



Oracle Managed Cloud Services Global Price List
Software Investment Guide
December 15, 2016

Options for Oracle Public Cloud – PaaS and IaaS

Oracle Technology Cloud Transition Service for Oracle Applications Unlimited, Small
 Oracle Technology Cloud Transition Service for Oracle Applications Unlimited, Medium
 Oracle Technology Cloud Transition Service for Oracle Applications Unlimited, Large
 Oracle Technology Cloud Transition Advisory Service, Custom
 Oracle Managed Applications Unlimited on Oracle Technology Cloud Service , Tier One, Minimum Complexity
 (Priced in advance of availability)
 Oracle Managed Applications Unlimited on Oracle Technology Cloud Service, Tier One, Low Complexity
 Oracle Managed Applications Unlimited on Oracle Technology Cloud Service, Tier One, High Complexity
 Oracle Managed Applications Unlimited on Oracle Technology Cloud Service , Tier Two, Minimum Complexity
 (Priced in advance of availability)
 Oracle Managed Applications Unlimited on Oracle Technology Cloud Service, Tier Two, Low Complexity
 Oracle Managed Applications Unlimited on Oracle Technology Cloud Service, Tier Two, High Complexity
 Oracle Managed Applications Unlimited on Oracle Technology Cloud, Custom
 Oracle Managed Applications Unlimited Non-Production Service on Oracle Technology Cloud
 Oracle Managed Applications Unlimited on Oracle Technology Cloud - Enhanced Recovery Service (Priced in
 advance of availability)
 Oracle Managed Database Cloud Service, Standard
 Oracle Managed Database Cloud Service, Custom
 Oracle Managed Java Cloud Service, Standard
 Oracle Managed Java Cloud Service, Custom

Part Number	Administration Services
B86065	N/A
B86066	N/A
B86067	N/A
TBD	N/A
TBD	N/A
B86070	N/A
B86071	N/A
TBD	N/A
B86068	N/A
B86069	N/A
B86633	N/A
B86072	N/A
TBD	N/A
B87028	N/A
B86729	N/A
B87029	N/A
B86730	N/A

Computer and Administration Services	Technology Cloud Monthly Fee	Setup/ One Time Fee	Minimum	
N/A	N/A	50,000		One Time Fee
N/A	N/A	90,000		One Time Fee
N/A	N/A	140,000		One Time Fee
N/A	Per Quotation	N/A		One Time Fee
N/A	11,250	N/A		List Per Month
N/A	14,170	N/A		List Per Month
N/A	34,170	N/A		List Per Month
N/A	8,330	N/A		List Per Month
N/A	10,000	N/A		List Per Month
N/A	17,500	N/A		List Per Month
N/A	Per Quotation	N/A		
N/A	1,250	N/A		List Per Month
N/A	2,080	N/A		List Per Month
N/A	100	N/A	8,300	List Per OCPU Per Month
N/A	Per Quotation	N/A	N/A	
N/A	75	N/A	8,300	List Per OCPU Per Month
N/A	Per Quotation	N/A	N/A	

Per Quotation services must be priced and quoted in CSQM; all other Options for Oracle Public Cloud may be purchased via CPQ.

Oracle Managed Cloud Services OCPU

Per Quotation

Per Quotation

OMCS OCPU Per Month

Category	Included Services
Oracle Technology Managed Cloud Service	
Oracle Database	Enterprise Edition, Standard Edition
Enterprise Edition Options	Real Application Clusters, Partitioning, OLAP, Advanced Analytics, Spatial and Graph, Advanced Security, Label Security
Database Enterprise Management	Diagnostics Pack, Tuning Pack, Change Management Pack, Configuration Management Pack
Tools	Internet Developer Suite, Discoverer Desktop Edition, JDeveloper, Programmer
Data Warehousing Products	Express Server, Express Analyzer, Express Objects
Other Products	Secure Enterprise Search
Application Server	TopLink and Application Development Framework, Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Data Integrator Enterprise Edition, Forms and Reports, Weblogic Server Enterprise Edition, Weblogic Server Standard Edition, Service Bus, Directory Services, SOA Suite for Oracle Middleware, Service Registry, Enterprise Repository, Event Processing, WebLogic Suite
Application Server Enterprise Management	Diagnostics Pack for Oracle Middleware, Configuration Management Pack for Oracle Middleware
Identity Management Products	Identity Governance Suite, Directory Services Plus, Access Management Suite Plus, Identity and Access Management Suite Plus, Access Manager, Identity Federation, Entitlements Server, Entitlements Server Security Module, Identity Manager, Identity Manager Connector, Management Pack Plus for Identity Management
Application Integration Architecture	Application Integration Architecture Foundation Pack
Data Integration Technology	Enterprise Data Quality Profiling for Data Integration, Enterprise Data Quality Audit and Dashboard for Data Integration, Enterprise Data Quality Real-Time Processing for Data Integration, Enterprise Data Quality Batch Processing for Oracle Data Integration, Enterprise Data Quality Address Verification Server for Oracle Data Integration
Fusion Middleware Adapters	Application Adapters, Oracle E-Business Suite Adapter, Mainframe and TP-Monitor Adapters, RosettaNet Adapter, EDI Adapter, Application Adapters for Data Integration, Integration Adapter for SAP R/3, Integration Adapter for JD Edwards World
