

LOFTY LODGING

GRAND HYATT SINGAPORE DELIVERS BROADBAND ACCESS FOR HOTEL GUESTS WITH CISCO SOLUTION.

Grand Hyatt Singapore is one of the 210 Hyatt hotels and resorts around the world. Located in the heart of Singapore's commercial and entertainment district Orchard Road, the hotel offers superb accommodation and restaurants, as well as world-class conference and recreation facilities. It is

one of South East Asia's leading five-star hotels.

THE SOLUTION

CISCO'S GIGABIT ETHERNET AND MOBILE SOLUTIONS SERVE UP RELIABLE CONNECTIVITY ANYTIME, ANYWHERE.

The S\$1 million overhaul of the hotel's network infrastructure began in June 2003 with the installation of Cisco System's Fibre Optic Gigabit network, which comprises the Cisco Catalyst 4506 Series and Catalyst 2950 Series Switches.

"Our old networking infrastructure was unreliable as we were mainly using Asymmetric Digital Subscriber Line (ADSL) modems over a 30-year-old twisted pair of telephone cables," explained Kendall.

In addition, the hotel had to rely on ad hoc laying of cables as Broadband access was only available in limited meeting and guestrooms.

With the new fibre optic Gigabit backbone, Grand Hyatt Singapore has been able to serve up reliable transmission speeds of up to one gigabit per second to every function facility.

Cisco Internet Mobile Office, a complete suite of end-to-end mobile connectivity solutions, including the Cisco Aironet 1200 Access Points, have also beentic Gigasranledms.

THE RESULTS

THE PARTNERSHIP

TIE-UP WITH CISCO AND INTER-TOUCH