

Hardware and Software
Engineered to Work Together



Oracle Lifetime Support Policy: Oracle and Sun System Software

ORACLE®

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This brochure provides lifecycle timeframes for system software that is typically sold standalone, but used in conjunction with specific Oracle or Sun products. Product areas include server and storage management, Sun third-party, communication and collaboration and Sun Ray.

Additional Sun software is located in the Oracle Fusion Middleware, Oracle Technology and Oracle Applications Lifetime Support Policy brochures located on www.oracle.com.

Please see the Oracle Software Technical Support Policies document located on www.oracle.com for additional terms and descriptions.

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ORACLE IS THE INFORMATION COMPANY

Oracle Lifetime Support From Five Years to Forever

Oracle and Sun System Software

Maximize your support investment and unlock the full value of your Oracle products with the industry's leading support.

Simple, predictable, flexible, and the most comprehensive coverage available, Oracle support helps drive your business success across your entire technology environment, from database to middleware to applications and to hardware—an industry first, only from Oracle.

Oracle support puts you in control of your IT planning and budgeting, while positioning you to take advantage of Oracle's technology leadership. With Oracle support, you'll enjoy continued peace of mind, knowing that we'll always be there to support your business.

Lifetime Support Policy:

Our Commitment to Deliver a Superior Ownership Experience

Oracle Premier Support For Software

You've made an investment in Oracle solutions to make your business more efficient, cost-effective, risk-resistant and competitive. Now get the most value from that investment with Premier Support—Oracle's award-winning support program.

Oracle Premier Support offers single-point accountability and the rights to major product releases for the complete technology stack including Sun server and storage software, as well as database, middleware and applications software.

With Oracle Premier Support, you know up front and with certainty how long your Oracle products are supported. Oracle Premier Support provides a standard five year technical support period. For most products, Oracle extends the technical support period by offering an additional three years of Extended Support and indefinite Sustaining Support.

As an Oracle customer, you can expect the best with Premier Support, our next generation support program. You benefit from:

- Major product and technology releases for software
- Program updates, fixes and security alerts
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools/scripts
- Certification with most new third-party products/versions and most new Oracle products
- Assistance with service requests 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours

Extended Support For Software

For selected products, Oracle may extend the technical support period by offering Extended Support for a three year period. With Extended Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, fixes and security alerts
- General maintenance releases, selected functionality releases and documentation updates
- Upgrade tools/scripts
- Assistance with service request 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours
- Extended Support does not include:
 - Certification with most new third-party products/versions or most new Oracle products

Sustaining Support For Software

For selected products, Oracle may offer Sustaining Support for an indefinite period. Sustaining Support applies after Extended Support expires or should you not purchase Extended Support, immediately after Premier expires. With Sustaining Support, you receive continued access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for software
- Program updates, fixes and security alerts created during the Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Premier Support period
- Upgrade tools/scripts created during the Premier Support period
- Assistance with service request 24 hours per day, 7 days a week
- Access to My Oracle Support
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
 - New program updates, fixes, security alerts, general maintenance releases, selected functionality releases and documentation updates or upgrade tools
 - Certification with most new third-party products/versions and most new Oracle products
 - 24 hour commitment and response guidelines for Severity 1 service requests
 - Previously released fixes or updates that Oracle no longer supports

For more details on program deliverables, please refer to the appropriate datasheets and support policy documents located at www.oracle.com.

Oracle Communications Session Border Controller (Formerly Acme Packet Net-Net Session Director)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| S-Cx6.x | Jul 2008 | Jun 2016 | Not Available | Indefinite |
| S-Cz7.x | Dec 2012 | Dec 2017 | Not Available | Indefinite |
| S-D7.x | Jun 2009 | Aug 2019 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#), (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Tunneled Session Controller (Formerly Acme Packet Net-Net Tunneled Session Manager)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-------------|----------|----------------------|-----------------------|-------------------------|
| S-Cx6.4.6* | Mar 2014 | Jun 2016 | Not Available | Indefinite |
| TSM/SDK 1.x | May 2012 | Mar 2017 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#), (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. The Oracle Communications Session Border Controller will become the parent product of the Tunneled Session Controller following the S-Cx6.x release.

Oracle Communications Application Session Controller (Formerly Acme Packet Net-Net Application Session Controller)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| E3.x | Jun 2013 | Jun 2018 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#), (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Unified Session Manager (Formerly Acme Packet Net-Net SIP Multimedia Express)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| S-C[x]6.x | Aug 2012 | Jan 2016 | Not Available | Indefinite |
| S-Cz7.x | Apr 2014 | Apr 2019 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Subscriber Aware Load Balancer (Formerly Acme Packet Net-Net Session Aware Load Balancer)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| L-Cx1.x | Aug 2010 | May 2016 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Border Gateway (Formerly Acme Packet Net-Net Border Gateway)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|-----------|----------------------|-----------------------|-------------------------|
| C4.5.x | Aug 2007 | Jun 2016 | Not Available | Indefinite |
| S-Cx6.x | Sept 2008 | Jun 2016 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Core Session Manager

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| S-C[z]6.x | Aug 2012 | Jan 2016 | Not Available | Indefinite |
| S-Cz7.x | Apr 2014 | Apr 2019 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Session Router (Formerly Acme Packet Net-Net Session Router)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| S-Cx6.x | Jul 2008 | Jun 2016 | Not Available | Indefinite |
| S-Cz7.x | Dec 2012 | Dec 2017 | Not Available | Indefinite |
| S-D7.x | Jun 2009 | Aug 2019 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Security Gateway (Formerly Acme Packet Net-Net Security Gateway)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| M-Cx1.x | Jun 2009 | Dec 2011 | Not Available | Indefinite |
| M-Cx2.x | Jun 2012 | Dec 2014 | Not Available | Indefinite |
| M-Cx3.x | Jan 2013 | Jul 2015 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Session Monitor Family of Products (Formerly Acme Packet Palladion Products)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------------|----------|----------------------|-----------------------|-------------------------|
| Palladion 2.x | Jun 2008 | Dec 2013 | Not Available | Indefinite |
| OCSM 3.x | Jan 2013 | Jan 2018 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product: Oracle Communications Operations Monitor, Oracle Communications Fraud Monitor, Oracle Communications Control Plan Monitor and Oracle Enterprise Operations Monitor. The same option may be available with multiple products however, the option will still follow the same support timeframe as the parent product.

Extensions will follow the support timeframe of the product; Media Quality Extension, SIGTRAN Protocol Extension, Mediation Engine Connector Extension

Oracle Communications Interactive Session Recorder (Formerly Acme Packet Net-Net Interactive Session Recorder)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| ISR 4.x | May 2012 | Nov 2014 | Not Available | Indefinite |
| ISR 5.x | Aug 2012 | Aug 2017 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Session Delivery Management Suite (Formerly Acme Packet Net-Net Central)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| EMS 6.x | Dec 2009 | Feb 2013 | Not Available | Indefinite |
| NNC 7.x | Jun 2011 | Dec 2017 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. Oracle Fraud Monitor, Oracle Session Element Manager, Oracle Session Route Manager, Oracle Enterprise Trunk Manager, Oracle Enterprise Trunk Manager and Oracle Session Report Manager.

The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle Communications Enterprise Trunk Manager (Formerly Acme Packet Net-Net Central SIP Trunk Express)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| 7.x | Sep 2012 | Sep 2017 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product. 7.3 is the final stand-alone release of the Enterprise Trunk Manager. All future releases are integrated into the Oracle Communications Session Delivery Management Suite.

Oracle Enterprise Session Border Controller (Formerly Acme Packet Net-Net Enterprise Session Director)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| EC[xz]6.x | May 2012 | Oct 2016 | Not Available | Indefinite |
| 7.x (ECz) | Jul 2014 | Jul 2019 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products and those options follow the same support timeframe as the parent product.

Oracle Enterprise Broker (Formerly Acme Packet Net-Net Enterprise Communications Broker)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|-----------|----------|----------------------|-----------------------|-------------------------|
| PCz1.x | Oct 2013 | Oct 2018 | Not Available | Indefinite |
| 2.x (PCz) | Jul 2014 | Jul 2019 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Acme Packet Net-Net Diameter Director

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| D-Cx1.x | Apr 2012 | Oct 2014 | Not Available | Indefinite |
| D-Cz2.x | May 2012 | Apr 2017 | Not Available | Indefinite |

For information on versioning, bug fix and patch release policies, please refer to the "Error Correction Support Policy" located on [MyOracle Support](#). (Doc ID 1901448.1)

Product options will follow the same support time frame as the parent product. The same option may be available with multiple products however the option will still follow the same support timeframe as the parent product.