WebCenter Products	WebCenter Suite Plus, WebCenter Portal , WebCenter Content, WebCenter Sites, WebCenter Sites Satellite Server, WebCenter Imaging, WebCenter Forms Recognition, WebCenter Capture, WebCenter Distributed Capture, WebCenter Real-time Collaboration
Other Technology Products	BPEL Process Manager, BPEL Process Manager Option, Customer Data Hub
Oracle E-Business Suite Managed Cloud Service	
Order Management	Configurator, iStore
Service	iSupport
Financial	iReceivables, Treasury
Supply Chain Planning	Advanced Supply Chain Planning, Constraint Based Optimization, Collaborative Planning, Rapid Planning, Strategic Network Optimization
Health Care	Oracle Healthcare Data Repository
Interaction Center Technology	Email Center
Human Resources	Payroll
Agile Product Lifecycle Management	Agile Distributed File Management, Agile ERP Connector
Logistics	Transportation Management, Option: Transportation Operational Planning, Option: Logistics Inventory Visibility, Option: Forwarding and Brokerage Operations, Option: Freight Payment, Billing and Claims, Option: Transportation Sourcing, Option: Transportation Cooperative Routing, Option: Fleet Management, In-Memory Logistics Command Center
Other	Dedicated Discoverer
Demantra Managed Cloud Service	
Demantra Managed Cloud Service	Demantra Demand Management, Demantra Advanced Forecasting and Demand Modeling, Demantra Real-time Sales and Operations Planning, Demantra Predictive Trade Planning, Demantra Deduction and Settlement Management, Demantra Trade Promotion Optimization
PeopleSoft Managed Cloud Service	
PeopleSoft Enterprise CRM	Online Marketing, Advanced Configurator
PeopleSoft Enterprise Human Resources	Candidate Gateway
PeopleSoft Enterprise Performance Management	Asset Liability Management, Local Products, Activity-Based Management, Compensation Mart, CRM Warehouse, Customer Scorecard, EPM Portal Pack, Financials Warehouse, Global Consolidations, HCM Warehouse, Healthcare Scorecard, Learning and Development Mart, Manufacturing Scorecard, Payables Mart, Receivables Mart, Recruiting Mart, Scorecard, Workforce Planning, Workforce Profile Mart, Workforce Rewards, Workforce Scorecard, Advanced Cost Accounting Mart , Analytics Forecasting, Customer Behavior Modeling , Customer Mart , ESA Mart, Fulfillment and Billing Mart, Funds Transfer Pricing, General Ledger and Profitability Mart, Inventory Mart, Manufacturing Mart, Marketing Mart, Performance Management Warehouse, Planning and Budgeting, Predictive Analytics, Procurement Mart, Project Portfolio Management, Real Estate Mart, Risk Weighted Capital, Sales Mart, Service Mart, Spend Mart, Supplier Rating System, Supply Chain Planning Mart, Supply Chain Warehouse, Fusion Campus Solutions Intelligence, Campus Solutions Warehouse
J.D. Edwards Managed Cloud Service	
One View Reporting	One View Reporting Foundation, One View Reporting for Inventory Management, One View Reporting for Manufacturing Management, One View Reporting for Transportation Management, One View Reporting for Sales Order Management, One View Reporting for Service Management, One View Reporting for Procurement and Subcontract Management, One View Reporting for Capital Asset Management, One View Reporting for Project Costing, One View Reporting for Financials, One View Reporting for Payroll, One View Reporting for Real Estate Management
Customer Relationship Management	Advanced Pricing, Branch Scripting, Case Management, CRM Foundation, Sales Force Automation, Sales Order Management, Service Management, Service Management Foundation, Solution Advisor, Customer Self-Service, Fulfillment Management, Mobile Sales Inquiry
Manufacturing and Supply Chain Management	Advanced Stock Valuation, Agreement Management, Apparel Management, Blend Management, Bulk Stock Inventory, Configurator, Demand Flow Manufacturing, Demand Scheduling Execution, Grower Management, Grower Pricing and Payments , Inventory Management, Manufacturing Management, Plant Manager Dashboard , Product Variants, Quality Management, Requirements Planning, RFID Processor, Transportation Management, Warehouse Management
Supply Management	Buyer Workspace, Operational Sourcing , Procurement and Subcontract Management, Requisition Self Service , Supplier Self Service
Financial Management Suite	Expense Management, Financial Management and Compliance Console, Financials, Financials Option: Environmental Accounting and Reporting, One View Reporting for Financials , Mobile Expense Management, System Foundation
Human Capital Management	eRecruit, Human Resources, Time and Labor, Payroll, Self-Service Human Resources
Asset Lifecycle Management	Advanced Real Estate Forecasting, Capital Asset Management , Condition-Based Maintenance, Equipment Cost Analysis, Real Estate Management , Resource Assignments
Project Management	Contract and Service Billing , Homebuilder Management , Project Costing, Project and Government Contract Accounting
Tools & Technology	Core Tools and Infrastructure, Oracle Technology Foundation for JD Edwards EnterpriseOne, Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade

Oracle Managed Cloud Services OCPU

Per Quotation

Per Quotation

OMCS OCPU Per Month

Siebel CRM Managed Cloud Service	
Siebel CRM Customer Portal	Siebel eCustomer, CME eCustomer, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eCustomer, Finance Events, OGC eCustomer, OGC Quote and Order Capture for Customers, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Self Service Wireless for Customers, SmartScript for Customers, Siebel CRM Web Channel for Customers - Up to 15 Objects, eSales, CME eSales, Price Comparison for Customers, CME Quote and Order Capture for Customers, Financial Services eSales, Finance Events, OGC eSales, OGC Quote and Order Capture for Customers, Advisor for Customers, Configurator Runtime for Customers, Content Publishing for Customers, Dynamic Pricer for Customers, Events, Self Service Wireless for Customers, SmartScript for Customers, Siebel CRM Web Channel for Customers - Up to 15 Objects
Policy Automation Deployment	Oracle Policy Automation
Order Management	Siebel Configurator Administration Server, Siebel Customer Order Management Administration Server, Siebel Bulk Orders Administration Server, Siebel Consumer Goods Customer Order Management Administration Server
Siebel CRM Loyalty	Loyalty Engine Standard Edition, Loyalty Engine Multi-partner Edition, Loyalty Customer Portal , Partner Portal
Master Data Management - Customer Hub for B2B	Oracle Customer Hub B2B, Option: Oracle Activity Hub B2B, Option: Oracle Field Service Hub B2B, Option: Oracle Marketing Hub B2B, Option: Oracle Sales Hub B2B, Option: Oracle Service Hub B2B
Master Data Management - Customer Hub for B2C	Oracle Customer Hub B2C, Option: Oracle Activity Hub B2C, Option: Oracle Marketing Hub B2C, Option: Oracle Privacy Management Policy Hub B2C, Option: Oracle Sales Hub B2C, Option: Oracle Service Hub B2C
Master Data Management - Product Information Management (PIM)	Oracle Product Hub, Oracle Product Hub Add-on
Master Data Management – Data Quality	Oracle Enterprise Data Quality Address Verification Server, Oracle Enterprise Data Quality Standardization and Match, Oracle Enterprise Data Quality Profile and Audit, Oracle Enterprise Data Quality Product Data Extension, Oracle Watchlist Screening
Knowledge Enterprise Edition	Oracle Knowledge for Web Self Service Enterprise Edition
Proposals and Presentations	Siebel Proposals and Presentations, Siebel Financial Services Proposals and Presentations
Marketing Automation	Email Marketing Server
Partner Portal	Siebel Partner Portal, Siebel Advanced Market Development Funds for Partners, Siebel Advisor for Partners, Siebel Anywhere for Partners, Siebel Campaigns for Partners, Siebel Campaign Management for Partners, Siebel Configurator Runtime for Partners, Siebel Content Publishing for Partners, Siebel Customer Order Management Administrator for Partners, Siebel Dynamic Pricer for Partners , Siebel Field Service for Partners, Siebel Forecasting for Partners, Siebel CME Partner Portal, CME Partner Commerce, Credit Management for Partners, Design Opportunity Management for Partners, Fraud Management for Partners, Pricing Authorization Management for Partners, CME Quote and Order Capture for Partners, Finance Partner Portal, Agent Portal, Service Provider Portal, Individual and Group Coverage for Partners, Life and Pension for Partners, Siebel P&C Claims for Partners, Siebel P&C Policies for Partners, Siebel Financial Services Proposals and Presentations for Partners, Delegated Business Rules for Partners, Life Sciences Field Service for Partners, Dealer Portal, OGC Partner Portal, Credit Origination for Partners, Dealer Advanced Marketing, Financial Accounts for Partners, Siebel Remarketing for Partners, Showroom for Dealers, OGC Partner Commerce, OGC Quote and Order Capture for Partners, Deductions for Partners, Sales Volume Planning for Partners, Trade Promotions for Partners, Public Sector Partner Portal
Oracle Business Intelligence Technology and Applications Managed Cloud Service	
Oracle Business Intelligence	Business Intelligence Suite Enterprise Edition Plus, Business Intelligence Server Enterprise Edition, Business Intelligence Server Administrator, Answers, Delivers, Business Intelligence Publisher, Interactive Dashboard, Office Plug-in, Reporting and Publishing, Informatica PowerCenter and PowerConnect Adapters, Contact Center Telephony Analytics Fusion Edition, Marketing Analytics Fusion Edition, Partner Analytics Fusion Edition, Price Analytics Fusion Edition, Sales Analytics Fusion Edition, Service Analytics Fusion Edition, Project Analytics, Human Resources Analytics Fusion Edition, Loyalty Analytics, Supply Chain and Order Management Analytics Fusion Edition, Procurement and Spend Analytics Fusion Edition, Telecom Sales Analytics Fusion Edition, Telecom Marketing Analytics Fusion Edition, Telecom Service Analytics Fusion Edition, Finance Institutional Analytics Fusion Edition, Finance Marketing Analytics Fusion Edition, Finance Retail Analytics Fusion Edition, Finance Sales Analytics Fusion Edition, Finance Service Analytics Fusion Edition, Financial Services Profitability Analytics, Financial Analytics Fusion Edition, Insurance Marketing Analytics Fusion Edition, Insurance Partner Manager Analytics Fusion Edition, Financial Services Asset Liability Management Analytics, Insurance Sales Analytics Fusion Edition, Insurance Service Analytics Fusion Edition, Pharma Marketing Analytics Fusion Edition, Pharma Sales Analytics Fusion Edition, Consumer Goods Trade Funds Analytics Fusion Edition, Case Management Analytics Fusion Edition, Fusion Governance, Risk, and Compliance Intelligence, Fusion Transportation Intelligence, Demand Signal Repository, Advanced Planning Command Center, Manufacturing Analytics , Student Information Analytics, Enterprise Asset Management Analytics, Student Information Analytics, Spend Classification, Healthcare Marketing Analytics, Healthcare Partner Analytics, Healthcare Sales Analytics, Healthcare Service Analytics, Automotive Marketing Analytics, Automotive Partner Analytics, Automotive Sales Analytics, Automotive Service Analytics, Oil, Gas and Chemicals Marketing Analytics, Oil, Gas and Chemicals Sales Analytics, Oil, Gas and Chemicals Service Analytics
Hyperion Business Intelligence	Essbase Plus, Essbase Visual Explorer, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development
Oracle Hyperion Managed Cloud Services	
Enterprise Performance Management	Hyperion Planning Plus, Hyperion Workforce Planning, Hyperion Capital Asset Planning, Hyperion Public Sector Planning and Budgeting, Hyperion Profitability and Cost Management, Hyperion Strategic Finance, Hyperion Strategic Finance for Banking, Hyperion Performance Scorecard Plus, Essbase Plus, Hyperion Interactive Reporting, Hyperion Financial Reporting, Hyperion SQR Production Reporting, Hyperion Web Analysis, Data Integrator and Application Adapter for Data Integration, Hyperion Financial Data Quality Management, Hyperion Financial Data Quality Management Adapter Suite, Hyperion Data Relationship Management, Hyperion Data Relationship Management Steward, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development, Hyperion Project Financial Planning, Integrated Operational Planning, Integrated Margin Planning, Financial Services Balance Sheet Planning, Hyperion Financial Data Quality Management, Financial Data Quality Management Enterprise Edition, ERP Source Adapter for SAP, Hyperion Financial Management Plus, Hyperion Financial Close Suite, Hyperion Disclosure Management for Oracle Hyperion Financial Close Suite, Hyperion Data Relationship Management for Oracle Hyperion Financial Close Suite, Hyperion Financial Close Management, Hyperion Disclosure Management, Essbase Visual Explorer, Hyperion Financial Data Quality Management, Hyperion Financial Data Quality Management Adapter for Financial Management, Hyperion Data Integration Management, Hyperion Data Integration Management Source Adapter, Hyperion Data Integration Management Team Based Development, Quantitative Management and Reporting for Solvency II, Essbase Analytics Link for Hyperion Financial Management, Hyperion Financial Data Quality Management ERP Source Adapter for SAP, Hyperion Financial Close Suite, Essbase Visual Explorer, Hyperion Web Analysis, Hyperion Financial Data Quality Management Adapter for Financial Management, Hyperion Tax Provision, Financial Management Analytics, Tax Governance, Oracle Internet Directory, Hyperion Financial Data Quality Management Enterprise Edition, Hyperion Financial Data Quality Management Enterprise Edition Adapter for Financial Management, Hyperion Financial Data Quality Management Enterprise Edition Adapter Suite, Hyperion Financial Data Quality Management Enterprise Edition ERP Source Adapter for SAP, Hyperion Data Relationship Management for Oracle Hyperion Enterprise Financial Planning Suite, Hyperion Data Relationship Management Read Only Access
Oracle Retail Managed Cloud Service	
Oracle Retail Merchandise Planning & Optimization	Markdown Optimization, Oracle Retail Allocation, Oracle Retail Merchandise Financial Planning, Oracle Retail Assortment Planning, Oracle Retail Item Planning, Oracle Retail Category Management, Oracle Retail Predictive Application Server (RPAS) - Enterprise Engine, Oracle Retail Clearance Optimization Engine
Oracle Retail Merchandise Operations Management	Oracle Retail Merchandising System, Oracle Retail Sales Audit, Oracle Retail Price Management, Oracle Retail Trade Management, Oracle Retail Invoice Matching
Oracle Retail Integration Bus	Oracle Retail Integration Bus
Oracle Retail In Store Operations	Oracle Retail Store Inventory Management, Oracle Retail Central Office
Oracle Retail Supply Chain Management	Oracle Retail Demand Forecasting, Oracle Retail Replenishment Optimization
Primavera Managed Cloud Service	
Primavera P6	Primavera P6 Progress Reporter

