

Oracle Process Cloud Service



RAPID PROCESS AUTOMATION AND
PRODUCTIVE WORK MANAGEMENT IN THE
ORACLE CLOUD

KEY FEATURES

- Subscription-based business process management cloud service
- Business-driven rapid process design and automation
- Easy integration to on premise or any other Oracle or external cloud service offering
- Multi-channel responsive interfaces across web, phone and tablet
- Powerful interactive dashboards, rich alerts, and guided troubleshooting
- Embeddable work management regions for portal mashups
- Enterprise-Grade Security, Control and Administration

KEY BENEFITS

- Increase Collaboration and Productivity
- Increase Business Visibility, Agility and Control
- Empower Power Users with Self Service and Process Control tools
- Improve Control and Management of Content, even in the Cloud
- Enable mobile workforce productivity
- Leverage rich connectivity to variety of backend applications
- Attain the portability and flexibility to move process application metadata from cloud to on premise

Organizations of today need to quickly deploy and adapt processes to meet the tactical and strategic demands that are required by the business. However, the cost and complexity of implementing infrastructure to support new tools has become a key inhibitor for adoption of modern business process management capabilities. To overcome this, organizations not only need to find a way to circumvent the traditional approach of how new technology is implemented, but they also need solutions that are more intuitive to use and offer a more compelling experience for the business users that are interacting with the processes.

Oracle Process Cloud Service is a subscription-based cloud service for process automation. Offering visibility and management of business processes, and a full lifecycle process management environment including development, test and production—with tooling and run time for process design, execution, monitoring and optimization - without the need to build and maintain an IT infrastructure. Allowing you to easily extend your existing SaaS and on-premise, filling the variances in the white space between your applications. Oracle Process Cloud Service can also enhance the digital engagement of your enterprise, providing out-of-the box mobile experience for your business processes.

Rapid, Business Friendly Application Automation

Oracle Process Cloud empowers Line of Business and Process Designers to rapidly build, customize and change custom business applications in a collaborative manner. Oracle Process Cloud comes prepackaged with process templates and starter patterns for quick and easy rollout of custom business applications. Users can build all aspects of business application including forms, decisions, data models and implement in a zero-code, declarative fashion.

Key features:

- Rapid Process Automation & Change via starter patterns, collaborative modeling, and zero-code, declarative design
- Business Friendly Forms Design to create responsive, dynamic web forms. Integration with business data supports design-once and run anywhere

RELATED PRODUCTS

Oracle Process Cloud Service works with:

- Oracle Integration Cloud Service
- Oracle Document Cloud Service
- Oracle Mobile Cloud Service
- Oracle Social Network

- Powerful Rules Design that gives designers the agility to dynamically determine approvers and control process flow. Rules are driven by simple If-Then statements or can take the form of Excel-like Decision tables.
- Richer Business Context for processes via business properties to capture requirements, issues and comments, and other information so that all stakeholders have the same big picture and necessary details. Reports capturing these properties and interdependency between data can be used for deep impact analysis across processes
- User-friendly Sandbox for step-through and testing of business applications
- Full Lifecycle Management for managing application lifecycle including instant deployment, automatic versioning, and promotion from Test environment to Production

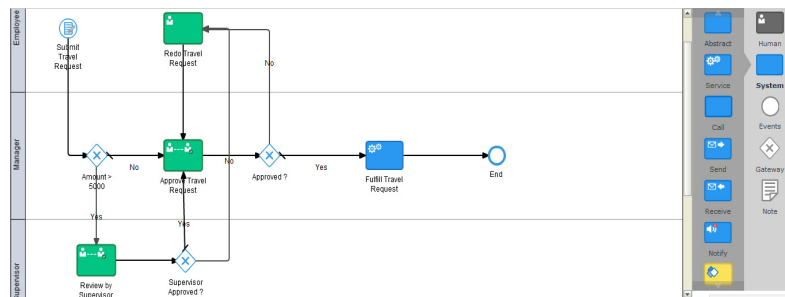


Figure 1: Oracle Business Process Composer: Business-led, Rapid Process Automation