Oracle's Xsigo Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--------------------------|----------|----------------------|-----------------------|-------------------------|
| XMS (XFM) 3.3.0 | Aug 2011 | Aug 2016 | Not Available | Indefinite |
| XMS (XFM) 4.0 | Jun 2012 | Jun 2017 | Not Available | Indefinite |
| Fabric Accelerator 1.0.1 | May 2012 | May 2017 | Not Available | Indefinite |

Oracle Exadata Storage Server Software

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| 11.1.x | Sep 2008 | Sep 2013 | Not Available | Indefinite |
| 11.2.x | Sep 2009 | Sep 2014 | Sep 2017 | Indefinite |
| 12.1 | Dec 2013 | Dec 2018 | Dec 2021 | Indefinite |

Oracle's Sun Third Party Software Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------------|----------------------|-----------------------|-------------------------|
| Sun StorEdge Enterprise Backup Software (EBS) 7.1 | May 2004 - May 2009 | Nov 2010 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) 7.2 | Jan 2005 | Nov 2010 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) 7.2 Update 1 | Aug 2005 | Nov 2010 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) 7.3 | Jan 2006 | Nov 2010 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) 7.4 | Jul 2007 | Oct 2011 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) 7.5 | Jan 2009 | Jan 2012 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) 7.6 | Nov 2009 | Jan 2012 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) Disk Backup Option | Not Available | Apr 2011 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) Networker Powersnap module capacity licenses | Jul 2005 | Apr 2011 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) Powersnap module license for Sun 6000 series & Availability Suite 1TB capacity license | Not Available | Nov 2010 | Not Available | Jun 2013 |
| Sun StorEdge Enterprise Backup Software (EBS) Virtual Tape Library Option | May 2007 | Apr 2011 | Not Available | Jun 2013 |
| IPStor 5.0 by FalconStor | Nov 2006 | Oct 2008 | Not Available | Feb 2011 |
| IPStor 5.1 by FalconStor | Apr 2007 | Dec 2009 | Not Available | Feb 2011 |
| IPStor 6.0 by FalconStor | Jun 2008 | Feb 2011 | Not Available | Not Available |
| IPStor 6.1 by FalconStor | Aug 2008 | Feb 2011 | Not Available | Not Available |
| Parallel Access Volumes (PAV) | Not Available | Oct 2014 | Not Available | Not Available |
| SANtricity Storage Manager 9.1x | Jun 2007 | Oct 2010 | Not Available | Feb 2012 |
| SANtricity Storage Manager 10.0 | Jun 2008 | May 2011 | Not Available | Feb 2012 |
| SANtricity Storage Manager 10.3 | Nov 2008 | Jan 2012 | Not Available | Feb 2012 |
| SANtricity Storage Manager 10.5 | May 2009 | Feb 2012 | Not Available | Not Available |
| SANtricity Storage Manager 10.6 | Oct 2009 | Feb 2012 | Not Available | Not Available |
| SuSE/Novell - Release 8, 9, 10 & 11 | Not Available | Jan 2011 | Not Available | Not Available |
| VMware | Not Available | Jan 2011 | Not Available | Not Available |

Oracle's Sun Third Party Software Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------|----------------------|-----------------------|-------------------------|
| Windows/MS | Not Available | Jan 2011 | Not Available | Not Available |
| Veritas File System 4.0 | Feb 2004 | Dec 2007 | Not Available | Dec 2011 |
| Veritas File System 4.1 | Apr 2005 | Sep 2009 | Not Available | Dec 2012 |
| Veritas NetBackup 5.0 | Apr 2004 | Apr 2008 | Not Available | Apr 2012 |
| Veritas NetBackup 5.1 | Jul 2004 | Apr 2008 | Not Available | Apr 2012 |
| Veritas NetBackup 6.0 | Oct 2005 | Mar 2012 | Not Available | Dec 2012 |
| Veritas NetBackup 6.5 | Sep 2007 | Sep 2012 | Not Available | Dec 2012 |
| Veritas NetBackup Option Flexible Disk Option 6.5 | Sep 2007 | Mar 2011 | Not Available | Dec 2012 |
| Veritas NetBackup Option NAS Snapvault 6.5 | Sep 2007 | Mar 2011 | Not Available | Dec 2012 |
| Veritas NetBackup Option Openstorage Disk Option 6.5 | Sep 2007 | Mar 2011 | Not Available | Dec 2012 |
| Veritas NetBackup Option Virtual Tape 6.5 | Sep 2007 | Mar 2011 | Not Available | Dec 2012 |
| Veritas NetBackup 7.0 | Mar 2010 | Dec 2012 | Not Available | Not Available |
| Veritas Storage Foundation (VSF) 4.0 | Not Available | Sep 2007 | Not Available | Dec 2012 |
| Veritas Storage Foundation (VSF) 4.1 (Base) | Apr 2005 | Sep 2009 | Not Available | Dec 2012 |

Oracle's Sun Third Party Software Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|----------------|----------------------|-----------------------|-------------------------|
| Veritas Storage Foundation (VSF) 4.1 (x64 S10 Ph 2) | Jan 2006 | Feb 2012 | Not Available | Dec 2012 |
| Veritas Storage Foundation (VSF) 4.1 (x64 S10 Opteron Ph 1) | Jan 2006 | Feb 2010 | Not Available | Dec 2012 |
| VERITAS Storage Foundation (VSF) 5.0 | Jul 2006 | Jun 2012 | Not Available | Dec 2012 |
| VERITAS Storage Foundation (VSF) 5.0 for x64 | Jul 2006 | Jun 2012 | Not Available | Dec 2012 |
| VERITAS Storage Foundation (VSF) 5.0 MP3 | Oct 2008 | Jun 2012 | Not Available | Dec 2012 |
| VERITAS Storage Foundation (VSF) 5.1 | Dec 2009 | Dec 2012 | Not Available | Not Available |
| VERITAS Volume Manager (VxVM) 3.5 | Not Available | Mar 2007 | Not Available | Mar 2011 |
| VERITAS Volume Manager (VxVM) 4.0 | Feb - Apr 2004 | Dec 2007 | Not Available | Dec 2011 |
| VERITAS Volume Manager (VxVM) 4.1 | Apr 2005 | Sep 2009 | Not Available | Dec 2012 |
| VERITAS Volume Manager (VxVM) 4.1 Cluster Functionality License | Not Available | Nov 2009 | Not Available | Dec 2012 |

Oracle's Sun Communication & Collaboration Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------------|----------------------|-----------------------|-------------------------|
| iPlanet Calendar Server 5.1.1. | Aug 2002 | Mar 2007 | Not Available | Indefinite |
| iPlanet Enterprise Connectors 6.5 CICS/PeopleSoft/SAP/Tux/R/3 | Sep 2002 | Apr 2009 | Not Available | Indefinite |
| iPlanet Messaging Server 5.0 | Nov 2000 | Apr 2003 | Not Available | Indefinite |
| iPlanet Messaging Server 5.1 | May 2001 | Mar 2004 | Not Available | Indefinite |
| iPlanet Messaging Server 5.2 | Feb - Oct 2002 | May 2007 | Not Available | Indefinite |
| Sun GlassFish Enterprise Platform | Nov 2008 | Oct 2010 | Not Available | Indefinite |
| Sun Java Desktop System Release 2 (Linux) | Not Available | Aug 2007 | Not Available | Indefinite |
| Sun Java Desktop System Release 2 (Solaris) | Not Available | Oct 2009 | Not Available | Indefinite |
| Sun Java Enterprise System (Release 1) | Dec 2003 | Oct 2008 | Not Available | Indefinite |
| Sun Java Enterprise System (Release 2) | May - Jun 2004 | Oct 2008 | Not Available | Indefinite |
| Sun Java Enterprise System (Release 3) | Feb - Aug 2005 | Feb 2009 | Not Available | Indefinite |
| Sun Java Enterprise System (Release 4) | Oct 2005 - Feb 2006 | Jun 2010 | Not Available | Indefinite |
| Sun Java Enterprise System (Release 4) with JCAPS promotion | Mar 2006 | Jun 2010 | Not Available | Indefinite |