Oracle Managed Cloud Services OCPU

Per Quotation

Per Quotation

OMCS OCPU Per Month

Category	Included Programs
Financial Services Managed Cloud Service	
Oracle FLEXCUBE Universal Banking	FLEXCUBE Universal Banking Base, FLEXCUBE Universal Banking Current Accounts and Savings Accounts, FLEXCUBE Universal Banking Corporate Deposits, FLEXCUBE Universal Banking Commercial Loans, FLEXCUBE Universal Banking Payments and Collections, FLEXCUBE Universal Banking Funds Transfer, FLEXCUBE Universal Banking Electronic Messaging Service, FLEXCUBE Universal Banking Standing Instructions, FLEXCUBE Universal Banking Cash Management, FLEXCUBE Universal Banking Bills and Collection, FLEXCUBE Universal Banking Letters of Credit, FLEXCUBE Universal Banking Nostro Reconciliation, FLEXCUBE Universal Banking Money Markets, FLEXCUBE Universal Banking Securities, FLEXCUBE Universal Banking Swaps and Forward Rate Agreements, FLEXCUBE Universal Banking Exchange Traded Derivatives for Interest Rate Futures and Options, FLEXCUBE Universal Banking Exchange Traded Derivatives for Currency Futures and Options, FLEXCUBE Universal Banking Exchange Traded Derivatives for Equity and Index Futures and Options, FLEXCUBE Universal Banking Exchange Traded Derivatives for Commodities Futures and Options, FLEXCUBE Universal Banking Over the Counter Currency Options, FLEXCUBE Universal Banking Over the Counter Interest Rate Options, FLEXCUBE Universal Banking Loan Syndication, FLEXCUBE Universal Banking Asset Management, FLEXCUBE Universal Banking Fixed Assets, FLEXCUBE Universal Banking Expense Processing, FLEXCUBE Universal Banking Commercial Leasing, FLEXCUBE Universal Banking Cobranza, FLEXCUBE Universal Banking Collections, FLEXCUBE Universal Banking Process Framework Base, FLEXCUBE Universal Banking Foreign Exchange, FLEXCUBE Universal Banking Foreign Exchange, FLEXCUBE Universal Banking Relationship Pricing, FLEXCUBE Universal Banking Term Deposits, FLEXCUBE Universal Banking Retail and Small and Medium Enterprise Loans, FLEXCUBE Universal Banking Microfinance, FLEXCUBE Universal Banking Safe Deposit Box, FLEXCUBE Universal Banking Branch, FLEXCUBE Universal Banking ATM Interface, FLEXCUBE Universal Banking Point of Sale Interface, FLEXCUBE Universal Banking Interactive Voice Response Interface, FLEXCUBE Universal Banking Mortgages, FLEXCUBE Universal Banking Consumer Leasing, FLEXCUBE Universal Banking Inventory Management
Oracle FLEXCUBE Universal Banking Origination	FLEXCUBE Universal Banking Account Origination, FLEXCUBE Universal Banking Credit Lines Origination, FLEXCUBE Universal Banking Letters of Credit Origination, FLEXCUBE Universal Banking Retail Loan Origination, FLEXCUBE Universal Banking Commercial Loans Origination
Oracle FLEXCUBE Information Server	FLEXCUBE Information Server Base for Universal Banking, FLEXCUBE Information Server Retail Liabilities Data Mart for Universal Banking, FLEXCUBE Information Server Retail Assets Data Mart for Universal Banking, FLEXCUBE Information Server Data Mart for Enterprise Limits and Collateral Management
Oracle FLEXCUBE Direct Banking	FLEXCUBE Direct Banking Base, FLEXCUBE Direct Banking Sites, FLEXCUBE Direct Banking Cross Channel Originations, FLEXCUBE Direct Banking Retail, FLEXCUBE Direct Banking Retail Loans, FLEXCUBE Direct Banking Retail Credit Cards, FLEXCUBE Direct Banking Retail Mutual Funds, FLEXCUBE Direct Banking Retail External Payment Interface, FLEXCUBE Direct Banking Retail Bulk Payment, FLEXCUBE Direct Banking Retail Peer-to-Peer Payments, FLEXCUBE Direct Banking Personal Finance Management, FLEXCUBE Direct Banking Corporate, FLEXCUBE Direct Banking Corporate Loans, FLEXCUBE Direct Banking Corporate Trade Finance, FLEXCUBE Direct Banking Corporate E-Factoring, FLEXCUBE Direct Banking Corporate Supply Chain Financing, FLEXCUBE Direct Banking Corporate Cash Management FLEXCUBE Direct Banking Corporate Foreign Exchange FLEXCUBE Direct Banking Corporate Credit Cards, FLEXCUBE Direct Banking Corporate to Bank Connectivity
Open Development Tools	FLEXCUBE Development Workbench for Universal Banking, FLEXCUBE Testing Workbench for Universal Banking, FLEXCUBE Development Workbench for Direct and Mobile Banking
Oracle FLEXCUBE Interfaces and Tools	FLEXCUBE Universal Banking Integration Gateway, FLEXCUBE Universal Banking Connector for Oracle Identity Manager
Oracle FLEXCUBE Enterprise Limits and Collateral Management	FLEXCUBE Enterprise Limits and Collateral Management
Oracle Financial Services Lending & Leasing	Financial Services Lending and Leasing Consumer Loans Origination, Financial Services Lending and Leasing Consumer Loans Servicing, Financial Services Lending and Leasing Consumer Loans Collection, Financial Services Lending and Leasing Lines Origination, Financial Services Lending and Leasing Lines Servicing, Financial Services Lending and Leasing Lines Collection, Financial Services Lending and Leasing Consumer Lease Origination, Financial Services Lending and Leasing Consumer Lease Servicing, Financial Services Lending and Leasing Consumer Lease Collection, Financial Services Lending and Leasing Wholesale Floor Planning
Oracle FLEXCUBE Private Banking	FLEXCUBE Private Banking Base, FLEXCUBE Private Banking Mutual Funds and Insurance, FLEXCUBE Private Banking Traded Securities, FLEXCUBE Private Banking Alternative Investments, FLEXCUBE Private Banking Collateralized Liabilities, FLEXCUBE Private Banking Investment Performance Management, FLEXCUBE Private Banking Financial Planning, FLEXCUBE Private Banking Order Management, FLEXCUBE Private Banking Customer Portal
Oracle Financial Services Analytical Applications Infrastructure	Financial Services Analytical Applications Infrastructure, Financial Services Enterprise Modeling, Financial Services Inline Processing Engine, Financial Services Analytical Applications Reconciliation Framework, Oracle Advanced Analytics for Oracle Financial Services Analytical Applications Infrastructure
Oracle Financial Services Analytical Applications for Enterprise Risk Management	Financial Services Basel Regulatory Capital Basic, Financial Services Basel Regulatory Capital Internal Ratings Based Approach, Financial Services Economic Capital Advanced, Financial Services Operational Risk Economic Capital, Financial Services Market Risk, Financial Services Credit Risk Management, Financial Services Retail Portfolio Risk Models and Pooling, Financial Services Liquidity Risk Management, Financial Services Hedge Management and IFRS Valuations, Financial Services Enterprise Risk Assessment, Financial Services Loan Loss Forecasting and Provisioning, Financial Services Model Risk Management
Oracle Financial Services Analytical Applications for Enterprise Performance Management	Financial Services Enterprise Financial Performance Analytics, Financial Services Asset Liability Management Analytics, Financial Services Balance Sheet Planning, Financial Services Funds Transfer Pricing, Financial Services Asset Liability Management, Financial Services Profitability Management, Financial Service Pricing Manager
Enterprise Risk Management Analytics	Financial Services ICAAP Analytics, Financial Services Basel Regulatory Capital Analytics, Financial Services Market Risk Analytics, Oracle Financial Services Enterprise Stress Testing and Capital Planning Analytics
Oracle Financial Services Data Management	Financial Services Data Foundation , Oracle Financial Services Data Integration Hub Foundation Pack, Oracle Financial Services Data Integration Hub Foundation Pack Extension for Oracle Banking Base, Oracle Financial Services Data Integration Hub Foundation Pack Extension for Oracle FLEXCUBE, Oracle Financial Services Data Integration Hub Foundation Pack Extension for Oracle Data Relationship Management, Oracle Financial Services Data Integration Hub Foundation Pack Extension for Oracle Fusion Accounting Hub
Oracle Financial Services Analytical Applications for Customer Insight	Financial Services Channel Analytics, Financial Services Institutional Performance Analytics, Financial Services Retail Performance Analytics, Financial Services Retail Customer Analytics
Oracle Financial Services Analytical Applications for Financial Crime and Compliance Management	Financial Services Trading Compliance, Financial Services Broker Compliance, Financial Services Fraud , Financial Services Anti Money Laundering Enterprise Edition, Financial Services Trading Compliance Enterprise Edition, Financial Services Broker Compliance Enterprise Edition, Financial Services Fraud Enterprise Edition, Financial Services Know Your Customer, Financial Services Personal Trading Approval, Financial Services Trade Blotter, Financial Services Regulatory Reporting , Financial Services Regulatory Reporting Electronic Filing, Financial Services Energy and Commodity Trading Compliance, Financial Services Enterprise Case Management, Financial Services Foreign Account Tax Compliance Act Management
Operational Risk	Financial Services Operational Risk Standard Edition, Financial Services Operational Risk Enterprise Edition, Financial Services Governance and Compliance Management, Financial Services Operational Risk Analytics
Financial Crime and Compliance Management Analytics	Financial Services Anti Money Laundering and Fraud Analytics, Financial Services Trading and Broker Compliance Analytics, Financial Services Energy and Commodity Trading Compliance Analytics, Financial Services Currency Transaction Reporting
User Productivity Kit Managed Cloud Service	
User Productivity Kit	User Productivity Kit - Content Server, Option: Developer, Option: Knowledge Center
Oracle ATG Managed Cloud Service	
Oracle ATG Web Commerce	Oracle ATG Web Commerce Managed Cloud Service Setup, Oracle ATG Web Commerce, Commerce Merchandising Administration, Commerce Service Center Programs, Oracle Endeca Guided Search

