit-rate, and 30 ms framesize.
Step 7	codec codec	The codec rate to be attempted for SCCP-controlled connections.
	<b>Example:</b> Device(config-dspfarm-profile)# codec ilbc	
Step 8	maximum sessions sessions	Configures maximum number of sessions.
Step 9	associate application CUBE	
	<b>Example:</b> Configures an application to the profile for LTI based transcoding.	
Step 10	exit	Exits interface configuration mode.

# **Configuration Examples for LTI Based Transcoding**

#### **Example: LTI-based Transcoding**

! Enabling dspfarm services under voice-card

```
Device(config) # voice-card 0/1
Device(config-voicecard) # dspfarm
Device(config-voicecard) # dsp services dspfarm
Device (config-voicecard) # exit
! Configuring dspfarm profile
Device(config) # dspfarm profile 1 transcode
Device(config-dspfarm-profile)# codec g711ulaw
Device(config-dspfarm-profile)# codec g711alaw
Device(config-dspfarm-profile)# codec g729r8
Device(config-dspfarm-profile) # maximum sessions 10
Device (config-dspfarm-profile) # associate application CUBE
Device(config-dspfarm-profile) # exit
! Starting Service Engine
Device(config)# interface ServiceEngine0/1/0
Device (config-if) # no shutdown
Device(config-if) # exit
```

#### **Example: Secure LTI-based Transcoding**

!Client trustpoints use HTTP to receive certificate from CA. Device(config)#ip http server

```
!Generate an RSA Keypair.
!(This step generates Private and Public keys. In this example, CUBE is just a label. It
can be anything.)
```

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```
crypto key generate rsa general-keys label CUBE modulus 1024
The name for the keys will be: CUBE
% The key modulus size is 1024 bits
% Generating 1024 bit RSA keys, keys will be non-exportable...
[OK] (elapsed time was 0 seconds)
```

!Configure IOS CA Server. In this example, CA Server is named cube-ca.

crypto pki server cube-ca database level complete no database archive grant auto lifetime certificate 1800

```
Secure-CUBE(cs-server)#no shut
%Some server settings cannot be changed after CA certificate generation.
% Please enter a passphrase to protect the private key
% or type Return to exit
```

Password:

Re-enter password:

% Generating 1024 bit RSA keys, keys will be non-exportable... [OK] (elapsed time was 0 seconds)

% Certificate Server enabled.

!Create PKI trustpoints for cube for TLS communication.

crypto pki trustpoint CUBE-TLS enrollment url http://X.X.X.X:80 serial-number none fqdn none ip-address none subject-name CN=Secure-CUBE

```
revocation-check none
 rsakeypair CUBE
!Authenticate the trustpoint with CA server and accept certificate of CA
crypto pki authenticate CUBE-TLS
Certificate has the following attributes:
       Fingerprint MD5: BCEBB5A1 1AC882F7 24BE476D 06537711
     Fingerprint SHA1: CE2FEEA5 42515B33 3EF6A8F6 7E31D6DF 8E32BEB6
% Do you accept this certificate? [yes/no]: yes
Trustpoint CA certificate accepted.
!Enroll the trustpoint with CA server.
!In this step the CUBE receives a signed certificate from CA.
Secure-CUBE(config)#crypto pki enroll CUBE-TLS
% Start certificate enrollment ..
% Create a challenge password. You will need to verbally provide this
   password to the CA Administrator in order to revoke your certificate.
   For security reasons your password will not be saved in the configuration.
   Please make a note of it.
Password:
Re-enter password:
% The subject name in the certificate will include: CN=Secure-CUBE
% The fully-qualified domain name will not be included in the certificate
Request certificate from CA? [yes/no]: yes
% Certificate request sent to Certificate Authority
\% The 'show crypto pki certificate verbose CUBE-TLS' commandwill show the
 fingerprint.
!Configure TCP TLS as transport protocol
voice service voip
sip
session transport tcp tls
!Assign trustpoint for sip-ua, this trustpoint is used for all SIP signaling between CUBE
and CUCM.
sip-ua
crypto signaling remote-addr <cucm pub ip address> 255.255.255.255 trustpoint CUBE-TLS
crypto signaling remote-addr <cucm sub ip address> 255.255.255.255 trustpoint CUBE-TLS
!or or default trustpoint can be configured for all SIP signaling from CUBE.
sip-ua
crypto signaling default trustpoint CUBE-TLS
!Enable SRTP.
Voice service voip
srtp fallback
!Configure secure transcoder is required.
dspfarm profile 1 transcode universal security
codec g711ulaw
codec g711alaw
codec g729ar8
codec g729abr8
maximum sessions 10
```

associate application CUBE

## Configuring SCCP-based Transcoding (ISR-G2 devices only)

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice-card voice-interface-slot-number
- 4. dspfarm
- 5. dsp service dspfarm
- 6. exit
- 7. telephony-service
- 8. sdspfarm units units
- 9. sdspfarm transcode sessions units
- **10. sdspfarm tag** value Device-Name
- 11. max-ephones max-phones-to-be-supported
- **12.** max-dn max-directorynumbers-to-be-supported
- **13.** ip source-address CUBE-internal-ipv4-address [port port-number]
- 14. exit
- **15.** sccp local interface-type number
- 16. sccp ccm CUBE-internal-ipv4-address identifier identifier-number version version-number
- 17. sccp
- **18. sccp ccm group** group-id
- 19. associate ccm CCM-identifier priority priority
- 20. associate profile profile-identifier register Device-Name
- 21. exit
- **22.** dspfarm profile *profile-id* transcode
- **23.** codec *codec*
- 24. maximum sessions sessions
- **25**. associate application sccp
- 26. exit

#### **DETAILED STEPS**

	Command or Action	Purpose		
Step 1 enable		Enables privileged EXEC mode.		
	<b>Example:</b> Device> enable	• Enter your password if prompted.		

	Command or Action	Purpose		
Step 2	configure terminal	Enters global configuration mode.		
	<b>Example:</b> Device> configure terminal			
Step 3	voice-card voice-interface-slot-number	Configures a voice card and enters voice-card configuration mode.		
	<pre>Example: Device(config)# voice-card 1</pre>			
Step 4	dspfarm	Enable voice card for DSP.		
Step 5	dsp service dspfarm	Enable voice-only dspfarm services on the Voice Card.		
Step 6	exit	Exits the voice-card configuration mode.		
Step 7	telephony-service	Enters telephony-service configuration mode.		
Step 8	sdspfarm units units	Define maximum number of dspfarm units.		
Step 9	sdspfarm transcode sessions units	Define maximum number of dspfarm transcode session.		
Step 10	sdspfarm tag value Device-Name	Configures a name for the transcoder.		
	Example: Device(config-telephony)# sdspfarm tag 1 CUBE-XCODE			
Step 11	max-ephones max-phones-to-be-supported	Configures the maximum number of phones that are to be supported.		
Step 12	max-dn max-directorynumbers-to-be-supported	Configures the maximum number of directories to be supported.		
Step 13	<b>ip source-address</b> CUBE-internal-ipv4-address [ <b>port</b> port-number]	Defines an IP address and port number for the telephony service.		
	Example: Device(config-telephony)# ip source-address 10.1.1.1 port 2000			
Step 14	exit	Exits the telephony-service configuration mode.		
Step 15	sccp local interface-type number	Configures the local gateway related parameters values.		
Step 16	sccp ccm CUBE-internal-ipv4-address identifier identifier-number version version-number	Configures call manager related parameter values.		
Step 17	sccp	Enable Skinny Client Control Protocol.		
Step 18	sccp ccm group group-id	Configures Call Manager Group and enters SCCP CCM configuration mode.		
	<b>Example:</b> Device(config)#sccp ccm group 1			

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	Command or Action	Purpose		
Step 19	associate ccm CCM-identifier priority priority	Configures Call Manager Group and enters SCCP CC configuration mode.		
	<pre>Example: Device(config-sccp-ccm)# associate ccm 1 priority 1</pre>			
Step 20	associate profile profile-identifier register Device-Name	Specifies the device name that needs to register.		
	<pre>Example: Device(config-sccp-ccm)# associate profile 1 register CUBE-XCODE</pre>			
Step 21	exit	Exits SCCP CCM configuration mode.		
Step 22	dspfarm profile profile-id transcode	Configures a Transcoding profile and enters DSP profile configuration mode.		
	<pre>Example:     Device(config)# dspfarm profile 1 transcode</pre>			
Step 23	codec codec	The codec rate to be attempted for SCCP-controlled connections.		
	<pre>Example:     Device(config-dspfarm-profile)# codec ilbc</pre>			
Step 24	maximum sessions sessions	Configures maximum number of sessions.		
Step 25	associate application sccp	Configures an application to the profile for SCCP-based transcoding.		
	<pre>Example: Device(config-dspfarm-profile)# associate application sccp</pre>			
Step 26	exit	Exits the telephony-service configuration mode.		

### **TLS for SCCP Connection for DSP Services**

The Cisco Unified Border Element Supports Transport Layer Security (TLS) to be enabled or disabled between the Skinny Call Control Protocol (SCCP) server and the SCCP client. By default, TLS is enabled, which provides added protection at the transport level and ensures that SRTP keys are not easily accessible. Once TLS is disabled, the SRTP keys are not protected.

SRTP-RTP interworking is available with normal and universal transcoders. The transcoder on the Cisco Unified Border Element is invoked using SCCP messaging between the SCCP server and the SCCP client. SCCP messages carry the SRTP keys to the digital signal processor (DSP) farm at the SCCP client. The transcoder can be within the same router or can be located in a separate router. TLS should be disabled only when the transcoder is located in the same router. To disable TLS, configure the **no** form of the **tls** command in DSPFARM profile configuration mode. Disabling TLS improves CPU performance.

## **Configuring Secure Transcoding**

### **Configuring the Certificate Authority**

Perform the steps described in this section to configure the certificate authority.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. ip http server
- 4. crypto pki server cs-label
- 5. database level complete
- 6. grant auto
- 7. no shutdown
- 8. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	ip http server	Enables the HTTP server on your IPv4 or IPv6 system, including the Cisco web browser user interface.
	Example:	
	Device(config)# <b>ip http server</b>	
Step 4	crypto pki server cs-label	Enables a Cisco IOS certificate server and enters certificate server configuration mode.
	Example:	• In the example, 3854-cube is specified as the name of the
	Device(config) # crypto pki server 3854-cube	certificate server.

	Command or Action	Purpose
Step 5	database level complete	Controls what type of data is stored in the certificate enrollment database.
	Example:	• In the example, each issued certificate is written to the
	Device(cs-server) # database level complete	database.
Step 6	grant auto	Specifies automatic certificate enrollment.
	Example:	
	Device(cs-server)# grant auto	
Step 7	no shutdown	Reenables the certificate server.
	Example:	• Create and enter a new password when prompted.
	Device(cs-server) # no shutdown	
Step 8	exit	Exits certificate server configuration mode.
	Example:	
	Device(cs-server)# exit	

### **Configuring a Trustpoint for the Secure Universal Transcoder**

Perform the task in this section to configure, authenticate, and enroll a trustpoint for the secure universal transcoder.

#### **Before You Begin**

Before you configure a trustpoint for the secure universal transcoder, you should configure the certificate authority, as described in the Configuring the Certificate Authority, on page 323.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. crypto pki trustpoint name
- 4. enrollment url *url*
- 5. serial-number
- 6. revocation-check method
- 7. rsakeypair key-label
- 8. end
- 9. crypto pki authenticate name
- **10. crypto pki enroll** name
- 11. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	crypto pki trustpoint name	Declares the trustpoint that the router uses and enters ca-trustpoint configuration mode.
	Example:	• In the example, the trustpoint is named secdsp.
	Device(config)# crypto pki trustpoint secdsp	
Step 4	enrollment url url	Specifies the enrollment parameters of a certification authority (CA).
	Example:	• In the example, the URL is defined as http://10.13.2.52:80.
	<pre>Device(ca-trustpoint)# enrollment url http://10.13.2.52:80</pre>	
Step 5	serial-number	Specifies whether the router serial number should be included in the certificate request.
	Example:	
	Device(ca-trustpoint)# <b>serial-number</b>	

	Command or Action	Purpose
Step 6	revocation-check method	Checks the revocation status of a certificate.
	Example:	• In the example, the certificate revocation list checks the revocation status.
	Device(ca-trustpoint)# revocation-check crl	
Step 7	rsakeypair key-label	Specifies which key pair to associate with the certificate.
	Example:	• In the example, the key pair 3845-cube generated during enrollment is associated with the certificate.
	Device(ca-trustpoint)# <b>rsakeypair 3845-cube</b>	
Step 8	end	Exits ca-trustpoint configuration mode.
	Example:	
	Device(ca-trustpoint)# <b>end</b>	
Step 9	crypto pki authenticate name	Authenticates the CA.
	Example:	• Accept the trustpoint CA certificate if prompted.
	<pre>Device(config)# crypto pki authenticate secdsp</pre>	
Step 10	crypto pki enroll name	Obtains the certificate for the router from the CA.
	Example:	• Create and enter a new password if prompted.
	Device(config)# crypto pki enroll secdsp	• Request a certificate from the CA if prompted.
Step 11	exit	Exits global configuration mode.
	Example:	
	Device(config)# <b>exit</b>	

### **Configuring DSPFARM Services**

For configuration steps, see Configuring LTI-based Transcoding

### Associating SCCP to the Secure DSPFARM Profile

Perform the task in this section to associate SCCP to the secure DSPFARM profile.

#### **Before You Begin**

Before you associate SCCP to the secure DSPFARM profile, you should configure DSPFARM services, as described in the "Configuring DSPFARM Services".

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** sccp local interface-type interface-number
- 4. sccp ccm ip-address identifier identifier-number version version-number
- 5. sccp
- 6. associate ccm identifier-number priority priority-number
- 7. associate profile profile-identifier register device-name
- 8. dspfarm profile profile-identifier transcode universal security
- **9. trustpoint** *trustpoint-label*
- **10. codec** *codec-type*
- **11.** Repeat Step 10 to configure reuired codecs.
- 12. maximum sessions number
- **13**. associate application sccp
- 14. no shutdown
- 15. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	sccp local interface-type interface-number	Selects the local interface that SCCP applications (transcoding and conferencing) use to register with Cisco CallManager.
	Example:	• In the example, the following parameters are set:
	Device(config)# sccp local GigabitEthernet 0/0	<ul> <li>GigabitEthernet is defined as the interface type that the SCCP application uses to register with Cisco CallManager.</li> </ul>
		• The interface number that the SCCP application uses to register with Cisco CallManager is specified as 0/0.

	Command or Action	Purpose
Step 4	sccp ccm ip-address identifier identifier-number version version-number	Adds a Cisco Unified Communications Manager server to the list of available servers.
	Fyamnla	• In the example, the following parameters are set:
	Example: Device(config)# sccp ccm 10.13.2.52 identifier 1 version 5.0.1	• 10.13.2.52 is configured as the IP address of the Cisco Unified Communications Manager server.
		• The number 1 identifies the Cisco Unified Communications Manager server.
		• The Cisco Unified Communications Manager version is identified as 5.0.1.
Step 5	sccp	Enables SCCP and related applications (transcoding and conferencing) and enters SCCP Cisco CallManager configuration mode.
	Example:	
	Device(config)# <b>sccp</b>	
Step 6	<b>associate ccm</b> <i>identifier-number</i> <b>priority</b> <i>priority-number</i>	Associates a Cisco Unified CallManager with a Cisco CallManager group and establishes its priority within the group.
	Example:	• In the example, the following parameters are set:
	Device(config-sccp-ccm)# associate ccm	• The number 1 identifies the Cisco Unified CallManager.
	1 priority 1	• The Cisco Unified CallManager is configured with the highest priority within the Cisco CallManager group.
Step 7	associate profile profile-identifier register	Associates a DSPFARM profile with a Cisco CallManager group.
	device-name	• In the example, the following parameters are set:
	Example:	• The number 1 identifies the DSPFARM profile.
	Device(config-sccp-ccm)# <b>associate</b> <b>profile 1 register sxcoder</b>	• Sxcoder is configured as the user-specified device name in Cisco Unified CallManager.
Step 8	dspfarm profile profile-identifier transcode universal security	Defines a profile for DSPFARM services and enters DSPFARM profile configuration mode.
	Example:	• In the example, the following parameters are set:
		• Profile 1 is enabled for transcoding.
	Device(config-sccp-ccm)# dspfarm profile 1 transcode universal security	• Profile 1 is enabled for secure DSPFARM services.
Step 9	trustpoint trustpoint-label	Associates a trustpoint with a DSPFARM profile.

	Command or Action	Purpose
	Example:	• In the example, the trustpoint to be associated with the DSPFARM profile is labeled secdsp.
	Device(config-dspfarm-profile)# trustpoint secdsp	
Step 10	codec codec-type	Specifies the codecs that are supported by a DSPFARM profile.
	Example:	• In the example, the g711ulaw codec is specified.
	Device(config-dspfarm-profile)# <b>codec</b> g711ulaw	
Step 11	Repeat Step 10 to configure reuired codecs.	
Step 12	maximum sessions number	Specifies the maximum number of sessions that are supported by the profile.
	Example:	• In the example, a maximum of 84 sessions are supported by the
	<pre>Device(config-dspfarm-profile)# maximum   sessions 84</pre>	profile. The maximum number of sessions depends on the number of DSPs available for transcoding.
Step 13	associate application sccp	Associates SCCP to the DSPFARM profile.
	Example:	
	Device(config-dspfarm-profile)# associate application sccp	
Step 14	no shutdown	Allocates DSPFARM resources and associates them with the application.
	Example:	
	Device(config-dspfarm-profile)# <b>no</b> <b>shutdown</b>	
Step 15	exit	Exits DSPFARM profile configuration mode.
	Example:	
	Device(config-dspfarm-profile)# exit	

### **Registering the Secure Universal Transcoder to the CUBE**

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Perform the task in this section to register the secure universal transcoder to the Cisco Unified Border Element. The Cisco Unified Border Element Support for SRTP-RTP Interworking feature supports both secure transcoders and secure universal transcoders.

#### **Before You Begin**

Before you register the secure universal transcoder to the Cisco Unified Border Element, you should associated SCCP to the secure DSPFARM profile, as described in the Associating SCCP to the Secure DSPFARM Profile, on page 326.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. telephony-service
- 4. sdspfarm transcode sessions number
- 5. sdspfarm tag number device-name
- 6. em logout time1 time2 time3
- 7. max-ephones max-ephones
- 8. max-dn max-directory-numbers
- 9. ip source-address ip-address
- 10. secure-signaling trustpoint label
- 11. tftp-server-credentials trustpoint label
- 12. create cnf-files
- 13. no sccp
- 14. sccp
- 15. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device> configure terminal	
Step 3	telephony-service	Enters telephony-service configuration mode.
	Example:	
	Device(config)# <b>telephony-service</b>	

	Command or Action	Purpose
Step 4	sdspfarm transcode sessions number	Specifies the maximum number of transcoding sessions allowed per Cisco CallManager Express router.
	Example:	• In the example, a maximum of 84 DSPFARM sessions are
	Device(config-telephony)# sdspfarm transcode sessions 84	specified.
Step 5	sdspfarm tag number device-name	Permits a DSPFARM to be to registered to Cisco Unified CallManager Express and associates it with an SCCP client interface's MAC address.
	Example:	
	Device(config-telephony)# sdspfarm tag 1 sxcoder	• In the example, DSPFARM 1 is associated with the sxcoder device.
Step 6	em logout time1 time2 time3	Configures three time-of-day-based timers for automatically logging out all Extension Mobility feature users.
	Example:	• In the example, all users are logged out from Extension
	Device(config-telephony)# em logout 0:0 0:0 0:0	Mobility after 00:00.
Step 7	max-ephones max-ephones	Sets the maximum number of Cisco IP phones to be supported by a Cisco CallManager Express router.
	Example:	• In the example, a maximum of four phones are supported by
	Device(config-telephony)# max-ephones 4	the Cisco CallManager Express router.
Step 8	max-dn max-directory-numbers	Sets the maximum number of extensions (ephone-dns) to be supported by a Cisco Unified CallManager Express router.
	Example:	• In the example, a maximum of four extensions is allowed.
	Device(config-telephony)# max-dn 4	
Step 9	ip source-address ip-address	Identifies the IP address and port through which IP phones communicate with a Cisco Unified CallManager Express router.
	Example:	• In the example, 10.13.2.52 is configured as the router IP
	Device(config-telephony)# ip source-address 10.13.2.52	address.
Step 10	secure-signaling trustpoint label	Specifies the name of the Public Key Infrastructure (PKI) trustpoint with the certificate to be used for TLS handshakes with IP phones
	Example:	on TCP port 2443.
	Device(config-telephony)# secure-signaling trustpoint secdsp	• In the example, PKI trustpoint secdsp is configured.
Step 11	tftp-server-credentials trustpoint label	Specifies the PKI trustpoint that signs the phone configuration files.

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	Command or Action	Purpose
		• In the example, PKI trustpoint scme is configured.
	Example:	
	Device(config-telephony)# tftp-server-credentials trustpoint scme	
Step 12	create cnf-files	Builds the XML configuration files that are required for IP phones in Cisco Unified CallManager Express.
	Example:	
	Device (config-telephony) # create cnf-files	
Step 13	no sccp	Disables SCCP and its related applications (transcoding and conferencing) and exits telephony-service configuration mode.
	Example:	
	Device(config-telephony)# <b>no sccp</b>	
Step 14	sccp	Enables SCCP and related applications (transcoding and conferencing).
	Example:	
	Device(config)# sccp	
Step 15	end	Exits global configuration mode.
	Example:	
	Device(config)# <b>end</b>	
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## **Configuration Examples for SCCP Based Transcoding**

#### **Example: SCCP-based Transcoding**

```
! Enabling dspfarm services under voice-card
Device(config) # voice-card 1
Device(config-voicecard) # dspfarm
Device(config-voicecard) # dsp services dspfarm
Device(config-voicecard) # exit
! Configuring Telephony Service
Device(config) # telephony-service
Device(config-telephony) # sdspfarm units 1
Device(config-telephony) # sdspfarm transcode sessions 128
Device(config-telephony) # sdspfarm tag 1 CUBE-XCODE
Device(config-telephony) # max-ephones 10
Device(config-telephony) # max-dn 10
Device(config-telephony) # ip source-address 10.1.1.1 port 2000
Device(config-telephony) # exit
```

! Configuring SCCP Device(config) # no sccp Device(config) # sccp local GigabitEthernet0/0 Device(config) # sccp ccm 10.1.1.1 identifier 1 version 4.0 Device(config) # sccp Device(config) # sccp ccm group 1 Device(config-sccp-ccm) # associate ccm 1 priority 1 Device(config-sccp-ccm) # associate profile 1 register CUBE-XCODE Device(config-sccp-ccm) # exit ! Configuring dspfarm profile Device(config) # dspfarm profile 1 transcode Device(config-dspfarm-profile) # codec g711ulaw Device(config-dspfarm-profile) # codec g729r8 Device(config-dspfarm-profile) # maximum sessions 10

Device(config-dspfarm-profile)# associate application SCCP Device(config-dspfarm-profile)# exit

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# **Transrating**

Transrating is a process of configuring a different packetization for a voice codec. For example, transrating G.729 20ms to G.729 30ms.

- Voice Packetization, page 335
- Configuring Transrating for a Codec, page 336

## **Voice Packetization**

After the voice wavelength is digitized, the DSP collects the digitized data for an amount of time until there is enough data to fill the payload of a single packet.

With G.711, either 20 ms or 30 ms worth of voice is transmitted in a single packet. 20 ms worth of voice corresponds to 160 samples per packet. With 20 ms worth of voice per packet, 50 packets are created per second: 1 sec / 20 ms = 50.

The packetization rate has a direct effect on the total amount of bandwidth needed. More packets require more headers, and each header adds 40 bytes to the packet. The Table 13: Codec and Bandwidth Information, on page 52 table shows the effect of packetization rates on bandwidth utilization.

Codecs such as G.729 also compress the digitized output. G.729 creates a codeword for every 10 ms of voice. This "codeword" is a predefined representation of a 10-ms sample of human voice. Two codewords are contained in each packet at 50 packets per second or three codewords at 33.3 packets per second. Because the codewords need fewer bits, the overall bandwidth required is reduced.

Supported Codecs	Packetization (ms)
G.711 a-law 64 Kbps	10, 20, 30
G.711 law 64 Kbps	10, 20, 30
G.723 5.3/6/3 Kbps	30, 60
G.729, G.729A, G.729B, G.729AB 8 Kbps	10, 20, 30, 40, 50, 60
G.722—64 Kbps	10, 20, 30

#### Table 36: Packetization for different Codecs

## **Configuring Transrating for a Codec**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice number voip
- 4. codec codec-name bytes voice-payload-size [fixed-bytes]
- 5. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device> configure terminal	
Step 3	dial-peer voice number voip	Enters dial peer configuration mode for the specified VoIP dial peer.
	<b>Example:</b> Device(config)# dial-peer voice 1 voip	
Step 4	codec codec-name bytes voice-payload-size [fixed-bytes]	Configures a different packetizations for a voice codec.
	<b>Example:</b> Device(config-dial-peer)# codec g729r8 bytes 30 fixed-byte	
Step 5	end	Exits to privileged EXEC mode.
	<pre>Example: Device(config-dial-peer)# end</pre>	



# Call Progress Analysis Over IP-to-IP Media Session

The Call Progress Analysis Over IP-IP Media Session feature enables the detection of automated answering systems and live human voices on outbound calls and communicates the detected information to the external application. Typically, call progress analysis (CPA) is extensively used in contact center deployments in conjunction with the outbound Session Initiation Protocol (SIP) dialer, where CPA is enabled on the Cisco Unified Border Element (Cisco UBE), and digital signal processors (DSP) perform the CPA functionality.

- Feature Information for Call Progress Analysis Over IP-IP Media Session, page 337
- Restrictions for Call Progress Analysis Over IP-to-IP Media Session, page 338
- Information About Call Progress Analysis Over IP-IP Media Session, page 339
- How to Configure Call Progress Analysis Over IP-to-IP Media Session, page 340
- Configuration Examples for the Call Progress Analysis Over IP-to-IP Media Session, page 343

## Feature Information for Call Progress Analysis Over IP-IP Media Session

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Call Progress Analysis Over IP-to-IP Media Session	15.3(2)T	The Call Progress Analysis Over IP-to-IP Media Session feature enables detection of automated answering systems and live human voices on outbound calls and communicates the detected information to an external application. The following command was introduced: call-progress-analysis.
Call Progress Analysis Over IP-to-IP Media Session	Cisco IOS XE Release 3.9S	The Call Progress Analysis Over IP-to-IP Media Session feature enables detection of automated answering systems and live human voices on outbound calls and communicates the detected information to an external application. The following command was introduced: call-progress-analysis.
Support for additional call flows	15.5(2)T Cisco IOS XE Release 3.15S	<ul> <li>Call Progress Analysis feature is enhanced to support the following call-flows:</li> <li>180 SIP response received without SDP</li> <li>Direct call connect (without 18x from Service Provider)</li> <li>Multiple 18x response to INVITE</li> <li>Early dialog UPDATE</li> <li>Dialer-CUBE CPA call record</li> </ul>

## **Restrictions for Call Progress Analysis Over IP-to-IP Media Session**

- Only SIP-to-SIP Early Offer (EO-to-EO) call flows are supported.
- Session Description Protocol (SDP) passthrough and flow-around media calls are not supported.
- Only the G711 flavor of codec is supported.
- High Availability (HA) is not supported.
- Skinny Client Control Protocol (SCCP)-based digital signal processor (DSP) farm is not supported.
- CPA cannot not be detected if Dialer uses Inband as DTMF relay mechanism, that is, Inband to RTP-NTE DTMF inter-working is not supported with CPA.

• CPA call record is not supported for "180 without SDP" and "Direct Call Connect (without 18x)" call flows from Service Provider.

## Information About Call Progress Analysis Over IP-IP Media Session

## **Call Progress Analysis**

Call progress analysis (CPA) is a DSP algorithm that analyzes the Real-Time Transport Protocol (RTP) voice stream to look for special information tones (SIT), fax or modem tones, human speech, and answering machine tones. CPA also passes the voice information to Cisco IOS or Cisco Unified Border Element (Cisco UBE).

CPA is initiated on receiving a new SIP INVITE with x-cisco-cpa content. While a call is in progress, the DSP or the Xcoder analyzes the incoming voice or media stream. The DSP identifies the type of voice stream based on statistical voice patterns or specific tone frequencies and provides the information to the Cisco UBE. The Cisco UBE notifies the dialer with a SIP UPDATE with x-cisco-cpa content along with the detected event. Based on the report, the caller (dialer) can decide to either transfer the call or terminate the call.

To use the CPA functionality, you must enable CPA and configure CPA timing and threshold parameters.

SIP Message	Direction of Message	Meaning
18x or 200	Cisco IOS to dialer	Cisco UBE informs the dialer if CPA is enabled for a call or not.
New INVITE	Dialer to Cisco IOS	Dialer requests Cisco IOS or the Cisco UBE to activate the CPA algorithm for this session.
UPDATE	Cisco IOS to dialer	Cisco IOS or the Cisco UBE notifies the dialer about the detected event.

#### Table 38: X-cisco-cpa content meaning

## **CPA Events**

## Table 39: CPA Event Detection List

CPA Event	Definition
Asm	Answer machine
AsmT	Answer machine terminate tone
CpaS	Start of the Call Progress Analysis
FT	Fax/Modem tone

CPA Event	Definition
LS	Live human speech
LV	Low volume or dead air call
SitIC	Special information tone IC Intercept Vacant number or Automatic Identification System (AIS)
SitNC	SIT tone NC—No Circuit (NC), Emergency, or Trunk Blockage
SitVC	SIT tone VC—Vacant Code
SitRO	SIT tone RO—Reorder Announcement
SitMT	Miscellaneous SIT Tone

## How to Configure Call Progress Analysis Over IP-to-IP Media Session

## **Enabling CPA and Setting the CPA Parameters**

Perform the following task to enable CPA and set the CPA timing and threshold parameters:

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dspfarm profile profile-identifier transcode
- 4. call-progress-analysis
- 5. exit
- 6. voice service voip
- 7. cpa timing live-person max-duration
- 8. cpa timing term-tone max-duration
- 9. cpa threshold active-signal signal-threshold
- 10. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	<b>configure terminal Example:</b> Device# configure terminal	Enters global configuration mode.
Step 3	dspfarm profile profile-identifier transcode Example: Device(config)# dspfarm profile 15 transcode	Enters DSP farm profile configuration mode, defines a profile for DSP farm services, and enables the profile for transcoding.
Step 4	<pre>call-progress-analysis Example: Device(config-dspfarm-profile)# call-progress-analysis</pre>	<ul><li>Enables call progress analysis (CPA) on Cisco UBE.</li><li>You must configure this command to activate the CPA feature and set CPA parameters.</li></ul>
Step 5	exit Example: Device(config-dspfarm-profile)# exit	Exits DSP farm profile configuration mode and enters global configuration mode.
Step 6	<pre>voice service voip Example: Device (config) # voice service voip</pre>	Enters voice service configuration mode.
Step 7	<pre>cpa timing live-person max-duration Example: Device(conf-voi-serv)# cpa timing live-person 2501</pre>	(Optional) Sets the maximum waiting time (in milliseconds) that the CPA algorithm uses to determine if a call is answered by a live human.
Step 8	<pre>cpa timing term-tone max-duration Example: Device(conf-voi-serv)# cpa timing term-tone 15500</pre>	(Optional) Sets the maximum waiting time (in milliseconds) that the CPA algorithm uses to wait for the answering machine termination tone after the answering machine is detected.

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	Command or Action	Purpose
Step 9	cpa threshold active-signal signal-threshold	(Optional) Sets the threshold (in decibels) of an active signal that is related to the measured noise floor level.
	<pre>Example: Device(conf-voi-serv)# cpa threshold active-signal 18db</pre>	• If a signal threshold configured by this command is greater than the measured noise floor level, then the signal is considered as active. The active signal thresholds that you can configure are 9, 12, 15, 18, and 21 decibels.
Step 10	end	Exits voice service configuration mode and returns to privileged EXEC mode.
	<pre>Example: Device(conf-voi-serv)# end</pre>	

## Verifying the Call Progress Analysis Over IP-to-IP Media Session

Perform this task to verify that call progress analysis has been configured for a digital signal processor (DSP) farm profile.

### SUMMARY STEPS

- 1. enable
- 2. show dspfarm profile profile-identifier

## **DETAILED STEPS**

Step 1enableEnables privileged EXEC mode.

## Example:

Device> enable

## **Step 2 show dspfarm profile** *profile-identifier*

Displays the configured DSP farm profile information for a selected Cisco Call Manager group. In the following sample output, the Call Progress Analysis field shows that CPA is enabled.

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#### Example:

Device# show dspfarm profile 3

Profile ID = 3, Service =Universal TRANSCODING, Resource ID = 3
Profile Description :
Profile Service Mode : Non Secure
Profile Admin State : UP
Profile Operation State : ACTIVE
Application : CUBE Status : ASSOCIATED

```
Resource Provider : FLEX_DSPRM Status : UP
Number of Resource Configured : 4
Number of Resources Out of Service : 0
Number of Resources Active : 0
Codec Configuration: num_of_codecs:4
Codec : g711ulaw, Maximum Packetization Period : 30
Codec : g711alaw, Maximum Packetization Period : 30
Codec : g729ar8, Maximum Packetization Period : 60
Codec : g729abr8, Maximum Packetization Period : 60
Noise Reduction : ENABLED
Call Progress Analysis : ENABLED
```

## **Troubleshooting Tips**

Use the following commands to troubleshoot the call progress analysis for SIP-to-SIP calls:

- debug ccsip all
- · debug voip ccapi inout
- debug voip hpi all
- debug voip ipipgw
- · debug voip media resource provisioning all

## Configuration Examples for the Call Progress Analysis Over IP-to-IP Media Session

## Example: Enabling CPA and Setting the CPA Parameters

The following example shows how to enable CPA and set a few timing and threshold parameters. Depending on your requirements, you can configure more timing and threshold parameters.

```
Device> enable
Device# configure terminal
Device(config)# dspfarm profile 15 transcode
Device(config-dspfarm-profile)# call-progress-analysis
Device(config-dspfarm-profile)# exit
Device(config)# voice service voip
Device(conf-voi-serv)# cpa timing live-person 2501
Device(conf-voi-serv)# cpa timing term-tone 15500
Device(conf-voi-serv)# cpa threshold active-signal 18db
Device(conf-voi-serv)# end
```

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# PART **V**

# Video

• Video Suppression, page 347



# **Video Suppression**

Video suppression feature allows pass-through of only audio and image (for T.38 Fax) media types in SDP and drops all other media capabilities.

- Feature Information for Video Suppression, page 347
- Restrictions, page 348
- Information About Video Suppression, page 348
- Configuring Video Suppression, page 349
- Troubleshooting Tips, page 350

## **Feature Information for Video Suppression**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for Video Suppression	Cisco IOS 15.6(2)T Cisco IOS XE Denali 16.3.1	This feature allows pass-through of only audio and application (for T.38 Fax) media types and drops all other media types in SDP. The following commands are introduced: <b>audio forced</b> , <b>voice-class sip audio forced</b>

Table 40: Feature Information for Video Suppression

## **Restrictions**

- Supports only SIP-SIP calls.
- Video suppression is not supported in SDP pass-through mode.
- Video suppression feature removes both video and application m-lines in the incoming SDP. It is not
  possible to remove application m-line alone and pass across video m-line parameters.

## Information About Video Suppression

Video suppression feature enables CUBE to interwork with the networks that support only audio and image media types in SDP and the networks that support video and application media types in addition to audio and image media types.

By default video suppression feature is disabled on CUBE and hence the video capabilities are passed through in SDP. Passing across the video capabilities could cause interoperability issues if one of the networks do not support video capabilities.

By enabling video suppression feature, you can configure CUBE to pass-through audio and image only, and drop all other capabilities such as video and application m-lines. This helps enterprises to interwork with audio capable networks and video capable networks smoothly.

You can enable video suppression at dial-peer level and at global configuration level.

## **Feature Behavior**

- If video suppression is enabled on any of the dial-peers (inbound or outbound), video capabilities are not offered for that particular call.
- Configuring voice-class sip audio forced [system] command at a dial-peer level makes use of global configuration level settings for allowing only audio and image media.
- Video suppression feature will work as expected even when codec transparent feature is configured.

## **Configuring Video Suppression**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands:
  - In the dial-peer configuration mode
    - voice-class sip audio forced
  - In the global VoIP SIP configuration mode **audio forced**
- 4. end

## **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. • Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	<ul> <li>Enter one of the following commands:</li> <li>In the dial-peer configuration mode <ul> <li>voice-class sip audio forced</li> </ul> </li> <li>In the global VoIP SIP configuration mode <ul> <li>audio forced</li> </ul> </li> </ul>	Enables pass-through of only audio and image media types in SDP.
	Example: In dial-peer configuration mode !Applying audio-forced to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip audio forced Device (config-dial-peer)# end	
	Example: In global VoIP SIP configuration mode ! Applying audio forced globally Device(config)# voice service voip Device (config-voi-serv)# sip	

	Command or Action	Purpose
	Device (config-voi-sip)# audio forced Device (config-voi-sip)# end	
Step 4	end	Exits present configuration mode and enters privileged EXEC mode.

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## **Troubleshooting Tips**

The following commands are useful for debugging:

- show voip rtp connections
- show call active voice brief
- show call active video brief
- debug voip dialpeer
- debug ccsip all
- debug voip ccapi inout



# PART **VII**

# **Media Recording**

- Network-Based Recording, page 353
- SIPREC (SIP Recording), page 379
- Video Recording Additional Configurations, page 403
- Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording, page 411
- Cisco Unified Communications Gateway Services--Extended Media Forking, page 419



# **Network-Based Recording**

The Network-Based Recording feature supports software-based forking for Real-time Transport Protocol (RTP) streams. Media forking provides the ability to create midcall multiple streams (or branches) of audio and video associated with a single call and then send the streams of data to different destinations. To enable network-based recording using Cisco Unified Border Element (CUBE), you can configure specific commands or use a call agent. CUBE acts as a recording client and MediaSense Session Initiation Protocol (SIP) recorder acts a recording server.

- Feature Information for Network-Based Recording, page 353
- Restrictions for Network-Based Recording, page 354
- Information About Network-Based Recording Using CUBE, page 355
- How to Configure Network-Based Recording, page 359
- Additional References for Network-Based Recording, page 378

## **Feature Information for Network-Based Recording**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and software image support. Cisco Feature Navigator enables you to determine which software images support a specific software release, feature set, or platform. To access Cisco Feature Navigator, go to http://www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Audio-only Stream Forking of Video Call	Cisco IOS 15.4(3)M Cisco IOS XE 3.13S	The Audio-only Stream Forking of Video Call feature supports CUBE-based forking and recording of only audio calls in a call that includes both audio and video. The following commands were introduced: <b>media-type audio</b> .
Network-Based Recording of Video Calls Using CUBE	Cisco IOS 15.3(3)M Cisco IOS XE 3.10S	The Network-Based Recording of Video Calls using CUBE feature supports forking and recording of video calls.
Network-Based Recording of Audio Calls Using CUBE	Cisco IOS 15.2(1)T Cisco IOS XE 3.8S	The Network-Based Recording of Audio Calls using CUBE feature supports forking for RTP streams. The following commands were introduced or modified: <b>media</b> <b>class</b> , <b>media profile recorder</b> , <b>media-recording, recorder</b> <b>parameter, recorder profile</b> , <b>show voip recmsp session</b> .

Table 41: Feature	Information f	or Network-Based	Recording
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## **Restrictions for Network-Based Recording**

- Network-based recording is not supported for the following calls:
  - ° Calls that do not use Session Initiation Protocol (SIP). Must be a SIP-to-SIP call flow
  - ° Flow-around calls
  - Session Description Protocol (SDP) pass-through calls
  - Real-time Transport Protocol (RTP) loopback calls
  - ° High-density transcoder calls
  - ° IPv6-to-IPv6 calls
  - ° IPv6-to-IPv4 calls with IPv4 endpoint.
  - Secure Real-time Transport Protocol (SRTP) passthrough calls
  - ° SRTP-RTP calls with forking for SRTP leg (forking is supported for the RTP leg)

- ° Resource Reservation Protocol (RSVP)
- ° Multicast music on hold (MOH)

- Any media service parameter change via Re-INVITE or UPDATE from Recording server is not supported Midcall renegotiation and supplementary services can be done through the primary call only.
- Media service parameter change via Re-INVITE or UPDATE message from the recording server is not supported
- Recording is not supported if CUBE is running a TCL IVR application.
- · Media mixing on forked streams is not supported
- Digital Signal Processing (DSP) resources are not supported on forked legs

## **Restrictions for Video Recording**

- If the main call has multiple video streams (m-lines), the video streams other than the first video m-line are not forked.
- Application media streams of the primary call are not forked to the recording server.
- Forking is not supported if the anchor leg or recording server is on IPv6.
- High availability is not supported on forked video calls.

## Information About Network-Based Recording Using CUBE

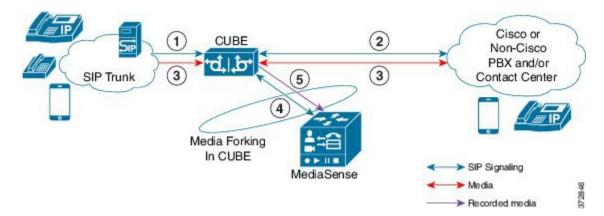
## **Deployment Scenarios for CUBE-based Recording**

CUBE as a recording client has the following functions:

- Acts as a SIP user agent and sets up a recording session (SIP dialog) with the recording server.
- Acts as the source of the recorded media and forwards the recorded media to the recording server.
- Sends information to a server that helps the recording server associate the call with media streams and identifies the participants of the call. This information sent to the recording server is called metadata.

Given below is a typical deployment scenario of a CUBE-based recording solution. The information flow is described below:

#### Figure 30: Deployment Scenario for CUBE-based Recording Solution



- 1 Incoming call from SIP trunk.
- 2 Outbound call to a Contact Centre
- 3 Media between endpoints flowthrough CUBE
- 4 CUBE sets up a new SIP session with MediaSense based on policy.
- **5** CUBE forks RTP media to MediaSense. For an audio call, audio is forked. For a video call, both audio and video are .forked. For an audio-only configuration in a audio-video call, only audio is forked. There will be two or four m-lines to the recording server, based on the type of recording

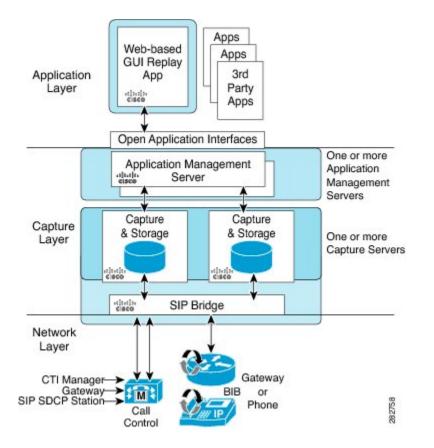
The metadata carried in the SIP session between the recording client and the recording server is to:

- Carry the communication session data that describes the call.
- Send the metadata to the recording server. The recording server uses the metadata to associate communication sessions involving two or more participants with media streams.

The call leg that is created between the recording client and the recording server is known as the recording session.

## **Open Recording Architecture**

The Open Recording Architecture (ORA) comprises of elements, such as application management server and SIP bridge, to support IP-based recording. The ORA IP enables recording by solving topology issues, which accelerates the adoption of Cisco unified communication solutions.



Following are the three layers of the ORA architecture:

#### **Network Layer**

The ORA network layer is comprises call control systems, media sources, and IP foundation components, such as routers and switches.

## **Capture and Media Processing Layer**

The ORA capture and media processing layer includes core functions of ORA—terminating media streams, storage of media and metadata, and speech analytics that can provide real-time events for applications.

### **Application Layer**

The ORA application layer supports in-call and post-call applications through open programming interfaces.

In-call applications include applications that make real-time business decisions (for example, whether to record a particular call or not), control pause and resume from Interactive Voice Response (IVR) or agent desktop systems, and perform metadata tagging and encryption key exchange at the call setup.

Post-call applications include the following:

- Traditional compliance search, replay, and quality monitoring.
- Advanced capabilities, such as speech analytics, transcription, and phonetic search.

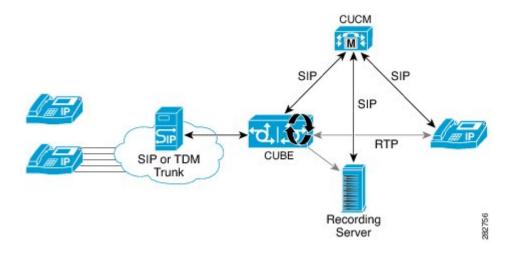
- Custom enterprise integration.
- Enterprise-wide policy management.

## **Media Forking Topologies**

The following topologies support media forking:

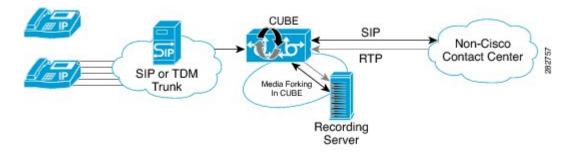
## Media Forking with Cisco UCM

The figure below illustrates media forking with Cisco Unified CallManager (Cisco UCM) topology. This topology supports replication of media packets to allow recording by the caller agent. It also enables CUBE to establish full-duplex communication with the recording server. In this topology, SIP recording trunk is enhanced to have additional call metadata.



## Media Forking without Cisco UCM

The topology below shows media forking without the Cisco UCM topology. This topology supports static configuration on CUBE and the replication of media packets to allow recording caller-agent and full-duplex interactions at an IP call recording server.



## SIP Recorder Interface

SIP is used as a protocol between CUBE and the MediaSense SIP server. Extensions are made to SIP to carry the recording session information needed for the recording server. This information carried in SIP sessions between the recording client and the recording server is called metadata.

#### Metadata

Metadata is the information that is passed by the recording client to the recording server in a SIP session. Metadata describes the communication session and its media streams.

Metadata is used by the recording server to:

- Identify participants of the call.
- Associate media streams with the participant information. Each participant can have one or more media streams, such as audio and video.
- Identify the participant change due to transfers during the call.

The recording server uses the metadata information along with other SIP message information, such as dialog ID and time and date header, to derive a unique key. The recording server uses this key to store media streams and associate the participant information with the media streams.

## How to Configure Network-Based Recording

## Configuring Network-Based Recording (with Media Profile Recorder)

### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. media profile recorder profile-tag
- 4. (Optional) media-type audio
- 5. media-recording dial-peer-tag [dial-peer-tag2...dial-peer-tag5]
- 6. exit
- 7. media class tag
- 8. recorder profile tag
- 9. exit
- 10. dial-peer voice dummy-recorder-dial-peer-tag voip
- 11. media-class tag
- **12.** destination-pattern [+] *string* [T]
- **13**. session protocol sipv2
- **14. session target ipv4:**[recording-server-destination-address | recording-server-dns]
- 15. session transport tcp
- 16. end

## **DETAILED STEPS**

	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	Example:	• Enter your password if prompted.	
	Device> enable		
Step 2	configure terminal	Enters global configuration mode.	
	Example:		
	Device# configure terminal		
Step 3	media profile recorder <i>profile-tag</i>	Configures the media profile recorder and enters media profile configuration mode.	
	Example:		
	Device(config)# media profile recorder 100		
Step 4	media-type audio	(Optional) Configures recording of audio only in a call with both	
	Example:	audio and video. If this configuration is not done, both audio and video are recorded.	
	<pre>Device(cfg-mediaprofile)# media-type audio</pre>		
Step 5	media-recording dial-peer-tag	Configures the dial-peers that need to be configured	
	[dial-peer-tag2dial-peer-tag5]	<b>Note</b> You can specify a maximum of five dial-peer tags.	
	Example:		
	Device(cfg-mediaprofile)# media-recording 8000 8001 8002		
Step 6	exit	Exits media profile configuration mode.	
	Example:		
	Device(cfg-mediaprofile)# exit		
Step 7	media class tag	Configures a media class and enters media class configuration mode.	
	Example:		
	Device(config)# media class 100		
Step 8	recorder profile tag	Configures the media profile recorder.	
	Example:		
	Device(cfg-mediaclass)# recorder profile 100		

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	Command or Action	Purpose
Step 9	exit	Exits media class configuration mode.
	Example:	
	<pre>Device(cfg-mediaclass)# exit</pre>	
Step 10	dial-peer voice dummy-recorder-dial-peer-tag voip	Configures a recorder dial peer and enters dial peer voice configuration mode.
	Example:	
	Device(config)# dial-peer voice 8000 voip	
Step 11	media-class tag	Configures media class on a dial peer.
	Example:	
	Device(config-dial-peer)# media-class 100	
Step 12	destination-pattern [+] string [T]	Specifies either the prefix or the full E.164 telephone number (depending on your dial plan) to be used for a dia
	Example:	peer.
	Device(config-dial-peer)# destination-pattern 595959	
Step 13	session protocol sipv2	Configures the VoIP dial peer to use Session Initiation Protocol (SIP).
	Example:	
	Device(config-dial-peer)# session protocol sipv2	
Step 14	session target	Specifies a network-specific address for a dial peer.
	<b>ipv4:</b> [recording-server-destination-address	Keyword and argument are as follows:
	recording-server-dns]	• ipv4: destination address IP address of the dial
	Example:	peer, in this format: xxx.xxx.xxx
	Device(config-dial-peer)# session target ipv4:10.42.29.7	
Step 15	session transport tcp	Configures a VoIP dial peer to use Transmission Control Protocol (TCP).
	<b>Example:</b> Device(config-dial-peer)# session transport tcp	
Step 16	end	Returns to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

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## **Configuring Network-Based Recording (without Media Profile Recorder)**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media class tag
- 4. recorder parameter
- 5. (Optional) media-type audio
- 6. media-recording dial-peer-tag
- 7. exit
- 8. exit
- 9. dial-peer voice dummy-recorder-dial-peer-tag voip
- 10. media-class tag
- **11. destination-pattern** [+] *string* [T]
- **12**. session protocol sipv2
- **13.** session target ipv4:[recording-server-destination-address | recording-server-dns]
- 14. session transport tcp
- 15. end

#### **Command or Action Purpose** Step 1 enable Enables privileged EXEC mode. • Enter your password if prompted. **Example:** Device> enable Step 2 configure terminal Enters global configuration mode. **Example:** Device# configure terminal Step 3 Configures the media class and enters media class media class tag configuration mode. **Example:** Device(config) # media class 100 Step 4 Enters media class recorder parameter configuration mode recorder parameter to enable you to configure recorder-specific parameters. **Example:** Device(cfg-mediaclass) # recorder parameter

## **DETAILED STEPS**

	Command or Action	Purpose		
Step 5	media-type audio Example:	(Optional) Configures recording of audio only in a call with both audio and video.		
	Device(cfg-mediaprofile)# media-type audio	<b>Note</b> If this configuration is not done, both audio and video are recorded.		
Step 6	media-recording dial-peer-tag	Configures voice-class recording parameters.		
	Example:	Note You can specify a maximum of five dial-peer tags.		
	Device(cfg-mediaclass-recorder)# media-recording 8000, 8001, 8002			
Step 7	exit	Exits media class recorder parameter configuration mode.		
	Example:			
	Device(cfg-mediaclass-recorder)# exit			
Step 8	exit	Exits media class configuration mode.		
	Example:			
	Device(cfg-mediaclass)# exit			
Step 9	dial-peer voice dummy-recorder-dial-peer-tag voip	Configures a recorder dial peer and enters dial peer voice configuration mode.		
	Example:			
	Device(config)# dial-peer voice 8000 voip			
Step 10	media-class tag	Configures media class on a dial peer.		
	Example:			
	Device(config-dial-peer)# media-class 100			
Step 11	destination-pattern [+] string [T]	Specifies either the prefix or the full E.164 telephone number (depending on your dial plan) to be used for a dial peer.		
	Example:	Keywords and arguments are as follows:		
	Device(config-dial-peer)# destination-pattern 595959			
Step 12	session protocol sipv2	Configures the VoIP dial peer to use Session Initiation Protocol (SIP).		
	Example:			
	Device(config-dial-peer)# session protocol sipv2			
Step 13	session target ipv4:[recording-server-destination-address   recording-server-dns]	Specifies a network-specific address for a dial peer. Keyword and argument are as follows:		

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	Command or Action	Purpose
	Example:	• <b>ipv4:</b> <i>destination address</i> IP address of the dial peer, in this format: <i>xxx.xxx.xxx</i>
	<pre>Device(config-dial-peer)# session target ipv4:10.42.29.7</pre>	
Step 14	session transport tcp	Configures a VoIP dial peer to use Transmission Control Protocol (TCP).
	<pre>Example: Device(config-dial-peer)# session transport tcp</pre>	
Step 15	end	Returns to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

## Verifying the Network-Based Recording Using CUBE

Perform this task to verify the configuration of the Network-Based Recording Using CUBE. The **show** and **debug** commands can be entered in any order.

## **SUMMARY STEPS**

- 1. enable
- 2. show voip rtp connections
- 3. show voip recmsp session
- 4. show voip recmsp session detail call-id call-id
- 5. show voip rtp forking
- 6. show call active voice compact
- 7. show call active video compact
- 8. show sip-ua calls
- 9. show call active video brief
- **10. debug ccsip messages** (for audio calls)
- **11.** debug ccsip messages (for video calls)
- 12. debug ccsip messages (for audio-only recording in a call with both audio and video)

- **13.** Enter one of the following:
  - debug ccsip all
  - debug voip recmsp all
  - debug voip ccapi all
  - debug voip fpi all (for ASR devices only)

## **DETAILED STEPS**

Step 1	<b>enab</b> Enab		d EXEC mod	le.						
	Exam	ple:								
	Devi	ce> enable								
Step 2		<b>voip rtp co</b> ays Real-Tir		Protocol (	RTP) cor	nnectio	ons. Two extra	connections a	re displayed	for forked legs.
	<b>Exam</b> Devid	•	oip rtp com	nections						
	Max I	Ports Avail	Jsage Inforn Lable: 8091 configured	, Ports Re			Ports in Us 67	se: 8		
	Media	a-Address H	Range				Ports Available	Ports Reserved	Ports In-use	
	Defau	ult Address	s-Range				8091	101	8	
		RTP active CallId	e connection dstCallId		RmtRTP	Local	IP			RemoteIP
	1	1	2	16384	20918	8 10.	104.45.191			10.104.8.94
	2	2	1	16386	17412	2 10.	104.45.191			10.104.8.98
	3	3	4	16388	29652	2 10.	104.45.191			10.104.8.98
	4	4	3	16390	2003	6 10.	104.45.191			10.104.8.94
	5	6	5	16392	58368	10.1	04.45.191			10.104.105.232
	6	7	5	16394	53828	10.1	04.45.191			10.104.105.232
	7	8	5	16396	39318	10.1	04.45.191			10.104.105.232
	8	9	5	16398	41114	10.1	04.45.191			10.104.105.232
	Found	d 8 active	RTP connec	tions						

## **Step 3** show voip recmsp session

Displays active recording Media Service Provider (MSP) session information internal to CUBE.

### Example:

I

Device# show voip recmsp session

RECMSP active sessions:		
MSP Call-ID	AnchorLeg Call-ID	ForkedLeg Call-ID
143	141	145
Found 1 active sessions		

## **Step 4** show voip recmsp session detail call-id call-id

Displays detailed information about the recording MSP Call ID.

#### **Example:**

Device# show voip recmsp session detail call-id 145 RECMSP active sessions: Detailed Information Recording MSP Leg Details: Call ID: 143 GUID : 7C5946D38ECD AnchorLeg Details: Call ID: 141 Forking Stream type: voice-nearend Participant: 708090 Non-anchor Leg Details: Call ID: 140 Forking Stream type: voice-farend Participant: 10000 Forked Leg Details: Call ID: 145 Near End Stream CallID 145 Stream State ACTIVE Far End stream CallID 146 Stream State ACTIVE Found 1 active sessions Device# show voip recmsp session detail call-id 5 RECMSP active sessions: Detailed Information \_\_\_\_\_ Recording MSP Leg Details: Call ID: 5 GUID : 1E01B6000000 AnchorLeg Details: Call ID: 1 Forking Stream type: voice-nearend Forking Stream type: video-nearend Participant: 1777 Non-anchor Leg Details: Call ID: 2 Forking Stream type: voice-farend Forking Stream type: video-farend Participant: 1888 Forked Leg Details: Call ID: 6 Voice Near End Stream CallID 6 Stream State ACTIVE Voice Far End stream CallID 7 Stream State ACTIVE Video Near End stream CallID 8 Stream State ACTIVE Video Far End stream CallID 9 Stream State ACTIVE Found 1 active sessions

Output Field	Description
Stream State	Displays the state of the call. This can be ACTIVE or HOLD.

Output Field	Description
Msp Call-Id	Displays an internal Media service provider call ID and forking related statistics for an active forked call.
Anchor Leg Call-id	Displays an internal anchor leg ID, which is the dial peer where forking enabled. The output displays the participant number and stream type. Stream type voice-near end indicates the called party side.
Non-Anchor Call-id	Displays an internal non-anchor leg ID, which is the dial peer where forking is not enabled. The output displays the participant number and stream type. Stream type voice-near end indicates the called party side.
Forked Call-id	This forking leg call-id will show near-end and far-end stream call-id details with state of the Stream . Displays an internal foked leg ID. The output displays near-end and far-end details of a stream.

#### **Step 5** show voip rtp forking

Displays RTP media-forking connections.

#### Example:

```
Device# show voip rtp forking
VoIP RTP active forks :
Fork 1
stream type voice-only (0): count 0
stream type voice+dtmf (1): count 0
stream type dtmf-only (2): count 0
stream type voice-nearend (3): count 1
remote ip 10.42.29.7, remote port 38526, local port 18648
codec g711ulaw, logical ssrc 0x53
packets sent 29687, packets received 0
stream type voice-farend (4): count 0
stream type voice-farend (5): count 1
remote ip 10.42.29.7, remote port 50482, local port 17780
codec g711ulaw, logical ssrc 0x55
packets sent 29686, packets received 0
stream type voice+dtmf-farend (6): count 0
stream type video (7): count
```

Output Field	Description
remote ip 10.42.29.7, remote port 38526, local port 18648	Recording server IP, recording server port, and local CUBE device port where data for stream 1 was first sent from.
remote ip 10.42.29.7, remote port 50482, local port 17780	Recording server IP, recording server port, and local CUBE device port where data for stream 2 was first sent from.
packets sent 29686	Number of packets sent to the recorder

Output Field	Description			
codec g711ulaw	Codec negotiated for the recording leg.			

#### **Step 6** show call active voice compact

Displays a compact version of voice calls in progress. An additional call leg is displayed for media forking.

#### Example:

Device# show call active voice compact											
<callid> A/O</callid>	FAX T <sec></sec>	Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>						
Total call-leg	s: 3										
140 ANS	Т644	g711ulaw	VOIP	P10000	10.42.30.32:18638						
141 ORG	т644	g711ulaw	VOIP	P708090	10.42.30.189:26184						
145 ORG	т643	g711ulaw	VOIP	P595959	10.42.29.7:38526						

#### **Step 7** show call active video compact

Displays a compact version of video calls in progress.

#### Example:

Device# show call active video compact

	<callid> A</callid>	A/O FAX '	T <sec> (</sec>	Codec	type	Peer Addres	ss	IP R <ip>:<udp></udp></ip>	
Total call-legs: 3									
	1	ANS	T14	H264	VOIP-VIDEO	P1777	10.104.	8.94:20036	
	2	ORG	T14	H264	VOIP-VIDEO	P1888	10.104.	8.98:29652	
	6	ORG	т13	H264	VOIP-VIDEO	P1234 10	0.104.105	.232:39318	

#### **Step 8** show sip-ua calls

Displays active user agent client (UAC) and user agent server (UAS) information on SIP calls.

#### **Example:**

```
Device# show sip-ua calls
Total SIP call legs:3, User Agent Client:2, User Agent Server:1
SIP UAC CALL INFO
Call 1
SIP Call ID
                         : 99EA5118-506211E0-80C6E01B-4C27AA62@10.42.30.10
  State of the call
                         : STATE ACTIVE (7)
  Substate of the call : SUBSTATE NONE (0)
  Calling Number
                         : 10000
  Called Number
                         : 708090
  Bit Flags
                         : 0xC04018 0x10000100 0x80
  CC Call ID
                          : 141
  Source IP Address (Sig ): 10.42.30.10
  Destn SIP Req Addr:Port : [10.42.30.5]:5060
  Destn SIP Resp Addr:Port: [10.42.30.5]:5060
  Destination Name
                         : 10.42.30.5
  Number of Media Streams : 1
  Number of Active Streams: 1
                     : 0x0
  RTP Fork Object
  Media Mode
                         : flow-through
  Media Stream 1
                            : STREAM ACTIVE
    State of the stream
    Stream Call ID
                            : 141
    Stream Type
                            : voice+dtmf (1)
    Stream Media Addr Type
                            : 1
                            : g711ulaw (160 bytes)
    Negotiated Codec
    Codec Payload Type
                            : 0
    Negotiated Dtmf-relay : rtp-nte
```

Dtmf-relay Payload Type : 101 Local QoS Strength Rev : BestEffort Negotiated QoS Strength : BestEffort Negotiated QoS Direction : None Local OoS Status : None Media Source IP Addr:Port: [10.42.30.10]:19256 Media Dest IP Addr:Port : [10.42.30.189]:26184 Options-Ping ENABLED:NO ACTIVE:NO Call 2 SIP Call ID : 9A6D8922-506211E0-80CEE01B-4C27AA62@10.42.30.10 State of the call : STATE\_ACTIVE (7) Substate of the call : SUBSTATE NONE (0) Calling Number : Called Number : 595959 Recoding server number Bit Flags : 0xC04018 0x10800100 0x80 CC Call ID : 145 Source IP Address (Sig ): 10.42.30.10 Destn SIP Reg Addr:Port : [10.42.29.7]:5060 Destn SIP Resp Addr:Port: [10.42.29.7]:5060 Destination Name : 10.42.29.7 Number of Media Streams : 2 Number of Active Streams: 2 RTP Fork Object : 0x0 Media Mode : flow-through Media Stream 1 State of the stream : STREAM ACTIVE Stream Call ID : 145 Stream Type : voice-nearend (3) Stream Media Addr Type : 1 Negotiated Codec : g711ulaw (160 bytes) Codec Payload Type : 0 Negotiated Dtmf-relay : inband-voice Dtmf-relay Payload Type : 0 : -1 OoS ID Local QoS Strength : BestEffort Negotiated QoS Strength : BestEffort Negotiated QoS Direction : None Local QoS Status : None Media Source IP Addr:Port: [10.42.30.10]:18648 Media Dest IP Addr:Port : [10.42.29.7]:38526 Media Stream 2 State of the stream : STREAM ACTIVE : 146 Stream Call ID Stream Type : voice-farend (5) : 1 Stream Media Addr Type Negotiated Codec : g711ulaw (160 bytes) : Õ Codec Payload Type Negotiated Dtmf-relay : inband-voice Dtmf-relay Payload Type : 0 QoS ID : -1 Local QoS Strength : BestEffort Negotiated QoS Strength : BestEffort Negotiated QoS Direction : None Local QoS Status : None Media Source IP Addr:Port: [10.42.30.10]:17780 Media Dest IP Addr:Port : [10.42.29.7]:50482 ACTIVE:NO Options-Ping ENABLED:NO Number of SIP User Agent Client(UAC) calls: 2 SIP UAS CALL INFO Call 1 SIP Call ID : 7CF44DF3-506611E0-8ED2B9D4-CA68C314@10.42.30.32 State of the call : STATE ACTIVE (7) Substate of the call : SUBSTATE NONE (0) Calling Number : 10000 : 708090 Called Number Bit Flags : 0x8C4401C 0x10000100 0x4 CC Call ID : 140 Source IP Address (Sig ): 10.42.30.10 Destn SIP Req Addr:Port : [10.42.30.32]:5060 Destn SIP Resp Addr:Port: [10.42.30.32]:52757

```
Destination Name
                         : 10.42.30.32
  Number of Media Streams : 1
  Number of Active Streams: 1
  RTP Fork Object
                      : 0x0
  Media Mode
                         : flow-through
  Media Stream 1
    State of the stream
                            : STREAM ACTIVE
     Stream Call ID
                             : 140
     Stream Type
                             : voice+dtmf (0)
     Stream Media Addr Type
                             : 1
    Negotiated Codec
                             : g711ulaw (160 bytes)
     Codec Payload Type
                             : 0
     Negotiated Dtmf-relay
                             : rtp-nte
     Dtmf-relay Payload Type : 101
                             : -1
    OoS ID
    Local QoS Strength
                             : BestEffort
    Negotiated QoS Strength : BestEffort
     Negotiated QoS Direction : None
     Local QoS Status
                             : None
    Media Source IP Addr:Port: [10.42.30.10]:18792
    Media Dest IP Addr:Port : [10.42.30.32]:18638
Options-Ping
                             ACTIVE:NO
               ENABLED:NO
  Number of SIP User Agent Server(UAS) calls: 1
```

#### **Step 9** show call active video brief

Displays a truncated version of video calls in progress.

#### Example:

Device# show call active video brief

```
Telephony call-legs: 0
SIP call-legs: 3
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 3
```

0 : 1 87424920ms.1 (\*12:23:53.573 IST Wed Jul 17 2013) +1050 pid:1 Answer 1777 active dur 00:00:46 tx:5250/1857831 rx:5293/1930598 dscp:0 media:0 audio tos:0xB8 video tos:0x88 IP 10.104.8.94:20036 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms H264 TextRelay: off Transcoded: No

0 : 2 87424930ms.1 (\*12:23:53.583 IST Wed Jul 17 2013) +1040 pid:2 Originate 1888 active dur 00:00:46 tx:5293/1930598 rx:5250/1857831 dscp:0 media:0 audio tos:0xB8 video tos:0x88 IP 10.104.8.98:29652 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms H264 TextRelay: off Transcoded: No

0 : 6 87425990ms.1 (\*12:23:54.643 IST Wed Jul 17 2013) +680 pid:1234 Originate 1234 active dur 00:00:46 tx:10398/3732871 rx:0/0 dscp:0 media:0 audio tos:0xB8 video tos:0x0 IP 10.104.105.232:39318 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms H264 TextRelay: off Transcoded: No

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**Step 10 debug ccsip messages** (for audio calls)

Sent:

INVITE sip:2222@10.42.29.7:5060 SIP/2.0
Via: SIP/2.0/TCP 10.42.30.10:5060;branch=z9hG4bKB622CF
X-Cisco-Recording-Participant: sip:708090@10.42.30.5;media-index="0"
X-Cisco-Recording-Participant: sip:10000@10.42.30.32;media-index="1"
From: <sip:10.42.30.10;tag=5096700-1E1A
To: <sip:595959@10.42.29.7>
Date: Fri, 18 Mar 2011 07:01:50 GMT
Call-ID: 6E6CF813-506411E0-80EAE01B-4C27AA62@10.42.30.10
Supported: 100rel,timer,resource-priority,replaces,sdp-anat
Min-SE: 1800
Cisco-Guid: 1334370502-1348997600-2396699092-3395863316

```
User-Agent: Cisco-SIPGateway/IOS-15.2(0.0.2)PIA16
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Max-Forwards: 70
Timestamp: 1300431710
Contact: <sip:10.42.30.10:5060;transport=tcp>
Expires: 180
Allow-Events: telephone-event
Content-Type: application/sdp
Content-Disposition: session; handling=required
Content-Length: 449
v=0
o=CiscoSystemsSIP-GW-UserAgent 3021 3526 IN IP4 10.42.30.10
s=SIP Call
c=IN IP4 10.42.30.10
t = 0 \quad 0
m=audio 24544 RTP/AVP 0 101 19
c=IN IP4 10.42.30.10
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=rtpmap:19 CN/8000
a=ptime:20
a=sendonlv
m=audio 31166 RTP/AVP 0 101 19
c=IN IP4 10.42.30.10
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=rtpmap:19 CN/8000
a=ptime:20
a=sendonly
Received:
SIP/2.0 200 Ok
Via: SIP/2.0/TCP 10.104.46.198:5060; branch=z9hG4bK13262B
To: <sip:23232323@10.104.46.201>;tag=ds457251f
From: <sip:10.104.46.198>;tag=110B66-1CBC
Call-ID: 7142FB-9A5011E0-801EF71A-59B4D258@10.104.46.198
CSeq: 101 INVITE
Content-Length: 206
Contact: <sip:23232323010.104.46.201:5060;transport=tcp>
Content-Type: application/sdp
Allow: INVITE, BYE, CANCEL, ACK, NOTIFY, INFO, UPDATE
Server: Cisco-ORA/8.5
v=0
o=CiscoORA 2187 1 IN IP4 10.104.46.201
s=SIP Call
c=IN IP4 10.104.46.201
t=0 0
m=audio 54100 RTP/AVP 0
a=rtpmap:0 PCMU/8000
a=recvonly
m=audio 39674 RTP/AVP 0
a=rtpmap:0 PCMU/8000
a=recvonly
Sent:
ACK sip:23232323@10.104.46.201:5060;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 10.104.46.198:5060;branch=z9hG4bK141B87
From: <sip:10.104.46.198>;tag=110B66-1CBC
To: <sip:23232323010.104.46.201>;tag=ds457251f
Date: Mon, 20 Jun 2011 08:42:01 GMT
Call-ID: 7142FB-9A5011E0-801EF71A-59B4D258@10.104.46.198
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: telephone-event
Content-Length: 0
```

Output Field	Description
INVITE sip:22222@10.42.29.7:5060 SIP/2.0	22222 is the destination pattern or the number of recording server and is configured under the recorder dial peer.
X-Cisco-Recording-Participant: sip:708090@10.42.30.5;media-index="0"	Cisco proprietary header with originating and terminating participant number and IP address used to communicate to the recording server
Cisco-Guid: 1334370502-1348997600-2396699092-3395863316	GUID is the same for the primary call and forked call .
m=audio 24544 RTP/AVP 0 101 19	First m-line of participant with payload type and codec information .
m=audio 31166 RTP/AVP 0 101 19	Second m- line of another participant with codec info and payload type.
a=sendonly	CUBE is always in send only mode towards Recording server.
a=recvonly	Recording server is in receive mode only.

#### **Step 11 debug ccsip messages** (for video calls)

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Sent: INVITE sip:57575709.45.38.39:7686 SIP/2.0

```
.
Via: SIP/2.0/UDP 9.41.36.41:5060;branch=z9hG4bK2CC2408
X-Cisco-Recording-Participant: sip:1777@10.104.45.207;media-
index="0 2"
X-Cisco-Recording-Participant: sip:1888@10.104.45.207;media-
index="1 3"
.
Cisco-Guid: 0884935168-0000065536-000000401-3475859466
.
.
v=0
.
.
w=0
.
.
a=sendonly
m=audio 17232 RTP/AVP 0 19
.
.
a=sendonly
m=audio 17234 RTP/AVP 0 19
.
.
a=sendonly
m=video 17236 RTP/AVP 126
.
```

```
a=fmtp:126 profile-level-id=42801E;packetization-mode=1
a=sendonly
m=video 17238 RTP/AVP 126
.
```

•

.

a=fmtp:126 profile-level-id=42801E;packetization-mode=1
a=sendonly

Output Field	Description
Sent: INVITE sip:575757@9.45.38.39:7686 SIP/2.0	22222 is the destination pattern or the number of recording server and is configured under the recorder dial peer.
X-Cisco-Recording-Participant: sip:1777@10.104.45.207;media- index="0 2" X-Cisco-Recording-Participant: sip:1888@10.104.45.207;media- index="1 3"	Cisco proprietary header with originating and terminating participant number and IP address used to communicate to the recording server
Cisco-Guid: 0884935168-0000065536-0000000401-3475859466	GUID is the same for the primary call and forked call.
m=audio 17232 RTP/AVP 0 19	First m-line of participant with payload type and audio codec.
m=audio 17234 RTP/AVP 0 19	Second m-line of another participant with payload type and audio codec.
m=video 17236 RTP/AVP 126	Third m-line of participant with video payload type and codec info .
m=video 17238 RTP/AVP 126	Fourth m-line of another participant with video payload type and codec info .
a=sendonly	CUBE is always in send only mode towards Recording server.