Multi-Channel Interfaces for Smarter Work Management

Oracle Process Cloud provides modern, targeted, multi-channel (web, mobile, email) user interfaces to increase the effectiveness of the process participants. The brand new Process Cloud UI provides cloud-based collaboration and brings together people, process, content and data for effective decisions. Out-of-box routing patterns and algorithms such as skill-based routing provide smart work assignment capabilities. Oracle Process Cloud user interfaces are designed to empower the power users, such as process owners and operation managers, by providing end to end visibility, with deep drill down from application to process to service to component. Beyond this, the UI brings unprecedented business agility via dynamic changes to in-flight processes and adhoc routing to power users. They can conduct root-cause analysis, identify bottlenecks, and provide guided navigation to quickly fix misbehaving processes. Rich out of box dashboards are provided for monitoring process as well as business performance.

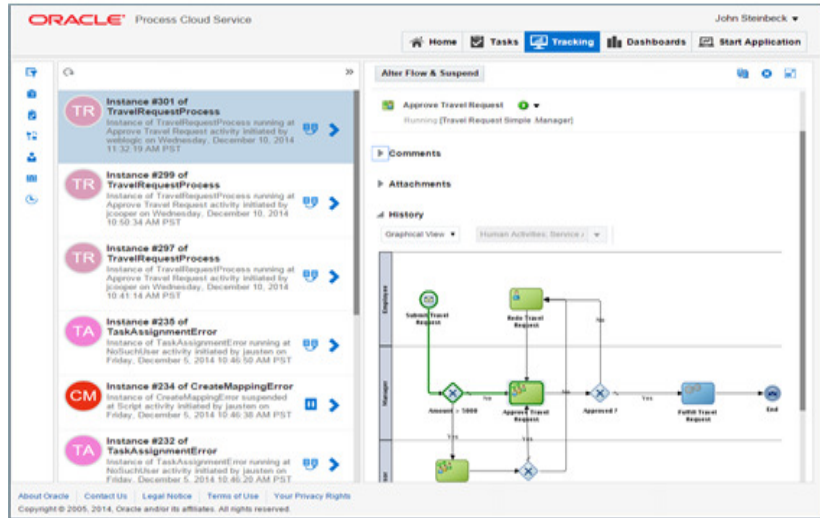


Figure 2: Productive and Intuitive Task Management

Robust Connectivity to SaaS and On-Premise

Oracle Process Cloud Service provides rich integration to both cloud and on-premise applications. You can easily extend your Oracle SaaS applications; built-in auto-discovery and automatic identity propagation support across the Oracle SaaS and PaaS platform promotes cross-functional exchange of information in a hassle-free fashion and accelerates productivity. Secure and seamless integration with enterprise backend applications and systems in your data-center via Oracle Integration Cloud Service allows businesses to fully realize organizational benefits, productivity and return on investment.