Administration
ServicesComputer and
Administration Services

Metric

Oracle Managed Cloud Services Module

Per Quotation

Per Quotation

Oracle Technology Managed Cloud Services	
Integration Products	Mainframe Integration Gateways
Oracle E-Business Suite Managed Cloud Service	
Interaction Center Technology	Advanced Inbound Telephony, Advanced Outbound Telephony, Scripting
Supply Chain Planning	Service Parts Planning, Production Scheduling, Inventory Optimization, Global Order Promising
Master Data Management	Customer Hub B2B (Customer Data Hub), Customer Hub Add-on B2B, Customer Hub B2C, Customer Hub Add-on B2C, Customer Hub Data Steward, Product Hub Data Steward, Site Hub, Supplier Hub, Financial Accounting Hub
Master Data Management - Product Information Management	Product Hub (Product Information Master (PIM) Data Hub), Product Hub Add-on
Product Hub Options	Option: Product Data Synchronization for GDSN and UCCnet Services
Communications/Utilities	Telco Provisioning, Number Portability, Telecommunications Billing Integrator, CRL Financial Management
Financial Services	Regulatory Capital Manager, Profitability Manager, Transfer Pricing, Risk Manager, Financial Data Manager, Financial Services Provisioning, Lease Management
High Tech	Shop Floor Management, Supply Chain Trading Connector for RosettaNet
Other	Financials & Sales Analyzers, Financial Consolidation Hub, Demand Planning, Content Services
PeopleSoft Managed Cloud Service	
PeopleSoft Enterprise CRM	CTI Integration, Infosync Client, Infosync Server, Mobile Account Planning, Mobile Order Capture, Mobile Sales, Partner Platform, Real-Time Advisor, Sales for BlackBerry, Mobile Configurator, InfoSync, Site Marketing, Revenue Management Field and Device Management, Revenue Management Payment Processing, Revenue Management Platform, Revenue Management Rating and Calculations
PeopleSoft Enterprise Financials	Project Portfolio management, Flow Production, Maintenance Management, Demand Consensus, PDP Collaborative Web Client, Project Costing Process Integration Pack for SAP, Repetitive Manufacturing Optimization, Sales and Operations Planning, SCM Data Collection Advantage, Source to Settle Process Integration Pack, Strategic Network Optimization, Supply Chain Business Modeler, Supply Planning Advanced Multisite Planner, Theory of Constraints Scheduling
PeopleSoft Enterprise Human Resources	Recruiting solutions, Global Payroll Country Extensions, Sales Incentive Management for High-Tech & Industrial, Stock Administration, Mobile Healthcare Advantage, Sales Incentive Management, Sales Incentive Management for Banking and Capital Markets
JD Edwards Managed Cloud Service	
Supply Chain Planning (APS)	Advanced Planning Agent, Order Promising, PDP Collaborative Web Client, Production Scheduling, Production Scheduling - Process

Administration Services	Computer and Administration Services	Metric
Per Quotation	Per Quotation	
N/A	Per Quotation	
N/A	Per Quotation	
Per Quotation	Per Quotation	
N/A	Per Quotation	
N/A	Per Quotation	
Per Quotation	Per Quotation	
N/A	Per Quotation	
Per Quotation	Per Quotation	
Per Quotation	Per Quotation	
N/A	Per Quotation	
N/A	Per Quotation	

Engineered Systems Managed Cloud Services
Exadata Managed Cloud Services
Exadata Managed Cloud Services Setup
Exadata Managed Cloud Services Data Center
Exalogic Managed Cloud Services
Exalogic Managed Cloud Services Setup
Exalogic Managed Cloud Services Data Center
Exalytics Managed Cloud Services
Exalytics Managed Cloud Services Setup
Exalytics Managed Cloud Services Data Center
Oracle SuperCluster Managed Cloud Services
Oracle SuperCluster Managed Cloud Services Setup
Oracle SuperCluster Managed Cloud Services Data Center

Oracle E-Business Suite Managed Cloud Services

Professional Application User
External Application UserPer Quotation
Per QuotationPer Quotation
Per Quotation

Category	Included Programs
Intelligence	E-Business Intelligence, Balanced Scorecard, Enterprise Planning and Budgeting
Marketing and Sales	Marketing, Trade Management, Advanced Pricing, TeleSales, Field Sales, Quoting, Proposals, Partner Management, Incentive Compensation
Order Management	Order Management, Advanced Pricing, Release Management, Sales Contracts
Logistics	Inventory Management, Option: Warehouse Management, Mobile Supply Chain Applications, Landed Cost Management, Option: Advanced Pricing
Procurement	Purchasing, Procurement Contracts, Services Procurement, Advanced Pricing, iProcurement, Sourcing, iSupplier Portal, Sourcing Optimization
Manufacturing	Discrete Manufacturing, Mobile Supply Chain Applications, Flow Manufacturing, Production Scheduling, Process Manufacturing
Asset Lifecycle Management	Asset Tracking, Property Manager
Maintenance Management	Enterprise Asset Management, Self-Service Work Requests
Service	TeleService, Service Contracts, Field Service, Spares Management, Advanced Scheduler, Mobile Field Service, Depot Repair
Projects	Project Costing, Project Billing, Project Management, Project Contracts, Project Resource Management, Project Collaboration
Product Lifecycle Management	Product Lifecycle Management, Product Data Synchronization for GDSN and UCcnet Services
Financial	Financials, Activity Based Management, Advanced Collections, Internal Controls Manager, Internet Expenses, iReceivables
Financial Services	Budgeting and Planning, Lease and Finance Management
Channel Revenue Management	Accounts Receivable Deductions Settlement
Human Resources	Human Resources, Advanced Benefits, iRecruitment, Payroll (requires additional Premium Applications module fee), HR Intelligence, Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Customer Data Management	Customer Data Librarian
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing

Self Service Application User

Per Quotation

Per Quotation

Category	Included Programs
Intelligence	Enterprise Planning and Budgeting, Profitability Manager
Marketing and Sales	Partner Management, Incentive Compensation
Procurement	iProcurement, Sourcing, iSupplier Portal, Services Procurement
Maintenance Management	Self-Service Work Requests
Projects	Project Resource Management, Project Collaboration
Financial	Internet Expenses, iReceivables, Internal Control Manager
Human Resources	Self-Service Human Resources, Time and Labor
Learning Management	Learning Management, Online Learning, iLearning
Other	Tutor for Applications, Self-Service Tutor for Applications
Read-Only Users	Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, Process Manufacturing
Service	Field Service, Spares Management, Advanced Scheduler, Mobile Field Service

Endeca Managed Cloud Services

Endeca for Oracle E-Business Suite Managed Cloud Services

Per Quotation

Per Quotation

Application User

Category	Program
E-Business Suite Extensions for Oracle Endeca	Order Management Extensions for Oracle Endeca, Discrete Manufacturing Extensions for Oracle Endeca, Inventory Management Extensions for Oracle Endeca, Enterprise Asset Management Extensions for Oracle Endeca, Project Management Extensions for Oracle Endeca, Field Service Extensions for Oracle Endeca, Channel Revenue Management Extensions for Oracle Endeca
E-Business Suite Self-Service Applications Extensions for Oracle Endeca	iProcurement Extensions for Oracle Endeca, iRecruitment Extensions for Oracle Endeca
Endeca Business Intelligence	Endeca Discovery Foundation for Oracle Applications