Oracle's Sun Communication & Collaboration Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------------|----------------------|-----------------------|-------------------------|
| Sun Java Enterprise System Release 5 | Mar - Aug 2007 | Jul 2011 | Not Available | Indefinite |
| Sun Java System Access Manager 6.3 | Feb 2005 | Aug 2009 | Not Available | Indefinite |
| Sun Java System Calendar Server 6.0 | Jan 2004 | Oct 2008 | Not Available | Indefinite |
| Sun Java System Calendar Server 6.1 | Jun 2004 | Oct 2008 | Not Available | Indefinite |
| Sun Java System Calendar Server 6.2 | Mar 2005 | Jun 2010 | Not Available | Indefinite |
| Sun Java System Calendar Server 6.3 | Apr 2007 | Oct 2013 | Not Available | Indefinite |
| Sun Java System Content Delivery Server 4.0 | Aug 2004 | Jul 2009 | Not Available | Indefinite |
| Sun Java System Content Delivery Server 5.0 | Nov 2005 | Jan 2010 | Not Available | Indefinite |
| Sun Java System Directory Editor | Jan 2005 | Dec 2007 | Not Available | Indefinite |
| Sun Java System Directory Editor 1.0 | Mar 2005 | Dec 2007 | Not Available | Indefinite |
| Sun Java System Directory Server Enterprise Bundle* | Jul 2004 | Mar 2007 | Not Available | Indefinite |
| Sun Java System Identity Manager Service Provider Edition 1.0 | Oct 2005 | Feb 2008 | Not Available | Indefinite |
| Sun Java System Identity Manager Service Provider Edition 1.1 | Jan 2006 | May 2008 | Not Available | Indefinite |
| Sun Java System Identity Synchronization for Windows 1.1 | Sep 2004 | May 2006 | Not Available | Indefinite |
| Sun Java System Registry Server 3.0 | Oct 2005 | Jun 2010 | Not Available | Indefinite |
| Sun Java System RFID Software 1.0 | Jul 2004 | Mar 2007 | Not Available | Indefinite |
| Sun Java System RFID Software 2.0 (Asian Version) | Jun 2005 | May 2008 | Not Available | Indefinite |
| Sun Java System RFID Software 2.0 (English only) | Apr 2005 | Aug 2006 | Not Available | Indefinite |
| Sun Java System RFID 3.0 | Feb 2006 | May 2008 | Not Available | Indefinite |
| Sun Java System RFID Software Reader Adapters | Nov 2004 | May 2008 | Not Available | Indefinite |
| Sun Java System SAMLv2 Plugin for Federation Services | Feb 2006 | May 2010 | Not Available | Indefinite |
| Sun Java Web Infrastructure Suite | Not Available | Jan 2010 | Not Available | Indefinite |
| Sun ONE Active Server Pages (ASP) 4.0 | Apr 2003 | Aug 2008 | Not Available | Indefinite |
| Sun ONE Active Server Pages (ASP) 4.0.1 | Nov 2003 | Aug 2008 | Not Available | Indefinite |
| Sun ONE Active Server Pages (ASP) 4.0.2 | Feb 2005 | Aug 2008 | Not Available | Indefinite |
| Sun ONE Connector Builder 2.0 | Oct 2002 | Apr 2009 | Not Available | Indefinite |
| Sun ONE Content Delivery Server 3.6.1 | Jan - Mar 2004 | Aug 2006 | Not Available | Indefinite |
| Sun ONE Directory Proxy Server 5.2 | Aug 2003 - Oct 2005 | May 2006 | Not Available | Indefinite |

* Sun Java System DSEE (Directory Server Enterprise Edition) can be found in the Fusion Middleware brochure

Oracle's Sun Communication & Collaboration Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------------|----------------------|-----------------------|-------------------------|
| Sun ONE Identity Synchronization for Windows 1.0 | Nov 2003 - Apr 2004 | May 2006 | Not Available | Indefinite |
| Sun ONE Instant Messaging 6.1 | Dec 2003 | Jun 2008 | Not Available | Indefinite |
| Sun ONE Integration Server B2B Edition 3.6.3 | Feb 2004 | Aug 2010 | Not Available | Indefinite |
| Sun ONE Integration Server Secure Trading Agent 1.0 | Apr 2003 | Apr 2009 | Not Available | Indefinite |
| Sun ONE Messaging Server 6.0 | Dec 2003 | Oct 2008 | Not Available | Indefinite |
| Sun Java System Messaging Server 6.1 | Jun 2004 | Oct 2008 | Not Available | Indefinite |
| Sun Java System Messaging Server 6.2 | Mar 2005 | Jun 2010 | Not Available | Indefinite |
| Sun Java System Messaging Server 6.3 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun Java System Messaging Server 7.0 | Jul 2008 | Jul 2016 | Not Available | Indefinite |
| Sun Java System Instant Messaging 7.0 | Mar 2005 | Jun 2010 | Not Available | Indefinite |
| Sun Java System Instant Messaging 7.1 | Oct 2005 | Jun 2010 | Not Available | Indefinite |
| Sun Java System Instant Messaging 7.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun Java System Instant Messaging 7.3 | Jul 2008 | Jul 2013 | Not Available | Indefinite |
| Sun Java System Instant Messaging 8.0 | Dec 2008 | Dec 2013 | Not Available | Indefinite |
| Sun ONE XML Adapters (Oracle, Siebel, SAP, MQSeries) | Feb 2002 | Apr 2009 | Not Available | Indefinite |
| Sun SeeBeyond eTL Integrator 5.1.1 | Not Available | Nov 2008 | Not Available | Indefinite |
| Sun SeeBeyond eWay Intelligent Adapters 5.0.5 | Not Available | Nov 2008 | Not Available | Indefinite |
| Sun SeeBeyond eXchange Manager Commerce One | Not Available | Jan 2014 | Jan 2017 | Indefinite |
| Vaau 2.x | Not Available | Jan 2011 | Not Available | Indefinite |
| Vaau 3.x | Not Available | Jan 2011 | Not Available | Indefinite |

Oracle's Sun Storage Management Application Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------|----------------------|-----------------------|-------------------------|
| BakBone NetVault Software 7.4.x | Feb 2007 | Nov 2009 | Not Available | Jan 2014 |
| BakBone NetVault Software 8.0 | Jan 2008 | Nov 2009 | Not Available | Jan 2014 |
| C2MS Solutions Powered by AXS-One | Aug 2007 | Oct 2009 | Not Available | Nov 2013 |
| Horizon Monitoring Software for L700 Tape Library | Not Available | Dec 2009 | Not Available | Dec 2012 |
| Infinite Archive System (IAS) | Sep 2008 | Dec 2011 | Not Available | Dec 2014 |

Oracle's Sun Storage Management Application Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------|----------------------|-----------------------|-------------------------|
| Sun Java StorageTek Compliance Suite | Not Available | Nov 2009 | Not Available | Indefinite |
| Sun Java StorageTek Consolidation Suite | Not Available | Nov 2009 | Not Available | Indefinite |
| Sun Java StorageTek Content Suite | Not Available | Nov 2009 | Not Available | Indefinite |
| Sun Java StorageTek Continuity Suite | Not Available | Nov 2009 | Not Available | Indefinite |
| Sun Java StorageTek Software 2005Q4 1.1 | Not Available | Nov 2009 | Not Available | Indefinite |
| Sun Java StorageTek Software Subscriptions | Not Available | Nov 2009 | Not Available | Indefinite |
| Sun Java StorEdge Software and Suites 2005Q2 1.0 | Not Available | Jun 2008 | Not Available | Indefinite |
| Sun StorEdge Enterprise Storage Manager (ESM) Advanced Applications 3.0 | Dec 2004 | Apr 2012 | Not Available | Apr 2015 |
| Sun StorEdge Enterprise Storage Manager (ESM) Advanced Applications 3.0.1 | Dec 2004 | Apr 2012 | Not Available | Apr 2015 |
| StorageTek Library Attach 1.4.2 | Apr 2007 | Jun 2010 | Not Available | Indefinite |
| StorageTek Library Attach 1.4.3 | Jun 2010 | Jun 2015 | Not Available | Indefinite |
| Sun StorageTek ACSLS 6 | Apr 2001 | Aug 2003 | Not Available | Indefinite |
| Sun StorageTek ACSLS 6.1 J | Jun 2002 | Dec 2004 | Not Available | Indefinite |
| Sun StorageTek ACSLS 7.0 | Sep 2003 | Oct 2005 | Not Available | Indefinite |
| Sun StorageTek ACSLS 7.1 | May 2004 | Nov 2008 | Not Available | Indefinite |
| Sun StorageTek ACSLS 7.1.1 | Jun 2006 | Nov 2008 | Not Available | Indefinite |
| Sun StorageTek ACSLS 7.2 | Dec 2007 | Dec 2009 | Not Available | Indefinite |
| Sun StorageTek ACSLS 7.3 | Apr 2008 | Oct 2012 | Not Available | Indefinite |
| Sun StorageTek ACSLS 8.1 | Dec 2011 | Dec 2016 | Not Available | Indefinite |
| Sun StorageTek ACSLS HA 8.1 | Dec 2011 | Dec 2016 | Not Available | Indefinite |
| Sun StorageTek ACSLS 8.2 | Sep 2012 | Sep 2017 | Not Available | Indefinite |
| Sun StorageTek ACSLS High Availability 2.0 | Dec 2007 | Dec 2009 | Not Available | Indefinite |
| Sun StorageTek ACSLS HA 2.0 (for ACSLS 7.2) | Jun 2007 | Dec 2009 | Not Available | Indefinite |
| Sun StorageTek ACSLS HA 3.0 (for ACSLS 7.3) | Jun 2008 | Oct 2012 | Not Available | Indefinite |
| Sun StorageTek ACSLS 8.0 | Oct 2009 | Oct 2014 | Not Available | Indefinite |
| Sun StorageTek ACSLS HA 8.0 | Oct 2009 | Oct 2014 | Not Available | Indefinite |
| Sun StorageTek Availability Suite (AVS) 3.0 | Not Available | Jun 2010 | Not Available | Indefinite |
| Sun StorageTek Availability Suite (AVS) 3.2 | Dec 2003 | Sep 2011 | Not Available | Indefinite |
| StorageTek Tape Analytics 1.0 | Apr 2012 | Apr 2017 | Not Available | Indefinite |
| StorageTek Tape Analytics 2.0 | Apr 2014 | Apr 2019 | Not Available | Indefinite |