```
Receive:
SIP/2.0 200 OK
.
.
w=0
.
.
m=audio 1592 RTP/AVP 0
.
.
a=recvonly
m=audio 1594 RTP/AVP 0
.
.
a=recvonly
```

```
m=video 1596 RTP/AVP 126
a=fmtp:97 profile-level-id=420015
a=recvonly
m=video 1598 RTP/AVP 126
a=fmtp:126 profile-level-id=420015
a=recvonly
Sent:
ACK sip:9.45.38.39:7686;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 9.41.36.41:5060;branch=z9hG4bK2CD7
From: <sip:9.41.36.41>;tag=1ECFD128-24DF
To: <sip:57575709.45.38.39>;tag=16104SIPpTag011
Date: Tue, 19 Mar 2013 11:40:01 GMT
Call-ID: FFFFFFF91E00FE6-FFFFFF8FC011E2-FFFFF824DF469-FFFFFFFB66661C0609.41.36.41
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: telephone-event
Content-Length: 0
```

Output Field	Description
m=audio 1592 RTP/AVP 0	First m-line of recording server after it started listening.
m=audio 1594 RTP/AVP 0	Second m-line of recording server after it started listening.
m=video 1596 RTP/AVP 126	Third m-line of recording server after it started listening.
m=video 1598 RTP/AVP 126	Fourth m-line of recording server after it started listening.
a=recvonly	Recording server in receive only mode.

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**Step 12 debug ccsip messages** (for audio-only recording in a call with both audio and video) Displays offer sent to MediaSense having only audio m-lines, when the **media-type audio** command is configured.

```
Sent:
INVITE sip:5432109.45.38.39:36212 SIP/2.0
Via: SIP/2.0/UDP 9.41.36.15:5060;branch=z9hG4bK2216B
X-Cisco-Recording-Participant: sip:432109.45.38.39;media-index="0"
X-Cisco-Recording-Participant: sip:1111000010009.45.38.39;media-index="1"
From: <sip:9.41.36.15>;tag=A2C74-5D9
To: <sip:5432109.45.38.39>.....
Content-Type: application/sdp
Content-Disposition: session;handling=required
Content-Length: 337
v=0
o=CiscoSystemsSIP-GW-UserAgent 9849 5909 IN IP4 9.41.36.15
s=SIP Call
c=IN IP4 9.41.36.15
t=0 0
```

```
m=audio 16392 RTP/AVP 0 19
c=IN IP4 9.41.36.15
a=rtpmap:0 PCMU/8000
a=rtpmap:19 CN/8000
a=ptime:20
a=sendonly
m=audio 16394 RTP/AVP 0 19
c=IN IP4 9.41.36.15
a=rtpmap:0 PCMU/8000
a=rtpmap:19 CN/8000
a=ptime:20
a=sendonly
Response from CUBE has inactive video m-lines.
Received:
SIP/2.0 200 OK
Via: SIP/2.0/UDP 9.41.36.15:5060;branch=z9hG4bK2216B
. . . .
v=0
...
m=audio 36600 RTP/AVP 0
c=IN IP4 9.45.38.39
a=rtpmap:0 PCMU/8000
a=ptime:20
a=recvonly
m=audio 36602 RTP/AVP 0
c=IN IP4 9.45.38.39
a=rtpmap:0 PCMU/8000
a=ptime:20
a=recvonly
m=video 0 RTP/AVP 98
c=IN IP4 9.45.38.39
b=TIAS:1500000
a=rtpmap:98 H264/90000
a=fmtp:98 profile-level-id=420015
a=inactive
m=video 0 RTP/AVP 98
c=IN IP4 9.45.38.39
b=TIAS:1500000
a=rtpmap:98 H264/90000
a=fmtp:98 profile-level-id=420015
a=inactive
```

#### **Step 13** Enter one of the following:

- debug ccsip all
- debug voip recmsp all
- debug voip ccapi all
- debug voip fpi all (for ASR devices only)

Displays detailed debug messages.

#### For Audio:

Media forking initialized:

```
*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip_trigger_media_forking: MF: Recv Ack..
*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip_trigger_media_forking: MF: Recv Ack & it's
Anchor leg. Start MF.
*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip_ipip_media_forking_preprocess_event: MF:
initial-call. State = 1 & posting the event E_IPIP_MEDIA_FORKING_CALLSETUP_IND
Media forking started:
*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip_ipip_media_service_get_event_data: Event id
= 30
```

```
*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/sipSPIUisValidCcb:
```

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/ccsip\_is\_valid\_ccb:

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking: MF: Current State = 1, event =30 \*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking: MF: State & Event combination is cracked.. \*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/sipSPIGetMainStream: \*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/sipSPIGetMainStream: \*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/sipSPIGetMainStream: \*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_precondition: MF: Can be started with current config. \*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecParticipant: MF: Populate rec parti header from this leg.

#### Forking header populated:

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_get\_recording\_participant\_header: MF: X-Cisco header is RPID..

#### Media forking setup record session is successful:

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_get\_recording\_participant\_header: MF: Building SIP URL..

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_get\_recording\_participant\_header: MF: Sipuser = 98459845

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_get\_recording\_participant\_header: MF: Host = 9.42.30.34

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/sipSPIGetFirstStream:

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Function/voip media dir to cc media dir:

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecStream: MF: direction type =3 3

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecStream: MF: callid 103 set to nearend..

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecStream: MF: dtmf is inband

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecStream: MF: First element..

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecParticipant: MF: First element..

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_BuildMediaRecParticipant: MF: Populate rec parti header from peer leg.

\*Jun 15 10:37:55.404: //104/3E7E90AE8006/SIP/Info/ccsip\_get\_recording\_participant\_header: MF: X-Cisco header is RPID..

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_write\_to\_TDContainer: MF: Data written to TD Container..

\*Jun 15 10:37:55.404: //-1/xxxxxxxx/Event/recmsp\_api\_setup\_session: Event: E\_REC\_SETUP\_REQ anchor call ID:103, msp call ID:105 infunction recmsp\_api\_setup\_session

\*Jun 15 10:37:55.404: //-1/xxxxxxxxx/Inout/recmsp\_api\_setup\_session: Exit with Success

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/act\_sip\_mf\_idle\_callsetup ind: MF:

## setup\_record\_session is success.. Media forking forked stream started:

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/sipSPIMFChangeState: MF: Prev state = 1 & New state = 2

\*Jun 15 10:37:55.404: //103/3E7E90AE8006/SIP/Info/ccsip\_gen\_service\_process\_event: MF: 30 event handled.

\*Jun 15 10:37:55.406: //106/0000000000/SIP/Info/ccsip\_call\_setup\_request: Set Protocol information \*Jun 15 10:37:55.406: //106/xxxxxxxxx/CCAPI/cc\_set\_post\_tagdata:

\*Jun 15 10:37:55.406: //106/0000000000/SIP/Info/ccsip\_ipip\_media\_forking\_read\_from\_TDContainer: MF: Data read from TD container..

\*Jun 15 10:37:55.406: //106/0000000000/SIP/Info/ccsip\_ipip\_media\_forking\_forked\_leg\_config: MF: MSP callid = 105

\*Jun 15 10:37:55.406: //106/000000000/SIP/Info/ccsip\_ipip\_media\_forking\_forked\_leg\_config: MF: Overwriting the GUID with the value got from MSP.

\*Jun 15 10:37:55.406: //106/00000000000/SIP/Info/ccsip\_iwf\_handle\_peer\_event:

\*Jun 15 10:37:55.406: //106/000000000/SIP/Info/ccsip\_iwf\_map\_ccapi\_event\_to\_iwf\_event: Event Category: 1, Event Id: 179

\*Jun 15 10:37:55.406: //106/0000000000/SIP/Info/ccsip\_iwf\_process\_event:

\*Jun 15 10:37:55.406: //106/00000000000/SIP/Function/sipSPIUisValidCcb:

\*Jun 15 10:37:55.406: //106/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_add\_forking\_stream: MF: Forked stream added..

\*Jun 15 10:37:55.406: //106/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_read\_from\_TDContainer: MF: Data read from TD container..

\*Jun 15 10:37:55.406: //106/3E7E90AE8006/SIP/Function/sipSPIGetFirstStream:

\*Jun 15 10:37:55.406: //106/3E7E90AE8006/SIP/Info/ccsip\_ipip\_media\_forking\_Display\_TDContainerData: \*\* DISPLAY REC PART \*\*\* \*Jun 15 10:37:55.406: //106/3E7E90AE8006/SIP/Info/ccsip ipip media forking Display TDContainerData: recorder tag = 5

#### For Video:

#### Media Forking Initialized:

\*Mar 19 16:40:01.784 IST: //522/34BF0A000000/SIP/Info/notify/32768/ccsip trigger media forking: MF: Recv Ack & it's Anchor leg. Start MF. \*Mar 19 16:40:01.784 IST:

//522/34BF0A000000/SIP/Info/info/32768/ccsip ipip media forking preprocess event: MF: initial-call. State = 1 & posting the event E\_IPIP\_MEDIA\_FORKING\_CALLSETUP\_IND

#### Media forking started:

\*Mar 19 16:40:01.784 IST: //522/34BF0A000000/SIP/Info/info/36864/ccsip ipip media forking: MF: Current State = 1, event =31

\*Mar 19 16:40:01.784 IST: //522/34BF0A000000/SIP/Info/info/36864/ccsip ipip media forking: MF: State & Event combination is cracked..

\*Mar 19 16:40:01.784 IST: //522/34BF0A000000/SIP/Function/sipSPIGetMainStream:

\*Mar 19 16:40:01.784 IST: //522/34BF0A000000/SIP/Function/sipSPIGetMainStream:

\*Mar 19 16:40:01.787 IST: //522/34BF0A000000/SIP/Info/info/34816/ccsip ipip media forking precondition: MF: Can be started with current config.

\*Mar 19 16:40:01.787 IST: //-1/xxxxxxxx/Event/recmsp\_api\_create\_session: Event: E REC\_CREATE SESSION anchor call ID:522, msp call ID:526 \*Mar 19 16:40:01.787 IST: //-1/xxxxxxxx/Inout/recmsp\_api\_create\_session: Exit with Success

Recording participant for anchor leg:

//522/34BF0A000000/SIP/Info/verbose/32768/ccsip ipip media forking BuildMediaRecParticipant: MF: Populate rec parti header from this leg.

#### \*Mar 19 16:40:01.788 IST:

//522/34BF0A000000/SIP/Info/info/33792/ccsip get recording participant header: MF: X-Cisco header is PAI..

#### Adding an audio stream:

\*Mar 19 16:40:01.788 IST: //522/34BF0A000000/SIP/Function/sipSPIGetFirstStream: \*Mar 19 16:40:01.788 IST: //522/34BF0A000000/SIP/Info/verbose/32768/ccsip ipip media forking BuildMediaRecStream: MF: Adding a Audio stream.. \*Mar 19 16:40:01.789 IST: //522/34BF0A00000/SIP/Function/voip media dir to cc media dir: \*Mar 19 16:40:01.789 TST: //522/34BF0A000000/SIP/Info/info/32768/ccsip ipip media forking BuildAudioRecStream: MF: direction type =3 3 \*Mar 19 16:40:01.789 IST: //522/34BF0A000000/SIP/Info/info/32768/ccsip ipip media forking BuildAudioRecStream: MF: callid 522 set to nearend. \*Mar 19 16:40:01.789 IST: //522/34BF0A000000/SIP/Info/info/32768/ccsip ipip media forking BuildAudioRecStream: MF: This rcstream has 522 callid \*Mar 19 16:40:01.789 IST: //522/34BF0A000000/SIP/Info/verbose/32768/ccsip ipip media forking BuildAudioRecStream: MF: Setting data for audio stream. \*Mar 19 16:40:01.789 IST: //522/34BF0A000000/SIP/Info/info/32800/ccsip ipip media forking BuildAudioRecStream: MF: dtmf is inband

#### Video forking:

\*Mar 19 16:40:01.789 IST: //522/34BF0A000000/SIP/Function/sipSPIGetVideoStream: \*Mar 19 16:40:01.789 IST: //522/34BF0A000000/SIP/Info/verbose/32772/ccsip ipip media forking BuildMediaRecStream: MF: video codec present, Continue with Video Forking ...

#### For Video

## **Additional References for Network-Based Recording**

#### **Related Documents**

Related Topic	Document Title
MediaSense Installation and Administration Guide	Cisco MediaSense Installation and Administration Guide

#### **Standards and RFCs**

RFCs	Title
RFC 3984	RTP Payload Format for H.264 Video
RFC 5104	Codec Control Messages in the RTP Audio-Visual Profile with Feedback (AVPF)
RFC 5168	XML Schema for Media Control



# **SIPREC (SIP Recording)**

The SIPREC (SIP Recording) feature supports media recording for Real-time Transport Protocol (RTP) streams in compliance with section 3.1.1. of RFC 7245, with CUBE acting as the Session Recording Client. SIP is used as a protocol between CUBE and the recording server. Recording of a media session is done by sending a copy of a media stream to the recording server. Metadata is the information that is passed by the recording client to the recording server in a SIP session. The recording metadata describes the communication session and its media streams, and also identifies the participants of the call. CUBE acts as the recording client and any third party recorder acts as the recording server.

- Feature Information for SIPREC-based Recording, page 379
- Prerequisites for SIPREC Recording, page 380
- Restrictions for SIPREC Recording, page 380
- Information About SIPREC Recording Using CUBE, page 381
- How to Configure SIPREC-Based Recording, page 383
- Configuration Examples for SIPREC-based Recording, page 388
- Example of Metadata Variations with Different Mid-call Flows, page 388
- Example of Metadata Variations with Different Transfer Flows, page 399
- Example of Metadata Variations with Caller-ID UPDATE Flow, page 400
- Example of Metadata Variations with Call Disconnect, page 401

## **Feature Information for SIPREC-based Recording**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
SIPREC (SIP Recording)	Cisco IOS 15.6(1)T Cisco IOS XE 3.17S	The SIPREC Recording feature supports recording of audio and video calls. Only audio and video media lines are forked. The following commands were modified: <b>recorder parameter</b> and <b>recorder profile</b> .

## **Prerequisites for SIPREC Recording**

- Recorders must be reachable from CUBE
- SIPREC should be configured; else, CUBE will fall back to the existing Network-Based Recording implementation. For more information on Network-Based Recording, see <a href="http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/voice/cube/configuration/cube-book/voi-ntwk-based.html">http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/voice/cube/configuration/cube-book/voi-ntwk-based.html</a>.
- CUBE supports the SIP Recording Metadata model format requirements specified in draft-ietf-siprec-metadata-17. Recorders must support metadata format of ver17 at a minimum
- CUBE should be in compliance with the Session Recording Protocols defined in draft-ietf-siprec-protocol-16. CUBE supports only the "siprec Option" Tag and the "src feature" tag among the various other extensions defined in the protocols draft; CUBE does not support the SDP extensions

## **Restrictions for SIPREC Recording**

SIPREC-based recording is not supported for the following calls:

- Any media service parameter change via Re-INVITE or UPDATE from recording server is not supported. For example, hold-resume or any codec changes
- IPv6-to-IPv6 call recording
- IPv6-to-IPv4 call recording if the recording server is configured on the IPv6 call leg
- Calls that do not use Session Initiation Protocol (SIP). Must be a SIP-to-SIP call flow
- · Flow-around calls
- · Session Description Protocol (SDP) pass-through calls
- Real-time Transport Protocol (RTP) loopback calls
- High-density transcoder calls
- Secure Real-time Transport Protocol (SRTP) passthrough calls
- SRTP-RTP calls with forking for SRTP leg (forking is supported for the RTP leg)
- Multicast music on hold (MOH)
- Mid-call renegotiation and supplementary services like Hold/Resume, control pause, and so on are not supported on the recorder call leg

- Recording is not supported if CUBE is running a TCL IVR application
- · Media mixing on forked streams is not supported
- Digital Signal Processing (DSP) resources are not supported on forked legs

#### **Restrictions for Video Recording**

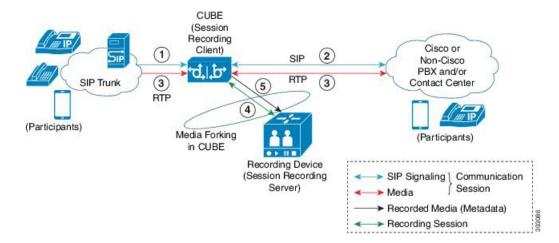
- If the main call has multiple video streams (m-lines), the video streams other than the first video m-line are not forked
- · Application media streams of the primary call are not forked to the recording server
- Forking is not supported if the anchor leg or recording server is on IPv6

## Information About SIPREC Recording Using CUBE

### Deployment

- Participants—SIP UAs involved in the Communication Session. The UA can be any SIP element
- Communication Session (CS)-Session established between the endpoints
- Session Recording Client (SRC)—CUBE acts as the session recording client that triggers the recording session
- Session Recording Server (SRS)—A SIP User Agent (UA) which is a specialized media server and that acts as a sink for the recorded media and metadata
- Recording Session (RS) SIP dialog established between CUBE (recording client) and the recording server
- Recording Metadata—Information on the CS and the associated media stream data sent from CUBE to RS

The following figure illustrates a third party recorder deployment with CUBE.



#### Figure 31: Deployment Scenario for SIPREC Recording Solution

Information flow is described below:

- 1 Incoming call from SIP trunk
- 2 Outbound call to Contact Center
- 3 Media between endpoints flowthrough CUBE
- 4 CUBE sets up a new SIP session with the recording device (SRS)
- 5 CUBE forks RTP media to SRS

In the preceding illustration, the Real Time Protocol (RTP) carries voice data and media streams between the user agents and CUBE. The RTP unidirectional stream represent the communication session forked from CUBE to the recording server to indicate forked media. The Session Initiation protocol (SIP) carries call signaling information along with the metadata information. Media streams from CUBE to recording server are unidirectional because only CUBE sends recorded data to recording server; the recording server does not send any media to CUBE.

Metadata has the following functions:

- Carry the communication session data (audio and video calls) that describes the call to the recording server
- Identifies the participants list
- · Identifies the session and media association time

If there are any changes in the call sessions, for example, hold-resume, transfer and so on, these sessions are notified to the recording server through metadata.

### SIPREC High Availability Support

High availability is supported for SIPREC recording using CUBE. All metadata elements will be checkpointed in a forked call when high-availability is configured. In the event of SSO, all the forked calls and media contexts are preserved on failover.

## How to Configure SIPREC-Based Recording

### **Configuring SIPREC-Based Recording (with Media Profile Recorder)**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media profile recorder profile-tag
- 4. (Optional) media-type audio
- **5.** media-recording *dial-peer-tag* [*dial-peer-tag2...dial-peer-tag5*]
- 6. exit
- 7. media class tag
- 8. recorder profile *tag* siprec
- 9. exit
- 10. dial-peer voice *dummy-recorder-dial-peer-tag* voip
- **11. media-class** tag
- **12. destination-pattern** [+] *string* [T]
- **13**. session protocol sipv2
- **14.** session target ipv4:[recording-server-destination-address | recording-server-dns]
- **15**. session transport tcp
- 16. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	media profile recorder profile-tag	Configures the media profile recorder and enters media profile configuration mode.
	Example:	
	Device(config)# media profile recorder 100	

	Command or Action	Purpose
Step 4	<pre>media-type audio Example: Device(cfg-mediaprofile)# media-type audio</pre>	(Optional) Configures recording of audio only in a call with both audio and video. If this configuration is not done, both audio and video are recorded.
Step 5	<pre>media-recording dial-peer-tag [dial-peer-tag2dial-peer-tag5] Example: Device(cfg-mediaprofile) # media-recording 8000 8001 8002</pre>	Configures the dial-peers that need to be configured <b>Note</b> You can specify a maximum of five dial-peer tags.
Step 6	exit Example: Device(cfg-mediaprofile)# exit	Exits media profile configuration mode.
Step 7	media class tag Example: Device (config) # media class 100	Configures a media class and enters media class configuration mode.
Step 8	<pre>recorder profile tag siprec Example: Device(cfg-mediaclass)# recorder profile 201 siprec</pre>	Configures the media profile SIPREC recorder.
Step 9	exit Example: Device(cfg-mediaclass)# exit	Exits media class configuration mode.
Step 10	dial-peer voice dummy-recorder-dial-peer-tag voip Example: Device (config) # dial-peer voice 8000 voip	Configures a recorder dial peer and enters dial peer voice configuration mode.
Step 11	media-class tag Example: Device (config-dial-peer) # media-class 100	Configures media class on a dial peer.
Step 12	destination-pattern [+] string [T]         Example:         Device (config-dial-peer) # destination-pattern 595959	Specifies either the prefix or the full E.164 telephone number (depending on your dial plan) to be used for a dia peer.

	Command or Action	Purpose
Step 13	session protocol sipv2	Configures the VoIP dial peer to use Session Initiation Protocol (SIP).
	Example:	
	Device(config-dial-peer)# session protocol sipv2	
Step 14	session target ipv4:[recording-server-destination-address   recording-server-dns]	Specifies a network-specific address for a dial peer. Keyword and argument are as follows:
	Example:	• ipv4: <i>destination address</i> IP address of the dial peer, in this format: <i>xxx.xxx.xxx</i>
	<pre>Device(config-dial-peer)# session target ipv4:10.42.29.7</pre>	
Step 15	session transport tcp	Configures a VoIP dial peer to use Transmission Control Protocol (TCP).
	<pre>Example:     Device(config-dial-peer)# session transport tcp</pre>	
Step 16	end	Returns to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

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### **Configuring SIPREC-Based Recording (without Media Profile Recorder)**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media class tag
- 4. recorder parametersiprec
- 5. (Optional) media-type audio
- 6. media-recording dial-peer-tag
- 7. exit
- 8. exit
- 9. dial-peer voice dummy-recorder-dial-peer-tag voip
- 10. media-class tag
- **11. destination-pattern** [+] *string* [T]
- **12**. session protocol sipv2
- **13.** session target ipv4:[recording-server-destination-address | recording-server-dns]
- **14**. session transport tcp
- 15. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	media class tag	Configures the media class and enters media class configuration mode.
	Example:	
	Device(config)# media class 100	
Step 4	recorder parametersiprec	Enables SIPREC recording.
	Example:	
	Device(cfg-mediaclass)# recorder parameter siprec	

	Command or Action	Purpose
Step 5	media-type audio Example:	(Optional) Configures recording of audio only in a call with both audio and video.
	Device(cfg-mediaprofile)# media-type audio	<b>Note</b> If this configuration is not done, both audio and video are recorded.
Step 6	media-recording dial-peer-tag	Configures voice-class recording parameters.
	Example:	Note You can specify a maximum of five dial-peer tags.
	Device(cfg-mediaclass-recorder)# media-recording 8000, 8001, 8002	
Step 7	exit	Exits media class recorder parameter configuration mode.
	Example:	
	Device(cfg-mediaclass-recorder)# exit	
Step 8	exit	Exits media class configuration mode.
	Example:	
_	Device(cfg-mediaclass)# exit	
Step 9	dial-peer voice dummy-recorder-dial-peer-tag voip	Configures a recorder dial peer and enters dial peer voice configuration mode.
	Example:	
	Device(config)# dial-peer voice 8000 voip	
Step 10	media-class tag	Configures media class on a dial peer.
	Example:	
	Device(config-dial-peer)# media-class 100	
Step 11	destination-pattern [+] string [T]	Specifies either the prefix or the full E.164 telephone number (depending on your dial plan) to be used for a dial
	Example:	peer. Keywords and arguments are as follows:
	Device(config-dial-peer)# destination-pattern 595959	
Step 12	session protocol sipv2	Configures the VoIP dial peer to use Session Initiation Protocol (SIP).
	Example:	
	Device(config-dial-peer)# session protocol sipv2	
Step 13	session target ipv4:[recording-server-destination-address recording-server-dns]	Specifies a network-specific address for a dial peer. Keyword and argument are as follows:

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	Command or Action	Purpose
	Example:	• <b>ipv4:</b> <i>destination address</i> IP address of the dial peer, in this format: <i>xxx.xxx.xxx</i>
	<pre>Device(config-dial-peer)# session target ipv4:10.42.29.7</pre>	
Step 14	session transport tcp	Configures a VoIP dial peer to use Transmission Control Protocol (TCP).
	<pre>Example: Device(config-dial-peer)# session transport tcp</pre>	
Step 15	end	Returns to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

## **Configuration Examples for SIPREC-based Recording**

Example: Configuring SIPREC-based Recording with Media Profile Recorder

```
Router> enable
Router# configure terminal
Router(config)# media class 101
Router(cfg-mediaclass)# recorder profile 201 siprec
```

### Example: Configuring SIPREC-based Recording without Media Profile Recorder

```
Router> enable
Router# configure terminal
Router(config)# media class 101
Router(cfg-mediaclass)# recorder parameter siprec
Router(cfg-mediaclass-recorder)# media-recording 403
```

## **Example of Metadata Variations with Different Mid-call Flows**

### Example: Complete SIP Recording Metadata information sent in INVITE or Re-INVITE

The following example provides all the elements involved in Recording Metadata XML body.

```
--uniqueBoundary
Content-Type: application/sdp
Content-Disposition: session;handling=required
v=0
o=CiscoSystemsSIP-GW-UserAgent 509 7422 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
```

```
t=0 0
m=audio 16552 RTP/AVP 8 101
c=IN IP4 9.42.25.149
a=rtpmap:8 PCMA/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:1
m=audio 16554 RTP/AVP 8 101
c=IN IP4 9.42.25.149
a=rtpmap:8 PCMA/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
m=video 16556 RTP/AVP 119
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:119 H264/90000
a=fmtp:119 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:3
m=video 16558 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <datamode>complete</datamode>
    <session session id="JaPQeP1CEeSA66sYHx7YVg==">
        <start-time>2015-05-19T09:42:06.911Z</start-time>
    </session>
    <participant participant id="JaPQeP1CEeSA76sYHx7YVg==">
        <nameID aor="sip:80880809.0.0.174">
            <name xml:lang="en">808808</name>
        </nameID>
    </participant>
    <participantsessionassoc participant id="JaPQeP1CEeSA76sYHx7YVg=="
session id="JaPQeP1CEeSA66sYHx7YVg==">
        <associate-time>2015-05-19T09:42:06.911Z</associate-time>
    </participantsessionassoc>
    <stream stream id="JaPQeP1CEeSA8KsYHx7YVg==" session id="JaPQeP1CEeSA66sYHx7YVg==">
        <label>1</label>
    </stream>
    <stream stream id="JaPQeP1CEeSA8asYHx7YVg==" session id="JaPQeP1CEeSA66sYHx7YVg==">
        <label>3</label>
    </stream>
    <participant participant id="JaPQeP1CEeSA8qsYHx7YVq==">
        <nameID aor="sip:90990909.0.0.174">
            <name xml:lang="en">909909</name>
        </nameID>
    </participant>
<participantsessionassoc participant_id="JaPQeP1CEeSA8qsYHx7YVg=="
session_id="JaPQeP1CEeSA66sYHx7YVg==">
        <associate-time>2015-05-19T09:42:06.911Z</associate-time>
    </participantsessionassoc>
    <stream stream id="JaPQeP1CEeSA86sYHx7YVq==" session id="JaPQeP1CEeSA66sYHx7YVq==">
        <label>2</label>
    </stream>
    <stream stream id="JaPQeP1CEeSA9KsYHx7YVg==" session id="JaPQeP1CEeSA66sYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant_id="JaPQeP1CEeSA76sYHx7YVg==">
        <send>JaPQeP1CEeSA8KsYHx7YVg==/send>
```

-uniqueBoundary-

Output Field	Description
urn:ietf:params:xml:ns:recording:1	Defines the namespace URI for the elements—Uniform Resource Namespace (URN).
datamode>complete <td><pre><datamode> is a recording element that indicates whether the XML document is a complete document or a partial update. If no <datamode> element is present then the default value is "complete".</datamode></datamode></pre></td>	<pre><datamode> is a recording element that indicates whether the XML document is a complete document or a partial update. If no <datamode> element is present then the default value is "complete".</datamode></datamode></pre>
session session_id="JaPQeP1CEeSA66sYHx7YVg=="	Session ID which remains constant for the complete call leg.
<pre><participant participant_id="JaPQeP1CEeSA76sYHx7YVg=="> <nameid aor="sip:808808@9.0.0.174"> </nameid></participant></pre>	Name and participant ID of the first participant. The first participant will always be the anchor leg of the call. Each participant has a unique 'participant_id' attribute. For example, nameID is <b>sip:808808</b> .
a=label:1; <stream stream_id="JaPQeP1CEeSA86sYHx7YVg==" session_id="JaPQeP1CEeSA66sYHx7YVg=="&gt; <label>1</label> </stream 	The <stream> element represents a Media Stream object. Stream element indicates the SDP media lines associated with the session and participants. The <label> element within the <stream> element references an SDP "a=label" attribute that identifies an m-line within the RS SDP. This m-line carries the media stream from the SRC to the SRS.</stream></label></stream>
participantsessionassoc participant_id=''JaPQeP1CEeSA76sYHx7YVg=='' session_id=''JaPQeP1CEeSA66sYHx7YVg=='>	Participant CS Association class describes the association of the first participant to a CS for a period of time. A participant can associate and dissociate from a CS several times.
	ParticipantCS association class has the following attributes:
	• Associate-time—Time when the participant is associated to CS.
	• Disassociate-time—Time when the participant is disassociated from a CS.
	Each CS object is represented by one session element. Each session element has a unique 'session_id' attribute which helps to identify unique CS sessions.

Output Field	Description
participantsessionassoc participant_id="JaPQeP1CEeSA8qsYHx7YVg==" session_id="JaPQeP1CEeSA66sYHx7YVg==">	Participant CS Association class describes the association of the second participant to a CS for a period of time. A participant can associate and dissociate from a CS several times.
	The 'session_id' attribute helps to identify unique CS session of the second participant.
participantstreamassoc participant_id='JaPQeP1CEeSA76sYHx7YVg=-'>; participantstreamassoc participant_id='JaPQeP1CEeSA8qsYHx7YVg=-'>;	<ul> <li>Participant stream association class describes the association of either participant 1 or 2 to a media stream for a period of time, as a sender or as a receiver, or both. These streams can be either audio or video or both.</li> <li>ParticipantStream association class has the following attributes: <ul> <li>Associate-time—Time when the participant starts contributing for a media stream.</li> <li>Disassociate-time—Time when the participant stops receiving a media stream.</li> </ul> </li> </ul>

### Example: Hold with Send-only / Recv-only Attribute in SDP

I

When a participant puts the audio call on hold with send-only attribute, the stream is sent only in one direction.

Here, in a normal recording session, both participants sent audio and video streams.

```
--uniqueBoundary
Content-Type: application/sdp
Content-Disposition: session; handling=required
v=0
o=CiscoSystemsSIP-GW-UserAgent 2973 4879 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
t.=0 0
m=audio 16464 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:1
m=audio 16466 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
m=video 16468 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:3
m=video 16470 RTP/AVP 97
c=IN IP4 9.42.25.149
```

```
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream id="jIBTUf1BEeSAdKsYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>1</label>
    </stream>
    <stream stream id="jIBTUf1BEeSAdasYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>3</label>
    </stream>
    <stream stream id="jIBTUf1BEeSAd6sYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>2</label>
    </stream>
    <stream stream id="jIBTUf1BEeSAeKsYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant id="jIBTUf1BEeSAc6sYHx7YVg==">
        <send>jIBTUf1BEeSAdKsYHx7YVg==<7send>
        <recv>jIBTUf1BEeSAd6sYHx7YVg==</recv>
        <send>jIBTUf1BEeSAdasYHx7YVg==</send>
        <recv>jIBTUf1BEeSAeKsYHx7YVg==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant id="jIBTUf1BEeSAdqsYHx7YVq==">
        <send>jIBTUf1BEeSAd6sYHx7YVg==</send>
        <recv>jIBTUf1BEeSAdKsYHx7YVg==</recv>
        <send>jIBTUf1BEeSAeKsYHx7YVg==</send>
        <recv>jIBTUf1BEeSAdasYHx7YVg==</recv>
    </participantstreamassoc>
</recording>
```

#### --uniqueBoundary--

In this scenario, the second participant puts the call on hold using sendonly and the first participant will respond using recvonly. You can see from the participantStream association element that the second participant only sends audio and video streams and the first participant just receives the media streams.

1

The output after the second participant puts the call on hold with sendonly attribute:

```
--uniqueBoundary
Content-Type: application/sdp
v=0
o=CiscoSystemsSIP-GW-UserAgent 2973 4880 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
t=0 0
m=audio 16464 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=inactive
a=label:1
m=audio 16466 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
m=video 16468 RTP/AVP 97
```

```
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=inactive
a=label:3
m=video 16470 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream id="jIBTUf1BEeSAdKsYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>1</label>
    </stream>
    <stream stream id="jIBTUf1BEeSAdasYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>3</label>
    </stream>
    <stream stream id="jIBTUf1BEeSAd6sYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>2</label>
    </stream>
    <stream stream id="jIBTUf1BEeSAeKsYHx7YVg==" session id="jH+2kf1BEeSAb6sYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant id="jIBTUf1BEeSAc6sYHx7YVg==">
        <recv>jIBTUf1BEeSAd6sYHx7YVg==</recv>
        <recv>jIBTUf1BEeSAeKsYHx7YVg==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant_id="jIBTUf1BEeSAdqsYHx7YVq==">
        <send>jIBTUf1BEeSAd6sYHx7YVg==<7send>
        <send>jIBTUf1BEeSAeKsYHx7YVg==</send>
    </participantstreamassoc>
</recording>
--uniqueBoundary--
```

### Example: Hold with Inactive Attribute in SDP

Here, you can see that video call is sent in the initial INVITE to recorder where both the participants send and receive audio and video streams. There are 2 audio and 2 video streams from both the participants each in the participantStream association element.

```
--uniqueBoundary
Content-Type: application/sdp
Content-Disposition: session; handling=required
v=0
o=CiscoSystemsSIP-GW-UserAgent 7476 1347 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
t=0 0
m=audio 16496 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:1
m=audio 16498 RTP/AVP 0 101
```

```
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
m=video 16500 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:3
m=video 16502 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:4
--uniqueBoundarv
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
...
    <stream stream id="uV/B4f1BEeSAmKsYHx7YVg==" session id="uV/B4f1BEeSAk6sYHx7YVg==">
        <label>1</label>
    </stream>
    <stream stream id="uV/B4f1BEeSAmasYHx7YVg==" session id="uV/B4f1BEeSAk6sYHx7YVg==">
        <label>3</label>
    </stream>
. . .
    <stream id="uV/B4f1BEeSAm6sYHx7YVg==" session id="uV/B4f1BEeSAk6sYHx7YVg==">
        <label>2</label>
    </stream>
    <stream stream id="uV/B4f1BEeSAnKsYHx7YVg==" session id="uV/B4f1BEeSAk6sYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant id="uV/B4f1BEeSAl6sYHx7YVg==">
        <send>uV/B4f1BEeSAmKsYHx7YVg==</send>
        <recv>uV/B4f1BEeSAm6sYHx7YVg==</recv>
        <send>uV/B4f1BEeSAmasYHx7YVg==</send>
        <recv>uV/B4f1BEeSAnKsYHx7YVg==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant_id="uV/B4f1BEeSAmqsYHx7YVg==">
        <send>uV/B4f1BEeSAm6sYHx7YVg==
        <recv>uV/B4f1BEeSAmKsYHx7YVg==</recv>
        <send>uV/B4f1BEeSAnKsYHx7YVg==</send>
        <recv>uV/B4f1BEeSAmasYHx7YVg==</recv>
    </participantstreamassoc>
</recording>
```

--uniqueBoundary--

When the first participant puts the call on hold with inactive SDP attribute, there will be not any active streams in the metadata.

```
--uniqueBoundary
Content-Type: application/sdp
v=0
o=CiscoSystemsSIP-GW-UserAgent 7476 1348 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
t=0 0
m=audio 16496 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
```

```
a=fmtp:101 0-16
a=ptime:20
a=inactive
a=label:1
m=audio 16498 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=inactive
a=label:2
m=video 16500 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=inactive
a=label:3
m=video 16502 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=inactive
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream id="uV/B4f1BEeSAmKsYHx7YVq==" session id="uV/B4f1BEeSAk6sYHx7YVq==">
        <label>1</label>
    </stream>
    <stream stream id="uV/B4f1BEeSAmasYHx7YVq==" session id="uV/B4f1BEeSAk6sYHx7YVq==">
        <label>3</label>
    </stream>
. . .
    <stream stream id="uV/B4f1BEeSAm6sYHx7YVq==" session id="uV/B4f1BEeSAk6sYHx7YVq==">
        <label>2</label>
    </stream>
    <stream stream id="uV/B4f1BEeSAnKsYHx7YVg==" session id="uV/B4f1BEeSAk6sYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant id="uV/B4f1BEeSAl6sYHx7YVg==">
    </participantstreamassoc>
    <participantstreamassoc participant id="uV/B4f1BEeSAmqsYHx7YVg==">
    </participantstreamassoc>
</recording>
--uniqueBoundary--
```

### **Example: Escalation**

During escalation, video streams will be added to the Re-INVITE meta-data sent to the recorder.

In the below example, you can see the metadata representation of an original audio call sent in the initial INVITE to the recorder where both the participants send and receive audio streams.

```
--uniqueBoundary
Content-Type: application/sdp
Content-Disposition: session;handling=required
v=0
o=CiscoSystemsSIP-GW-UserAgent 6360 4788 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
```

t.=0 0

```
m=audio 16628 RTP/AVP 8 101
c=IN IP4 9.42.25.149
a=rtpmap:8 PCMA/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:1
m=audio 16630 RTP/AVP 8 101
c=IN IP4 9.42.25.149
a=rtpmap:8 PCMA/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream id="evyS5/1CEeSBOKsYHx7YVg==" session id="evv2v/1CEeSBM6sYHx7YVg==">
       <label>1</label>
    </stream>
. . .
    <stream stream id="evyS5/1CEeSBOqsYHx7YVg==" session id="evv2v/1CEeSBM6sYHx7YVg==">
       <label>2</label>
    </stream>
    <participantstreamassoc participant id="evyS5/1CEeSBN6sYHx7YVg==">
       <send>evyS5/1CEeSBOKsYHx7YVg==</send>
       <recv>evyS5/1CEeSBOqsYHx7YVg==</recv>
    </participantstreamassoc>
    <recv>evyS5/1CEeSBOKsYHx7YVg==</recv>
    </participantstreamassoc>
</recording>
```

```
--uniqueBoundary--
```

After escalation, video streams get added into the participantStream association element in metadata for both the participants. There will be 4 streams in total.

```
--uniqueBoundary
Content-Type: application/sdp
v=0
o=CiscoSystemsSIP-GW-UserAgent 6360 4789 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
t=0 0
m=audio 16628 RTP/AVP 18 101
c=IN IP4 9.42.25.149
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:1
m=audio 16630 RTP/AVP 18 101
c=IN IP4 9.42.25.149
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
```

```
m=video 16636 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:3
m=video 16638 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream id="evyS5/1CEeSBOKsYHx7YVg==" session id="evv2v/1CEeSBM6sYHx7YVg==">
        <label>1</label>
    </stream>
    <stream id="e5Zhtv1CEeSBPKsYHx7YVg==" session id="evv2v/1CEeSBM6sYHx7YVg==">
        <label>3</label>
    </stream>
    <stream stream id="e5Zhtv1CEeSBPasYHx7YVg==" session id="evv2v/1CEeSBM6sYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant id="evyS5/1CEeSBN6sYHx7YVg==">
        <send>evyS5/1CEeSBOKsYHx7YVg==</send>
        <recv>evyS5/1CEeSBOqsYHx7YVg==</recv>
        <send>e5Zhtv1CEeSBPKsYHx7YVg==</send>
        <recv>e5Zhtv1CEeSBPasYHx7YVg==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant_id="evyS5/1CEeSBOasYHx7YVg==">
        <send>evyS5/1CEeSBOqsYHx7YVg==<7send>
        <recv>evyS5/1CEeSBOKsYHx7YVg==</recv>
        <send>e5Zhtv1CEeSBPasYHx7YVg==</send>
        <recv>e5Zhtv1CEeSBPKsYHx7YVg==</recv>
    </participantstreamassoc>
</recording>
--uniqueBoundary--
```

#### **Example: De-escalation**

During de-escalation, video streams will be truncated in the Re-INVITE metadata sent to the recorder.

In the below example, you can see two streams each for the audio and video calls in the metadata.

```
--uniqueBoundary
Content-Type: application/sdp
Content-Disposition: session;handling=required
v=0
o=CiscoSystemsSIP-GW-UserAgent 7616 8308 IN IP4 9.42.25.149
s=SIP Call
c=IN IP4 9.42.25.149
t=0 0
m=audio 16648 RTP/AVP 116 101
c=IN IP4 9.42.25.149
a=rtpmap:116 iLBC/8000
a=fmtp:116 mode=20
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
```

```
a=maxptime:20
a=sendonly
a=label:1
m=audio 16650 RTP/AVP 116 101
c=IN IP4 9.42.25.149
a=rtpmap:116 iLBC/8000
a=fmtp:116 mode=20
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=maxptime:20
a=sendonly
a=label:2
m=video 16652 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:3
m=video 16654 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonlv
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream id="j50QdP1CEeSBSqsYHx7YVg==" session_id="j5L0TP1CEeSBRasYHx7YVg==">
        <label>1</label>
    </stream>
    <stream stream id="j500dP1CEeSBS6sYHx7YVg==" session id="j5L0TP1CEeSBRasYHx7YVg==">
        <label>3</label>
    </stream>
...
    <stream id="j50QdPlCEeSBTasYHx7YVg==" session id="j5L0TPlCEeSBRasYHx7YVg==">
        <label>2</label>
    </stream>
    <stream stream id="j50QdP1CEeSBTqsYHx7YVg==" session id="j5L0TP1CEeSBRasYHx7YVg==">
        <label>4</label>
    </stream>
    <participantstreamassoc participant id="j50QdP1CEeSBSasYHx7YVg==">
        <send>j50QdP1CEeSBSqsYHx7YVg==<7send>
        <recv>j50QdP1CEeSBTasYHx7YVg==</recv>
        <send>j50QdP1CEeSBS6sYHx7YVg==</send>
        <recv>j50QdP1CEeSBTqsYHx7YVg==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant id="j50QdP1CEeSBTKsYHx7YVg==">
        <send>j50QdP1CEeSBTasYHx7YVg==<7send>
        <recv>j50QdP1CEeSBSqsYHx7YVg==</recv>
        <send>j50QdP1CEeSBTqsYHx7YVg==</send>
        <recv>j50QdP1CEeSBS6sYHx7YVg==</recv>
    </participantstreamassoc>
</recording>
```

--uniqueBoundary--

After de-escalation, video streams are removed from the metadata and only audio calls will be present in the participantStream association element.

```
--uniqueBoundary
Content-Type: application/sdp
v=0
o=CiscoSystemsSIP-GW-UserAgent 7616 8309 IN IP4 9.42.25.149
s=SIP Call
```

```
c=IN IP4 9.42.25.149
t=0 0
m=audio 16648 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:1
m=audio 16650 RTP/AVP 0 101
c=IN IP4 9.42.25.149
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-16
a=ptime:20
a=sendonly
a=label:2
m=video 0 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:3
m=video 0 RTP/AVP 97
c=IN IP4 9.42.25.149
b=TIAS:1000000
a=rtpmap:97 H264/90000
a=fmtp:97 profile-level-id=42801E;packetization-mode=0
a=sendonly
a=label:4
--uniqueBoundary
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <stream stream_id="j50QdPlCEeSBSqsYHx7YVg==" session id="j5L0TPlCEeSBRasYHx7YVq==">
        <label>1</label>
    </stream>
    <stream stream id="j50QdP1CEeSBTasYHx7YVg==" session id="j5L0TP1CEeSBRasYHx7YVg==">
        <label>2</label>
    </stream>
    <participantstreamassoc participant_id="j50QdP1CEeSBSasYHx7YVg==">
        <send>j50QdP1CEeSBSqsYHx7YVg==</send>
        <recv>j50QdP1CEeSBTasYHx7YVg==</recv>
    </participantstreamassoc>
    <participantstreamassoc participant_id="j50QdP1CEeSBTKsYHx7YVg==">
        <send>j50QdP1CEeSBTasYHx7YVg==</send>
        <recv>j50QdP1CEeSBSqsYHx7YVg==</recv>
    </participantstreamassoc>
</recording>
--uniqueBoundary--
```

## **Example of Metadata Variations with Different Transfer Flows**

#### Example: Transfer of Re-INVITE/REFER Consume Scenario

In the case of Re-INVITE or REFER Consume transfer scenarios, CUBE receives re-INVITE with caller-id change. This re-INVITE will have the remote-party-ID details.

After transfer, participant A is disassociated from the call and participant C joins the call. This information is provided in the metadata sent to the recording server. Here, **7774442214** associates and **7774442212** disassociates from the call.

```
INVITE sip:7774442216@10.64.86.102:5060;transport=tcp SIP/2.0
From: <sip:7774442212@10.104.54.52>;tag=498652~97a89a01
To: <sip:7774442216@10.64.86.102>;tag=7C798-1441
. . .
. . .
Remote-Party-ID: <sip:7774442214@10.104.54.52>;party=calling;screen=yes;privacy=off
Contact: <sip:7774442214010.104.54.52:5060;transport=tcp>
 <participant participant id="vm+z2xM6EeWAIN4iOrLrag==">
        <nameID aor="sip:7774442214@10.104.54.52">
        </nameTD>
    </participant>
    <participantsessionassoc participant id="vm+z2xM6EeWAIN4iOrLrag=="
session_id="vACJ+xM6EeWAF94iOrLrag==">
        <associate-time>2015-06-16T08:44:32.869Z</associate-time>
    </participantsessionassoc>
 <participant participant id="vACJ+xM6EeWAGN4iOrLrag==">
        <nameID aor="sip:7774442212@10.104.54.52">
        </nameID>
    </participant>
    <participantsessionassoc participant id="vACJ+xM6EeWAGN4iOrLrag=="</pre>
session id="vACJ+xM6EeWAGN4iOrLrag==">
        <disassociate-time>2015-06-16T08:44:32.869Z</disassociate-time>
</participantsessionassoc>
. . .
```

### Example of Metadata Variations with Caller-ID UPDATE Flow

#### Example: Caller-ID UPDATE Request and Response Scenario

In case of Re-INVITE based transfer, any UPDATE request will contain caller-id changes. These changes are forwarded to the remote party and once CUBE receives a 2000K message, the remote-party-ID details are transferred.

The response of UPDATE request contains the associated caller-id changes. The CUBE forwards the response UPDATE information to the remote party with caller-id changes after the UPDATE request. From the metadata, you can see that the participants A and C disassociate from the call and participants B and D joins (associates) the call. Here, 7774442212 and 7774442216 disassociates from the call and 7774442214 and 7774442218 joins the call after the caller-id update.

```
UPDATE sip:7774442216@10.64.86.102:5060;transport=tcp SIP/2.0
From: <sip:7774442212@10.104.54.52>;tag=498652~97a89a01
To: <sip:7774442216@10.64.86.102>;tag=7C798-1441
. . .
. . .
Remote-Party-ID: <sip:7774442214@10.104.54.52>;party=calling;screen=yes;privacy=off
Contact: <sip:7774442214@10.104.54.52:5060;transport=tcp>
Response of UPDATE contains caller-id changes
SIP/2.0 200 OK
From: <sip:7774442212@10.64.86.102>;tag=7C78C-1E7C
To: <sip:7774442216@10.104.54.52>;tag=498653~97a89a01
. . .
Remote-Party-ID: <sip:7774442218@10.104.54.52>;party=called;screen=yes;privacy=off
Contact: <sip:7774442218@10.104.54.52:5060>
Content-Length: 0
. . .
```

I

```
<participant participant id="vm+z2xM6EeWAIN4iOrLrag==">
        <nameID aor="sip:7774442214@10.104.54.52">
        </nameID>
    </participant>
    <participantsessionassoc participant id="vm+z2xM6EeWAIN4iOrLrag=="</pre>
session id="vACJ+xM6EeWAF94iOrLrag==">
        <associate-time>2015-06-16T08:44:32.869Z</associate-time>
    </participantsessionassoc>
    <participant participant_id="vm+z2xM6EeWAIN4iOrLrag==">
        <nameID aor="sip:7774442218@10.104.54.52">
        </nameID>
    </participant>
    <participantsessionassoc participant id="vm+z2xM6EeWAIN4iOrLrag=="""
session id="vACJ+xM6EeWAF94iOrLrag==">
        <associate-time>2015-06-16T08:44:32.869Z</associate-time>
    </participantsessionassoc>
    <participant participant id="vACJ+xM6EeWAGN4iOrLrag==">
        <nameID aor="sip:7774442212@10.104.54.52">
        </nameID>
    </participant>
    <participantsessionassoc participant_id="vACJ+xM6EeWAGN4iOrLrag=="</pre>
session id="vACJ+xM6EeWAGN4iOrLrag==">
        <disassociate-time>2015-06-16T08:44:32.869Z</disassociate-time>
    </participantsessionassoc>
    <participant participant_id="vACJ+xM6EeWAGN4iOrLrag==">
        <nameID aor="sip:7774442216@10.104.54.52">
        </nameTD>
    </participant>
    <participantsessionassoc participant_id="vACJ+xM6EeWAGN4iOrLrag=="</pre>
session_id="vACJ+xM6EeWAGN4iOrLrag==">
        <disassociate-time>2015-06-16T08:44:32.869Z</disassociate-time>
    </participantsessionassoc>
. . .
```

## **Example of Metadata Variations with Call Disconnect**

### Example: Disconnect while Sending Metadata with BYE

When the original call disconnects without any reason, CUBE initiates a BYE session with the recording server along with the metadata.

In this case, the metadata contains the end time of the session along with the disassociation time of all the active participants from the call.

```
BYE sip:555555508.41.17.71:13961;transport=UDP SIP/2.0
Reason: Q.850; cause=16
Content-Type: application/rs-metadata+xml
Content-Disposition: recording-session
Content-Length: 984
<?xml version="1.0" encoding="UTF-8"?>
<recording xmlns="urn:ietf:params:xml:ns:recording:1">
    <datamode>complete</datamode>
    <session session id="t5nW8RM6EeWACN4iOrLrag==">
        <end-time>2015-06-16T08:44:36.661Z</end-time>
    </session>
    <participant participant_id="t5nW8RM6EeWACt4iOrLrag==">
        <nameID aor="sip:7774442212@10.104.54.52">
        </nameID>
    </participant>
    <participantsessionassoc participant_id="t5nW8RM6EeWACt4iOrLrag=="</pre>
session id="t5nW8RM6EeWACt4iOrLrag==">
        <disassociate-time>2015-06-16T08:44:36.657Z</disassociate-time>
    </participantsessionassoc>
    <participant participant id="t5nW8RM6EeWACd4iOrLrag==">
```



# **Video Recording - Additional Configurations**

This module describes the following additional configurations that can be done for Video Recording:

- Request a Full-Intra Frame using RTCP or SIP INFO methods.
- Configure an H.264 Packetization mode.
- Monitor Intra-Frames and Reference Frames
- Feature Information for Video Recording Additional Configurations, page 403
- Information About Additional Configurations for Video Recording, page 404
- How to Configure Additional Configurations for Video Recording, page 405
- Verifying Additional Configurations for Video Recording, page 408

### Feature Information for Video Recording - Additional Configurations

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Network-Based Recording of Video Calls Using Cisco Unified Border Element	15.3(3)M Cisco IOS XE Release 3.10S	The Network-Based Recording of Video Calls Using Cisco Unified Border Element feature supports software-based forking and recording of video calls. The following commands were introduced or modified: <b>media profile video</b> , <b>ref-frame-req</b> <b>rtcp</b> , <b>ref-frame-req sip-info</b> , <b>video profile</b> , <b>h264-packetization-mode</b> , <b>monitor-ref-frames</b> .

## Information About Additional Configurations for Video Recording

### **Full Intra-Frame Request**

Full Intra-Frame Request is a request sent for an I-frame. An I-frame is an entire key or reference frame that is compressed without considering preceding or succeeding video frames. Succeeding video frames are differences to the original I-frame (what has moved) instead of entire video frame information.

The call between Cisco Unified Border Element and the Cisco MediaSense server is established after the call between the endpoints is established. As a result, the Real-Time Transport Protocol (RTP) channel between the endpoints gets established first and the RTP channel with the recording server gets established later. The impact of this delay is more on video recording because the initial I-frame from the endpoint may not get forked, and frames that follow cannot get decoded. To mitigate the impact of the lost RTP video packets, Cisco Unified Border Element generates Full Intra-Frame Request (FIR) using either Real-Time Transport Control Protocol (RTCP) or SIP INFO, or both, requesting the endpoint to send a fully encoded video frame in the subsequent RTP packet.

The following types of FIR are supported on network-based recording of video calls using Cisco Unified Border Element:

- RTCP FIR (based on RFC 5104).
- SIP INFO FIR (based on RFC 5168).
- Both RTCP FIR and SIP INFO FIR (Cisco Unified Border Element can be configured to send both RTCP FIR and SIP INFO requests at the same time).

## How to Configure Additional Configurations for Video Recording

### Enabling FIR for Video Calls (Using RTCP of SIP INFO)

Perform this task to enable Full Intra-Frame Request (FIR) during the network-based recording of a video call using Real-Time Transport Control Protocol (RTCP) or using the Session Initiation Protocol (SIP) INFO method.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media profile video media-profile-tag
- **4.** Do one of the following:
  - ref-frame-req rtcp retransmit-count retransmit-number
  - ref-frame-req sip-info
- 5. end

#### **DETAILED STEPS**

I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	media profile video media-profile-tag	Configures a video media profile and enters media profile configuration mode.
	<b>Example:</b> Device(config) # media profile video 1	
Step 4	Do one of the following: • ref-frame-req rtcp retransmit-count retransmit-number	Enables FIR using the RTCP or SIP INFO method.
	• ref-frame-req sip-info	
	<b>Example:</b> Device(cfg-mediaprofile)# ref-frame-req rtcp retransmit-count 4	

	Command or Action	Purpose
	Example:	
Step 5	Device(cfg-mediaprofile)# ref-frame-req sip-info end	Exits media profile configuration mode.
	<pre>Example: Device(cfg-mediaprofile)# end</pre>	

### **Configuring H.264 Packetization Mode**

When a device configured as CUBE is offered more than one H.264 packetization mode on an inbound video call leg, the device offers all received modes to the outbound call leg, allowing dynamic change of mode during a call. However when a call is forked, the MediaSense recording server is not able to support this dynamic change of the packetization mode.

This feature restricts the device and allows it to offer only the configured packetization mode to the outbound call leg when media forking is configured.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media profile video media-profile-tag
- 4. h264-packetization-mode packetization mode
- 5. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	media profile video media-profile-tag	Configures a video media profile and enters media profile configuration mode.
	<pre>Example: Device(config)# media profile video 1</pre>	

	Command or Action	Purpose
Step 4	h264-packetization-mode packetization mode Example: Device (cfg-mediaprofile) # h264-packetization-mode 2	Configures the H.264 packetization mode offered by a device on the outbound call leg of a forked call when multiple H.264 packetization modes are present in the offer received by the device on the inbound call leg.
Step 5	end	Exits media profile configuration mode.
	<b>Example:</b> Device(cfg-mediaprofile)# end	

## **Monitoring Reference files or Intra Frames**

Perform this task to configure device to perform deep packet inspection (DPI) of RTP packets received from an endpoint and keep track of how many instantaneous decoder refresh (IDR) frames have been received and the timestamp of the IDRs.

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. media profile video media-profile-tag
- 4. monitor-ref-frames
- 5. end

## **DETAILED STEPS**

I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	media profile video media-profile-tag	Configures a video media profile and enters media profile configuration mode.
	<pre>Example:   Device(config)# media profile video 1</pre>	

	Command or Action	Purpose
Step 4	monitor-ref-frames	Monitors reference frames or intra-frames
	<b>Example:</b> <pre>Device(cfg-mediaprofile)# monitor-ref-frames</pre>	
Step 5	end	Exits media profile configuration mode.
	<pre>Example: Device(cfg-mediaprofile)# end</pre>	

## **Verifying Additional Configurations for Video Recording**

Perform this task to verify the additional configurations of the video recording. The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. enable
- 2. show call active video called-number number | include VideoRtcpIntraFrameRequestCount
- 3. show call active video called-number *number* | include VideoSipInfoIntraFrameRequestCount

- 4. show call active video | include VideoTimeOfLastReferenceFrame
- 5. show call active video | include VideoReferenceFrameCount

## **DETAILED STEPS**

Step 1	enable		
	Enables privileged EXEC mode.		
	Example: Device> enable		
Step 2	<b>show call active video called-number</b> <i>number</i>   <b>include VideoRtcpIntraFrameRequestCount</b> Displays the number of RTCP FIR requests sent on each leg.		
	<b>Example:</b> Device# show call active video called-number 990057   include VideoRtcpIntraFrameRequestCount		
	! Main call legs VideoRtcpIntraFrameRequestCount=1 VideoRtcpIntraFrameRequestCount=1		
	!CUBE does not generate FIR request on forked leg VideoRtcpIntraFrameRequestCount=0		

Step 3show call active video called-number number | include VideoSipInfoIntraFrameRequestCountDisplays the number of SIP INFO FIR requests sent on each leg.

#### **Example:**

I

Device# show call active video called-number 990062 | include VideoSipInfoIntraFrameRequestCount

```
! Main call legs
VideoSipInfoIntraFrameRequestCount=1
VideoSipInfoIntraFrameRequestCount=1
```

!CUBE does not generate FIR request on forked leg VideoSipInfoIntraFrameRequestCount=0

```
Step 4 show call active video | include VideoTimeOfLastReferenceFrame
Displays the timestamp of latest IDR frame.
```

```
Step 5show call active video | include VideoReferenceFrameCountDjsplays the number of IDR frames received on that call leg.
```



## Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording

The Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording feature provides support for the transmission of globally unique identifiers (GUIDs) received from a third-party private branch exchange (PBX) to the recording server using an established Session Initiation Protocol (SIP) session, making CUBE recording more interoperable with third-party vendors.

- Feature Information for Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording, page 411
- Restrictions for Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording, page 412
- Information About Third-Party GUID Capture for Correlation Between Calls and SIP-based recording, page 412
- How to Capture Third-Party GUID for Correlation Between Calls and SIP-based Recording, page 413
- Verifying Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording, page 416
- Configuration Examples for Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording, page 416

# Feature Information for Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording	Cisco IOS 15.4(3)M Cisco IOS XE 3.13S	The Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording feature provides support for the transmission of globally unique identifiers (GUIDs) received from a third-party private branch exchange (PBX) to the recording server via an established SIP session, making CUBE recording more interoperable with third-party vendors.

## Restrictions for Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording

- The third-party GUID must be received through an INVITE message or a 200 OK message (depending on whether the third-party PBX is initiating the call [caller] or receiving the call [callee]). No other request type, including re-invites, is supported.
- The third-party GUID can be received only through the primary inbound call leg or the primary outbound call leg.

## Information About Third-Party GUID Capture for Correlation Between Calls and SIP-based recording

Enterprise call control systems such as the Cisco Unified Communications Manager (CUCM) use globally unique identifiers (GUIDs) to correlate the multiple call legs of a single call. The call can then be forwarded or transferred, creating additional call legs associated with the same GUID. When recording is configured, CUBE initiates a SIP session with a recorder server and forks the media packets it receives or transmits, along with participant information like called number, calling number, Remote Party ID (RPID), and P-Asserted-Identity (PAI).

While the Cisco-Guid header (used by CUCM) is transmitted to the recording server, third-party GUIDs are not. Third-party GUIDs can be received through an INVITE message or a 200 OK message, depending on whether the third-party PBX is initiating the call [caller] or receiving the call [callee].

Forwarding the GUID to the recording server enables correlation between call records of the PBX and the recording server.

# How to Capture Third-Party GUID for Correlation Between Calls and SIP-based Recording

To capture the third-party GUID and forward it to the recording server, you need to copy a third-party GUID header that CUBE receives, configure a SIP copylist for that header, and apply it to the primary inbound and outbound call leg dial peers. A SIP profile is configured to copy this incoming header to a user-defined variable and apply it to an outgoing header on the recording leg dial peer.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class sip-copylist tag
- 4. sip-header ThirdParty-GUID-headername
- 5. exit
- 6. dial-peer voice inbound-dialpeer-tag voip
- 7. voice class sip-copylist tag
- 8. exit
- 9. dial-peer voice outbound-dialpeer-tag voip
- **10. voice class sip-copylist** tag
- 11. exit
- 12. voice class sip-profiles profile-id
- 13. request INVITE peer-header sip GUID-header-to-copy copy header-value-to-match copy-variable
- 14. request INVITE sip-header header-to-add add header-value-to-add
- **15. request INVITE sip-header** *GUID-header-to-modify* **modify** *header-value-to-match header-value-to-replace*
- 16. exit
- 17. dial-peer voice recorder-dial-peer-tag voip
- 18. voice-class sip profiles profile-tag
- 19. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	

	Command or Action	Purpose
Step 3	voice class sip-copylist tag	Configures a list of entities to be sent to a peer call leg and enters voice class configuration mode.
	Example:	
	Device(config) # voice class sip-copylist 100	
Step 4	sip-header ThirdParty-GUID-headername	Specifies that the third-party GUID header must be copied from the inbound dial-peer leg to the
	Example:	outbound dial-peer call leg.
	<pre>Device(config-class)# sip-header Third-Party-GUID</pre>	
Step 5	exit	Exits voice class configuration mode.
	Example:	
	Device(config-class)# exit	
Step 6	dial-peer voice inbound-dialpeer-tag voip	Enters inbound dial-peer configuration mode.
	<b>Example:</b> Device(config)# dial-peer voice 2 voip	
Step 7	voice class sip-copylist tag	Applies the copy list to the dial peer.
	Example:	
	Device(config-dial-peer)# voice class sip-copylist 100	
Step 8	exit	Exits to global configuration mode.
	<b>Example:</b> Device(config-dial-peer)# exit	
Step 9	dial-peer voice <i>outbound-dialpeer-tag</i> voip	Enters outbound dial-peer configuration mode.
	<b>Example:</b> Device(config)# dial-peer voice 3 voip	
Step 10	voice class sip-copylist tag	Applies the copy list to the dial peer.
	Example:	
	Device(config-dial-peer)# voice class sip-copylist 100	
Step 11	exit	Exits to global configuration mode.
	Example:	
	Device(config-dial-peer)# exit	

	Command or Action	Purpose
Step 12	voice class sip-profiles profile-id	Creates a SIP profile and enters voice class configuration mode.
	Example:	
	Device(config)# voice class sip-profiles 10	
Step 13	<b>request INVITE peer-header sip</b> <i>GUID-header-to-copy</i> <b>copy</b> <i>header-value-to-match copy-variable</i>	Copies headers from the INVITE message of the incoming dial peer into a copy variable.
	<b>Example:</b> Device(config-class)# request INVITE peer-header sip Third-Party-GUID copy "(.*)" u01	
Step 14	<b>request INVITE sip-header</b> header-to-add <b>add</b> header-value-to-add	Adds a SIP header to a SIP request.
	<b>Example:</b> Device(config-class)# request INVITE sip-header Unsupported add "Unsupported: Dummy Header"	
Step 15	<b>request INVITE sip-header</b> <i>GUID-header-to-modify</i> <b>modify</b> <i>header-value-to-match header-value-to-replace</i>	Modifies the outgoing header using the copy variable defined in the previous step.
	<b>Example:</b> Device(config-class)# request INVITE sip-header Unsupported modify ".*" "Third-Party-GUID: \u01"	
Step 16	exit	Exits to global configuration mode.
	<b>Example:</b> Device(config-class)# exit	
Step 17	dial-peer voice recorder-dial-peer-tag voip	Enters the dial peer configuration mode for the specified outbound recorder dial peer.
	<b>Example:</b> Device(config)# dial-peer voice 2 voip	
Step 18	voice-class sip profiles profile-tag	Applies the SIP profile to the recording dial peer.
	Example:	
	Device(config-dial-peer)# voice-class sip profiles 30	
Step 19	end	Exits to privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

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## Verifying Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording

#### **SUMMARY STEPS**

- 1. debug ccsip messages for an INVITE message
- 2. debug ccsip messages for a 200 OK message

#### **DETAILED STEPS**

```
Step 1debug ccsip messages for an INVITE messageDisplays all Session Initiation Protocol (SIP) Service Provider Interface (SPI) messages for an INVITE message.
```

#### Example:

```
Received:
SIP/2.0 200 OK
Via: SIP/2.0/UDP 9.44.29.32:5060;branch=z9hG4bK121F62
From: "sipp " <sip:1111000010@9.44.29.32>;tag=906F9C-21B9
To: "sut" <sip:4321@9.0.0.120>;tag=30050SIPpTag0111
Call-ID: 67B65D26-473711E3-8029B214-265DCDFE@9.44.29.32
CSeq: 101 INVITE
Contact: <sip:9.0.0.120:6019;transport=UDP>
Cisco-Guid: passthru
Content-Type: application/sdp
Content-Length: 108
```

Step 2debug ccsip messages for a 200 OK messageDisplays all Session Initiation Protocol (SIP) Service Provider Interface (SPI) messages for a 200 OK message.