	Administration Services	Computer and Administration Services	Metric
Oracle E-Business Suite Managed Cloud Services			
Asset Tracking	Per Quotation	Per Quotation	Application User
Public Sector/University			
Grants	Per Quotation	Per Quotation	Application User
Loans	Per Quotation	Per Quotation	Application User
Agile Product Lifecycle Management Managed Cloud Service	N/A	Per Quotation	Application User
Programs included in Agile Product Lifecycle Management Managed Cloud Services			
Agile Product Collaboration, Agile Product Governance and Compliance, Agile Product Cost Management, Agile Product Quality Management, Agile Product Portfolio Management, AutoVue 2D Professional for Agile, AutoVue Electro-Mechanical Professional for Agile, Agile Food and Drug Administration Validation Pack, Agile Engineering Data Management, Agile Product Workbench, Agile Engineering Collaboration, Agile MCAD Connector, Agile ECAD Connector, Agile CAD Library Connector, Agile Content Catalog Connector, AutoVue Office, AutoVue 2D Professional, AutoVue 3D Professional Advanced, AutoVue Office Document Print Service, AutoVue 2D Document Print Service, AutoVue 3D Document Print Service			
Agile Product Lifecycle Management for Process Managed Cloud Services	N/A	Per Quotation	Application User
Programs included in Agile Product Lifecycle Management Managed Cloud Services			
Agile Product Data Management for Process, Agile Formulation and Compliance for Process, Agile Product Supplier Collaboration for Process, Agile New Product Development and Introduction for Process			
Health Care			
Adverse Event Reporting System	Per Quotation	Per Quotation	Application User
Clinical	Per Quotation	Per Quotation	Application User
Option: Distributed Study Conduct	Per Quotation	Per Quotation	Application User
Option: Multinational Study	Per Quotation	Per Quotation	Application User
Thesaurus Management System	Per Quotation	Per Quotation	Application User
Thesaurus Management System - Read-Only	Per Quotation	Per Quotation	Application Read-Only User
Oracle Healthcare Data Repository	Per Quotation	Per Quotation	Named User Plus
Aerospace, Defense and Transportation			
Complex Maintenance, Repair & Overhaul	Per Quotation	Per Quotation	Application User
Enterprise Governance, Risk and Compliance Managed Cloud Services			
Enterprise Governance, Risk and Compliance Controls Suite	Per Quotation	Per Quotation	Application User
Application Access Controls Governor	Per Quotation	Per Quotation	Application User
Configuration Controls Governor	Per Quotation	Per Quotation	Application User
Enterprise Transaction Controls Governor	Per Quotation	Per Quotation	Application User
Preventive Controls Governor	Per Quotation	Per Quotation	Application User
Enterprise Governance, Risk, and Compliance Manager	Per Quotation	Per Quotation	Application User

PeopleSoft Enterprise - Professional Application User

Per Quotation

Per Quotation

Pillar/Category	Program
PeopleSoft Enterprise CRM	Banking Transactions, Bill Presentment and Account Management, Information Technology, HelpDesk, HelpDesk Upgrade - Restricted License to Standard License, Partner Marketing, Client Management, CRM Portal Pack, Integrated FieldService, Interaction Management, Marketing, Mobile FieldService, MultiChannel Communications, Order Capture, Policy and Claims Presentment, Partner Commerce, Partner Lifecycle Marketing, Partner Planning, Partner Sales, Partner Service, Phone Number Administration, Sales, Services Management, SmartViews, Strategic Account Planning, Support, Telemarketing, Support, Telesales, Workforce Communication HelpDesk Dashboard, HelpDesk - Restricted License, HelpDesk for Human Resources Dashboard, Sales Dashboard, Service Dashboard, Revenue Management Solution, Partner Strategic Planning, Order Capture Dashboard, Partner Collaborative Commerce, Partner Collaborative Sales, FieldService, Revenue Management, Revenue Management Billing, Revenue Management Credit and Collections
PeopleSoft Enterprise Financials	Discrete Manufacturing, Enterprise Asset Management, Transaction billing Processor, Treasury, Financials, Expenses, Grants, Demand Planning Catalog Management, Collaborative Supply Management, Contracts, Cost Management, ESA Portal Pack, Financials Portal Pack, General Ledger, Grants, Internal Controls Enforcer, Inventory, Mobile Inventory Management, Manufacturing, Order Management, Pay/Bill Management, Product Configurator, Proposal Management, Project Costing, Promotions Management, Purchasing, Real Estate Management, Strategic Sourcing, Supplier Contract Management, Supply Chain Portal Pack, Transaction Billing Processor, eSupplier Connection, Program Management, Resource Management, Asset Lifecycle Management Portal Pack, Staffing Front Office, Supply Planning, Inventory Policy Planning Deal Management, Investor Portal Pack, IT Asset Management, Risk Management, Trading Partner Management, Asset Management, Billing, Budgets, Cash Management, eBill Payment, Engineering, Order Promising, Payables, Quality, Receivables, Services Procurement – SkillsVillage
PeopleSoft Enterprise Human Resources	Oracle Workforce Scheduling, Payroll Interface Connector for ADP, Directory interface, Human Resources, HelpDesk for Human Resources, HRMS Portal Pack, Benefits Administration, Payroll Interface, Payroll North America, Pension Administration, Payroll, Absence Management, Payroll Commitment Accounting, Recruit Workforce, Absence Management, Succession Planning, Contributor Relations, Student Administration Integration Pack, Campus Solutions (includes - Academic Advisement, Campus Community, Contributor Relations, Financial Aid, Gradebook, Recruiting and Admissions, Student Financials, Student Records, Student Administration)
PeopleSoft Enterprise Portal	Enterprise Portal

PeopleSoft Enterprise CRM - Self Service Application User

Per Quotation

Per Quotation

Pillar/Category	Program
PeopleSoft Enterprise CRM	Support for Customer Self Service, HelpDesk for Employee Self Service, Order Capture Self Service, Revenue Management Self Service

PeopleSoft Enterprise Financials - Self Service Application User

Per Quotation

Per Quotation

Pillar/Category	Program
PeopleSoft Enterprise Financials	EProcurement, eSettlements, Services Procurement, Expense Management, Mobile Time and Expense

PeopleSoft Enterprise Human Resources - Self Service Application User

Per Quotation

Per Quotation

Pillar/Category	Program
PeopleSoft Enterprise Human Resources	Time and Labor, Talent Acquisition Manager, Campus Self Service, eBenefits, eCompensation, eCompensation Manager Desktop, eDevelopment, ePay, ePerformance, eProfile, eProfile Manager Desktop, Campus Self service

PeopleSoft Enterprise Portal - Self Service Application User

Per Quotation

Per Quotation

Pillar/Category	Program
PeopleSoft Enterprise Portal	Community Portal

PeopleSoft Enterprise Learning Solutions - Self Service Application User

Per Quotation

Per Quotation

Pillar/Category	Program
PeopleSoft Enterprise Learning Solutions	Enterprise Learning Management

Siebel CRM – Communications, Media and Energy - Professional Application User

Per Quotation

Per Quotation

Vertical/Category	Program
Communications, Media and Energy	<p>Siebel CRM Base, Siebel Communications, Media and Energy CRM Base Option, Siebel Deal Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Marketing Resource Manager, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, Siebel Bulk Order Capture, CME Quote and Order Capture, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channel for Employees - up to 15 objects, Pricing Authorization Management, Price Comparison,</p> <p>Contracts for CME, Siebel CME Contracts, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Design Opportunity Management, Siebel Field Service Assets, Billing Management, Credit Management, Fraud Management, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, SmartScript, Time and Expense Reporting, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix Exchange, Test Automation, Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Life Sciences - Professional Application User