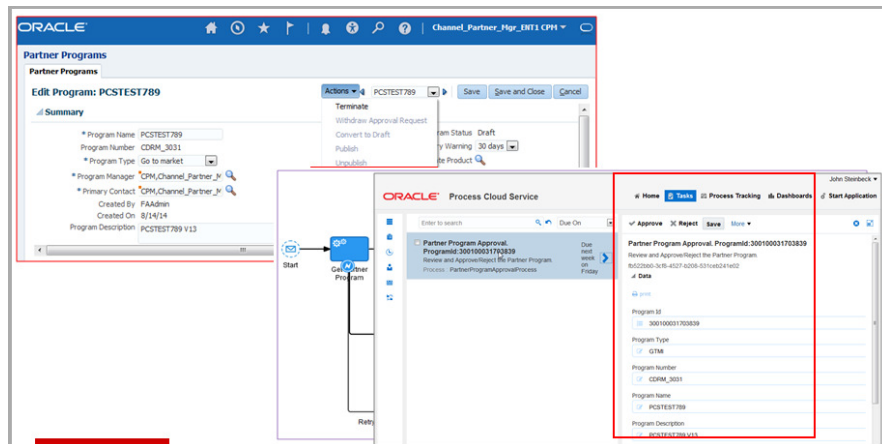


Figure 3: Sales Cloud Integration – Partner Program Approval

Mobile Workforce Productivity for Business Users

Oracle Process Cloud Service brings productive work management to people on the go—anytime, anywhere and on a variety of mobile devices through native BPM Mobile Apps. Business users can organize and complete tasks, integrate with native mobile features such as Contacts and Camera, and can work in offline mode to be productive on the go. You can integrate with Oracle Mobile Cloud Service to rapidly create process-enabled mobile native applications. The Oracle BPM mobile application can be extended with new capabilities using REST APIs and Oracle Mobile Application Framework support.

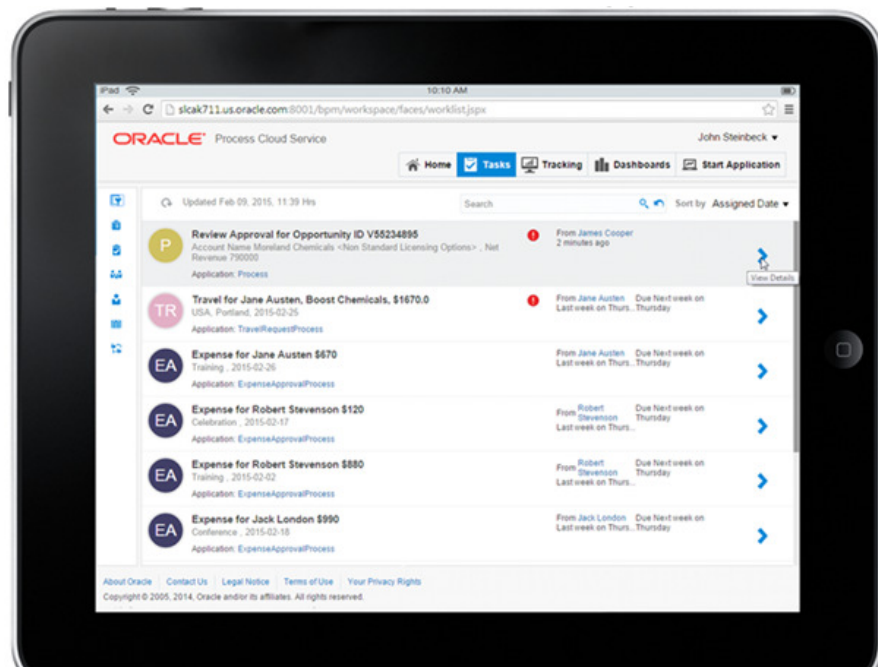


Figure 4: Mobile BPM Task Management

The Smart Choice for Process Automation and Collaboration

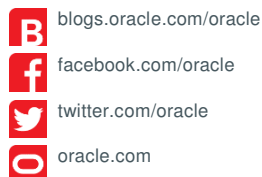
With an intuitive interface to collaboratively build all aspects of an application, a productive and intuitive, multi-channel task management interface, and end-to-end visibility and self-service intelligence built-in, Oracle Process Cloud Service provides enterprises with a flexible business process management service in the cloud. With its enterprise-grade security, control and integration capabilities, you are getting a solution that can seamlessly extend your existing applications while minimizing risks. Start using Oracle Process Cloud Service in your organization today to automate your processes and better leverage your business content.



CONTACT US

For more information about Oracle Process Cloud Service, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

CONNECT WITH US

**Hardware and Software, Engineered to Work Together**

Copyright © 2015, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0115