```
Example:
Received:
SIP/2.0 200 OK
Via: SIP/2.0/UDP 9.44.29.32:5060;branch=z9hG4bK121F62
From: "sipp " <sip:1111000100@9.44.29.32>;tag=906F9C-21B9
To: "sut" <sip:4321@9.0.0.120>;tag=30050SIPpTag0111
Call-ID: 67B65D26-473711E3-8029B214-265DCDFE@9.44.29.32
CSeq: 101 INVITE
Contact: <sip:9.0.0.120:6019;transport=UDP>
Cisco-Guid: pasthru
Content-Type: application/sdp
Content-Length: 108
```

## Configuration Examples for Third-Party GUID Capture for Correlation Between Calls and SIP-based Recording

```
! Create a copylist
Device(config)# voice class sip-copylist 100
! GUID for third party PBX
```

Device(config-class) # sip-header Third-Party-GUID !GUID for CUCM Device(config-class) # sip-header Cisco-Guid Device(config-class)# exit ! Apply copylist to inbound dial peer so that headers specified in copylist are copied Device (config) # dialpeer voice 2 voip Device(config-dial-peer) # voice class sip-copylist 100 Device(config-dial-peer)# exit ! SIP profile copies incoming third-party GUID to a variable from a peer header. This variable ! is then used modify outgoing headers Device(config) # voice class sip-profiles 10 Device (config-class) # request INVITE peer-header sip Third-Party-GUID copy "(.\*)" u01 Device (config-class) # request INVITE sip-header Unsupported add "Unsupported: Dummy Header" Device (config-class) # request INVITE sip-header Unsupported modify ".\*" "Third-Party-GUID: \u01" Device(config-class) # exit ! Apply SIP profile to outbound dial peer

Device(config)# dial-peer voice 2 voip Device(config-dial-peer)# voice-class sip profiles 30

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## **Cisco Unified Communications Gateway Services--Extended Media Forking**

The Cisco Unified Communications (UC) Services API provides a unified web service interface for the different services in IOS gateway thereby facilitating rapid service development at application servers and managed application service providers.

This chapter explains the Extended Media Forking (XMF) provider that allows applications to monitor calls and trigger media forking on Real-time Transport Protocol (RTP) and Secure RTP calls.

- Feature Information for Cisco Unified Communications Gateway Services—Extended Media Forking, page 419
- Restrictions for Unified Communications Gateway Services-Extended Media Forking, page 420
- Information About Cisco Unified Communications Gateway Services, page 420
- How to Configure UC Gateway Services, page 427
- Configuration Examples for UC Gateway Services, page 434

## Feature Information for Cisco Unified Communications Gateway Services—Extended Media Forking

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Cisco Unified Communications Gateway Services	Cisco IOS 15.3(3)M Cisco IOS XE 3.10S	The Cisco Unified Communications (UC) Services API provides a unified web service interface for the different services in IOS gateway thereby facilitating rapid service development at application servers and managed application service providers.

Feature Name	Releases	Feature Information
Cisco UC Gateway Services API support for Secure RTP Forking	Cisco IOS 15.4(3)M Cisco IOS XE 3.13S	This feature provides support for Extended Media Forking (XMF) provider to monitor calls and trigger media forking on RTP and SRTP calls.
Support for Cisco UC Services API Media Forking with Survivability TCL	Cisco IOS 15.6(1)T Cisco IOS XE 3.17S	This feature allows media forking for the calls controlled by CVP Survivability TCL script with Cisco Unified Communication Services API.

## Restrictions for Unified Communications Gateway Services—Extended Media Forking

- Media renegotiation is not supported.
- Media mixing on forked media streams is not supported.
- recordTone insertion is not supported with SRTP calls.
- mediaForkingReason tag is only to notify midcall stream events; notification for events such as codec change is not supported.
- Only voice media stream is supported.
- Supplementary services are not supported.
- High Availability is not supported.

## Information About Cisco Unified Communications Gateway Services

## Extended Media Forking (XMF) Provider and XMF Connection

The XMF provider allows applications to monitor calls and trigger media forking on the calls and has the capability to service up to 32 applications. The XMF provider can invoke a call-based or a connection-based media forking using the Unified Communications (UC) API. After the media forking is invoked, it can preserve the media forking initiated by the web application if the WAN connection to the application is lost. The XMF provider also provides the recording tone to the parties involved in the call.

The XMF connection describes the relationship between an XMF call and the endpoint (or trunk) involved in the call. A connection abstraction maintained in the gateway has the following connection states:

- IDLE: This state is the initial state for all new connections. Such connections are not actively part of a telephone call, yet their references to the Call and Address objects are valid. Connections typically do not stay in the IDLE state for long and quickly transition to other states. The application may choose to be notified at this state using the event filters and if done, call/connection at the gateway provider will use the NotifyXmfConnectionData(CREATED) message to notify the application listener that a new connection is created.
- ADDRESS\_COLLECT: In this state the initial information package is collected from the originating
  party and is examined according to the "dialing plan" to determine the end of collection of addressing

information. In this state, the call in the gateway collects digits from the endpoint. No notification is provided.

- CALL\_DELIVERY: On the originating side, this state involves selecting of the route as well as sending an indication of the desire to set up a call to the specified called party. On the terminating side, this state involves checking the busy/idle status of the terminating access and also informing the terminating message of an incoming call. The application may choose to be notified at this state using the event filters and if done, the call or connection at the gateway provider will use the NotifyXmfConnectionData (CALL DELIVERY) message to notify the application listener.
- ALERTING: This state implies that the Address is being notified of an incoming call. The application
  may choose to be notified at this state using the event filters and if done, the call or connection at the
  gateway provider will use the NotifyXmfConnectionData (ALERTING) message to notify the application
  listener.
- CONNECTED: This state implies that a connection and its Address is actively part of a telephone call. In common terms, two parties talking to one another are represented by two connections in the CONNECTED state. The application may choose to be notified at this state using the event filters and if done, the call or connection at the gateway provider will use the NotifyXmfConnectionData (CONNECTED) message to notify the application listener.
- DISCONNECTED: This state implies it is no longer part of the telephone call. A Connection in this
  state is interpreted as once previously belonging to this telephone call. The application may choose to
  be notified at this state using the event filters and if done, the call or connection at the gateway provider
  will use the NotifyXmfConnectionData (DISCONNECTED) message to notify the application listener.

## XMF Call-Based Media Forking

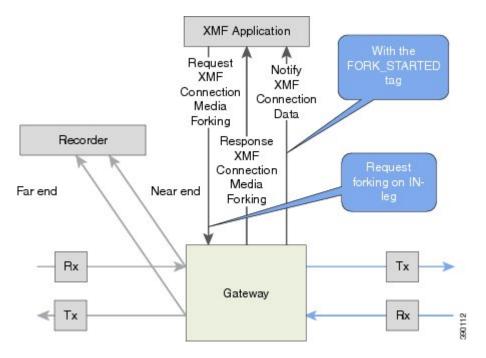
In call-based media forking of the gateway, the stream from the calling party is termed as near-end stream and the stream from the called party is termed as far-end stream. The XMF provider actively handles single media forking request per session. Any new media forking request from the external application will override or stop the current forking instance and would start a new forking instance (to the appropriate target IP address or ports). After the media forking request is accepted, the XMF provider returns a response message and starts to fork media streams of a connection to the target forked streams. A NotifyXmfCallData message will be notified to the application for the updated media forking status, that is, FORK-FAILED, FORK\_STARTED, or FORK\_DONE.

## XMF Connection-Based Media Forking

In connection-based media forking of the gateway, the incoming stream to the connection is termed as near-end stream and the outgoing stream of the connection is termed as far-end stream. The XMF provider actively handles single media forking request per session. Any new media forking request from the external application will override or stop the current forking instance and would start a new forking instance (to the appropriate

target IP address or ports). After the media forking request is accepted, the XMF provider returns a response message and starts to fork media streams of a connection to the target forked streams.





A NotifyXmfConnectionData message will be notified to the application for the updated media forking status:

- FORK\_FAILED—Media forking is setup failure. No forked RTP connections can be established to target RTP addresses.
- FORK\_STARTED—Media forking is set up successfully. Both Tx (transmit) and Rx (receive) forked RTP connections are established and connected to target (farEnd and nearEnd) RTP addresses.
- FORK\_DONE—Media forking is completed. Both Tx and Rx forked RTP connections are released.

## Cisco UC Gateway Services Media Forking API with Survivability TCL

Cisco Unified Border Element (CUBE) supports Survivability TCL Script to co-exist with Cisco Unified Communication (UC) Services API.

Cisco UC Services API XMF interface supports media forking for all the calls controlled by survivability TCL script including the survivability re-attempted calls. Thus, all the calls controlled by survivability TCL script can be recorded when requested by Cisco UC Services XMF API.

Cisco Unified Communications Manager controlled Gateway recording utilizes XMF to trigger media forking on CUBE or SIP based PSTN gateways in the supported call flows.

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Media forking is allowed only for survivability TCL script supported by Cisco Unified Customer Voice Portal (CVP). CVP survivability TCL script is not supported in High Availability mode. The following call scenarios are supported:

- Basic comprehensive call
- · Calls with Refer Consume
- · Calls with Mid-call failure
- Calls with alternative route with initial call failure

There are no configuration changes required for enabling CVP survivability TCL support with Cisco UC Gateway Services API.

## Media Forking for SRTP Calls

- SRTP forking is supported in XCC and XMF application service providers and the supported APIs are RequestCallMediaForking, RequestCallMediaSetAttributes, and RequestConnectionMediaForking.
- SRTP forking is supported for SRTP-to-SRTP, SRTP-to-RTP, and RTP-to-SRTP calls.
  - For SRTP-to-SRTP calls, media forking on either leg would result in SRTP streams being forked.
  - For SRTP fallback calls, after the initial offer, CUBE will fall back to RTP. Media forking either call legs would result in RTP streams being forked.
  - For SRTP-to-RTP interworking calls, a digital signal processor (DSP) is required and involves transcoding. In this case, one leg would be SRTP and the other leg RTP.
- SRTP Crypto keys are notified over the API.
- Supports automatic stopping of media forking when stream changes from SRTP or to SRTP.
  - The optional mediaForkingReason tag in XMF or XCC Notify messages indicates that the forking has been stopped internally.
  - mediaForkingReason tag is only present when the connection changes state, such as mid-call re-INVITE. SRTP stream can change to RTP or SRTP stream can change keys mid-call.
  - mediaForkingReason tag is always accompanied by FORK\_DONE.

## **Crypto Tag**

For SRTP forking, the optional Crypto tag in NotifyXmfConnectionData or NotifyXmfCallData message indicates the context of an actively forked SRTP connection.



The Crypto tag is only present in the notification message where FORK\_STARTED tag is present.

The optional Crypto tag specifies the following:

- The Crypto suite used for encryption and authentication algorithm.
- The base64 encoded mastery key and salt used for encryption.

Crypto suite can be one of the two suites supported in IOS:

- AES\_CM\_128\_HMAC\_SHA1\_32
- AES\_CM\_128\_HMAC\_SHA1\_80

## Example of SDP Data sent in an SRTP Call

Original SIP SDP Crypto Offer	SIP SDP Crypto Answer
v=0	v=0
o=CiscoSystemsSIP-GW-UserAgent 7826 3751 IN IP4 172.18.193.98	o=CiscoSystemsSIP-GW-UserAgent 7826 3751 IN IP4 172.18.193.98
s=SIP Call	s=SIP Call
c=IN IP4 172.18.193.98	c=IN IP4 172.18.193.98
t= 0 0	t=0 0
m=audio 51372 RTP/SAVP 0	m=audio 49170 RTP/SAVP 0
a=rtpmap:0 PCMU/8000	a=crypto:1 AES_CM_128_HMAW_SHA1_32
a=crypto:1 AES_CM_128_HMAC_SHA1_32	inline:NzB4d1BINUAvLEw6UzF3WSJ+PSdFcGdUJShpX1Zj
inline:d0RmdmcmVCspEc3QGZiNWpVLFJhQX1cfHAwJSoj	

Note

The application is notified of the content in Crypto and inline SDP lines.

## **Multiple XMF Applications and Recording Tone**

Multiple XMF allows multiple (maximum 32) web applications to register with the XMF provider as separate XMF applications and provide redundancy for the voice calls recording. Recording tone provides recording tone capability to the recording sessions. Recording tone is supported for IP to IP, IP to TDM, and TDM to TDM trunks.

An example topology is as shown below where 4 CUCM applications are deployed. CUCM triggers media forking request to Cisco UBE. Recording tone is played to the parties involved in the call based on the recordTone parameter set in the media forking request.

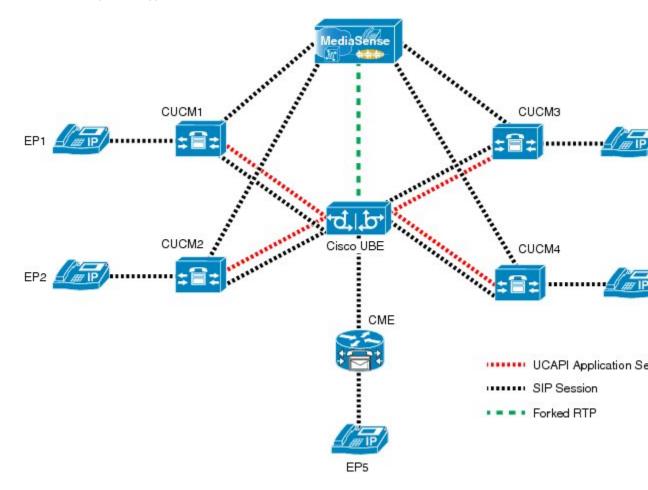


Figure 33: Multiple XMF Applications and Recording Tone

Media forking can be invoked using any of the following APIs:

- RequestXmfConnectionMediaForking
- RequestXmfCallMediaForking
- RequestXmfCallMediaSetAttributes

The "recordTone" parameter can be enabled in any of the above requests and recording tone will be played for the parties involved in the call. The "recordTone" parameter in the API request can have the following values:

- COUNTRY\_US
- COUNTRY\_AUSTRALIA
- COUNTRY\_GERMANY
- COUNTRY\_RUSSIA

• COUNTRY\_SPAIN

#### COUNTRY\_SWITZERLAND

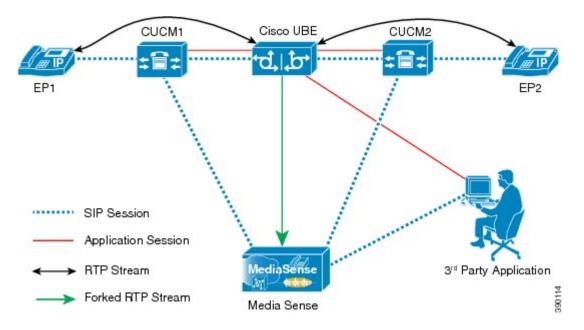
There is no difference in the recording tone beep when any country value is chosen. Recording tone beep is played at an interval of every 15 seconds. Digital signal processors and other resources are not utilized for playing recording tone even for transcoded calls. No specific configuration is required to enable or disable recording tone. By default, no recording tone is enabled.

If "recordTone" parameter is enabled only on the farEndAddr, then this tone is played only on the outgoing leg. Likewise, if enabled only on the nearEndAddr, then the tone is played only on the incoming leg. When enabled in both the far and near end, then recording tone is played on both the legs.

The RequestXmfConnectionMediaForking API allows insertion of recording tone on a per connection basis. There could be scenarios where one leg receives two recordTone insertion requests. When a leg receives recordTone insertion request, the nearEnd request always takes precedence over the farEnd request.

## **Forking Preservation**

After media forking is initiated by the web application, the forking can be preserved to continue the recording, even if the WAN connection to the application is lost or if the application is unregistered.



#### Figure 34: Forking Preservation

The "preserve" parameter value can be set to TRUE or FALSE in any of the 3 forking requests (RequestXmfConnectionMediaForking, RequestXmfCallMediaForking, or RequestXmfCallMediaSetAttributes) from the application to Cisco UBE.

• If the "preserve" parameter received is TRUE, then forking will continue the recording, even if the WAN connection to application is lost or application is unregistered.

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• If the "preserve" parameter received is FALSE, then forking will not continue the recording.

• If the "preserve" parameter is not received in the media forking request, then forking will not continue the recording.

## **How to Configure UC Gateway Services**

## **Configuring Cisco Unified Communication IOS Services on the Device**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. ip http server
- 4. ip http max-connections value
- 5. ip http timeout-policy idle seconds life seconds requests value
- 6. http client connection idle timeout seconds
- 7. uc wsapi
- 8. message-exchange max-failures number
- 9. probing max-failures number
- 10. probing interval keepalive seconds
- 11. probing interval negative seconds
- **12. source-address** *ip-address*
- 13. end

## **DETAILED STEPS**

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	Command or Action	Purpose	
Step 1	enable	Enables privileged EXEC mode.	
	<b>Example:</b> Device> enable	• Enter your password if prompted.	
Step 2	configure terminal	Enters global configuration mode.	
	<b>Example:</b> Device# configure terminal		
Step 3	ip http server	Enables the HTTP server (web server) on the system.	
	<b>Example:</b> Device(config)# ip http server		

	Command or Action	Purpose
Step 4	<pre>ip http max-connections value Example: Device(config) # ip http max-connection 100</pre>	Sets the maximum number of concurrent connections to the HTTP sever that will be allowed. The default value is 5.
Step 5	<b>ip http timeout-policy idle</b> seconds <b>life</b> seconds <b>requests</b> value	Sets the characteristics that determine how long a connection to the HTTP server should remain open. The characteristics are:
	<b>Example:</b> Device(config)# ip http timeout-policy idle 600 life 86400 requests 86400	• idle—The maximum number of seconds the connection will be kept open if no data is received or response data can not be sent out on the connection. Note that a new value may not take effect on any already existing connections. If the server is too busy or the limit on the life time or the number of requests is reached, the connection may be closed sooner. The default value is 180 seconds (3 minutes).
		• <b>life</b> —The maximum number of seconds the connection will be kept open, from the time the connection is established. Note that the new value may not take effect on any already existing connections. If the server is too busy or the limit on the idle time or the number of requests is reached, it may close the connection sooner. Also, since the server will not close the connection while actively processing a request, the connection may remain open longer than the specified life time if processing is occurring when the life maximum is reached. In this case, the connection will be closed when processing finishes. The default value is 180 seconds (3 minutes). The maximum value is 86400 seconds (24 hours).
		• <b>requests</b> —The maximum limit on the number of requests processed on a persistent connection before it is closed. Note that the new value may not take effect on any already existing connections. If the server is too busy or the limit on the idle time or the life time is reached, the connection may be closed before the maximum number of requests are processed. The default value is 1. The maximum value is 86400.
Step 6	Example:	Sets the number of seconds that the client waits in the idle state until it closes the connection.
	Device(config) # http client connection idle timeout 600	
Step 7	uc wsapi	Enters Cisco Unified Communication IOS Service configuration mode.
	<b>Example:</b> Device(config)# uc wsapi	

	Command or Action	Purpose	
Step 8	<pre>message-exchange max-failures number Example: Device(config-uc-wsapi)# message-exchange max-failures 2</pre>	Configures the maximum number of failed message exchanges between the application and the provider before the provider stops sending messag to the application. Range is 1 to 3. Default is 1.	
Step 9	<pre>probing max-failures number Example: Device(config-uc-wsapi)# probing max-failures 5</pre>	Configures the maximum number of failed probing messages before the router unregisters the application. Range is 1 to 5. Default is 3.	
Step 10	probing interval keepalive seconds	Configures the time interval between probing messages when the session is in a keepalive state. Range is from 1 to 255 seconds. Default is 5 seconds.	
	<b>Example:</b> Device(config-uc-wsapi)# probing interval keepalive 255	<b>Note</b> The keepalive timer restarts when a valid HTTP message is received from the UC services API. The following are valid HTTP messages that can restart the timer:	
		RESPONSE_XMF_REGISTER	
		• RESPONSE_XMF_CONN_MEDIA_FORKING	
		SOLICIT_XMF_PROBING	
		<ul> <li>NOTIFY_XMF_CONNECTION_DATA</li> </ul>	
Step 11	probing interval negative seconds	Configures the interval between negative probing messages, in seconds.	
	<b>Example:</b> Device(config-uc-wsapi)# probing interval negative 10		
Step 12	<pre>source-address ip-address Example: Device(config-uc-wsapi)# source-address 192.1.12.14</pre>	Configures the IP address (hostname) as the source IP address for the UC IOS service. Note The source IP address is used by the provider in the NotifyProviderStatus messages.	
Step 13	end	Returns to privileged EXEC mode.	
	<b>Example:</b> Device(config-uc-wsapi)# end		

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## **Configuring the XMF Provider**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. uc wsapi
- 4. source-address ip address
- 5. provider xmf
- 6. no shutdown
- 7. remote-url *index* url
- 8. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	uc wsapi	Enters Cisco Unified Communication IOS Service configuration mode.
	<b>Example:</b> Device(config)# uc wsapi	
Step 4	source-address ip address	Configures the source ip address.
	<pre>Example: Device(config)# source-address 172.156.19.38</pre>	
Step 5	provider xmf	Enters XMF provider configuration mode.
	<b>Example:</b> Device(config-uc-wsapi)# provider xmf	

	Command or Action	Purpose
Step 6	no shutdown	Activates XMF provider.
	<b>Example:</b> Device(config-uc-wsapi)# no shutdown	
Step 7	<pre>remote-url index url Example: Device(config-uc-wsapi)# remote-url 1 http://test.com:8090/ucm_xmf</pre>	Specifies the URL (IP address and port number) that the application uses to communicate with XMF provider. The XMF provider uses the IP address and port to authenticate incoming requests.
Step 8	end	Returns to privileged EXEC mode.
	<pre>Example: Device(config-uc-wsapi)# end</pre>	

## **Verifying the UC Gateway Services**

The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. enable
- 2. show wsapi registration all
- 3. show wsapi registration xmf remote-url-index
- 4. show call media-forking

## **DETAILED STEPS**

Step 1 enable Enables privileged EXEC mode.

> Example: Device> enable

## **Step 2** show wsapi registration all

Displays the details of applications registered. Each registered application is identified by a different ID.

#### Example:

Device# show wsapi registration all

mediaEventsFilter: DTMF|MEDIA ACTIVITY|MODE CHANGE|TONE DIAL|TONE OUT OF SERVICE|TONE SECOND DIAL

```
registration index: 1
    id: 2E7C304A:XMF:myapp:27
    appUrl:http://pascal-lnx.cisco.com:8092/xmf
    appName: myapp
    provUrl: http://9.45.46.16:8090/cisco_xmf
    prober state: STEADY
    connEventsFilter:
CREATED|REDIRECTED|ALERTING|CONNECTED|TRANSFERRED|CALL DELIVERY|DISCONNECTED|HANDOFF JOIN|HANDOFF LEAVE
```

mediaEventsFilter: DTMF|MEDIA ACTIVITY|MODE CHANGE|TONE DIAL|TONE OUT OF SERVICE|TONE SECOND DIAL

```
registration index: 21
id: 2E7C6423:XMF:myapp:28
appUrl:http://pascal-lnx.cisco.com:8096/xmf
appName: myapp
provUrl: http://9.45.46.16:8090/cisco_xmf
prober state: STEADY
connEventsFilter:
CREATED|REDIRECTED|ALERTING|CONNECTED|TRANSFERRED|CALL DELIVERY|DISCONNECTED|HANDOFF JOIN|HANDOFF LEAVE
```

mediaEventsFilter: DTMF|MEDIA ACTIVITY|MODE CHANGE|TONE DIAL|TONE OUT OF SERVICE|TONE SECOND DIAL

```
registration index: 31
id: 2E7C69E8:XMF:myapp:29
appUrl:http://pascal-lnx.cisco.com:8098/xmf
appName: myapp
provUrl: http://9.45.46.16:8090/cisco_xmf
prober state: STEADY
connEventsFilter:
CREATED|REDIRECTED|ALERTING|CONNECTED|TRANSFERRED|CALL_DELIVERY|DISCONNECTED|HANDOFF_JOIN|HANDOFF_LEAVE
```

mediaEventsFilter: DTMF|MEDIA ACTIVITY|MODE CHANGE|TONE DIAL|TONE OUT OF SERVICE|TONE SECOND DIAL

#### **Step 3** show wsapi registration xmf remote-url-index

Displays the details of only a particular XMF registered application with any ID ranging from 1 to 32.

#### Example:

Device# show wsapi registration xmf 1

```
Provider XMF
```

```
registration index: 1
    id: 2E7C6423:XMF:myapp:28
    appUrl:http://pascal-lnx.cisco.com:8096/xmf
    appName: myapp
    provUrl: http://9.45.46.16:8090/cisco_xmf
    prober state: STEADY
    connEventsFilter:
CREATED|REDIRECTED|ALERTING|CONNECTED|TRANSFERRED|CALL_DELIVERY|DISCONNECTED|HANDOFF_JOIN|HANDOFF_LEAVE
```

mediaEventsFilter: DTMF|MEDIA\_ACTIVITY|MODE\_CHANGE|TONE\_DIAL|TONE\_OUT\_OF\_SERVICE|TONE\_SECOND\_DIAL

#### Step 4 show call media-forking

Displays the forked stream information.

#### Example: Device# show call media-forking

Warning: Output may be truncated if sessions are added/removed concurrently!

Session	Call	n/f	Destination (port address)
187	BA	near	45864 10.104.105.232
188	BA	far	54922 10.104.105.232
189	в9	near	45864 10.104.105.232
190	В9	far	54922 10.104.105.232

FORK DONE Notifications

//WSAPI/INFRA/wsapi\_send\_outbound\_message\_by\_provider\_info: \*Dec 21 10:31:21.016 IST: //WSAPI/INFRA/0/9/546CF8:25:tx\_contextp 15898C1C tx\_id 19 context1 (0 0) context2 (9 9): out\_url http://gauss-lnx.cisco.com:8081/xmf\*Dec 21 10:31:21.020 IST: wsapi\_send\_outbound\_message\_by\_provider\_info: <?xml version="1.0" encoding="UTF-8"?><SOAP:Envelope xmlns:SOAP="http://www.w3.org/2003/05/soap-envelope"><SOAP:Body> <NotifyXmfConnectionData xmlns="http://www.cisco.com/schema/cisco\_xmf/v1\_0"><msgHeader><transactionID> 546CF8:25</transactionID><registrationID>4CA5E4:XMF:myapp:4</registrationID>/msgHeader><callIData<ccallID>25</callID><state> ACTIVE</state></callData<connData<connID>132</connID><state>ALERTING</state></connData</soAP:Body>

```
FORK FAILED Notification
```

```
//WSAPI/INFRA/wsapi_send_outbound_message_by_provider_info:
*Dec 21 10:31:21.016 IST: //WSAPI/INFRA/0/9/546CF8:25:tx_contextp 15898C1C tx_id 19 context1 (0 0)
context2 (9 9):
out_url http://gauss-lnx.cisco.com:8081/xmf*Dec 21 10:31:21.020 IST:
wsapi_send_outbound_message_by_provider_info:
<?xml version="1.0" encoding="UTF-8"?<SOAP:Envelope
xmlns:SOAP="http://www.w3.org/2003/05/soap-envelope"><SOAP:Body>
<NotifyXmfConnectionData xmlns="http://www.cisco.com/schema/cisco_xmf/v1_0"><msgHeader><transactionID>
546CF8:25</transactionID>/registrationID>4CA5E4:XMF:myapp:4</registrationID>/msgHeader><callData<callID>25</callID>state>
ACTIVE</state></callData<connData</connData</connD>132</connID><state>ALERTING</state></NotifyXmfConnectionData</state></soAP:Body>
</soAP:Envelope>
```

## **Troubleshooting Tips**

You can use the following **debug** commands to troubleshoot the UC Gateway Services configurations.

- · debug wsapi infrastructure all
- debug wsapi xcc all
- debug wsapi xmf all
- debug wsapi xmf messages
- debug wsapi infrastructure detail
- debug voip application
- debug voip application media forking

## **Configuration Examples for UC Gateway Services**

## Example: Configuring Cisco Unified Communication IOS Services

The following example shows how to configure the device for Cisco Unified Communication IOS Services and enable the HTTP server:

```
Device> enable
Device# configure terminal
Device(config)# ip http server
Device(config)# ip http max-connection 100
Device(config)# ip http timeout-policy idle 600 life 86400 requests 86400
Device(config)# http client connection idle timeout 600
Device(config)# uc wsapi
Device(config-uc-wsapi)# message-exchange max-failures 2
Device(config-uc-wsapi)# probing max-failures 5
Device(config-uc-wsapi)# probing interval keepalive 255
Device(config-uc-wsapi)# probing interval negative 10
Device(config-uc-wsapi)# source-address 192.1.12.14
Device(config-uc-wsapi)# end
```

## Example: Configuring the XMF Provider

The following example shows how to enable the XMF providers. The configuration specifies the address and port that the application uses to communicate with the XMF provider:

```
Device> enable
Device# configure terminal
Device(config)# uc wsapi
Device(config-uc-wsapi)# provider xmf
Device(config-uc-wsapi)# no shutdown
Device(config-uc-wsapi)# remote-url 1 http://test.com:8090/ucm_xmf
Device(config-uc-wsapi)# end
```

## Example: Configuring UC Gateway Services

```
uc wsapi
message-exchange max-failures 5
response-timeout 10
source-address 192.1.12.14
probing interval negative 20
probing interval keepalive 250
!
provider xmf
remote-url 1 http://pascal-lnx.cisco.com:8050/ucm xmf
```



# PART **VIII**

## **SIP Header Manipulation**

- Passing Headers Unsupported by CUBE, page 437
- Copying SIP Headers, page 439
- Manipulating SIP Status-Line Header of SIP Responses, page 447



## **Passing Headers Unsupported by CUBE**

This feature is used to pass parameters that are unsupported by CUBE, but mandatory to the service provider from one leg to another. When a SIP message is received, a check is done for the header, and if it is available, it is copied into a copy list and passed on to the outbound dial peer leg.

- Feature Information for Copying with SIP Profiles, page 437
- Example: Passing a Header Not Supported by CUBE, page 438

## Feature Information for Copying with SIP Profiles

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for conditional header manipulation of SIP headers	15.1(3)T Cisco IOS XE Release 3.6S	This feature allows users to copy content from one header to the another. This is done by copying the content of messages into variables which can then be used to modify other SIP headers. This feature modifies the following commands: voice class sip-profiles, response, request, voice-class sip copy-list, sip-header

Table 44: Feature Information for Copying with SIP Profiles

## Example: Passing a Header Not Supported by CUBE

CUBE does not pass "x-cisco-tip". However, certain TelePresence equipments require "TIP".

The SIP profile below will look for "x-cisco-tip" in the inbound contact header then pass it in the outbound contact header.

Inbound Contact Header

Contact: <sip:89016442998@161.44.77.193;transport=udp>;x-cisco-tip Outbound Contact Header

Contact: <sip:89016442998@10.86.176.19:5060>;x-cisco-tip Create a copylist to pass the Contact Header from the incoming message to the outgoing message. The "x-cisco-tip" is not copied in this step as it is unsupported by CUBE.

!Create a copyList Device(config)# voice class sip-copylist 1 Device(config-class)# sip-header Contact Device(config-class)# exit

!Apply the copylist to incoming dial peer. Device(config)# dial-peer voice 1 voip Device(config-dial-peer)# description incoming SIP Trunk Device(config-dial-peer)# incoming called-number Device(config-dial-peer)# voice-class sip copy-list 1 Create a SIP profile that copies "x-cisco-tip" into a variable, and use that variable to modify the outgoing Contact header. Apply the SIP profile to an outbound dial peer.

Device# voice class sip-profiles 3001

!Copy the Contact header from the incoming dial peer into variable u01
Device(config-class)# request INVITE peer-header sip Contact copy "(;x-cisco-tip)" u01

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!Modify the outgoing SIP Invite with this variable. Device(config-class)# request INVITE sip-header Contact modify "\$" "\u01""

!Apply the SIP Profile to the outgoing dial peer. Device(config)# dial-peer voice 5000 voip Device(config-dial-peer)# description outbound SIP Device(config-dial-peer)# destination-pattern 5...\$ Device(config-dial-peer)# voice-class sip profiles 3001



## **Copying SIP Headers**

This feature shows you how outgoing SIP headers can be manipulated using information from incoming and other outgoing SIP headers.

- Feature Information for Copying with SIP Profiles, page 439
- How to Copy SIP Header Fields to Another, page 440
- Example: Copying the To Header into the SIP-Req-URI, page 443

## **Feature Information for Copying with SIP Profiles**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for conditional header manipulation of SIP headers	15.1(3)T Cisco IOS XE Release 3.6S	This feature allows users to copy content from one header to the another. This is done by copying the content of messages into variables which can then be used to modify other SIP headers. This feature modifies the following commands: voice class sip-profiles, response, request, voice-class sip copy-list, sip-header

Table 45: Feature Information for Copying with SIP Profiles

## How to Copy SIP Header Fields to Another

## Copying From an Incoming Header and Modifying an Outgoing Header

To copy content from an incoming header that a device receives to an outgoing header, configure a SIP copylist for that header and apply it to an incoming dial peer. A SIP profile is configured to copy this incoming header to a user-defined variable and apply it to an outgoing header.

#### **Before You Begin**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class sip-copylist tag
- **4.** Do one of the following:
  - sip-header header-name
  - sip-header SIP-Req-URI
- 5. exit
- 6. dial-peer voice inbound-dial-peer-tag voip
- 7. voice class sip-copylist tag
- 8. exit
- 9. voice class sip-profiles profile-id
- **10.** {request | response} message peer-header sip header-to-copy copy header-value-to-match copy-variable
- **11.** {**request** | **response**} *message* {**sip-header** | **sdp-header**} *header-to-modify* **modify** *header-value-to-match header-value-to-replace*

- 12. exit
- 13. dial-peer voice inbound-dial-peer-tag voip
- 14. voice class sip-copylist tag
- 15. exit

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. • Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.

	Command or Action	Purpose
Step 3	voice class sip-copylist tag	Configures a list of entities to be sent to a peer call leg and enters voice class configuration mode.
	Example:	
	Device(config) # voice class sip-copylist 100	
Step 4	Do one of the following:	Specifies the SIP header to be copied to the peer call leg.
	• sip-header header-name	• sip-req-uri—Configures Cisco Unified Border
	• sip-header SIP-Req-URI	Element (UBE) to send a SIP request Uniform Resource Identifier (URI) to the peer call leg.
	Freedo	• <i>header-name</i> —Configures Cisco Unified Border Element (UBE) to send the header name specified
	<b>Example:</b> Device(config-class)# sip-header To	to the peer call leg.
Step 5	exit	Exits voice class configuration mode.
Step 6	dial-peer voice inbound-dial-peer-tag voip	Enters the dial peer configuration mode for the specified inbound dial peer.
	<pre>Example: Device(config)# dial-peer voice 2 voip</pre>	
Step 7	voice class sip-copylist tag	Applies the copy list to the dial-peer.
	Example:	
	Device(config-dial-peer)# voice class sip-copylist 100	
Step 8	exit	Exits to global configuration mode.
Step 9	voice class sip-profiles profile-id	Creates a SIP Profiles and enters voice class configuration mode.
	Example:	
	Device(config) # voice class sip-profiles 10	
Step 10	{request   response} message peer-header sip header-to-copy copy header-value-to-match copy-variable	Copies headers from the corresponding incoming dial peer into a copy variable.
	<pre>Example: Device(config-class)# request INVITE peer-header sip TO copy "sip:(.*)@" u01</pre>	
Step 11	{request   response} message {sip-header   sdp-header} header-to-modify modify header-value-to-match header-value-to-replace	Modifies an outgoing SIP or SDP header using the copy variable defined in the previous step.

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<pre>Example: Device(config-class) # request INVITE sip-header SIP-Req-URI modify ".*@(.*)" "INVITE sip:\u01@\1"</pre>	
exit	Exits to global configuration mode.
dial-peer voice inbound-dial-peer-tag voip	Enters the dial peer configuration mode for the specified inbound dial peer.
<pre>Example: Device(config)# dial-peer voice 2 voip</pre>	
voice class sip-copylist tag	Applies the copy list to the dial-peer.
Example:	
Device(config-dial-peer)# voice class sip-copylist 100	
exit	Exits to global configuration mode.
	<pre>Device(config-class)# request INVITE sip-header SIP-Req-URI modify ".*@(.*)" "INVITE sip:\u01@\1" exit dial-peer voice inbound-dial-peer-tag voip Example: Device(config)# dial-peer voice 2 voip voice class sip-copylist tag Example: Device(config-dial-peer)# voice class sip-copylist 100</pre>

#### What to Do Next

Apply the SIP profile to an outbound dial peer.

## **Copying From One Outgoing Header to Another**

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice class sip-profiles profile-id
- **4.** {request | response} message {sip-header | sdp-header} header-to-copy copy header-value-to-match copy-variable
- **5.** {**request** | **response**} *message* {**sip-header** | **sdp-header**} *header-to-modify* **modify** *header-value-to-match header-value-to-replace*

1

6. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
Step 3	voice class sip-profiles profile-id	Creates a SIP profile and enters voice class configuration mode.
	Example:	
	Device(config)# voice class sip-profiles 10	
Step 4	{request   response} message {sip-header   sdp-header} header-to-copy copy header-value-to-match copy-variable	Copies the contents of the specified header from an outbound message into a copy variable.
	Example: Device(config-class)# request INVITE sip-header TO copy "sip:(.*)@" u01	
Step 5	{request   response} message {sip-header   sdp-header} header-to-modify modify header-value-to-match header-value-to-replace	Modifies an outgoing SIP or SDP header using the copy variable defined in the previous step.
	<b>Example:</b> Device(config-class)# request INVITE sip-header SIP-Req-URI modify ".*@(.*)" "INVITE sip:\u01@\1"	
Step 6	end	Exits voice class configuration mode and enters privileged EXEC mode.
	Example:	
	Device(config-class)# end	

#### What to Do Next

Apply the SIP Profile to an outbound dial peer.

# **Example: Copying the To Header into the SIP-Req-URI**

#### **Copying Contents from One Header to Another**

Given below is a scenario in an organization, where the provider has sent only a global reference number in the SIP-Req-URI header of the INVITE message, and has placed the actual phone destination number only in the To: SIP header. The CUCM typically routes on the SIP-Req-URI.



Given below is the original SIP message, where the INVITE has a non-routable value of 43565432A5. The actual phone destination number is 25555552 and is present in the To: SIP header.

#### Figure 35: Incoming SIP Message

INVITE sip:43565432A5@192.168.1.100:5060 SIP/2.0	
From: <sip:027784200@a.eu;user=phone>;</sip:027784200@a.eu;user=phone>	
To: <sip:25555552@a.eu></sip:25555552@a.eu>	
	371464

Given below is the SIP message that is required. Note that 43565432A5 has changed to 25555552 in the SIP INVITE.

#### Figure 36: Modified SIP Message

```
INVITE sip:25555552@192.168.1.100:5060 SIP/2.0
From: <sip:027784200@A.eu;user=phone>;
To: <sip:25555552@A.eu>
...
```

Because CUBE is a back-to-back user agent, the incoming dial peer is matched to the outgoing dial peer. The SIP Profile configured below copies the value from the incoming dial peer

1

```
Device# voice class sip-profiles 1
```

```
!Copy the To header from the incoming dial peer into variable u01
Device(config-class)# request INVITE peer-header sip TO copy "sip:(.*)@" u01
!Modify the outgoing SIP Invite with this variable.
```

```
Device (config-class) # request INVITE sip-header SIP-Req-URI modify ".*@(.*)" "INVITE sip:\u01@\1"
```

Apply the SIP profile to the incoming dial peer.

```
Device (config) # dial-peer voice 99 voip
Device (config-dial-peer) # outgoing to CUCM
Device (config-dial-peer) # destination-pattern 02555555.
Device (config-dial-peer) # session protocol sipv2
Device (config-dial-peer) # session target ipv4:10.1.2.3
!Applying SIP profile to the dial peer
Device (config-dial-peer) # voice-class sip profiles 1
Device (config-dial-peer) # voice-class code 1
Device (config-dial-peer) # voice-class code 1
Device (config-dial-peer) # dtmf-relay rtp-nte
Device (config-dial-peer) # no vad
```

Additionally, if you would like to copy the To: Header from the inbound dial peer to the outbound dial peer, use a copy list.

```
!Create a copy List
Device(config) # voice class sip-copylist 1
Device(config-class) # sip-header TO
Device(config-class) # exit
!Apply the copy list to incoming dial peer.
Device(config) # dial-peer voice 1 voip
Device(config-dial-peer) # description incoming SIP Trunk
Device(config-dial-peer) # description incoming SIP Trunk
Device(config-dial-peer) # session protocol sipv2
Device(config-dial-peer) # session target sip-server
Device(config-dial-peer) # incoming uri to TRUNK
Device(config-dial-peer) # voice-class code 1
Device(config-dial-peer) # voice-class sip copy-list 1
Device(config # voice class uri TRUNK sip
Device(config-class) # user-id 255555.
Device(config-class) # end
```

**Cisco Unified Border Element Configuration Guide** 



# Manipulating SIP Status-Line Header of SIP Responses

The SIP status line is a SIP response header, and it can be modified like any other SIP headers of a message. it can either be modified with a user-defined value, or the status line from an incoming response can be copied to an outgoing SIP response. The SIP header keyword used for the response status line is **SIP-StatusLine**.

- Feature Information for Manipulating SIP Responses, page 447
- Copying Incoming SIP Response Status Line to Outgoing SIP Response, page 448
- Modifying Status-Line Header of Outgoing SIP Response with User Defined Values, page 452

# **Feature Information for Manipulating SIP Responses**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
SIP Profile Enhancements for SIP responses and error codes	15.4(1)T Cisco IOS XE Release 3.12S	<ul> <li>This feature extends SIP profiles to allow the following:</li> <li>Modification of the outgoing SIP response status line. Previously, only modification of outgoing SIP requests and responses was possible.</li> <li>Copying of the incoming SIP response status-line. The information from the peer-leg status-line can then be copied to user-variables and applied to the outbound response status-line. This option can be used to pass-thru the error-code and error phrase from peer-leg. Previously, only copying of SIP headers were possible.</li> <li>Before applying a SIP profile to a response from CUBE, the response can be mapped to its corresponding request.</li> </ul>
Support for conditional header manipulation of SIP headers	15.1(3)T Cisco IOS XE Release 3.6S	This feature allows users to copy content from one header to the another. This is done by copying the content of messages into variables which can then be used to modify other SIP headers. This feature modifies the following commands: voice class sip-profiles, response, request, voice-class sip copy-list, sip-header

#### Table 46: Feature Information for Manipulating SIP Responses

# **Copying Incoming SIP Response Status Line to Outgoing SIP Response**

To copy content from the status line of an incoming SIP response that a device receives to an outgoing response, configure a SIP copylist for SIP status line and apply it to an incoming dial peer. A SIP profile must be

configured to copy the status line of an incoming SIP response to a user-defined variable and apply it to an outgoing SIP response.

INIVITE sip       dial-peer voice 200 voip session protocol sipv2 voice-class sip copy-list 100 sip-header SIP-StatusLine         INIVITE sip         INIVITE sip         SIP/2.0 484 Address Incomplete         dial-peer voice 201 voip session protocol sipv2 voice-class sip-profiles 200 !         voice class sip-profiles 200 !         voice class sip-profiles 200 !         response ANY peer-header sip SIP-StatusLine COPY "(.*)" u01 response ANY sip-header SIP-StatusLine modify ".*""\u01"	UAC	CUBE		UAS
session protocol sipv2 voice-class sip profiles 200 ! voice class sip-profiles 200 response ANY peer-header sip SIP-StatusLine COPY "(.*)" u01	*	s Incomplete	session protocol sipv2 voice-class sip copy-list 100 voice class sip-copylist 100 sip-header SIP-StatusLine	<b>→</b>
	session protocol si voice-class sip pro ! voice class sip-profi response ANY pee	pv2 files 200 les 200 er-header sip SIP-S		

Figure 37: Call Flow for Copying the Status Line from the Incoming SIP Response to the Outgoing SIP Response

#### **SUMMARY STEPS**

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- 1. enable
- 2. configure terminal
- 3. voice class sip-copylist tag
- 4. sip-header SIP-StatusLine
- 5. exit
- 6. dial-peer voice inbound-dial-peer-id voip
- 7. voice-class sip copy-list list-id
- 8. exit
- 9. voice class sip-profiles tag
- 10. response response-code peer-header sip SIP-StatusLine copy match-pattern copy-variable
- 11. response response-code sip-header SIP-StatusLine modify match-pattern copy-variable
- 12. exit

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice class sip-copylist tag	Configures a list of entities to be sent to the peer call leg and enters voice class configuration mode.
	<b>Example:</b> Device(config)# voice class sip-copylist 1	
Step 4	sip-header SIP-StatusLine	Specifies that the Session Initiation Protocol (SIP) status line header must be sent to the peer call leg.
	<b>Example:</b> Device(config-class)# sip-header SIP-StatusLine	
Step 5	exit	Exits voice class configuration mode and returns to global configuration mode.
	<b>Example:</b> Device(config-class)# exit	
Step 6	dial-peer voice inbound-dial-peer-id voip	Specifies an inbound dial peer and enters dial peer configuration mode.
	<pre>Example: Device(config)# dial-peer voice 99 voip</pre>	
Step 7	voice-class sip copy-list list-id	Associates the SIP copy list with the inbound dial peer.
	<b>Example:</b> Device(config-dial-peer)# voice-class sip copy-list 1	
Step 8	exit	Exits dial peer configuration mode and returns to global configuration mode.
	Example:	
	Device(config-dial-peer)# exit	
Step 9	voice class sip-profiles tag	Enables dial peer-based VoIP SIP profile configurations and enters voice class configuration mode.
	Example:	ž
	Device(config)# voice class sip-profiles 10	

	Command or Action	Purpose
Step 10	<b>response</b> response-code <b>peer-header sip SIP-StatusLine</b> <b>copy</b> match-pattern copy-variable	Copies responses from the corresponding incoming call leg into a copy variable.
	Example:	
	Device(config-class)# response ANY peer-header sip SIP-StatusLine copy "(.*)" u01	
Step 11	<b>response</b> response-code <b>sip-header SIP-StatusLine</b> <b>modify</b> match-pattern copy-variable	Modifies an outgoing response using the copy variable defined in the previous step.
	Example:	
	Device(config-class)# response ANY sip-header SIP-StatusLine modify ".*" "\u01"	
Step 12	exit	Exits voice class configuration mode and returns to global configuration mode.
	Example:	
	<pre>Device(config-class) # exit</pre>	

### What to Do Next

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Apply the SIP profile to the outbound dial peer to copy the SIP response to the outbound leg.

# Modifying Status-Line Header of Outgoing SIP Response with User Defined Values

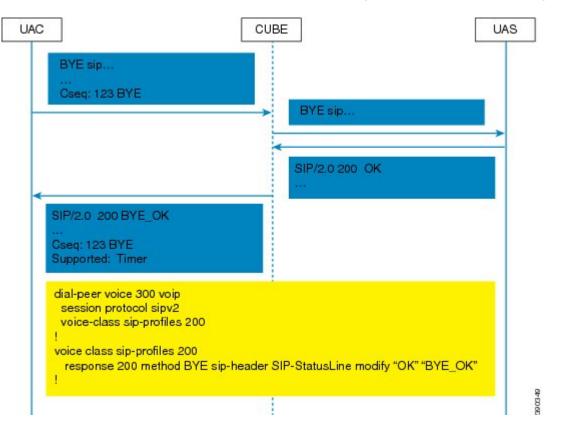


Figure 38: Call Flow Configuring a New Status Line for an Outgoing SIP Response Based on an Incoming SIP Request

#### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. voice class sip-profiles tag
- 4. **response** *response-code* [**method** *method-type*] **sip-header SIP-StatusLine modify** *match-pattern replacement-pattern*

5. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice class sip-profiles tag	Enables dial peer-based VoIP SIP profile configurations and enters voice class configuration
	Example:	mode.
	<pre>Device(config)# voice class sip-profiles 10</pre>	
Step 4	<b>response</b> response-code [method method-type] sip-header SIP-StatusLine modify match-pattern replacement-pattern	Modifies SIP status line of a SIP response with user-defined values.
	<b>Example:</b> Modifying status line of a SIP header to a user-defined response type:	
	Device(config-class)# response 404 sip-header SIP-StatusLine modify "404 Not Found" "404 MyError"	
Step 5	exit	Exits voice class configuration mode.
	Example:	
	Device(config-class)# exit	

# What to Do Next

Associate the SIP profile with an outbound dial peer.





# **Payload Type Interoperability**

• Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls, page 457



# Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls

The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature provides dynamic payload type interworking for dual tone multifrequency (DTMF) and codec packets for Session Initiation Protocol (SIP) to SIP calls.

Based on this feature, the Cisco Unified Border Element (Cisco UBE) interworks between different dynamic payload type values across the call legs for the same codec. Also, Cisco UBE supports any payload type value for audio, video, named signaling events (NSEs), and named telephone events (NTEs) in the dynamic payload type range 96 to 127.

- Feature Information for Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls, page 457
- Restrictions for Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls, page 458
- Symmetric and Asymmetric Calls, page 459
- High Availability Checkpointing Support for Asymmetric Payload, page 459
- How to Configure Dynamic Payload Type Passthrough for DTMF and Codec Packets for SIP-to-SIP Calls, page 460
- Configuration Examples for Assymetric Payload Interworking, page 464

# Feature Information for Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls	15.0(1)XA 15.1(1)T	The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature provides dynamic payload type interworking for DTMF and codec packets for SIP-to-SIP calls.
		The following commands were introduced or modified: asymmetric payload and voice-class sip asymmetric payload.
Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls	Cisco IOS Release XE 3.1S	The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature provides dynamic payload type interworking for DTMF and codec packets for SIP-to-SIP calls.
		The following commands were introduced or modified: asymmetric payload and voice-class sip asymmetric payload.

Table 47: Feature Information for D	ynamic Payload Interworking	g for DTMF and Codec Packets Support

# **Restrictions for Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls**

The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature is not supported for the following:

- H323-to-H323 and H323-to-SIP calls.
- All transcoded calls.
- Secure Real-Time Protocol (SRTP) pass-through calls.
- Flow-around calls.
- Asymmetric payload types are not supported on early-offer (EO) call legs in a delayed-offer to early-offer (DO-EO) scenario.

- · Cisco fax relay.
- Multiple *m* lines with the same dynamic payload types, where *m* is:

m = audio <media-port1> RTP/AVP XXX m = video <media-port2> RTP/AVP XXX

# Symmetric and Asymmetric Calls

Cisco UBE supports dynamic payload type negotiation and interworking for all symmetric and asymmetric payload type combinations. A call leg on Cisco UBE is considered as symmetric or asymmetric based on the payload type value exchanged during the offer and answer with the endpoint:

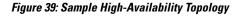
- A symmetric endpoint accepts and sends the same payload type.
- An asymmetric endpoint can accept and send different payload types.

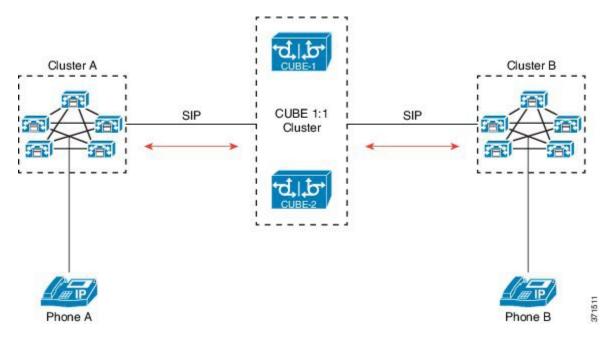
The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature is enabled by default for a symmetric call. An offer is sent with a payload type based on the dial-peer configuration. The answer is sent with the same payload type as was received in the incoming offer. When the payload type values negotiated during the signaling are different, the Cisco UBE changes the Real-Time Transport Protocol (RTP) payload value in the VoIP to RTP media path.

To support asymmetric call legs, you must enable The Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature. The dynamic payload type value is passed across the call legs, and the RTP payload type interworking is not required. The RTP payload type handling is dependent on the endpoint receiving them.

# High Availability Checkpointing Support for Asymmetric Payload

High availability for a call involving asymmetric payloads is supported. In case of fail-over from active to stand-by, the asymmetric payload interworking will be continued as new active CUBE passes across the payload type values according to the negotiation and call establishment.





# How to Configure Dynamic Payload Type Passthrough for DTMF and Codec Packets for SIP-to-SIP Calls

# **Configuring Dynamic Payload Type Passthrough at the Global Level**

Perform this task to configure the pass through of DTMF or codec payload to the other call leg (instead of performing dynamic payload type interworking) feature at the global level.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. asymmetric payload {dtmf | dynamic-codecs | full | system}
- 6. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
	Example:	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service configuration mode.
	Example:	
	Device(config)# voice service voip	
Step 4	sip	Enters voice service SIP configuration mode.
	Example:	
	Device(conf-voi-serv)# sip	

	Command or Action	Purpose	
Step 5	asymmetric payload {dtmf  dynamic-codecs	Configures global SIP asymmetric payload support.	
	full   system}	<b>Note</b> The <b>dtmf</b> and <b>dynamic-codecs</b> keywords are	
	Example:	internally mapped to the <b>full</b> keyword to provide asymmetric payload type support for audio and video	
	<pre>Device(conf-serv-sip)# asymmetric payload full</pre>	codecs, DTMF, and NSEs.	
Step 6	end	Exits voice service SIP configuration mode and enters privileged EXEC mode.	
	Example:		
	Device(conf-serv-sip)# end		

# **Configuring Dynamic Payload Type Passthrough for a Dial Peer**

Perform this task to configure the pass through of DTMF or codec payload to the other call leg (instead of performing dynamic payload type interworking) feature at the dial-peer level.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. voice-class sip asymmetric payload {dtmf | dynamic-codecs | full | system}
- 5. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	

	Command or Action	Purpose
Step 3	dial-peer voice tag voip	Enters dial peer voice configuration mode.
	Example:	
	Device(config)# dial-peer voice 77 voip	
Step 4	voice-class sip asymmetric payload {dtmf	Configures the dynamic SIP asymmetric payload support.
<b>Example:</b> internally mag asymmetric pa	dynamic-codecs   full   system }	
	Example:	internally mapped to the <b>full</b> keyword to provide asymmetric payload type support for audio and vide
	codecs, DTMF, and NSEs.	
Step 5	end	(Optional) Exits dial peer voice configuration mode and enters privileged EXEC mode.
	Example:	
	Device(config-dial-peer)# end	

# Verifying Dynamic Payload Interworking for DTMF and Codec Packets Support

This task shows how to display information to verify Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls configuration feature. These **show** commands need not be entered in any specific order.

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#### **SUMMARY STEPS**

- 1. enable
- 2. show call active voice compact
- 3. show call active voice

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	

	Command or Action	Purpose
Step 2	show call active voice compact	(Optional) Displays a compact version of call information.
	Example:	
	Device# show call active voice compact	
Step 3	show call active voice	(Optional) Displays call information for voice calls in progress.
	Example:	
	Device# show call active voice	

# **Troubleshooting Tips**

Use the following commands to debug any errors that you may encounter when you configure the Dynamic Payload Type Interworking for DTMF and Codec Packets for SIP-to-SIP Calls feature:

- debug ccsip all
- · debug voip ccapi inout
- debug voip rtp

Use the following debug commands to troubleshoot HA Checkpointing for Asymmetric Payload:

- · debug voip ccapi all
- · debug voice high-availability all
- debug voip rtp error
- · debug voip rtp inout
- · debug voip rtp packet
- · debug voip rtp high-availability
- debug voip rtp function
- debug ccsip all

Use the following show commands to troubleshoot HA Checkpointing for Asymmetric Payload:

- show redundancy state
- show redundancy inter-device
- show standby brief
- show voice high-availability summary
- show voip rtp stats

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· show voip rtp high-availability stats

- show voip rtp connection detail
- show call active voice brief
- show call active voice [summary]
- show call active video brief
- show call active video [summary]
- show align
- show memory debug leak

# **Configuration Examples for Assymetric Payload Interworking**

Example: Asymmetric Payload Interworking—Passthrough Configuration

```
.
voice service voip
allow-connections sip to sip
sip
rel1xx disable
asymmetric payload full
midcall-signaling passthru
!
dial-peer voice 1 voip
voice-class sip asymmetric payload full
session protocol sipv2
rtp payload-type cisco-codec-fax-ind 110
rtp payload-type cisco-codec-video-h264 112
session target ipv4:9.13.8.23
!
```

In the above example, it is assumed that 110 and 112 are not used for any other payload.

## Example: Asymmetric Payload Interworking—Interworking Configuration

