



Accessories Overview

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Accessory Support

Cisco IP Phones support many different accessories, including headsets, external speakers, wall mount kits, and key expansion modules. Accessory support varies between phone models, so review the information in this chapter before you purchase or use an accessory.

In addition to the accessories listed in this document, you may be able to purchase other items for your phone such as power cords, power cubes, or spare bezels. For more information, consult your phone's data sheet.

- The Cisco IP Phone 8800 Series data sheets can be viewed here:
<http://www.cisco.com/c/en/us/products/collaboration-endpoints/unified-ip-phone-8800-series/datasheet-listing.html>
- The Cisco IP Phone 7800 Series data sheets can be viewed here:
<http://www.cisco.com/c/en/us/products/collaboration-endpoints/unified-ip-phone-7800-series/datasheet-listing.html>

Related Topics

- [Third Party Headsets](#)
- [Cisco IP Phone Key Expansion Module Setup Overview](#)
- [Wall Mount Kits](#)

Accessory Support for the Cisco IP Phone 7800 Series

Use the information in the following table to guide you as you select an accessory.

Table 1: Accessory Support for the Cisco IP Phone 7800 Series

Accessory	Type	7811	7821	7841	7861
Cisco Accessory					
Wall Mount Kit		Supported	Supported	Supported	Supported

Accessory	Type	7811	7821	7841	7861
Footstand		Supported (non-adjustable)	Supported	Supported	Supported
Cisco Headset 530 Series	Analog Cisco IP Phone 7821, 7841, and 7861 cannot detect when an analog headset is plugged into it. The headset is displayed in the Accessories window.	Not supported	Supported	Supported	Supported
Cisco Headset 561 and 562	Analog Cisco IP Phone 7821, 7841, and 7861 cannot detect when an analog headset is plugged into it. The headset is displayed in the Accessories window.	Not supported	Supported	Supported	Supported
Cisco Headset 730	USB	Not supported	Not supported	Not supported	Not supported
Cisco Headset 730	Bluetooth	Not supported	Not supported	Not supported	Not supported
Third-Party Accessories					
Headsets	Analog Cisco IP Phone 7821, 7841, and 7861 cannot detect when an analog headset is plugged into it. The headset is displayed in the Accessories window.	Not supported	Supported	Supported	Supported
Headsets	Analog Wideband	Not supported	Supported	Supported	Supported
Headsets	Wired	Not supported	Supported	Supported	Supported
Headsets	USB	Not supported	Not supported	Not supported	Not supported
Headsets	Electronic hookswitch	Not supported	Supported	Supported	Supported
Headsets	Bluetooth	Not supported	Not supported	Not supported	Not supported

Accessory	Type	7811	7821	7841	7861
Cable Lock		Not supported	Not supported	Not supported	Not supported
Microphone	External PC	Not supported	Not supported	Not supported	Not supported
Speakers	External PC	Not supported	Not supported	Not supported	Not supported

Accessory Support for the Cisco IP Phone 8800 Series

Use the information in the following table to guide you as you select an accessory.

Table 2: Accessory Support for the Cisco IP Phone 8800 Series

Accessory	Type	8811 and 8841	8845	8851	8851NR	8861	8865	8865NR
Cisco Accessory								
Cisco IP Phone 8800 Key Expansion Module	Add-on module	Not supported	Not supported	Supported Supports up to 2 expansion modules.	Supported Supports up to 2 expansion modules.	Supported Supports up to 3 expansion modules.	Supported Supports up to 3 expansion modules.	Supported Supports up to 3 expansion modules.
Cisco IP Phone 8851/8861 Key Expansion Module	Add-on module	Not supported	Not supported	Supported Supports up to 2 expansion modules of the same type.	Supported Supports up to 2 expansion modules of the same type.	Supported Supports up to 3 expansion modules of the same type.	Not supported	Not supported
Cisco IP Phone 8865 Key Expansion Module	Add-on module	Not supported	Not supported	Not supported	Not supported	Not supported	Supported Supports up to 3 expansion modules of the same type.	Supported Supports up to 3 expansion modules of the same type.
Wall Mount Kit		Supported	Supported	Supported	Supported	Supported	Supported	Supported
Footstand		Supported	Supported	Supported	Supported	Supported	Supported	Supported
Cisco Headset 521 and 522	USB	Not Supported	Not Supported	Supported	Supported	Supported	Supported	Supported
Cisco Headset 530 Series	Standard	Supported	Supported	Supported	Supported	Supported	Supported	Supported

