

E-Business Suite Upgrade Factory: Upgrade to Release 12 in the Cloud with Oracle Managed Cloud Services

"Initiatives to improve and update ERP systems can be far-reaching, providing enterprises with improved productivity, greater streamlining, and more robust capabilities for reaching out and serving new markets and constituencies."

-- **OAUG Survey on Enterprise Application/ERP Suite Upgrade Strategies**,
Unisphere Research, 2012

EBS Upgrade Factory reduces barriers to upgrading through:

- Integrated, comprehensive package
- Proprietary tooling
- Optimized global labor delivery
- Greatly reduced up-front fees

Moving to the latest release of an enterprise resource planning (ERP) suite is often perceived as a daunting and risky initiative. Business disruption, downtime, limited staff, and maintaining customizations top the list of concerns when upgrading.

Oracle has a commitment to help customers benefit from the latest technology, and has developed a packaged offering to help customers upgrade to Oracle E-Business Suite Release 12 in the cloud, called E-Business Suite (EBS) Upgrade Factory. The EBS Upgrade Factory was built to be the fastest, leanest, and lowest-risk way possible to move from a Release 11 on-premise EBS instance to an on-line Release 12 instance. This offering provides a comprehensive, end-to-end process for moving customers into the cloud and upgrading them to the latest release. Building on the experience of upgrading hundreds of customers, the offering helps minimize business disruption during the upgrade process, while freeing up funds and talent for innovation.

Minimize Business Disruption

The optimized, start-to-finish process flow of the EBS Upgrade Factory not only upgrades your EBS applications, it also migrates you to the cloud. This delivers powerful operational and cost efficiencies as a result of combining the two projects. Business disruption and downtime are reduced, because testing needs to occur only once. Similarly, staffing efficiencies result from staffing just a single project management team. Further, by applying Oracle's cloud expertise to set you up in the right way, effort and risk for this and future upgrades is reduced.

The EBS Upgrade Factory includes the following project phases, all bundled into a single package:

- Migration to the Managed Cloud Services Environment
- Technical Upgrade -- includes upgrade of the platform, Oracle Application Server, Oracle Database, Oracle Forms and Reports, and Oracle Applications.
- Customizations, Extensions, Modifications, Localizations and Integrations (CEMLI) Upgrade -- includes determining technical impact of Oracle E-Business Suite Release 12 on CEMLI, upgrading CEMLI to the new technology stack, retrofit of CEMLI for compatibility and usability on Oracle E-Business Suite Release 12, and assistance in resolution of issues with CEMLI execution.
- Functional Upgrade -- includes the basic steps needed to configure and set up the new system, and orientation around new functionality. This is a very lean and cost-effective approach to functional upgrades. Oracle Consulting provides additional support for customers who wish to change their business flows.

Results:

- Reduced downtime by 30%
- Reduced upgrade project cost by 30-50%
- Reduced post-live issues by 54%
- Accelerated project timeline by up to 30%

- Functional Testing -- includes applying Oracle's expertise to assist customers in updating their Oracle E-Business Suite test scripts to reflect valid navigation paths for Oracle E-Business Suite Release 12.
- Run and Maintain Services – Oracle Managed Cloud Services runs more instances of Oracle Applications and Oracle operating systems than any other provider in the industry. This produces enormous scale advantage and the ability to apply knowledge gained in running those environments most effectively. All EBS applications are run in Certified Configurations, which are hardware and software stacks that are proven across hundreds of customers. Oracle Managed Cloud Services also has a direct line into EBS Product Development, and feeds any issues directly into their engineers. The fixes then benefit all EBS customers.

Free Up Funds and Talent for Innovation

Many IT organizations are spread thinly, needing to deliver on many more projects than they are staffed for. Oracle Managed Cloud Services removes the burden of tactical work, and allows you to focus on strategic business issues to drive your organization forward.

In developing the EBS Upgrade Factory, Oracle has leveraged its global presence to move 80-90% of the work offshore. This optimized global staffing and a high level of automation helps drive costs down. The EBS Upgrade Factory approach also optimizes the project scope to include only activities that are essential for safely getting you up and running. In addition, configurable upgrade packs have been created to make costs predictable and accelerate project delivery. With fees spread over several years, it becomes easier to plan and budget your IT costs.

Upgrade with Lower Risk

With Oracle Managed Cloud Services, your systems and data are secured and protected at every layer, and deep expertise reduces your risk when upgrading. Oracle has built cross-functional teams spanning product development, cloud experts, and seasoned field consultants to create many new tools and methods for migrating and upgrading your applications, modifications and data in the fastest, lowest risk, most economical way possible. These tools include proprietary CEMLI tools, cloud project spaces, and other functional tooling.

Oracle also reduces risk by leveraging the experience gained from running hundreds of EBS customers in the cloud to refine a Go-Live Center, with dedicated teams focused only on bringing customers live successfully. This dedicated Go-Live Center has helped reduce the number of post-live issues by 54%.

Delivering Value, Choice, and Confidence

With Oracle Managed Cloud Services, you can leverage Oracle's years of experience so that you're able to better focus and direct your resources. The EBS Upgrade Factory offering provides more value from your investments, more choice to deploy your business applications in the cloud, and more confidence that your upgrade will be successful in driving innovation for your business.

CONTACT US

To learn more, visit oracle.com/managedcloudservices or call +1.800.ORACLE1 to speak to an Oracle representative.