```
!
voice service voip
allow-connections sip to sip
!
dial-peer voice 1 voip
session protocol sipv2
rtp payload-type cisco-codec-fax-ind 110
rtp payload-type cisco-codec-video-h264 112
session target ipv4:9.13.8.23
```

In the above example, it is assumed that 110 and 112 are not used for any other payload.





# **Protocol Interworking**

- Delayed-Offer to Early-Offer, page 467
- H323-to-SIP Interworking on CUBE, page 479
- H.323-to-H.323 Interworking on CUBE, page 485



# **Delayed-Offer to Early-Offer**

The Delayed-Offer to Early-Offer (DO-EO) feature allows CUBE to convert a delayed offer that it receives into an early offer. This feature is supported in the Media Flow-Around mode.

This feature also supports high-density transcoding calls, where transcoding IP addresses and port numbers are exchanged between the sender and receiver. This feature also supports midcall renegotiation of codecs required if an exchange of parameters that is not end-to-end causes an inefficient media flow.

- Feature Information for Delayed-Offer to Early-Offer, page 467
- Prerequisites for Delayed-Offer to Early-Offer, page 468
- Restrictions for Delayed-Offer to Early-Offer Media Flow-Around, page 468
- Delayed-Offer to Early-Offer in Media Flow-Around Calls, page 469
- MidCall Renegotiation Support for Delayed-Offer to Early-Offer Calls, page 473
- High-Density Transcoding Calls in Delayed-Offer to Early-Offer, page 475

# Feature Information for Delayed-Offer to Early-Offer

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Delayed-Offer to Early-Offer	Cisco IOS 12.4(3) Cisco IOS 12.4(24)T Cisco IOS 15.0(1)M	The Delayed-Offer to Early-Offer feature allows CUBE to convert a delayed offer it receives into an early offer.
		The following commands were introduced by this feature: voice-class sip early-offer forced, early-offer forced and media transcoder high-density.
Delayed-Offer to Early-Offer Support for Video Calls	Cisco IOS 12.4(22)T	The Delayed-Offer to Early-Offer support was extended for video calls. The following command was introduced:
		codec-profile
Media Flow- Around with SIP Signaling control on CUBE	Cisco IOS 15.1(3)T	Support for Media Flow-Around for Delayed-Offer to Early-Offer audio calls on CUBE was introduced. No new commands were introduced or modified.
Midcall Renegotiation Support for	Cisco IOS 15.4(2)T	The Midcall renegotiation of
DO-EO Calls	Cisco IOS XE 3.12S	codecs feature configures the midcall renegotiation of codecs, if an exchange of parameters that is not end-to-end causes an inefficient media flow.
		The following commands were modified by this feature: voice-class sip early-offer forced renegotiatle [always], early-offer forced renegotiate [always].

Table 48: Feature Information for Delayed-Offer to Early-Offer

# **Prerequisites for Delayed-Offer to Early-Offer**

Configure delayed-offer to early-offer in media flow-around mode.

# **Restrictions for Delayed-Offer to Early-Offer Media Flow-Around**

• CUBE does not support change in IP address or port number in the locally triggered RE-INVITE response.

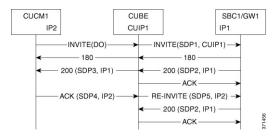
• CUBE does not support DE-EO Media Flow-Around for video calls.

# **Delayed-Offer to Early-Offer in Media Flow-Around Calls**

Delayed-Offer to Early-Offer (DO-EO) allows CUBE to convert a delayed offer (DO) into an early offer (EO) in the media flow-around mode.

CUBE sends its local IP address in the initial EO INVITE Session Description Protocol (SDP) message. In the image, this is illustrated by INVITE (SDP1, CUIP1). Later, an additional RE-INVITE is locally generated by CUBE to communicate the SDP message details from the sender. This is illustrated by RE-INVITE (SDP5, IP2) in the below image. The RE-INVITE response is consumed by CUBE and not communicated to the sender.

#### Figure 40: Delayed Offer to Early Offer in Media Flow-Around Calls



CUBE supports delayed offer to early offer for SIP-to-SIP video calls. CUBE generates an outgoing Early Offer INVITE with the configured codec list, for a incoming Delayed Offer INVITE.

DO-EO video call is supported if both audio and video codecs are configured under a dial peer. **codec profile** command defines the codec attributes for Video (H263, H264) and Audio (AACLD) codecs. The codec attributes configured under codec-profile is used to generate the a=fmtp attribute line in the Early Offer SDP.

## Configuring Delayed Offer to Early Offer

#### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- **3.** Configure conversion of a delayed offer to an early offer:
  - In dial-peer configuration mode
  - voice-class sip early-offer forced
  - In global VoIP SIP configuration mode early-offer forced
- 4. end

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Configure conversion of a delayed offer to an early offer:	
	• In dial-peer configuration mode	
	voice-class sip early-offer forced	
	• In global VoIP SIP configuration mode	
	early-offer forced	
	Example:	
	In dial-peer configuration mode:	
	Device (config) <b>dial-peer voice 10 voip</b> Device (config-dial-peer) <b>voice-class sip early-offer forced</b> Device (config-dial-peer) <b>end</b>	
	Example:	
	In global VoIP SIP mode:	
	Device(config)# voice service voip Device (config-voi-serv) sip Device (config-voi-sip) early-offer forced Device (config-voi-sip) end	
Step 4	end	Exits to privileged EXEC mode.

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# **Configuring Delayed Offer to Early Offer for Video Calls**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** codec profile tag profile
- 4. dial-peer voice number number voip
- **5.** codec *codec profile*
- **6.** video codec *codec profile*
- 7. voice-class sip early-offer forced
- 8. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	codec profile tag profile	Configures the audio and video codec profiles.
	Example:	
	codec profile 1 aacld codec profile 2 H264	
Step 4	dial-peer voice number number voip	Enters dial peer configuration mode for the specified VoIP dial peer.
	<b>Example:</b> Device(config)# dial-peer voice 1 voip	
Step 5	codec codec profile	Audio codec profile is applied on the dial peer.
	Example:	
	Device(config-dial-peer)# profile 1 aacld	
Step 6	video codec profile	Video codec profile is applied on the dial peer.
	Example:	
	Device(config-dial-peer)# video codec h264 profile 2	

	Command or Action	Purpose
Step 7	voice-class sip early-offer forced	
	Example:	
	Device (config-dial-peer)# voice-class sip early-offer forced	
Step 8	end	Exits to privileged EXEC mode.

# **Configuring Delayed Offer to Early Offer Medial Flow-Around**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. medial flow-around
- 4. Configure conversion of a delayed offer to an early offer:
  - In dial-peer configuration mode
  - voice-class sip early-offer forced
  - In global VoIP SIP configuration mode early-offer forced
- 5. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	

	Command or Action	Purpose
Step 3	medial flow-around	Enables media flow-around.
	<pre>Example: Device(config-voi-serv)# media flow-around</pre>	
Step 4	Configure conversion of a delayed offer to an early offer:	
	• In dial-peer configuration mode	
	voice-class sip early-offer forced	
	In global VoIP SIP configuration mode	
	early-offer forced	
	<b>Example:</b> In dial-peer configuration mode:	
	Device (config) <b>dial-peer voice 10 voip</b> Device (config-dial-peer) <b>voice-class sip early-offer forced</b> Device (config-dial-peer) <b>end</b>	
	Example:	
	In global VoIP SIP mode:	
	Device(config)# voice service voip Device (config-voi-serv) sip Device (config-voi-sip) early-offer forced Device (config-voi-sip) end	
Step 5	end	Exits to privileged EXEC mode.

# MidCall Renegotiation Support for Delayed-Offer to Early-Offer Calls

When CUBE converts a delayed offer into an early offer, an incomplete exchange of Format specific parameters (FMTP) occurs during call establishment, resulting in either the noninitiation of media transmission or media transmission in a quality that may not be the best. This is especially a problem in video calls.

To overcome this situation, midcall renegotiation of capabilities can be configured.

The **early-offer forced renegotiate [always]** command is used to configure this in global VoIP configuration mode (config-voi-serv) and the **voice-class sip early-offer forced renegotiate** command is dial-peer configuration mode (config-dial-peer) and voice-class configuration mode (config-class).

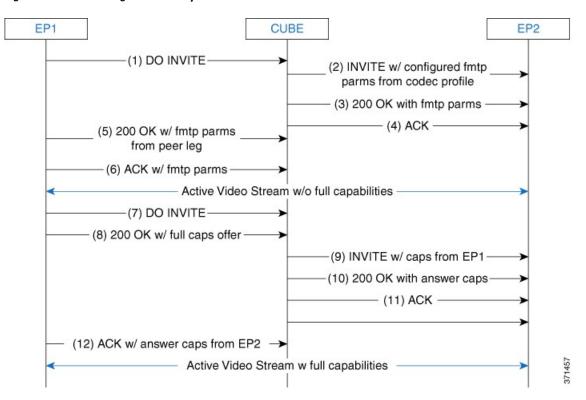


Figure 41: MidCall Renegotiation of Capabilities

The **early-offer forced renegotiate** command triggers a delayed-offer RE-INVITE if the negotiated codecs are one of the following:

- aaclld—Audio codec AACLD 90000 bps
- h263—Video codec H263
- h263+-Video codec H263+
- h264—Video codec H264
- mp4a—Wideband audio codec

The **early-offer forced renegotiate always** command always triggers a delayed-offer RE-INVITE. This option can be used to support all other codecs.

# **Restrictions for MidCall Renegotiation Support for DO-EO Calls**

• If midcall-signaling block or midcall-signaling passthru media-change commands have been configured, the feature does not work because a midcall RE-INVITE is not triggered by CUBE.

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• if initial call is transcoded, then midcall re-invite is not triggered by CUBE.

# **Configuring Mid Call Renegotiation Support for Delayed-Offer to Early-Offer Calls**

#### **SUMMARY STEPS**

- 1. enable
- **2**. configure terminal
- 3. dial-peer voice *id* voip
- 4. media transcoder high-density
- 5. end

#### **DETAILED STEPS**

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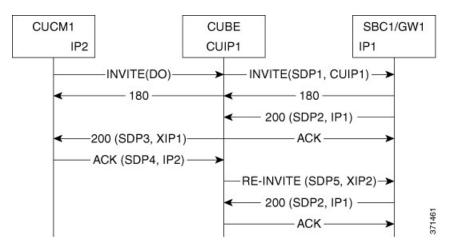
	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	dial-peer voice <i>id</i> voip	Enters dial-peer configuration mode and configures the selected dial peer.
Step 4	media transcoder high-density	
	Example:	
	Device (config) <b>dial-peer voice 10 voip</b> Device (config-dial-peer) <b>media transcoder</b> <b>high-density</b> Device (config-dial-peer) <b>end</b>	
Step 5	end	Exits to privileged EXEC mode.

# High-Density Transcoding Calls in Delayed-Offer to Early-Offer

High-Density Transcoding Calls in the media flow-around DO-to-EO mode is a feature where the transcoding IP address and port number are exchanged between the originating and terminating user agents. For high-density transcoding calls, CUBE is in the media flow-through mode even if media flow-around is configured.

In the figure below, XIP1 is passed to CUCM1 when a 200 OK is received from SBC1. ACK from CUCM1 triggers new RE-INVITE with transcoding IP address and port number (XIP2) and this RE-INVITE has to be locally handled in CUBE.

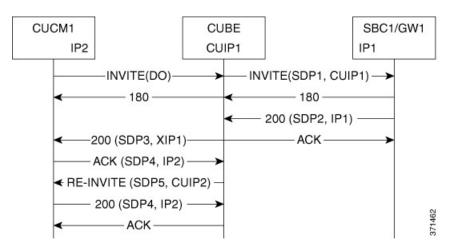




The **media transcoder high-density** command is used to configure this feature in dial-peer configuration mode (config-dial-peer). Refer to "Modes for Configuring Dial Peers" section to enter these modes and configure this feature.

For high-density transcoding calls with a common codec, CUBE should be in Media Flow-Through mode even though media flow-around is configured.





## **Restrictions for High-Density Transcoding DO-EO Calls**

For high-density transcoding calls with a common codec, CUBE will be in Media Flow-through mode even though Media Flow-Around is configured.

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# **Configuring High-Density Transcoding**

To configure High-Density Transcoding delayed offer to early offer calls in media flow-around mode, perform the following steps:

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3**. voice service voip
- 4. media transcoder high-density
- 5. sip
- 6. early offer-forced
- 7. end

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. Enter your password if prompted.
	Example:	
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters voice service configuration mode.
	Example:	
	Device(config) # voice service voip	
Step 4	media transcoder high-density	Enables media transcoder high-density for transcoding high-density media calls.
	<pre>Example: Device(config-voi-serv)# media transcoder high-density</pre>	
Step 5	sip	Enters SIP configuration mode.
	<b>Example:</b> Device(config-voi-serv)# sip	
Step 6	early offer-forced	Forcefully sends SIP EO invites on the Out-Leg.
	<pre>Example: Device(config-voi-sip)# early offer-forced</pre>	

	Command or Action	Purpose
Step 7	end	Exits the present configuration mode.
	<b>Example:</b> Device(config-voi-sip)# end	

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# H323-to-SIP Interworking on CUBE

This chapter describes how to configure H.323-to-SIP interworking in CUBE and lists the various features supported in this interworking model.

- Prerequisites, page 479
- Restrictions, page 479
- H323-to-SIP Basic Call Interworking, page 480
- H323-to-SIP Supplementary Features Interworking, page 482
- H.323-to-SIP Codec Progress Indicator Interworking for Media Cut-Through, page 483
- Configuring H323-to-SIP Interworking, page 484

# **Prerequisites**

- Enable CUBE on the device
- Perform basic H.323 gateway configuration. See Configuring H.323 Gateway (Optional)
- Perform basic H.323 gatekeeper configuration. See Configuring H.323 Gatekeeper (Optional)

# Restrictions

- Changing codecs during rotary dial peer selection is not supported.
- Voice class codec is not supported.
- Configure extended capabilities on dial peers for fast start-to-early media scenarios.
- Delayed Offer to Slow-Start is not supported for SRTP-to-SRTP H.323-to-SIP calls.
- During a triggered INVITE scenario the Cisco UBE always generates a delayed offer INVITE.
- Fast-start to delayed-media signal interworking is not supported.
- Fast Start to Early Offer Supplementary Service will not work without extended capabilities configured under dial-peer.

- GSMFR and GSMEFR codecs are not supported.
- · Media flow-around is not supported.
- Passing multiple diversion headers or multiple contact header in 302 to the H.323 leg is not supported.
- RSVP for supplementary scenarios is not supported.
- Session refresh is not supported.
- SIP-to-H.323 Supplementary Services based on H.450 is not supported.
- Slow-start to early media signal interworking is not supported.
- Supplementary services are Empty Capability Set (ECS) based supplementary services from the H.323 perspective, not H.450 supplementary services.
- LTI based transcoding is not supported.
- Transcoding for supplementary calls is not supported.
- SCCP based codec transcoding is not support with an exception of Delayed-Offer to Slow-Start with static codec.
- DTMF interworking rtp-nte to inband is supported only with non-high-density transcoding in a delayed-offer to slow-start call.

# H323-to-SIP Basic Call Interworking

This feature enables the IP-to-IP gateway to bridge calls between networks that support different VoIP call-signaling protocols (SIP and H.323). The SIP-to-H.323 protocol interworking capabilities of the CUBE support the following:

Feature	Supported Release	Additional Description
Basic voice calls (G.711 and G.729 codecs)	12.4(11)T	
UDP and TCP	12.3(11)T	SIP (UDP)<>H.323 (TCP)
transport		SIP (TCP)<>H.323 (TCP)
		SIP (UDP)<->H.323 (UDP)
		SIP (TCP)<>H.323 (UDP)
		Default SIP protocol is UDP. Default H.323 protocol is TCP.

Feature	Supported Release	Additional Description
Interworking between • H.323 Fast-Start and SIP early-media signaling • H.323 Slow-Start and SIP delayed-media signaling	12.3(11)T	<ul> <li>H.323 Fast Start&lt;—&gt;SIP Early Media</li> <li>H.323 Slow Start &lt;—&gt;SIP Delay Media</li> <li>Note No other combinations are supported. For example, H.323 Slow Start &lt;—&gt;SIP Early Media is not supported and results in call failure.</li> </ul>
H.323-to-SIP RSVP Support	12.3(11)T	<ul> <li>The following cases are supported (acc-qos and reg_qos):</li> <li>H.323 to H.323 with only one leg having RSVP</li> <li>H.323 to H.323 with both legs having RSVP</li> <li>H.323 to SIP with only one leg having RSVP</li> <li>H.323 to SIP with both legs having RSVP</li> </ul>
DTMF relay interworking:	12.3(11)T 12.4(6)XE	<ul> <li>H.245 alpha/signal&lt;—&gt;SIP Notify</li> <li>H.245 alpha/signal &lt;—&gt;SIP RFC 2833</li> <li>H.245 alpha/signal &lt;—&gt; SIP KPML</li> <li>G.711 Inband DTMF&lt;—&gt;RFC 2833</li> </ul>
Voice call transcoding support	12.3(11)T	<ul> <li>Only voice and DTMF are supported. (G.711-G.729)</li> <li>Codec transparent and codec filtering is not supported</li> <li>Cisco Fax Relay and T.38 Fax are not supported</li> </ul>

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Feature	Supported Release	Additional Description
Calling/called name and number	12.3(11)T	• H.323 IOS FXS/SCCP – IPIPGW – SIP IOS FXS
		• H.323 IOS FXS/SCCP – IPIPGW – SIP CCME Skinny Phone
		• H.323 IOS FXS/SCCP – IPIPGW – SIP IP Phone
		• CCM Phone – IPIPGW – SIP CCME Skinny Phone
		• CCM Phone – IPIPGW – SIP IP Phone
		• SIP IOS FXS – IPIPGW – H.323 IOS FXS
		• SIP IOS FXS – IPIPGW – H.323 CCME Skinny Phone
RADIUS call-accounting records	12.3(11)T	H.323<—>SIP Radius call accounting
TCL IVR 2.0 for SIP, including media playout and	12.3(11)T 12.4(11)T	12.3(11)T—TCL IVR 2.0 for SIP, including media playout and digit collection (RFC 2833 DTMF relay)
digit collection (RFC 2833 DTMF relay)		12.4(11)T —TCL IVR support with SIP NOTIFY DTMF
SRTP Passthrough	12.4(15)XY	
Supplementary Services (ECS based).	12.4(11)XJ2	
Codec Transparent	12.4(11)T	
Extended codec support and codec filtering	12.4(11)T	

# H323-to-SIP Supplementary Features Interworking

This interworking provides enhanced termination and re-origination of signaling and media between VoIP and Video Networks in conformance with RFC3261.

Feature	Release
Support H.323-to-SIP Supplementary services for CUCM with MTP on the H.323 Trunk.	12.3(11)T
ILBC Codec Support	12.3(11)T
Interworking between G.711 inband DTMF to RFC2833	12.3(11)T
VXML 3.x support	12.3(11)T
SIP CDRs and H.323 CDRs Mapping	12.3(11)T
Conference ID can be used to correlate H.323 and SIP Radius records. Conference ID is unique on both H.323 and SIP legs	12.3(11)T
VXML support with SIP Notify	12.4(11)T
Mapping ECS to ReINVITE and ECS to REFER on the Cisco CUBE	12.4(20)T

# H.323-to-SIP Codec Progress Indicator Interworking for Media Cut-Through

OGW is the originating gateway and TGW is the terminating gateway.

Table 49: SIP(OGW)—>IPIPGW—>H323(TGW) calls

SIP at In Leg	H.323 at Out Leg	Comments
183 Session Progress	Progress/Alert PI = 8	Analog phone at TGW
180 Ring	Alert with $PI = 0$	SCCP phone at TGW

Table 50: H323(OGW)—>IPIPGW—>SIP(TGW) calls

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H.323 at In Leg	SIP at Out Leg	Comments
Progress/Alert PI = 8	183 Session Progress	Analog phone at TGW
Alert with $PI = 0$	180 Ring	SIP/SCCP phone at TGW

# **Configuring H323-to-SIP Interworking**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. allow-connections h323 to sip
- 5. allow-connections sip to h323
- 6. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	voice service voip	Enters Global VoIP configuration mode.
	Example:	
	Router(config)# voice service voip	
Step 4	allow-connections h323 to sip	Allows connections from a h323 endpoint to a SIP endpoint.
	Example:	
Step 5	allow-connections sip to h323	Allows connections from a SIP endpoint to a H.323 endpoint.
	Example:	-
Step 6	end	Exits to previliged EXEC mode.
	Example:	
	Router(conf-voi-serv)# end	



# H.323-to-H.323 Interworking on CUBE

This chapter describes how to configure and enable features for H.323-to-H.323 connections on CUBE.

Configuring H.323-to-H.323 connections on a CUBE opens all ports by default. If CUBE has a public IP address and a PSTN connection, CUBE becomes vulnerable to malicious attackers who can execute toll fraud across the gateway. To eliminate this threat, you can bind an interface to a private IP address that is inaccessible to untrusted hosts. In addition, you can protect any public or untrusted interface by configuring a firewall or an access control list (ACL) to prevent unwanted traffic from traversing the router.

- Feature Information for H.323-to-H.323 Interworking, page 485
- Prerequisites, page 487
- Restrictions, page 487
- Slow Start to Fast-Start Interworking, page 487
- Call Failure Recovery (Rotary), page 489
- Managing H.323 IP Group Call Capacities, page 490
- Overlap Signaling, page 495
- Verifying H.323-to-H.323 Interworking, page 496
- Troubleshooting H.323-to-H.323 Interworking, page 498

# Feature Information for H.323-to-H.323 Interworking

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Feature Name	Releases	Feature Information
H.323-to-H.323 Connections on a Cisco Unified Border Element	12.3(1)	H.323-to-H.323 Gateway configuration provides a network-to-network demarcation point between independent VoIP and video networks by for billing, security, call-admission control, QoS, and signaling interworking.
Managing H.323 IP Group Call Capacities	12.2(13)T	Creates a maximum capacity for the IP group providing extra control for load and resource balancing.
Overlap Signaling for H.323-to-H.323 Connections on a Cisco Unified Border Element	12.3(11)T	The terminating gateway is responsible for collecting all the called number digits. Overlap signaling is implemented by matching destination patterns on the dial peers.
Rotary Support	12.3(11)T 12.4(6)T	12.3(11)T—H.323-to-H.323 Call Failure Recovery (Rotary) on a Cisco Unified Border Element. Eliminates codec restrictions and enables the Cisco UBE to restart codec negotiation with the originating endpoint based on the codec capabilities of the next dial peer in the rotary group for H.323-to-H.323 interconnections. 12.4(6)T—Secure RTP with IPSEC for Signaling.
Signal Interworking	12.3(11)T	H.323-to-H.323 Interworking Between Fast Start and Slow Start. This feature enables the Cisco UBE to bridge calls between VoIP endpoints that support only H.323 FastStart procedures and endpoints that support only normal H.245 signaling (SlowStart).

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### Table 51: Feature Information for H.323-to-H.323 Interworking

## **Prerequisites**

- Enable CUBE application on a device
- Perform basic H.323 gateway configuration. See Configuring H.323 Gateway
- Perform basic H.323 gatekeeper configuration. See Configuring H.323 Gatekeeper

# **Restrictions**

- Voice class codec is not supported.
- LTI-based transcoding is not supported.
- Supplementary services with transcoding is not supported.
- DTMF Interworking rtp-nte to out of band is not supported when high density transcoder is enabled. Use normal transcoding for rtp-nte to out of band DTMF interworking.
- SCCP based codec transcoding is not supported. An exception to this restriction is slow start to slow start with a static codec.

# **Slow Start to Fast-Start Interworking**

The slow-start to fast-start interworking feature allows two endpoints configured for slow start and fast start respectively to connect with each other through CUBE without dropping the call.

## **Restrictions for Slow-Start and Fast-Start Interworking**

- Slow-start to fast-start interworking is supported only for H.323-to-H.323 calls.
- Transcoding in slow-start to fast-start interworking is not supported.

## **Enabling Interworking between Slow Start and Fast Start**

Configure interworking between slow start and fast start on both inbound and outbound call legs.



This task should not be used in situations where fast-start to fast-start or slow-start to slow-start calls are possible.

### **Before You Begin**

Ensure that a codec is configured on incoming and outgoing call legs.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. Use one of the following commands to configure interworking between slow start and fast start.
  - call start interwork in global VoIP configuration mode
  - call start interwork in voice class configuration and applied to inbound and outbound dial peers.
- 4. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	Use one of the following commands to configure interworking between slow start and fast start.	Enables interworking between slow start and fast start.
	• call start interwork in global VoIP configuration mode	
	• call start interwork in voice class configuration and applied to inbound and outbound dial peers.	
	<b>Example:</b> In global VoIP configuration mode	
	Device(config)# voice service voip Device(conf-voi-serv)# h323 Device(conf-serv-h323)# call start interwork	
	<b>Example:</b> In voice class configuration mode	
	<pre>!Configuring a Voice class with Fast Start and Slow Start Interworking Device(config)# voice class h323 10 Device(config-class)# call start interwork</pre>	
	<pre>!Applying the voice class to a dial peer. Device(config)# dial-peer voice 20 voip Device(config-dial-peer)# voice-class h323 10</pre>	

	Command or Action	Purpose
Step 4	end	Exits to privileged EXEC mode.

# **Call Failure Recovery (Rotary)**

Call failure recovery (Rotary) is a feature that provides the flexibility to route a call to a destination with multiple paths based on the policy of a service provider. If one path disconnects the call for any reason (like unreachableDestination, destinationReject, noPermission etc), the call can be routed by choosing another dial peer to the same destination based on configured preference.

Rotary is implemented using the dial peer hunt feature (see Configuring Hunt Groups), and the search for a successful dial peer continues until a **huntstop** command is encountered.

The feature described in this chapter is an enhancement that removes a restriction on codec configuration, that requires for identical codec capabilities configured on all dial peers in a rotary group. This is done by supporting an Empty Capability set (TCS=0) when rotary is configured.

The feature allows the CUBE to restart the codec negotiation process with the originating endpoint based on the codec capabilities of the next dial peer in the rotary group.

## Enabling Call Failure Recovery (Rotary) without Identical Codec Configuration

### **Before You Begin**

Configure Call Failure Recovery (Rotary) using dial-peer hunt groups. See Configuring Dial-Peer Hunt Groups.

## **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. h323
- 5. emptycapability
- 6. exit

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Device(config)# voice service voip	
Step 4	h323	Enters H.323 voice-service configuration mode.
	Example:	
	Device(conf-voi-serv)# h323	
Step 5	emptycapability	Enables call failure recovery (TCS=0) without the need for identical codec configuration.
	Example:	
	<pre>Device(conf-serv-h323)# emptycapability</pre>	
Step 6	exit	Exits the current mode.
	Example:	
	Router(conf-serv-h323) # exit	

# **Managing H.323 IP Group Call Capacities**

Managing maximum capacity for an IP group is done with carrier IDs created on an IP trunk group. If you do not configure specific carrier IDs, you can use the **ip circuit default only** command to create a single carrier. However, if you want to use carrier ID-based routing, or if you need extra control for load and resource balancing, you must configure carrier IDs in conjunction with the **voice source-group** command.

CUBE works with the **voice source-group** command to provide matching criteria for incoming calls. The **voice source-group** command assigns a name to a set of source IP group characteristics. The terminating gateway uses these characteristics to identify and translate the incoming VoIP call. If there is no voice source group match, the default carrier ID is used, any source carrier ID on the incoming message is transmitted without change, and no destination carrier is available. Call-capacity information is reported to the gatekeeper, but carrier routing information is not.

If the voice source group matches, the matched source carrier ID is used and the target carrier ID defined in the voice source group is used for the destination carrier ID.



You can use this task only when there are no active calls are active.

**SUMMARY STEPS** 

- - 1. enable

>

- 2. configure terminal
- **3**. voice service voip
- 4. h323
- 5. ip circuit max-calls *maximum-calls*
- 6. ip circuit carrier-id *carrier-name* [reserved-calls *reserved* ]
- 7. ip circuit default only
- 8. exit

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Router(config) # voice service voip	
Step 4	h323	Enters H.323 voice-service configuration mode.
	Example:	
	Router(conf-voi-serv)# h323	
Step 5	ip circuit max-calls maximum-calls	(Required only if reserved calls are to exceed 1000) Sets the maximum number of aggregate H.323 IP circuit carrier call legs.
	Example:	If you do not configure this value, the default maximum value is 1000
	Router(config-serv-h323)# ip circuit max-calls 1500	reserved call legs. You may need to configure a lower value to obtain overload behavior. You can also configure a higher value.

	Command or Action	Purpose
		<ul> <li>Note After you set a maximum number of call legs for defined circuits, any aggregate capacity left over is available for default circuits. For example, if you specify 1000 as the maximum number of call legs and then reserve 200 call legs for defined circuits, 800 call legs are available for use by default circuits. CUBE prevents you from allocating all of the capacity to specified carriers; at least one available circuit is required, which can be the default.</li> </ul>
Step 6	<pre>ip circuit carrier-id carrier-name [reserved-calls reserved ] Example: Router(config-serv-h323)# ip circuit carrier-id AA reserved-calls 500</pre>	<ul> <li>(Optional) Defines an IP circuit using the specified name as the circuit ID.</li> <li>Note The reserved keyword for this command is optional. Using this keyword creates a specified maximum number of calls for that circuit ID. The default value is 200 call legs.</li> </ul>
Step 7	ip circuit default only	(Optional) Creates a single carrier to use all of the call capacity available to CUBE.
	<pre>Example: Router(config-serv-h323)# ip circuit default only</pre>	<b>Note</b> If you use the <b>ip circuit default only</b> command, you cannot use the <b>ip</b> circuit carrier-id command to configure more circuits. Using the ip circuit default only command creates a single carrier using the default carrier name.
Step 8	exit	Exits the current mode.
	Example:	
	Router(conf-serv-h323)# exit	

## **Configuration Examples for Managing H.323 IP Group Call Capacities**

The following examples show a default carrier with no voice source group configured:

### **Example: Default Carrier with No Voice Source Group**

```
voice service voip
allow-connections h323 to h323
h323
ip circuit max-calls 1000
ip circuit default only
If there is no incoming source carrier ID:
```

- Capacity only is reported to the gatekeeper using the default circuit (two call legs).
- No source or destination carrier information is reported.

If there is an incoming source carrier ID:

- Two call legs are counted against the default circuit and reported to the GK.
- The source carrier ID is passed through the gateway to the terminating leg.

The following examples show a configuration with more reserved calls than the default value for the **max-calls** argument (1000):

#### Example: Configuration with Default Calls in Excess of 1000

This example assigns 1100 calls to other carriers, leaving 400 calls available to the default carrier:

```
voice service voip
allow-connections h323 to h323
h323
ip circuit max-calls 1000
ip circuit carrier-id AA reserved-calls 500
ip circuit carrier-id bb reserved-calls 500
ip circuit carrier-id cc reserved-calls 100
```

The following examples show the default carrier configured with an incoming source carrier but no voice source group configured.



Note

In this example, 800 call legs are implicitly reserved for the default circuit.

#### Example: Default Carrier and Incoming Source Carrier with No Voice Source Group



A gatekeeper is required with carrier-id routing.

```
voice service voip
allow-connections h323 to h323
h323
ip circuit max-calls 1000
ip circuit carrier-id AA reserved-calls 200
If there is no incoming source carrier ID:
```

- Capacity only is reported to the GK using the default circuit (two call legs).
- No source or destination carrier information is reported.

If there is an incoming source carrier ID called "AA":

- One call leg is counted against circuit "AA".
- One call leg (outbound) is counted against the default circuit.
- The source carrier ID is passed through the gateway to the terminating leg.

If there is an incoming source carrier ID called "BB" (for example) or anything other than "AA":

- Two call legs are counted against the default circuit.
- The source carrier ID "BB" is passed through the gateway to the terminating leg.

The following examples show the first voice source-group match case:

#### **Example: Voice Source-Group Match Case 1**

```
voice service voip
allow-connections h323 to h323
h323
```

```
ip circuit max-calls 1000
ip circuit carrier-id AA reserved-calls 200
!
voice source-group 1
carrier-id source AA
carrier-id target AA
If there is no incoming source carrier ID the default circuit
```

If there is no incoming source carrier ID, the default circuit is used because there is no match in the voice source group.

If there is an incoming source carrier ID called "AA," the following are in effect:

- The voice source group matches.
- Both call legs are counted against circuit "AA".
- The source carrier ID is passed through the gateway to the terminating leg.
- The destination carrier ID is "AA".

The following examples show the second voice source group match case:

#### **Example: Voice Source-Group Match Case 2**

```
voice service voip
allow-connections h323 to h323
h323
ip circuit max-calls 1000
ip circuit carrier-id AA reserved-calls 200
ip circuit carrier-id BB reserved-calls 200
!
voice source-group 1
carrier-id source AA
carrier-id target BB
```

If there is no incoming source carrier ID, the default circuit is used because there is no match in the voice source group.

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If there is an incoming source carrier ID called "AA":

- The voice source-group matches.
- One leg is counted against circuit "AA".
- One leg is counted against circuit "BB".
- The source carrier ID is passed through the gateway to the terminating leg.
- The destination carrier ID is "BB".

The following examples show the third voice source-group match case:

#### Example: Voice Source-Group Match Case 3

```
voice service voip
allow-connections h323 to h323
h323
ip circuit max-calls 1000
ip circuit carrier-id AA reserved-calls 200
ip circuit carrier-id BB reserved-calls 200
!
voice source-group 1
access-list 1
carrier-id source BB
If the access-list matches, the following apply:
```

- One leg is counted against circuit "BB".
- One leg is counted against the default circuit (for the destination circuit).
- The source carrier ID is synthesized to "BB" and used to report to the gatekeeper. It is also used on the outgoing setup.

If a source carrier ID is received on the incoming setup, it is overridden with the synthesized carrier ID

# **Overlap Signaling**

Overlap signaling requires that called digits be sent one-by-one as they are received from the calling device. The first digit is sent in a call setup message and subsequent digits are sent in information messages. This technique is used when a receiving gateway is able to recognize variable-length phone numbers, and requires that the originating gateway signal the end of the call setup process.

Overlap signaling is implemented by matching destination patterns on the dial peers. When H.225 signal overlap is configured on the originating gateway, it sends the SETUP to the terminating gateway once a dial-peer match is found. The originating gateway sends all further digits received from the user to the terminating gateway using INFO messages until it receives a sending complete message from the user. The terminating gateway receives the digits in SETUP and subsequent INFO messages and does a dial-peer match. If a match is found, it sends a SETUP with the collected digits to the PSTN. All subsequent digits are sent to the PSTN using INFO messages to complete the call.

## **Configuring Overlap Signaling**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. h323
- 5. h225 signal overlap
- 6. h225 timeout t302 seconds
- 7. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Router(config) # voice service voip	
Step 4	h323	Enters H.323 voice-service configuration mode.
	Example:	
	Router(conf-voi-serv)# h323	
Step 5	h225 signal overlap	Activates overlap signaling to the destination gateway.
	Example:	
	Router(conf-serv-h323)# h225 signal overlap	
Step 6	h225 timeout t302 seconds	Sets the t302 timer timeout value. The argument is as follows:
	Example:	• <i>seconds</i> — Number of seconds for timeouts. Range
	Router(conf-serv-h323)# h225 timeout t302 15	1 to 30.
Step 7	exit	Exits the current mode.
	Example:	
	Router(conf-serv-h323)# exit	

# Verifying H.323-to-H.323 Interworking

To verify Cisco Unified Border Element feature configuration and operation, perform the following steps (listed alphabetically) as appropriate.

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The word "calls" refers to call legs in some commands and output.

### **SUMMARY STEPS**

- 1. show call active video
- 2. show call active voice
- 3. show call active fax
- 4. show call history video
- 5. show call history voice
- 6. show call history fax
- 7. show crm
- 8. show dial-peer voice
- 9. show running-config
- 10. show voip rtp connections

### **DETAILED STEPS**

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Step 1	<b>show call active video</b> Use this command to display the active video H.323 call legs.
Step 2	<b>show call active voice</b> Use this command to display call information for voice calls that are in progress.
Step 3	<b>show call active fax</b> Use this command to display the fax transmissions that are in progress.
Step 4	<b>show call history video</b> Use this command to display the history of video H.323 call legs.
Step 5	show call history voice Use this command to display the history of voice call legs.
Step 6	<b>show call history fax</b> Use this command to display the call history table for fax transmissions that are in progress.
Step 7	<b>show crm</b> Use this command to display the carrier ID list or IP circuit utilization.
Step 8	<b>show dial-peer voice</b> Use this command to display information about voice dial peers.
Step 9	<b>show running-config</b> Use this command to verify which H.323-to-H.323, H.323-to-SIP, or SIP-to-SIP connection types are supported.
Step 10	<b>show voip rtp connections</b> Use this command to display active Real-Time Transport Protocol (RTP) connections.

# Troubleshooting H.323-to-H.323 Interworking

## $\underline{\Lambda}$

Caution

Under moderate traffic loads, these **debug** commands produce a high volume of output.

- debug cch323 all
- debug h225 asn1
- debug h225 events
- debug h225 q931
- debug h245 asn1
- debug h245 events
- debug voip ipipgw
- debug voip ccapi inout





# **Support for SRTP**

- SRTP-SRTP Interworking, page 501
- SRTP-RTP Interworking, page 515
- SRTP-SRTP Pass-Through, page 531



# **SRTP-SRTP Interworking**

Cisco Unified Border Element (CUBE) supports secure calls between two networks having different cipher suites. SRTP-SRTP interworking is supported for audio and video calls.

- Feature Information for SRTP-SRTP Interworking, page 501
- Prerequisites for SRTP-SRTP Interworking, page 502
- Restrictions for SRTP-SRTP Interworking, page 502
- Information About SRTP-SRTP Interworking, page 502
- How to Configure SRTP-SRTP Interworking, page 504
- Configuration Examples, page 512

# Feature Information for SRTP-SRTP Interworking

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for SRTP-SRTP interworking	Cisco IOS XE Everest 16.5.1b	This feature allows secure calls between two enterprises using different cipher suites. Supported cipher suites are as follows: • AEAD_AES_256_GCM • AEAD_AES_128_GCM • AES_CM_128_HMAC_SHA1_80 • AES_CM_128_HMAC_SHA1_32

#### Table 52: Feature Information for SRTP-SRTP Interworking

# **Prerequisites for SRTP-SRTP Interworking**

Cisco IOS XE Everest Release 16.5.1b or later



Note

SRTP-SRTP Interworking feature is not supported on Cisco ISR G2 Series Routers.

# **Restrictions for SRTP-SRTP Interworking**

- Asymmetric SRTP fallback configuration is not supported
- Call admission control (CAC) is not supported
- Call Progress Analysis (CPA) is not supported
- Transcoding calls are not supported
- SRTCP-RTCP interworking is not supported
- · More than one audio and video m-line is not supported
- · Unified CME and Unified SRST flows and SIP-TDM flows are not supported

# Information About SRTP-SRTP Interworking

From Cisco IOS XE Everest Release 16.5.1b onwards, when SRTP is enabled, by default Cisco Unified Border Element supports secure calls between networks using different cipher suites. The cipher suites supported for SRTP-SRTP interworking with default preference order is as follows:

- AEAD\_AES\_256\_GCM
- AEAD\_AES\_128\_GCM
- AES\_CM\_128\_HMAC\_SHA1\_80

### • AES\_CM\_128\_HMAC\_SHA1\_32

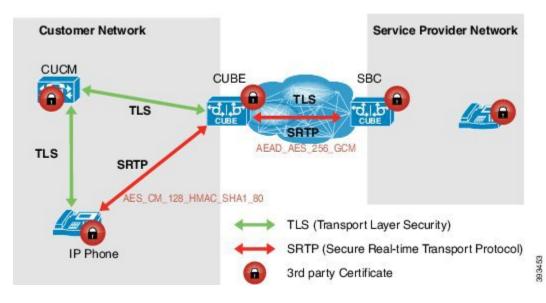


Figure 44: SRTP-SRTP Interworking

CUBE allows you to change the list of preference order of the cipher-suites. Cipher-suite preference can be configured globally (under voice service voip >> sip), on a voice class tenant, or on a dial-peer.

The preference range is from 1 to 4, where 1 represents highest preference. CUBE offers SRTP cipher-suites in SDP offer based on the preference configured. For SDP answer, the highest configured preference cipher-suite that matches the offer from peer is selected.

## **Supplementary Services Support**

The following supplementary services are supported:

- · Midcall codec change with voice class codec configuration
- · Reinvite-based call hold and resume
- Music on hold (MoH) invoked from the Cisco Unified Communications Manager (Cisco UCM), where the call leg changes between SRTP and RTP for an MoH source
- · Reinvite-based call forward and call transfer
- Call transfer based on a REFER message, with local consumption or pass-through of the REFER message on the CUBE
- Call forward based on a 302 message, with local consumption or pass-through of the 302 message on the CUBE
- T.38 fax switchover
- · Fax pass-through switchover

For call transfers involving REFER and 302 messages (messages that are locally consumed on CUBE), end-to-end media renegotiation is initiated from CUBE only when you configure the **supplementary-service media-renegotiate** command in voice service voip configuration mode.

When supplementary services are invoked from the end points, the call can switch between SRTP and RTP during the call duration. Hence, Cisco recommends that you configure such SIP trunks for SRTP fallback. For information on configuring SRTP fallback, refer Enabling SRTP Fallback, on page 509.

# How to Configure SRTP-SRTP Interworking

## **Configuring SRTP**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. destination-pattern string
- **5**. session protocol sipv2
- 6. session target ipv4:destination-address
- 7. incoming called-number string
- 8. srtp
- 9. codec codec
- 10. end
- 11. dial-peer voice tag voip
- 12. Repeat Steps 4, 5, 6, and 7 to configure a second dial peer.
- 13. srtp
- 14. codec codec
- 15. exit

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	

	Command or Action	Purpose
Step 3	dial-peer voice tag voip	Defines a particular dial peer, to specify the method of voice encapsulation, and enters dial peer voice configuration mode.
	Example:	• In the example, the following parameters are set:
	Device(config)# dial-peer voice 201 voip	• Dial peer 201 is defined.
		• VoIP is shown as the method of encapsulation.
Step 4	destination-pattern string	Specifies either the prefix or the full E.164 telephone number to be used for a dial peer string.
	Example: Device(config-dial-peer)# destination-pattern 5550111	• In the example, 5550111 is specified as the pattern for the telephone number.
Step 5	session protocol sipv2	Specifies a session protocol for calls between local and remote routers using the packet network.
	Example:	• In the example, the <b>sipv2</b> keyword is configured so that the
	Device(config-dial-peer)# <b>session</b> <b>protocol sipv2</b>	dial peer uses the SIP protocol.
Step 6	session target ipv4:destination-address	Designates an IP address where calls will be sent.
	Example:	• In the example, calls matching this outbound dial-peer will be sent to 10.13.25.102.
	<pre>Device(config-dial-peer)# session target ipv4:10.13.25.102</pre>	
Step 7	incoming called-number string	Specifies a digit string that can be matched by an incoming call to associate the call with a dial peer.
	Example:	• In the example, 5550111 is specified as the pattern for the
	<pre>Device(config-dial-peer)# incoming called-number 5550111</pre>	E.164 or private dialing plan telephone number.
Step 8	srtp	Specifies that SRTP is used to enable secure calls for the dial peer
	Example:	
	Device(config-dial-peer)# <b>srtp</b>	
Step 9	codec codec	Specifies the voice coder rate of speech for the dial peer.
	Example:	• In the example, G.711 mu-law at 64,000 bps, is specified as the voice coder rate for speech.
	Device(config-dial-peer)# codec g711ulaw	

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	Command or Action	Purpose
Step 10	end	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# <b>end</b>	
Step 11	dial-peer voice tag voip	Defines a particular dial peer, to specify the method of voice encapsulation, and enters dial peer voice configuration mode.
	Example:	• In the example, the following parameters are set:
	Device(config)# dial-peer voice 200 voip	• Dial peer 200 is defined.
		• VoIP is shown as the method of encapsulation.
Step 12	Repeat Steps 4, 5, 6, and 7 to configure a second dial peer.	
Step 13	srtp	Specifies that SRTP is used to enable secure calls for the dial peer
	Example:	
	Device(config-dial-peer)# <b>srtp</b>	
Step 14	codec codec	Specifies the voice coder rate of speech for the dial peer.
	Example:	• In the example, G.711 mu-law at 64,000 bps, is specified as the voice coder rate for speech.
	Device(config-dial-peer)# codec g711ulaw	
Step 15	exit	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# exit	

# **Configuring Cipher Suite Preference (optional)**

Note

No additional configurations are required if you want to configure the default preference order. Use the following procedure for changing the default preference.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** voice class srtp-crypto *tag*
- 4. crypto preference cipher-suite
- 5. exit

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice class srtp-crypto tag	Enters voice class configuration mode and assign an identification tag for a srtp-crypto voice class.
	Example: Device(config) # voice class srtp-crypto 100	
Step 4	crypto preference cipher-suite	Specifies the preference for an SRTP cipher-suite that will be offered by Cisco Unified Border Element (CUBE) in the SDP
	Example:	in offer and answer.
	Device(config-class)# crypto 1 AEAD_AES_256_GCM	You can configure a maximum of four preferences.
Step 5	exit	Exists the present configuration mode.
	<b>Example:</b> Device(config-class)# <b>exit</b>	

## What to Do Next

Assign SRTP Crypto voice class globally, or on a voice-class tenant, or on a dial-peer. For more information, see Applying Crypto Suite Selection Preference (optional), on page 507.

## **Applying Crypto Suite Selection Preference (optional)**

### **Before You Begin**

• Ensure that an srtp voice-class is created using the voice class srtp-crypto crypto-tag command

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Apply crypto suite selection preference
  - In global configuration mode:
    - ° voice service voice

° sip

- ° srtp-crpto crypto-tag
- In voice class tenant configuration mode:
  - voice class tenant tag
  - srtp-crypto crypto-tag
- In dial-peer configuration mode:
  - dial-peer voice tag voip
  - voice-class sip srtp-crypto crypto-tag
- 4. end

## **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> <b>enable</b>	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	Apply crypto suite selection preference	Assigns previously configured crypto-suite
	• In global configuration mode:	selection preference.
	° voice service voice	The <i>cryptp-tag</i> maps to the tag created the <b>voice class srtp-crypto</b> command
	° sip	available in global configuration mode.
	• srtp-crpto crypto-tag	
	• In voice class tenant configuration mode:	
	° voice class tenant tag	

	Command or Action	Purpose
	• srtp-crypto crypto-tag	
	• In dial-peer configuration mode:	
	• dial-peer voice tag voip	
	• voice-class sip srtp-crypto crypto-tag	
	Example:	
	In global configuration mode:	
	Device> enable	
	Device# configure terminal	
	Device(config)# voice service voice Device(conf-voi-serv)# sip	
	Device (conf-serv-sip) # srtp-crypto 102	
	In voice class tenant configuration mode:	
	Device> enable	
	Device# configure terminal	
	<pre>Device(config)# voice class tenant 100 Device(conf-serv-sip)# srtp-crypto 102</pre>	
	Device (com-serv-sip) # sich-crypto 102	
	In dial-peer configuration mode:	
	Device> enable	
	Device# configure terminal	
	Device(config)# dial-peer voice 300 voip Device(config-dial-peer)# voice-class sip srtp-crypto 102	
tep 4	end	Exits the present configuration mode.
	Example:	
	Device(config-dial-peer)# exit	

# **Enabling SRTP Fallback**

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You can configure SRTP with the fallback option so that a call can fall back to RTP if SRTP is not supported by the other call end. Enabling SRTP fallback is required for supporting nonsecure supplementary services such as MoH, call forward, and call transfer.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. Enter one of the following commands:
  - In dial-peer configuration mode

dial-peer voice tag voip

**srtp fallback** (for interworking with devices other than Cisco Unified Communications Manager) or

**voice-class sip srtp negotiate cisco** (Enable this CLI along with **srtp fallback** command to support SRTP fallback with Cisco Unified Communications Manager )

• In global VoIP SIP configuration mode

voice service voip

sip

srtp fallback(for interworking with devices other than Cisco Unified Communications Manager)

or

**srtp negotiate cisco** (Enable this CLI along with **srtp fallback** command to support SRTP fallback with Cisco Unified Communications Manager )

4. exit

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Enter one of the following commands:	Enables call fallback to nonsecure mode.
	• In dial-peer configuration mode	
	dial-peer voice tag voip	
	<b>srtp fallback</b> (for interworking with devices other than Cisco Unified Communications Manager)	
	or	

	Command or Action	Purpose
	voice-class sip srtp negotiate cisco (Enable this CLI along with srtp fallback command to support SRTP fallback with Cisco Unified Communications Manager )	
	In global VoIP SIP configuration mode	
	voice service voip	
	sip	
	<b>srtp fallback</b> (for interworking with devices other than Cisco Unified Communications Manager)	
	or	
	<b>srtp negotiate cisco</b> (Enable this CLI along with <b>srtp fallback</b> command to support SRTP fallback with Cisco Unified Communications Manager )	
	Example:	
	Device(config)# <b>dial-peer voice 10 voip</b> Device(config-dial-peer)# <b>srtp fallback</b>	
	Example:	
	Device(config) # <b>dial-peer voice 10 voip</b> Device(config-dial-peer) # <b>voice-class sip srtp negotiate</b> <b>Cisco</b>	
	Example:	
	Device(config)# voice service voip Device(config)# sip Device(conf-voi-serv)# srtp fallback	
	Example:	
	Device(config)# <b>voice service voip</b> Device(config)# <b>sip</b> Device(conf-voi-serv)# <b>srtp negotiate cisco</b>	
Step 4	exit	Exits present configuration mode and enters privileged EXEC mode.
	Example:	
	Device(conf-voi-serv)# exit	

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## **Configuration Examples**

## Example: Configuring SRTP-SRTP Interworking

The following example shows how to configure support for SRTP-SRTP interworking. In this example, the incoming call leg preference is set to AEAD\_AES\_256\_GCM crypto-suite and the outgoing call leg preference is set to AES\_CM\_128\_HMAC\_SHA1\_80 crypto-suite.

Configure SRTP:

```
Device> enable
Device# configure terminal
Device (config) # dial-peer voice 300 voip
Device(config-dial-peer)# description "inbound dialpeer for 81560"
Device(config-dial-peer) # session protocol sipv2
Device(config-dial-peer) # incoming called-number 81560
Device(config-dial-peer)# srtp
Device (config-dial-peer) # codec g711ulaw
Device(config-dial-peer)# end
Device (config) # dial-peer voice 400 voip
Device (config-dial-peer) # destination-pattern 81560
Device (config-dial-peer) # description "outbound dialpeer for 81560"
Device(config-dial-peer) # session protocol sipv2
Device(config-dial-peer)# session target ipv4:10.13.25.102
Device (config-dial-peer) # srtp
Device(config-dial-peer)# codec g711ulaw
```

Create a voice class srtp-crypto 100 and assign AEAD AES 256 GCM crypto-suite with highest preference:

```
Device (config) # voice class srtp-crypto 100
Device (config-class) # crypto 1 AEAD AES 256 GCM
```

Assign srtp-crypto 100 on incoming dial-peer:

```
Device(config)# dial-peer voice 300 voip
Device(config-dial-peer)# voice-class sip srtp-crypto 100
Device(config-dial-peer)# codec g711ulaw
Device(config-dial-peer)# srtp
```

Create a voice class srtp-crypto 103 and assign AES\_CM\_128\_HMAC\_SHA1\_80 crypto-suite with highest preference:

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```
Device> enable
Device# configure terminal
Device(config)# voice class srtp-crypto 103
Device(config-class)# crypto 1 AES_CM_128_HMAC_SHA1_80
```

Assign srtp-crypto 103 on outgoing dial-peer:

```
Device (config) # dial-peer voice 400 voip
Device (config-dial-peer) # voice-class sip srtp-crypto 103
Device (config-dial-peer) # codec g711ulaw
Device (config-dial-peer) # srtp
Device # show sip-ua calls
```

```
Total SIP call legs:2, User Agent Client:1, User Agent Server:1
SIP UAC CALL INFO
Call 1
```

SIP Call ID : 706E9625-C4FB11E6-8008AFC8-C0129831@10.25.15.63 State of the call : STATE ACTIVE (7) Substate of the call : SUBSTATE NONE (0) Calling Number : 61230 : 81560 Called Number Called URI Bit Flags : 0xC04018 0x80000100 0x80 CC Call ID : 2 Local UUID : d5173c8551b25b06820edc687e50ab90 : 2e9094e33b815992a519f82abfae09d2 Remote UUID Source IP Address (Sig ): 10.25.16.63 Destn SIP Req Addr:Port : [10.13.25.102]:14560 Destn SIP Resp Addr:Port: [10.13.25.102]:14560 Destination Name Number of Media Streams : 1 Number of Active Streams: 1 RTP Fork Object : 0x0 : flow-through Media Mode Media Stream 1 State of the stream : STREAM\_ACTIVE Stream Call ID : 2 Stream Type : voice+dtmf (1) Stream Media Addr Type : 1 Negotiated Codec Codec Payload Type : g711ulaw (80 bytes) Codec Payload Type : 0 Negotiated Dtmf-relay : rtp-nte Dtmf-relay Payload Type : 101 : -1 OOS TD Local QoS Strength : BestEffort Negotiated QoS Strength : BestEffort Negotiated QoS Direction : None Local QoS Status : None Media Source IP Addr:Port: [10.25.15.63]:8002 Media Dest IP Addr:Port : [10.13.25.102]:14240 Local Crypto Suite : AES\_CM\_128\_HMAC\_SHA1\_80 Remote Crypto Suite : AES\_CM\_128\_HMAC\_SHA1\_80 Mid-Call Re-Assocation Count: 0 SRTP-RTP Re-Assocation DSP Query Count: 0 Options-Ping ENABLED:NO ACTIVE:NO Number of SIP User Agent Client(UAC) calls: 1 SIP UAS CALL INFO Call 1 SIP Call ID : 1-8614@10.41.50.13 State of the call : STATE ACTIVE (7) Substate of the call : SUBSTATE\_NONE (0) Calling Number : 61230 Called Number : 81560 Called URI : sip:81560@10.13.25.102:5060 Bit Flags : 0xC0401C 0x10000100 0x4 CC Call ID : 1 Local UUID : 2e9094e33b815992a519f82abfae09d2 Remote UUID : d5173c8551b25b06820edc687e50ab90 Source IP Address (Sig ): 10.25.15.63 Destn SIP Req Addr:Port : [10.41.50.13]:14450 Destn SIP Resp Addr:Port: [10.41.50.13]:14450 Destination Name : 10.41.50.13 Number of Media Streams : 1 Number of Active Streams: 1 RTP Fork Object : 0x0 Media Mode : flow-through Media Stream 1 State of the stream : STREAM ACTIVE Stream Call ID : 1 Stream Type : voice+dtmf (0) Stream Media Addr Type : 1 Negotiated Codec : g711ulaw (80 bytes) Codec Payload Type : 0 Negotiated Dtmf-relay : rtp-nte Dtmf-relay Payload Type : 101 QoS ID : -1

Local QoS Strength Negotiated QoS Strength Negotiated QoS Direction Local QoS Status				
Media Source IP Addr:Port				
Media Dest IP Addr:Port	: [10.41.50.13]:14670			
Local Crypto Suite	: AEAD AES 256 GCM			
Remote Crypto Suite	: AEAD AES 256 GCM (			
	AEAD AES 256 GCM			
	AEAD AES 128 GCM )			
Mid-Call Re-Assocation Count: 0				
SRTP-RTP Re-Assocation DSP Query Count: 0				
Options-Ping ENABLED:NO Number of SIP User Agent Se				

## Example: Changing the Cipher-Suite Preference

Specify SRTP cipher-suite preference:

```
Device> enable
Device# configure terminal
Device(config)# voice class srtp-crypto 100
Device(config-class)# crypto 1 AEAD_AES_256_GCM
Device(config-class)# crypto 2 AEAD_AES_128_GCM
Device(config-class)# crypto 4 AES_CM_128_HMAC_SHA1_32
```

The following is the snippet of **show running-config** command output showing the cipher-suite preference:

```
Device# show running-config
voice class srtp-crypto 100
crypto 1 AEAD_AES_256_GCM
crypto 2 AEAD_AES_128_GCM
crypto 4 AES_CM_128_HMAC_SHA1_32
```

If you want to change the preference 4 to AES CM 128 HMAC SHA1 80, execute the following command:

Device (config-class) # crypto 4 AES\_CM\_128\_HMAC\_SHA1\_80

The following is the snippet of **show running-config** command output showing the change in cipher-suite:

```
Device# show running-config
voice class srtp-crypto 100
crypto 1 AEAD_AES_256_GCM
crypto 2 AEAD_AES_128_GCM
crypto 4 AES_CM_128_HMAC_SHA1_80
```

If you want to change the preference of AES\_CM\_128\_HMAC\_SHA1\_80 to 3, execute the following commands:

```
Device (config-class) # no crypto 4
Device (config-class) # crypto 3 AES CM 128 HMAC SHA1 80
```

The following is the snippet of **show running-config** command output showing the cipher-suite preference overwritten:

```
Device# show running-config
voice class srtp-crypto 100
crypto 1 AEAD_AES_256_GCM
crypto 2 AEAD_AES_128_GCM
crypto 3 AES CM 128 HMAC SHA1 80
```



# **SRTP-RTP Interworking**

The Cisco Unified Border Element (CUBE) Support for SRTP-RTP Interworking feature allows secure network to non-secure network calls and provides operational enhancements for Session Initiation Protocol (SIP) trunks from Cisco Unified Call Manager and Cisco Unified Call Manager Express. Support for Secure Real-Time Transport Protocol (SRTP) to Real-Time Transport Protocol (RTP) interworking in a network is enabled for SIP-SIP audio calls.

- Feature Information for SRTP-RTP Interworking, page 515
- Prerequisites for SRTP-RTP Interworking, page 516
- Restrictions for SRTP-RTP Interworking, page 516
- Information About SRTP-RTP Interworking, page 516
- How to Configure Support for SRTP-RTP Interworking, page 520
- Configuration Examples for SRTP-RTP Interworking, page 528

# Feature Information for SRTP-RTP Interworking

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Cisco Unified Border Element Support for SRTP-RTP Interworking	12.4(22)YB , 15.0(1)M Cisco IOS XE 3.1S	This feature allows secure to non-secure enterprise calls. Support for SRTP-RTP interworking between one or multiple Cisco Unified Border Elements is enabled for SIP-SIP audio calls.

Feature Name	Releases	Feature Information
Supplementary Services Support on CUBE for SRTP-RTP Calls	Cisco IOS 15.2(1)T Cisco IOS XE 3.7S	The SRTP-RTP Interworking feature was enhanced to support supplementary services for SRTP-RTP calls.
Support for AEAD_AES_GCM_256 and AEAD_AES_GCM_128 crypto-suites	Cisco IOS XE Everest 16.5.1b	AEAD_AES_GCM_256 and AEAD_AES_GCM_128 crypto suites were added to support SRTP-RTP interworking.

# **Prerequisites for SRTP-RTP Interworking**

- SRTP-RTP interworking is supported with Cisco Unified CallManager 7.0 and later releases.
- DSP resources are required for platforms running on Cisco IOS Releases. For more information on configuring DSP resources, see Transcoding
- Platforms running on Cisco IOS XE Releases do not require DSP resources.

## **Restrictions for SRTP-RTP Interworking**

- Asymmetric SRTP fallback configuration is not supported
- Dial peer hunting is not supported
- SRTCP-RTCP interworking is not supported on platforms running on Cisco IOS Releases.
- Video calls are not supported on platforms running on Cisco IOS Releases.
- More than one video m-line is not supported

# Information About SRTP-RTP Interworking

To configure support for SRTP-RTP interworking, you should understand the following concepts:

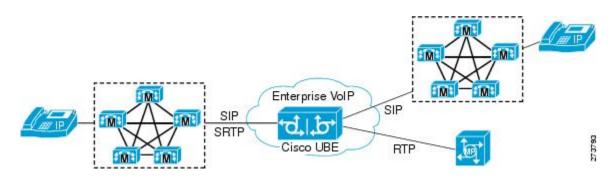
## Support for SRTP-RTP Interworking

The Cisco Unified Border Element Support for SRTP-RTP Interworking feature connects SRTP Cisco Unified CallManager domains with the following:

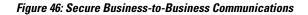
- RTP Cisco Unified CallManager domains. Domains that do not support SRTP or have not been configured for SRTP, as shown in the figure below.
- RTP Cisco applications or servers. For example, Cisco Unified MeetingPlace, Cisco WebEx, or Cisco Unity, which do not support SRTP, or have not been configured for SRTP, or are resident in a secure data center, as shown in the figure below.

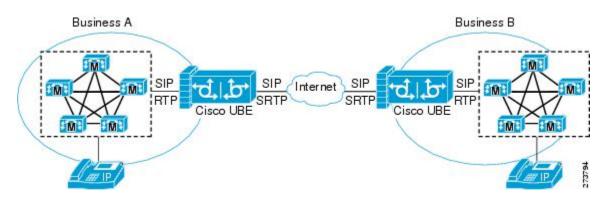
• RTP to third-party equipment. For example, IP trunks to PBXs or virtual machines, which do not support SRTP.

Figure 45: SRTP Domain Connections



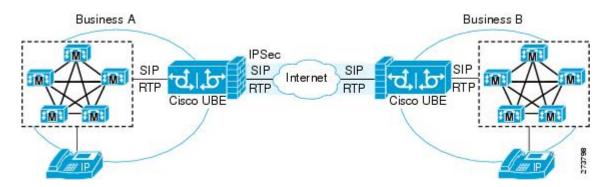
The Cisco Unified Border Element Support for SRTP-RTP Interworking feature connects SRTP enterprise domains to RTP SIP provider SIP trunks. SRTP-RTP interworking connects RTP enterprise networks with SRTP over an external network between businesses. This provides flexible secure business-to-business communications without the need for static IPsec tunnels or the need to deploy SRTP within the enterprise, as shown in the figure below.





SRTP-RTP interworking also connects SRTP enterprise networks with static IPsec over external networks, as shown in the figure below.

#### Figure 47: SRTP Enterprise Network Connections



SRTP-RTP interworking on the CUBE in a network topology uses single-pair key generation. Existing audio and dual-tone multifrequency (DTMF) transcoding is used to support voice calls. SRTP-RTP interworking support is provided in both flow-through and high-density mode. There is no impact on SRTP-SRTP pass-through calls.

SRTP is configured on one dial peer using the **srtp** and **srtp fallback** commands. RTP is configured on the other dial peer. The dial peer configuration takes precedence over the global configuration on the CUBE.

Fallback handling occurs if one of the call endpoints does not support SRTP. The call can fall back to RTP-RTP, or the call can fail, depending on the configuration. Fallback takes place only if the **srtp fallback** command is configured on the respective dial peer. RTP-RTP fallback occurs when no transcoding resources are available for SRTP-RTP interworking.

# Using SRTP-RTP Chain for Interworking Between AES\_CM\_128\_HMAC\_SHA1\_32 and AES\_CM\_128\_HMAC\_SHA1\_80 Crypto Suites

A single Cisco Unified Call Manager (CUCM) device cannot terminate a Secure Real-time Transport Protocol (SRTP) connection with an IP Phone using the AES\_CM\_128\_HMAC\_SHA1\_32 crypto suite and initiate an SRTP connection with an external CUBE device with the AES\_CM\_128\_HMAC\_SHA1\_80 crypto suite at the same time.

For Cisco Unified Call Manager (Unified Communications Manager) and IP Phone devices that support only AES\_CM\_128\_HMAC\_SHA1\_32 crypto suite, the interim SRTP-RTP interworking solution that is described below can be implemented.

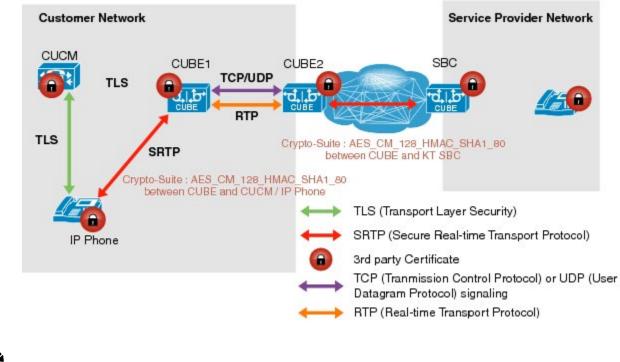
- CUCM or IP Phone side:
  - An SRTP connection using the AES\_CM\_128\_HMAC\_SHA1\_32 crypto suite exists between the IP Phone and CUBE1.

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• An RTP connection exists between CUBE1 and CUBE2.

• SIP trunk side—An SRTP connection using the AES\_CM\_128\_HMAC\_SHA1\_80 crypto suite is initiated by CUBE2 here. In the image below, CUBE2 is the border element on the Customer Network and SBC is the border element on the Service Provider Network.

Figure 48: SRTP-RTP Interworking Supporting AES\_CM\_128\_HMAC\_SHA1\_32 crypto suite



Note

- AES\_CM\_128\_HMAC\_SHA1\_32 to AES\_CM\_128\_HMAC\_SHA1\_80 interworking is not supported upto Cisco IOS 15.5(3)M Release and Cisco IOS XE Everest 16.4.1 Release.
- From Cisco IOS XE Everest 16.5.1b Release onwards, SRTP-SRTP interworking is supported and therefore SRTP-RTP chain is not required.

## **Supplementary Services Support**

The following supplementary services are supported:

- Midcall codec change with voice class codec configuration
- · Reinvite-based call hold and resume
- Music on hold (MoH) invoked from the Cisco Unified Communications Manager (Cisco UCM), where the call leg changes between SRTP and RTP for an MoH source
- Reinvite-based call forward and call transfer
- Call transfer based on a REFER message, with local consumption or pass-through of the REFER message on the CUBE

- Call forward based on a 302 message, with local consumption or pass-through of the 302 message on the CUBE
- T.38 fax switchover
- Fax pass-through switchover

For call transfers involving REFER and 302 messages (messages that are locally consumed on CUBE), end-to-end media renegotiation is initiated from CUBE only when you configure the **supplementary-service media-renegotiate** command in voice service voip configuration mode.

When supplementary services are invoked from the end points, the call can switch between SRTP and RTP during the call duration. Hence, Cisco recommends that you configure such SIP trunks for SRTP fallback. For information on configuring SRTP fallback, refer Enabling SRTP Fallback, on page 509.

## How to Configure Support for SRTP-RTP Interworking

## **Configuring SRTP-RTP Interworking Support**



From Cisco IOS XE Everest Release 16.5.1b onwards, the following crypto suites are enabled by default on the SRTP leg:

- AEAD\_AES\_256\_GCM
- AEAD\_AES\_128\_GCM
- AES\_CM\_128\_HMAC\_SHA1\_80
- AES\_CM\_128\_HMAC\_SHA1\_32

Use the following procedure for changing the default preference list.

Perform the task in this section to enable SRTP-RTP interworking support between one or multiple Cisco Unified Border Elements for SIP-SIP audio calls. In this task, RTP is configured on the incoming call leg and SRTP is configured on the outgoing call leg.



This feature is available only on Cisco IOS images with security package.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. destination-pattern string
- 5. session protocol sipv2
- 6. session target ipv4: destination-address
- 7. incoming called-number *string*
- 8. codec codec
- 9. end
- 10. dial-peer voice tag voip
- **11.** Repeat Steps 4, 5, 6, and 7 to configure a second dial peer.
- 12. srtp
- **13. codec** *codec*
- 14. exit

#### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	dial-peer voice tag voip	Defines a particular dial peer, to specify the method of voice encapsulation, and enters dial peer voice configuration mode.
	Example:	• In the example, the following parameters are set:
	Device(config)# dial-peer voice 201 voip	• Dial peer 201 is defined.
		• VoIP is shown as the method of encapsulation.
Step 4	destination-pattern string	Specifies either the prefix or the full E.164 telephone number to be used for a dial peer string.
	Example: Device(config-dial-peer)# destination-pattern 5550111	• In the example, 5550111 is specified as the pattern for the telephone number.

	Command or Action	Purpose
Step 5	session protocol sipv2	Specifies a session protocol for calls between local and remote routers using the packet network.
	Example:	• In the example, the <b>sipv2</b> keyword is configured so that the
	Device(config-dial-peer)# <b>session</b> protocol sipv2	dial peer uses the SIP protocol.
Step 6	session target ipv4: destination-address	Designates an IPv4 destination address where calls will be sent.
	Example:	• In the example, calls matching this outbound dial-peer will be sent to 10.13.25.102.
	<pre>Device(config-dial-peer)# session target ipv4:10.13.25.102.</pre>	
Step 7	incoming called-number string	Specifies a digit string that can be matched by an incoming call to associate the call with a dial peer.
	<pre>Example: Device(config-dial-peer)# incoming called-number 5550111</pre>	• In the example, 5550111 is specified as the pattern for the E.164 or private dialing plan telephone number.
Step 8	codec codec	Specifies the voice coder rate of speech for the dial peer.
	Example:	• In the example, G.711 mu-law at 64,000 bps, is specified as the voice coder rate for speech.
	Device(config-dial-peer)# codec g711ulaw	
Step 9	end	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# <b>end</b>	
Step 10	dial-peer voice tag voip	Defines a particular dial peer, to specify the method of voice
	Example:	encapsulation, and enters dial peer voice configuration mode.
	<pre> .    Device(config)# dial-peer voice 200 voip</pre>	<ul> <li>In the example, the following parameters are set:</li> <li>Dial peer 200 is defined.</li> </ul>
		• VoIP is shown as the method of encapsulation.
Step 11	Repeat Steps 4, 5, 6, and 7 to configure a second dial peer.	
Step 12	srtp	Specifies that SRTP is used to enable secure calls for the dial peer.
	Example:	
	Device(config-dial-peer)# <b>srtp</b>	
Step 13	codec codec	Specifies the voice coder rate of speech for the dial peer.

	Command or Action	Purpose
	<b>Example:</b> Device(config-dial-peer)# <b>codec g711ulaw</b>	• In the example, G.711 mu-law at 64,000 bps, is specified as the voice coder rate for speech.
Step 14	exit	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# exit	

## **Configuring Crypto Authentication**



Effective Cisco IOS XE Everest Releases 16.5.1b, **srtp-auth** command is deprecated. Although this command is still available in Cisco IOS XE Everest software, executing this command does not cause any configuration changes. Use **voice class srtp-crypto** command to configure the preferred cipher-suites for the SRTP call leg (connection). For more information, see SRTP-SRTP Interworking.