Oracle's Sun Storage Management Application Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------|----------------------|-----------------------|-------------------------|
| Sun StorageTek Availability Suite (AVS) 4.0* | Jun 2006 | Sep 2015 | Jan 2018 | Indefinite |
| Sun StorageTek Backup Manager 1.0 | Sep 2007 | Mar 2011 | Not Available | Indefinite |
| Sun StorageTek Business Analytics 5.0 SP1 | May 2006 | Sep 2009 | Not Available | Indefinite |
| Sun StorageTek Business Analytics 5.1 | Dec 2006 | Sep 2009 | Not Available | Indefinite |
| Sun StorageTek Enterprise Storage Manager Advanced Applications 4.0 | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorageTek Enterprise Storage Manager Base Applications 3.0 | Jun 2005 | Apr 2012 | Not Available | Apr 2015 |
| Sun StorageTek Enterprise Storage Manager Base Applications 4.0 | Sep 2005 | Apr 2012 | Not Available | Apr 2015 |
| Sun StorageTek Enterprise Storage Manager Operations Manager 4.1 | Feb 2006 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorageTek ESM Base Applications 4.0 | Sep 2005 | Apr 2010 | Not Available | Apr 2013 |
| Sun StorageTek Gresham Enterprise Distribute EDT software | Oct 2006 | Oct 2011 | Not Available | Sep 2014 |
| Sun StorageTek Operations Manager Software 5.1 | Oct 2006 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorageTek Operations Manager Software 6.0 | Apr 2008 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorageTek Transparent Data Migration Facility (TDMF) | Not Available | Oct 2009 | Not Available | Sep 2012 |
| Sun StorageTek Transparent Data Migration Facility (TDMF) Full | Not Available | Sep 2010 | Not Available | Sep 2012 |
| Sun StorEdge Application Module for Exchange | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Application Module for Microsoft SQL-Server | Nov 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Application Module for Oracle | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Application Module for Sybase | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Asset Management & Accounting | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Component Manager 1.0 | Not Available | Jul 2010 | Not Available | Indefinite |
| Sun StorEdge Component Manager 2.1 | Not Available | Jul 2010 | Not Available | Indefinite |
| Sun StorEdge Component Manager 2.2 | Not Available | Jul 2010 | Not Available | Indefinite |
| Sun StorEdge Enterprise Storage Manager 2.0 | Not Available | Jun 2007 | Not Available | Indefinite |
| Sun StorEdge Enterprise Storage Manager 2.1 | Apr 2004 | Jun 2007 | Not Available | Indefinite |
| Sun StorEdge Global Reporter | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Management Console 1.0 | Not Available | Jul 2010 | Not Available | Indefinite |
| Sun StorEdge Operations Manager | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Operations Module for NetApp | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Protection Manager for Veritas NetBackup | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Sun StorEdge Provisioning Manager | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |

Oracle's Sun Storage Management Application Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------|----------------------|-----------------------|-------------------------|
| Sun StorEdge Resource Management Suite 6.0 | Not Available | Jun 2007 | Not Available | Indefinite |
| Sun StorEdge Resource Manager | Sep 2005 | Apr 2010 | Not Available | Apr 2014 |
| Oracle Hierarchical Storage Manager 6.0 | Mar 2015 | Mar 2020 | Not Available | Indefinite |
| Oracle Hierarchical Storage Manager 6.1 | Apr 2016 | Apr 2021 | Not Available | Indefinite |
| Sun StorEdge QFS and Sun StorEdge SAM-FS 4.0 | Not Available | Aug 2007 | Not Available | Indefinite |
| Sun StorEdge QFS and Sun StorEdge SAM-FS 4.1 | Jun 2004 | Nov 2008 | Not Available | Indefinite |
| Sun StorEdge QFS and Sun StorEdge SAM-FS 4.2 | Sep 2004 | Nov 2008 | Not Available | Indefinite |
| Sun StorEdge QFS and Sun StorEdge SAM-FS 4.3 | Jan 2005 | Oct 2009 | Not Available | Indefinite |
| Sun StorEdge QFS and Sun StorEdge SAM-FS 4.4 | Sep 2005 | Oct 2009 | Not Available | Indefinite |
| Sun StorEdge QFS and Sun StorEdge SAM-FS 4.5 | Apr 2006 | Oct 2009 | Not Available | Indefinite |
| Sun StorageTek QFS and Sun StorageTek Storage Archive Manager 4.6 | Apr 2007 | Dec 2011 | Not Available | Indefinite |
| Sun QFS and Sun Storage Archive Manager 5.0 | Apr 2009 | Not Available | Not Available | Indefinite |
| Sun QFS and Sun Storage Archive Manager 5.1 | Apr 2010 | Apr 2015 | Apr 2018 | Indefinite |
| Sun QFS and Sun Storage Archive Manager 5.2 | Nov 2010 | Nov 2015 | Not Available | Indefinite |
| Sun QFS and Sun Storage Archive Manager 5.3 | Jun 2012 | Jun 2017 | Not Available | Indefinite |
| Sun QFS and Sun Storage Archive Manager 5.4 | Aug 2014 | Aug 2019 | Not Available | Indefinite |
| Sun StorEdge Traffic Manager 2.1 Win2K/WinNT | Not Available | Jan 2011 | Not Available | Indefinite |
| Sun StorEdge Traffic Manager 2.1.1 Win2K/WinNT | Not Available | Jan 2011 | Not Available | Indefinite |
| Sun StorEdge Traffic Manager 3.0 | Not Available | Jan 2011 | Not Available | Indefinite |
| Sun StorEdge Traffic Manager 3.1 | Feb 2004 | Jun 2009 | Not Available | Indefinite |
| Sun StorEdge Traffic Manager 4.5 | Jul 2004 | Jan 2011 | Not Available | Indefinite |
| Sun StorEdge Traffic Manager 4.6 | Not Available | Jan 2011 | Not Available | Indefinite |
| Oracle Snap Management Utility for Oracle Database | Feb 2013 | Feb 2018 | Not Available | Indefinite |

*AVS 4.0 will follow the Solaris 10 Lifetime Support Extended Support end date.

