

Gain More Business Value, Choice and Confidence with JD Edwards EnterpriseOne Managed Cloud Service

“The greatest thing about Oracle’s Managed Cloud Service is that we no longer have to worry about the performance and availability of our JD Edwards EnterpriseOne environment. It is like a dial-tone; we expect and know that it is available around the clock.”

John Hinkle
CIO, Take Two Interactive
Software, Inc

“We are pleased that Oracle Managed Cloud Services is making these investments in best practices and infrastructure to support JD Edwards EnterpriseOne.”

Lyle Ekdahl
Group Vice-President,
JD Edwards

JD Edwards EnterpriseOne Managed Cloud Service

Customers today want to align information technology (IT) more closely with their businesses. They not only want to focus on what they do best but also leverage the benefits of the cloud in saving costs. Installing, managing, updating, and maintaining software; scaling that software to meet changing business requirements; hiring, training, and motivating qualified employees; managing security and compliance; ensuring system availability—all these tasks can be performed much more easily by moving to the cloud.

No wonder many companies are looking to Oracle to do more than provide them with software and support. They are trusting Oracle to manage their applications —and perhaps even more importantly—to give them access to the latest technology capabilities and innovations that support the pressing needs that are strategic to their business.

Oracle Managed Cloud Services is a critical and proven part of Oracle’s broader cloud offerings and enables organizations to leverage their Oracle investments to extend into the cloud with greater value, choice and confidence. For more than twelve years, millions of end users have used Oracle Managed Cloud Services to increase their productivity and gain competitive advantage. Oracle delivers enterprise-grade, end-to-end managed cloud services across its broad portfolio of business applications, middleware, database, and hardware technologies.

Minimize Business Disruption

JDE Oracle Managed Cloud Service makes it easier to upgrade and migrate to the cloud. Business disruption and downtime are reduced because data replication can be performed before the transition date using Oracle GoldenGate® technology. Similarly, staffing efficiencies result by having JDE experts manage JDE implementation and upgrades to the cloud. Furthermore, by applying Oracle’s cloud expertise to set you up in the right way, effort on your part is reduced.

The JDE Managed Cloud Service offering includes the following benefits:

- Greatly reduced system downtime managing to strict SLAs
- Functional Testing -- includes applying Oracle’s expertise to assist you in updating your JDE test scripts; and also third-party application support will be considered
- Near-zero downtime can be achieved during transition to the cloud. Transaction data and other data can be quickly replicated using Oracle GoldenGate® technology.

Key Benefits of JDE EnterpriseOne 9.1

- Configurable UI gives users quick access to essential applications
- Mobile computing is now available on iPad and JDE. Specific gestures make it simple to use
- Saves costs by reducing time spent on system administration tasks

- Run and Maintain Services – Oracle Managed Cloud Services runs more instances of Oracle Applications than any other provider in the industry. This produces an enormous scale advantage and the ability to apply knowledge gained in running environments most effectively. Oracle Managed Cloud Services also has a direct line into JDE Product Development, and feeds any issues directly to JDE engineers. The fixes then benefit all JDE EnterpriseOne customers.

Focus on Business Innovation

Many IT organizations want to leverage the benefits of the cloud for their existing Oracle applications. Oracle Managed Cloud Services removes the burden of tactical work, and allows your IT team to focus on strategic business projects to move your organization forward.

In developing the JDE Managed Cloud Service offering, Oracle has leveraged its global presence to move the work offshore. This optimized global staffing and a high level of automation helps drive costs down. With fees spread over several years, it becomes easier to plan and budget your IT costs.

Decrease Risk by Moving to Cloud

With Oracle Managed Cloud Services, your systems and data are secured and protected at every layer. Oracle has built cross-functional teams spanning product developers, cloud experts, and seasoned field consultants to create many new tools and methods for migrating and upgrading your applications, modifications and data in the fastest, lowest risk, most economical way possible. These tools include proprietary CEMLI tools, cloud project spaces, and other functional tooling.

Oracle also reduces risk by leveraging the experience gained from years of managed services in the cloud to refine a Go-Live Center, with dedicated teams focused only on bringing customers live successfully. This dedicated Go-Live Center has helped reduce the number of post-live issues by 54%.

RESULTS ACHIEVED

- Accelerated implementations
- Reduced and predictable IT costs
- Improved processes and controls
- Proactive patches and updates
- Reduced upgrade risk and downtime in the cloud
- Far fewer service requests – fix one, fix many
- Faster time to resolution
- World class security and compliance

Delivering Value, Choice, and Confidence

With Oracle Managed Cloud Services, you can leverage Oracle's years of experience so that you are able to focus and re-direct your resources. JD Edwards EnterpriseOne Managed Cloud Service provides more value from your investments, more choice to deploy your business applications in the cloud and more confidence that your JDE application will be successful in providing current innovations for your business.

CONTACT US

To learn more, visit oracle.com/managedcloudservices or call +1.800.ORACLE1 to speak to an Oracle representative.

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