Per Quotation

Per Quotation

Per Quotation

Vertical/Category	Program
Life Sciences	<p>Siebel CRM Base, Siebel Life Sciences CRM Base Option, Data Quality, Advanced Contracts, Contracts Terms and Conditions, Managed Care, Managed Care Profile, Opportunities and Contracts, Pharma Campaigns, Territory Management, Medical Education, Prescription Analysis, Rollup, Samples, Design Opportunity Management, Collections, Tools, Advanced Market Development Funds, Advanced Search, Siebel Campaign Management, Change Management, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Siebel Smart Answer Connector, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Quotes,</p> <p>Quote and Order Capture, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Siebel Deal Management, Server Extensions for UNIX, Business Rules, Network Order Entry, Pricing Authorization Management, Adverse Events and Complaints, Medical Field Service, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channels for Employees - up to 15 objects, Target Account Selling (TAS), Asset Management, Advisor, Siebel Configurator Runtime, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix Exchange, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Manufacturing and Distribution - Professional Application User

Per Quotation

Per Quotation

Vertical/Category	Program
Manufacturing and Distribution	<p>Siebel CRM Base, Siebel Manufacturing CRM Base Option, Siebel Distribution CRM Base Option, Design Opportunity Management, Advanced Contracts, Contract Terms and Conditions, Financial Accounts, Lease End-of-Term Processing, Personal Lines Claims, Title Management, Vehicle Contracts, Credit Origination, Collections, Consumer Goods Sales Option, Consumer Goods Service Option, Deductions, Trade Promotions, Contracts for OGC, Contract Terms and Conditions, Premises, Rollup, Work Orders, Call Reports, Billing Management, Fraud Management, Credit Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector</p> <p>Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Siebel Deal Management, Server Extensions for UNIX, Network Order Entry, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channels for Employees - Up to 15 Objects, Business Rules, OGC Quote and Order Capture, Pricing Authorization Management, Consumer Goods Dynamic Catalog, Consumer Goods Quote and Order Capture,</p> <p>Sales Volume Planning, Group Inventory and Execution, Van Sales/Delivery, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Siebel Configurator Runtime, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix Exchange, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Financial Services - Professional Application User

Per Quotation

Per Quotation

Vertical/Category	Program
Financial Services	<p>Siebel CRM Base, Siebel Financial Services CRM Base Option Data Quality, Siebel Deal Management, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Customer Relationship Console – HTML, Finance Events Manager, Network Order Entry, Financial Services Quote and Order Capture, Financial Services Quotes, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channel for Employees - Up to 15 Objects, Wealth Management, Insurance Field Service, Financial Accounts, Rollup, Call Reports, Needs Analysis/Application - Non credit, Retirement/Pension Management,</p> <p>Commercial Banking Loan Approval, Corporate and Commercial Banking, Credit Origination, Institutional Sales and Research, Investment Banking, Investment Management, Small Business Banking, Collections, Group Coverage, Healthcare Providers and Facilities, Individual Coverage, Group Pensions, Group Policies, Individual Life and Annuities, Personal Lines Claims, Personal Lines Policies, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Siebel Configurator Runtime, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Public Sector - Professional Application User

Per Quotation

Per Quotation

Vertical/Category	Program
Public Sector	<p>Siebel CRM Base, Siebel Public Sector CRM Base Option, Data Quality, Siebel Deal Management, Siebel Configurator Runtime, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, Helpdesk Option, Barcode, Logistics Manager, Preventive Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Network Order Entry, Loyalty Manager, Loyalty Member Services Representative, Siebel Loyalty In-Store Engine, Siebel CRM Web Channel for Employees - Up to 15 Objects, Tools, Advanced Market Development Funds, Siebel Campaign Management, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Siebel Connector for Satmetrix, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM – Horizontal Apps - Professional Application User

Per Quotation

Per Quotation

Vertical/Category	Program
Horizontal Apps	<p>Siebel CRM Base, Data Quality, Dynamic Catalog, Dynamic Pricer, Events Manager, Partner Manager, Siebel Smart Answer Connector, Quotes, Quote and Order Capture, Territory Management, Portfolio Management Process (PMP), Field Service, HelpDesk Option, Barcode, Logistics Manager, Preventative Maintenance, Repair, Email/Web Offer Designer, Dialogue Manager, Marketing Resource Manager, Segment Manager, Automated Discovery, Automated Service, Customer Order Management Administrator, Server Extensions for UNIX, Tools, Advanced Market Development Funds, Campaigns, Change Management, Compensation Planning, Content Publishing, Contracts, Customer Content, Employee Self Service, Forecasting, Performance Management, SmartScript, Time and Expense Reporting, Training, Enterprise Selling Process (ESP), Email Response, HelpDesk Online, Siebel Lead Management, Quality Management, Target Account Selling (TAS), Asset Management, Advisor, Anywhere, Client Sync, Mobile Connector, Siebel CRM Web Channel for Employees - Up to 15 Objects, Test Automation Interfaces, Web UI Dynamic Developer Kit</p>

Siebel CRM Managed Cloud Services		Administration Services	Computer and Administration Services	Metric
Handheld		Per Quotation	Per Quotation	Application User
Programs included in Handheld				
Handheld, Siebel Store-and-Forward Messaging, Medical Handheld, Medical Inventory Management, Pharma Handheld, Siebel Signature Capture Tool, Consumer Goods Sales Handheld DSS, Siebel Van Sales/Delivery				
Wireless		Per Quotation	Per Quotation	Application User
Scheduling		Per Quotation	Per Quotation	Application User
Knowledge Enterprise Edition				
Oracle Knowledge for Contact Center Enterprise Edition		Per Quotation	Per Quotation	Application User
Knowledge Analytics				
Oracle Knowledge Analytics		Per Quotation	Per Quotation	Application User
Life Sciences Warehousing Platform Managed Cloud Service				
Life Sciences Warehousing Platform Managed Cloud Service		Per Quotation	Per Quotation	Application User
Category	Included Programs			
Oracle Health Sciences (from E-Business Suite)	Oracle Life Sciences Data Hub			
Oracle Health Sciences	Oracle Health Sciences Data Management Workbench			
Primavera Managed Cloud Services				
Primavera Managed Cloud Services		Per Quotation	Per Quotation	Application User
Category	Program			
Primavera P6	Primavera P6 Enterprise Project Portfolio Management, Primavera P6 Professional Project Management, Primavera P6 Analytics, Primavera Contract Management, Business Intelligence Publisher Edition; Primavera Earned Value Management, Primavera Risk Analysis, Primavera Portfolio Management, Primavera Capital Planning and Investment Control Budgeting, Primavera P6 Reporting Database, Primavera Contractor			
Primavera Unifier	Primavera Capital Planning, Primavera Project Delivery Management, Primavera Cost Controls, Primavera Facility Management, Primavera Real Estate Management			
Primavera Integration Products	Primavera Gateway, Primavera Inspire for SAP, Primavera P6 Enterprise Project Portfolio Management Web Services, Primavera Contract Management Web Services			

Options for Administration & Computer and Administration Services

Administration
ServicesComputer and
Administration ServicesSetup/
One Time Fee

Metric

The below service options are additional options for those included in the core services. These options are included in limited quantities with core services but are offered here for customers who wish to purchase more quantities.