Oracle's Sun System and Network Management Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------------|----------------------|-----------------------|-------------------------|
| N1 Grid Infrastructure Provisioning System 5.0 | May 2005 | Aug 2008 | Not Available | Indefinite |
| N1 Grid Provisioning Server 3.1, Blades Edition | Mar 2004 | Jun 2008 | Not Available | Indefinite |
| N1 Grid Service Provisioning System 5.0 | Dec 2004 | Aug 2008 | Not Available | Indefinite |
| N1 Service Provisioning System 4.1 | Feb 2004 | Jun 2006 | Not Available | Indefinite |
| N1 Service Provisioning System 5.0 | May 2005 | Nov 2007 | Not Available | Indefinite |
| N1 Service Provisioning System 5.1 | Sep 2005 | Feb 2009 | Not Available | Indefinite |
| N1 Service Provisioning System 5.2 | Apr 2006 - May 2006 | Apr 2011 | Not Available | Indefinite |
| N1 Service Provisioning System 6.0 | Aug 2007 - Apr 2009 | Apr 2011 | Not Available | Indefinite |
| N1 System Manager 1.1 | Sep 2005 | Jun 2009 | Not Available | Indefinite |
| N1 System Manager 1.2 | Nov 2005 | Feb 2010 | Not Available | Indefinite |
| N1 System Manager 1.3 | Apr 2006 | Jun 2010 | Not Available | Indefinite |
| N1 System Manager 1.3.1 | Aug 2006 | Oct 2010 | Not Available | Indefinite |
| N1 System Manager 1.3.3 | Apr 2007 | Aug 2010 | Not Available | Indefinite |
| Solaris Resource Manager 1.3 | Dec 2002 | Jun 2010 | Not Available | Indefinite |
| Sun Cluster 3.0.x | Nov 2000 | Jul 2010 | Not Available | Indefinite |
| Sun Cluster 3.1.x | Oct 2003 | Oct 2011 | Not Available | Indefinite |
| Sun Cluster 3.2.x | Feb 2009 | Sep 2012 | Oct 2014 | Indefinite |
| Oracle Solaris Cluster 3.3.x | Sep 2010 | Sep 2018 | Jan 2021 | Indefinite |
| Oracle Solaris Cluster 4.x | Dec 2011 | Nov 2031 | Nov 2034 | Indefinite |

Oracle's Sun System and Network Management Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------------|----------------------|-----------------------|-------------------------|
| Sun Management Center 3.0 | Dec 2000 - Jan 2001 | Jun 2009 | Not Available | Indefinite |
| Sun Management Center 3.5 | Aug 2003 | Jun 2009 | Not Available | Indefinite |
| Sun Management Center 3.5 Update 1 | May 2004 | Jun 2009 | Not Available | Indefinite |
| Sun Management Center 3.5 Update 1a | Feb 2005 | Nov 2009 | Not Available | Indefinite |
| Sun Management Center 3.5 Update 1b | Feb 2005 | Nov 2009 | Not Available | Indefinite |
| Sun Management Center 3.6 | Nov 2005 | Aug 2010 | Not Available | Indefinite |
| Sun Management Center 3.6.1 | May 2006 | Aug 2010 | Not Available | Indefinite |
| Sun Management Center 4.0 | Nov 2007 | Dec 2011 | Not Available | Indefinite |
| Sun Management Center Change Manager 1.0 | Oct 2002 | Aug 2008 | Not Available | Indefinite |
| Sun Management Center Change Manager 1.0.1 | Jun 2003 | Aug 2008 | Not Available | Indefinite |
| Sun Management Center Developer Environment 3.0 | Dec 2000 | Jun 2009 | Not Available | Indefinite |
| Sun N1 Grid Engine 6.0 | Jun 2004 | Nov 2010 | Not Available | Oct 21, 2013 |
| Sun N1 Grid Engine 6.0 Update 4 | May 2005 | Nov 2010 | Not Available | Oct 21, 2013 |
| Sun N1 Grid Engine 6.1 | May 2007 | Feb 2012 | Not Available | Oct 21, 2013 |
| Sun N1 Grid Engine 6.2 | Aug 2008 | Aug 2010 | Not Available | Oct 21, 2013 |
| Sun xVM Ops Center 1.0 | Feb 2008 | Jun 2010 | Not Available | Indefinite |
| Sun xVM Ops Center 1.0.1 | Apr 2008 | Jun 2010 | Not Available | Indefinite |
| Sun xVM Ops Center 1.0.2 | Apr 2008 | Jun 2010 | Not Available | Indefinite |
| Sun xVM Ops Center 1.1 | May 2008 | Jun 2010 | Not Available | Indefinite |
| Sun xVM Ops Center 1.1.1 | Jul 2008 | Jun 2010 | Not Available | Indefinite |
| Sun xVM Ops Center 2.0 | Jan 2009 | Apr 2011 | Not Available | Indefinite |
| Sun xVM Ops Center 2.1 | Apr 2009 | Nov 2011 | Not Available | Indefinite |
| Sun xVM Ops Center 2.5 | Oct 2009 | Oct 2014 | Not Available | Indefinite |
| Oracle Enterprise Manager Ops Center 11gR1 | Nov 2010 | Nov 2015 | Not Available | Indefinite |
| Oracle Enterprise Manager Ops Center 12c Release 1 | Apr 2012 | Apr 2017 | Not Available | Indefinite |
| Oracle Enterprise Manager Ops Center 12c Release 2 | Feb 2014 | Feb 2019 | Not Available | Indefinite |
| Oracle Enterprise Manager Ops Center 12c Release 3 | Jun 2015 | Jun 2020 | Not Available | Indefinite |
| Java Dynamic Management Kit (JDMK) 4.2 | Dec 2000 | Not Available | Not Available | Indefinite |
| Java Dynamic Management Kit (JDMK) 5.0 | Jul 2002 | Not Available | Not Available | Indefinite |

Oracle's Sun System and Network Management Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------------|----------------------|-----------------------|-------------------------|
| Oracle VM Server for SPARC 2.0* | Sep 2010 | Sep 2015 | Sep 2018 | Indefinite |
| LDoms 1.0.x* | Apr 2007 - May 2008 | Jul 2009 | Not Available | Indefinite |
| LDoms 1.1* | Dec 2008 | Jan 2010 | Not Available | Indefinite |
| LDoms 1.2* | Jul 2009 | Jul 2015 | Not Available | Indefinite |
| LDoms 1.3* | Jan 2010 | Jul 2015 | Not Available | Indefinite |
| Netra High Availability Foundation Services 2.1 | Nov 2002 | May 2012 | Not Available | Indefinite |

*With the release of Oracle VM Server for SPARC 2.0 (LDoms), this product will follow the lifecycle of the hardware platform.

Oracle's Sun System and Network Management Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------------|----------------------|-----------------------|-------------------------|
| Netra High Availability Foundation Services 2.1 | Jun 2003 - Aug 2005 | May 2012 | Not Available | Indefinite |
| Netra High Availability Suite 2.0 | Feb 2002 | May 2012 | Not Available | Indefinite |
| Netra High Availability Suite 3.0 | Apr 2006 | May 2012 | Not Available | Indefinite |
| Infinite Mailbox Solution for Lotus | Oct 2003 | Dec 2009 | Not Available | Indefinite |
| Infinite Mailbox Solution for Lotus 2.5 | Oct 2003 | Dec 2009 | Not Available | Indefinite |
| StorEdge Multi-Platform Client SW 2.2.4 (QFS 4.2 with Sanergy) | Not Available | Nov 2008 | Not Available | Indefinite |
| Solaris PC NetLink 2.0 | Sep 2005 | Sep 2007 | Not Available | Indefinite |
| Solaris Server Internet Extension 1.0 | Jul 2008 | Jul 2010 | Not Available | Indefinite |
| Sun Connection 1.1 Solaris Update Knowledge Channel | Jun 2008 | Jun 2011 | Not Available | Indefinite |
| Sun Connection 1.1.1 | Oct 2009 | Oct 2012 | Not Available | Indefinite |
| Sun Control Station 2.0 | Mar 2006 | Mar 2009 | Not Available | Indefinite |
| Sun Control Station 2.2 | Mar 2006 | Mar 2009 | Not Available | Indefinite |
| Sun Control Station 2.2.1 | Aug 2007 | Aug 2010 | Not Available | Indefinite |
| Sun Mainframe Batch Manager (MBM) 10.0 | Jun 2006 | Not Available | Not Available | Indefinite |
| Sun Mainframe Batch Manager (MBM) 10.1 | Jun 2006 | Not Available | Not Available | Indefinite |
| Sun Mainframe Transaction Processing (MTP) 8.0 | Jun 2006 | Not Available | Not Available | Indefinite |
| Sun Mainframe Transaction Processing (MTP) 8.1 | Jun 2006 | Not Available | Not Available | Indefinite |
| Sun Shared Visualization 1.0 | Oct 2008 | Oct 2011 | Not Available | Indefinite |
| Sun Shared Visualization 1.1 | Jun 2009 | Jun 2012 | Not Available | Indefinite |
| Sun Shared Visualization 1.1.1 | Oct 2009 | Oct 2012 | Not Available | Indefinite |
| Sun Streaming Software 1.6 | Jul 2007 | May 2011 | Not Available | Indefinite |
| Sun Streaming Software 1.8 | Nov 2007 | Jan 2012 | Not Available | Indefinite |
| Sun Streaming Software 1.4.1 | Jan 2008 | Jan 2011 | Not Available | Indefinite |
| Sun Streaming Software 2.0 | Feb 2010 | Feb 2013 | Not Available | Indefinite |
| Update connection enterprise (UCE 1.1.1) | Oct 2007 | Oct 2008 | Not Available | Indefinite |
| Sun Trunking 1.0 | Not Available | Jan 2002 | Not Available | Indefinite |
| Sun Trunking 1.0.1 | Jun 1998 | Jan 2003 | Not Available | Indefinite |
| Sun Trunking 1.2 | Jun 1999 | Nov 2003 | Not Available | Indefinite |
| Sun Trunking 1.2.1 | May 2000 | Apr 2007 | Not Available | Indefinite |
| Sun Trunking 1.3 | Jul 2003 | Oct 2014 | Not Available | Indefinite |

