

Extended characters print incorrectly on TEC printers

Symbolset setting corrected in configuration files for TEC printers

The TEC printer configuration files (both .ics and .tec) shipped with Output Designer 5.4 contain an incorrect symbolset setting for some fonts. The files have a symbolset setting of Roman-8, instead of PC-850. The Roman-8 setting causes extended characters to print incorrectly.

To resolve this issue, download the attached zip file containing updated .ics and .tec files, and then follow these steps:

- Ensure Output Designer is not running.
- Unzip the patch file "tec54patch.zip" into a temporary folder (ie. c:\temp).
- Copy the nine (9) files "tec472qq.ics", "tec672qq.ics", "tec872qq.ics", "barcode.tec", "barcodex.tec", "fonts472.tec", "helvetic.tec", "kanji.tec", and "times.tec" into your Output Designer configuration directory (ie. c:\JetForm\Designer\Config).
- In your Output Designer configuration directory, delete any tec*.icf files with the names "tec472qq.icf", "tec672qq.icf", and "tec872qq.icf".

The tec*.icf files are created by Output Designer when you first compile a template using one of the TEC presentment targets. If you do not delete the tec*.icf files, Output Designer will not be aware of the new tec*.ics files.

- Start Output Designer.
- Recompile any templates that were previously compiled using the TEC presentment targets.

Product

Adobe Central Output Server, 5.4, 5.4.1, 5.5
Adobe Output Designer, 5.4, 5.4.1, 5.5

Platforms

Windows 2000
Windows NT
Windows XP

Attachment(s)

Updated .ics and .tec files