#### **SUMMARY STEPS**

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- 1. enable
- 2. configure terminal
- 3. Execute the commands based on your configuration mode
  - In dial-peer configuration mode:
  - dial-peer voice tag voip

voice-class sip srtp-auth {sha1-32 | sha1-80 | system}

• In global VoIP SIP configuration mode:

```
voice service voip
```

```
sip
```

```
srtp-auth {sha1-32 | sha1-80}
```

4. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	<pre>Execute the commands based on your configuration mode • In dial-peer configuration mode: dial-peer voice tag voip voice-class sip srtp-auth {sha1-32   sha1-80   system} • In global VoIP SIP configuration mode: voice service voip sip srtp-auth {sha1-32   sha1-80} Example: Device (config) # dial-peer voice 15 voip Device (config-dial-peer) # voice-class sip srtp-auth sha1-80 Example: Device (config) # voice service voip Device (c</pre>	Configures an SRTP connection on CUBE using the preferred crypto suite. • The default value is <b>sha1-32</b> .
Step 4	end Example:	Ends the current configuration session and return to privileged EXEC mode.
	Device(conf-serv-sip)# end	

## **Enabling SRTP Fallback**

You can configure SRTP with the fallback option so that a call can fall back to RTP if SRTP is not supported by the other call end. Enabling SRTP fallback is required for supporting nonsecure supplementary services such as MoH, call forward, and call transfer.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands:
  - In dial-peer configuration mode

dial-peer voice tag voip

srtp fallback (for interworking with devices other than Cisco Unified Communications Manager)

or

**voice-class sip srtp negotiate cisco** (Enable this CLI along with **srtp fallback** command to support SRTP fallback with Cisco Unified Communications Manager )

• In global VoIP SIP configuration mode

voice service voip

sip

srtp fallback(for interworking with devices other than Cisco Unified Communications Manager)

or

**srtp negotiate cisco** (Enable this CLI along with **srtp fallback** command to support SRTP fallback with Cisco Unified Communications Manager )

4. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Enter one of the following commands:	Enables call fallback to nonsecure
	• In dial-peer configuration mode	mode.
	dial-peer voice tag voip	
	<b>srtp fallback</b> (for interworking with devices other than Cisco Unified Communications Manager)	
	or	

	Command or Action	Purpose
	voice-class sip srtp negotiate cisco (Enable this CLI along with srtp fallback command to support SRTP fallback with Cisco Unified Communications Manager )	
	• In global VoIP SIP configuration mode	
	voice service voip	
	sip	
	<b>srtp fallback</b> (for interworking with devices other than Cisco Unified Communications Manager)	
	or	
	<b>srtp negotiate cisco</b> (Enable this CLI along with <b>srtp fallback</b> command to support SRTP fallback with Cisco Unified Communications Manager )	
	Example:	
	Device(config)# <b>dial-peer voice 10 voip</b> Device(config-dial-peer)# <b>srtp fallback</b>	
	Example:	
	Device(config)# dial-peer voice 10 voip Device(config-dial-peer)# voice-class sip srtp negotiate Cisco	
	Example:	
	Device(config)# voice service voip Device(config)# sip Device(conf-voi-serv)# srtp fallback	
	Example:	
	Device(config)# voice service voip Device(config)# sip Device(conf-voi-serv)# srtp negotiate cisco	
Step 4	exit	Exits present configuration mode and enters privileged EXEC mode.
	Example:	
	Device(conf-voi-serv)# exit	

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#### **Troubleshooting Tips**

The following commands help in troubleshooting SRTP-RTP supplementary services support:

- debug ccsip all
- debug voip ccapi inout

### Verifying SRTP-RTP Supplementary Services Support

Perform this task to verify the configuration for SRTP-RTP supplementary services support.

#### SUMMARY STEPS

- 1. enable
- 2. show call active voice brief

#### **DETAILED STEPS**

Step 1 enable Enables privileged EXEC mode.

#### **Example:**

Device> enable

Step 2show call active voice briefDisplays call information for voice calls in progress.

#### **Example:**

```
Device# show call active voice brief
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 2
ulticast call-legs: 0
Total call-legs: 4
     : 1 12:49:45.256 IST Fri Jun 3 2011.1 +29060 pid:1 Answer 10008001 connected
dur 00:01:19 tx:1653/271092 rx:2831/464284 dscp:0 media:0
IP 10.45.40.40:7892 SRTP: on rtt:Oms pl:O/Oms lost:O/O/O delay:O/O/Oms g711ulaw TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
     : 2 12:49:45.256 IST Fri Jun 3 2011.2 +29060 pid:22 Originate 20009001 connected
0
dur 00:01:19 tx:2831/452960 rx:1653/264480 dscp:0 media:0
IP 10.45.40.40:7893 SRTP: off rtt:Oms pl:0/Oms lost:0/0/0 delay:0/0/Oms g711ulaw TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
     : 3 12:50:14.326 IST Fri Jun 3 2011.1 +0 pid:0 Originate connecting
dur 00:01:19 tx:2831/452960 rx:1653/264480 dscp:0 media:0
 IP 10.45.34.252:2000 SRTP: off rtt:Oms pl:O/Oms lost:O/O/O delay:O/O/Oms g711ulaw TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
```

```
0 : 5 12:50:14.326 IST Fri Jun 3 2011.2 +0 pid:0 Originate connecting
dur 00:01:19 tx:1653/271092 rx:2831/464284 dscp:0 media:0
IP 10.45.34.252:2000 SRTP: on rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g711ulaw TextRelay: off
media inactive detected:n media contrl rcvd:n/a timestamp:n/a
long duration call detected:n long duration call duration:n/a timestamp:n/a
```

## **Configuration Examples for SRTP-RTP Interworking**

## **Example: SRTP-RTP Interworking**

The following example shows how to configure support for SRTP-RTP interworking. In this example, the incoming call leg is RTP and the outgoing call leg is SRTP.

```
%SYS-5-CONFIG_I: Configured from console by console
dial-peer voice 201 voip
destination-pattern 5550111
session protocol sipv2
session target ipv4:10.13.25.102
incoming called-number 5550112
codec g711ulaw
!
dial-peer voice 200 voip
destination-pattern 5550112
session protocol sipv2
session target ipv4:10.13.2.51
incoming called-number 5550111
srtp
codec g711ulaw
```

### Example: Configuring Crypto Authentication



Effective Cisco IOS XE Everest Releases 16.5.1b, **srtp-auth** command is deprecated. Although this command is still available in Cisco IOS XE Everest software, executing this command does not cause any configuration changes. Use **voice class srtp-crypto** command to configure the preferred cipher-suites for the SRTP call leg (connection). For more information, see SRTP-SRTP Interworking.

#### Example: Configuring Crypto Authentication (Dial Peer Level)

The following example shows how to configure Cisco UBE to support an SRTP connection using the AES\_CM\_128\_HMAC\_SHA1\_80 crypto suite at the dial peer level:

```
Device> enable
Device# configure terminal
Device(config)# dial-peer voice 15 voip
Device(config-dial-peer)# voice-class sip srtp-auth shal-80
Device(config-dial-peer)# end
```

#### **Example: Configuring Crypto Authentication (Global Level)**

The following example shows how to configure Cisco UBE to support an SRTP connection using the AES\_CM\_128\_HMAC\_SHA1\_80 crypto suite at the global level:

Device> enable
Device# configure terminal
Device(config)# voice service voip
Device(conf-voi-serv)# sip
Device(conf-serv-sip)# srtp-auth shal-80
Device(conf-serv-sip)# end

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# **SRTP-SRTP Pass-Through**

SRTP-SRTP pass-through feature allows pass-through of encrypted media from one call-leg to the other.

- Feature Information for Support of SRTP-SRTP Pass-Through Calls, page 531
- Information About SRTP-SRTP Pass-Through, page 532
- Configure Pass-Through of Unsupported Crypto Suites for a Specific Dial Peer, page 533
- Configure Pass-Through of Unsupported Crypto Suites Globally, page 536
- Configuration Examples for SRTP-SRTP Pass-Through, page 537

# Feature Information for Support of SRTP-SRTP Pass-Through Calls

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for SRTP-SRTP Basic calls	12.4.15XZ	This feature introduced support for basic SRTP-SRTP pass-through calls.

#### Table 54: Feature Information for SRTP-SRTP Pass-Through

Feature Name	Releases	Feature Information
Support for AES_CM_128_HMAC_SHA1_80 crypto suite	Cisco IOS 15.4(1)T Cisco IOS XE 3.11S	Support AES_CM_128_HMAC_SHA1_80 crypto suite on the Session Initiation Protocol (SIP) Trunk interface was introduced.
		The following commands were introduced or modified: show sip-ua srtp, srtp-auth and voice-class sip srtp-auth.
Enhanced Support for SRTP-SRTP Pass-Through	Cisco IOS 15.6(1)T Cisco IOS XE 3.17S	Introduced support for pass-through of the following unsupported crypto suites:
		<ul> <li>AEAD_AES_128_GCM</li> <li>AEAD_AES_256_GCM</li> <li>AEAD_AES_128_CCM</li> <li>AEAD_AES_256_CCM</li> </ul>
		The <b>srtp</b> command was modified to add <b>pass-thru</b> keyword.

# Information About SRTP-SRTP Pass-Through

Cisco Unified Border Element supports SIP calls between endpoints using Transport Layer Security (TLS) for SIP signaling encryption and Secure Real-Time Protocol (SRTP) to provide RTP media encryption. However, these two encryption mechanisms may not be deployed simultaneously, depending on the required call flow invoked on the associated configuration.

The following are conditions of the SRTP Passthrough feature:

- SRTP Passthrough must be configured on both legs of the call. If the target adjacency does not support SRTP Passthrough, then the call is rejected by error message 415 (Unsupported Media Type).
- "m= .. RTP/SAVP .." and a="crypto:..." fields coming in on an Invite from one adjacency are passed on in an Invite to the target adjacency.
- "m= ...RTP/SAVP..." is a required field in the Invite to trigger SRTP Passthrough behavior in the SBC.

## **Pass-Through of Unsupported Crypto Suites**



Effective from Cisco IOS XE Everest Release 16.5.1b, CUBE supports AEAD\_AES\_128\_GCM and AEAD\_AES\_256\_GCM crypto-suites. For more information, see SRTP-SRTP Interworking.

CUBE supports transparent passthrough of all (supported and unsupported) crypto suites.

Until Cisco IOS Release 15.6(1)T and Cisco IOS XE Release 3.17S, CUBE and DSP supported SRTP pass-through only for AES\_CM\_128\_HMAC\_SHA1\_80 crypto suite.

From Cisco IOS Release 15.6(1)T and Cisco IOS XE Release 3.17S onwards, CUBE supports pass-through of the following unsupported crypto suites:

- AEAD\_AES\_128\_GCM
- AEAD\_AES\_256\_GCM
- AEAD\_AES\_128\_CCM
- AEAD\_AES\_256\_CCM

CUBE has the ability to pass across crypto attributes (containing any unsupported crypto suites) as well as media packets (encrypted with unsupported crypto suites).

If SRTP pass-thru feature is enabled, media interworking will not be supported. Ensure that you have symmetric configuration on both the incoming and outgoing dial-peers to avoid media-related issues.

## Configure Pass-Through of Unsupported Crypto Suites for a Specific Dial Peer

#### SUMMARY STEPS

- 1. enable
- **2.** configure terminal
- 3. dial-peer voice tag voip
- 4. destination-pattern string
- **5**. session protocol sipv2
- 6. sessiontarget ipv4: destination-address
- 7. incoming called-number string
- 8. srtp pass-thru
- 9. codec codec
- 10. end
- 11. dial-peer voice tag voip
- 12. Repeat Steps 4, 5, 6, and 7 to configure a second dial peer.
- 13. srtp pass-thru
- **14. codec** *codec*
- 15. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose		
		• Enter your password if prompted.		
	Example:			
	Device> <b>enable</b>			
Step 2	configure terminal	Enters global configuration mode.		
	Example:			
	Device# configure terminal			
Step 3	dial-peer voice tag voip	Defines a particular dial peer, to specify the method of voice encapsulation, and enters dial peer voice configuration mode.		
	Example:	• In the example, the following parameters are set:		
	Device(config)# dial-peer voice 201 voip	• Dial peer 201 is defined.		
		• VoIP is shown as the method of encapsulation.		
Step 4	destination-pattern string	Specifies either the prefix or the full E.164 telephone number to be used for a dial peer string.		
	Example:	• In the example, 5550111 is specified as the pattern for the telephone number.		
	Device(config-dial-peer)# destination-pattern 5550111			
Step 5	session protocol sipv2	Specifies a session protocol for calls between local and remote routers using the packet network.		
	Example:	• In the example, the <b>sipv2</b> keyword is configured so that the		
	Device(config-dial-peer)# <b>session</b> <b>protocol sipv2</b>	dial peer uses the IETF SIP.		
Step 6	sessiontarget ipv4: destination-address	Designates a network-specific address to receive calls from a VoIP or VoIPv6 dial peer.		
	Example:	• In the example, the IP address of the dial peer to receive calls		
	<pre>Device(config-dial-peer)# session target ipv4:10.13.25.102</pre>	is configured as 10.13.25.102.		
Step 7	incoming called-number string	Specifies a digit string that can be matched by an incoming call to associate the call with a dial peer.		
	<pre>Example:     Device(config-dial-peer)# incoming</pre>	• In the example, 5550111 is specified as the pattern for the E.164 or private dialing plan telephone number.		

	Command or Action	Purpose
Step 8	srtp pass-thru	Enables transparent passthrough of all crypto suites for a specific dial peer.
	Example:	
	Device(config-dial-peer)# srtp pass-thru	
Step 9	codec codec	Specifies the voice coder rate of speech for the dial peer.
	Example:	• In the example, G.711 mu-law at 64,000 bps, is specified as the voice coder rate for speech.
	Device(config-dial-peer)# codec g711ulaw	
Step 10	end	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# <b>end</b>	
Step 11	dial-peer voice tag voip	Defines a particular dial peer, to specify the method of voice encapsulation, and enters dial peer voice configuration mode.
	Example:	• In the example, the following parameters are set:
	Device(config)# dial-peer voice 200 voip	• Dial peer 200 is defined.
		• VoIP is shown as the method of encapsulation.
Step 12	Repeat Steps 4, 5, 6, and 7 to configure a second dial peer.	
Step 13	srtp pass-thru	Enables transparent passthrough of all crypto suites for a specific dial peer.
	Example:	
	Device(config-dial-peer)# <b>srtp pass-thru</b>	
Step 14	codec codec	Specifies the voice coder rate of speech for the dial peer.
	Example:	• In the example, G.711 mu-law at 64,000 bps, is specified as the voice coder rate for speech.
	Device(config-dial-peer)# codec g711ulaw	
Step 15	exit	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# exit	

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# **Configure Pass-Through of Unsupported Crypto Suites Globally**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. srtp pass-thru
- 5. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Device(config) # <b>voice service voip</b>	
Step 4	srtp pass-thru	Enables transparent passthrough of all crypto suites globally.
	Example:	
	Device(config-dial-peer)# <b>srtp pass-thru</b>	
Step 5	end	Exits dial peer voice configuration mode.
	Example:	
	Device(config-dial-peer)# <b>end</b>	

## **Configuration Examples for SRTP-SRTP Pass-Through**

Example for SRTP=SRTP Pass-Through

```
enable
configure terminal
dial-peer voice 201 voip
destination-pattern 5550111
session protocol sipv2
session target ipv4:10.13.25.102
incoming called-number 5550111
srtp
codec g711ulaw
end
dial-peer voice 200 voip
destination-pattern 5550111
session protocol sipv2
session target ipv4:10.13.25.101
incoming called-number 5550111
srtp
codec g711ulaw
end
```

Example for Pass-Through of Unsupported Crypto Suites for a specific dial peer

```
enable
configure terminal
dial-peer voice 201 voip
destination-pattern 5550111
session protocol sipv2
session target ipv4:10.13.25.102
incoming called-number 5550111
srtp pass-thru
codec g711ulaw
end
dial-peer voice 200 voip
destination-pattern 5550111
session protocol sipv2
session target ipv4:10.13.25.101
incoming called-number 5550111
srtp pass-thru
codec g711ulaw
end
```

Example for Pass-Through of Unsupported Crypto Suites Globally

enable configure terminal voice service voip srtp pass-thru end

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# **High Availability**

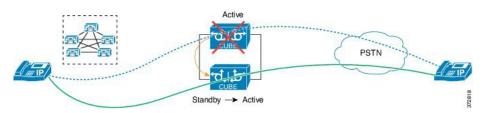
- CUBE High Availability Overview, page 541
- DSP High Availability Support, page 547
- Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices, page 551
- CVP Survivability TCL support with High Availability, page 565



# **CUBE High Availability Overview**

High Availability (HA) is a feature that ensures the availability of resources in a computer system, in case of component failures in the system. The unique hardware and software architecture of the Cisco ASR1000 Series, Cisco ISR G2 and Cisco ISR 4000 Series routers is designed to maximize router uptime during any network event, and thereby provide maximum uptime and resilience within any network scenario.

#### Figure 49: CUBE High Availability



The diagram above illustrates the CUBE's HA feature that allows active calls to be preserved when a CUBE router experiences an outage.

This chapter provides a brief overview of the different types of high availability (HA) options on the Cisco routers for the CUBE Enterprise edition.

- Information About High Availability, page 541
- Restrictions for CUBE High Availability, page 545

## **Information About High Availability**

### Inbox versus Box-to-Box Redundancy

Refer to the next section in this document. For detailed information about inbox and box-to-box redundancies, refer to the chapter titled "Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices" in the *Cisco Unified Border Element Configuration Guide*.

## **Route Processor Redundancy**

Route Processor Redundancy (RPR) allows you to configure a standby RP. When you configure RPR, the standby RP loads the Cisco IOS software on bootup and initializes itself in standby mode. In the event of a fatal error on the active RP, the system switches to the standby RP, which reinitializes itself as the active RP. In this event, the entire system is rebooted, so the switchover with RPR is slower than with other High Availability switchover features such as Nonstop Forwarding/Stateful Switchover (NSF/SSO).

### Stateful Switchover

Stateful switchover (SSO) provides media preservation of calls and post-switchover teardown of calls, in case of active RP failure. This means that the CUBE calls would continue to be active even after the active RP card goes down (provided a redundant RP is present). The standby RP would become active and service new CUBE(ENT) calls. The context of the CUBE (ENT) calls that were switched over from the Active card would be present on the new active card. Hold/Resume or any other supplementary services will work after switchover. In SSO, both media and signaling session context are preserved on failover.



Note

The terms failover and switchover are used interchangeably.

### Nonstop Forwarding

Nonstop forwarding (NSF) helps to suppress routing flaps in devices that are enabled with stateful switchover (SSO), thereby reducing network instability. NSF allows for the forwarding of data packets to continue along known routes while the routing protocol information is being restored after a switchover. Non Stop Forwarding (NSF) works together with SSO and allows the routing protocols to reestablish their routing information by requesting their network neighbors to resend all of the routing information when a switchover occurs.

### **HA Checkpointing**

Checkpointing refers to the facility or architecture to implement stateful switchover (SSO). It provides the mechanisms to help synchronize state data between the active and standby route processors or chassis in a consistent, repeatable, and well-ordered manner.

From Cisco IOS Release 15.6(1)T and Cisco IOS-XE Release 3.17S onwards, checkpointing mechanism is enhanced to provide support for multimedia endpoints with larger SDP up to 6000 bytes. With the new enhancement, CUBE supports preservation of media up to a maximum of 6 m-lines/streams (audio, video, and application).

CUBE HA is enhanced to support the preservation of Record-Route and Contact header information. After SSO, all subsequent midcall SIP messages will be routed based on the correct Record-Route and Contact headers.

## CUBE High Availability Options

The CUBE HA implementation supports full stateful failover for active SIP-to-SIP calls. This means both media and signaling session information is preserved after switchover. The Cisco Unified Border Element (CUBE) provides three types of high availability (HA) options:

- **Inbox redundancy**—Supported only on ASR devices. Inbox redundancy with Stateful Switchover (SSO) mechanism provides redundancy within the same device. Some models of the ASR offer hardware redundancy within the box and some offer software redundancy.
  - Hardware redundancy—Supports stateful failover from an active Enhanced Services Processor to a standby and from an active route processor to a standby on the same box. Cisco ASR1006 supports this type of failover.
  - Software redundancy—Supports stateful failover from an active IOS process to a standby process, both running on the same route processor. This is different than the platforms running Cisco IOS such as the ISR G2 devices, where only one process can run on the operating system. Cisco ASR1001/1002/1004 supports this type of failover.

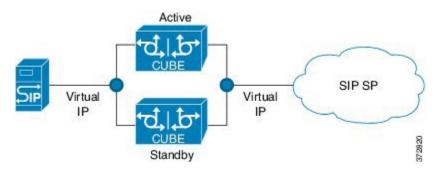
#### Figure 50: Inbox Redundancy



Dual Forwarding plane HW grad Dual Control plane HW (CPU)

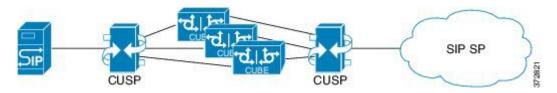
- L2 box-to-box redundancy (stateful failover of active calls)—ASR, ISR G2, and ISR G3 platforms support box-to-box HA. The redundancy protocols used are:
  - ASR-Redundancy Group (RG) infrastructure
  - ISR G2—Hot Standby Routing Protocol (HSRP)
  - ISR G3—Redundancy Group (RG) infrastructure

Figure 51: L2 Box-to-Box Redundancy



• **Clustering with load balancing**—Clustering is supported on ISR G2 and ASR devices. Clustering with load balancing provides local and geographical redundancies. Load balancing can be achieved using Cisco Unified SIP Proxy (CUSP) or using a Service Provider (SP) call agent.

#### Figure 52: Clustering with Load Balancing



#### Hot Standby Routing Protocol (ISR-G2 Devices)

The Cisco Unified Border Element (CUBE) provides high availability (HA) using box-to-box redundancy configurations when implemented on a Cisco ISR-G2 platform. CUBE box-to-box redundancy on ISR-G2 is based on the Hot Standby Routing Protocol (HSRP) router technology, and HSRP is specific to ISR-G2.

HSRP technology provides high network availability by routing IP traffic from hosts on networks without relying on the availability of any single router. HSRP is used in a group of routers for selecting an Active router and a Standby router. HSRP monitors both the inside and outside interfaces—if any interface goes down, the whole device is considered down, the standby device becomes active and takes over the responsibilities of the active router. Box-to-box high availability is supported using virtual IP addresses for the signaling and media. For more information about HA support using virtual IP addresses, refer to the section titled "Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices" in the *CUBE Configuration Guide*.

#### **RG Infrastructure (ASR Devices)**

On the ASR, box-to-box redundancy option (introduced in the previous section) uses the Redundancy Group (RG) Infrastructure to form an Active/Standby pair of routers. The Active/Standby pair share the same virtual IP address (VIP) and continually exchange status messages. CUBE session information is check-pointed across the Active/Standby pair of routers enabling the Standby router to take over immediately all CUBE call processing responsibilities if the Active router should go out of service. This redundancy option is supported on the ASR 1001/1002-X/1004 platforms, and with Cisco IOS XE 3.11S, it is also supported on ASR 1006 with a single route processor and an Embedded Services Processor (ESP). ASR 1006 supports both box-to-box and inbox redundancy, and you cannot switch between these two modes dynamically.

Box-to-box redundancy requires two identical ASR platforms on the same physical LAN. Redundancy Group (RG) Infra component provides the box-to-box communication infrastructure support between the two ASRs and will negotiate the final stable redundancy state. The RG Infra component provides:

- An HSRP-like protocol that negotiates the final redundancy state for each router by exchanging keepalive and hello messages between the two ASRs in pair (using the control interface).
- A transport mechanism for checkpointing the signaling and media state for each call from the ACTIVE to the STANDBY router (using the data interface).
- Configuration/management of the virtual IP (VIP) interface for the traffic interfaces (multiple traffic interfaces can be configured using the same RG).

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Licensing implications and configuration details are not covered in this chapter. For information about HA, refer to the High Availability section in the CUBE Advanced guide.

## **Considerations for Choosing an HA Configuration**

When considering HA design, the following VoIP aspects apply:

- Media preservation of active calls
- Calls that are currently being signaled
- Signaling protocol state preservation for active calls (supplementary services will work after switchover)
- Transcoded calls
- Calls using software MTP on the CUBE
- H323-to-SIP and H323-to-H323 calls
- Licensing implications

# **Restrictions for CUBE High Availability**

• IPv6 is not supported on CUBE HA.

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# **DSP High Availability Support**

Cisco Unified Border Element (CUBE) DSP High Availability support for SIP-to-SIP calls is added for Box-to-Box and Inbox configurations. Earlier, calls that required DSP resources were not checkpointed. As a result, both the media and signaling sessions were not preserved after switchover resulting in call failure.

Note

DSP HA is supported only for SIP-to-SIP calls.

- Feature Information for DSP High Availability Support on CUBE, page 547
- Prerequisites for DSP High Availability, page 548
- Features Supported with DSP High Availability, page 548
- Restrictions for DSP High Availability, page 548
- Troubleshooting DSP HA Support on CUBE, page 549
- How to Configure High Availability, page 549
- Configuration Examples for DSP HA, page 549

## Feature Information for DSP High Availability Support on CUBE

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information		
DSP HA Support on CUBE	Cisco IOS 15.5(2)T Cisco IOS XE 3.15S	Provides DSP High availability support for SIP-to-SIP calls on Box-to-Box and Inbox redundancies.		

Table 55: Feature Information for DSP HA Support on CUBE

# **Prerequisites for DSP High Availability**

- LTI Transcoding
- DSP HA is supported only on the following routers and its corresponding modules:
  - Cisco ISR G2 series (PVDM3)
  - Cisco ASR 1000 series (SPA-DSP)
  - Cisco ISR 4000 series (PVDM4)
- The same type and capacity DSP modules must be used in the Active and Standby CUBE devices (box-to-box)
- The DSP modules must be installed in the same slot and subslot in the Active and Standby CUBE devices (box-to-box)
- The Active and Standby CUBE devices must have the same DSPFARM configurations (box-to-box)

## Features Supported with DSP High Availability

- · Transcoding with Supplementary Services
- Voice Class Codec
- G.711 in-band -> RFC2833 (RTP-NTE) DTMF interworking variant
- SRTP-RTP Interworking (ISR-G2 only)
- · Fax calls with transcoder invoked for codec mis-match

# **Restrictions for DSP High Availability**

- Media flow-around calls are not supported.
- SDP passthrough calls are not supported.
- Audio Transrating is not supported.
- Call Progress Analysis is not supported.

- Dolby Noise Reduction (NR) and Acoustic Shock Protection (ASP) are not supported.
- All SCCP-based media resources (Conference bridge, Transcoding, HW MTP, and SW MTP) are not supported with Cisco Unified Border Element High Availability.

## **Troubleshooting DSP HA Support on CUBE**

You can use the following debug commands to troubleshoot DSP HA:

- debug voip dsmp all
- · debug voip dsm all
- debug ccsip message
- · debug voip ipipgw
- · debug voip ipipgw high-availability
- · debug voip high-availability all
- · debug media resource provisioning all
- · debug dsp-resource-manager flex dspfarm
- · debug dsp-resource-manager flex function
- · debug dsp-resource-manager flex error

# How to Configure High Availability

The Cisco Unified Border Element (CUBE) provides high availability (HA) through box-to-box redundancy configurations when implemented on a Cisco Integrated Services Router Generation 2 router (ISR G2) platform. CUBE box-to-box redundancy is achieved using the router-based Hot Standby Routing Protocol (HSRP) router technology.

To configure DSP HA, follow the general configuration procedure for HA at Cisco Unified Border Element High Availability (HA) Using HSRP Configuration Example.

## **Configuration Examples for DSP HA**

#### Active Configuration

```
voice-card 0
dsp services dspfarm
dspfarm profile 2 transcode universal
codec g711ulaw
codec g711alaw
codec g729ar8
codec g729abr8
maximum sessions 100
associate application CUBE
```

#### **Standby Configuration**

```
voice-card 0
dsp services dspfarm
dspfarm profile 2 transcode universal
codec g711ulaw
codec g711alaw
codec g729ar8
codec g729abr8
maximum sessions 100
associate application CUBE
```

#### The following example shows the DSP HA output for the active and standby configurations:

```
On Active:
```

2		dspfarm dsp ac N STATUS CHNI		E RSC_II	) BRIDGE	_ID PKTS_	TXED PKTS_R	KED
0	13 3005	39.0.0 3007	UP	1	USED	xcode	1	16558
0		39.0.0 3005	UP	1	USED	xcode	1	16559
Total number of DSPFARM DSP channel(s) 1								
On Standby:								
2	ndby#show SP VERSIO	dspfarm dsp a N STATUS CHNI		E RSC_II	) BRIDGE	_ID PKTS_	TXED PKTS_R	KED
0	13	39.0.0 0	UP	1	USED	xcode	1	16558
0	13 0	39.0.0 0	UP	1	USED	xcode	1	16559

1

Total number of DSPFARM DSP channel(s) 1



# StatefulSwitchoverBetweenRedundancyPaired Intra- or Inter-box Devices

Stateful switchover provides protection for network edge devices with dual Route Processors (RPs) that represent a single point of failure in the network design, and where an outage might result in loss of service for customers.

- Feature Information for Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices, page 551
- Prerequisites for Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices, page 553
- Restrictions for Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices, page 553
- Information About Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices, page 554

# Feature Information for Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices

Feature Name	Releases	Feature Information
Stateful Switchover Between Redundancy Paired Intra or Inter-box Devices	Cisco IOS XE Release 3.2S	Provides protection for network edge devices with dual Route Processors (RPs) that represent a single point of failure in the network design, and where an outage might result in loss of service for customers.

Feature Name	Releases	Feature Information
Stateful Switchover Between Redundancy Paired Intra or Inter-box Devices	Cisco IOS Release 15.2(3)T	Provides protection for network edge devices with dual Route Processors (RPs) that represent a single point of failure in the network design, and where an outage might result in loss of service for customers.
Stateful Switchover Between Redundancy Paired Intra or Inter-box Devices (Call Escalation and De-escalation with Stateful Switchover)	Cisco IOS XE Release 3.8S 15.3(1)T	Provides support for call escalation and de-escalation with stateful switchover.
Stateful Switchover Between Redundancy Paired Intra or Inter-box Devices (Media Forking with High Availability)	Cisco IOS XE Release 3.8S 15.3(1)T	Provides support for media forking with high availability mechanism.
High Availability Protected Mode and Box-to-Box HA Support	Cisco IOS XE Release 3.11S	Provides support for enabling the PROTECTED mode on a Voice HA-enabled ASR.
OPTIONS PING Support under HA Configuration	15.4(3)M Cisco IOS XE Release 3.13S	The OPTIONS ping with CUBE high availability feature adds the ability to match the incoming dial-peer in the context of the OPTIONS message, allowing response with the virtual IP address shared between the active and standby CUBEs. Box-to-box high availability is supported using virtual IP addresses for the signaling and media, by enhancing the CUBE response to an inbound OPTIONS ping message. This is possible because dial-peer matching of a request URI that does not have a user part is supported. For configuration examples, see the Examples section about configuring interfaces (ISR and ASR) and configuring SIP binding.

Feature Name	Releases	Feature Information
Support for REFER and BYE/Also after Software Switch-Over	Cisco IOS 15.5(2)T Cisco IOS XE Release 3.15S	REFER based supplementary services with high availability is supported on Cisco Unified Border Element (Cisco UBE) after stateful switchover. Support is also provided for SIP-to-SIP BYE/Also calls.

# Prerequisites for Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices

#### **Cisco Unified Border Element (Enterprise)**

• Cisco IOS XE Release 3.2 or a later release must be installed and running on your Cisco ASR 1000 Series Router.

#### **Cisco Unified Border Element**

• Cisco IOS Release 15.2(3)T or a later release must be installed and running on your Cisco Unified Border Element.

# Restrictions for Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices

- Call escalation and de-escalation are not supported in REFER consumption mode.
- Session Description Protocol (SDP) passthru calls are not supported.
- Secure Real-Time Transport Protocol (SRTP)-Real-Time Transport Protocol (RTP) internetworking between one or multiple CUBEs is not supported.
- SRTP passthrough is not supported.
- •
- Resource Reservation Protocol (RSVP) is not supported.
- Alternative Network Address Types (ANAT) for IPv4 or IPv6 interworking is not supported.
- SDP passthrough calls are not supported for media forking.
- Media flow-around fork calls are not checkpointed.
- For high availability PROTECTED mode, redundancy group (RG) is not supported on cross-over cable. However, if cross-over cable is used and the connection flaps or if the RG link is connected using a switch and the switch resets, or if there is a switchover, then both the devices will go into PROTECTED mode resulting in no VoIP functionality.

# Information About Stateful Switchover Between Redundancy Paired Intra- or Inter-box Devices

In specific Cisco networking devices that support dual RPs, stateful switchover takes advantage of Route Processor redundancy to increase network availability. When two route processors (RPs) are installed, one RP acts as the active RP, and the other acts as a backup, or standby RP. Following an initial synchronization between the two processors if the active RP fails, or is manually taken down for maintenance or removed, the standby RP detects the failure and initiates a switchover. During a switchover, the standby RP assumes control of the router, connects with the network interfaces, and activates the local network management interface and system console. Stateful switchover dynamically maintains Route Processor state information between them.

The following conditions and restrictions apply to the current implementation of SSO:

- Calls that are handled by nondefault session application (TCL/VXML) will not be checkpointed prebridge.
- Flow-through calls whose state has not been accurately checkpointed will be cleared with media inactivity-based clean up. This condition could occur if active failure happens when:
  - Some check point data has not yet been sent to the standby.
  - The call leg was in the middle of a transaction.
  - Flow around calls whose state has not been accurately checkpointed (due to either of the reasons mentioned above) can be cleared with the **clear call voice causecode** command.

For more information about the Stateful Switchover feature and for detailed procedures for enabling this feature, see the "Configuring Stateful Switchover" chapter of the *Cisco IOS High Availability Configuration Guide, Release 12.2SR.* 

#### Call Escalation with Stateful Switchover

The call escalation workflow is as follows:

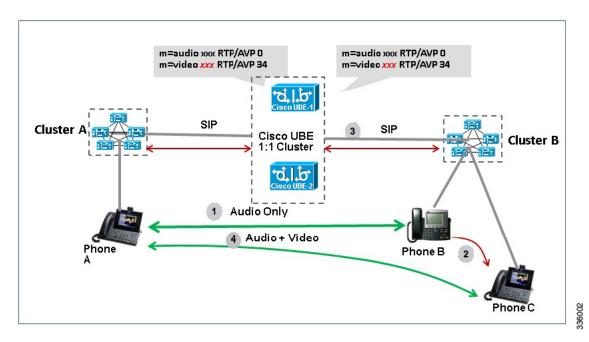
1 The call starts as an audio call between Phone A (video-capable) and Phone B (only audio-capable) registered to two different Cisco Unified Communications Manager (CUCM) clusters connected using Cisco Unified Border Element (Cisco UBE).

- 2 The call is then transferred to Phone C, which is a video-capable phone.
- 3 The media parameters within the reinvite are renegotiated end-to-end.
- 4 The call is escalated to a video call.



If the Cisco UBE switchover happens at any instance, then audio calls will be preserved before escalation and video calls will be preserved after escalation.

#### Figure 53: Call Escalation



### **Call De-escalation with Stateful Switchover**

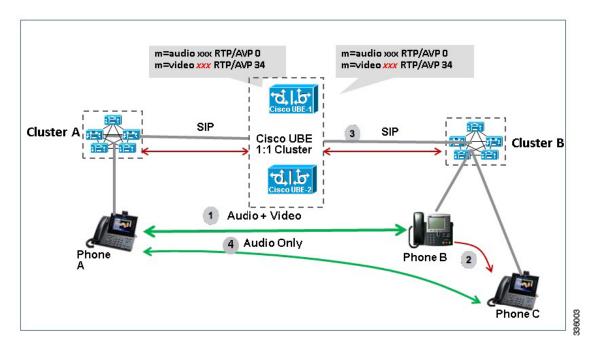
The call de-escalation workflow is as follows:

- 1 The call starts as a video call between Phone A and Phone B registered to two different Cisco Unified Communications Manager (CUCM) clusters connected using Cisco Unified Border Element (Cisco UBE).
- 2 The call is then transferred to Phone C, which is an audio-only phone.
- 3 The media parameters within the reinvite are renegotiated end-to-end.
- 4 The call is de-escalated to an audio-only call.



If the Cisco UBE switchover happens at any instance, then video calls will be preserved before de-escalation and audio calls will be preserved after de-escalation.

#### Figure 54: Call De-escalation



#### Media Forking with High Availability

Media forking with high availability is supported on ISR G2 and ASR platforms. When a primary call is connected and a forked call-leg is established on an active Cisco UBE device, both the primary and the forked call-leg will be checkpointed in the standby Cisco UBE device. If the active device goes down, the standby device ensures that the forking call is active and is able to exchange further transactions with the recording server with preserved calls such as hold/resume, transfer, conference, and so on. A recording server is a Session Initiation Protocol (SIP) user agent that archives media for extended durations, providing search and retrieval of the archived media. The recording server is a storage place of the recorded session metadata.

The active and standby devices must have the same configurations for checkpointing to happen correctly. The recorder can be configured both ways with a media profile and directly on a media class. The media profile can be associated under media class, and the media class can be applied to the incoming or outgoing dial-peer to start recording.

For more information, see the "Network-based Recording Using Cisco UBE" module in the Cisco Unified Border Element Protocol-Independent Features and Setup Configuration Guide.

#### High Availability Protected Mode and Box-to-Box Redundancy for ASR

To configure box-to-box high availability (HA) support for ASRs, use the **mode rpr** command (rpr is route processor redundancy) in **redundancy** configuration mode.

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- Use the same hardware for both the ASR boxes in the active or standby pair to ensure compatibility before and after failover.
- A separate physical interface must be used for checkpointing calls between the active and standby devices.

Self-reload in a voice HA-enabled device helps to recover the box-to-box HA pair from out-of-sync conditions. Instead of self-reload, you can configure the device to transition into protected mode. In protected mode:

- Bulk sync request, call checkpointing, and incoming call processing are disabled.
- The device in protected mode needs to be manually reloaded to come out of this state.

To enabled the protected mode, use the **no redundancy-reload** command under "voice service voip" configuration mode. The default is **redundancy-reload**, which reloads control when the redundancy group (RG) fails.

#### Support for Box-to-Box High Availability with Virtual IP Addresses

The OPTIONS ping with CUBE high availability feature adds the ability to match the incoming dial-peer in the context of the OPTIONS message, allowing response with the virtual IP address shared between the active and standby CUBEs. Box-to-box high availability is supported using virtual IP addresses for the signaling and media, by enhancing the CUBE response to an inbound OPTIONS ping message. This is possible because dial-peer matching of a request URI that does not have a user part is supported.

Note

For configuration examples, see the Examples section about configuring interfaces (ISR and ASR) and configuring SIP binding.

#### Monitoring Call Escalation and De-escalation with Stateful Switchover

Perform this task to monitor calls before and after escalation or de-escalation and before and after stateful switchover on active and standby Cisco UBE devices. The **show** commands can be entered in any order.

#### SUMMARY STEPS

- 1. enable
- 2. show call active voice compact
- 3. show call active video compact
- 4. show call active voice stats
- 5. show call active video stats

#### **DETAILED STEPS**

Step 1 enable

Enables privileged EXEC mode.

#### Example:

Device> enable

#### **Step 2** show call active voice compact

Displays a compact version of call information for the voice calls in progress.

#### Example:

Device# show call active voice compact

<callid></callid>	A/O FAX	T <sec></sec>	Codec	type	Peer Addre	ess IP R <ip>:<udp></udp></ip>
Total cal	l-legs:	2				
51	2 ANS	Τ1	g711ulaw	VOIP	Psipp	9.45.38.39:6016
51	3 ORG	Τ1	g711ulaw	VOIP	P123 1	L0.104.46.222:6000

#### **Step 3** show call active video compact

Displays a compact version of call information for the video calls in progress.

#### Example:

Device# show call active video compact

<callid> A</callid>	A/O FAX 1	[ <sec> (</sec>	Codec	type	Peer Addr	ess	IP R <ip>:<udp></udp></ip>
Total call	-legs: 2						
512	ANS	Т19	H263	VOIP-VIDEO	Psipp	9.45.	38.39:1699
513	ORG	Т19	H263	VOIP-VIDEO	P123	10.104.46	.222:1697

#### **Step 4** show call active voice stats

Displays information about digital signal processing (DSP) voice quality metrics.

#### Example:

Device# show call active voice stats

```
dur 00:00:16 tx:2238/85044 rx:1618/61484 dscp:0 media:0 audio tos:0xB8 video tos:0x0
IP 9.45.25.33:58300 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g711ulaw TextRelay: off
Transcoded: No
dur 00:00:16 tx:1618/61484 rx:2238/85044 dscp:0 media:0 audio tos:0xB8 video tos:0x0
IP 9.45.25.33:58400 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g711ulaw TextRelay: off
Transcoded: No
```

#### **Step 5** show call active video stats

Displays information about digital signal processing (DSP) video quality metrics.

#### Example:

#### Device# show call active video stats

```
dur 00:00:00 tx:27352/1039376 rx:36487/1386506 dscp:0 media:0 audio tos:0xB8 video tos:0x88
IP 9.45.25.33:1697 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms H264 TextRelay: off Transcoded:
No
dur 00:00:00 tx:36487/1386506 rx:27352/1039376 dscp:0 media:0 audio tos:0xB8 video tos:0x88
IP 9.45.25.33:1699 SRTP: off rtt:0ms pl:0/0ms lost:0/0/0 delay:0/0/0ms H264 TextRelay: off Transcoded:
No
```

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#### Monitoring Media Forking with High Availability

Perform this task to monitor media forking calls with high availability on active and standby Cisco UBE devices. The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. enable
- 2. show call active voice compact
- 3. show voip rtp connections
- 4. show voip recmsp session
- 5. show voip rtp forking
- **6**. show voip rtp forking

#### **DETAILED STEPS**

Step 1 enable Enables privileged EXEC mode.

#### Example:

Device> enable

#### **Step 2** show call active voice compact

Displays a compact version of call information for the voice calls in progress. In the output shown, the first and second connections are for the basic call and the third connection is for the forked leg.

#### Example:

Device# show call active voice compact

<pre><callid> A/O FAX T<sec></sec></callid></pre>	Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>
Total call-legs: 3				
4423 ANS T28	g711ulaw	VOIP	P9538390040	173.39.67.102:22792
4424 ORG T28	g711ulaw	VOIP	P708090 9	.42.30.189:26300
4426 ORG T27	g711ulaw	VOIP	P9876 10.10	4.46.201:56356

#### **Step 3** show voip rtp connections

Displays real-time transport protocol (RTP) named event packets. In the output shown, two additional call legs are shown on the Cisco UBE device. Both the active and standby devices will have the same number of connections.

#### Example:

Device# show voip rtp connections

Vo	IP RTP acti	ve connectio	ns :			
No	. CallId	dstCallId	LocalRTP	RmtRTP	LocalIP	RemoteIP
1	4439	4440	16646	19022	10.104.46.251	173.39.67.102
2	4440	4439	16648	22950	9.42.30.213	9.42.30.189
3	4442	4441	16650	36840	10.104.46.251	10.104.46.201
4	4443	4441	16652	54754	10.104.46.251	10.104.46.201
Fo	und 4 activ	e RTP connec	tions			

**Step 4** show voip recmsp session

Displays active recording Media Service Provider (MSP) session information. In the output shown, the fork leg details and the number of forking calls are displayed. Both the active and standby devices will have the same call information.

#### Example:

Device# show voip recmsp session

RECMSP active sessions: MSP Call-ID AnchorLeg Call-ID ForkedLeg Call-ID 4441 4440 4442 Found 1 active sessions

#### **Step 5** show voip rtp forking

Displays the RTP media-forking connections. In the output shown, on the active device, packets will be sent.

#### Example:

Device# show voip rtp forking

```
VoIP RTP active forks :
Fork 1
   stream type voice-only (0): count 0
   stream type voice+dtmf (1): count 0
  stream type dtmf-only (2): count 0
  stream type voice-nearend (3): count 1
     remote ip 10.104.46.201, remote port 36840, local port 16650
      codec g711ulaw, logical ssrc 0x53
      packets sent 30788, packets received 0
  stream type voice+dtmf-nearend (4): count 0
  stream type voice-farend (5): count 1
     remote ip 10.104.46.201, remote port 54754, local port 16652
       codec g711ulaw, logical ssrc 0x55
      packets sent 30663, packets received 0
  stream type voice+dtmf-farend (6): count 0
   stream type video (7): count 0
   stream type application (8): count 0
```

#### **Step 6** show voip rtp forking

Displays the RTP media-forking connections. In the output shown, on the standby device, packets will not be sent. After the switchover happens, packets will be sent from the new active device.

#### Example:

Device# show voip rtp forking

```
VoIP RTP active forks :
Fork 1
   stream type voice-only (0): count 0
   stream type voice+dtmf (1): count 0
   stream type dtmf-only (2): count 0
   stream type voice-nearend (3): count 1
     remote ip 10.104.46.201,
                                 remote port 36840, local port 16650
       codec g711ulaw, logical ssrc 0x53 packets sent 0, packets received 0
   stream type voice+dtmf-nearend (4): count 0
   stream type voice-farend (5): count 1
     remote ip 10.104.46.201, remote port 54754, local port 16652
       codec g711ulaw, logical ssrc 0x55 packets sent 0, packets received 0
   stream type voice+dtmf-farend (6): count 0
   stream type video (7): count 0
   stream type application (8): count 0
```

#### Verifying the High Availability Protected Mode

Perform this task to verify the configuration for high availability protected mode, assuming the local device is ACTIVE and the peer device went into PROTECTED mode.

#### SUMMARY STEPS

- 1. enable
- 2. show voice high-availablity rf-client (active device)
- 3. show voice high-availablity rf-client (standby device)

#### **DETAILED STEPS**

Step 1 enable Example: Router> enable Enables privileged EXEC mode. show voice high-availablity rf-client (active device) Step 2 Example: Device# show voice high-availablity rf-client FUNCTIONING RF DOMAIN: 0x2 RF Domain: 0x0 Voice HA Client Name: VOIP RF CLIENT Voice HA RF Client ID: 1345 Voice HA RF Client SEQ: 128 My current RF state ACTIVE (13) Peer current RF state DISABLED (1) Current VOIP HA state [LOCAL / PEER] : [(ACTIVE (13) / UNKNOWN (0)] RF Domain: 0x2 [RG: 1] Voice HA Client Name: VOIP RG CLIENT Voice HA RF Client ID: 4054 Voice HA RF Client SEQ: 448 My current RF state ACTIVE (13) Peer current RF state STANDBY HOT (8) Current VOIP HA state [LOCAL / PEER] : [(ACTIVE (13) / PROTECTED (7)] Step 3 show voice high-availablity rf-client (standby device)

#### Example:

Device# show voice high-availablity rf-client

RF Domain: 0x0 Voice HA Client Name: VOIP RF CLIENT

```
Voice HA RF Client ID: 1345
Voice HA RF Client SEQ: 128
My current RF state ACTIVE (13)
Peer current RF state DISABLED (1)
Current VOIP HA state [LOCAL / PEER] :
      [(ACTIVE (13) / PROTECTED (0)]
-----
RF Domain: 0x2 [RG: 1]
Voice HA Client Name: VOIP RG CLIENT
Voice HA RF Client ID: 4054
Voice HA RF Client SEQ: 448
My current RF state STANDEY HOT (8)
Peer current RF state ACTIVE (13)
Current VOIP HA state [LOCAL / PEER] :
      [PROTECTED (7) / ACTIVE (13)]
```

#### Support for REFER and BYE/Also after Stateful Switch-Over

REFER based supplementary services with high availability is supported post-stateful switchover on CUBE. Support is also provided for SIP-to-SIP BYE/Also calls.

Use the **show sip-ua handoff stats** command to display the call handoff statistics for calls handed off successfully after switchover. Following are the statistics displayed:

- · Total number of calls handed off
- · Total number of successful calls handoffs
- · Total numbers of unsuccessful call handoffs

The following sample output displays the call handoff statistics:

```
2951-CUBE#show sip-ua handoff stats
Total Calls Handed Off = 1
Successful Call Hand offs = 1
Un-Successful Call Hand offs = 0
2951-CUBE#
```

#### **Troubleshooting Tips**

Use the following commands to troubleshoot call escalation and de-escalation with stateful switchover:

- · debug voip ccapi all
- debug voip ccapi service
- · debug voice high-availability all
- · debug voip rtp error
- debug voip rtp inout
- debug voip rtp high-availability

- debug voip rtp function
- debug ccsip all

Use the following commands to troubleshoot media forking support on high availability:

- debug ccsip all
- · debug voip high-availability all
- · debug voip ccapi inout
- debug voip recmsp all

Use the following commands to troubleshoot PROTECTED mode on high availability:

- debug voice high-availability rf
- · debug voice high-availability inout
- debug redundancy progression
- · debug redundancy application group faults all
- · debug redundancy application group protocol all
- debug voip ccapi inout
- debug cch323 session
- debug cch323 function
- debug cch323 error
- debug ccsip all

Use the following debug commands to troubleshoot issues related to handling of REFER based supplementary services:

- debug ccsip verbose
- debug voip application all
- debug voip ccapi all
- · debug voice high-availability all

### **Example: Configuring the Interfaces for ISR-G2 Devices**

#### ISR-G2 (HSRP-based)

```
interface GigabitEthernet0/0/0
ip address 10.10.25.14 255.255.255.0
duplex auto
keepalive
speed auto
standby delay minimum 30 reload 60
standby version 2
standby 0 ip 10.10.25.1
standby 0 preempt
standby 0 priority 50
```

```
standby 0 track 2 decrement 10
standby 0 name SB
```

## **Example: Configuring the Interfaces for ASR Devices**

#### ASR (RG Infra-based)

```
interface GigabitEthernet0/0/0
ip address 10.13.25.190 255.255.0.0
negotiation auto
redundancy rii 1
redundancy group 1 ip 10.13.25.123 exclusive
```

## **Example: Configuring SIP Binding**

```
dial-peer voice inbound-dial-peer-tag voip
  session protocol sipv2
  incoming uri from mydesturi
  voice-class sip call-route url
  voice-class sip bind control source-interface GigabitEthernet 0/0/0
!
voice class uri mydesturi
   host abc.com
```



# **CVP Survivability TCL support with High Availability**

Call survivability features are supported in Cisco Unified Border Element (CUBE) high availability mode for all active calls handled by Cisco Voice Portal (CVP).

- Feature Information for CVP Survivability TCL support with High Availability, page 565
- Prerequisites, page 566
- Restrictions, page 566
- Recommendations, page 566
- CVP Survivability TCL support with High Availability, page 566
- Configuring CVP Survivability TCL support with High Availability, page 566

# Feature Information for CVP Survivability TCL support with High Availability

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 56: Feature Information for CVP Survivability TCL support with High Availability	

Feature Name	Releases	Feature Information
CVP Survivability TCL support with High Availability	Cisco IOS 15.6(2)T Cisco IOS XE Denali 16.3.1	This feature enables CUBE support call survivability features in CUBE high availability mode for all active calls handled by CVP.

# **Prerequisites**

CVP survivability TCL application is configured on incoming dial-peer

# **Restrictions**

- If there is a courtesy callback (CCB) registered with CVP, then post switchover, CCB is not supported.
- Only call survivability TCL script is supported with CUBE high availability. Other TCL based services are not supported.
- Only the active calls will be check pointed. (Calls which are connected 2000K / ACK transaction completed). Calls in transition state will not be check pointed.

# Recommendations

• Configure TCP session transport for the SIP trunk between CUBE and CVP.

# CVP Survivability TCL support with High Availability

Contact Center Deployments use call survivability TCL script on CUBE to provide basic Call survivability services when downstream CVP nodes are not reachable. From Cisco IOS Release 15.6(2)T onwards, call survivability features are supported in CUBE High Availability mode. Post switchover, all events received on the calls handled by CVP are posted to Call Survivability TCL application for further processing. Thus, call survivability features are supported in CUBE high availability mode for all active calls handled by CVP.

For more information on CVP Call Survivability TCL, refer to http://www.cisco.com/c/dam/en/us/td/docs/ voice\_ip\_comm/cust\_contact/contact\_center/customer\_voice\_portal/cvp9\_0/configuration/guide/ cvp-configuration-and-administration-guide.pdf

# Configuring CVP Survivability TCL support with High Availability

Existing configuration of applying the survivability TCL application on incoming dial-peer is sufficient. No additional configuration required.



# PART XIII

# **ICE-Lite Support on CUBE**

• ICE-Lite Support on CUBE, page 569



# **ICE-Lite Support on CUBE**

Interactive Connectivity Establishment (ICE) is a protocol for Network Address Translator (NAT) traversal for UDP-based multimedia sessions established with the offer-answer model. ICE makes use of the Session Traversal Utilities for NAT (STUN) protocol and its extension, Traversal Using Relay NAT (TURN), and can be used by any protocol utilizing the offer-answer model, such as the Session Initiation Protocol (SIP).

The ICE-Lite Support on CUBE feature enables the remote peers of CUBE (that may be behind a NAT and doing ICE) to use the ICE semantics in the session description protocol (SDP) and perform an offer-answer exchange of SDP messages. The CUBE can also interwork with endpoints that support or do not support ICE. ICE agents (devices) that are always attached to the public Internet have a special type of implementation called Lite. CUBE will be in ICE-lite mode only. CUBE supports the ICE-lite feature from Cisco IOS Release 15.5(2)S.

- Feature Information for ICE-Lite Support on CUBE, page 569
- Restrictions for ICE-lite Support on CUBE, page 570
- Information About ICE-Lite Support on CUBE, page 571
- How to Configure ICE-Lite Support on CUBE, page 572
- Additional References, page 581

# **Feature Information for ICE-Lite Support on CUBE**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
ICE-Lite Support on CUBE	Cisco IOS 15.5(3)M	The ICE-Lite Support on CUBE
	Cisco IOS XE 3.16S	feature enables the remote peers of CUBE (that may be behind a NAT and doing ICE) to use the ICE semantics in the session description protocol (SDP) and perform an offer-answer exchange of SDP messages. The CUBE can also interwork with endpoints that support or do not support ICE. ICE agents (devices) that are always attached to the public Internet have a special type of implementation called Lite. CUBE will be in ICE-lite mode only.
		The following commands were introduced or modified: <b>debug</b> <b>voip icelib</b> , <b>show voip ice</b> <b>global-stats</b> , <b>show voip ice</b>
		instance call-id <i>call-id</i> , show voip ice summary, and stun usage ice

#### Table 57: Feature Information for ICE-Lite Support on CUBE

# **Restrictions for ICE-lite Support on CUBE**

The following features are not supported with ICE:

- IPv6
- Alternative Network Address Types (ANAT)
- ANAT-ICE interworking
- Media anti-trombone
- High availability support for video calls
- Codec Transparent
- SDP passthrough
- Media flow-around
- Resource Reservation Protocol (RSVP)
- SIP-to-TDM gateway support
- Media Termination Point (MTP)
- VXML and TCL Scripts

# Information About ICE-Lite Support on CUBE

#### **Characteristics**

The following are some of the key characteristics of ICE-lite.

- A CLI configured for ICE-lite.
- Support for ICE-lite in the contact header with a media-tag option of REGISTER message (as per RFC 5768).
- ICE-lite feature is in compliance with section 4.2 of RFC 7584, with CUBE acting as ICE termination Back-to-Back UA.
- CUBE accepts Full ICE Offer and responds in ICE-lite mode.
- CUBE responds to mid call updates or early dialog updates with changes to SDP parameters, and which
  requires ICE to restart.
- For outbound offer from CUBE, a Session Description Protocol (SDP) with ICE-lite semantics is sent.
- ICE protocol verifies all types of media streams (audio, video, application media lines) and components (RTP, RTCP), wherever applicable.

### **ICE Candidate**

To execute ICE, an agent has to identify all of its address candidates. A candidate is a transport address—a combination of IP address and port for a transport protocol, such as UDP. A candidate can be derived from physical or logical network interfaces, or discoverable using STUN and TURN. A viable candidate is a transport address obtained directly from a local interface; such a candidate is called a host candidate. The local interface could be ethernet or WiFi, or it could be one that is obtained through a tunnel mechanism, such as a Virtual Private Network (VPN) or Mobile IP (MIP). In all cases, such a network interface appears to the agent as a local interface from which ports (and thus candidates) can be allocated.



Refer to RFC 5245 for more information about ICE candidates.

### **ICE** Lite

ICE agents (devices) that are always attached to the public Internet have a special type of implementation called Lite. For ICE to be used in a call, both the endpoints (agents) must support it. An ICE agent that supports Lite neither gathers ICE candidates nor triggers ICE connectivity checks; however, the agent responds to connectivity checks and includes only host candidates for any media stream. An ICE agent that supports the lite mode is called an ICE-lite endpoint.



Refer to RFC 5245 for more information about ICE-lite implementation and connectivity checks.

### High Availability Support with ICE

High availability (HA) is supported only for audio calls that use ICE. For video calls, as the size of SDP is larger, HA will not work. Some of the design considerations are the following:

- No new checkpoint module for ICE instance.
- ICE instance will be re-created on the standby device from SIP HA re-creation path by using source SDP, destination SDP, and configuration profile.
- As no information related to ICE is checkpointed, in the standby device, the ICE valid list (created after connectivity checks are done) is populated from currently used media address.

# How to Configure ICE-Lite Support on CUBE

### **Configuring ICE on the CUBE**

ICE lite can be configured under STUN, and the decision to use ICE for a session is based on the offer/answer. This configuration is used for outbound dial-peers of CUBE to decide whether to offer ICE in SDP or not. For an incoming offer, the decision to do ICE is based on what the remote end offers in SDP.

#### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. voice class stun-usage tag
- 4. stun usage ice lite
- 5. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	voice class stun-usage tag	Sets STUN usage global parameters, and enters voice class configuration mode.
	<b>Example:</b> Device(config)# voice class stun-usage 5	

	Command or Action	Purpose
Step 4	stun usage ice lite	Configures ICE in ICE-Lite mode.
	<b>Example:</b> Device(config-class)# stun usage ice lite	• You can use the <b>stun usage ice full</b> command to configure ICE in ICE-Full mode.
Step 5	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device(config-class)# end	

### Verifying ICE-Lite on the CUBE (Success Flow Calls)

The following **show** commands can be used to verify ICE for success flow calls. The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. show call active video compact
- 2. show voip rtp connections
- 3. show voip ice instance call-id call-id-1
- 4. show voip ice instance call-id call-id-2
- 5. show voip ice summary
- 6. show voip ice global-stats

#### **DETAILED STEPS**

#### **Step 1** show call active video compact

#### Example:

Device# show call active video compact

<callid> A Total call-</callid>			Codec	type	Peer Addre	ss IP R <ip>:<udp></udp></ip>
	ANS	T189	H264	VOIP-VIDEO	P8181	72.163.212.137:2328
	ORG	T189	H264	VOIP-VIDEO	P9191	9.45.46.16:8028
	ANS	T189	H264	VOIP-VIDEO	P8181	9.45.46.16:8008
	ORG	T189	H264	VOIP-VIDEO	P9191	72.163.212.163:2328

#### **Step 2** show voip rtp connections

The following sample output displays the VoIP RTP usage information and RTP active connections.

#### Example:

I

Device# show voip rtp connections

			age Infor able: 1999		Reserved: 101, Po		Devile
Med	ia-Ado	dress Ra	ange		Min Max Port Port	Ports Ports Available Reserved	Ports In-use
						20	
Vot	 Р ВТР	active	connectio	ns :			
			allLocalRT		LocalIP	RemoteIP	MPSS
1		30	8000	2326	10.104.45.107		
2	26	31	8002	2328			NO
3			8036			72.163.212.137	NO
4	28	33	8004	2330			NO
5	29	34	8038	2332	10.104.45.107	72.163.212.137 9.45.46.16	NO
6	30	25	8006	8016	9.45.46.16	9.45.46.16	NO
7		26	8008	8028		9.45.46.16	NO
8	32	27	8010	8030	9.45.46.16	9.45.46.16	NO
9	33	28	8012	8032	9.45.46.16	9.45.46.16	NO
10	34	29			9.45.46.16		NO
11		00			9.45.46.16		NO
12	36	35	8018				NO
13	37	41	8020		10.104.45.107		NO
14	38	42	8022		10.104.45.107		NO
15	39	43	8024				NO
16	40	44	8026				NO
17	41	37	8028	8008			NO
18		38	8030			9.45.46.16	NO
19	43	39				9.45.46.16	
20	44	40		8014	9.45.46.16	9.45.46.16	NO
F,ou	nd 20	active	RTP conne	ctions			

Found 20 active RTP connections

#### **Step 3** show voip ice instance call-id *call-id-1*

The following sample output displays the active ICE sessions on the ICE-full and the ICE-lite legs where there are ICE negotiations.

#### **Example:**

```
Device# show voip ice instance call-id 25
Interactive Connectivity Check(ICE) Instance details:
Call-ID is 25
Instance is 0x7FC617FC0508
Overall ICE-State is COMPLETED
LocalAgent's mode is ICE-CONTROLLED
RemoteAgent's mode is ICE-CONTROLLING
m-line:1
_____
ICE-State: ACTIVE
NominatedPairs:
LocalIP 10.104.45.107 port 8000 type host
                                                   RemoteIP 72.163.212.137 port 2326 type host
m-line:2
_____
ICE-State: ACTIVE
NominatedPairs:
LocalIP 10.104.45.107
                                                   RemoteIP 72.163.212.137 port 2328 type host
                      port 8002 type host
LocalIP 10.104.45.107 port 8003 type host
                                                   RemoteIP 72.163.212.137 port 2329 type host
m-line:3
ICE-State: ACTIVE
NominatedPairs:
LocalIP 10.104.45.107 port 8036 type host
                                                   RemoteIP 72.163.212.137 port 2454 type host
m-line:4
_____
ICE-State: ACTIVE
NominatedPairs:
```

LocalIP 10.104.45.107 port 8004 type host LocalIP 10.104.45.107 port 8005 type host m-line:5 ------ICE-State: ACTIVE NominatedPairs: LocalIP 10.104.45.107 port 8038 type host Total Rx STUN Bind Req 22 Total Tx STUN Bind Succ Resp 22 Total Tx STUN Bind failure resp 0

#### **Step 4 show voip ice instance call-id** *call-id-2*

The following sample output displays the idle ICE sessions on the ICE-lite and the ICE-lite legs where there are no ICE negotiations.

#### **Example:**

Device# show voip ice instance call-id 30

Interactive Connectivity Check(ICE) Instance details: Call-ID is 30 Instance is 0x7FC617FC03F8 Overall ICE-State is RUNNING LocalAgent's mode is ICE-CONTROLLED RemoteAgent's mode is ICE-CONTROLLING m-line:1 ------ICE-State: IDLE No candidate has been nominated m-line:2

ICE-State: IDLE No candidate has been nominated

m-line:3
\_\_\_\_\_
ICE-State: IDLE
No candidate has been nominated

m-line:4
\_\_\_\_\_\_
ICE-State: IDLE
No candidate has been nominated

m-line:5
\_\_\_\_\_
ICE-State: IDLE
No candidate has been nominated

Total Rx STUN Bind Req 0 Total Tx STUN Bind Succ Resp 0 Total Tx STUN Bind failure resp 0

#### **Step 5** show voip ice summary

The following sample output displays a summary of active ICE sessions.

#### Example:

Device#	show	voip	ice	summary
CALL-ID			1	ICE-STATE
25			(	COMPLETED

30	RUNNING
35	RUNNING
36	COMPLETED

#### **Step 6** show voip ice global-stats

The following sample output displays the global ICE statistics.

#### **Example:**

```
Device# show voip ice global-stats
```

```
Interactive Connectivity Establishment(ICE) global stats:
Total Rx Stun BindingRequests : 43
Total Tx Stun BindingSuccessResponses: 43
Total Tx Stun BindingErrorResponses : 0
```

## **ICE-Lite on CUBE (Error Flow Calls)**

The following are the **show** command sample outputs followed by the system logs for error flow calls. The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. show call active voice compact
- 2. show voip rtp connections
- 3. show voip ice instance call-id call-id
- 4. show voip ice instance call-id call-id
- 5. show voip ice summary
- 6. show voip ice global-stats

#### **DETAILED STEPS**

**Step 1** show call active voice compact

#### **Example:**

Device# show call active video compact

<callid> A/ Total call-1</callid>		> Codec	type	Peer Address	IP R <ip>:<udp></udp></ip>
57 A	NS T4	g711ulaw	VOIP	Padithyam	173.39.64.79:7078
58 O		g711ulaw	VOIP	P9191	72.163.212.163:2336

#### **Step 2** show voip rtp connections

The following sample output displays the VoIP RTP usage information and RTP active connections.

#### **Example:**

Device# show voip rtp connections

VoIP RTP Port Usage Information: Max Ports Available: 19999, Ports Reserved: 101, Ports in Use: 2 Min Max Ports Ports Ports Media-Address Range Port Port Available Reserved In-use -----------8000 48198 19999 2 Global Media Pool 101 \_\_\_\_\_ \_\_\_\_\_ VoIP RTP active connections : No. CallId dstCallLocalRTP RmtRTP LocalIP MPSS RemoteIP 
 1
 57
 58
 8040
 7078
 10.104.45.107
 173.39.64.79

 2
 58
 57
 8042
 2336
 10.104.45.107
 72.163.212.163
 NO NO Found 2 active RTP connections

# Step 3show voip ice instance call-id call-idThe following sample output displays the ICE sessions.

#### Example:

Device# show voip ice instance call-id 57

Interactive Connectivity Check(ICE) Instance details: Call-ID is 57 Instance is 0x7FC617FC03F8 Overall ICE-State is RUNNING LocalAgent's mode is ICE-CONTROLLED RemoteAgent's mode is ICE-CONTROLLING m-line:1 ------ICE-State: IDLE No candidate has been nominated

Total Rx STUN Bind Req 2 Total Tx STUN Bind Succ Resp 0 Total Tx STUN Bind failure resp 2

#### **Step 4 show voip ice instance call-id** *call-id*

The following sample output displays the ICE sessions.

#### **Example:**

Device# show voip ice instance call-id 58

```
Interactive Connectivity Check(ICE) Instance details:
Call-ID is 58
Instance is 0x7FC617FC0508
Overall ICE-State is RUNNING
LocalAgent's mode is ICE-CONTROLLED
RemoteAgent's mode is ICE-CONTROLLING
m-line:1
------
ICE-State: IDLE
No candidate has been nominated
```

Total Rx STUN Bind Req 2 Total Tx STUN Bind Succ Resp 0 Total Tx STUN Bind failure resp 2

#### **Step 5** show voip ice summary

The following sample output displays a summary of active ICE sessions.

#### Example:

Device# show voip ice summary

CALL-	ID		ICE-S	STATE
57			RUNN	ING
58			RUNN	ING
Total	number	of	sessions:	2

#### **Step 6** show voip ice global-stats

The following sample output displays the global ICE statistics.