Oracle's Sun Ray Software Releases*

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|----------------------|----------|----------------------|-----------------------|-------------------------|
| Sun Ray Software 2.x | Feb 2003 | Mar 2007 | Not Available | Indefinite |
| Sun Ray Software 3.x | Nov 2004 | Nov 2007 | Not Available | Indefinite |
| Sun Ray Software 4.x | May 2006 | May 2011 | Not Available | Indefinite |
| Sun Ray Software 5.x | Nov 2009 | Nov 2017 | Not Available | Indefinite |

Oracle's Secure Global Desktop Releases*

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|----------|----------------------|-----------------------|-------------------------|
| Oracle Secure Global Desktop (SGD) 4.6.x | Sep 2010 | Sep 2016 | Not Available | Indefinite |
| Oracle Secure Global Desktop (SGD) 4.7.x | Aug 2012 | Aug 2017 | Not Available | Indefinite |
| Oracle Secure Global Desktop (SGD) 5.x | Apr 2013 | Apr 2018 | Not Available | Indefinite |

Oracle's Virtual Desktop Infrastructure Releases*

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|----------|----------------------|-----------------------|-------------------------|
| Sun Virtual Desktop Infrastructure (VDI) 2.x | Mar 2008 | Mar 2010 | Not Available | Indefinite |
| Sun /Oracle Virtual Desktop Infrastructure (VDI) 3.x | Mar 2009 | Mar 2017 | Not Available | Indefinite |

*Support is provided for the latest maintenance update release. Unless otherwise noted, previous maintenance update releases will be supported for six months after the GA date of a new release.

Oracle's VM VirtualBox

| Release | GA Date | Premier Support End | Extended Support End | Sustaining Support End |
|--------------------------|----------|---------------------|----------------------|------------------------|
| Sun xVM VirtualBox 1.6 | Apr 2008 | Apr 2010 | Not Available | Indefinite |
| Sun xVM VirtualBox 2.0 | Sep 2008 | Sep 2010 | Not Available | Indefinite |
| Sun xVM VirtualBox 2.1 | Dec 2008 | Dec 2010 | Not Available | Indefinite |
| Sun VirtualBox 2.2 | Apr 2009 | Apr 2011 | Not Available | Indefinite |
| Sun VirtualBox 3.0 | Jun 2009 | Jun 2011 | Not Available | Indefinite |
| Sun VirtualBox 3.1 | Nov 2009 | Nov 2011 | Not Available | Indefinite |
| Oracle VM VirtualBox 3.2 | May 2010 | May 2015 | Not Available | Indefinite |
| Oracle VM VirtualBox 4.x | Dec 2010 | Dec 2015 | Not Available | Indefinite |
| Oracle VM VirtualBox 5.x | Jul 2015 | Jul 2020 | Not Available | Indefinite |

Oracle's Solstice Releases

| Release | GA Date | Premier Support End | Extended Support End | Sustaining Support End |
|--|---------------|---------------------|----------------------|------------------------|
| Solstice CMIP 8.2.1 for Sparc and Intel | Dec 1996 | Jan 2012 | Not Available | Indefinite |
| Solstice CMIP 8.2.1 for Windows NT | Feb 1998 | Dec 2010 | Not Available | Indefinite |
| Solstice CMIP 8.2.1 for SDE & Runtime to HP-UX | Feb 1997 | Dec 2010 | Not Available | Indefinite |
| Solstice CMIP 9.0 | Jun 2001 | May 2014 | Not Available | Indefinite |
| Solstice DiskSuite 4.2.1 | Mar 2000 | Feb 2009 | Not Available | Indefinite |
| Solstice Domain Manager 2.3 | Jan 2009 | Jan 2011 | Not Available | Indefinite |
| Solstice Enterprise Manager 4.0 | Jan 2001 | Nov 2010 | Not Available | Indefinite |
| Solstice Enterprise Manager 4.1 | Oct 2001 | Nov 2010 | Not Available | Indefinite |
| Solstice Enterprise Manager 5.0 | May 2003 | Jun 2012 | Not Available | Indefinite |
| Solstice Enterprise Manager 5.1 | Not Available | Not Available | Not Available | Indefinite |
| Solstice Enterprise Manager 5.1 High Availability Module | May 2005 | Jul 2011 | Not Available | Indefinite |
| Solstice Enterprise Manager 6.0 | May 2007 | Jun 2012 | Not Available | Indefinite |
| Solstice Frame Relay 2.0.1 | Dec 1996 | Oct 2011 | Not Available | Indefinite |
| Solstice FTAM 8.0.3 | Jun 1997 | Jan 2012 | Not Available | Indefinite |
| Solstice FTAM 9.0 | Jun 2001 | May 2014 | Not Available | Indefinite |
| Solstice GDMO Builder 1.0 | Mar 1997 | Oct 2011 | Not Available | Indefinite |
| Solstice OSI 8.0.1 | May 1994 | Dec 2010 | Not Available | Indefinite |
| Solstice OSI 8.1.1 | Aug 1997 | Jan 2012 | Not Available | Indefinite |
| Solstice OSI 9.0 | Apr 2001 | May 2014 | Not Available | Indefinite |
| Solstice TMN Agent Tester 1.1 | Feb 1998 | Oct 2011 | Not Available | Indefinite |
| Solstice TMN Agent Toolkit 2.0 | Jun 1997 | Oct 2011 | Not Available | Indefinite |

Oracle's Solstice Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|----------|----------------------|-----------------------|-------------------------|
| Solstice TMN/SNMP Q-Adapter 1.0 | Sep 1996 | Oct 2011 | Not Available | Indefinite |
| Solstice TMNscript 1.1 Script Runtime | Feb 1998 | Oct 2011 | Not Available | Indefinite |
| Solstice X.25 9.1 Upgrade for Desktop Sparc | Mar 1997 | Oct 2011 | Not Available | Indefinite |
| Solstice X.25 9.2 | Oct 1999 | May 2014 | Not Available | Indefinite |

Oracle's Mainframe Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------|----------------------|-----------------------|-------------------------|
| Sun StorageTek LifeCycle Director Object Access Method v 2.3 | Not Available | Aug 2014 | Not Available | Indefinite |
| Sun StorageTek LifeCycle Director Archive Storage Manager for S/390 v 2.5 | Not Available | Aug 2014 | Not Available | Indefinite |
| Sun StorageTek LifeCycle Director Archive Manager v 2.6 | Dec 1999 | Aug 2014 | Not Available | Indefinite |
| Sun StorageTek LifeCycle Director Object Access Method v 3.0 | Dec 1999 | Aug 2014 | Not Available | Indefinite |
| Sun StorageTek Nearline Control Solution (NCS) (HSC + SMC + CSC + LibraryStation + HTTP) 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Host Software Component (HSC) for IBM MVS 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Storage Management Component (SMC) 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Client System Component (MVS/CSC) 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek LibraryStation for IBM MVS 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Virtual Tape Control Software (VTCS) 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Nearline Control Solution (NCS) (HSC + SMC + CSC + LibraryStation + HTTP) 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Host Software Component (HSC) for IBM MVS 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Storage Management Component (SMC) 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Client System Component (MVS/CSC) 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek LibraryStation for IBM MVS 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Virtual Tape Control Software (VTCS) 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Nearline Control Solution (NCS) (HSC + SMC + CSC + LibraryStation + HTTP) 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek Host Software Component (HSC) for IBM MVS 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Oracle StorageTek VM Client 7.1 | Mar 2011 | Mar 2016 | Not Available | Indefinite |
| Oracle StorageTek VM Client 7.2 | Oct 2012 | Oct 2017 | Not Available | Indefinite |
| Oracle StorageTek VM Client 7.3 | Apr 2015 | Apr 2020 | Not Available | Indefinite |
| Sun StorageTek Storage Management Component (SMC) 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |

Oracle's Mainframe Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------|----------------------|-----------------------|-------------------------|
| Sun StorageTek Client System Component (MVS/CSC) 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek LibraryStation for IBM MVS 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek HTTP Server for Mainframe Systems 5.0 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek Virtual Tape Control Software (VTCS) 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek Enterprise Library Software (ELS) (HSC + SMC + VTCS + CDRT) MVS 7.0 | Apr 2009 | Apr 2014 | Not Available | Indefinite |
| Sun StorageTek Client System Component (MVS/CSC) 7.0 | Apr 2009 | Apr 2014 | Not Available | Indefinite |
| Sun StorageTek LibraryStation for IBM MVS 7.0 | Apr 2009 | Apr 2014 | Not Available | Indefinite |
| Oracle StorageTek Enterprise Library Software (ELS) (HSC + SMC + VTCS + CDRT) MVS 7.1 | Oct 2010 | Oct 2015 | Not Available | Indefinite |
| Oracle StorageTek Enterprise Library Software (ELS) (HSC + SMC + VTCS + CDRT) MVS 7.2 | Oct 2012 | Oct 2017 | Not Available | Indefinite |
| Oracle StorageTek Enterprise Library Software (ELS) (HSC + SMC + VTCS + CDRT) MVS 7.3 | Apr 2015 | Apr 2020 | Not Available | Indefinite |
| Oracle StorageTek Client System Component (MVS/CSC) 7.2 | Oct 2012 | Oct 2017 | Not Available | Indefinite |
| Oracle StorageTek LibraryStation for IBM MVS 7.2 | Oct 2012 | Oct 2017 | Not Available | Indefinite |
| Oracle StorageTek Client System Component (MVS/CSC) 7.1 | Oct 2010 | Oct 2015 | Not Available | Indefinite |
| Oracle StorageTek LibraryStation for IBM MVS 7.1 | Oct 2010 | Oct 2015 | Not Available | Indefinite |
| Sun StorageTek Expert Library Manager (ExLM) 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Expert Library Manager (ExLM) 6.2 | Mar 2007 | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek Library Content Manager (LCM) 7.0 | Jan 2010 | Jan 2015 | Not Available | Indefinite |
| Oracle StorageTek Library Content Manager (LCM) 7.1 | Oct 2010 | Oct 2015 | Not Available | Indefinite |
| Oracle StorageTek Library Content Manager (LCM) 7.2 | Oct 2012 | Oct 2017 | Not Available | Indefinite |
| Sun StorageTek Concurrent Disaster Recovery Test (CDRT) 6.0 | Feb 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Concurrent Disaster Recovery Test (CDRT) 6.1 | May 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Concurrent Disaster Recovery Test (CDRT) 6.2 | Jun 2007 | Mar 2013 | Not Available | Indefinite |
| Sun StorageTek Expert Performance Reporter (ExPR) 5.0 | Not Available | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Vault Utility Software 1.0 | Not Available | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Vault Utility Software 2.0 | Not Available | Mar 2012 | Not Available | Indefinite |
| Sun StorageTek Virtual Storage Manager (VSM) GUI Software 1.0 | Not Available | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Extended High Performance Data Mover (ExHPDM) 3.1 | Jul 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Shared Virtual Array Administrator (SVAA) Software 3.1 | Oct 2000 | Feb 2009 | Not Available | Indefinite |
| Sun StorageTek Shared Virtual Array (SVA) Console Software 3.1 | Oct 2000 | Feb 2009 | Not Available | Indefinite |
| Sun StorageTek Shared Virtual Array (SVA) SVAPath Software 3.3 | Oct 2000 | Feb 2009 | Not Available | Indefinite |

Oracle's Mainframe Releases (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---|---------------|----------------------|-----------------------|-------------------------|
| Sun StorageTek Shared Virtual Array (SVA SnapVantage for V2X/V2X2) | Not Available | Oct 2010 | Not Available | Indefinite |
| Sun StorageTek Extended High Performance Data Mover (ExHPDM) 6.1 | Jul 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Extended High Performance Data Mover (ExHPDM) 6.2 | Feb 2007 | Mar 2012 | Not Available | Indefinite |
| Oracle StorageTek Extended High Performance Data Mover (ExHPDM) 7.0 | Nov 2010 | Nov 2015 | Not Available | Indefinite |
| Sun StorageTek Host Software Component (HSC) for IBM VM 6.0 | Nov 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Host Software Component (HSC) for IBM VM 6.1 | Jan 2006 | Feb 2010 | Not Available | Indefinite |
| Sun StorageTek Host Software Component (HSC) for IBM VM 6.2 | May 2008 | May 2015 | Not Available | Indefinite |
| Sun StorageTek Host Software Component HSC/VTCS MSP 5.1 | Jun 2003 | Jun 2013 | Not Available | Indefinite |
| Sun StorageTek Host Software Component HSC/VTCS MSP 6.0 | Aug 2004 | Dec 2008 | Not Available | Indefinite |
| Sun StorageTek Host Software Component HSC/VTCS/SMC MSP 6.1 | Jul 2006 | Jan 2012 | Not Available | Indefinite |
| Sun StorageTek Host Software Component HSC/VTCS/SMC MSP 6.2 | Nov 2008 | Nov 2016 | Not Available | Indefinite |
| Oracle StorageTek Enterprise Software Library (ELS) (HSC + SMC + VTCS + CDRT) Fujitsu MSP 7.1 | Nov 2012 | Nov 2017 | Not Available | Indefinite |
| Oracle StorageTek Enterprise Software Library (ELS) (HSC + SMC + VTCS + CDRT) Fujitsu MSP 7.2 | Dec 2013 | Dec 2018 | Not Available | Indefinite |
| Oracle StorageTek Enterprise Software Library (ELS) (HSC + SMC + VTCS + CDRT) Fujitsu MSP 7.3 | Feb 2016 | Feb 2021 | Not Available | Indefinite |

Oracle's Sun Studio*

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--------------------------------------|-----------|----------------------|-----------------------|-------------------------|
| Forte Developer 6 Update 2 | July 2001 | July 2010 | Not Available | Indefinite |
| Sun One Studio 8 Compiler Collection | May 2003 | Mar 2008 | Not Available | Indefinite |
| Sun Studio 8 | Mar 2004 | Jan 2009 | Not Available | Indefinite |
| Sun Studio 9 | Jul 2004 | Nov 2010 | Not Available | Indefinite |
| Sun Studio 10 | Jan 2005 | Jan 2010 | Jan 2013 | Indefinite |
| Sun Studio 11 | Jan 2006 | Jan 2011 | Jan 2014 | Indefinite |
| Sun Studio 12 | Aug 2007 | Aug 2012 | Aug 2015 | Indefinite |
| Sun Studio 12 Update 1 | Jun 2009 | Jun 2014 | Jun 2017 | Indefinite |

Oracle's Sun Studio* (continued)

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|------------------------------|-----------|----------------------|-----------------------|-------------------------|
| Oracle Solaris Studio 12.2 | Sept 2010 | Sept 2015 | Sept 2018 | Indefinite |
| Oracle Solaris Studio 12.3 | Dec 2011 | Dec 2016 | Dec 2019 | Indefinite |
| Oracle Solaris Studio 12.4 | Nov 2014 | Nov 2019 | Nov 2022 | Indefinite |
| Oracle Developer Studio 12.5 | Jun 2016 | Jun 2021 | Jun 2024 | Indefinite |

*Oracle Developer Studio (previously known as Oracle Solaris Studio) is supported per the Oracle Solaris Development Tools Support offering outlined in the Oracle Software Technical Support Policies found at <http://www.oracle.com/us/support/policies/index.html>

Oracle's StorageTek Virtual Tape Library (VTL) Storage Appliance Software

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|---------------|----------------------|-----------------------|-------------------------|
| StorageTek Virtual Tape Library (VTL) 2.0 | Not Available | Oct 2012 | Not Available | Dec 2013 |
| StorageTek Virtual Tape Library (VTL) Value | Not Available | Dec 2013 | Not Available | Not Available |
| StorageTek Virtual Tape Library (VTL) Plus 1.0 | Not Available | Dec 2013 | Not Available | Not Available |
| StorageTek Virtual Tape Library (VTL) Plus 2.0 | Not Available | Dec 2013 | Not Available | Not Available |
| StorageTek Virtual Tape Library (VTL) Prime | Not Available | Dec 2013 | Not Available | Not Available |

Oracle Premier Support for Operating Systems

Your investment in Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, or Oracle VM enables you to handle the most demanding IT applications with world record performance. Now protect your technology investment and keep your business operations running effectively and efficiently with Oracle Premier Support.