Accessory	Type	8811 and 8841	8845	8851	8851NR	8861	8865	8865NR
Cisco Headset 530 Series	USB Adapter	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported
Cisco Headset 561 and 562	Standard	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Cisco Headset 561 and 562	USB	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported
Cisco Headset 730	USB	Not supported	Not supported	Not supported	Supported	Supported	Supported	Supported
Cisco Headset 730	Bluetooth	Not supported	Not supported	Supported	Supported	Not supported	Supported	Not supported
Third-Party Accessories								
Headsets	Analog	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Headsets	Analog Wideband	Supported	Supported	Supported	Supported	Supported	Supported	Supported
Headsets	Bluetooth	Not supported	Supported	Supported	Not supported	Supported	Supported	Not supported
Headsets	USB	Not supported	Not supported	Supported	Supported	Supported	Supported	Supported
Headsets	Electronic Hookswitch	Supported See Note 1.	Supported See Note 1.	Supported See Note 2.	Supported See Note 2.	Supported See Note 2.	Supported See Note 2.	Supported See Note 2.
Microphones	External PC	Not supported	Not supported	Not supported	Not supported	Supported	Supported	Supported
Cable Lock		Supported	Supported	Supported	Supported	Supported	Supported	Supported
Speakers	External PC	Not supported	Not supported	Not supported	Not supported	Supported	Supported	Supported



Note Electronic Hookswitch headset users should be aware of the following:

1. The Electronic Hookswitch headset connects to Cisco IP Phone 8811, 8841, and 8845 with the auxiliary port.
2. The Electronic Hookswitch headset connects to Cisco IP Phone 8851NR and 8865NR with the auxiliary port, or the USB port.
3. The Electronic Hookswitch headset connects to Cisco IP Phone 8851, 8861, and 8865 with the auxiliary port, the USB port, or with Bluetooth.

New and Changed Information

New and Changed Information for Firmware Release 12.8(1)

Changes	Content Updated
Add the specifications for the screws that fasten the key expansion module spine connector and the phone.	Connect a Key Expansion Module to a Cisco IP Phone

New and Changed for Firmware Release 12.7(1)

Table 3: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.7(1)

Revision	Updated Section
Cisco Headset 730 Support	<p>Updated sections:</p> <ul style="list-style-type: none"> • Cisco Headset Configuration on Cisco Unified Communications Manager • Accessory Support for the Cisco IP Phone 7800 Series, on page 1 • Accessory Support for the Cisco IP Phone 8800 Series, on page 3 <p>New sections:</p> <ul style="list-style-type: none"> • Headset Management on Older Versions of Cisco Unified Communications Manager • Cisco Headset 700 Series Customization • Set the Cisco Headset 730 Noise Cancellation Level • Set the Cisco Headset 730 Sidetone Level • Reset the Cisco Headset 730 Settings • View the Cisco Headset 730 Details
Updated for E-hook.	Enable Electronic Hookswitch Control on Your Phone
Cisco Headset 500 Series Firmware Release 1.5 change	Erase All Bluetooth Pairings
Updated for wallpaper support on key expansion modules	<ul style="list-style-type: none"> • Custom Background Images • Change the Wallpaper

New Information for Firmware Release 12.6(1)

No accessories guide updates were required for Firmware Release 12.6(1).

New Information for Firmware Release 12.5(1)SR3

Table 4: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.5(1)SR3.

Revision	Updated Section
Reset Cisco Headset Settings to the Administration settings	Reset Cisco Headset Settings from Your Phone

New Information for Firmware Release 12.5(1)SR2

No documentation updates were required for Firmware Release 12.5(1)SR2.

Firmware Release 12.5(1)SR2 replaces Firmware Release 12.5(1) and Firmware 12.5(1)SR1. Firmware Release 12.5(1) and Firmware Release 12.5(1)SR1 have been deferred in favor of Firmware Release 12.5(1)SR2.

New and Changed for Firmware Release 12.5(1) and 12.5(1)SR1

Table 5: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.5(1) and 12.5(1)SR1.

Revision	Updated Section
Cisco Headset 561 and 562	Cisco Headset 500 Series
Cisco Headset 561 and 562 Multibase	Cisco Headset 560 Series Multibase
Support for Remote Configuration of Headset Parameters	Headset Management on Older Versions of Cisco Unified Communications Manager

New Accessories Information for 12.1(1)SR1

Table 6: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.1(1)SR1.

Revision	Updated Section
Updated for Cisco Wallpaper on Key Expansion Modules.	Change the Wallpaper

New Accessories Information for 12.1(1)

Table 7: Cisco IP Phone 7800 and 8800 Series Accessories Guide Revisions for Firmware Release 12.1(1).

Revision	Updated Section
Updated for Cisco Headset 531 and Cisco Headset 532.	Cisco Headset 500 Series
	Cisco Headset Customization
	Adjust Your Microphone Volume
	Adjust Your Speaker Sidetone
	Adjust Your Bass and Treble
Cisco Headset 521 and 522	Cisco Headset 500 Series

Cisco One-Year Limited Hardware Warranty Terms

Special terms apply to your hardware warranty and services that you can use during the warranty period.

Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com at this URL: <https://www.cisco.com/go/hwwarranty>.