Example:

Device# show voip ice global-stats

Interactive Connectivity Establishment(ICE) global stats: Total Rx Stun BindingRequests : 47 Total Tx Stun BindingSuccessResponses: 43 Total Tx Stun BindingErrorResponses : 4

The following are the sys logs for invalid message integrity and for sending ICE-controlled parameter.

#### Sys Log for invalid message integrity:

	: %CISCO_STUN-4-INVALID_MESSAGE_INTEGRITY: Invalid Message				
	message on UDP IP address 10.104.45.107 port 8040###STU	N Message			
structure start###					
	STUN_MSG_TYPE_BINDING_REQ				
	2112A442				
	01CD61B24C077331EDC27A5B				
	Not Set/Present				
	Not Set/Present				
Error code not present					
	Not Set/Present				
	Not Set/Present				
	Not Set/Present				
	Not Set/Present				
	Not Set/Present				
	Not Set/Present				
ICE Controlled :	Not Set/Present				
ICE Controlling :	Not Set/Present				
Cisco-flowdata :					
cisco-flowdata is not present					
Message Integrity :	Not Set/Present				
Finger Print :	Not Set/Present				
###STUN Message structure End##	#				
004014: *Aug 8 14:25:30.876 IS EventType:7 004015: *Aug 8 14:25:30.876 IS Entry 004016: *Aug 8 14:25:30.876 IS	<pre>T: //-1/xxxxxxxxx/STUN/Inout/cisco_stun_process_event T: //57/91300134802E/STUN/Inout/cisco_stun_process_event T: //57/91300134802E/STUN/Inout/cisco_stun_process_send_r T: //-1/xxxxxxxxx/STUN/Inout/stunSendMsg: Entry</pre>	: Entry with			
	T: //-1/xxxxxxxxx/STUN/Inout/stunGetMsgClass: Entry				
	T: //-1/xxxxxxxxxx/STUN/Detail/stunGetMsgClass: en_Stu				
	T: //-1/xxxxxxxxxx/STUN/Detail/stunSendMsg: dMsgClass:	3			
	T: //-1/xxxxxxxxx/STUN/Inout/stunEncodeMsg: Entry				
	T: //-1/xxxxxxxxxx/STUN/Detail/stunCalculateSize:	Length of			
ERROR-CODE = 20					
	T: //-1/xxxxxxxxxx/STUN/Detail/stunCalculateSize:	Length of			
MESSAGE-INTEGRITY = 24					
004023: *Aug 8 14:25:30.876 IS	T: //-1/xxxxxxxxxxx/STUN/Detail/stunEncodeMsg: STUN Mes:	sage Length			
= 64					
	T: //-1/xxxxxxxxxx/STUN/Inout/stunEncodeHdr: Entry				
	T: //-1/xxxxxxxxxx/STUN/Inout/stunEncodeHdr: Exit				
	T: //-1/xxxxxxxxxx/STUN/Inout/stunEncodeAttr: Entry				
	T: //-1/xxxxxxxxxx/STUN/Inout/stunEncodeAttr: Exit				
004028: *Aug 8 14:25:30.876 IS	T: //-1/xxxxxxxxxx/STUN/Detail/stunEncodeMsgIntegrity:	Original			
STUN Message Length = 44					

004029: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxx/STUN/Detail/stunEncodeMsgIntegrity: Adjusted STUN Message Length = 44 004030: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxx/STUN/Detail/stunEncodeMsgIntegrity: Successfully Encoded MI attribute. Exit 004031: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxx/STUN/Inout/stunSetMsgIntegrityToStunMessage: Entry 004032: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxx/STUN/Inout/stunSetMsgIntegrityToStunMessage: Exit with success 004033: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxxx/STUN/Inout/stunEncodeMsg: Total length:64 004034: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxxx/STUN/Inout/stunEncodeMsg: Total length:64 004035: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxxx/STUN/Inout/stunEncodeMsg: Exit 004035: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxxx/STUN/Inout/stunEncodeMsg: Exit 004036: \*Aug 8 14:25:30.876 IST: //57/91300134802E/STUN/Inout/stunSendMsgToNetwork: Entry 004036: \*Aug 8 14:25:30.876 IST: //57/91300134802E/STUN/Detail/stunSendMsgToNetwork: Message sending from, 10.104.45.107:8040, to 173.39.64.79:7078 004037: \*Aug 8 14:25:30.876 IST: //57/91300134802E/STUN/Detail/stunSendMsgToNetwork: Stun Message:

0111002C2112A44201CD61B24C077331EDC27A5B0009000F0000040042616420526571756573740000080014D0E2E828944BF3D07CC5C06D026D8909B85EF3E9 004038: \*Aug 8 14:25:30.876 IST: //57/91300134802E/STUN/Inout/stunSendMsgToNetwork: Exit 004039: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxxxx/STUN/Detail/stunSendMsg: \*\* Sent Stun Packet to Network \*\*

##OTIN Messers structure sta	
###STUN Message structure sta	
Message Type	: STUN_MSG_TYPE_BINDING_ERR_RESP
Magic Cookie	: 2112A442
Transaction ID	: 01CD61B24C077331EDC27A5B
Mapped Address	: Not Set/Present
User Name	: Not Set/Present
Error Code	: Number = 400 ,Reason = Bad Request
Alternate Server	: Not Set/Present
Realm	: Not Set/Present
nonce	: Not Set/Present
Xormapped Address	: Not Set/Present
Server	: Not Set/Present
ICE Priority	: Not Set/Present
ICE Controlled	: Not Set/Present
ICE Controlling	: Not Set/Present
Cisco-flowdata	:
cisco-flowdata is not present	
Message Integrity	: D0E2E828944BF3D07CC5C06D026D8909B85EF3E9
004040: *Aug 8 14:25:30.876	IST: Finger Print : Not Set/Present
###STUN Message structure End	###

004041: \*Aug 8 14:25:30.876 IST: //-1/xxxxxxx/STUN/Detail/stunSendMsg: Sent Bind Response, Free the transaction 004042: \*Aug 8 14:25:30.876 IST: //57/91300134802E/STUN/Detail/cisco\_stun\_process\_send\_msg\_event: STUN message Sent

#### Sys Log for sending ICE-controlled parameter instead of ICE-controlling parameter:

004130: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunGetMsgClass: Entry 004131: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunGetMsgClass: en\_StunReq 004132: \*Aug 8 14:25:30.912 IST: %CISCO\_STUN-4-ICE\_ROLE\_CONFLICT: Ice Role Conflict detected in the received STUN message on UDP IP address 10.104.45.107 port 8042 004133: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunSetErrorCodeToStunMessage: Entry 004134: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunSetErrorCodeToStunMessage: entry 004135: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Inout/stunSetErrorCodeToStunMessage: reason:Role Conflicit, code:487 004135: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Inout/stunSetErrorCodeToStunMessage: Exit with success 004136: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Inout/stun\_process\_send\_bind\_response: Exit 004137: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Inout/stun\_process\_send\_bind\_response: Exit 004136: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Inout/stun\_post\_bind\_request\_ind\_to\_app: Post Message to Application 004138: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Detail/cisco\_stun\_process\_stun\_pak\_rcvd\_event: Received New STUN message###STUN Message structure start### Message Type : STUN\_MSG\_TYPE\_BINDING\_REQ Message Length : 80

: 80
: 2112A442
: F1CF84958CE76D15C83059D9
: Not Set/Present
: GAah:4wWY
: Not Set/Present
: Not Set/Present

nonce : Not Set/Present Xormapped Address : Not Set/Present Server : Cisco ICE Priority : 1862270975 : 11920035603547232620 ICE Controlled : Not Set/Present ICE Controlling Cisco-flowdata cisco-flowdata is not present : 0AF4B8C2378CB90AB0B0A3806507D766BF5CD1DD Message Integrity 004139: \*Aug 8 14:25:30.912 IST: Finger Print · 4235512547 ###STUN Message structure End### 004140: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/cisco stun process event: Exit 004141: \*Aug 8 14:25:30.912 IST: //58/91300134802E/STUN/Inout/cisco\_stun process\_event: Entry with EventType:7 004142: \*Aug 8 14:25:30.912 IST: //58/91300134802E/STUN/Inout/cisco stun process send msg event: Entrv 004143: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunSendMsg: Entry 004144: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunGetMsgClass: Entry 004145: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunGetMsgClass: en StunResp 004146: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxx/STUN/Detail/stunSendMsg: dMsgClass:3 004147: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunEncodeMsg: Entry 004148: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunCalculateSize: ERROR-CODE = 24 Length of 004149: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxx/STUN/Detail/stunCalculateSize: Length of MESSAGE-INTEGRITY = 24004150: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunEncodeMsg: STUN Message Length = 68 004151: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunEncodeHdr: Entry 004152: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunEncodeHdr: Exit 004153: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunEncodeAttr: Entry 004154: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunEncodeAttr: Exit 004155: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Detail/stunEncodeMsgIntegrity: Original STUN Message Length = 48004156: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunEncodeMsgIntegrity: Adjusted STUN Message Length = 48 004157: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunEncodeMsgIntegrity: Successfully Encoded MI attribute. Exit 004158: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxx/STUN/Inout/stunSetMsgIntegrityToStunMessage: Entry 004159: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Inout/stunSetMsgIntegrityToStunMessage: Exit with success 004160: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxx/STUN/Detail/stunEncodeMsg: Total length:68 004161: \*Aug 8 14:25:30.912 IST: //-1/xxxxxxxxx/STUN/Inout/stunEncodeMsg: Exit 004162: \*Aug 8 14:25:30.912 IST: //58/91300134802E/STUN/Inout/stunSendMsgToNetwork: Entry 004163: \*Aug 8 14:25:30.912 IST: //58/91300134802E/STUN/Detail/stunSendMsgToNetwork: Message sending from, 10.104.45.107:8042, to 72.163.212.163:2336 004164: \*Aug 8 14:25:30.912 IST: //58/91300134802E/STUN/Detail/stunSendMsgToNetwork: Stun Message: 011100302112A442F1CF84958CE76D15C83059D90009001100000457526F6C6520436F6E666C636974000000008001413402FC99C60296539026305739773476578806E 004165: \*Aug 8 14:25:30.913 IST: //58/91300134802E/STUN/Inout/stunSendMsgToNetwork: Exit 004166: \*Aug 8 14:25:30.913 IST: //-1/xxxxxxxx/STUN/Detail/stunSendMsg: \*\* Sent Stun Packet to Network \*\* ###STUN Message structure start### Message Type : STUN\_MSG\_TYPE\_BINDING ERR RESP : 2112A442 Magic Cookie Transaction ID : F1CF84958CE76D15C83059D9 Mapped Address : Not Set/Present : Not Set/Present User Name : Number = 487 ,Reason = Role Conflcit Error Code Alternate Server : Not Set/Present Realm : Not Set/Present nonce : Not Set/Present Xormapped Address : Not Set/Present

: 13402FC99C60296539026305739773476578806E

cisco-flowdata is not present

Server

ICE Priority

ICE Controlled

Cisco-flowdata

ICE Controlling

Message Integrity

```
004167: *Aug 8 14:25:30.913 IST: Finger Print : Not Set/Present
###STUN Message structure End###
004168: *Aug 8 14:25:30.913 IST: //-1/xxxxxxxx/STUN/Detail/stunSendMsg: Sent Bind Response,
Free the transaction
004169: *Aug 8 14:25:30.913 IST: //58/91300134802E/STUN/Detail/cisco_stun_process_send_msg_event:
STUN message Sent
```

## **Troubleshooting ICE-Lite Support on CUBE**

You can use the following **debug** commands to troubleshoot the ICE-lite support on CUBE feature. Use these commands to enable ICE debugs for each call.

- debug voip icelib all
- · debug voip icelib default
- debug voip icelib detail
- · debug voip icelib error
- debug voip icelib event
- · debug voip icelib inout
- debug voip stun all
- debug voip stun default
- debug voip stun detail
- debug voip stun error
- debug voip stun event
- debug voip stun inout
- debug voip stun message
- debug voip stun packet

# **Additional References**

#### **Standards and RFCs**

Standard/RFC	Title
RFC 5389	Session Traversal Utilities for NAT (STUN)
RFC 5245	Interactive Connectivity Establishment (ICE): A Protocol for Network Address Translator (NAT) Traversal for Offer/Answer Protocols

Standard/RFC	Title
RFC 5766	Traversal Using Relays around NAT (TURN): Relay Extensions to Session Traversal Utilities for NAT (STUN)
RFC 5768	Indicating Support for Interactive Connectivity Establishment (ICE) in the Session Initiation Protocol (SIP)
RFC 3840	Indicating User Agent Capabilities in the Session Initiation Protocol (SIP)
RFC 7584	Session Traversal Utilities for NAT (STUN) Message Handling for SIP Back-to-Back User Agents (B2BUAs)

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#### **Technical Assistance**

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/support
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	



# PART **XIV**

# **SIP Protocol Handling**

- Mid-call Signaling Consumption, page 585
- Early Dialog UPDATE Block, page 595
- Consumption of Forked 18x Responses with SDP During Early Dialog, page 601
- Support for Pass-Through of Unsupported Content Types in SIP INFO Messages, page 607
- Support for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element, page 609



# **Mid-call Signaling Consumption**

The Cisco Unified Border Element BE Mid-call Signaling support aims to reduce the interoperability issues that arise due to consuming mid-call RE-INVITES/UPDATES.

Mid-call Re-INVITEs/UPDATEs can be consumed in the following ways:

- Mid-call Signaling Passthrough Media Change
- Mid-call Signaling Block
- Mid-call Signaling Codec Preservation

Note

This feature should be used as a last resort only when there is no other option in CUBE. This is because configuring this feature can break video-related features. For Delay-offer Re-INVITE, the configured codec will be passed as an offer in 200 message to change the codec, the transcoder is added in the answer.

- Feature Information for Mid-call Signaling, page 585
- Prerequisites, page 586
- Mid-call Signaling Passthrough Media Change, page 587
- Mid-call Signaling Block, page 590
- Mid Call Codec Preservation, page 592

# Feature Information for Mid-call Signaling

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Mid-call Re-INVITE Consumption	Cisco IOS 15.2(1)T Cisco IOS XE 3.6S	The Mid-call Re-INVITE consumption feature consumes mid-call Re-INVITEs from CUBE and helps to avoid interoperability issues because of these re-invites The following commands were introduced or modified: <b>midcall-signaling</b> .
Mid-call Codec Preservation	Cisco IOS 15.3(2)T Cisco IOS XE 3.9S	The Mid-call Codec Preservation feature helps to disables codec negotiation in the middle of a call and preserves the codec negotiated before the call. The following commands were introduced or modified: <b>midcall-signaling</b> <b>preserve-codec</b> , <b>voice-class</b> <b>sip midcall-signaling</b> <b>preserve-codec</b> .
Mid-call Re-INVITE Consumption Enhancements	Cisco IOS 15.5(3)M Cisco IOS XE 3.16S	Mid-call signaling Re-INVITE consumption is enhanced to support: • Re-INVITE based call transfer • Call transfer with REFER Consume • Normalization of call hold in a call set-up

#### Table 58: Feature Information for Mid-call Signaling

# Prerequisites

- Enable CUBE application on a device
- Cisco IOS Release 15.2(1)T or later, or Cisco IOS-XE Release 15.2(2)S or later must be installed.
- supplementary-service media-renegotiate must be configured in global voice service voip mode.

# **Mid-call Signaling Passthrough - Media Change**

Passthrough media change method optimizes or consumes mid-call, media-related signaling within the call. Mid-call signaling changes will be passed through only when bidirectional media like T.38 or video is added. The command **midcall-signaling passthru media-change** needs to be configured to enable passthrough media change.

### **Restrictions for Mid-call Signaling Passthrough - Media Change**

- SIP-H.323 calls are not supported.
- TDM Gateways are not supported.
- Session Description Protocol (SDP) -passthrough is not supported
- When **codec T** is configured, the offer from CUBE has only audio codecs, and so the video codecs are not consumed.
- Re-invites are not consumed if media flow-around is configured.
- Re-invites are not consumed if media anti-tromboning is configured.
- Video transcoding is not supported.
- Secure Real-time Protocol Real-time Protocol (SRTP-RTP) supplementary services are not supported.
- Multicast Music On Hold (MMOH) is not supported.
- When the **midcall-signaling passthru media-change** command is configured and high-density transcoder is enabled, there might be some impact on Digital Signal Processing (DSP) resources as the transcoder might be used for all the calls.
- Session timer is handled leg by leg whenever this feature is configured.
- More than two m-lines in the SDP is not supported.
- Alternative Network Address Types (ANAT) is not supported.
- Video calls and Application streams are not supported when mid-call signaling block is configured.

### **Behavior of Mid-call Re-INVITE Consumption**

- If mid-call signaling block is enabled on either of call-legs, video parameters and application streams are not negotiated, and are rejected in the answer.
- When flow around and offer-all is configured, CUBE performs codec renegotiation even if mid-call signaling block is configured globally.
- Below behavior is for refer consume scenario:
  - REFER consume is supported for blind, alert and consult call transfers.
  - Existing codecs or DTMF is used for local bridging of new call legs. No Re-INVITE or UPDATE is sent for media re-negotiation after REFER.
  - ° Call gets dropped when DSP is required but not available.

- A call can be escalated to video only if transferee and transfer-to dial-peers do not have mid-call signaling block configured.
- Video calls are de-escalated if mid-call signaling block configuration on transfer-to dial-peer.
- For Re-INVITE based call-transfer involving Cisco Unified Communications Manager, all Re-INVITE are locally answered and transcoder is invoked if negotiated codecs are different than the codecs before call-transfer.
- The following table provides the details of the behavior when the initial call is establish without 'sendrecv' parameter, that means, the initial call is established with 'sendonly', 'recvonly' or 'inactive'.

Scenario	Behavior
If an Offer is received with 'sendonly' and mid-call block is configured on any or both call legs	Offer is sent with 'sendrecv'.
If an Answer is received with 'sendonly' and the peer leg supports mid-call signaling	Answer is sent with 'sendonly'. Resume transaction is end-to-end.
If an Answer is received with 'sendonly' and the peer leg does not supports mid-call signaling	Answer is sent with 'sendrecv'. Resume transaction is consumed.
If Offer as well as Answer is received with 'sendonly' and Offering leg does not support mid-call signaling	Answer is sent with 'recvonly'. Resume from Offering leg is end-to-end. Resume from answering leg is consumed.
If Offer as well as Answer is received with 'sendonly' and Answering leg does not support mid-call signaling	Answer is sent with 'inactive'. Resume from Offering leg is consumed. Resume from answering leg is end-to-end.
If Offer as well as Answer is received with 'sendonly' and both legs do not support mid-call signaling	Answer is sent with ' recvonly'. Resume transaction is consumed.

### **Configuring Passthrough of Mid-call Signalling**

Perform this task to configure passthrough of mid-call signaling (as Re-invites) only when bidirectional media is added.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. Configure passthrough of mid-call signaling changes only when bidirectional media is added.
  - In Global VoIP SIP configuration mode

midcall-signaling passthru media-change

• In dial-peer configuration mode

voice-class sip mid-call signaling passthru media-change

4. end

### **DETAILED STEPS**

I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	Configure passthrough of mid-call signaling changes only when bidirectional media is added.	Re-Invites are passed through only when bidirectional media is added.
	In Global VoIP SIP configuration mode	
	midcall-signaling passthru media-change	
	• In dial-peer configuration mode	
	voice-class sip mid-call signaling passthru media-change	
	<pre>Example: In Global VoIP SIP configuration mode: Device(config) # voice service voip Device(conf-voi-serv) # sip Device(conf-serv-sip) # midcall-signaling passthru media-change</pre>	
	Example: In Dial-peer configuration mode: Device(config) # dial-peer voice 2 voip Device(config-dial-peer) # voice-class sip mid-call signaling passthru media-change	

	Command or Action	Purpose
Step 4	end	Exits to privileged EXEC mode.

### Example Configuring Passthrough SIP Messages at Dial Peer Level

The following example shows how to passthrough SIP messages at the dial peer Level:

```
dial-peer voice 600 voip
 destination-pattern 222222222
session protocol sipv2
session target ipv4:9.45.38.39:9001
voice-class sip mid-call signaling passthru media-change
incoming called-number 111111111
voice-class codec 2 offer-all
dial-peer voice 400 voip
 destination-pattern 111111111
session protocol sipv2
session target ipv4:9.45.38.39:9000
incoming called-number 222222222
voice-class codec 1 offer-all
```

### Example Configuring Passthrough SIP Messages at the Global Level

The following example shows how to passthrough SIP messages at the global level:

```
Device(config) # voice service voip
Device(conf-voi-serv) # no ip address trusted authenticate
Device(conf-voi-serv) # allow-connections sip to sip
Device(conf-voi-serv) # sip
Device(conf-serv-sip) # midcall-signaling passthru media-change
```

### Mid-call Signaling Block

The Block method blocks all mid-call media-related signaling to the specific SIP trunk. The command **midcall-signaling block** needs to be configured to enable this behavior. Video escalation and T.38 call flow are rejected when the **midcall-signaling block** command is configured. This command should be configured only when basic call is the focus and mid-call can be consumed.

### **Restrictions for Mid-Call Signaling Block**

- SIP-H.323 calls are not supported.
- TDM Gateways are not supported.
- · Session Description Protocol (SDP) -passthrough is not supported
- Video calls and Application streams are not supported.
- When media flow-around is configured, Mid-call INVITE is rejected with 488 error message.

- Re-invites are not consumed if media anti-tromboning is configured.
- SRTP-RTP supplementary services are not supported.

- Multicast Music On Hold (MMOH) is not supported.
- When the **midcall-signaling passthru media-change** command is configured and high-density transcoder is enabled, there might be some impact on Digital Signal Processing (DSP) resources as the transcoder might be used for all the calls.
- Session timer is handled leg by leg whenever this feature is configured.
- More than two m-lines in the SDP is not supported.
- Alternative Network Address Types (ANAT) is not supported.
- When mid-call signaling block is configured, you can either configure REFER consume or enable TCL script. Mid-call signaling block is not supported if both REFER consume and TCL script are enabled. We also recommend not to configure **supplementary-service media-renegotiate** command.

### **Blocking Mid-Call Signaling**

Perform this task to block mid-call signaling:

### SUMMARY STEPS

- 1. enable
- 2. configure terminal
- 3. Configure blocking of mid-call signaling changes:
  - In Global VoIP SIP configuration mode

### midcall-signaling block

• In dial-peer configuration mode

voice-class sip mid-call signaling block

4. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	Configure blocking of mid-call signaling changes: • In Global VoIP SIP configuration mode	Mid-call signaling is always blocked.

	Command or Action	Purpose
	midcall-signaling block	
	• In dial-peer configuration mode	
	voice-class sip mid-call signaling block	
	<b>Example:</b> In Global VoIP SIP configuration mode: Device (config) # voice service voip Device (conf-voi-serv) # sip Device (conf-voi-serv) # sip	
	Device(conf-serv-sip)# midcall-signaling block <b>Example:</b> In Dial-peer configuration mode: Device(config)# dial-peer voice 2 voip Device(config-dial-peer)# voice-class sip mid-call signaling block	
Step 4	end	Exits to privileged EXEC mode.

### **Example Blocking SIP Messages at Dial Peer Level**

```
dial-peer voice 107 voip
 destination-pattern 74000
 session protocol sipv2
 session target ipv4:9.45.36.9
 incoming called-number 84000
 voice-class codec 1 offer-all
!
dial-peer voice 110 voip
 destination-pattern 84000
 session protocol sipv2
 session target ipv4:9.45.35.2
 incoming called-number 74000
 voice-class codec 1 offer-all
 voice-class sip mid-call signaling block
!
```

### **Example: Blocking SIP Messages at the Global Level**

The following example shows how to block SIP messages at the global Level

```
Device(config)#voice service voip
Device(config-voi-serv)#no ip address trusted authenticate
Device(config-voi-serv)#allow-connections sip to sip
Device(config-voi-serv)#sip
Device(config-serv-sip)#midcall-signaling block
```

# **Mid Call Codec Preservation**

Mid call codec preservation defines whether a codec can be negotiated after a call has been initiated. You can enable or disable codec negotiation in the middle of a call.

### **Configuring Mid Call Codec Preservation**

This tasks disables codec negotiation in the middle of a call and preserves the codec negotiated before the call.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following to disable midcall codec renegotiation:
  - In Global VoIP SIP configuration mode

midcall-signaling preserve-codec

• In dial-peer configuration mode

voice-class sip midcall-signaling preserve-codec

4. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	
Step 3	<ul> <li>Enter one of the following to disable midcall codec renegotiation:</li> <li>In Global VoIP SIP configuration mode</li> <li>midcall-signaling preserve-codec</li> <li>In dial-peer configuration mode</li> </ul>	Disables codec negotiation in the middle of a call and preserves the codec negotiated before the call.
	voice-class sip midcall-signaling preserve-codec	
	<pre>Example: Device(config)# voice service voip Device(conf-voi-serv)# sip Device(conf-serv-sip)# midcall-signaling preserve-codec</pre>	

	Command or Action	Purpose
	<b>Example:</b> Device(config)# dial-peer voice 10 voip Device(conf-dial-peer)# voice-class sip midcall-signaling preserve-codec	
Step 4	end	Exits to privileged EXEC mode.
	<pre>Example: Device(conf-serv-sip)# end</pre>	

### **Example: Configuring Mid Call Codec Preservation at the Dial Peer Level**

**Example: Configuring Mid Call Codec Preservation at the Dial Peer Level** 

```
dial-peer voice 107 voip
destination-pattern 74000
session protocol sipv2
session target ipv4:9.45.36.9
incoming called-number 84000
voice-class codec 1 offer-all
!
dial-peer voice 110 voip
destination-pattern 84000
session protocol sipv2
session target ipv4:9.45.35.2
incoming called-number 74000
voice-class codec 1 offer-all
voice-class sip midcall-signaling preserve-codec
!
```

### **Example: Configuring Mid Call Codec Preservation at the Global Level**

**Example: Configuring Mid Call Codec Preservation at the Global Level** 

```
Device(config) # voice service voip
Device(conf-voi-serv) # no ip address trusted authenticate
Device(conf-voi-serv) # allow-connections sip to sip
Device(conf-voi-serv) # sip
Device(conf-serv-sip) # midcall-signaling preserve-codec
```



# **Early Dialog UPDATE Block**

This feature enables CUBE to consume UPDATE requests with SDP, received during an early dialog. UPDATE requests are blocked at CUBE and are not passed through from one leg to the other leg.

If the UPDATE request contains changes in caller-ID, transcoder insertion or deletion, or video escalation or de-escalation, then, CUBE can renegotiate the capabilities by sending a DO invite after the call is established.

- Feature Information for Early Dialog UPDATE Block, page 595
- Prerequisites, page 596
- Restrictions, page 596
- Information about Early Dialog UPDATE Block, page 596
- Configuring Early Dialog UPDATE Block, page 597
- Configuring Early Dialog UPDATE Block Renegotiate, page 599
- Troubleshooting Tips, page 600

# Feature Information for Early Dialog UPDATE Block

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Early Dialog UPDATE Block	Cisco IOS 15.5(3)M Cisco IOS XE 3.16S	This feature allows CUBE to consume the UPDATE requests with SDP received during an early dialog. The following command is introduced: <b>early-media</b> <b>update block</b> .

Table 59: Feature	Information f	or Mid-call	Signaling
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# **Prerequisites**

• rel1xx require "100rel" command needs to be configured in global voice service voip sip configuration mode.

# **Restrictions**

- Switch over to fax calls are not supported.
- Session Description Protocol (SDP) passthrough is not supported.
- Alternative Network Address Types (ANAT) is not supported.

# Information about Early Dialog UPDATE Block

UPDATE request with SDP received during an early dialog is consumed by CUBE and hence is not passed from one leg to the other leg. This feature can be configured only for the UPDATE requests with SDP.

To pass through the information in UPDATE requests containing changes in caller-ID, transcoder insertion or deletion, or video escalation or de-escalation, CUBE can renegotiate the capabilities by sending a DO invite after the call is established. Thus both the user agents are synchronized and this helps in effective utilization of resources.

Renegotiation can be configured only for the UPDATE requests containing the following changes:

- Caller ID
- Transcoder insertion or deletion
- · Video escalation or de-escalation

'Early Dialog UPDATE Block' and 'Early Dialog UPDATE Block Renegotiate' can be configured at dial peer level and also at global voice service voip sip configuration level.

### Important Characteristics of Early Dialog UPDATE Block

The following are a few important characteristics of Early Dialog UPDATE block:

- If vcc codec is offered by the user agent through an UPDATE, first codec common between received and configured in in-leg at dial-peer is sent in 2000K.
- UPDATE request is consumed, if an UPDATE request with SDP is received after CUBE sends out 200 OK for an INVITE and before ACK is received.
- A 200 Ok is sent for an UPDATE even if there is no transcoder available ONLY for DTMF (rtp-nte to inband). CUBE falls back to inband.
- If Transcoder is unavailable, only the first codec received in the UPDATE request is sent in 2000K.
- CUBE sends 488 message if transcoder is required but unavailable for codec changes, SRTP-RTP inter-working, and transrating,
- When a video escalation is received via UPDATE, CUBE sends 200 OK with video port as ZERO. No Video RTP or DP sessions are created.
- When a video de-escalation is received via UPDATE, CUBE sends 200 ok with video port as ZERO. RTP or DP sessions for video are made as INACTIVE instead of deleting. So, effectively there will be four RTP connections or 2 DP connections present with remote video port as ZERO.
- Early-media UPDATE renegotiation takes precedence over DO-EO renegotiation.
- If an early dialog UPDATE is received from one leg to change the caller-ID and the other leg supports UPDATE method, CUBE sends across the caller-id UPDATE to other side and there wont be any renegotiation.
- If Re-Invite is received before triggering DO invite, then DO is not triggered.
- If **no update-callerid** command is enabled and UPDATE request contains only caller-ID changes, then re-negotiation does not happen for any early dialog caller-ID changes. If UPDATE request contains transcoder changes or video escalation or de-escalation, re-negotiation happens even if **no update-callerid** command is enabled.
- If mid-call signaling block is configured, DO invite is not triggered.

# **Configuring Early Dialog UPDATE Block**

Configuring early dialog UPDATE Block enables CUBE to block all early dialog UPDATE requests from passing through to the user agents.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands to block early dialog UPDATE requests:
  - In the dial-peer configuration mode

voice-class sip early-media update block

• In the global VoIP SIP configuration mode

early media update block

4. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	Enter one of the following commands to block early dialog UPDATE requests:	
	• In the dial-peer configuration mode	
	voice-class sip early-media update block	
	• In the global VoIP SIP configuration mode	
	early media update block	
	<b>Example:</b> In dial-peer configuration mode	
	<pre>!Applying Early Dialog UPDATE block to one dial peer only Device (config) # dial-peer voice 10 voip Device (config-dial-peer) # Voice-class sip early-media update block Device (config-dial-peer) # end</pre>	
	Example:	
	In global VoIP SIP configuration mode	
	! Applying Early Dialog UPDATE block globally Device(config)# <b>voice service voip</b> Device (config-voi-serv)# <b>sip</b>	
	<pre>Device (config-voi-sip)# early media update block Device (config-voi-sip)# end</pre>	

	Command or Action	Purpose
Step 4		Exits VoIP SIP configuration mode and enters privileged EXEC mode.

# **Configuring Early Dialog UPDATE Block Renegotiate**

Configuring Early Dialog UPDATE Block Renegotiate enables CUBE to renegotiate the call if UPDATE request with SDP contains changes caller-ID, transcoder insertion or deletion, or video escalation or deletion. CUBE renegotiates by sending a DO invite after the call is established.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands:
  - In the dial-peer configuration mode

voice-class sip early-media update block re-negotiate

• In the global VoIP configuration mode

early media update block re-negotiate

4. end

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode. • Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	<ul> <li>Enter one of the following commands:</li> <li>In the dial-peer configuration mode</li> <li>voice-class sip early-media update block re-negotiate</li> <li>In the global VoIP configuration mode</li> <li>early media update block re-negotiate</li> </ul>	Renegotiates the call if the UPDATE request contains changes in caller ID, transcoder addition or deletion, or video escalation or de-escalation.
	Example:	

	Command or Action	Purpose
	In dial-peer configuration mode	
	<pre>!Applying Early Dialog UPDATE block re-negotiate to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip early-media update block re-negotiate Device (config-dial-peer)# end</pre>	
	<b>Example:</b> In global VoIP SIP configuration mode	
	<pre>! Applying Early Dialog UPDATE block re-negotiate globally Device(config)# voice service voip Device (config-voi-serv)# sip Device (config-voi-sip)# early media update block re-negotiate Device (config-voi-sip)# end</pre>	
Step 4	end	Exits VoIP SIP configuration mode and enters privileged EXEC mode.

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# **Troubleshooting Tips**

Use the following command for debugging information:

- debug ccsip all
- debug voip ccapi inout
- show voip rtp connections



# Consumption of Forked 18x Responses with SDP During Early Dialog

The Cisco Unified Border Element supports consumption of forked 18x responses with SDP, under certain conditions during an early dialog, to reduce the interoperability issues that arise due to signaling forking.

When CUBE receives forked 18x responses with SDP, the media negotiation by default is end-to-end. This means that CUBE has to send an UPDATE with SDP on the inbound leg to renegotiate the new media offer. Under certain conditions, the inbound leg may not be able to support sending UPDATE messages with SDP for media renegotiation. This results in CUBE consuming the forked 18x responses with SDP and may result in DSP resources being used for media interworking. Media parameters such as direction change, and call escalation or de-escalation is not propagated end-to-end. If required, these media changes can be renegotiated end-to-end, after the calls are connected, using a DO re-INVITE.

- Feature Information for Consumption of Multiple Forked 18x Responses with SDP During Early Dialog, page 601
- Prerequisites, page 602
- Restrictions, page 602
- Information About Consumption of Forked 18x Responses with SDP During Early Dialog, page 602
- Configuring Consumption of Forked 18x Responses with SDP During Early Dialog, page 603
- Configuring Consumption of Forked 18x Responses with SDP During Early Dialog Renegotiate, page 604
- Troubleshooting Tips, page 606

# Feature Information for Consumption of Multiple Forked 18x Responses with SDP During Early Dialog

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for Forked 18x Responses with SDP during Early Dialog	Cisco IOS 15.6(3)M Cisco IOS XE Denali 16.3.1	This feature allows CUBE to consume multiple forked 18x responses with SDP received during an early dialog.

Table 60: Feature Information for Consumption of Multiple Forked 18x Responses with SDP During Early Dialog

### **Prerequisites**

• Re-negotiation is triggered only if the renegotiate early media update block re-negotiate CLI is enabled

# **Restrictions**

The following features or call-flows are not supported:

- SIP Delayed-Offer to Delayed-Offer call flows
- Session Description Protocol (SDP) passthrough mode
- · Secure Real-Time Transport Protocol (SRTP) passthrough calls
- Alternative Network Address Types (ANAT)
- · Media flow-around
- Media anti-trombone
- · Early-dialog UPDATE block

# Information About Consumption of Forked 18x Responses with SDP During Early Dialog

Forked 18x responses for INVITE requests with SDP during early dialog will be consumed by CUBE to reduce interoperability issues between user agents.

### Characteristics of Forked 18x Responses with SDP during Early Dialog

- If PRACK or UPDATE is not supported on the inbound leg, by default, CUBE consumes the forked 18x responses
- If PRACK or UPDATE is not supported and CUBE has to initiate renegotiation after call connect, then the **early media update block re-negotiate** CLI must be enabled
- When PRACK and UPDATE are supported on the inbound leg and CUBE has to consume the forked 18x responses, the **early media update block** CLI must be enabled

- If PRACK and UPDATE are supported and CUBE has to consume the forked 18x responses and initiate renegotiation after call connect, then the **early media update block renegotiate** CLI must be enabled
- If mid-call signaling block or mid-call signaling passthrough media changes are configured, DO invite is not triggered



CUBE utilizes the EARLY UPDATE BLOCK functionality to configure the forked 18x responses with SDP during early dialog. The **early media update block** command is used to consume the forked 18x responses and the **early media update block renegotiate** command is used to renegotiate the forked 18x responses after the call connect.

Renegotiation (when enabled via configuration) is triggered for the forked 18x responses containing the following changes:

- DSP Transcoder insertion
- Video escalation or de-escalation
- Media directional changes

Note

It is recommended to configure the **early media update block re-negotiate** command whenever there are transcoding, DTMF interworking, or video changes.

# Configuring Consumption of Forked 18x Responses with SDP During Early Dialog

Perform the following procedure to enable CUBE to block all early dialog forked 18x requests from passing through to the user agents.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. Enter one of the following commands to block the forked 18x responses with SDP during early dialog:
  - In the dial-peer configuration mode

voice-class sip early-media update block

- In the global VoIP SIP configuration mode early media update block
- 4. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted
Step 2	configure terminal	Enters global configuration mode.
Step 3	Enter one of the following commands to block the forked 18x responses with SDP during early dialog:	
	• In the dial-peer configuration mode	
	voice-class sip early-media update block	
	• In the global VoIP SIP configuration mode	
	early media update block	
	<b>Example:</b> In dial-peer configuration mode	
	<pre>!Applying Early Dialog UPDATE block to one dial peer only Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip early-media update block Device (config-dial-peer)# end</pre>	
	<b>Example:</b> In global VoIP SIP configuration mode	
	<pre>! Applying Early Dialog UPDATE block globally Device(config)# voice service voip Device (config-voi-serv)# sip Device (config-voi-sip)# early media update block Device (config-voi-sip)# end</pre>	
Step 4	end	Exits VoIP SIP configuration mode and enters privileged EXEC mode.

# Configuring Consumption of Forked 18x Responses with SDP During Early Dialog Renegotiate

Perform the following procedure to enable CUBE to renegotiate forked 18x calls with SDP during early dialog after consumption of these forked 18x responses. CUBE renegotiates by sending a DO invite after the call is established.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following commands:
  - In the dial-peer configuration mode

voice-class sip early-media update block re-negotiate

- In the global VoIP configuration mode
- early media update block re-negotiate
- 4. end

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
		• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
Step 3	Enter one of the following commands:	Renegotiates the call if the forked 18x responses
	• In the dial-peer configuration mode	with SDP during early dialog contains changes in transcoder addition, or video escalation or
	voice-class sip early-media update block re-negotiate	de-escalation.
	• In the global VoIP configuration mode	
	early media update block re-negotiate	
	Example:	
	In dial-peer configuration mode	
	Applying Early Dialog UPDATE block re-negotiate to one dial peer only	
	Device (config)# dial-peer voice 10 voip Device (config-dial-peer)# voice-class sip early-media	
	<pre>update block re-negotiate Device (config-dial-peer)# end</pre>	
	Example:	
	In global VoIP SIP configuration mode	
	! Applying Early Dialog UPDATE block re-negotiate globally Device(config)# voice service voip	
	Device (config-voi-serv)# <b>sip</b> Device (config-voi-sip)# <b>early media update block</b>	
	<pre>re-negotiate Device (config-voi-sip)# end</pre>	

	Command or Action	Purpose
Step 4		Exits VoIP SIP configuration mode and enters privileged EXEC mode.

# **Troubleshooting Tips**

Use the following command for debugging information:

- debug ccsip verbose
- show voip rtp connections detail
- show call active voice brief
- show dspfarm dsp active
- show voice dsmp stream brief
- show platform hardware qfp active feature sbc global



# SupportforPass-ThroughofUnsupportedContent Types in SIP INFO Messages

This feature allows the CUBE to pass-through all unsupported content types in a SIP INFO message.

- Feature Information for Support for Pass-Through of Unsupported Content Types in SIP INFO Messages, page 607
- Prerequisites, page 607
- Information About Pass-Through of Unsupported Content Types in SIP INFO Messages, page 608

# Feature Information for Support for Pass-Through of Unsupported Content Types in SIP INFO Messages

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Support for pass-through of unsupported content types in SIP INFO messages	Cisco IOS 15.5(3)M Cisco IOS XE 3.16S	This feature allows CUBE to pass-through SIP INFO methods or request message types with unsupported content types. Media negotiation and media exchange is completely end-to-end.

### **Prerequisites**

You must enable the **pass-thru content unsupp** command to pass-through all unsupported content types in a SIP INFO message. There is no additional configuration task required for this feature.

# Information About Pass-Through of Unsupported Content Types in SIP INFO Messages

The Support for Pass-Through of Unsupported Content Types in SIP INFO Messages feature allows the CUBE to pass-through all unsupported content types in a SIP INFO message.

Upon receipt of a SIP INFO message with unsupported content type, CUBE triggers a SIP INFO message on the outgoing peer call leg. The response received for this SIP INFO message is triggered on the incoming peer call leg and information flows end-to-end. Prior to releases 15.5(3)M and 3.16S, on reception of SIP INFO message with unsupported content type, CUBE will respond with the "415 Unsupported Media Type" error response.

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Supported content types include the following:

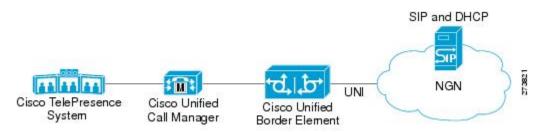
- application/sdp
- application/qsig
- application/media-control+xml
- application/x-q931
- application/gtd
- application/simple-message-summary
- application/kpml-response+xml
- application/dtmf-relay
- application/broadsoft
- message/sipfrag
- audio/telephone-event
- multpart/mixed



# Support for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element

The figure below shows a typical network topology where the Cisco Unified Border Element is configured to route messages between a call manager system (such as the Cisco Unified Call Manager) and a Next Generation Network (NGN).

#### Figure 55: Cisco Unified Border Element and Next Generation Topology



Devices that connect to an NGN must comply with the User-Network Interface (UNI) specification. The Cisco Unified Border Element supports the NGN UNI specification and can be configured to interconnect NGN with other call manager systems, such us the Cisco Unified Call Manager.

The Cisco Unified Border Element supports the following:

- the use of P-Preferred Identity (PPID), P-Asserted Identity (PAID), Privacy, P-Called Party Identity (PCPID), in INVITE messages
- the translation of PAID headers to PPID headers and vice versa
- the translation of RPID headers to PAID or PPID headers and vice versa
- the configuration and/or pass through of privacy header values
- the use of the PCPID header to route INVITE messages
- the use of multiple PAURI headers in the response messages (200 OK) it receives to REGISTER messages

### **P-Preferred Identity and P-Asserted Identity Headers**

NGN servers use the PPID header to identify the preferred number that the caller wants to use. The PPID is part of INVITE messages sent to the NGN. When the NGN receives the PPID, it authorizes the value, generates a PAID based on the preferred number, and inserts it into the outgoing INVITE message towards the called party.

However, some call manager systems, such as Cisco Unified Call Manager 5.0, use the Remote-Party Identity (RPID) value to send calling party information. Therefore, the Cisco Unified Border Element must support building the PPID value for an outgoing INVITE message to the NGN, using the RPID value or the From: value received in the incoming INVITE message. Similarly, CUBE supports building the RPID and/or From: header values for an outgoing INVITE message to the call manager, using the PAID value received in the incoming INVITE message to the call manager, using the PAID value received in the incoming INVITE message from the NGN.

In non-NGN systems, the Cisco Unified Border Element can be configured to translate between PPID and PAID values, and between From: or RPID values and PAID/PPID values, at global and dial-peer levels.

In configurations where all relevant servers support the PPID or PAID headers, the Cisco Unified Border Element can be configured to transparently pass the header.



Note

If the NGN sets the From: value to anonymous, the PAID is the only value that identifies the caller.

The table below describes the types of INVITE message header translations supported by the Cisco Unified Border Element. It also includes information on the configuration commands to use to configure P-header translations.

The table below shows the P-header translation configuration settings only. In addition to configuring these settings, you must configure other system settings (such as the session protocol).

Incoming Header	Outgoing Header	Configuration Notes	
From:	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b> This is the default system behavior.	
		Note If both, remote-party-id and asserted-id commands are configured, then the asserted-id command takes precedence over the remote-part-id command.	

#### Table 61: P-header Configuration Settings

Incoming Header	Outgoing Header	<b>Configuration Notes</b>
PPID	PAID	To enable the translation to PAID privacy headers in the outgoing header at a global level, use the <b>asserted-id pai</b> command in voice service VoIP SIP configuration mode. For example: Router(conf-serv-sip)# <b>asserted-id</b> <b>pai</b>
		To enable the translation to PAID privacy headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id pai</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id pai</b>
PPID	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b> This is the default system behavior.
PAID	PPID	To enable the translation to PPID privacy headers in the outgoing header at a global level, use the <b>asserted-id ppi</b> command in voice service VoIP SIP configuration mode. For example: Router(conf-serv-sip)# <b>asserted-id</b> <b>ppi</b>
		To enable the translation to PPID privacy headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id ppi</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id ppi</b>

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Incoming Header	Outgoing Header	Configuration Notes
PAID	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b>
		This is the default system behavior.
RPID	PPID	To enable the translation to PPID privacy headers in the outgoing header at a global level, use the <b>asserted-id ppi</b> command in voice service VoIP SIP configuration mode. For example: Router(conf-serv-sip)# <b>asserted-id</b> <b>ppi</b>
		To enable the translation to PPID privacy headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id ppi</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id ppi</b>
RPID	PAID	To enable the translation to PAID privacy headers in the outgoing header at a global level, use the <b>asserted-id pai</b> command in voice service VoIP SIP configuration mode. For example: Router(conf-serv-sip)# <b>asserted-id</b> <b>pai</b>
		To enable the translation to PAID privacy headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id pai</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id pai</b>

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Incoming Header	Outgoing Header	Configuration Notes
RPID	From:	By default, the translation to RPID headers is enabled and the system translates PPID headers in incoming messages to RPID headers in the outgoing messages. To disable the default behavior and enable the translation from PPID to From: headers, use the <b>no</b> <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>no remote-party-id</b>

The CUBE can be configured to transparently pass the PAID and PPID headers in the incoming and outgoing Session Initiation Protocol (SIP) requests or response messages from end-to-end.

- Requests include: INVITEs and UPDATEs
- Responses include:18x and 2000K

Note

The priority of P-headers are in the following order: PAID, PPID, and RPID.

Table 62: PAID and PPID header	configuration settin	ngs for mid-call rea	quests and responses

Incoming Header	Outgoing Header	Configuration Notes
PAID	PPID	To enable the translation to PPID headers in the outgoing header at a global level, use the <b>asserted-id</b> <b>ppi</b> command in voice service VoIP SIP configuration mode. For example: Router(conf-serv-sip)# <b>asserted-id ppi</b>
		To enable the translation to PPID headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id ppi</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id ppi</b>

Incoming Header	Outgoing Header	Configuration Notes
RPID	PPID	To enable the translation to PPID headers in the outgoing header at a global level, use the <b>asserted-id</b> <b>ppi</b> command in voice service VoIP SIP configuration mode. For example: Router(conf-serv-sip)# <b>asserted-id ppi</b>
		To enable the translation to PPID headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id ppi</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id ppi</b>
PPID	PPID	To enable the translation to PPID headers in the outgoing header at a global level, use the <b>asserted-id</b> <b>ppi</b> command in voice service VoIP SIP configuration mode.
		To enable the translation to PPID headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id ppi</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id ppi</b>
PAID	PAID	To enable the translation to PAID headers in the outgoing header at a global level, use the <b>asserted-id</b> <b>pai</b> command in voice service VoIP SIP configuration mode.
		To enable the translation to PAID headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id pai</b> command in dial peer voice configuration mode. For example: Router(config-dial-peer)# <b>voice-class sip asserted-id pai</b>

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Incoming Header	Outgoing Header	Configuration Notes
RPID	PAID	To enable the translation to PAID headers in the outgoing header at a global level, use the <b>asserted-id</b> <b>pai</b> command in voice service VoIP SIP configuration mode.
		To enable the translation to PAID headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id pai</b> command in dial peer voice configuration mode.
PPID	PAID	To enable the translation to PAID headers in the outgoing header at a global level, use the <b>asserted-id</b> <b>pai</b> command in voice service VoIP SIP configuration mode.
		To enable the translation to PAID headers in the outgoing header on a specific dial peer, use the <b>voice-class sip asserted-id pai</b> command in dial peer voice configuration mode.
PAID	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b> . <b>Note</b> PAID and PPID headers are not configured in this case.
RPID	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b> . <b>Note</b> PAID and PPID headers are not configured in this case.

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Incoming Header	Outgoing Header	Configuration Notes
PPID	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b>
FROM	FROM	No configuration required except for the <b>remote-party-id</b> header.
FROM	RPID	To enable the translation to RPID headers in the outgoing header, use the <b>remote-party-id</b> command in SIP user-agent configuration mode. For example: Router(config-sip-ua)# <b>remote-party-id</b>
PAID	PAID	Enables PPID headers on the incoming dial-peer and PAID headers on the outgoing dial-peer.
RPID	PAID	Enables PPID headers on incoming dial-peer and PAID headers on outgoing dial-peer.
PPID	PAID	Enables PPID headers on incoming dial-peer and PAID headers on outgoing dial-peer.
PAID	PAID	Enables RPID headers on incoming dial-peer and PAID headers on outgoing dial-peer.
RPID	PAID	Enables RPID headers on incoming dial-peer and PAID headers on outgoing dial-peer.
PPID	PAID	Enables RPID headers on incoming dial-peer and PAID headers on outgoing dial-peer.
PAID	PPID	Enables PAID headers on incoming dial-peer and PPID headers on outgoing dial-peer.

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Incoming Header	Outgoing Header	Configuration Notes
RPID	PPID	Enables PAID headers on incoming dial-peer and PPID headers on outgoing dial-peer.
PPID	PPID	Enables PAID headers on incoming dial-peer and PPID on outgoing dial-peer.
PAID	PPID	Enables RPID headers on incoming dial-peer and PPID headers on outgoing dial-peer.
RPID	PPID	Enables RPID headers on incoming dial-peer and PPID headers on outgoing dial-peer.
PPID	PPID	Enables RPID headers on incoming dial-peer and PPID headers on outgoing dial-peer.
PAID	RPID	Enables PPID headers on incoming dial-peer and RPID headers on outgoing dial-peer.
		<b>Note</b> PAID headers will be given priority and RPID headers will be created using the PAID header information.
RPID	RPID	Enables PPID headers on incoming dial-peer and RPID headers on outgoing dial-peer.
PPID	RPID	Enables PPID headers on incoming dial-peer and RPID headers on outgoing dial-peer.
		<b>Note</b> PPID headers will be given priority and RPID headers will be created using the PPID header information.

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Incoming Header	Outgoing Header	Configuration Notes
PAID	RPID	Enables PAID headers on incoming dial-peer and RPID headers on outgoing dial-peer.
		<b>Note</b> PAID headers will be given priority and RPID headers will be created using the PAID header information.
RPID	RPID	Enables PAID headers on incoming dial-peer and RPID headers on outgoing dial-peer.
PPID	RPID	Enables PAID headers on incoming dial-peer and RPID headers on outgoing dial-peer.
		<b>Note</b> PPID headers will be given priority and RPID headers will be created using the PPID header information.

### **Privacy**

If the user is subscribed to a privacy service, the Cisco Unified Border Element can support privacy using one of the following methods:

• Using prefixes

The NGN dial plan can specify prefixes to enable privacy settings. For example, the dial plan may specify that if the caller dials a prefix of 184, the calling number is not sent to the called party.

The dial plan may also specify that the caller can choose to send the calling number to the called party by dialing a prefix of 186. Here, the Cisco Unified Border Element transparently passes the prefix as part of the called number in the INVITE message.

The actual prefixes for the network are specified in the dial plan for the NGN, and can vary from one NGN to another.

· Using the Privacy header

If the Privacy header is set to None, the calling number is delivered to the called party. If the Privacy header is set to a Privacy:id value, the calling number is not delivered to the called party.

Using Privacy values from the peer call leg

If the incoming INVITE has a Privacy header or a RPID with privacy on, the outgoing INVITE can be set to Privacy: id. This behavior is enabled by configuring **privacy pstn** command globally or **voice-class sip privacy pstn** command on the selected dial-per.

Incoming INVITE can have multiple privacy header values, id, user, session, and so on. Configure the **privacy-policy passthru** command globally or **voice-class sip privacy-policy passthru** command to transparently pass across these multiple privacy header values.

Some NGN servers require a Privacy header to be sent even though privacy is not required. In this case the Privacy header must be set to none. The Cisco Unified Border Element can add a privacy header with the value None while forwarding the outgoing INVITE to NGN. Configure the **privacy-policy send-always** globally or **voice-class sip privacy-policy send-always** command in dial-peer to enable this behavior.

If the user is not subscribed to a privacy service, the Cisco Unified Border Element can be configured with no Privacy settings.

#### **P-Called Party Identity**

The Cisco Unified Border Element can be configured to use the PCPID header in an incoming INVITE message to route the call, and to use the PCPID value to set the To: value of outgoing INVITE messages.

The PCPID header is part of the INVITE messages sent by the NGN, and is used by Third Generation Partnership Project (3GPP) networks. The Cisco Unified Border Element uses the PCPID from incoming INVITE messages (from the NGN) to route calls to the Cisco Unified Call Manager.



Note

The PCPID header supports the use of E.164 numbers only.

#### **P-Associated URI**

The Cisco Unified Border Element supports the use of PAURI headers sent as part of the registration process. After the Cisco Unified Border Element sends REGISTER messages using the configured E.164 number, it receives a 200 OK message with one or more PAURIs. The number in the first PAURI (if present) must match the contract number. The Cisco Unified Border Element supports a maximum of six PAURIs for each registration.



The Cisco Unified Border Element performs the validation process only when a PAURI is present in the 200 OK response.

The registration validation process works as follows:

- The Cisco Unified Border Element receives a REGISTER response message that includes PAURI headers that include the contract number and up to five secondary numbers.
- The Cisco Unified Border Element validates the contract number against the E.164 number that it is registering:
  - If the values match, the Cisco Unified Border Element completes the registration process and stores the PAURI value. This allows administration tools to view or retrieve the PAURI if needed.
  - If the values do not match, the Cisco Unified Border Element unregisters and then reregisters the contract number. The Cisco Unified Border Element performs this step until the values match.

#### **Random Contact Support**

The Cisco Unified Border Element can use random-contact information in REGISTER and INVITE messages so that user information is not revealed in the contact header.

To provide random contact support, the Cisco Unified Border Element performs SIP registration based on the random-contact value. The Cisco Unified Border Element then populates outgoing INVITE requests with the random-contact value and validates the association between the called number and the random value in the Request-URI of the incoming INVITE. The Cisco Unified Border Element routes calls based on the PCPID, instead of the Request-URI which contains the random value used in contact header of the REGISTER message.

The default contact header in REGISTER messages is the calling number. The Cisco Unified Border Element can generate a string of 32 random alphanumeric characters to replace the calling number in the REGISTER contact header. A different random character string is generated for each pilot or contract number being registered. All subsequent registration requests will use the same random character string.

The Cisco Unified Border Element uses the random character string in the contact header for INVITE messages that it forwards to the NGN. The NGN sends INVITE messages to the Cisco Unified Border Element with random-contact information in the Request URI. For example: INVITE sip:FefhH3zIHe9i8ImcGjDD1PEc5XfFy51G@10.12.1.46:5060.

The Cisco Unified Border Element will not use the To: value of the incoming INVITE message to route the call because it might not identify the correct user agent if supplementary services are invoked. Therefore, the Cisco Unified Border Element must use the PCPID to route the call to the Cisco Unified Call Manager. You can configure routing based on the PCPID at global and dial-peer levels.

- Feature Information for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element, page 620
- Prerequisites for Support for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element, page 623
- Restrictions for Support for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element, page 623
- Configuring P-Header and Random-Contact Support on the Cisco Unified Border Element, page 623

# Feature Information for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
PAID and PPID Headers in mid-call re-INVITE and UPDATE request and responses on Cisco Unified Border Element	Cisco IOS 15.5(3)M Cisco IOS XE 3.16S	<ul> <li>This feature enables CUBE platforms to support:</li> <li>P-Preferred Identity (PPID) and P-Asserted Identity (PAID) in mid-call re-INVITE messages and responses from end-to-end.</li> <li>P-Preferred Identity (PPID) and P-Asserted Identity (PAID) in mid-call UPDATE messages and responses from end-to-end.</li> <li>Configuration and/or pass through of PAID and PPID header values.</li> </ul>

Table 63: Feature Information fo	r PAID and PPID Headers on Cisco	Unified Border Element (CUBE)

Feature History Table entry for the Cisco Unified Border Element and Cisco Unified Border Element (Enterprise).

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Feature Name	Releases	Feature Information
PAID, PPID, Privacy, PCPID, and PAURI Headers on the Cisco Unified Border Element	Cisco IOS XE Release 3.1S P-Preferred Identity (P P-Asserted Identity (P Privacy, P-Called Party	
		• P-Preferred Identity (PPID), P-Asserted Identity (PAID), Privacy, P-Called Party Identity (PCPID), in INVITE messages
		• Translation of PAID headers to PPID headers and vice versa
		• Translation of From: or RPID headers to PAID or PPID headers and vice versa
		<ul> <li>Configuration and/or pass through of privacy header values</li> </ul>
		• PCPID header to route INVITE messages
		• Multiple PAURI headers in the response messages (200 OK) it receives to REGISTER messages
		• P-Preferred Identity and P-Asserted Identity Headers
		The following commands were introduced: call-route p-called-party-id, privacy-policy, random-contact, random-request-uri validate, voice-class sip call-route p-called-party-id, voice-class sip privacy-policy, voice-class sip random-contact, and voice-class sip random-request-uri validate.

### Table 64: Feature Information for PAID, PPID, Privacy, PCPID, and PAURI Headers on CUBE

### Prerequisites for Support for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element

#### **Cisco Unified Border Element**

• Cisco IOS Release 12.4(22)YB or a later release must be installed and running on your Cisco Unified Border Element.

#### **Cisco Unified Border Element (Enterprise)**

• Cisco IOS XE Release 3.1S or a later release must be installed and running on your Cisco ASR 1000 Series Router.

# **Restrictions for Support for PAID PPID Privacy PCPID and PAURI Headers on the Cisco Unified Border Element**

- To enable random-contact support, you must configure the Cisco Unified Border Element to support SIP registration with random-contact information. In addition, you must configure random-contact support in VoIP voice-service configuration mode or on the dial peer.
- If random-contact support is configured for SIP registration only, the system generates the random-contact information, includes it in the SIP REGISTER message, but does not include it in the SIP INVITE message.
- If random-contact support is configured in VoIP voice-service configuration mode or on the dial peer only, no random contact is sent in either the SIP REGISTER or INVITE message.
- Passing of "+" is not supported with PAID PPID Privacy PCPID and PAURI Headers.

# Configuring P-Header and Random-Contact Support on the Cisco Unified Border Element

To enable random contact support you must configure the Cisco Unified Border Element to support Session Initiation Protocol (SIP) registration with random-contact information, as described in this section.

To enable the Cisco Unified Border Element to use the PCPID header in an incoming INVITE message to route the call, and to use the PCPID value to set the To: value of outgoing INVITE messages, you must configure P-Header support as described in this section.

### **Configuring P-Header Translation on a Cisco Unified Border Element**

To configure P-Header translations on a Cisco Unified Border Element, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. asserted-id header-type
- 6. exit

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Router(config)# voice service voip	
Step 4	sip	Enters voice service VoIP SIP configuration mode.
	Example:	
	Router(conf-voi-serv)# sip	
Step 5	asserted-id header-type	Specifies the type of privacy header in the outgoing SIF requests and response messages.
	Example:	
	Router(conf-serv-sip)# asserted-id ppi	
Step 6	exit	Exits the current mode.
	Example:	
	Router(conf-serv-sip)# exit	

### **Configuring P-Header Translation on an Individual Dial Peer**

To configure P-Header translation on an individual dial peer, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. voice-class sip asserted-id header-type
- 5. exit

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	dial-peer voice tag voip	Defines the dial peer, specifies the method of voice encapsulation, and enters dial peer voice configuration
	Example:	mode.
	Router(config)# dial-peer voice 2611 voip	
Step 4	voice-class sip asserted-id header-type	Specifies the type of privacy header in the outgoing SIP requests and response messages, on this dial peer.
	Example:	
	Router(config-dial-peer)# voice-class sip asserted-id ppi	
Step 5	exit	Exits the current mode.
	Example:	
	Router(config-dial-peer)# exit	

### **Configuring P-Called-Party-Id Support on a Cisco Unified Border Element**

To configure P-Called-Party-Id support on a Cisco Unified Border Element, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. call-route p-called-party-id
- 6. random-request-uri validate
- 7. exit

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Router(config) # voice service voip	
Step 4	sip	Enters voice service VoIP SIP configuration mode.
	Example:	
	Router(conf-voi-serv)# sip	
Step 5	call-route p-called-party-id	Enables the routing of calls based on the PCPID header.
	Example:	
	Router(conf-serv-sip)# call-route p-called-party-id	

	Command or Action	Purpose
Step 6	random-request-uri validate	Enables the validation of the random string in the Request URI of the incoming INVITE message.
	Example:	
	Router(conf-serv-sip)# random-request-uri validate	
Step 7	exit	Exits the current mode.
	Example:	
	Router(conf-serv-sip)# exit	

### **Configuring P-Called-Party-Id Support on an Individual Dial Peer**

To configure P-Called-Party-Id support on an individual dial peer, perform the steps in this section.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. voice-class sip call-route p-called-party-id
- 5. voice-class sip random-request-uri validate
- 6. exit

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	

	Command or Action	Purpose
Step 3	dial-peer voice tag voip	Defines the dial peer, specifies the method of voice encapsulation, and enters dial peer voice configuration
	Example:	mode.
	Router(config)# dial-peer voice 2611 voip	
Step 4	voice-class sip call-route p-called-party-id	Enables the routing of calls based on the PCPID header on this dial peer.
	Example:	
	Router(config-dial-peer)# voice-class sip call-route p-called-party-id	
Step 5	voice-class sip random-request-uri validate	Enables the validation of the random string in the Request URI of the incoming INVITE message on this dial peer.
	Example:	
	Router(config-dial-peer)# voice-class sip random-request-uri validate	
Step 6	exit	Exits the current mode.
	Example:	
	Router(config-dial-peer)# exit	
		l.

### **Configuring Privacy Support on a Cisco Unified Border Element**

To configure privacy support on a Cisco Unified Border Element, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. sip
- 5. privacy privacy-option
- 6. privacy-policy privacy-policy-option
- 7. exit

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.

	Command or Action	Purpose
		• Enter your password if prompted.
	Example:	
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Router(config)# voice service voip	
Step 4	sip	Enters voice service VoIP SIP configuration mode.
	Example:	
	Router(conf-voi-serv)# sip	
Step 5	privacy privacy-option	Enables the privacy settings for the header.
	Example:	
	Router(conf-serv-sip)# privacy id	
Step 6	privacy-policy privacy-policy-option	Specifies the privacy policy to use when passing the privacy header from one SIP leg to the next.
	Example:	
	Router(conf-serv-sip)# privacy-policy passthru	
Step 7	exit	Exits the current mode.
	Example:	
	Router(conf-serv-sip)# exit	

### **Configuring Privacy Support on an Individual Dial Peer**

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To configure privacy support on an individual dial peer, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. dial-peer voice tag voip
- 4. voice-class sip privacy privacy-option
- 5. voice-class sip privacy-policy privacy-policy-option
- 6. exit

### **DETAILED STEPS**

	Enables privileged EXEC mode. • Enter your password if prompted.
	• Enter your password if prompted.
	Enters global configuration mode.
rminal	
ip	Defines the dial peer, specifies the method of voice encapsulation, and enters dial peer voice configuration
	mode.
peer voice 2611 voip	
privacy-option	Enables the privacy settings for the header on this dial peer.
er)# voice-class sip privacy	
policy privacy-policy-option	Specifies the privacy policy to use when passing the privacy header from one SIP leg to the next, on this dial
	peer.
eer)# voice-class sip nru	
	Exits the current mode.
eer)# exit	
	rminal oip -peer voice 2611 voip privacy-option er)# voice-class sip privacy opolicy privacy-policy-option eer)# voice-class sip hru eer)# exit

### **Configuring Random-Contact Support on a Cisco Unified Border Element**

To configure random-contact support on a Cisco Unified Border Element, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. credentials username username password password realm domain-name
- 5. registrar ipv4: destination-address random-contact expires expiry
- 6. exit
- 7. voice service voip
- 8. sip
- 9. random-contact
- 10. exit

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	sip-ua	Enters SIP user-agent configuration mode.
	Example:	
	Router(config)# sip-ua	
Step 4	credentials username username password password realm domain-name	Sends a SIP registration message from the Cisco Unified Border Element.
	Example:	
	Router(config-sip-ua)# credentials username 123456 password cisco realm cisco	
Step 5	registrar ipv4: destination-address random-contact expires expiry	Enables the SIP gateways to register E.164 numbers on behall of analog telephone voice ports (FXS), IP phone virtual voic

	Command or Action	Purpose
	<b>Example:</b> Router(config-sip-ua)# registrar ipv4:10.1.2.2 random-contact expires 200	<ul> <li>ports (EFXS), and Skinny Client Control Protocol (SCCP)</li> <li>phones with an external SIP proxy or SIP registrar.</li> <li>The random-contact keyword configures the Cisco Unified Border Element to send the random string from the REGISTER message to the registrar.</li> </ul>
Step 6	exit	Exits the current mode.
	Example:	
	Router(config-sip-ua)# exit	
Step 7	voice service voip	Enters VoIP voice-service configuration mode.
	Example:	
	Router(config)# voice service voip	
Step 8	sip	Enters voice service VoIP SIP configuration mode.
	Example:	
	Router(conf-voi-serv)# sip	
Step 9	random-contact	Enables random-contact support on a Cisco Unified Border Element.
	Example:	Lichicht.
	Router(conf-serv-sip)# random-contact	
Step 10	exit	Exits the current mode.
	Example:	
	Router(conf-serv-sip)# exit	

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### **Configuring Random-Contact Support for an Individual Dial Peer**

To configure random-contact support for an individual dial peer, perform the steps in this section.

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. credentials username username password password realm domain-name
- 5. registrar ipv4: destination-address random-contact expires expiry
- 6. exit
- 7. dial-peer voice tag voip
- 8. voice-class sip random-contact
- 9. exit

### **DETAILED STEPS**

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	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Router> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Router# configure terminal	
Step 3	sip-ua	Enters SIP user-agent configuration mode.
	Example:	
	Router(config)# sip-ua	
Step 4	credentials username username password password realm domain-name	Sends a SIP registration message from the Cisco Unified Border Element.
	Example:	
	Router(config-sip-ua)# credentials username 123456 password cisco realm cisco	
Step 5	registrar ipv4: destination-address random-contact expires expiry	Enables the SIP gateways to register E.164 numbers on behalf of FXS, EFXS, and SCCP phones with an external SIP proxy or SIP registrar.
	<pre>Example: Router(config-sip-ua)# registrar ipv4:10.1.2.2 random-contact expires 200</pre>	• The <b>random-contact</b> keyword configures the Cisco Unified Border Element to send the random string from the REGISTER message to the registrar.