Additional VPN	100	100	3,500	List Per Month
Storage Unit - 200 Usable Gigabytes < 2 Usable Terabytes	N/A	560	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 2 to < 5 Usable Terabytes	N/A	510	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 5 to < 10 Usable Terabytes	N/A	470	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 10 to < 15 Usable Terabytes	N/A	430	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 15 to < 25 Usable Terabytes	N/A	330	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 25 to < 50 Usable Terabytes	N/A	300	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 50 to < 75 Usable Terabytes	N/A	270	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes 75 to < 100 Usable Terabytes	N/A	230	N/A	List Per Month
Storage Unit - 200 Usable Gigabytes >= 100 Usable Terabytes	N/A	200	N/A	List Per Month
Non-Production Environment Backup	N/A	Per Quotation	N/A	GigaByte
Incremental Managed Cloud Services OCPU	N/A	125	N/A	OMCS OCPU Per Month
Managed Cloud Services OCPU for Customer Managed Applications	N/A	Per Quotation	N/A	OMCS OCPU Per Month
Incremental Federal Managed Cloud Services OCPU	N/A	138	N/A	OMCS OCPU Per Month
Federal Managed Cloud Services OCPU for Customer Managed Applications	N/A	Per Quotation	N/A	OMCS OCPU Per Month
Incremental Australia Data Center Managed Cloud Services OCPU	N/A	150	N/A	OMCS OCPU Per Month
Australia Data Center Managed Cloud Services OCPU for Customer Managed Applications	N/A	Per Quotation	N/A	OMCS OCPU Per Month
Custom Server	N/A	Per Quotation	N/A	List Per Month
Additional Non-Production Environment - Tier 1	2,080	2,080	N/A	List Per Month
Additional Non-Production Environment - Tier 2	1,580	1,580	N/A	List Per Month
Additional Non-Production Environment - Tier 3	1,170	1,170	N/A	List Per Month
Printer Queue	100	100	1,000	List Per Month
Additional Refresh (up to 3 Nodes)	N/A	N/A	1,000	One Time Fee
Incremental Additional Refresh (4 to 12 Nodes)	N/A	N/A	600	One Time Fee
Incremental Additional Refresh (13 to 20 Nodes)	N/A	N/A	1,900	One Time Fee
Enhanced Refresh (up to 3 Nodes)	N/A	N/A	1,500	One Time Fee
Incremental Enhanced Refresh (4 to 12 Nodes)	N/A	N/A	600	One Time Fee
Incremental Enhanced Refresh (13 to 20 Nodes)	N/A	N/A	1,900	One Time Fee
Additional Data export	N/A	N/A	1,500	One Time Fee
Additional Backup	N/A	N/A	1,000	One Time Fee
Additional CEMLI Promotion Slot	N/A	N/A	700	One Time Fee

Options for Administration & Computer and Administration Services for Federal

Federal Additional VPN	110	110	3,850	List Per Month
Federal Storage Unit - 200 Usable Gigabytes < 2 Usable Terabytes	N/A	660	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 2 to < 5 Usable Terabytes	N/A	600	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 5 to < 10 Usable Terabytes	N/A	530	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 10 to 15 Usable Terabytes	N/A	465	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 15 to < 25 Usable Terabytes	N/A	370	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 25 to < 50 Usable Terabytes	N/A	330	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 50 to < 75 Usable Terabytes	N/A	295	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes 75 to < 100 Usable Terabytes	N/A	260	N/A	List Per Month
Federal Storage Unit - 200 Usable Gigabytes >100 Usable Terabytes	N/A	220	N/A	List Per Month

Disaster Recovery Services

Enhanced Recovery Services - Maximum Availability	N/A	Per Quotation	N/A	OMCS OCPU Per Month
Enhanced Recovery Services - 1 Day Option	N/A	Per Quotation	N/A	OMCS OCPU Per Month
Enhanced Recovery Services - 5 Day Option	N/A	Per Quotation	N/A	OMCS OCPU Per Month

Options	Administration Services	Computer and Administration Services	Setup/ One Time Fee	
The below service options are offered as Add-ons or supplemental to core services. These options are not included with core services but are offered here for customers who wish to purchase them as Add-ons to their service.				
CEMLI Migration Services	Per Quotation	Per Quotation	N/A	
DBA Support Services				
DBA Support Services	Per Quotation	Per Quotation	N/A	
Option: DBA Support Services - Person Day	Per Quotation	Per Quotation	N/A	
Enhanced Security Services	Per Quotation	Per Quotation	N/A	
Federal Security	Per Quotation	Per Quotation	N/A	
Governance	Per Quotation	Per Quotation	N/A	
HIPAA Security Services	Per Quotation	Per Quotation	N/A	
Migration Services	Per Quotation	Per Quotation	N/A	
Maintenance Service	Per Quotation	Per Quotation	N/A	
Payment Card Industry Compliance Service	Per Quotation	Per Quotation	N/A	
Single Sign On Service	Per Quotation	Per Quotation	N/A	
Strong Authentication Service	Per Quotation	Per Quotation	N/A	
Identity Federation Service	Per Quotation	Per Quotation	N/A	
Identity Provisioning Service	Per Quotation	Per Quotation	N/A	
Identity Analytics Service	Per Quotation	Per Quotation	N/A	
Validation Support Service	Per Quotation	Per Quotation	N/A	
Technical Administration Service	Per Quotation	Per Quotation	N/A	
Transition Advisory Services	Per Quotation	Per Quotation	N/A	
Upgrade Services	Per Quotation	Per Quotation	N/A	
Functional Helpdesk Services				
Functional Helpdesk Services	Per Quotation	Per Quotation	N/A	
Option: Functional Help Desk - Service Request Unit per Month	Per Quotation	Per Quotation	N/A	
Option: CEMLI Days or CEMLI Transition, Impact Analysis and Minor Enhancements	Per Quotation	Per Quotation	N/A	
Option: Critical Process Management Monitoring of Daily Batch Job Run	Per Quotation	Per Quotation	N/A	
Load Testing Services				
Base Package	Per Quotation	Per Quotation	N/A	
Option: Repeat Package	Per Quotation	Per Quotation	N/A	
Option: 5 business Transactions	Per Quotation	Per Quotation	N/A	
Option: 200 Virtual Users	Per Quotation	Per Quotation	N/A	
Option: Additional Database Node or Middletier Node	Per Quotation	Per Quotation	N/A	
Regression Testing Services				
Regression Testing Services	Per Quotation	Per Quotation	N/A	
Regression Testing Services - Automation Script	Per Quotation	Per Quotation	N/A	
Regression Testing Services - Execution Cycle	Per Quotation	Per Quotation	N/A	
Reporting Environment	Per Quotation	Per Quotation	N/A	
Oracle ATG Managed Cloud Services Options				
Load Testing Services for ATG Web Commerce	N/A	Per Quotation		
Enhanced Recovery Services - Maximum Availability for ATG Web Commerce	N/A	Per Quotation		
Additional ATG Web Commerce Bandwidth (10 MBPS)	N/A	263		List Per Month
Options for Computer and Administration Services provided from Australia Data Centers				
Australia Data Center Additional VPN	100	120	4,200	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes < 2 Usable Terabytes	N/A	720	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 2 to < 5 Usable Terabytes	N/A	650	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 5 to < 10 Usable Terabytes	N/A	575	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 10 to < 15 Usable Terabytes	N/A	505	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 15 to < 25 Usable Terabytes	N/A	410	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 25 to < 50 Usable Terabytes	N/A	370	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 50 to < 75 Usable Terabytes	N/A	330	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes 75 to <100 Usable Terabytes	N/A	290	N/A	List Per Month
Australia Data Center Storage Unit - 200 Usable Gigabytes >= 100 Usable Terabytes	N/A	240	N/A	List Per Month

DEFINITIONS

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Change Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, Application Management Pack for JD Edwards EnterpriseOne and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, and Load Testing Accelerator for Siebel, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

OMCS OCPU Per Month: is defined as the number of Oracle Compute Processing Unit (OCPU) used per month within a calendar year for Oracle Managed Cloud Services. One OMCS OCPU includes 1 Intel core with 2 threads and 7.5 Gigabytes of memory. Oracle Managed Cloud Services supports shapes of varying sizes for virtual machines using a multiple of 1 OMCS OCPU.

Module: is defined as each production database running the programs.

Oracle Managed Cloud Services Module: is defined as an application program that may be accessed by you through Oracle Managed Cloud Services.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

\$M Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.