Adobe®

Director® 11 Read Me

Welcome to Adobe Director 11. This document contains late-breaking product information, updates, and troubleshooting tips not covered in the Director 11 documentation.

The readme file provides the latest information about the application and overrules similar information in other forms of documentation supplied with the product.

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Minimum system requirements

Adobe Director 11 - Authoring

Windows

- Intel Pentium IV 600MHz or higher
- Microsoft® Windows® XP Service Pack 2 or later
- Microsoft Windows Vista
- Microsoft Internet Explorer 6.0 or later
- 512 MB of RAM
- 500 MB of available hard-disk space (additional free space required during installation)
- DVD-ROM drive
- Microsoft® Speech Application Programming Interface (SAPI) 4.0 or later
- Internet or phone connection required for product activation

Mac OS X with Intel processors

- Mac OS X 10.4
- Safari
- 512 MB of RAM
- DVD-ROM drive
- Internet or phone connection required for product activation

Director Player and Shockwave Player

Windows

- Intel Pentium IV 600MHz or higher
- Microsoft® Windows® XP Service Pack 2 or later
- Microsoft Windows Vista
- Microsoft Internet Explorer 6.0 or later

- Firefox 2.0

Macintosh

- Mac OS X 10.4 with Intel processors
- Power Macintosh with OS X 10.4
- Safari

Install your software

Before you install, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows.

Windows:

- Insert the DVD in your drive, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the Adobe Director 11 folder found at the root level on your disk and double-click Setup.exe to start the installation process.
- If you downloaded the software from the web, open the folder, navigate to the Adobe Director 11 folder, double-click Setup.exe, and then follow the on-screen instructions.

Mac:

- Insert the DVD in your drive, and follow the on-screen instructions. Click on Adobe Director 11 and on the folder that is opened, Double-click Setup Mac OS® to start the installation process.
- If you downloaded the software from the web, open the folder, navigate to the application folder, double-click Setup, and then follow the on-screen instructions.

Note: In order to reinstall your software after your original installation, you will need access to the original installer (CD, DVD or the download from the web). Before you begin reinstallations, please make sure the installer is in the same drive or location it was during the original installation.

Uninstall your software

1. Before you uninstall, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows.
2. Do one of the following:
   - In Windows, open the Windows Control Panel and double-click Add or Remove Programs. Select the product that you want to uninstall, click Change/Remove, and then follow the on-screen instructions.
   - IMPORTANT: Mac OS has new uninstall functionality. DO NOT drag applications to the trash to uninstall them. To safely uninstall on Mac OS X, double-click the product installer in Applications\Utilities\Adobe Installers. Authenticate as an administrator, then select Remove Components and follow the on-screen instructions.

Purchase from a trial

• Choose Activate from the Help menu and follow the on-screen instructions.

Electronic licensing

Adobe software may include electronic license (e-license) management technology to ensure compliance with the Product License Agreement. When present, this technology prompts you to verify the license of your product within 30 days after you start it for the first time. If prompted, verification is mandatory.

The on-screen prompt may ask you to activate the software. This verification process does not collect, transmit, or use any personally identifiable information. To learn more, visit the Adobe web site at http://www.adobe.com/activation.

Activate software:

1. If the Activation dialog box is not already open, choose Help > Activate.
2. Follow the on-screen instructions.
   Note: If you want to install the product on a different computer, you must first deactivate the software on your computer. To deactivate, choose Help > Deactivate.

Registration information

When you install your software, be sure to register to get up-to-date product information, training, newsletters, and invitations to Adobe events and seminars.

Register online now, or complete and return the registration card in your Director 11 product box.

Customer care

Customer Service

Adobe Customer Service provides assistance with product information, sales, registration, and other non-technical issues. To find out how to contact Adobe Customer Service, please visit Adobe.com's main page for your region or country and click on Contact.

Support Plan Options and Technical Resources

If you require technical assistance for your product, including information on free and paid support options and troubleshooting resources, more information is available at http://www.adobe.com/go/support/. For outside of North America http://www.adobe.com/go/intlsupport/. Free troubleshooting resources include Adobe's support knowledgebase, Adobe user-to-user forums and more.

Other resources

Documentation
Director 11 Documentation

Order printed documentation at www.adobe.com/go/buy_books.

Online Resources
Director 11 Home
Support Center
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Training

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