Command or Action	Purpose
exit	Exits the current mode.
Example:	
Router(config-sip-ua)# exit	
dial-peer voice tag voip	Defines the dial peer, specifies the method of voice
Example:	encapsulation, and enters dial peer voice configuration mode.
Router(config)# dial-peer voice 2611 voip	
voice-class sip random-contact	Enables random-contact support on this dial peer.
Example:	
Router(config-dial-peer)# voice-class sip random-contact	
exit	Exits the current mode.
Example:	
Router(config-dial-peer)# exit	
	<pre>exit exit Example: Router(config-sip-ua)# exit dial-peer voice tag voip Example: Router(config)# dial-peer voice 2611 voip voice-class sip random-contact Example: Router(config-dial-peer)# voice-class sip random-contact exit Example: Example:</pre>

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# **SIP Supplementary Services**

- Dynamic Refer Handling, page 637
- Cause Code Mapping, page 643



## **Dynamic Refer Handling**

When a dial-peer match occurs, CUBE passes the REFER message from an in leg to an out leg. Also, the host part of the Refer-to header is modified with the IP address.

The Dynamic REFER handling feature provides configurations to pass across or consume the REFER message. When an endpoint invokes a supplementary service such as a call transfer, the endpoint generates and sends an in-dialog REFER request towards the Cisco UBE. If the REFER message is consumed, an INVITE is sent towards refer-to dial-peer

- Feature Information for Dynamic REFER Handling, page 637
- Prerequisites, page 638
- Restrictions, page 638
- Configuring REFER Passthrough with Unmodified Refer-to, page 638
- Configuring REFER Consumption, page 640
- Troubleshooting Tips, page 642

### Feature Information for Dynamic REFER Handling

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
REFER Consume (Enhancements)	IOS 15.5(1)T IOS XE 3.14.0 S	REFER Consume (Enhancements) provides additional configurations to conditionally forward the REFER message. The following commands were introduced: <b>refer consume</b> .
Dynamic REFER Handling	IOS 15.2(1)T IOS XE Release 3.7S	The Dynamic REFER handling feature provides configurations to pass across or consume the REFER message The following commands were introduced: <b>referto-passing</b> , <b>voice-class sip referto-passing</b> .

Table 65: Feature Information for Dynamic REFER Handling

### **Prerequisites**

• Transcoding configuration is required on the CUBE for midcall transcoder insertion, deletion, or modification during call transfers.

### Restrictions

- Only Session Initiation Protocol (SIP)-to-SIP call transfers are supported.
- Call escalation and de-escalation are not supported.
- Video transcoding is not supported.
- Session Description Protocol (SDP) pass-through is not supported.
- In REFER consume scenario, if TCL script is enabled, then **supplementary-service media-renegotiate** command should not be configured.
- REFER pass-through configuration is not supported on a CUBE configured with an inbound dial-peer using survivability TCL script.

### **Configuring REFER Passthrough with Unmodified Refer-to**

This task configures the passthrough of REFER message from the in leg to the out leg on a dial-peer match. A REFER is sent towards inbound dial peer. This task also ensures that the host part of the Refer-to header is unmodified and not changed to the IP address during passthrough.

supplementary service refer	Results
yes	REFER is passed through from the in leg to the out leg
no	INVITE is sent towards refer-to dial-peer

Note

This configurations in this task can be overridden by the **refer consume** command. Refer to the *Configuring REFER Consumption* task for more information.

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Configure REFER passthrough:
  - supplementary-service sip refer in global VoIP configuration mode.
  - supplementary-service sip refer in dial-peer configuration mode.
- 4. (Optional) Configure unmodified Refer-to:
  - referto-passing in Global VoIP SIP configuration mode.
  - voice-class sip referto-passing [system] in dial-peer configuration mode.
- 5. end

### **DETAILED STEPS**

I

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Configure REFER passthrough:	Configures REFER passthrough. A REFER
	• supplementary-service sip refer in global VoIP configuration mode.	is sent towards the inbound dial peer
	• supplementary-service sip refer in dial-peer configuration mode.	

	Command or Action	Purpose
	<b>Example:</b> In Global VoIP configuration mode: Device(config)# voice service voip Device(conf-voi-serv)# supplementary-service sip refer	
	<pre>Example: In dial-peer configuration mode: Device(config)# dial-peer voice 22 voip Device(config-dial-peer)# supplementary-service sip refer</pre>	
Step 4	<ul> <li>Configure unmodified Refer-to:</li> <li>referto-passing in Global VoIP SIP configuration mode.</li> <li>voice-class sip referto-passing [system] in dial-peer configuration mode.</li> </ul>	(Optional) Ensures that the refer-to header is unmodified and not changed to the IP address during passthrough
	Example: In Global VoIP configuration mode: Device (config) # voice service voip Device (conf-voi-serv) # sip Device (conf-serv-sip) # referto-passing Example: In dial-peer configuration mode:	
Step 5	In dial-peer configuration mode: Device(config)# dial-peer voice 22 voip Device(config-dial-peer)# voice-class sip referto-passing end	Exits to privileged EXEC mode.

## **Configuring REFER Consumption**

This task configures the consumption of REFER message on a dial-peer match. An INVITE is sent towards the Refer-to dial peer.

#### Table 66: Configurations for REFER Consumption

supplementary service refer	refer consume	Results
yes	no	REFER is sent towards inbound dial-peer
yes	yes	INVITE is sent towards refer-to dial-peer
no	no	INVITE is sent towards refer-to dial-peer

supplementary service refer	refer consume	Results
no	yes	INVITE is sent towards refer-to dial-peer

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** Enter one of the following:
  - no supplementary-service sip refer in global VoIP configuration mode.
  - no supplementary-service sip refer in dial-peer configuration mode.
- 4. refer consume in global VoIP configuration mode.
- 5. (Optional) supplementary-service media-renegotiate in global VoIP configuration mode.
- 6. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	Enter one of the following:	Configures REFER consumption. An INVITE
	• <b>no supplementary-service sip refer</b> in global VoIP configuration mode.	is sent towards the Refer-to dial peer.
	• no supplementary-service sip refer in dial-peer configuration mode.	
	<b>Example:</b> In global VoIP configuration mode:	
	Device(config)# voice service voip Device(conf-voi-serv)# no supplementary-service sip refer	
	Example:	

	Command or Action	Purpose
	In dial-peer configuration mode:	
	Device(config)# dial-peer voice 22 voip Device(config-dial-peer)# no supplementary-service sip refer	
Step 4	refer consume in global VoIP configuration mode.	Configures REFER consumption.
	<b>Example:</b> In dial-peer configuration mode:	
	Device(config)# dial-peer voice 22 voip Device(config-dial-peer)# refer consume	
Step 5	<b>supplementary-service media-renegotiate</b> in global VoIP configuration mode.	(Optional) Enables end-to-end media renegotiation during the call transfer in REFER consumption mode.
	<b>Example:</b> In global VoIP configuration mode:	
	<pre>Device(config) # voice service voip Device(conf-voi-serv) # supplementary-service media-renegotiate</pre>	
Step 6	end	Exits to privileged EXEC mode.

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### **Troubleshooting Tips**

Use any of the following debug commands:

- debug ccsip all
- debug voip ccapi inout
- debug sccp messages
- debug voip application supplementary-service
- debug voip application state
- debug voip application media negotiation



## **Cause Code Mapping**

With the Cause Code Mapping feature, the NOTIFY message sent by CUBE to a Customer Voice Portal (CVP) contains a proper reason for failure of call transfer based on the information received by CUBE from the caller instead of a 503 Service Unavailable message for all scenarios.

- Feature Information for Cause Code Mapping, page 643
- Cause Code Mapping, page 644
- Configuring Cause Code Mapping, page 646
- Verifying Cause Code Mapping, page 647

### **Feature Information for Cause Code Mapping**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
ause Code Mapping Cisco IOS 15.5(1)	Cisco IOS 15.5(1)T	With the Cause Code Mapping
	Cisco IOS XE 3.14S	feature, the NOTIFY message sent by CUBE to a Customer Voice
	Cisco IOS 15.5(1)T3	Portal (CVP) contains a proper
	Cisco IOS 15.5(1)S3	reason for failure of call transfer
	Cisco IOS 15.5(2)T1	based on the information received by CUBE from the caller.
	Cisco IOS 15.5(2)S1	Following are the cause codes
	Cisco IOS 15.4(3)M4	supported:
	Cisco IOS 15.4(3)S4	• 17—486 Busy Here
		• 19—503 Service Unavailable
		• <b>21</b> —403 Forbidden
		• <b>31</b> —480 Temporarily Unavailable
		• 102—504 Server Time-out
Cause Code Mapping (Enhancement)	Cisco IOS 15.6(1)T	With the Cause Code Mapping (Enhancement) feature, additional NOTIFY messages are introduced to inform CVP the proper reason for call failures based on the information received by CUBE from the caller instead of a 503 Service Unavailable message for all scenarios.
		The following cause codes were introduced:
		• 1—404 Not Found
		• <b>20</b> —480 Temporarily Unavailable
		• 27—502 Bad Gateway
		• 28—484 Address Incomplete
		• <b>38</b> —503 Service Unavailable

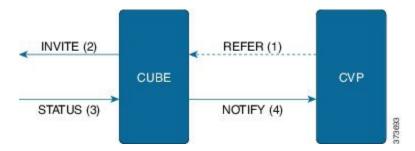
#### Table 67: Feature Information for Cause Code Mapping

### **Cause Code Mapping**

If CUBE is configured to consume REFERs that it receives, the following actions occur:

- 1 CUBE consumes the REFER that it receives from a Customer Voice Portal (CVP).
- 2 CUBE sends an INVITE (instead of a REFER) to the outbound leg (towards the caller).
- **3** CUBE receives a status from the caller.
- 4 CUBE sends a NOTIFY message to the CVP.

#### Figure 56: Refer Consume in CUBE



Previously, the NOTIFY message sent in step 4 included a 503 Service Unavailable message irrespective of the reason for failure of call transfer in step 3.

With the Cause Code Mapping feature, the NOTIFY message contains proper reason for failure of call transfer so that the CVP can take an appropriate action.

Status Message received by CUBE (Step 3)	Cause Code	Notify message sent to CVP (Step 4)
486	17	486 Busy Here
480	31	480 Temporarily Unavailable
403	21	403 Forbidden
480	19	503 Service Unavailable
504	102	504 Server Time-out
404	1	404 Not Found
480	20	480 Temporarily Unavailable
484	28	484 Address Incomplete
502	27	502 Bad Gateway
503	38	503 Service Unavailable

#### Table 68: Cause Code Mappings



Cause code mappings for cause code 19 and 21 require configurations mentioned in Configuring Cause Code Mapping, on page 646.

Note

This mapping is only for the REFER consume scenario and not for REFER passthrough.

### **Configuring Cause Code Mapping**

### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. sip-ua
- 4. reason-header override
- 5. end

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enters privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> <b>enable</b>	
Step 2	configure terminal	Enters global configuration mode.
	Example:	
	Device# configure terminal	
Step 3	sip-ua	Enters the SIP user agent configuration mode.
	Example:	
	Device(config)# <b>sip-ua</b>	
Step 4	reason-header override	Configures the sending of a proper reason for failure of call transfer in the NOTIFY message so that the Customer Voice
	Example:	Portal (CVP) can take an appropriate action.
	Device(config-sip-ua)# <b>reason-header</b> <b>override</b>	

	Command or Action	Purpose
Step 5	end	Exits to privileged EXEC mode.
	Example:	
	<pre>Device(config-sip-ua)# end</pre>	

### **Verifying Cause Code Mapping**

#### **SUMMARY STEPS**

- **1.** Enter the following:
  - debug ccsip function
  - debug ccsip message
  - debug voip application state
  - debug voip application core
  - debug voip ccapi inout

#### **DETAILED STEPS**

I

Enter the following:

- debug ccsip function
- debug ccsip message
- debug voip application state
- debug voip application core
- debug voip ccapi inout

### Example:

486 Received by CUBE:

```
Received:

SIP/2.0 486 Busy Here

Via: SIP/2.0/UDP 9.40.3.231:5060;branch=z9hG4bK1C15625F7

From: <sip:222209.40.3.231>;tag=49B0964D-213C

To: <sip:333309.0.0.174>;tag=1

Call-ID: 7D7073E4-3F3B11E4-917BF9A9-A90B223209.40.3.231

CSeq: 101 INVITE

Allow-Events: telephone-event

Content-Length: 0

Reason: Q.850;cause=17
```

#### 486 Busy here response sent in NOTIFY by CUBE

```
Sent:
NOTIFY sip:111109.0.0.174:9000 SIP/2.0
Via: SIP/2.0/UDP 9.40.3.231:5060;branch=z9hG4bK1C1571767
From: <sip:222209.40.3.231:5060>;tag=49B08E64-1374
To: <sip:111109.0.0.174>;tag=1
Call-ID: 1-2597009.0.0.174
CSeq: 102 NOTIFY
Max-Forwards: 70
Date: Fri, 19 Sep 2014 13:55:46 GMT
User-Agent: Cisco-SIPGateway/IOS-15.5.20140712.124355.
Event: refer
Subscription-State: terminated;reason=noresource
Contact: <sip:222209.40.3.231:5060>
Content-Type: message/sipfrag
Content-Length: 25
```

SIP/2.0 486 Busy here





# **Cisco Unified Communications Manager Line-Side Support**

• Cisco Unified Communications Manager Line-Side Support, page 651



# **Cisco Unified Communications Manager** Line-Side Support

Cisco Unified Communications Manager is an enterprise-class IP communications processing system. It extends enterprise telephony features and capabilities to IP phones, media processing devices, VoIP gateways, mobile devices, and multimedia applications. Cisco Unified Border Element (Cisco UBE) provides line-side support for Cisco Unified Communications Manager. This support enables communication between devices (such as phones) used by remote users on different logical networks, in both cloud-based and premise-based deployments.

- Feature Information for Cisco Unified Communications Manager Line-Side Support, page 651
- Restrictions for Cisco Unified Communications Manager Line-Side Support, page 652
- Information About Cisco Unified Communications Manager Line-Side Support, page 653

# Feature Information for Cisco Unified Communications Manager Line-Side Support

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Simplified Line-Side Support of CUCM on CUBE	15.4(2)T Cisco IOS XE Release 3.12S	The Simplified Line-Side Support of CUCM on CUBE feature simplifies the complex CUBE configurations required for registering IP Phones on a CUCM through CUBE using a single CLI that automatically applies all the necessary configurations. The following commands were modified by this feature: <b>extension cucm</b> and <b>voice-class sip extension cucm</b> .
Cisco Unified Communications Manager Line-Side Support	15.3(3)M Cisco IOS XE Release 3.10S	The Cisco Unified Communications Manager Line-Side Support feature provides line-side support for Cisco Unified Communications Manager and IP phones deployed on different logical networks, in both cloud-based and premise-based deployments.
		The following commands were introduced or modified: access-secure, capf-address, clear voice phone-proxy all-sessions, complete (ctl file), ctl-file (phone proxy), debug voice phone-proxy, description (ctl file), description (phone proxy), disable service-settings, max-concurrent-sessions, phone-proxy (dial peer), port-range, record-entry, show voice class ctl-file, show voice class phone-proxy, service-map, session-timeout, tftp-server address, voice-ctl-file, voice-phone-proxy.

1

### **Restrictions for Cisco Unified Communications Manager Line-Side Support**

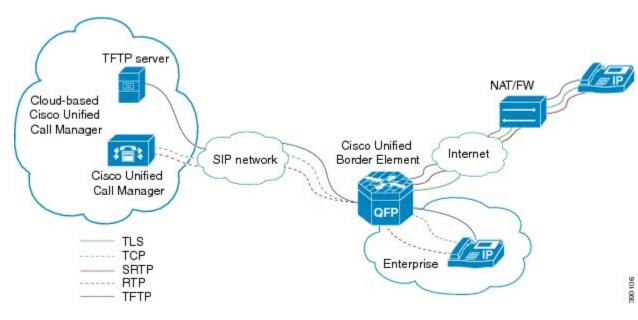
• In Cisco Unified Communications Manager Line-Side Support deployments, Cisco Unified Border Element does not support TFTP encrypted configuration files.

### Information About Cisco Unified Communications Manager Line-Side Support

### **Cisco UBE Line-Side Deployment**

In a typical deployment Cisco Unified Border Element (Cisco UBE) is placed between the Cisco Unified Communications Manager and the endpoint. Before invoking a service the phone contacts the CUBE Trivial File Transfer Protocol (TFTP) server to get configuration information such as the Certificate Trust List (CTL) file and phone-specific configuration settings. The phone then registers with Cisco Unified Communications Manager. In the deployment shown below, Cisco Unified Communications Manager and the phone configuration operate in unsecured mode (TCP to Real-Time Transport Protocol). The phone configuration can be changed to operate in a secure mode (Transport Layer Security Secure to Real-Time Transport Protocol) if needed. When the phone registration is completed the phone can invoke all normal call services.

#### Figure 57: Cisco UBE Line-Side Deployment



#### **Line-Side Deployment Scenarios**

Cisco Unified Call Manager Line-Side support can be deployed in the following ways:

• Line-Side Secure Deployment -

CUCM line-side secure deployment, provides secure access between phone and CUBE. CUBE terminates the TLS connection from phone and initiates a TCP connection to CUCM to perform TLS-TCP inter-working. Refer to 'Example: Configuring CUCM Secure Line-Side' section for the steps involved in configuring secure deployment.

• Line-Side Non-Secure Deployment -

CUCM line-side non-secure deployment, provides a non-secure connection between phone and CUBE. Refer to 'Example: Configuring CUCM Non-Secure Line-Side' section for the steps involved in configuring non-secure deployment.

### Line-Side Support for CUCM on CUBE

For an IP phone to register on a CUCM through CUBE, CUBE must be configured to do the following requirements.

- TCP must be used for registration.
- The MAC address of the device (device ID) and the device name, present in the CONTACT header of the REGISTER message, need to be copied to the outgoing messages and passed to the CUCM intact.

#### Table 70: Command for Line-Side Support for CUCM on CUBE

Dial-Peer Configuration Mode (config-dial-peer)	Global VoIP Configuration mode (config-voi-serv)
voice-class sip extension cucm	sip
	extension cucm

When Line Side Support for CUCM on CUBE feature is configured, the following supported, nonmandatory headers are passed through automatically without the need for further configuration:

- Call-Info
- Content-ID
- Allow-Events
- Supported
- Remote-Party-ID
- Require
- Referred-By

#### Figure 58: Predefined Supported NonMandatory Headers

Predefined hidden supported non-mandatory header pass-through list
 the list number 20001 is out of user configuration range

voice class sip-hdr-passthrulist 20001 passthru-hdr Call-Info passthru-hdr Content-ID passthru-hdr Allow-Events passthru-hdr Supported passthru-hdr Remote-Party-ID passthru-hdr Require passthru-hdr Referred-By

When Line Side Support for CUCM on CUBE is configured, predefined SIP profiles automatically remove the Cisco-Guide header from the outgoing INVITE.

#### Figure 59: Predefined SIP Profile

 !-- predefined hidden sip profile
 !-- the profile number 20001 is out of user configuration range
 voice class sip-profiles 20001 request INVITE sip-header Cisco-Guid remove

Note

If a user explicitly configures the above configurations, ensure that the configurations are merged with the above automatic configurations.

### **Configuring a PKI Trustpoint**

### **SUMMARY STEPS**

- 1. crypto key generate rsa [label key-label] [modulus modulus-size] general-keys
- 2. crypto pki trustpoint name
- 3. enrollment selfsigned
- 4. subject-name [x.500-name]
- 5. subject-alt-name sip-security-profile-name
- 6. revocation-check method1[method2 [method3]]
- 7. rsakeypair key-label

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	crypto key generate rsa [label key-label] [modulus modulus-size] general-keys	Generates a RSA key pair.NoteA self-signed key can only support a modulus-size value of 1024 bits.
	Example:	
	Device(config)# crypto key generate rsa label pp_rsa modulus 1024 general-keys	
Step 2	crypto pki trustpoint name	Declares the trustpoint that the device should use and enters ca-trustpoint configuration mode.
	Example:	
	Device(config)# crypto pki trustpoint callmg23	

	Command or Action	Purpose
Step 3	enrollment selfsigned	Specifies self-signed enrollment for a trustpoint.
	Example:	
	Device(config-ca-trustpoint)# enrollment selfsigned	
Step 4	subject-name [x.500-name]	Specifies the subject name in the certificate request.
	Example:	
	Device(config-ca-trustpoint)# subject-name CN=ASR1006-CCN-4	
Step 5	subject-alt-name sip-security-profile-name	Specifies the alternative subject name in the certificate request.
	Example: Device(config-ca-trustpoint)# subject-alt-name 6961_SEC.cisco.com 8941_SEC.cisco.com 8945_SEC.cisco.com 7975_SEC.cisco.com 7970_SEC.cisco.com	<ul> <li>Use the subject-alt-name command only when Cisco UBE is interacting with CUCM in secure mode.</li> <li>The value of subject-alt-name must be the SIP security profile name under CUCM.</li> </ul>
Step 6	revocation-check method1[method2 [method3]]	Checks the revocation status of a certificate.
	<pre>Example: Device(config-ca-trustpoint)# revocation-check crl</pre>	
Step 7	rsakeypair key-label	Specifies which RSA keypair to associate with the certificate.
	Example:	
	Device(config-ca-trustpoint)# rsakeypair ppl	

### What to Do Next

Import the CUCM and CAPF key.

### Importing the CUCM and CAPF Key

### **Before You Begin**

Download the CUCM key (the CallManager.pem file) from the Cisco Unified Communications Manager Operating System Administration web page.

Login to Cisco Unified OS Administration and Security and Certificate Management, download the CUCM key (the CallManager.pem file), and copy and paste the CUCM key to CUBE

### **SUMMARY STEPS**

- 1. crypto pki trustpoint name
- 2. revocation-check method1[method2 [method3]]
- 3. enrollment terminal
- 4. crypto pki authenticate name

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	crypto pki trustpoint name	Creates a trustpoint for the CUCM key and enters ca-trustpoint configuration mode.
	Example:	
	Device(config)# crypto pki trustpoint cucm_trustpoint	
Step 2	revocation-check method1[method2 [method3]]	Checks the revocation status of a certificate.
	Example:	
	<pre>Device(config-ca-trustpoint)# revocation-check     none</pre>	
Step 3	enrollment terminal	Specifies manual cut-and-paste certificate enrollment.
	Example:	
	<pre>Device(config-ca-trustpoint)# enrollment terminal</pre>	
Step 4	crypto pki authenticate name	Authenticates the trustpoint. At the prompt to enter the certificate, copy the contents of the CallManager.pem file that
	Example:	you downloaded above and paste it at the prompt. At the prompt
	Device(config-ca-trustpoint)# crypto pki authenticate cucm_trustpoint	to accept the file, enter "yes". <b>Note</b> When you copy the certificate, ensure that you also copy the BEGIN and END lines.

#### What to Do Next

Repeat the above steps for the CAPF key (the CAPF.pem file).

### **Creating a CTL File**

### **SUMMARY STEPS**

- 1. voice-ctl-file ctl-filename
- 2. record-entry selfsigned trustpoint trustpoint-name
- 3. record-entry capf trustpoint trustpoint-name
- 4. record-entry cucm-tftp trustpoint trustpoint-name
- 5. complete

### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	voice-ctl-file ctl-filename	Creates a CTL file and enters CTL file configuration mode.
	Example:	
	Device(config)#voice-ctl-file ct1	
Step 2	record-entry selfsigned trustpoint trustpoint-name	Configures the trustpoints to be used for creating the CTL file.
	Example:	
	Device(config-ctl-file)#record-entry selfsigned trustpoint self-trustpoint6s	
Step 3	record-entry capf trustpoint trustpoint-name	Specifies that the trustpoint is created using the CAPF certificate imported from Cisco Unified Communications
	Example:	Manager to the device.
	Device(config-ctl-file)#record-entry capf trustpoint capf-trustpoint6s	
Step 4	record-entry cucm-tftp trustpoint trustpoint-name	Specifies that the trustpoint is created using the specified TFTP and Cisco Unified Communications Manager
	Example:	certificate imported to the device.
	Device(config-ctl-file)#record-entry cucm-tftp trustpoint cucm-trustpoint	
Step 5	complete	Completes the CTL-file creation.
	Example:	
	Device(config-ctl-file)# complete	

# **Configuring a Phone Proxy**

# **SUMMARY STEPS**

- 1. voice-phone-proxy phone-proxy-name
- 2. voice-phone-proxy file-buffer size
- 3. tftp-server-address [ipv4 server-ip-address | domain-name]
- 4. ctl-file ctl-filename
- 5. access-secure
- 6. complete

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	voice-phone-proxy phone-proxy-name	Configures a phone proxy and enters phone-proxy configuration mode.
	Example:	
	Device(config)# voice-phone-proxy pp	
Step 2	voice-phone-proxy file-buffer size	Configures the phone-proxy file buffering parameter, in MB.
	Example:	
	<pre>Device(config)# voice-phone-proxy file-buffer 30</pre>	
Step 3	tftp-server-address [ipv4 server-ip-address   domain-name]	Configures the TFTP server address.
	Example:	
	<pre>Device(config-phone-proxy)# tftp-server-address ipv4 172.110.36.2</pre>	
Step 4	ctl-file ctl-filename	Configures the CTL filename.
	Example:	
	<pre>Device(config-phone-proxy)# ctl-file ct1</pre>	
Step 5	access-secure	Specifies that the secure (encrypted) mode is to be used for access.
	Example:	
	<pre>Device(config-phone-proxy) # access-secure</pre>	
Step 6	complete	Completes the phone-proxy configuration.
	Example:	
	<pre>Device(config-phone-proxy) # complete</pre>	

# Attaching a Phone Proxy to a Dial Peer

# **SUMMARY STEPS**

- 1. dial-peer voice tag voip
- 2. phone-proxy phone-proxy-name signal-addr ipv4 ipv4-address cucm ipv4 ipv4-address
- 3. session protocol sipv2
- 4. session target registrar
- 5. session transport {udp | tcp [tls]}
- 6. incoming uri {from | request | to | via} tag
- 7. destination uri tag
- 8. voice-class sip call-route url
- 9. voice-class sip profiles number
- **10.** voice-class sip registration passthrough [registrar-index index]
- 11. voice-class sip pass-thru headers
- **12.** voice-class sip copy-list {*tag* | system}
- 13. codec transparent

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	dial-peer voice tag voip	Defines a particular dial peer, specifies the method of voice encapsulation, and enters dial peer configuration
	Example:	mode.
	Device(config)# dial-peer voice 10 voip	
Step 2	<b>phone-proxy</b> <i>phone-proxy-name</i> <b>signal-addr ipv4</b> <i>ipv4-address</i> <b>cucm ipv4</b> <i>ipv4-address</i>	Configures the phone proxy for the related dial peer.
	Example:	
	Device(config-dial-peer)# phone-proxy pp1 signal-addr ipv4 10.0.0.8 cucm ipv4 198.51.100.1	
Step 3	session protocol sipv2	Specifies a session protocol (SIPv2) for calls between local and remote devices.
	Example:	
	Device(config-dial-peer)# session protocol sipv2	

	Command or Action	Purpose
Step 4	session target registrar	Specifies that a call from a VoIP dial peer is routed to the registrar end point.
	Example:	
	Device(config-dial-peer)# session target registrar	
Step 5	session transport {udp   tcp [tls]}	Configures the underlying transport layer protocol for SIP messages to transport layer security over TCP (TLS over
	Example:	TCP).
	Device(config-dial-peer)# session transport tcp tls	
Step 6	incoming uri {from   request   to   via} tag	Specifies the voice class used to match the VoIP dial peer to the uniform resource identifier (URI) of an incoming
	Example:	call. Any request matching "uri 11" is destined to this dial
	Device(config-dial-peer)# incoming uri request 11	peer.
Step 7	destination uri tag	Specifies the voice class used to match a dial peer to the
	Example:	destination URI of an outgoing call. Any request matching "uri 12" is destined to this dial peer.
	Device(config-dial-peer)# destination uri 12	
Step 8	voice-class sip call-route url	Enables call routing based on the URL.
	Example:	
	Device(config-dial-peer)# voice-class sip call-route url	
Step 9	voice-class sip profiles number	Configures a SIP profile for a voice class.
	Example:	
	Device(config-dial-peer)# voice-class sip profiles 10	
Step 10	<b>voice-class sip registration passthrough</b> [registrar-index <i>index</i> ]	Configures the SIP registration pass-through options on the dial peer.
	Example:	
	Device(config-dial-peer)# voice-class sip registration passthrough registrar-index 1	
Step 11	voice-class sip pass-thru headers	Configures a list of headers for pass through by referring to a globally configured list.
	Example:	
	Device(config-dial-peer)# voice-class sip pass-thru headers 10	

I

	Command or Action	Purpose
Step 12	voice-class sip copy-list { <i>tag</i>   system}	Configures the list of entities to be sent to the peer call leg.
	Example:	
	Device(config-dial-peer)# voice-class sip copy-list 10	
Step 13	codec transparent	Enables codec capabilities to be passed transparently between endpoints in a Cisco Unified Border Element.
	Example:	
	Device(config-dial-peer)# codec transparent	

# **Verifying CUCM Lineside Support**

The show commands can be entered in any order.

## **SUMMARY STEPS**

- 1. enable
- 2. show dial-peer voice *dial-peer-id* | section voice class sip extension
- 3. show dial-peer voice
- 4. show voice class phone-proxy
- 5. show voice class phone-proxy sessions

#### **DETAILED STEPS**

Step 1 enable Enables privileged EXEC mode.

• Enter your password if prompted.

#### Example:

Device> enable

**Step 2** show dial-peer voice *dial-peer-id* | section voice class sip extension

#### Example:

CUBE# show dial-peer voice 5678 | section voice class sip extension

voice class sip extension = system, Displays if **extension cucm** has not been configured for the dial peer.

#### Example:

CUBE# show dial-peer voice 5678 | section voice class sip extension

voice class sip extension = cucm, Displays if **extension cucm** has been configured for the dial peer.

#### Example:

CUBE# show dial-peer voice 5678 | section voice class sip extension

voice class sip extension = none, Displays if **extension cucm** has been removed for the dial peer using the **no** form of the command.

### Step 3 show dial-peer voice

#### Example:

Device# show dial-peer voice 100

```
voice class sip extension = system,
voice class sip contact-passing = system,
voice class sip requri-passing = system,
voice class phone proxy name: phone_proxy_secure
voice class phone proxy config: complete
```

#### **Step 4** show voice class phone-proxy

#### **Example:**

Device# show voice class phone-proxy

HTTP application sessions: 0

```
Phone-Proxy 'phone proxy':
Description:
Access Secure: non-secure (default)
Tftp-server address: 20.21.27.146
Capf server address: 20.21.27.146
CUCM service settings: preserve (default)
CTL file name: ctl file
Session-timeout: 1\overline{8}0 seconds
Max-concurrent-sessions: 30
Current sessions: 0
TFTP sessions: 0
HTTP download sessions: 0
HTTP application sessions: 0
CAPF sessions: 0
Config status: complete
SIP dial-peers associated:
  Name
   ____
        _____
  1
_____
Phone-Proxy 'phone_proxy_secure':
Description:
Access Secure: secure
Tftp-server address: 20.21.27.146
Capf server address: 20.21.27.146
CUCM service settings: preserve (default)
CTL file name: ctl file
Session-timeout: 180 seconds
Max-concurrent-sessions: 30
Current sessions: 0
TFTP sessions: 0
HTTP download sessions: 0
```

**Step 5** show voice class phone-proxy sessions

#### **Example:**

Device# show voice class phone-proxy sessions

Phone-Proxy 'ph	one_proxy_ipad'	:		
	Source		Destina	tion
		- Sessions of I	Dial-peer 5	
Access: 10.74.	9.219 :	45232	10.74.9.209	:6970
	1 00 000	45200	00 01 07 146	6070
Core : 20.2	21.29.209	:45300	20.21.27.146	:6970

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# **Example: Configuring a PKI Trustpoint**

```
Device(config)# crypto key generate rsa label pp_rsa modulus 1024 general-keys
Device(config)# crypto pki trustpoint callmg23
Device(config-ca-trustpoint)# enrollment selfsigned
Device(config-ca-trustpoint)# subject-name CN=ASR1006-CCN-4
Device(config-ca-trustpoint)# subject-alt-name 6961_SEC.cisco.com 8941_SEC.cisco.com
8945_SEC.cisco.com 7975_SEC.cisco.com 7970_SEC.cisco.com
Device(config-ca-trustpoint)# revocation-check crl
Device(config-ca-trustpoint)# rsakeypair pp1
```

# Example: Importing the CUCM and CAPF Key

The following example shows how to import the CUCM and CAPF key after you have downloaded the CUCM key (the CallManager.pem file) and the CAPF key (the CAPF.pem file) from the Cisco Unified Communications Manager Operating System Administration web page.

1

```
Device(config)# crypto pki trustpoint cucm_trustpoint
Device(config-ca-trustpoint)# revocation-check none
Device(config-ca-trustpoint)# enrollment terminal
Device(config-ca-trustpoint)# crypto pki authenticate cucm_trustpoint
```

# Example: Creating a CTL File

```
Device(config) # voice-ctl-file ct1
Device(config-ctl-file) # record-entry selfsigned trustpoint self-trustpoint6s
Device(config-ctl-file) # record-entry capf trustpoint capf-trustpoint6s
Device(config-ctl-file) # record-entry cucm-tftp trustpoint cucm-trustpoint
Device(config-ctl-file) # complete
```

# Example: Configuring a Phone Proxy

```
Device(config) # voice-phone-proxy pp
Device(config-phone-proxy) # voice-phone-proxy pp
Device(config-phone-proxy) # voice-phone-proxy file-buffer size 30
Device(config-phone-proxy) # tftp-server address ipv4 172.110.36.2
Device(config-phone-proxy) # cl-file ct1
Device(config-phone-proxy) # access-secure
Device(config-phone-proxy) # complete
```

# Example: Attaching a Phone Proxy to a Dial Peer

```
Device(config)# dial-peer voice 10 voip
Device(config-dial-peer)# phone-proxy pp1 signal-addr ipv4 10.0.0.8 cucm ipv4 198.51.100.1
Device(config-dial-peer)# session-protocol sipv2
Device(config-dial-peer)# session transport tcp tls
Device(config-dial-peer)# incoming uri request 11
Device(config-dial-peer)# destination uri 12
Device(config-dial-peer)# voice-class sip call-route url
Device(config-dial-peer)# voice-class sip profiles 10
Device(config-dial-peer)# voice-class sip passthrough registrar-index 1
Device(config-dial-peer)# voice-class sip passthrough headers 10
Device(config-dial-peer)# voice-class sip copy-list 10
Device(config-dial-peer)# codec transparent
```

### Example: Configuring CUCM Secure Line-Side

The details of the IP address used in the below example are as follows:

- CUBE IP address facing phone : 172.18.110.120
- CUBE IP address facing CUCM : 10.50.209.100
- CUCM IP address : 10.50.209.215

#### Generate and Import Certificate on CUBE

```
Device(config) # crypto pki trustpoint selfsign
Device(config) # enrollment selfsigned
Device(config) # subject-name CN=CUBE, O=CISCO
Device(config) # revocation-check none
Device(config) # rsakeypair selfsign
Device (config) # crypto pki trustpoint ccm1
Device(config) # enrollment terminal
Device(config) # revocation-check none
Device(config) # crypto pki trustpoint Cisco_Manufacturing_CA
Device (config) # enrollment terminal
Device(config) # revocation-check none
Device(config) # crypto pki trustpoint selfsignx
Device(config) # enrollment terminal
Device(config) # subject-name cn=3925 pod5
Device (config) # revocation-check none
Device(config) # rsakeypair selfsignx
```

```
Device(config)# crypto pki certificate chain ccm1
Device(config)# certificate ca 55C2FCBFBAC552B7C6CED497D4AD33F8
[Certificate data omitted]
Device(config)# crypto pki certificate chain Cisco_Manufacturing_CA
Device(config)# certificate ca 6A6967B300000000003
[Certificate data omitted]
Device(config)# crypto pki certificate chain selfsignx
Device(config)# crypto pki certificate chain selfsignx
Device(config)# certificate self-signed 01
```

[Certificate data omitted]

Add the Cube Service, Call Flow and Message manipulation configuration.

```
Device (config) # voice service voip
Device (config) # no ip address trusted authenticate
Device (config) # allow-connections sip to sip
Device(config)# fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
Device(config) # sip
Device(config-sip)# session transport tcp
Device (config-sip) # header-passing
Device(config-sip) # registrar server
Device(config-sip) # nat auto
Device(config-sip) # pass-thru headers unsupp
Device (config-sip) # pass-thru subscribe-notify-events all
Device(config-sip) # pass-thru content unsupp
Device (config-sip) # registration passthrough
Device (config-sip) # extension cucm
Device (config) # voice class uri 1 sip
Device (config) # host ipv4:172.18.110.120
Device(config) # voice class uri 2 sip
Device(config) # host ipv4:10.50.209.100
Device(config) # voice class uri 3 sip
Device (config) # host ipv4:10.50.209.215
Device(config)# interface GigabitEthernet0/0
Device (config-if) # ip address 10.50.209.100 255.255.255.0
Device(config-if) # duplex auto
Device (config-if) # speed auto
Device (config) # interface GigabitEthernet0/1
Device(config-if)# ip address 172.18.110.120 255.255.255.0
Device(config-if) # duplex auto
Device(config-if) # speed auto
Device(config) # dspfarm profile 1 transcode universal security
Device(config-dspfarm-profile)# codec g722-64
Device(config-dspfarm-profile)# codec g711ulaw
Device(config-dspfarm-profile)# codec g711alaw
Device(config-dspfarm-profile) # codec g729ar8
Device(config-dspfarm-profile)# codec g729abr8
Device(config-dspfarm-profile)# maximum sessions 24
Device(config-dspfarm-profile)# associate application CUBE
Configure CTL and Phone Proxy
Device(config) #voice-ctl-file ctl_secure
Device (config-ctl-file) # record-entry capf trustpoint Cisco Manufacturing CA
Device (config-ctl-file) # record-entry selfsigned trustpoint selfsignx
Device (config-ctl-file) # record-entry cucm-tftp trustpoint ccm1
```

```
Device(config)# voice-phone-proxy phone_proxy
Device(config-phone-proxy)# tftp-server address ipv4 10.50.209.215 local-addr ipv4
10.50.209.100 acc-addr ipv4 172.18.110.120
Device(config-phone-proxy)# ctl-file ctl_secure
Device(config-phone-proxy)# access-secure
Device(config-phone-proxy)# service-map server-addr ipv4 10.50.209.215 port 8443 acc-addr
```

Device(config-ctl-file)# complete

```
ipv4 172.18.110.120 port 8443
Device(config-phone-proxy)# service-map server-addr ipv4 10.50.209.215 port 8080 acc-addr
ipv4 172.18.110.120 port 8080
Device(config-phone-proxy)# service-map server-addr ipv4 10.50.209.215 port 3804 acc-addr
ipv4 172.18.110.120 port 3804
Device(config-phone-proxy)# complete
Device(config)# voice-phone-proxy tftp-address ipv4 10.50.209.100
```

```
Device (config-phone-proxy) # port-range 40000 50000
Device (Config) # voice-phone-proxy tftp-address ipv4 172.18.110.120
Device (config-phone-proxy) # port-range 40000 50000
Device (config-phone-proxy) # voice-phone-proxy file-buffer size 60
```

#### Attaching Phone Proxy to dial Peers

```
Device(config) # dial-peer voice 1 voip
Device (config-dial-peer) # phone-proxy phone proxy signal-addr ipv4 172.18.110.120 cucm ipv4
 10.50.209.215
 *** Access Dialpeer Facing Outside ***
Device(config-dial-peer) # session protocol sipv2
Device(config-dial-peer) # session target registrar
Device(config-dial-peer) # session transport tcp tls
Device(config-dial-peer)# destination uri 2
Device(config-dial-peer) # incoming uri request 1
Device(config-dial-peer) # voice-class sip extension cucm
Device(config-dial-peer) # voice-class sip conn-reuse
Device(config-dial-peer) # voice-class sip call-route url
Device(config-dial-peer)# voice-class sip registration passthrough registrar-index 1
Device(config-dial-peer) # dtmf-relay rtp-nte
Device(config-dial-peer) # srtp
Device(config-dial-peer) # codec transparent
Device(config) # dial-peer voice 2 voip
*** Core Dialpeer Facing CUCM ***
Device (config-dial-peer) # session protocol sipv2
Device(config-dial-peer)# session target ipv4:10.50.209.215
Device(config-dial-peer) # session transport tcp
Device(config-dial-peer)# destination uri 1
Device(config-dial-peer)# incoming uri via 3
```

#### Configuring SIP User Agent

```
Device(config)# sip-ua
Device(config-sip-ua)# timers connection aging 60
Device(config-sip-ua)# registrar 1 ipv4:10.50.209.215 expires 3600 refresh-ratio 100 tcp
Device(config-sip-ua)# crypto signaling default trustpoint selfsignx
```

# Example: Configuring CUCM Non-Secure Line-Side

The details of the IP address used in the below example are as follows:

Device(config-dial-peer) # voice-class sip call-route url

Device(config-dial-peer)# dtmf-relay rtp-nte
Device(config-dial-peer)# codec transparent

- CUBE IP address facing phone : 172.18.110.120
- CUBE IP address facing CUCM : 10.50.209.100
- CUCM IP address : 10.50.209.215

Generate and Import Certificate on CUBE

```
Device(config)# crypto pki trustpoint selfsign
Device(config)# enrollment selfsigned
Device(config)# subject-name CN=CUBE, O=CISCO
Device(config)# revocation-check none
Device(config)# rsakeypair selfsign
```

```
Device(config)# crypto pki trustpoint ccml
```

Device(config) # enrollment terminal Device(config) # revocation-check none Device(config) # crypto pki certificate chain selfsignx Device(config) # certificate self-signed 01 [Certificate data omitted] Device(config) # crypto pki certificate chain ccml Device(config) # certificate ca 55C2FCBFBAC552B7C6CED497D4AD33F8 [Certificate data omitted]

#### Add the Cube Service, Call Flow and Message manipulation configuration.

```
Device(config) # voice service voip
Device(config) # no ip address trusted authenticate
Device(config) # allow-connections sip to sip
Device (config) # fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
Device (config) # sip
Device(config-sip)# header-passing
Device (config-sip) # registrar server
Device(config-sip) # nat auto
Device (config-sip) # pass-thru headers unsupp
Device (config-sip) # pass-thru subscribe-notify-events all
Device(config-sip) # pass-thru content unsupp
Device(config-sip) # registration passthrough
Device(config) # voice class uri 1 sip
Device(config) # host ipv4:172.18.110.120
Device(config) # voice class uri 2 sip
Device(config) # host ipv4:10.50.209.100
Device (config) # voice class uri 3 sip
Device(config) # host ipv4:10.50.209.215
Device(config)# interface GigabitEthernet0/0
Device(config-if)# ip address 10.50.209.100 255.255.255.0
Device (config-if) # duplex auto
Device(config-if) # speed auto
Device(config)# interface GigabitEthernet0/1
```

# Device(config-if)# ip address 172.18.110.120 255.255.255.0 Device(config-if)# duplex auto Device(config-if)# speed auto

#### Configure CTL and Phone Proxy

```
Device(config)#voice-ctl-file ctl_secure
Device(config-ctl-file)# record-entry capf trustpoint Cisco_Manufacturing_CA
Device(config-ctl-file)# record-entry selfsigned trustpoint selfsignx
Device(config-ctl-file)# record-entry cucm-tftp trustpoint ccm1
Device(config-ctl-file)# complete
```

```
Device(config) # voice-phone-proxy phone_proxy
Device(config-phone-proxy) # tftp-server address ipv4 10.50.209.215 local-addr ipv4
10.50.209.100 acc-addr ipv4 172.18.110.120
Device(config-phone-proxy) # ctl-file ctl_secure
Device(config-phone-proxy) # access-secure
Device(config-phone-proxy) # service-map server-addr ipv4 10.50.209.215 port 8443 acc-addr
ipv4 172.18.110.120 port 8443
Device(config-phone-proxy) # service-map server-addr ipv4 10.50.209.215 port 8080 acc-addr
ipv4 172.18.110.120 port 8080
Device(config-phone-proxy) # service-map server-addr ipv4 10.50.209.215 port 3804 acc-addr
ipv4 172.18.110.120 port 3804
Device(config-phone-proxy) # complete
```

```
Device(config) # voice-phone-proxy tftp-address ipv4 10.50.209.100
Device(config-phone-proxy) # port-range 40000 50000
Device(Config) # voice-phone-proxy tftp-address ipv4 172.18.110.120
Device(config-phone-proxy) # port-range 40000 50000
Device(config-phone-proxy) # voice-phone-proxy file-buffer size 60
```

#### Attaching Phone Proxy to dial Peers

```
Device(config) # dial-peer voice 1 voip
Device(config-dial-peer) # phone-proxy phone_proxy signal-addr ipv4 172.18.110.120 cucm ipv4
 10.50.209.215
*** Access Dialpeer Facing Outside ***
Device (config-dial-peer) # session protocol sipv2
Device (config-dial-peer) # session target registrar
Device (config-dial-peer) # session transport tcp tls
Device(config-dial-peer)# destination uri 2
Device(config-dial-peer) # incoming uri request 1
Device(config-dial-peer) # voice-class sip extension cucm
Device(config-dial-peer) # voice-class sip conn-reuse
Device(config-dial-peer) # voice-class sip call-route url
Device(config-dial-peer)# voice-class sip registration passthrough registrar-index 1
Device(config-dial-peer) # dtmf-relay rtp-nte
Device(config-dial-peer) # codec transparent
Device(config) # dial-peer voice 2 voip
*** Core Dialpeer Facing CUCM ***
Device(config-dial-peer) # session protocol sipv2
Device(config-dial-peer)# session target ipv4:10.50.209.215
Device(config-dial-peer) # session transport tcp
Device(config-dial-peer) # destination uri 1
Device(config-dial-peer) # incoming uri via 3
Device(config-dial-peer) # voice-class sip call-route url
Device(config-dial-peer)# dtmf-relay rtp-nte
Device(config-dial-peer) # codec transparent
```

#### Configuring SIP User Agent

Device(config)# sip-ua Device(config-sip-ua)# timers connection aging 60 Device(config-sip-ua)# registrar 1 ipv4:10.50.209.215 expires 3600 refresh-ratio 100 tcp



# PART XVII

# Licensing

• CUBE Licensing, page 673



# **CUBE Licensing**

Different Cisco IOS<sup>®</sup> Software images are available for the various platforms that support Cisco Unified Border Element (CUBE) and Cisco Gatekeeper functions. These Cisco IOS Software feature sets contain different levels of features. In addition to the software image, a feature license is required to turn on the desired function. Both the CUBE and Cisco Gatekeeper are licensed features.

Purchasing the appropriate software image is, in many cases, sufficient to deploy Cisco router features. In other cases, a feature license in addition to the software image is required. All features on platforms with a *universal* software image require a license.

- Information About CUBE Licensing, page 673
- CUBE Licensing FAQs, page 679

# Information About CUBE Licensing

The Cisco ® 800, 2900, 3900, and 3900E Series Integrated Services Router platforms have a *universal* Cisco IOS Software image. On these platforms all features are contained in the single software image, and the features that are available for use are determined only by the license(s) purchased. The following are the CUBE deployment use cases:

- Migration from TDM to SIP CUBE.
- CUBE in Contact Center
- CUBE is used as a protocol-interworking device with third party.

# **Unified Communications Bundles**

Cisco<sup>®</sup> Integrated Services Router Unified Communications Bundles simplify the deployment of a unified communications (UC) solution by packaging a number of needed components in a single part number to make it easy to quote and order. Two types of UC bundles are offered for the Cisco 1861, 2800, and 3800 Series routers: Voice and Voice + Security.

Voice-only UC bundles include:

- The Integrated Services Router
- Cisco IOS® Software based Routing

- · Cisco Unified Communications Manager Express for call processing
- Cisco Unity<sup>®</sup> Express hardware module and licenses for voicemail, integrated messaging, and interactive voice response.
- Digital signal processors (DSPs) for conferencing and connecting to a public switched telephone network (PSTN)
- Phone licenses to deploy Cisco IP phones
- Cisco Unified CallConnector Personal clients for Microsoft Windows desktop integration. This client is offered free of charge as an introductory offer only.

Voice + Security UC bundles also include security features like VPN, Cisco Intrusion Detection System, and Cisco IOS Firewall in addition to all the components in the voice-only UC bundles.



CUBE feature license(s) is included in all Cisco ISR UC bundles.

# **Cisco Unified Border Element License Types**

Two types of Cisco Unified Border Element licenses are available:

- Pay-as-You-Grow (or session count) license—This type of license covers the right to use the feature as
  well as the maximum session count allowed. An example is the FL-CUBE-25 license, which allows up
  to 25 sessions. This license is designed to allow a specific number of sessions (or calls) on a platform.
  Purchase only as many sessions as are required in your deployment. You can add more licenses later as
  your needs expand, thus offering pay-as-you-grow benefits. Session licenses are stackable. These licenses
  are available on select platforms as shown in Table 1 in the section *CUBE Licenses*, and are available
  on all software images. Examples include the FL-CUBE-4 and FL-CUBEE-100 licenses.
- Platform (or flat) license—This type of license covers the right to use the feature up to the maximum session count supported on the chosen platform. An example is the FL-INTVVSRV-2811 license, which allows the maximum number of sessions the Cisco 2811 platform supports. These licenses are available on select platforms as given in Table 1 in the section CUBE Licenses. Examples include the FL-INTVVSRV-2801 and FL-GK-3945 licenses.

# **CUBE Licenses**

The Cisco Unified Border Element licenses available are listed in the table below.

CUBE redundancy can be deployed in two ways:

- CUBE regular redundancy—Two CUBE platforms (ISR-G2 or ASR1K) are positioned in a **same local network** and are configured in an ACTIVE/STANDBY pairing. The CUBE-RED license allows transferring of the license from the Active to the Standby machine in the event of a failure.
- CUBE dual redundancy—CUBE in High Availability configuration in two independent Data Centers with a CUBE Active/Standby pair (ISR-G2 or ASR1K) in each. The CUBE-RED license allows transfer not only within one redundant pair from Active to Standby, but also from one pair to the other.

For Active/Standby redundant configurations, use the "Redundant-Platform" licenses.

# Note

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# Redundancy licenses cost about 30% more than Single-Use licenses.

# Table 71: CUBE License Choices per Platform

Platform	Single-Use Licenses	Redundancy Licenses (1 SKU for Active/Standby Pair)	License Type
Cisco 881, 886, 887, 888, 892F, SPIAD	FL-NANOCUBE	N/A	Platform
Cisco 2901, 2911, and 2921	FL-CUBEE-5	FL-CUBEE-5-RED	Pay-as-You-Grow
Integrated Services Routers	FL-CUBEE-25	FL-CUBEE-25-RED	Pay-as-You -Grow
	FL-CUBEE-100	FL-CUBEE-100-RED	Pay-as-You -Grow
Cisco 2951 and 3925	FL-CUBEE-5	FL-CUBEE-5-RED	Pay-as-You-Grow
Integrated Services Routers	FL-CUBEE-25	FL-CUBEE-25-RED	Pay-as-You -Grow
	FL-CUBEE-100	FL-CUBEE-100-RED	Pay-as-You -Grow
	FL-CUBEE-500	FL-CUBEE-500-RED	Pay-as-You -Grow
Cisco 3945, 3925E, and	FL-CUBEE-5	FL-CUBEE-5-RED	Pay-as-You -Grow
3945E Integrated Services Routers	FL-CUBEE-25	FL-CUBEE-25-RED	Pay-as-You -Grow
Routers	FL-CUBEE-100	FL-CUBEE-100-RED	Pay-as-You -Grow
	FL-CUBEE-500	FL-CUBEE-500-RED	Pay-as-You -Grow
	FL-CUBEE-1000	FL-CUBEE-1000-RED	Pay-as-You -Grow
Cisco ASR 1000 Series	FLASR1-CUBEE-100P	FLASR1-CUBEE-100R	Pay-as-You -Grow
Aggregation Services Routers	FLASR1-CUBEE-500P	FLASR1-CUBEE-500R	Pay-as-You -Grow
icoutors	FLASR1-CUBEE-1KP	FLASR1-CUBEE-1KR	Pay-as-You -Grow
	FLASR1-CUBEE-4KP	FLASR1-CUBEE-4KR	Pay-as-You -Grow
	FLASR1-CUBEE-16KP	FLASR1-CUBEE-16KR	
Cisco 2800 Series	FL-CUBE-4	N/A	Pay-as-You -Grow
Integrated Services Routers	FL-CUBE-25		Pay-as-You -Grow
	FL-CUBE-100		Pay-as-You -Grow
	FL-INTVVSRV-2801		Platform
	FL-INTVVSRV-2811		Platform
	FL-INTVVSRV-2821		Platform
	FL-INTVVSRV-2851		Platform

Platform	Single-Use Licenses	Redundancy Licenses (1 SKU for Active/Standby Pair)	License Type
Cisco 3800 Series Integrated Services Routers	FL-CUBE-4 FL-CUBE-25 FL-CUBE-100 FL-INTVVSRV-3825 FL-INTVVSRV-3845	N/A	Pay-as-You -Grow Pay-as-You -Grow Pay-as-You -Grow Platform Platform
Cisco AS5350XM and AS5400XM Universal Gateways	FL-INTVVSRV-5X	N/A	Platform
Cisco 880 Series Integrated Services Routers	FL-CUBE-4	N/A	Pay-as-You -Grow
Cisco IAD880 Integrated Access Devices	FL-CUBE-4		Pay-as-You -Grow
Cisco 1861 Integrated Services Router	FL-CUBE-4		Pay-as-You -Grow
Cisco IAD2430 Integrated Access Device FL-CUBE-4 FL-CUBE-25			Pay-as-You -Grow Pay-as-You -Grow

# **Licensing Requirements for Customer Deployment Scenarios**

# **Two Active CUBEs and No Redundancy**



• Scenario—Two active CUBEs, no redundancy (that is no call preservation on failure of box), and no load balancing.

- Expectation—Expecting 500 sessions across each location.
- Licensing Requirement—Two FL-CUBEE-500.

### **Geographic Redundancy**



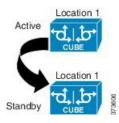
- Scenario—Two active CUBEs, no redundancy, no call preservation on failure of box, but there is load balancing.
- Expectation—Expecting 500 sessions across each location, and in case one location fails, expecting the new 500 calls to failover to the other location.
- Licensing Requirement—Two FL-CUBEE-500-RED.
- If a box fails in this scenario, the calls on it are lost. The load balancing algorithm ensures that the next call is sent to the non-failed location.



Note

In this scenario, you can also pool the CUBE licenses-one FL-CUBEE-1000-RED can be used.

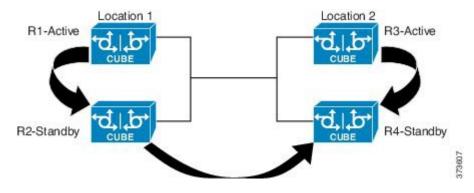
# Layer 2 Box-to-Box Redundancy with Call Preservation



- Scenario-L2 box-to-box redundancy with call preservation.
- Expectation—Expecting 500 sessions across an active CUBE.
- Licensing Requirement—One FL-CUBEE-500-RED.



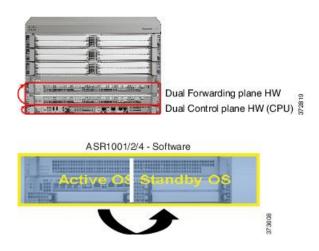
If the standby CUBE is at a different location, L2 box-to-box redundancy is not supported across geographical data centers. Typically, it is two boxes in the same rack.



#### **Box-to-Box Redundancy and Load Balancing Across Locations**

- Scenarios Covered—Box-to-Box and Redundancy (call preservation on failure within location) and load balancing/redundancy across locations.
  - ° If R1 or R3 goes down, R2 or R4 respectively will take over.
  - If Location 1 (both R1 and R2) becomes unavailable, RED license allows newer calls to flow to Location 2. RED license allows transfer not only within one redundant pair from Active to Standby, allowing call preservation, but also from one pair to the other, that is from one Data Center to the other for new calls. In that case, Location 2 will handle 1000 sessions. This is called dual redundancy.
- Expectation-Expecting 500 sessions per location.
- Licensing Requirement—Two FL-CUBEE-500-RED, one per Active/Standby pair. In total, you will have one 1000-RED.

### In-box Hardware and Software Redundancy



• Licensing Requirement—RED license is not required in this scenario; regular Single-Use CUBE license covers all in-box redundancies.

# **CUBE Licensing FAQs**

#### **Q.** Is CUBE Licensing enforced?

**A. No**, CUBE is a paper-based honor license (no file to install) that allows you to run the CUBE RTU (Right-to-Use) feature set after you have the UCK9 license installed.

#### Q. Can CUBE licenses be transferred?

- A. No, CUBE licensing is not transferable between chassis at this time.
  - FL-CUBEE-XX licenses can be bought for any ISR-G2 platform, but cannot be transferred between platforms.
  - FL-CUBEE-XX licenses are only for ISR-G2 (that is, you buy FL-CUBEE-5—it applies to a single ISR G2 that you buy it for, which could be a 2901, 2911, 3925, and so on, but only a single platform.)

#### Q. Are CUBE licenses incremental?

A. Yes, CUBE licenses can be added together to provide an aggregate session count. This way, customers can start with a smaller number of sessions and grow their system over time as call volume increases. For example, a customer may buy a FL-CUBEE-5 license to start with allowing a total of 5 sessions, and later add 2 more FL-CUBE-5 licenses for a total of 15 sessions.

#### **Q.** What constitutes a session?

- A. A session is a single audio or a video call across the CUBE, regardless of call legs. Some vendors consider one call as two sessions.
- **Q.** Does a call recording solution require additional licensing?
- A. No, sessions created between CUBE and the Call Recording server such as MediaSense<sup>®</sup> do not require additional licenses and are not counted against the CUBE licensing limit. However, consider the platform capacity numbers.
- **Q.** Can a customer migrate from a Single-Use to a RED license?
- **A.** No, currently there are no migration SKUs, that is, if the customer previously purchased a Single-Use license, it cannot be converted into a RED license in future.
- Q. Does CUBE Phone Proxy require licensing?
- **A. Yes**, licenses will be required for the CUBE Phone Proxy feature just like it is required for trunk-side connections. Licenses will be required for the number of simultaneous off-hook phones, that is the number of phones trying to make calls concurrently.
- **Q.** For what platforms is NanoCUBE licensing supported?
- A. NanoCUBE licensing (SKU: FL-NANOCUBE) is a single license that allows you to go up to the maximum capacity of the platform. NanoCUBE is available on the platforms: 86X, 88X, and 89X; 2901/2911 is only for service providers.

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# PART XVIII

# Security

• SIP TLS Support on CUBE, page 683



# **SIP TLS Support on CUBE**

The Cisco Unified Border Element (CUBE) supports SIP-to-SIP calls with Transport Layer Security (TLS). TLS provides privacy and data integrity of SIP signaling messages between two applications that communicate. CUBE uses TLS to secure SIP signaling messages. TLS is layered on top of a reliable transport protocol such as TCP. CUBE can be configured at both the global and dial-peer levels for allowing TLS to establish sessions with remote endpoints.

- Feature Information for SIP TLS Support on CUBE, page 683
- Restrictions, page 684
- Information About SIP TLS Support on CUBE, page 684
- How to Configure SIP TLS Support on CUBE, page 686
- Configuration Examples for SIP TLS Support on CUBE, page 693

# Feature Information for SIP TLS Support on CUBE

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
SIP TLS Version 1.0 Support on	Cisco IOS 12.4(6)T	Support is provided for SIP-to-SIP calls with Transport Layer Security (TLS) version 1.0.
CUBE		The following cipher suites are introduced for release Cisco IOS 12.4(6)T :
		• SSL_RSA_WITH_RC4_128_MD5
		• TLS_RSA_WITH_AES_128_CBC_SHA
		The following commands were introduced or modified: <b>transport</b> <b>tcp tls</b> and <b>crypto signaling default trustpoint cube</b> .

Feature Name	Releases	Feature Information
SIP TLS Version 1.2 Support on	Cisco IOS 15.6(1)T	Support is provided for SIP-to-SIP calls with Transport Layer Security (TLS) version 1.2.
CUBE	Cisco IOS XE 3.17S	The following cipher suites are introduced for release Cisco IOS 15.6(1)T:
		• TLS_DHE_RSA_WITH_AES_128_CBC_SHA1
		• TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256
		• TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA256
		• TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384
		• TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384
		The following commands were introduced or modified: <b>transport tcp tls</b> , <b>crypto signaling default trustpoint cube</b> , and <b>srtp (voice)</b> .

# **Restrictions**

• EDCS ciphers are not supported on TLS version 1.0.

# Information About SIP TLS Support on CUBE

# Deployment

The following figure illustrates an example of CUBE with SIP TLS connections.

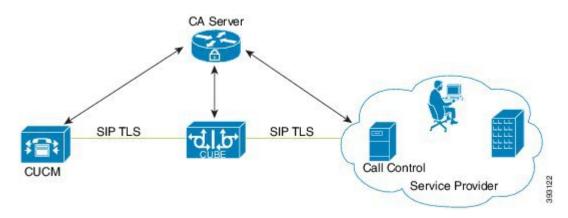


Figure 60: CUBE with SIP TLS connections

In a typical deployment, CUBE is placed between CUCM and the service provider. These devices are authenticated and enrolled with a Certificate Authority (CA) server that issues certificates. It can be Cisco or

a third party entity. When a call is made, a TLS handshake is initiated between CUCM and CUBE, and the IOS PKI infrastructure is used to exchange certificates signed by a common trusted CA during the handshake. During the TLS handshake, a dynamically generated symmetric key and cipher algorithms are negotiated between the devices. After the successful TLS handshake, the devices establish a SIP session between the service provider and CUBE. Keys exchanged during the TLS handshake process are used to encrypt or decrypt all SIP signaling messages.

Note

The use of PKI on the Cisco IOS software requires that the clock on the devices be synchronized with the network time to ensure proper validation of certificates.

# **TLS Cipher Suite Category**

Prior to release Cisco IOS15.6(1)T, CUBE supported TLS v1.0 with the following cipher suites:

- SSL\_RSA\_WITH\_RC4\_128\_MD5
- TLS\_RSA\_WITH\_AES\_128\_CBC\_SHA

CUBE supports only the mandatory cipher suites for TLS implementation. From Cisco IOS15.6(1)T release onwards, CUBE supports TLS v1.2 which is backward compatible. Following are the cipher suites added:

- TLS\_DHE\_RSA\_WITH\_AES\_128\_CBC\_SHA1
- TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256
- TLS\_ECDHE\_ECDSA\_WITH\_AES\_128\_GCM\_SHA256
- TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384
- TLS\_ECDHE\_ECDSA\_WITH\_AES\_256\_GCM\_SHA384

Use the **srtp pass-thru** command to globally enable the transparent passthrough of all (supported and unsupported) crypto suites. If SRTP pass-thru feature is enabled, media interworking will not be supported. Ensure that you have symmetric configuration on both the incoming and outgoing dial-peers to avoid media-related issues.

# How to Configure SIP TLS Support on CUBE

# **Configuring SIP TLS on CUBE**

# **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- **3.** crypto key generatersa{general-keys | usage-keys}label *key-label*[exportable |][modulus *modulus-size*][storage *device:*]
- 4. crypto key generateeckey-size{256 | 384}[labellabel][ ec key-label]
- 5. crypto pki trustpoint name
- 6. rsakeypair key-label [key-size [encryption-key-size]]
- 7. eckeypair keyname] ! Applicable only for TLS version 1.2.
- 8. serial-number [none]
- 9. ip-address {ip-address|interface|none]
- **10. subject-name** [*x*.500-name]
- **11. enrollment** [mode][retry period *minutes*][retry count *number*]url *url*[pem]
- **12.** crl optional or revocation-check method1[method2[method3]]
- **13. password** string
- 14. exit
- 15. crypto ca authenticate name or crypto pki authenticate name
- 16. crypto ca enroll name or crypto pki enroll name
- 17. sip-ua
- **18.** crypto signaling[(remote-addr {*ip address* |*subnet mask*})default]trustpoint *trustpoint-name*[ecdsa-cipher][strict-cipher] ! ECDSA ciphers are not supported on TLS version 1.0.

- **19.** voice service {pots| voatm |vofr|voip}
- **20**. transport tcp tls
- 21. url {sip| sips |tel}
- 22. end

# **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	

	Command or Action	Purpose
Step 2	configure terminal	Enters global configuration mode.
	Example:	
Stop 2	Router# configure terminal	Conceptor DCA have noted and have and have a full and
Step 3	crypto key generatersa{general-keys   usage-keys}label key-label[exportable  ][modulus modulus-size][storage device:]	<ul> <li>Generates RSA key pairs. Arguments and keywords are as follows:</li> <li>general-keys—Specifies that the general-purpose key pair should be generated.</li> </ul>
	<b>Example:</b> Router(config)# crypto key generate rsa general-keys label kp1 exportable	• <b>usage-keys</b> —Specifies that two RSA special-usage key pairs should be generated (that is, one encryption pair and one signature pair) instead of one general-purpose key pair.
		• <b>label key-label</b> —(Optional) Name that is used for an RSA key pair when they are being exported. If a key label is not specified, the fully qualified domain name (FQDN) of the router is used.
		• <b>exportable</b> —(Optional) Specifies that the RSA key pair can be exported to another Cisco device, such as a router.
		• modulus modulus-size—(Optional) IP size of the key modulus in a range from 350 to 2048. If you do not enter the modulus keyword and specify a size, you will be prompted.
		• <b>storage device:</b> —(Optional) Specifies the key storage location. The name of the storage device is followed by a colon (:).
		• <b>kp1</b> — kp1 is a label name that you select.
Step 4	crypto key generateeckey-size{256   384}[label/abel][ ec key-label]	Generates EC key pairs.
	Example:	
	Router(config)# crypto key generate rsa general-keys label kpl exportable	
Step 5	crypto pki trustpoint name	Declares the trustpoint that your router should use. Argument is as follows:
	Example:	• <i>name</i> —Creates a name for the trustpoint that you created.
	Router(config)# crypto pki trustpoint cubel	• cube1—Represents the trustpoint name that the user specifies.
Step 6	<b>rsakeypair</b> key-label [key-size [encryption-key-size]]	Specifies which key pair to associate with the certificate. Arguments are as follows:
	<b>Example:</b> Router(config)# rsakeypair kpl	• <i>key-label</i> —Name of the key pair, which is generated during enrollment if it does not already exists or if the <b>auto-enroll regenerate</b> command is configured.
		• <i>key-size</i> —(Optional) Size of the desired RSA key. If not specified, the existing key size is used.