If you are running Oracle Solaris, OpenSolaris, Trusted Solaris 8, Oracle Linux, or Oracle VM or any combination of these products on your systems and you have opted not to purchase [complete system coverage](#), this is the service offering for you.

Oracle Premier Support provides a minimum ten-year support period and for selected releases, Oracle may extend the technical support period by offering an additional three years of Extended Support and/or indefinite Sustaining Support.

Receive award-winning support, access to new software innovation and proactive support tools for any or all of these leading software products for one great price. For two decades, Oracle has set new standards of performance covering its entire range of products. By choosing Oracle Premier Support, you can place your trust in a recognized leader in support to keep your systems running smoothly while you focus on meeting your business goals. You benefit from:

- Major product and technology releases for Oracle Solaris and Oracle Linux operating systems software and integrated software
- Program updates, patches, fixes, security patches and security alerts
- Critical Patch Updates for Oracle Solaris operating system software
- Access to certain Oracle Linux security patches that may be applied while your hardware system is operating and does not require a system reboot
- Upgrade tools/scripts(when offered)
- General maintenance releases, selected functionality releases and documentation updates (when offered)
- Certification with most new third-party products/versions or most new Oracle products
- Backport of fixes for any Oracle Linux or Oracle VM program released from Oracle for a period of 6 months from the date the next release of the program becomes generally available
- Access to My Oracle Support-(24x7 web-based customer support systems) , including the ability to log service request online
- Assistance with service requests 24 hours per day, 7 days a week
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Enterprise Manager Ops Center
- Hardware certification
- Non-technical customer service during normal business hours

Extended Support For Operating Systems

For selected Oracle Solaris operating system software releases, Oracle may extend the technical support period by offering Extended Support for a three year period. With Extended Support, you receive access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Major product and technology releases for Oracle Solaris and Oracle Linux operating system software
- Program updates
- Fixes, security patches, security alerts, and critical patch updates for Oracle Solaris operating system software
- Access to Oracle Linux operating system patches and fixes for critical security errata and select high-impact critical bug fixes
- Access to certain Oracle Linux security patches that may be applied while your hardware system is operating and does not require a system reboot
- Upgrade tools/scripts (when offered)
- General maintenance releases, selected functionality releases and documentation updates (when offered)
- Access to My Oracle Support-(24x7 web-based customer support systems) , including the ability to log service request online
- Assistance with service requests 24 hours per day, 7 days a week
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Enterprise Manager Ops Center
- Non-technical customer service during normal business hours

Extended Support does not include:

- Certification with most new third-party products
- Hardware certification
- Backport of fixes for any Oracle Linux program

Extended Support is not available for OpenSolaris, Trusted Solaris 8, and Oracle VM

Sustaining Support For Operating Systems

For selected products, Oracle may offer Sustaining Support for an indefinite period. Sustaining Support applies after Extended Support expires or should you not purchase Extended Support, immediately after Premier expires. With Sustaining Support, you receive continued access to technical experts, backed by industry leading online tools and knowledgebase resources. You benefit from:

- Program updates, patches, fixes, security patches and security alerts created during the Oracle Premier Support period
- General maintenance releases, selected functionality releases and documentation updates created during the Oracle Premier Support period
- Upgrade tools/scripts created during the Oracle Premier Support period
- Critical patch updates for Oracle Solaris operating systems created during the Oracle Premier and Extended Support period
- Assistance with service requests, on a commercially reasonable basis, 24 hours per day, 7 days a week
- Access to My Oracle Support-(24x7 web-based customer support systems) , including the ability to log service request online
- 24x7 access to Oracle Unbreakable Linux Network
- Right to use Oracle Enterprise Manager Ops Center
- Non-technical customer service during normal business hours
- Sustaining Support does not include:
 - New program updates, patches, fixes, security patches, security alerts, critical patch updates, general maintenance releases, selected functionality releases, documentation updates or upgrade tools
 - New critical patch updates for Oracle Solaris operating system software
 - New upgrade tools
 - Certification with most new third-party products
 - 24 hour commitment and response guidelines for Severity 1 service requests
 - Previously released fixes or updates that Oracle no longer supports
 - Hardware certification
 - Backport of fixes for any Oracle Linux program

For more details on program deliverables, please refer to the appropriate datasheets and support policy documents located at www.oracle.com.

Oracle's Solaris Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|--|----------|----------------------|-----------------------|-------------------------|
| Solaris 8 ⁵ | Feb 2000 | Mar 2009 | Mar 2012 | Indefinite |
| Trusted Solaris 8.x ¹ | Sep 2002 | Mar 2012 | Not Available | Indefinite |
| Solaris 9 | Mar 2002 | Oct 2011 | Oct 2014 | Indefinite |
| Solaris Legacy Containers ³ | Dec 2010 | Oct 2011 | Jan 2021 | Indefinite |
| Solaris 10 ^{2,4} | Jan 2005 | Jan 2018 | Jan 2021 | Indefinite |
| Solaris 11 ^{2,4,6} | Nov 2011 | Nov 2031 | Nov 2034 | Indefinite |

¹ Trusted Solaris 8.x has been superseded by Solaris 10 11/06 with Trusted Extensions and subsequent releases of Solaris 10 with Trusted Extensions. For more details please see the Common Criteria Evaluated Oracle Products website located at <http://www.oracle.com/technetwork/topics/security/oracle-cc-evalsolaris-083233.html>

² With the release of Oracle VM Server for SPARC 2.0 (LDoms), this product will follow the lifecycle of the hardware platform.

³ Oracle Solaris Legacy Containers includes both Oracle Solaris 8 Containers and Oracle Solaris 9 Containers.

⁴ For more detailed information on Free and Open Source Software (FOSS) Support in Oracle Solaris, please see associated policy found in My Oracle Support, <https://support.oracle.com/CSP/main/article?cmd=show&type=NOT&id=1400676.1>

⁵ For Oracle Solaris 8, a limited service providing Severity 1 fixes will be available after July 2012. For details please refer to the Oracle Hardware and Systems Support Policies: <http://www.oracle.com/us/support/library/hardware-systems-support-policies-069182.pdf>

⁶ Solaris 11 follows a Continuous Delivery model, where new functionality is delivered as updates to the existing release; upgrades are not required to gain access to new features and capabilities. As a result, Support dates are evaluated for update annually, and will be provided through at least the dates above.

Oracle's Linux Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| Linux 3 | Oct 2003 | Oct 2011 | Not Available | Indefinite |
| Linux 4 | Feb 2005 | Feb 2013 | Not Available | Indefinite |
| Linux 5 | Jun 2007 | Jun 2017 | Jun 2020 | Indefinite |
| Linux 6 | Feb 2011 | Mar 2021 | Not Available | Indefinite |
| Linux 7 | Jul 2014 | Jul 2024 | Not Available | Indefinite |

The components for Enterprise Linux Premier and Sustaining Support will follow the definitions within the Enterprise Linux and Oracle VM Support Policies. For further details, please refer to the Enterprise Linux and Oracle VM Support Policies. Oracle will provide support and bug fixes for any release of Unbreakable Enterprise Kernel for a period of twelve months from the date the next major release of Unbreakable Enterprise Kernel becomes generally available. The release schedule for Unbreakable Enterprise Kernel is here: <http://linux.oracle.com/supported.html>.

Oracle's VM Releases

| Release | GA Date | Premier Support Ends | Extended Support Ends | Sustaining Support Ends |
|---------|----------|----------------------|-----------------------|-------------------------|
| VM 2 | Nov 2007 | Nov 2015 | Not Available | Indefinite |
| VM 3 | Aug 2011 | Aug 2019 | Not Available | Indefinite |

The components for Oracle VM Premier and Sustaining Support will follow the definitions within the Enterprise Linux and Oracle VM Support Policies. For further details, please refer to the Enterprise Linux and Oracle VM Support Policies.

Now, you can have even greater peace of mind knowing that your business strategy is driving your upgrade strategy with more control, more choice, and more certainty. It all amounts to an Oracle Superior Ownership Experience—available only with the industry’s most advanced support offering.



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