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	Command or Action	Purpose
		• <i>encryption-key-size</i> —(Optional) Size of the second key, which is used to request separate encryption, signature keys, and certificates.
Step 7	<b>eckeypair</b> keyname] ! Applicable only for TLS version 1.2.	Generates EC keys for ECDSA cipher suites.
	Example:	
	Router(config)# eckeypair mykey	
Step 8	serial-number [none]	Specifies whether the router serial number should be included in the certificate request. Keyword is as follows:
	<b>Example:</b> Router(ca-trustpoint)# serial-number	• <b>none</b> —(Optional) Specifies that a serial number will not be included in the certificate request.
Step 9	<b>ip-address</b> { <i>ip-address</i>   <b>interface</b>   <b>none</b> ]	Specifies a dotted IP address or an interface that will be included as "unstructuredAddress" in the certificate request. Arguments and keyword are as follows:
	Example: Router(ca-trustpoint)# ip-address 172.18.197.154	<ul> <li>ip-address—Specifies a dotted IP address that will be included as "unstructuredAddress" in the certificate request.</li> </ul>
		• interface—Specifies an interface, from which the router can get an IP address, that will be included as "unstructureAddress" in the certificate request.
		• <b>none</b> —Specifies that an IP address is not to be included in the certificate request.
Step 10	subject-name [x.500-name]	Specifies the subject name in the certificate request. Argument is as follows:
	Example:	• <b>x.500-name</b> —(Optional) Specifies the subject name used in the certificate request.
	Router(ca-trustpoint)# subject-name CN=172.18.197.154	
Step 11	enrollment [mode][retry period minutes][retry count number]url url[pem]	Specifies the enrollment parameters of a certificate authority (CA). Arguments and keywords are as follows:
	Example:	• mode—(Optional) Registration authority (RA) mode, if your CA system provides an RA. By default, RA mode is disabled.
	Router (ca-trustpoint)# enrollment url http://172.18.193.103	• retry period minutes—(Optional) Specifies the period in which the router will wait before sending the CA another certificate request. The default is 1 minute between retries. (Specify from 1 through 60 minutes.)
		• retry count number—(Optional) Specifies the number of times a router will resend a certificate request when it does not receive a response from the previous request. The default is 10 retries. (Specify from 1 through 100 retries.)

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	Command or Action	Purpose
		• <b>url url</b> —URL of the file system where your router should send certificate requests. For enrollment method options, see the enrollment url command.
		• <b>pem</b> —(Optional) Adds privacy-enhanced mail (PEM) boundaries to the certificate request.
Step 12	<b>crl optional</b> or <b>revocation-check</b> <i>method1</i> [ <i>method2</i> [ <i>method3</i> ]]	Allows the certificates of other peers to be accepted without trying to obtain the appropriate CRL or checks the revocation status of a certificate. Arguments are as follows:
	<pre>Example: Router(ca-trustpoint)# crl optional</pre>	• <i>method1 [method2 [method3]]</i> —Method used by the router to check the revocation status of the certificate.
	or Router(ca-trustpoint)# revocation-check none	Available methods are as follows:
		• <b>crl</b> —Certificate checking is performed by a certificate revocation list (CRL). This is the default behavior.
		• none—Certificate checking is not required.
		• <b>ocsp</b> —Certificate checking is performed by an online certificate status protocol (OCSP).
		<b>Note</b> If the second and the third methods are specified, each method will be used only if the previous method returns an error, such as the server being down.
Step 13	password string	Specifies the revocation password for the certificate. Argument is as follows
	Example:	• <i>string</i> —Name of the password
	Router(ca-trustpoint)# password password	
Step 14	exit	Exists the current mode.
	Example:	
	Router# exit	
Step 15	crypto ca authenticate <i>name</i> or crypto pki authenticate <i>name</i>	Authenticates the CA (by getting the certificate of the CA). Argument is as follows:
	Example:	• <i>name</i> —Specifies the name of the CA. This is the same name used when the CA was declared with the crypto ca identity command.
	Router(config)# crypto ca authenticate cubel	<b>Note</b> This is where you paste the remote root CA certificate (PEM file
	or	format).
	Router(config) # crypto pki authenticate cubel	

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	Command or Action	Purpose
Step 16	crypto ca enroll name or crypto pki enroll name	Obtains the certificates of your router from the certificate authority. The CA server issues two certificates to the trustpoint (CUBE): one to certify the CA server and the other to certify the trustpoint (CUBE). Argument is
	Example:	as follows:
	Router(config)# crypto ca name cubel	• <i>name</i> —Specifies the name of the CA. Use the same name when you declared the CA using the <b>crypto pki trustpoint</b> command.
	or	
	Router(config) # crypto pki name cubel	
Step 17	sip-ua	Enters SIP user-agent configuration mode.
	Example:	
	Router(config)# sip-ua	
Step 18	<pre>crypto signaling[(remote-addr {ip address  subnet mask})default]trustpoint</pre>	Configures the SIP gateway to use its trustpoint when it establishes or accepts TLS connection with a remote device with an IP address.
	<i>trustpoint-name</i> [ecdsa-cipher][strict-cipher] ! ECDSA ciphers are not supported on TLS version 1.0.	The trustpoint label refers to the CUBE's certificate that is generated with the Cisco IOS PKI commands as part of the enrollment proces. <b>strict-cipher</b> means that the SIP TLS process uses only those cipher suites that are mandated by the SIP RFC. When you use the <b>strict-cipher</b> command
	<pre>Example: Router(config-sip-ua)# crypto signaling default trustpoint cube1</pre>	argument, avoids changes to the configuration if SIP should mandate newer
		Keywords and arguments are as follows:
		• remote-addr address—Associates an IP address to a trustpoint.
		• remote-addr subnet mask—Associates a subnet mask to a trustpoint.
		• default—Configures a default trustpoint.
		• <b>trustpoint</b> <i>string</i> —Refers to the SIP gateways certificate generated as part of the enrollment process using Cisco IOS PKI commands
		• ecdsa-cipher—Examples are the following: TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA256 and TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384.
		Note ecdsa-cipher is applicable only for the TLS version 1.2
		• strict-cipher—Examples are the following: TLS_RSA_WITH_AES_128_CBC_SHA, TLS_DHE_RSA_WITH_AES_128_CBC_SHA1, TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256, and TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384.

	Command or Action	Purpose
Step 19	voice service {pots  voatm  vofr voip}	Specifies a voice encapsulation type and enters voice service VoIP configuration mode.
	Example:	
	Router(config)# voice service voip	
Step 20	transport tcp tls	Enters this command in SIP configuration mode to enable the TLS port on TCP 5061 to listen.
	Example:	
	Router(config-voi-sip)# transport tcp tls	
Step 21	url {sip  sips  tel}	Configures URLs to either the SIP, SIPS, or TEL format for your VoIP SIP calls. Keywords are as follows:
	Example:	• sip—Generate URLs in SIP format for VoIP calls. This is the default.
	Router(config-serv-sip)# url sips	• sips—Generate URLs in SIPS format for VoIP calls.
		• tel—Generate URLs in TEL format for VoIP calls.
		<b>Note</b> This SIP gateway is now configured to use TLS with endpoints sharing the same CA.
Step 22	end	Ends the current mode.
	Example:	
	Router(conf-serv-sip)# end	

# Verifying SIP TLS Support on CUBE

After a call is made, the **show sip-ua connections tcp tls** command is used to verify whether the transport used for the call is TLS.

Sample output for this command when TLS version is 1.0:

#### **Detail Output**

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```
_____
router#show sip-ua connections tcp tls detail
                        : 1
Total active connections
No. of send failures
                           : 0
No. of remote closures
                           : 3
                           : 0
No. of conn. failures
No. of inactive conn. ageouts : 0
Max. tls send msg queue size of 0, recorded for 0.0.0.0:0
TLS client handshake failures : 0
TLS server handshake failures : 0
-----Printing Detailed Connection Report-----
Note:
 ** Tuples with no matching socket entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port>'
```

Sample output for the **show sip-ua connections tcp tls** command when TLS version is 1.2:

#### **Detail Output**

```
_____
router#show sip-ua connections tcp tls detail
Total active connections : 1
No. of send failures
                       : 0
                    : 3
No. of remote closures
No. of conn. failures
                       : 0
No. of inactive conn. ageouts : 0
Max. tls send msg queue size of 0, recorded for 0.0.0.0:0
TLS client handshake failures : 0
TLS server handshake failures : 0
-----Printing Detailed Connection Report-----
Note:
 ** Tuples with no matching socket entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port>'
    to overcome this error condition
++ Tuples with mismatched address/port entry
   - Do 'clear sip <tcp[tls]/udp> conn t ipv4:<addr>:<port> id <connid>'
    to overcome this error condition
Remote-Agent: 9.13.46.12, Connections-Count: 1
 Remote-Port Conn-Id Conn-State WriteQ-Size Local-Address TLS-Version
 5061
              1 Established
                              0 10.64.86.88 TLSv1.2
_____
                                                  _____
```

Alternatively, the debug ccsip messages command can be used to verify the "Via:" header for TLS is included. This output is a sample INVITE request of a call that uses SIP TLS and the "sips:" URI scheme:

```
INVITE sips:777@172.18.203.181 SIP/2.0
Via: SIP/2.0/TLS 172.18.201.173:5060;branch=z9hG4bK2C419
From: <sips:333@172.18.201.173>;tag=581BB98-1663
To: <sips:5555555@172.18.197.154>
Date: Wed, 28 Dec 2005 18:31:38 GMT
Call-ID: EB5B1948-770611DA-804F9736-BFA4AC35@172.18.201.173
Remote-Party-ID: "Bob" <sips:+14085559999@1.2.3.4>
Contact: <sips:123@host>
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, COMET, REFER, SUBSCRIBE, NOTIFY, INFO
Max-Forwards: 70
Cseq: 104 INVITE
Expires: 60
Timestamp: 730947404
Content-Length: 298
Content-Type: application/sdp
v=0
o=CiscoSvstemsSIP-GW-UserAgent 8437 1929 IN IP4 172.18.201.173
s=SIP Call
c=IN IP4 1.1.1.1
t=0 0
m=audio 18378 RTP/AVP 0 19
c=IN IP4 1.1.1.1
a=rtpmap:0 PCMU/8000
a=rtpmap:19 CN/8000
a=ptime:20
```

# **Configuration Examples for SIP TLS Support on CUBE**

# **Example: SIP TLS Support on CUBE**

show running-config
Building configuration...

```
Current configuration : 10894 bytes
! Last configuration change at 23:19:20 IST Wed Aug 19 2015
! NVRAM config last updated at 20:25:45 IST Tue Aug 18 2015
version 15.6
service timestamps debug datetime msec localtime show-timezone
service timestamps log datetime msec localtime show-timezone
no service password-encryption
hostname CUBE
1
boot-start-marker
boot system flash:ctestimg
boot-end-marker
aqm-register-fnf
logging queue-limit 1000
logging buffered 9999999
no logging rate-limit
no logging console
no aaa new-model
ethernet lmi ce
clock timezone IST 5 30
ip traffic-export profile 1 mode capture
  bidirectional
  incoming access-list 123
  outgoing access-list 123
no ip domain lookup
ip cef
no ipv6 cef
multilink bundle-name authenticated
crypto pki trustpoint ecdsacert1
enrollment terminal pem
subject-name cn=plutododsn
revocation-check none
eckeypair myeckey
crypto pki trustpoint selfsign
enrollment selfsigned
```

```
subject-name cn=plutododsn
revocation-check none
rsakeypair selfsign
crypto pki trustpoint ccm155RSA
enrollment terminal
revocation-check none
crypto pki certificate chain ecdsacert1
certificate 07
  30820248 308201CD A0030201 02020107 300A0608 2A8648CE 3D040303 30593112
  30100603 5504030C 09706C75 746F3164 6F64310C 300A0603 55040B0C 03544143
  310E300C 06035504 0A0C0543 6973636F 310B3009 06035504 06130242 45311830
  16060355 04070C0F 74757269 6E672D65 7865632D 6C6E7830 1E170D31 35303831
  38313235 3431345A 170D3136 30383137 31323534 31345A30 36311330 11060355
  0403130A 706C7574 6F646F64 736E311F 301D0609 2A864886 F70D0109 02161063
  656E7472 616C6973 65645F72 74723230 76301006 072A8648 CE3D0201 06052B81
  04002203 62000446 4E28C72B 9A66C344 7D6EB2C7 51CE17F3 D125D12B 7043A98B
  F21825DF 0621A34D 3119E23F DB2A5ACE 1C744F17 789450F5 1071E504 DA7DC56C
  CDA24A8B 5318F11B EBA618A1 4BE2C66A 27857932 48485192 74923495 E762E3B4
  5BDCDBD0 BC6B1FA3 818B3081 88301D06 03551D0E 04160414 BE2A3FDE F3CDA85E
  A0EC7EA1 A47F3AEB 6B16D388 301F0603 551D2304 18301680 1460CAB8 AF1250CF
  BB00C516 ACEEAF72 FDB6198D 6C303606 082B0601 05050701 01042A30 28302606
  082B0601 05050730 01861A68 7474703A 2F2F2031 37332E33 392E3537 2E38333A
  38303830 2F300E06 03551D0F 0101FF04 04030207 80300A06 082A8648 CE3D0403
  03036900 30660231 00977017 6DCE34A4 3B0F78CF 2C69C7AD 2123B5F9 C10999E7
  A3316D34 43E9C928 8FBF42A4 84583017 856D513D C5B66547 1E023100 AEF7EFE8
  48AC2C81 884E8C8D 421A9B11 3177582D DBE9973F D67EA687 0CF08620 375628D0
  F5F7FDFA 53052711 E493A754
               quit
certificate ca 00
  3082023B 308201C1 A0030201 02020100 300A0608 2A8648CE 3D040303 30593112
  30100603 5504030C 09706C75 746F3164 6F64310C 300A0603 55040B0C 03544143
  310E300C 06035504 0A0C0543 6973636F 310B3009 06035504 06130242 45311830
  16060355 04070C0F 74757269 6E672D65 7865632D 6C6E7830 1E170D31 35303830
  36303934 3730345A 170D3136 30383035 30393437 30345A30 59311230 10060355
  04030C09 706C7574 6F31646F 64310C30 0A060355 040B0C03 54414331 0E300C06
  0355040A 0C054369 73636F31 0B300906 03550406 13024245 31183016 06035504
  070C0F74 7572696E 672D6578 65632D6C 6E783076 30100607 2A8648CE 3D020106
  052B8104 00220362 0004D2EE C8BE0015 AE8DF590 3F0A8955 C1B3D80F 99B3CE51
  241719ED 4D733BDC 061F92D0 36899A05 71E515B9 A86306B4 6DC49D66 87843054
  71E3151B 293971A2 94B14074 893BB537 09D4BC9C BF57E3DC AD5FA66B 590DA475
  B303068C 66899963 763CA35D 305B300C 0603551D 13040530 030101FF 300B0603
  551D0F04 04030201 06301D06 03551D0E 04160414 60CAB8AF 1250CFBB 00C516AC
  EEAF72FD B6198D6C 301F0603 551D2304 18301680 1460CAB8 AF1250CF BB00C516
  ACEEAF72 FDB6198D 6C300A06 082A8648 CE3D0403 03036800 30650230 390E60B9
  9AF19940 B0898320 AE96D8CB 52FB3B75 CE599444 EA3DBAC1 F4517F13 B96C26CB
  3B719834 A99AF174 6EF9E35D 0231008E 337B0A8F 864F32D4 C85CC7CC 585FCD8B
  6F5F4BCE 3B0313D1 E3B76598 0D9E43EB B11EFCF5 8C76318C 0F835560 0CD149
               quit
crypto pki certificate chain selfsign
certificate self-signed 01
  30820235 3082019E A0030201 02020101 300D0609 2A864886 F70D0101 05050030
  36311330 11060355 0403130A 706C7574 6F646F64 736E311F 301D0609 2A864886
  F70D0109 02161063 656E7472 616C6973 65645F72 74723230 1E170D31 35303831
  38313434 3234355A 170D3230 30313031 30303030 30305A30 36311330 11060355
  0403130A 706C7574 6F646F64 736E311F 301D0609 2A864886 F70D0109 02161063
  656E7472 616C6973 65645F72 74723230 819F300D 06092A86 4886F70D 01010105
  0003818D 00308189 02818100 A01400F8 9A599812 F5CC7347 1F9E223C E395073B
  9138C777 7EAEA997 5EA3B937 4B858866 2A022ADA 7D29C4C6 DC9B01EB 0E9E77DF
  782B099F 8F701221 A11C8B81 D82AB7F3 DBC1FFCB 809FC745 3FC6BD87 725F6B66
  EBEBBD78 6597DDFB 700D3DA6 73C52342 568670EA 1DEB6619 2ED5EC71 99B2612A
  BEC9B76E 38C442D9 DB9C2293 02030100 01A35330 51300F06 03551D13 0101FF04
  05300301 01FF301F 0603551D 23041830 1680141D 5971FE06 1D126AA3 6767DBA6
  C30E2EF0 2C044430 1D060355 1D0E0416 04141D59 71FE061D 126AA367 67DBA6C3
  0E2EF02C 0444300D 06092A86 4886F70D 01010505 00038181 0033BC90 8AF1DFBD
  B03AE032 ABBD80B7 7418402B 0BFB9E0B 341CB523 7077570C CD495BE3 47A1B35B
  C878C693 A491B433 37BA1170 45F1DF85 9BC22CA8 94E25907 F91C7B75 450B0DE1
  76AC2C6B 5517F42A 46260F76 4A1DF81F 733A14FE 918F43F4 9BABAA49 227B5014
  986044E7 8E98E373 7A361696 F0AD3ACC C9B101DF 2F80CCF7 E3
               quit
```

```
crypto pki certificate chain ccm155RSA
certificate ca 4E23E56C7339CC679FD444D77F7A463F
  308203AB 30820293 A0030201 0202104E 23E56C73 39CC679F D444D77F 7A463F30
  0D06092A 864886F7 0D01010B 0500306A 310B3009 06035504 06130249 4E310E30
  0C060355 040A0C05 63697363 6F310D30 0B060355 040B0C04 73727467 31143012
  06035504 030C0B50 4C55544F 2D435543 4D313112 30100603 5504080C 096B6172
  6E617461 6B613112 30100603 5504070C 0962616E 67616C6F 7265301E 170D3135
  30383034 31333431 35315A17 0D323030 38303231 33343135 305A306A 310B3009
  06035504 06130249 4E310E30 0C060355 040A0C05 63697363 6F310D30 0B060355
  040B0C04 73727467 31143012 06035504 030C0B50 4C55544F 2D435543 4D313112
  30100603 5504080C 096B6172 6E617461 6B613112 30100603 5504070C 0962616E
  67616C6F 72653082 0122300D 06092A86 4886F70D 01010105 00038201 0F003082
  010A0282 010100CC 39112782 D93A3501 8913EBEA 42522D27 E2C58D3F 4FC896D2
  8F38F4A5 7CCC2519 9683142A 6B203E9F C7C92673 85D5A940 99B20FBD CC8F97D1
  F42C1580 D34B8831 3BA74AE0 79AC0C74 E7BFAFCE 4D23F106 3D4EA333 16BA4768
  66C5561C 5CE19946 DA731D9E 6E743FA0 5F25E445 8E5B6789 64076291
                                                                 7E5EB0DA
  C482074E 56DA6841 245EEB96 F44C900D 85C5EDEC 32E89675 BC934EC3 8C0FC7D8
  02BBCC06 93EE3698 A8B44527 93A73391 9C71869D BDEB96BF 06D68AC0 D47D810E
  FCAB3C8F 13BC3D62 02591976 CD49436E 3E2D5B20 079A031E 3FDDEC1C DFBF8261
  3CC5C6AF 7C6FC79C 0234D266 6C508DD7 CC72C8C6 239372F6 7D7CF5CD B56FFB26
  DB4122E2 01E15F02 03010001 A34D304B 300B0603 551D0F04 04030202 B4301D06
  03551D25 04163014 06082B06 01050507 03010608 2B060105 05070302 301D0603
  551D0E04 1604142D DF3CC8F3 57F44974 38D8E8E8 20B15658 9C17F430 0D06092A
  864886F7 0D01010B 05000382 01010038 060F1AC3 C3938667 8A3A0513 B5B2CE16
  0DC6BAE5 5B1D6DD7 CEB68832 F92A4270 5FC7EC97 7AAFB2AA 4FA288DD 66A94AB4
  A466CA7E F974B9B8 630FAC21 AB95C3BB ECB7A082 AB0343BE 2F89399D AD94D4A5
  6B477B44 88FB94BF FEE2E571 4917D0BB 2A5733B5 4F1F58BA CCCE710F 64365B39
  3F1F9E8F 81A1B71B 61BD51EB C45A2FAD CA743432 A61C19AB E6C4B5F1 6E673A38
  53421ECE 992505BD 5BAAF32A 954E37EA FE03B725 283A7F19 374A87E9 891E4E60
  B8399050 0902EA25 99FD2A26 2BD3A2E9 74F01C53 EFB3D4D6 654D064E 56878F6C
  21D8D184 88C24AD9 E655B78E 12EDB7EE 696B9B77 3E73A3F0 10DEBDF2 3CDF2BC9
  606700D1 2D42389C EEE43B56 22977A
               quit
voice-card 0
dspfarm
dsp services dspfarm
voice service voip
no ip address trusted authenticate
allow-connections sip to sip
fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
sip
 bind control source-interface GigabitEthernet0/1
 bind media source-interface GigabitEthernet0/1
 asymmetric payload full
  srtp negotiate cisco
voice iec syslog
mta send mail-from username $s$
license udi pid CISCO2921/K9 sn FGL1538116L
hw-module pvdm 0/0
no memory lite
redundancy
interface Embedded-Service-Engine0/0
no ip address
```

```
shutdown
interface GigabitEthernet0/0
ip address 9.45.38.192 255.255.0.0
shutdown
duplex auto
speed auto
interface GigabitEthernet0/1
ip address 10.64.86.177 255.255.255.0
ip traffic-export apply 1 size 5000000
duplex auto
speed auto
 no clns route-cache
L.
interface GigabitEthernet0/2
no ip address
shutdown
duplex auto
speed auto
ip forward-protocol nd
ip http server
no ip http secure-server
ip rtcp report interval 9000
ip route 0.0.0.0 0.0.0.0 10.64.86.1
ip route 10.0.0.0 255.0.0.0 10.64.86.1
access-list 123 permit udp any any
access-list 123 permit tcp any any
control-plane
call treatment on
mgcp behavior rsip-range tgcp-only
mgcp behavior comedia-role none
mgcp behavior comedia-check-media-src disable
mgcp behavior comedia-sdp-force disable
1
mgcp profile default
sccp local GigabitEthernet0/1
sccp ccm 10.64.86.154 identifier 1 version 7.0
dial-peer voice 1 voip
destination-pattern 6003
session protocol sipv2
session target ipv4:10.64.86.206:5061
session transport tcp tls
incoming called-number 7003
codec g711ulaw
dial-peer voice 2 voip
destination-pattern 7003
session protocol sipv2
session target ipv4:10.64.86.206:5061
session transport tcp tls
incoming called-number 6003
codec g711ulaw
sip-ua
```

```
transport tcp tls v1.2
connection-reuse
crypto signaling default trustpoint ecdsacert1 ecdsa-cipher
gatekeeper
shutdown
line con O
exec-timeout 0 0
speed 115200
line aux 0
line 2
no activation-character
no exec
transport preferred none
transport output pad telnet rlogin lapb-ta mop udptn v120 ssh
stopbits 1
line vty 0 4
login
transport input none
!
!
end
```

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# PART **XIX**

## **Voice Quality in CUBE**

- CUBE Call Quality Statistics Enhancement, page 701
- Voice Quality Monitoring, page 707



## **CUBE Call Quality Statistics Enhancement**

Call quality statistics in CUBE, such as packet loss, jitter, and round trip delay can be added to the call detail record (CDR), and these voice metrics can be calculated in IOS. For more information, refer to Voice Quality Enhancements on Cisco Unified Border Element.

The call quality statistics feature is enhanced to provide the following capabilities:

- Enable or disable Quality of Service (QoS) for CUBE.
- Enable or disable Real-time Transport Protocol (RTP) Control Protocol (RTCP) passthrough.
- Configure call quality criteria parameters.
- Feature Information for Call Quality Statistics Enhancement, page 701
- Restrictions for Call Quality Statistics Enhancement, page 702
- Information About Call Quality Statistics Enhancement, page 702
- How to Configure Call Quality Parameters, page 703
- Configuration Example for Call Quality Statistics, page 705

### Feature Information for Call Quality Statistics Enhancement

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Call Quality Statistics Enhancement	Cisco IOS XE 3.14S	Call quality statistics in CUBE, such as packet loss, jitter, and round trip delay can be added to the call detail record (CDR), and these voice metrics can be calculated in IOS. For more information, refer to Voice Quality Enhancements on Cisco Unified Border Element.
		The call quality statistics feature is enhanced to provide the following capabilities:
		• Enable or disable Quality of Service (QoS) for CUBE.
		• Enable or disable Real-time Transport Protocol (RTP) Control Protocol (RTCP) passthrough.
		• Configure call quality criteria parameters.

### **Restrictions for Call Quality Statistics Enhancement**

- Only SIP-to-SIP call quality statistics calculation is supported.
- The RTCP field is not recalculated, as it is end-to-end statistics.
- The round trip delay is only retrieved by RTCP, which means the round trip delay is not calculated if there is no related RTCP.
- Only three codec types are supported for one media flow to calculate the jitter; considering the data path performance, these three codecs would be the maximum number in one cache line.
- Only one RTP synchronization source (SSRC) is supported concurrently per media flow, which is
  indicated in the m-line of the session description protocol (SDP).
- Round trip delay calculation for transcoding calls is not supported.

### Information About Call Quality Statistics Enhancement

Call quality configuration parameters include max\_dropout, max\_reorder, and clock\_rate. A maximum of three codecs (codec\_number, payload\_type, clock\_rate) per media flow is collected by the PI and sent to CPP,

which uses these values in statistics calculation. Calculated statistics such as Jitter, Packet Loss, and Delay are then fetched from the CPP to the CDR. These statistics can be viewed in the command line interface.

The CDR has the following data per call leg of the call:

- Packet Loss—Calculated based on methods shown in RFC3550. The RTCP sender/receiver reports are recalculated, and not just copied from the inbound leg to the outbound leg.
- Delay-Calculated based on timestamp received or timestamp of packets sent.
- Jitter-Variation of delay.

For more information on how to calculate the voice quality metrics related to media(voice) quality, such as conversational mean opinion score (MOS), jitter, and so on, see http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/voice/cube/configuration/cube-book/voi-cube-call-monitoring.html.

## **How to Configure Call Quality Parameters**

#### **Configuring Call Quality Criteria Parameters**

#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. call-quality
- 5. max-dropout number-of-packets
- 6. max-reorder number-of-packets
- 7. clock-rate payload-type-number frequency
- 8. clock-rate dynamic-default frequency
- 9. exit
- 10. rtcp all-pass-through
- 11. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	<b>Example:</b> Device> enable	• Enter your password if prompted.
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	

	Command or Action	Purpose
Step 3	voice service voip	Enters global VoIP configuration mode.
	<b>Example:</b> Device(config)# voice service voip	
Step 4	call-quality	Enters call quality configuration mode; this is the global cal quality of service setup.
	<pre>Example:   Device(conf-voi-serv)# call-quality</pre>	
Step 5	max-dropout number-of-packets	Configures the acceptable out of sequence future packets to drop. The range is from 2 to 2000 packets. The default value
	<pre>Example: Device(conf-serv-call-quality)# max-dropout 300</pre>	is 100.
Step 6	max-reorder number-of-packets	Configures the acceptable out of sequence late packets. The range is from 2 to 2000 packets. The default value is 100.
	<pre>Example: Device(conf-serv-call-quality)# max-reorder 500</pre>	
Step 7	clock-rate payload-type-number frequency	Sets the payload type number and frequency. Clock rate is the RTP timestamp field's sampling frequency.
	<pre>Example: Device(conf-serv-call-quality)# clock-rate 5 1500</pre>	
Step 8	clock-rate dynamic-default <i>frequency</i>	(Optional) Changes the default clock rate for all the dynamic payload types. The frequency range (in Hz) is from 1000 to 192000.
	<b>Example:</b> Device(conf-serv-call-quality)# clock-rate dynamic-default 10000	<ul> <li>You have several options to set the clock rate, such as for the different codecs.</li> </ul>
Step 9	exit	Exits to global VoIP configuration mode.
	<b>Example:</b> <pre>Device(conf-serv-call-quality)# exit</pre>	
Step 10	rtcp all-pass-through	(Optional) Passes through all RTCP in data path.
	<b>Example:</b> Device(conf-voi-serv)# rtcp all-pass-through	
Step 11	end	Returns to privileged EXEC mode.
	Example: Device(conf-voi-serv)# end	

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#### **Troubleshooting Call Quality Statistics**

Use the following **debug** and **show** commands to enable the logs, which helps in debugging:

- debug ccsip verbose
- debug voip fpi all
- · debug platform hardware qfp active feature sbc dbe datapath all
- · debug platform hard qfp act feature sbc dbe client all
- debug ccsip message
- · debug ccsip info
- show call active voice
- show platform hardware qfp active feature sbc data path call call-id

The following are some show command outputs that would be useful in troubleshooting:

• Device# show call active voice | include LostPackets

#### LostPackets=0

LostPackets=36 ---->//Lost packets detail present in **show call active voice** output. View the complete command output based on the filters such as call-id to check the packet loss for a particular call leg.//

Device# show call active voice | include PlayDelayJitter

PlayDelayJitter=0

PlayDelayJitter=38 ----->//Jitter detail present in **show call active voice** output. View the complete command output based on the filters such as call-id to check the Jitter for a particular call leg.//

## **Configuration Example for Call Quality Statistics**

```
voice service voip
no ip address trusted authenticate
callmonitor
rtcp all-pass-through
media statistics
media bulk-stats
allow-connections sip to sip
call-quality
max-dropout 2
max-reorder 2
sip
g729 annexb-all
no call service stop
```

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## **Voice Quality Monitoring**

The Voice Quality Monitoring (VQM) feature gives information on the voice quality metrics related to media (voice) quality, such as conversational mean opinion score (MOS), packet loss rate, and so on. VQM enables you to monitor the quality of calls traversing your VoIP network, and you can diagnose the cause of voice quality issues and troubleshoot them.

The Voice Quality Statistics feature provides information about the quality of the Time-Division Multiplexing Internet Protocol (TDM-IP) voice call.

- Feature Information for Voice Quality Monitoring, page 707
- Prerequisites for Voice Quality Monitoring, page 708
- Restrictions for Voice Quality Monitoring and Voice Quality Statistics, page 708
- Information About Voice Quality Monitoring, page 709
- How to Configure Voice Quality Monitoring, page 710
- Configuration Examples for Voice Quality Monitoring, page 713

## **Feature Information for Voice Quality Monitoring**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Feature Name	Releases	Feature Information
Voice Quality Statistics	Cisco IOS XE Everest 16.5.1b	Voice quality statistics provides information about the quality of the voice TDM-IP call. This feature is already implemented on ISR-G2, and the feature gap is filled in ISR 4000 series.

#### Table 73: Feature Information for Voice Quality Monitoring and Voice Quality Statistics

Feature Name	Releases	Feature Information
Voice Quality Monitoring	Cisco IOS XE Denali 16.3.1	The Voice Quality Monitoring (VQM) feature provides information on the voice quality metrics related to media (voice) quality, such as conversational mean opinion score (MOS), packet loss rate, and so on. VQM enables you to monitor the quality of calls traversing your VoIP network, and you can diagnose the cause of voice quality issues and troubleshoot them.

## **Prerequisites for Voice Quality Monitoring**

The following commands must be executed to configure the voice quality metrics:

- callmonitor
- rtcp all-pass-through
- media statistics
- media bulk-stats
- call-quality
  - ° max-dropout 2
  - ° max-reorder 2

## **Restrictions for Voice Quality Monitoring and Voice Quality Statistics**

- Only SIP-to-SIP call quality statistics calculation is supported.
- The RTCP field is not recalculated, as it is end-to-end statistics.
- The round trip delay is only retrieved by RTCP, which means the round trip delay is not calculated if there is no related RTCP.
- Only three codec types are supported for one media flow to calculate the jitter; considering the data path performance, these three codecs would be the maximum number in one cache line.
- Only one RTP synchronization source (SSRC) is supported concurrently per media flow, which is indicated in the m-line of the session description protocol (SDP).
- Round trip delay calculation for transcoding calls is not supported.
- VQM MOS values are not calculated for DSP based calls.
- The voice quality statistics covers only the TDM-IP call. The implementation focuses on filling the following statistics based on query response from DSP for TDM-SIP and TDM-H323 call:

- RoundTripDelay
- GapFillWithSilence
- ° GapFillWithPrediction
- ° GapFillWithInterpolation
- ° GapFillWithRedundancy
- HiWaterPlayoutDelay
- LoWaterPlayoutDelay
- · PlayDelayJitter

## Information About Voice Quality Monitoring

The VQM (Voice Quality Monitor) gives information on the voice quality metrics. The VQM on Cisco IOS XE platforms enables statistics gathering based on the received RTCP packets. From these statistics, a voice quality measurement is developed to show the quality of the call. The output is in a simple format, using a system of good, poor, and bad types of ratings.

The following metrics exists in Call Detail Record (CDR) and Management Information Base (MIB) in CUBE, indicating voice quality:

- 1 MOSQe (conversational quality MOS)
- 2 Round-trip-delay.
- **3** Receive-delay (current jitter buffer size).
- 4 Packet-Loss-Rate.

The CDR is sent at the end of a call if AAA accounting is configured.

A CDR example is as follows:

<MOS-Con>4.4072</MOS-Con>

<round-trip-delay>1 ms</round-trip-delay>

<receive-delay>64 ms</receive-delay>

<voice-quality-total-packet-loss>0.0000 %</ voice-quality-total-packet-loss>

#### **VQM Metrics**

The following are the metrics exported by VQM:

IOS VQM, Voice/Audio Description Quality Metric	Description	
MOS-Con	The conversational quality MOS. Conversational quality indicates the impact of the quality of the transmission on the dynamics of conversational exchanges between two parties; such metrics take into account delay, echo, and recency.	

IOS VQM, Voice/Audio Description Quality Metric	Description
round-trip-delay	The instantaneous round-trip delay. This may be obtained from the RTCP SR reports.
receive-delay	The minimum delay that will be applied to the packets received when using an adaptive jitter buffer.
voice-quality-total-packet-loss	The total number of packets lost by the jitter buffer in the RTP stream.

## How to Configure Voice Quality Monitoring

### **Enabling Media Statistics Globally**

Perform this task to globally enable media statistics in voice-service configuration mode to estimate the values for packet loss, jitter, and round-trip time.

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#### **SUMMARY STEPS**

- 1. enable
- 2. configure terminal
- 3. voice service voip
- 4. media statistics
- 5. end

#### **DETAILED STEPS**

	Command or Action	Purpose
Step 1	enable	Enables privileged EXEC mode.
	Example:	• Enter your password if prompted.
	Device> enable	
Step 2	configure terminal	Enters global configuration mode.
	<b>Example:</b> Device# configure terminal	

	Command or Action	Purpose
Step 3	voice service voip	Enters voice service VoIP configuration mode.
	<b>Example:</b> Device(config)# voice service voip	
Step 4	media statistics	Enables media statistics to estimate the values of packet loss, jitter, and Round Trip Time (RTT) statistics.
	<pre>Example: Device(conf-voi-serv)# media statistics</pre>	• The statistics are displayed using the <b>show voice history</b> and <b>show call active voice</b> commands.
		• If the <b>media statistics</b> command is disabled, the values will be zero.
Step 5	end	Returns to privileged EXEC mode.
	<b>Example:</b> Device(conf-voi-serv)# end	

### **Verifying Voice Quality Monitoring**

Perform this task to verify the configuration for voice quality monitoring. The **show** commands can be entered in any order.

#### **SUMMARY STEPS**

- 1. enable
- 2. show call active voice | include LostPackets
- 3. show call active voice | include ReceiveDelay
- 4. show call active voice brief | sec RTT
- 5. show call active voice stats | sec MC

#### **DETAILED STEPS**

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Step 1 enable Enables privileged EXEC mode.

> Example: Device> enable

## Step 2show call active voice | include LostPacketsDisplays statistics on the CUBE if the Voice Quality Metrics feature is configured.

#### **Example:**

#### Device# show call active voice | include LostPackets

LostPackets=0 LostPackets=0

#### Step 3 show call active voice | include ReceiveDelay

Displays statistics on the CUBE if the Voice Quality Metrics feature is configured.

#### Example:

#### Device# show call active voice | include ReceiveDelay

ReceiveDelay=0 ReceiveDelay=0

#### **Step 4** show call active voice brief | sec RTT

Displays a truncated version of call information for voice calls in CUBE if the Voice Quality Metrics feature is configured. Note This command is not applicable for TDM-IP voice calls.

#### Example:

#### Device# show call active voice brief | sec RTT

IP 173.39.65.81:7078 SRTP: off rtt:12ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g711ulaw TextRelay: off Transcoded: No ICE: Off IP 10.127.17.141:18920 SRTP: off rtt:12ms pl:0/0ms lost:0/0/0 delay:0/0/0ms g711ulaw TextRelay: off Transcoded: No ICE: Off

#### **Step 5** show call active voice stats | sec MC

Displays R-Factor Statistics (G.107 MOS) on the CUBE if the Voice Quality Metrics feature is configured. A sample output is provided below for a voice call using G.711ulaw, VAD on, and at 5 percent packet loss rate.

#### Example:

Device# show call active voice stats | sec MC

```
DSP/RF: ML=, MC=, R1=, R2=, IF=, ID=, IE=, BL=, R0=, VR=
DSP/RF: ML=4.2346, MC=4.2346, R1=92, R2=92, IF=0, ID=0, IE=0, BL=0, R0=93, VR=2.0
DSP/RF: ML=4.2346, MC=4.2346, R1=92, R2=92, IF=0, ID=0, IE=0, BL=0, R0=93, VR=2.0
```

The following is an example output for the SNMP MIB: cmqVoIPCallActiveRxPred107RMosConv.8520964.1 = 423 (MC)

For more information on the SNMP MIB "cmqVoIPCallActiveRxPred107RMosConv", see SNMP Object Navigator.

1

In the sample output, the following can be noted:

- ML for codec G.711ulaw is 4.2346.
- MC for codec G.711ulaw is 4.2346.
- IE for codec G.711 is 0.
- R0 is 93.

The following table defines the abbreviations used in the sample output.

Туре	Abbreviation	Definition
DSP/RF: R-Factor Statistics	ML	R-factor MOS listening quality objective
(G.107 MOS)	МС	R-factor MOS-CQE
	R1	R-factor for LQ profile1
	R2	R-factor for LQ
	IF	Effective codec impairment (IeEff)
	ID	Delay factors
	IE	Codec baseline score (Ie)
	BL	Codec baseline (Bpl)
	R0	Nominal value for R0 (default)
	VR	R-Factor version

Table 74: Router Output Definitions for the show call active voice stats command

### **Troubleshooting Tips**

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Use the following debug commands to troubleshoot the Voice Quality Monitoring feature:

- · debug voip rtp packets
- debug performance monitor
- debug radius accounting
- debug aaa accounting

## **Configuration Examples for Voice Quality Monitoring**

### **Example: Configuring Media Statistics Globally**

```
Device> enable
Device# configure terminal
Device(config)# voice service voip
Device(conf-voi-serv)# media statistics
Device(conf-voi-serv)# end
```

### **Example: CDR Enabled MOS Output**

At the end of a call, the MOSQe output is displayed in CDR only if the **debug radius accounting** is enabled.

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The **show log** | **sec MOS-Con** command displays the MOS-Con value as shown below:

Device# show log | sec MOS-Con

\*Jan 21 22:31:42.313: RADIUS: Cisco AVpair [1] 16 **"MOS-Con=4.2312"** \*Jan 21 22:31:42.313: RADIUS: Cisco AVpair [1] 16 **"MOS-Con=4.2312"** 





## Serviceability

• Support for Session Identifier, page 717



## **Support for Session Identifier**

Cisco Unified Border Element (CUBE) supports "Session Identifier" for end-to-end tracking of a SIP session in IP-based multimedia communication systems. Support for session identifier is in compliance with RFC 7206 and draft-ietf-insipid-session-id-15.

- Feature Information for Session Identifier Support, page 717
- Restrictions, page 718
- Information About Session Identifier, page 718
- Configuring Support for Session Identifier, page 719
- Troubleshooting Tips, page 719

## **Feature Information for Session Identifier Support**

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Releases	Feature Information
Cisco IOS 15.6(2)T	This feature enables CUBE to
Cisco IOS XE Denali 16.3.1	support "Session Identifier" for end-to-end tracking of a SIP session in IP-based multimedia communication systems in compliance with RFC 7206 and draft-ietf-insipid-session-id-15.
	A new keyword <b>session-id</b> is added to the following commands:
	• show call active voice
	• show call active video
	• show call history voice
	<ul> <li>show call history video</li> </ul>
	<ul> <li>show call active voice brief</li> </ul>
	<ul> <li>show call active video brief</li> </ul>
	Cisco IOS 15.6(2)T

Table 75: Feature Information for Session Identifier Support

## **Restrictions**

• Session Identifier is not supported for SIP-H.323, H.323-SIP, and H.323-H.323 calls.

## **Information About Session Identifier**

CUBE supports "Session Identifier" that overcomes the limitations with the existing call-identifiers and allows end-to-end tracking of a SIP session. To support session identifier, "Session-ID" header is added in the SIP request and response messages.



"Session Identifier" refers to the value of the identifier, whereas "Session-ID" refers to the header field used to convey the identifier.

The Session-ID comprises of Universally Unique Identifier (UUID) for each user agent participating in a call. Each call consists of two UUID known as local UUID and remote UUID. Local UUID is the UUID generated from the originating user agent and remote UUID is generated from the terminating user agent. The UUID values are presented as strings of lower-case hexadecimal characters, with the most significant octet of the

UUID appearing first. Session Identifier comprises of 32 characters and remains same for the entire session. Refer to RFC 4122 for more information on UUID.

#### **Example for Session ID header**

Session-ID: ab30317f1a784dc48ff824d0d3715d86; remote=47755a9de7794ba387653f2099600ef2

In the above example:

Local UUID =

ab30317f1a784dc48ff824d0d3715d86

Remote UUID =

47755a9de7794ba387653f2099600ef2

#### **Feature Behavior**

- If all the user agents associated with CUBE support session-id, then CUBE allows pass-through of the Session ID header in all SIP request and response messages for the session.
- CUBE looks for the Session ID header present in the SIP messages and validates the SessionID header syntax as defined in draft-ietf-insipid-session-id-15. Session ID format earlier to draft-ietf-insipid-session-id-15 is considered as unsupported.
- If some of the user agents do not support session ID, CUBE generates local UUID on behalf of the user agent and sends the generated UUID in SIP request and response. CUBE generates UUID based on version 5 (SHA-1).
- If a Session ID is received in the format as defined in RFC 7329, CUBE considers it as unsupported. CUBE generates local UUID on behalf of the user agent and sends the generated UUID in SIP request and response.
- In a mid call scenario, where user a session is switched from supporting session identifier to non-supporting session identifier, CUBE saves the previous non-NULL session identifier and sends the saved non-NULL session identifier in re-invite messages as needed.
- For high availability, session ID is check pointed in active and re-created in standby.

### **Configuring Support for Session Identifier**

Session Identifier support is enabled on CUBE by default. No additional configuration required.

### **Troubleshooting Tips**

The following show commands helps you to troubleshoot any issues with session identifier.

- show call active voice session-id WORD
- show call active voice brief session-id WORD
- show call active video session-id WORD
- show call active video brief session-id WORD

*WORD* can be complete session identifier (local, remote, or both), or wildcard pattern of local or remote UUID. The valid wildcard patterns for search are \*, 0-9, a-f, A-F.

The following session identifier is considered in the below examples:

```
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
```

#### **Valid Search Patterns**

You can search for the session identifier using complete Session ID header as shown below:

Device# show call active voice session-id db248b6cbdc547bbc6c6fdfb6916eeb; remote=4fd24d9121935531a7f8d750ad16e19

```
Telephony call-legs: 0
SIP call-legs: 1
H323 call-legs: 0
.
.
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
.
.
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 1
```

You can search for the session identifier using complete local UUID as shown below:

```
Device# show call active voice session-id db248b6cbdc547bbc6c6fdfb6916eeb
Telephony call-legs: 0
SIP call-legs: 1
H323 call-legs: 0
.
.
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
.
.
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 1
```

You can search for the session identifier using complete remote UUID as shown below:

```
Device# show call active voice session-id 4fd24d9121935531a7f8d750ad16e19
Telephony call-legs: 0
SIP call-legs: 1
H323 call-legs: 0
.
.
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
.
.
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 1
```

You can search for session id using wildcard pattern match as shown below:

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```
Device# Device# show call active voice session-id 4fd2*
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
```

```
SessionIDLocaluuid=4fd24d9121935531a7f8d750ad16e19
SessionIDRemoteuuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
Device# show call active voice session-id *f*16e*
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
SessionIDLocaluuid=4fd24d9121935531a7f8d750ad16e19
SessionIDRemoteuuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
Device# show call active voice brief session-id *
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
SessionIDLocaluuid=4fd24d9121935531a7f8d750ad16e19
SessionIDRemoteuuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
Device# show call active voice session-id *; remote=*
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
SessionIDLocaluuid=4fd24d9121935531a7f8d750ad16e19
SessionIDRemoteuuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
Device# show call active voice session-id 4fd24d9*;remote=*16eeb
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
```

```
.
SessionIDLocaluuid=4fd24d9121935531a7f8d750ad16e19
SessionIDRemoteuuid=db248b6cbdc547bbc6c6fdfb6916eeb
.
.
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
```

#### **Invalid Search Patterns**

The following wild card search patterns are invalid:

```
Device# show call active voice session-id ;remote=
Invalid Pattern. Pattern can have a string with ^[0-9a-fA-F*]+$ only OR a string with
^[0-9a-fA-F*];remote=[0-9a-fA-F*]+$.
Device# show call active voice session-id *;remote=
Invalid Pattern. Pattern can have a string with ^[0-9a-fA-F*]+$ only OR a string with
^[0-9a-fA-F*];remote=[0-9a-fA-F*]+$.
Device# show call active video session-id ;remote=*
Incorrect format for Session-ID Wildcard Pattern regular expression must be of the form
^[0-9A-Fa-f*]+$
Invalid Pattern. Pattern can have a string with ^[0-9a-fA-F*]+$ only OR a string with
^[0-9a-fA-F*];remote=[0-9a-fA-F*]+$.
Device# show call active voice session-id 4fd24d9*remote=*16eeb
Incorrect format for Session-ID Wildcard Pattern regular expression must be of the form
^[0-9A-Fa-f*]+$
```

```
Invalid Pattern. Pattern can have a string with [0-9a-fA-F^*]+ only OR a string with [0-9a-fA-F^*]; remote=[0-9a-fA-F^*]+.
```

#### Search using Null session identifier

If one of the session identifier is null, you can search for the session identifiers using 0 as wildcard pattern. The following session identifier is considered in the below example:

#### **Correlation between Session Identifier and Call Identifier**

The following session identifier is considered in the below examples:

```
SessionIDLocaluuid=db248b6cbdc547bbc6c6fdfb6916eeb
SessionIDRemoteuuid=4fd24d9121935531a7f8d750ad16e19
```

```
You can search for session identifier using the local UUID as shown below:
```

```
Device# show call active voice session-id d82c680a3eaecd5c29ac6ceeaa225061
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
SCCP call-legs: 0
Multicast call-legs: 0
VOTP:
ConnectionId[0x8CDAC180 0x10000 0x1B7 0x5B56400A]
IncomingConnectionId[0x8CDAC180 0x10000 0x1B7 0x5B56400A]
CallID=1022
GlobalCallId=[0xC3DAB665 0x770C11E5 0x80318550 0x5A000ED7]
SessionIDLocaluuid=d82c680a3eaecd5c29ac6ceeaa225061
SessionIDRemoteuuid=6497636d0b747785241cfbf5aa225064
CallReferenceId=0
CallServiceType=Unknown
RTP Loopback Call=FALSE
RemoteIPAddress=10.64.86.91
RemoteUDPPort=16614
RemoteSignallingIPAddress=10.64.86.91
RemoteSignallingPort=5060
RemoteMediaIPAddress=10.127.17.142
RemoteMediaPort=16614
CoderTypeRate=g711ulaw
GlobalCallId=[0xC3DAB665 0x770C11E5 0x80318550 0x5A000ED7]
SessionIDLocaluuid=6497636d0b747785241cfbf5aa225064
SessionIDRemoteuuid=d82c680a3eaecd5c29ac6ceeaa225061
RemoteIPAddress=10.64.86.91
RemoteUDPPort=21978
RemoteSignallingIPAddress=10.64.86.91
RemoteSignallingPort=5060
RemoteMediaIPAddress=10.127.17.188
RemoteMediaPort=21978
```

From the above output, you get to know that 1022 (highlighted) is the call identifier associated with the local session identifier **d82c680a3eaecd5c29ac6ceeaa225061**. You can now use this call identifier to get further details and debugging of the desired call as shown below:

Device# show sip-ua calls callid 1022

```
SIP CALL INFO of CCAPI callid 1022
Call 1
SIP Call ID
                           : 8cdac180-627159d8-9cd-5b56400a@10.64.86.91
   State of the call
                          : STATE ACTIVE (7)
   Substate of the call
                          : SUBSTATE NONE (0)
                           : 4443332212
  Calling Number
                           : 4443332211
   Called Number
   Called URI
                           : sip:4443332211010.64.86.132:5060
   Bit Flags
                           : 0xC0401C 0x10000100 0x80004
   CC Call ID
                           : 1022
   Source IP Address (Sig ): 10.64.86.132
   Destn SIP Req Addr:Port : [10.64.86.91]:5060
   Destn SIP Resp Addr:Port: [10.64.86.91]:5060
   Destination Name
                          : 10.64.86.91
   Number of Media Streams : 1
  Number of Active Streams: 1
                         : 0x0
  RTP Fork Object
   Media Mode
                           : flow-through
  Media Stream 1
                              : STREAM ACTIVE
     State of the stream
     Stream Call ID
                              : 1022
     Stream Type
                              : voice-only (0)
```

```
Stream Media Addr Type
                              : 1
     Negotiated Codec
                              : g711ulaw (160 bytes)
     Codec Payload Type
                             : 0
     Negotiated Dtmf-relay
                             : inband-voice
     Dtmf-relay Payload Type : 0
                              : -1
     OoS ID
     Local QoS Strength
                              : BestEffort
     Negotiated QoS Strength : BestEffort
     Negotiated QoS Direction : None
     Local QoS Status
                             : None
     Media Source IP Addr:Port: [10.64.86.132]:16424
     Media Dest IP Addr:Port : [10.127.17.142]:16614
Options-Ping ENABLED:NO
                           ACTIVE:NO
SIP CALL INFO of peer leg CCAPI callid 1023
Call 2
                          : C3DEFC15-770C11E5-80348550-5A000ED7@10.64.86.132
STP Call TD
   State of the call
                          : STATE_ACTIVE (7)
                         : SUBSTATE NONE (0)
: 4443332212
   Substate of the call
   Calling Number
                          : 4443332211
  Called Number
   Called URT
                          : sip:4443332211010.64.86.91:5060
  Bit Flags
                          : 0xC04018 0x90000100 0x80080
   CC Call ID
                           : 1023
   Source IP Address (Sig ): 10.64.86.132
   Destn SIP Req Addr:Port : [10.64.86.91]:5060
   Destn SIP Resp Addr:Port: [10.64.86.91]:5060
                          : 10.64.86.91
   Destination Name
   Number of Media Streams : 1
  Number of Active Streams: 1
                       : 0x0
  RTP Fork Object
  Media Mode
                          : flow-through
   Media Stream 1
     State of the stream
                            : STREAM ACTIVE
     Stream Call ID
                             : 1023
     Stream Type
                             : voice-only (0)
     Stream Media Addr Type
                             : 1
     Negotiated Codec
                             : g711ulaw (160 bytes)
     Codec Payload Type
                             : 0
                             : inband-voice
     Negotiated Dtmf-relav
     Dtmf-relay Payload Type : 0
                             : -1
     QoS ID
     Local QoS Strength
                             : BestEffort
     Negotiated QoS Strength : BestEffort
     Negotiated QoS Direction : None
     Local QoS Status
                             : None
     Media Source IP Addr:Port: [10.64.86.132]:16426
     Media Dest IP Addr:Port : [10.127.17.188]:21978
```

#### **Example for video Calls**

The following session identifier is considered in the below example:

```
SessionIDLocaluuid=6f0a93a3a79451aebeb6d83f79a3359f
SessionIDRemoteuuid=a55b0f45861551b88f57d1fb5bb23f89
```

```
Note
```

All the search patterns listed above for voice calls are also valid for video calls.

You can search for the session identifier using complete UUID (local, remote, or both) or use a wildcard pattern.

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Device# show call active video session-id 6f\*

```
Telephony call-legs: 0
SIP call-legs: 2
H323 call-legs: 0
Call agent controlled call-legs: 0
```

```
SCCP call-legs: 0
Multicast call-legs: 0
Total call-legs: 2
GENERIC:
SetupTime=56399650 ms (*16:58:12.964 IST Thu Aug 20 2015)
Index=1
PeerAddress=sipp
PeerSubAddress=
PeerId=1
PeerIfIndex=14
LogicalIfIndex=0
ConnectTime=56400660 ms (*16:58:13.974 IST Thu Aug 20 2015)
CallDuration=00:00:56 sec
CallState=4
CallOrigin=2
ChargedUnits=0
InfoType=video
TransmitPackets=0
TransmitBytes=0
ReceivePackets=0
ReceiveBytes=0
VOIP:
ConnectionId[0x6083CB92 0x466511E5 0xFFFFFF8018F617 0xFFFFFFFA7C45A02]
IncomingConnectionId[0x6083CB92 0x466511E5 0xFFFFFF8018F617 0xFFFFFFF77C45A02]
CallID=11
GlobalCallId=[0x6083F24F 0x466511E5 0xFFFFFF801BF617 0xFFFFFFF77C45A02]
CallReferenceId=0
CallServiceType=Unknown
RTP Loopback Call=FALSE
SessionIDLocaluuid=6f0a93a3a79451aebeb6d83f79a3359f
SessionIDRemoteuuid=a55b0f45861551b88f57d1fb5bb23f89
RemoteIPAddress=10.64.86.70
RemoteSignallingIPAddress=10.64.86.70
RemoteSignallingPort=5061
RemoteMediaIPAddress=10.64.86.70
RemoteMediaPort=6003
RoundTripDelay=0 ms
tx_DtmfRelay=inband-voice
FastConnect=FALSE
```

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# PART XX

## Appendixes

- Additional References, page 729
- Glossary, page 735



## **Additional References**

The following sections provide references related to the CUBE Configuration Guide.

- Related References, page 729
- Standards, page 730
- MIBs, page 731
- RFCs, page 731
- Technical Assistance, page 733

## **Related References**

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Related Topic	Document Title
Feature Navigator	For information about platforms supported, and Cisco IOS software image support., search by Feature Name listed in Feature Information Table in www.cisco.com/go/cfn
Bug Search Tool Kit	For information about latest caveats and feature information, see Bug Search Tool
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS Voice commands	Cisco IOS Voice Command Reference
Cisco IOS Voice Configuration Library	For more information about Cisco IOS voice features, including feature documents, and troubleshooting informationat
	http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/ voice/config_library/15-mt/cube-15-mt-library.html

Related Topic	Document Title
Related Application Guides	<ul> <li>Cisco Unified Communications Manager and Cisco IOS Interoperability Guide</li> <li>Cisco IOS SIP Configuration Guide</li> <li>Cisco Unified Communications Manager (CallManager) Programming Guides</li> </ul>
Troubleshooting and Debugging guides	<ul> <li>Cisco IOS Debug Command Reference, Release 15.3.</li> <li><i>Troubleshooting and Debugging VoIP Call</i> <i>Basics</i> at http://www.cisco.com/en/US/tech/ tk1077/technologies_tech_ note09186a0080094045.shtml</li> <li><i>VoIP Debug Commands</i> at http://www.cisco.com/en/US/docs/routers/access/ 1700/1750/software/configuration/guide/debug.html</li> </ul>

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## **Standards**

Standard	Title
ITU-T G.711	—

## MIBs

MIB	MIBs Link
<ul> <li>CISCO-PROCESS MIB</li> <li>CISCO-MEMORY-POOL-MIB</li> <li>CISCO-SIP-UA-MIB</li> <li>DIAL-CONTROL-MIB</li> <li>CISCO-VOICE-DIAL-CONTROL-MIB</li> <li>CISCO-DSP-MGMT-MIB</li> <li>IF-MIB</li> <li>IP-TAP-MIB</li> <li>TAP2-MIB</li> <li>USER-CONNECTION-TAP-MIB</li> </ul>	To locate and download MIBs for selected platforms, Cisco IOS XE software releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

## **RFCs**

Γ

RFC	Title
RFC 1889	RTP: A Transport Protocol for Real-Time Applications
RFC 2131	Dynamic Host Configuration Protocol
RFC 2132	DHCP Options and BOOTP Vendor Extensions
RFC 2198	RTP Payload for Redundant Audio Data
RFC 2327	SDP: Session Description Protocol
RFC 2543	SIP: Session Initiation Protocol
RFC 2543-bis-04	SIP: Session Initiation Protocol, draft-ietf-sip-rfc2543bis-04.txt
RFC 2782	A DNS RR for Specifying the Location of Services (DNS SRV)
RFC 2806	URLs for Telephone Calls

RFC	Title
RFC 2833	RTP Payload for DTMF Digits, Telephony Tones and Telephony Signals
RFC 3203	DHCP reconfigure extension
RFC 3261	SIP: Session Initiation Protocol
RFC 3262	Reliability of Provisional Responses in Session Initiation Protocol (SIP)
RFC 3323	A Privacy Mechanism for the Session Initiation Protocol (SIP)
RFC 3325	Private Extensions to the Session Initiation Protocol (SIP) for Asserted Identity within Trusted Networks
RFC 3515	The Session Initiation Protocol (SIP) Refer Method
RFC 3361	Dynamic Host Configuration Protocol (DHCP-for-IPv4) Option for Session Initiation Protocol (SIP) Servers
RFC 3455	Private Header (P-Header) Extensions to the Session Initiation Protocol (SIP) for the 3rd-Generation Partnership Project (3GPP)
RFC 3608	Session Initiation Protocol (SIP) Extension Header Field for Service Route Discovery During Registration
RFC 3711	The Secure Real-time Transport Protocol (SRTP)
RFC 3925	Vendor-Identifying Vendor Options for Dynamic Host Configuration Protocol version 4 (DHCPv4)

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## **Technical Assistance**

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Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.	http://www.cisco.com/cisco/web/support/index.html
To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.	
Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	

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## Glossary

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### Glossary

AMR-NB — Adaptive Multi Rate codec - Narrow Band.

Allow header — Lists the set of methods supported by the UA generating the message.

**bind** — In SIP, configuring the source address for signaling and media packets to the IP address of a specific interface.

**call**—In SIP, a call consists of all participants in a conference invited by a common source. A SIP call is identified by a globally unique call identifier. A point-to-point IP telephony conversation maps into a single SIP call.

call leg —A logical connection between the router and another endpoint.

CLI -command-line interface.

Content-Type header — Specifies the media type of the message body.

**CSeq header**—Serves as a way to identify and order transactions. It consists of a sequence number and a method. It uniquely identifies transactions and differentiates between new requests and request retransmissions.

**delta**—An incremental value. In this case, the delta is the difference between the current time and the time when the response occurred.

dial peer -An addressable call endpoint.

**DNS** ----Domain Name System. Used to translate H.323 IDs, URLs, or e-mail IDs to IP addresses. DNS is also used to assist in locating remote gatekeepers and to reverse-map raw IP addresses to host names of administrative domains.

DNS SRV -Domain Name System Server. Used to locate servers for a given service.

**DSP**—Digital Signal Processor.

EFXS — IP phone virtual voice ports.

**FQDN**—fully qualified domain name. Complete domain name including the host portion; for example, *serverA.companyA.com*.

FXS —analog telephone voice ports.

**gateway** —A gateway allows SIP or H.323 terminals to communicate with terminals configured to other protocols by converting protocols. A gateway is the point where a circuit-switched call is encoded and repackaged into IP packets.

**H.323**—An International Telecommunication Union (ITU-T) standard that describes packet-based video, audio, and data conferencing. H.323 is an umbrella standard that describes the architecture of the conferencing system and refers to a set of other standards (H.245, H.225.0, and Q.931) to describe its actual protocol.

iLBC —internet Low Bitrate Codec.

INVITE—A SIP message that initiates a SIP session. It indicates that a user is invited to participate, provides a session description, indicates the type of media, and provides insight regarding the capabilities of the called and calling parties.

IP—Internet Protocol. A connectionless protocol that operates at the network layer (Layer 3) of the OSI model. IP provides features for addressing, type-of-service specification, fragmentation and reassemble, and security. Defined in RFC 791. This protocol works with TCP and is usually identified as TCP/IP. See TCP/IP.

ISDN —Integrated Services Digital Network.

**Minimum Timer**—Configured minimum value for session interval accepted by SIP elements (proxy, UAC, UAS). This value helps minimize the processing load from numerous INVITE requests.

Min-SE — Minimum Session Expiration. The minimum value for session expiration.

**multicast** —A process of transmitting PDUs from one source to many destinations. The actual mechanism (that is, IP multicast, multi-unicast, and so forth) for this process might be different for LAN technologies.

originator —User agent that initiates the transfer or Refer request with the recipient.

PDU -- protocol data units. Used by bridges to transfer connectivity information.

**PER**—Packed Encoding Rule.

proxy —A SIP UAC or UAS that forwards requests and responses on behalf of another SIP UAC or UAS.

**proxy server** —An intermediary program that acts as both a server and a client for the purpose of making requests on behalf of other clients. Requests are serviced internally or by passing them on, possibly after translation, to other servers. A proxy interprets and, if necessary, rewrites a request message before forwarding it.

**recipient** —User agent that receives the Refer request from the originator and is transferred to the final recipient.

**redirect server**—A server that accepts a SIP request, maps the address into zero or more new addresses, and returns these addresses to the client. It does not initiate its own SIP request or accept calls.

re-INVITE — An INVITE request sent during an active call leg.

**Request URI**—Request Uniform Resource Identifier. It can be a SIP or general URL and indicates the user or service to which the request is being addressed.

**RFC**—Request For Comments.

**RTP**—Real-Time Transport Protocol (RFC 1889)

SCCP — Skinny Client Control Protocol.

SDP—Session Description Protocol. Messages containing capabilities information that are exchanged between gateways.

**session** —A SIP session is a set of multimedia senders and receivers and the data streams flowing between the senders and receivers. A SIP multimedia conference is an example of a session. The called party can be invited several times by different calls to the same session.

**session expiration** —The time at which an element considers the call timed out if no successful INVITE transaction occurs first.

**session interval**—The largest amount of time that can occur between INVITE requests in a call before a call is timed out. The session interval is conveyed in the Session-Expires header. The UAS obtains this value from the Session-Expires header of a 2xx INVITE response that it sends. Proxies and UACs determine this value from the Session-Expires header in a 2xx INVITE response they receive.

**SIP** —Session Initiation Protocol. An application-layer protocol originally developed by the Multiparty Multimedia Session Control (MMUSIC) working group of the Internet Engineering Task Force (IETF). Their goal was to equip platforms to signal the setup of voice and multimedia calls over IP networks. SIP features are compliant with IETF RFC 2543, published in March 1999.

**SIP URL** —Session Initiation Protocol Uniform Resource Locator. Used in SIP messages to indicate the originator, recipient, and destination of the SIP request. Takes the basic form of *user@host*, where *user* is a name or telephone number, and *host* is a domain name or network address.

**SPI**—service provider interface.

socket listener — Software provided by a socket client to receives datagrams addressed to the socket.

stateful proxy —A proxy in keepalive mode that remembers incoming and outgoing requests.

**TCP**—Transmission Control Protocol. Connection-oriented transport layer protocol that provides reliable full-duplex data transmissions. TCP is part of the TCP/IP protocol stack. See also TCP/IP and IP.

TDM —time-division multiplexing.

UA —user agent. A combination of UAS and UAC that initiates and receives calls. See UASand UAC.

UAC —user agent client. A client application that initiates a SIP request.

**UAS**—user agent server. A server application that contacts the user when a SIP request is received and then returns a response on behalf of the user. The response accepts, rejects, or redirects the request.

**UDP**—User Datagram Protocol. Connectionless transport layer protocol in the TCP/IP protocol stack. UDP is a simple protocol that exchanges datagrams without acknowledgments or guaranteed delivery, requiring that error processing and retransmission be handled by other protocols. UDP is defined in RFC-768.

**URI** —Uniform Resource Identifier. Takes a form similar to an e-mail address. It indicates the user's SIP identity and is used for redirection of SIP messages.

**URL**—Universal Resource Locator. Standard address of any resource on the Internet that is part of the World Wide Web (WWW).

User Agent —A combination of UAS and UAC that initiates and receives calls. See UAS and UAC.

VFC —Voice Feature Card.

**VoIP**—Voice over IP. The ability to carry normal telephone-style voice over an IP-based Internet with POTS-like functionality, reliability, and voice quality. VoIP is a blanket term that generally refers to the Cisco standards-based approach (for example, H.323) to IP voice traffic.

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